



2019

Freedom of Information Act Annual Report to the Attorney General of the United States

The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.



DEPARTMENT OF EDUCATION
OFFICE OF the Executive Secretariat
FREEDOM OF INFORMATION ACT (FOIA)
SERVICE CENTER

**U.S. Department of Education
FREEDOM OF INFORMATION ACT ANNUAL REPORT
FOR FISCAL YEAR 2019**

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U.S. Department of Education

I. BASIC INFORMATION REGARDING REPORT

1. The person to contact with questions about this report is: Gregory Smith, Director, FOIA Service Center
Office of the Executive Secretariat
Office of the Secretary
United States Department of Education
400 Maryland Ave, SW, LBJ 7W104
Washington, DC 20202-4503
2. The Internet address for this report on the World Wide Web (www) is: <http://www2.ed.gov/policy/gen/leg/foia/foiatoc.html>
3. To obtain a copy of this report in paper form contact the person identified in #1 above.

II. MAKING A FOIA REQUEST

1. Names, Addresses, and Contact Numbers for the Department of Education (ED) Freedom of Information Act (FOIA) Officers, FOIA Analysts, and Regional FOIA Coordinators. FOIA requests should be submitted directly to the FOIA Requester Service Center or, if known, to the Regional FOIA Coordinators.

Chief FOIA Officer

Tracey St. Pierre, (202) 401-6701

FOIA Requester Service Center

U.S. Department of Education
400 Maryland Avenue, SW
LBJ 7C102
Washington, DC 20202-4503
(202) 401-8365

FOIA Analysts

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FOIA Team Lead: Robert Wehausen

FOIA Appeals Coordinator: Arthur Caliguiran

Chief Privacy Officer: Ann Kim

- Region I: OCR Boston Office
FOIA Coordinator; 5 Post Office Square, 8th Floor, Boston,
MA 02109;
(617) 289-0111
- Region II: OCR New York Office
FOIA Coordinator; 32 Old Slip, 26th Floor, New York, NY 10005;
(646) 428-3807
- Region III: OCR Philadelphia Office
FOIA Coordinator; 100 Penn Square East, Philadelphia, PA 19107;
(215) 656-8541
- Region IV: OCR Atlanta Office
FOIA Coordinator; 61 Forsyth Street, SW, Suite 19T10, Atlanta, GA 30303;
(404) 974-9406
- Region V: OCR Chicago Office
FOIA Coordinator; 230 S. Dearborn Street, 37th Floor, Chicago, IL 60604;
(312) 730-1560
- Region VI: OCR Dallas Office
FOIA Coordinator; 1999 Bryan Street, Suite 1620, Dallas, TX 75201;
(214) 661-9623
- Region VII: OCR Kansas City Office
FOIA Coordinator; 1010 Walnut Street, Suite 320, Kansas City MO
64106;
(816) 268-0550
- Region VIII: OCR Denver Office
FOIA Coordinator; 1244 Speer Boulevard, Denver, CO 80204;
(303) 844-5942
- Region IX: OCR San Francisco Office
FOIA Coordinator; 50 United Nations Plaza, San Francisco, CA 94102;
(415) 486-5555
- Region X: OCR Seattle Office
FOIA Coordinator; 915 Second Avenue, Room 3310, Seattle, WA 98174;
(206) 607-1600
- Metro Region: OCR District of Columbia Office
FOIA Coordinator; OCR District of Columbia Office
FOIA Coordinator; 400 Maryland Avenue, SW, Washington, DC
20202-1475;
(202) 786-0521
(202) 786-0521

Region XII: OCR Cleveland Office
FOIA Coordinator; 1350 Euclid Avenue, Suite 325, Cleveland, OH
44115;
(216) 522-4970

2. Information on how to make a FOIA Request and on how to make a Privacy Act request is available from the ED FOIA website: <http://www.ed.gov/policy/gen/leg/foia/foiatoc.html>
Responsive records are released in their entirety unless release is precluded on the basis of nine statutory exemptions, as specified in the FOIA. In general, as a regulatory agency, some investigative records or portions of records are not released. In addition, if records are part of an ongoing investigation or involved with litigation they may not be released or are only partially released. Personally identifiable information is also not released to anyone except the individual to whom it applies. Certain information contained in grants and contracts is withheld such as non-federal funding amounts and sources, business proposals, and technical information unique to the submitter that falls within protected business information.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS:

1. Agency-specific acronyms or terms used:
 - a. **The Department:** Congress established the U.S. Department of Education (ED) on May 4, 1980, in the Department of Education Organization Act (Public Law 96-88 of October 1979). Under this law, ED's mission is to: Strengthen the Federal commitment to assuring access to equal educational opportunity for every individual; Supplement and complement the efforts of states, the local school systems and other instrumentalities of the states, the private sector, public and private nonprofit educational research institutions, community-based organizations, parents, and students to improve the quality of education; Encourage the increased involvement of the public, parents, and students in Federal education programs; Promote improvements in the quality and usefulness of education through Federally supported research, evaluation, and sharing of information; Improve the coordination of Federal education programs; Improve the management of Federal education activities; and, Increase the accountability of Federal education programs to the President, the Congress, and the public.
 - b. **Calendar Day** – Every day shown on a calendar. A 24-hour period beginning at 12:01 a.m. and ending at 12:00 p.m. midnight.
 - c. **Fees** – an agency will charge processing fees based on how the documents will be used and not on the category of the FOIA requester. All fees allowed will be charged to the first requester, when there are multiple requesters for the same documents, and, unless waived, all subsequent requesters will be charged duplication and special services fees only. If a fee is not allowed by statute or regulation to be charged to the first requester, the fee cannot be passed on to the next subsequent requester.
 - e. **First-In-First-Out (FIFO) Processing Policy** – an agency will process requests in the order in which requests are received consistent with a multi-track processing system and reasonable allocation of processing resources available for each track and the FOIA program of the agency.

- f. **FOIA/PA Request** – a FOIA request is generally a request or access to records concerning a third party, an organization, or a particular topic of interest. A Privacy Act request is a request for records concerning oneself; such requests are also treated as FOIA requests. (All requests for access to records, regardless of which law is cited by the requester, are included in this report.)
- g. **Glomar Response** – a Glomar response neither confirms nor denies the existence or non-existence of responsive records to a request in order to protect law enforcement, privacy, or other appropriate interests.
- h. **Initial Denial Authority** – agency official who is delegated the authority to make release determinations of documents and information contained in documents requested under the FOIA on behalf of the agency.
- i. **Initial Request** – a request to a federal agency for access to records under the Freedom of Information Act.
- j. **Perjury Statement** – a signed (notarization is not required) statement executed under the penalty of law, usually associated with a request for the personal records of the requester, attesting that they are the individual who they say they are.
- k. **Proper Request** – a request that fits the definition of a FOIA request: reasonably describes the agency records being sought and cites a willingness to pay assessable fees or justifies the granting of a fee waiver. Proper requests do not use federal government resources in making the request – federal government requests for agency documents for official purposes are not FOIA requests.
- l. **Reasonably Described** – a request is reasonably described if it enables a professional agency employee familiar with the subject area to locate the record with a reasonable amount of effort. An appeal is reasonably described if it adequately describes the action taken by the agency regarding the request and the basis on why the action is not in compliance with the statute or agency regulation.
- m. **Referral** – transferring a FOIA request and/or document(s) that are under another agency's purview to another entity for processing. This also includes redirecting a requester to the appropriate agency instead of referring the request.
- n. **Release** – an agency decision to disclose all records in full in response to a FOIA request. This sometimes is referred to as a "grant."
- o. **Remanded** – a request that is returned to the initial denial authority for reconsideration of their release determination and further processing.
- p. **Request Disposition** – an agency determination to take one of four actions on requests for records:
 - i. Responsive records are released in full.
 - ii. Responsive records are released in part because some of the information in the requested records is determined by the agency to be exempt under one or more of the FOIA's exemptions.

- iii. Responsive records are denied in full because all of the information in the requested records is determined by the agency to be exempt under one or more of the FOIA exemptions.
- iv. Determined by the agency not to process for other procedural reasons:
 - (1) No Records – After a thorough search of agency records, no records were found to be responsive to the FOIA request or within the scope of the FOIA request.
 - (2) Duplicate Request – The request is a duplicate of a previously submitted request by the same requester or organization represented by the requester.
 - (3) Fee Related – Request is not processed because there were fee issues. For example, the requester was not willing to pay assessable FOIA processing fees or the requester had delinquent fees from previous FOIA requests.
 - (4) Request Withdrawn – Requester withdraws their request.
 - (5) Not Reasonably Described – sufficient information has not been provided for a professional agency employee familiar with the subject area to locate the record with a reasonable amount of effort.
 - (6) Not a Proper Request – the requester is asking questions posing as a FOIA request or a response would require the agency to create a record.
 - (7) Not an Agency Record – Documents requested in a FOIA request that are not maintained, or possibly originated, by the Department or its components.
 - (8) Referred to an Appropriate Agency – request for records that are not held by a Department agency and are more likely the documents of some other federal agency other than the Department.
- q. **Working Days** – days except Saturdays, Sundays, and federally recognized public holidays.

2. Basic Terms Used in This Report and in FOIA Training:

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – for agencies that process requests on a decentralized basis, a component is an entity, also sometimes referred to as an office, division, bureau, center, or directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.

- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b) (3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a third-party request) or concerning an organization or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., first-party requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act systems of records or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests that require the agency to use the FOIA in responding to the requester are included in this report. Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this report.)
- h. **Full Grant** – an agency determination to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – an agency determination not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions or because of a procedural reason such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first-in/first-out basis. The tracks are:
 - i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations;
 - ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of records requested; and
 - iii. **Complex Request** – a FOIA request that an agency using multi-track processing

places in a slower track based on the high volume and/or complexity of records requested.

- l. **Partial Grant / Partial Denial** – in response to a FOIA request, an agency determination to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
 - n. **Perfected Request** – a request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any), and procedures to be followed.
 - o. **Processed Request or Processed Administrative Appeal** – action on the request or the appeal in all respects has been completed.
 - p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.
 - q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).
3. The Nine FOIA Exemptions:
- a. **Exemption 1:** classified national defense and foreign relations information;
 - b. **Exemption 2:** internal agency rules and practices;
 - c. **Exemption 3:** information that is prohibited from disclosure by another federal law;
 - d. **Exemption 4:** trade secrets and other confidential business information;
 - e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges;
 - f. **Exemption 6:** information involving matters of personal privacy;
 - g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual;
 - h. **Exemption 8:** information relating to the supervision of financial institutions; and
 - i. **Exemption 9:** geological information on wells

4. **Principal Offices (POs)** – In FY19, ED had the following program offices and/or processing designations:

Component Abbreviation	Component Name
Exec Sec	Office of the Executive Secretariat
FSA	Federal Student Aid
IES	Institute of Education Sciences
IES-NAGB	IES-National Assessment Governing Board
M	Multiple Office Assigned
OCIO	Office of the Chief Information Officer
OCO	Office of Communication and Outreach
OCR	Office for Civil Rights (Headquarters)
OCR - Metro D.C.	OCR District of Columbia
OCR - 1 Boston	OCR Region I - Boston
OCR - 10 Seattle	OCR Region X - Seattle
OCR - 12 Cleveland	OCR Region XII - Cleveland
OCR - 2 New York	OCR Region II - New York
OCR - 3 Philadelphia	OCR Region III - Philadelphia
OCR - 4 Atlanta	OCR Region IV - Atlanta
OCR - 5 Chicago	OCR Region V - Chicago
OCR - 6 Dallas	OCR Region VI - Dallas
OCR - 7 Kansas City	OCR Region VII - Kansas City
OCR - 8 Denver	OCR Region VIII - Denver
OCR - 9 San Francisco	OCR Region IX - San Francisco
OCTAE	Office of Career, Technical & Adult Education
OESE	Office of Elementary and Secondary Education
OFO	Office of Finance and Operations
OFO-CAM	OFO - Contracts and Acquisitions Management
OGC	Office of the General Counsel
OIG	Office of Inspector General
OLCA	Office of Legislative and Congressional Affairs
OPE	Office of Postsecondary Education
OPEPD	Office of Planning, Evaluation, and Policy Development
OS	Office of the Secretary
OSERS	Office of Special Education and Rehabilitative Services
OUS	Office of the Under Secretary

IV. EXEMPTION 3 STATUTES

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, NO. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	FSA	1	1
31 U.S.C. § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government	N/A	OIG	1	1
28 U.S.C. § 652(d) (Alternative Dispute Resolution Act of 1998)	"[C]onfidential dispute resolution communications"	Yelder v. DOD, 577 F. Supp. 2d 342, 347-48 (D.D.C. 2008)	OCR - 10 Seattle	1	1
20 U.S.C. § 1099c-1 (Higher Education Act)	Certain program review reports and institutional responses until the Department of Education issues a final program review determination.	Bagwell v. U.S. Dep't of Educ., 183 F. Supp. 3d 109, 126-27 (D.D.C. 2016).	FSA	3	3
5 U.S.C. § 574(j)	Dispute resolution communications	N/A	OCR - 10 Seattle	2	2

41 U.S.C. § 2102 (amending 41 U.S.C § 423(a)(1))* (Procurement Integrity Act)	Contractor bid or proposal information; source selection	Legal & Safety Employer Research, FSA Inc. v. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).		2	2

V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Exec Sec	55	321	261	115
FSA	158	311	343	126
IES	3	41	38	6
IES-NAGB	0	1	1	0
M	182	176	176	182
OCIO	1	8	8	1
OCO	10	6	11	5
OCR	122	173	149	146
OCR - Metro D.C.	19	77	62	34
OCR - 1 Boston	43	99	104	38
OCR - 10 Seattle	2	71	69	4
OCR - 12 Cleveland	1	15	16	0
OCR - 2 New York	62	87	89	60
OCR - 3 Philadelphia	1	71	65	7
OCR - 4 Atlanta	20	63	78	5
OCR - 5 Chicago	17	89	104	2
OCR - 6 Dallas	16	79	84	11
OCR - 7 Kansas City	17	40	42	15
OCR - 8 Denver	10	94	97	7
OCR - 9 San Francisco	3	82	82	3
OCTAE	0	6	6	0
OESE	30	71	79	22
OFO	20	38	37	21
OFO-CAM	5	34	32	7
OGC	25	29	11	43
OIG	5	56	45	16
OLCA	1	18	19	0
OPE	42	143	108	77
OPEPD	3	35	36	2
OS	132	65	73	124
OSERS	3	38	37	4

OUS	26	11	6	31
AGENCY OVERALL	1,034	2,448	2,368	1,114

The Department of Education went through a reorganization in FY19. The following components were dissolved: OCFO-CAM, OCFO, ODS, OII, OM, and OM-OCPO. The following components were created: Exec Sec, OFO, and OFO-CAM. The Department of Education adjusted the number of requests pending at the start of the Fiscal Year accordingly. In addition, after reviewing its database, the Department of Education adjusted the number of requests pending at the start of the Fiscal Year for the following components: FSA, M, OCIO, OCO, OCR, Boston, New York, Dallas, Kansas City, OESE, OGC, OIG, OCLA, OPE, OPEPD, OS, OSERS, and OUS.

V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS

Agency / Component	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	*Explain in Chart Below	
Exec Sec	17	10	0	2	0	12	0	7	0	207	6	0	261
FSA	88	177	8	46	3	13	1	1	0	2	4	0	343
IES	9	20	0	9	0	0	0	0	0	0	0	0	38
IES-NAGB	1	0	0	0	0	0	0	0	0	0	0	0	1
M	25	84	1	28	0	19	5	2	0	0	2	10	176
OCIO	4	2	0	0	0	2	0	0	0	0	0	0	8
OCO	2	3	0	5	0	0	0	1	0	0	0	0	11
OCR	30	80	6	9	0	13	0	4	0	0	7	0	149
OCR - Metro D.C.	4	40	1	6	0	7	0	1	0	0	3	0	62
OCR - 1 Boston	18	68	5	6	0	7	0	0	0	0	0	0	104
OCR - 10 Seattle	5	52	1	5	0	3	0	3	0	0	0	0	69
OCR - 12 Cleveland	0	13	1	0	0	1	1	0	0	0	0	0	16
OCR - 2 New York	3	67	3	3	0	8	2	1	0	0	2	0	89
OCR - 3 Philadelphia	5	50	0	2	0	0	1	2	0	1	4	0	65
OCR - 4 Atlanta	6	55	6	4	0	6	0	1	0	0	0	0	78
OCR - 5 Chicago	11	79	5	1	0	4	0	1	0	0	3	0	104
OCR - 6 Dallas	1	66	5	8	0	0	0	3	0	0	1	0	84
OCR - 7 Kansas City	0	27	6	4	0	5	0	0	0	0	0	0	42
OCR - 8 Denver	3	76	7	1	1	4	2	0	0	1	2	0	97
OCR - 9 San Francisco	3	56	9	11	0	1	0	0	0	0	2	0	82
OCTAE	1	3	0	1	0	0	0	0	0	0	1	0	6
OESE	11	36	3	21	0	6	2	0	0	0	0	0	79

OFO	18	4	1	7	0	4	1	2	0	0	0	0	37
OFO-CAM	6	13	3	8	0	2	0	0	0	0	0	0	32
OGC	1	6	0	3	0	1	0	0	0	0	0	0	11
OIG	4	17	8	11	0	2	0	3	0	0	0	0	45
OLCA	16	1	0	2	0	0	0	0	0	0	0	0	19
OPE	8	85	1	6	0	6	0	0	0	0	1	1	108
OPEPD	6	25	0	3	0	2	0	0	0	0	0	0	36
OS	12	36	0	17	0	5	0	0	0	0	0	3	73
OSERS	7	22	0	2	0	2	2	0	0	1	1	0	37
OUS	1	3	0	1	0	1	0	0	0	0	0	0	6
AGENCY OVERALL	326	1,276	80	232	4	136	17	32	0	212	39	14	2,368

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS
BASED ON REASONS OTHER THAN EXEMPTIONS"**

Agency / Component	Description of "Other" Reasons for Denials from Chart B(1)	Number of Times "Other" Reason Was Relied Upon	TOTAL
Exec Sec	N/A	0	0
FSA	N/A	0	0
IES	N/A	0	0
IES-NAGB	N/A	0	0
M	Litigation	10	10
OCIO	N/A	0	0
OCO	N/A	0	0
OCR	N/A	0	0
OCR - Metro D.C.	N/A	0	0
OCR - 1 Boston	N/A	0	0
OCR - 10 Seattle	N/A	0	0
OCR - 12 Cleveland	N/A	0	0
OCR - 2 New York	N/A	0	0
OCR - 3 Philadelphia	N/A	0	0
OCR - 4 Atlanta	N/A	0	0
OCR - 5 Chicago	N/A	0	0

OCR - 6 Dallas	N/A	0	0
OCR - 7 Kansas City	N/A	0	0
OCR - 8 Denver	N/A	0	0
OCR - 9 San Francisco	N/A	0	0
OCTAE	N/A	0	0
OESE	N/A	0	0
OFO	N/A	0	0
OFO-CAM	N/A	0	0
OGC	N/A	0	0
OIG	N/A	0	0
OLCA	N/A	0	0
OPE	Litigation	1	1
OPEPD	N/A	0	0
OS	Litigation	3	3
OSERS	N/A	0	0
OUS	N/A	0	0
AGENCY OVERALL			14

V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Exec Sec	0	0	0	1	2	10	1	0	1	0	0	0	0	0
FSA	0	0	6	45	43	169	7	0	16	1	14	0	0	0
IES	0	0	0	15	1	18	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	0	0	13	46	81	4	0	20	1	5	6	0	0
OCIO	0	1	0	0	0	0	0	0	0	0	1	0	0	0
OCO	0	0	0	0	2	1	0	0	0	0	0	0	0	0
OCR	0	0	0	3	14	62	31	0	68	1	4	0	0	0
OCR - Metro D.C.	0	0	0	0	1	41	14	0	41	0	1	0	0	0
OCR - 1 Boston	0	1	0	0	16	68	16	2	69	0	2	0	0	0
OCR - 10 Seattle	0	0	3	0	12	53	14	0	53	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	4	14	9	0	14	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	65	12	1	65	0	0	0	0	0
OCR - 3 Philadelphia	0	0	0	1	16	48	10	0	48	0	0	0	0	0
OCR - 4 Atlanta	0	0	0	0	8	60	13	1	60	0	0	0	0	0
OCR - 5 Chicago	0	0	0	0	3	82	9	0	83	0	3	0	0	0
OCR - 6 Dallas	0	1	0	0	6	58	25	0	68	0	1	0	0	0
OCR - 7 Kansas City	0	0	0	0	1	27	17	0	32	0	3	0	0	0
OCR - 8 Denver	0	0	0	0	14	81	10	0	81	0	0	0	0	0
OCR - 9 San Francisco	0	0	0	1	17	63	28	0	65	0	2	0	0	0
OCTAE	0	0	0	1	0	2	0	0	0	0	0	0	0	0
OESE	0	0	0	13	8	34	0	0	1	0	0	0	0	0
OFO	0	0	0	0	1	4	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	15	1	9	0	0	0	0	0	0	0	0
OGC	0	0	0	0	5	4	0	0	0	0	0	0	0	0

OIG	0	0	1	0	4	20	5	0	18	1	1	0	0	0
OLCA	0	0	0	0	1	1	0	0	0	0	0	0	0	0
OPE	1	0	0	67	3	72	2	1	0	0	0	0	0	0
OPEPD	0	0	0	0	1	25	1	0	1	0	0	0	0	0
OS	0	0	0	0	21	36	0	0	1	0	1	4	0	0
OSERS	0	0	0	8	3	20	1	0	0	0	0	0	0	0
OUS	0	0	0	0	2	3	0	0	1	0	0	0	0	0
AGENCY OVERALL	1	3	10	183	256	1,231	229	5	806	4	38	10	0	0

VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
Exec Sec	0	7	7	0
FSA	25	14	16	23
IES	0	0	0	0
IES-NAGB	0	0	0	0
M	9	7	11	5
OCIO	0	1	1	0
OCO	0	1	1	0
OCR	9	15	4	20
OCR - Metro D.C.	1	2	0	3
OCR - 1 Boston	0	2	1	1
OCR - 10 Seattle	1	2	2	1
OCR - 12 Cleveland	0	0	0	0
OCR - 2 New York	1	4	3	2
OCR - 3 Philadelphia	1	2	2	1
OCR - 4 Atlanta	5	0	4	1
OCR - 5 Chicago	5	1	1	5
OCR - 6 Dallas	1	0	1	0
OCR - 7 Kansas City	0	0	0	0
OCR - 8 Denver	2	0	0	2
OCR - 9 San Francisco	1	4	1	4
OCTAE	0	0	0	0
OESE	3	1	3	1
OFO	1	0	0	1
OFO-CAM	0	0	0	0
OGC	4	12	2	14
OIG	1	1	1	1
OLCA	0	0	0	0
OPE	2	0	0	2
OPEPD	0	0	0	0
OS	2	1	1	2
OSERS	0	3	0	3
OUS	0	0	0	0

AGENCY OVERALL	74	80	62	92
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The Department of Education went through a reorganization in FY19. The following components were dissolved: OCFO-CAM, OCFO, ODS, OII, OM, and OM-OCPO. The following components were created: Exec Sec, OFO, and OFO-CAM. The Department of Education adjusted the number of appeals pending at the start of the Fiscal Year accordingly. In addition, after reviewing its database, the Department of Education adjusted the number of appeals pending at the start of the Fiscal Year for the following components: FSA, M, OCR, Chicago, OGC, OPE, and OS.

VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
Exec Sec	2	0	1	4	7
FSA	1	7	3	5	16
IES	0	0	0	0	0
IES-NAGB	0	0	0	0	0
M	4	4	1	2	11
OCIO	0	0	0	1	1
OCO	0	1	0	0	1
OCR	1	1	0	2	4
OCR - Metro D.C.	0	0	0	0	0
OCR - 1 Boston	1	0	0	0	1
OCR - 10 Seattle	1	1	0	0	2
OCR - 12 Cleveland	0	0	0	0	0
OCR - 2 New York	2	1	0	0	3
OCR - 3 Philadelphia	0	1	1	0	2
OCR - 4 Atlanta	1	1	0	2	4
OCR - 5 Chicago	1	0	0	0	1
OCR - 6 Dallas	0	1	0	0	1
OCR - 7 Kansas City	0	0	0	0	0
OCR - 8 Denver	0	0	0	0	0
OCR - 9 San Francisco	0	0	0	1	1
OCTAE	0	0	0	0	0
OESE	0	2	0	1	3
OFO	0	0	0	0	0

OFO-CAM	0	0	0	0	0
OGC	0	2	0	0	2
OIG	1	0	0	0	1
OLCA	0	0	0	0	0
OPE	0	0	0	0	0
OPEPD	0	0	0	0	0
OS	0	1	0	0	1
OSERS	0	0	0	0	0
OUS	0	0	0	0	0
AGENCY OVERALL	15	23	6	18	62

VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Exec Sec	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FSA	0	0	0	1	3	7	0	0	0	0	0	0	0	0
IES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	0	1	2	3	4	0	0	0	0	0	0	0	0
OCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCO	0	0	0	0	1	0	0	0	0	0	0	0	0	0
OCR	0	0	0	0	2	0	0	0	0	0	0	0	0	0
OCR - Metro D.C.	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	0	0	0	0	0	1	0	0	1	0	0	0	0	0
OCR - 10 Seattle	0	0	0	0	1	1	1	0	1	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	2	1	0	2	0	0	0	0	0
OCR - 3 Philadelphia	0	0	0	1	1	1	0	0	1	0	0	0	0	0
OCR - 4 Atlanta	0	0	0	0	1	2	0	0	1	0	0	0	0	0
OCR - 5 Chicago	0	0	0	0	1	1	1	0	1	0	0	0	0	0
OCR - 6 Dallas	0	0	0	0	0	1	0	0	1	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OESE	0	0	0	0	1	1	0	0	0	0	0	0	0	0
OFO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	1	0	2	2	0	0	0	0	0	0	0	0

OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	0	1	1	0	0	1	0	0	1	0	0	0
OSERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	2	4	17	24	3	0	9	0	0	1	0	0	0

VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS

Agency / Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	*Explain in chart below
Exec Sec	0	0	2	0	0	0	0	0	0	0	2
FSA	0	0	2	0	0	0	0	0	0	0	3
IES	0	0	0	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0	1	0	1
OCIO	0	0	0	0	0	0	0	0	1	0	0
OCO	0	0	0	0	0	0	0	0	0	0	0
OCR	0	0	1	0	0	0	0	0	0	0	1
OCR - Metro D.C.	0	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	0	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	0	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	0	0	0	0	0	0	0	0	0	0	0
OCR - 4 Atlanta	0	0	1	0	0	0	0	0	0	0	1
OCR - 5 Chicago	0	0	0	0	0	0	0	0	0	0	0
OCR - 6 Dallas	0	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	0	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	0	0	1	0	0	0	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0

OESE	0	0	1	0	0	0	0	0	0	0	0	0
OFO	0	0	0	0	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	0	0	0	0	0	0	0
OIG	0	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	0	0	0	0	0	0	0	0	0
OSERS	0	0	0	0	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	8	0	0	0	0	0	0	2	0	8

VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS

Agency / Component	Description of "Other" Reasons for Denial on Appeal from Chart C(2)	Number of Times "Other" Reason Was Relied Upon	TOTAL
Exec Sec	Moot	2	2
FSA	Moot	3	3
IES	N/A	0	0
IES-NAGB	N/A	0	0
M	Moot	1	1
OCIO	N/A	0	0
OCO	N/A	0	0
OCR	Moot	1	1
OCR - Metro D.C.	N/A	0	0
OCR - 1 Boston	N/A	0	0
OCR - 10 Seattle	N/A	0	0
OCR - 12 Cleveland	N/A	0	0
OCR - 2 New York	N/A	0	0
OCR - 3 Philadelphia	N/A	0	0
OCR - 4 Atlanta	Moot	1	1
OCR - 5 Chicago	N/A	0	0
OCR - 6 Dallas	N/A	0	0

OCR - 7 Kansas City	N/A		0	0
OCR - 8 Denver	N/A		0	0
OCR - 9 San Francisco	N/A		0	0
OCTAE	N/A		0	0
OESE	N/A		0	0
OFO	N/A		0	0
OFO-CAM	N/A		0	0
OGC	N/A		0	0
OIG	N/A		0	0
OLCA	N/A		0	0
OPE	N/A		0	0
OPEPD	N/A		0	0
OS	N/A		0	0
OSERS	N/A		0	0
OUS	N/A		0	0
AGENCY OVERALL				8

VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

Agency / Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	4.00	6.71	1.00	26.00
FSA	508.00	449.50	24.00	848.00
IES	0.00	0.00	0.00	0.00
IES-NAGB	0.00	0.00	0.00	0.00
M	289.00	489.91	78.00	1,812.00
OCIO	26.00	26.00	26.00	26.00
OCO	81.00	81.00	81.00	81.00
OCR	37.50	49.50	8.00	115.00
OCR - Metro D.C.	0.00	0.00	0.00	0.00
OCR - 1 Boston	42.00	42.00	42.00	42.00
OCR - 10 Seattle	170.00	170.00	112.00	228.00
OCR - 12 Cleveland	0.00	0.00	0.00	0.00
OCR - 2 New York	122.00	152.67	29.00	307.00
OCR - 3 Philadelphia	107.50	107.50	56.00	159.00
OCR - 4 Atlanta	284.00	266.75	47.00	452.00
OCR - 5 Chicago	143.00	143.00	143.00	143.00
OCR - 6 Dallas	201.00	201.00	201.00	201.00
OCR - 7 Kansas City	0.00	0.00	0.00	0.00
OCR - 8 Denver	0.00	0.00	0.00	0.00
OCR - 9 San Francisco	1.00	1.00	1.00	1.00
OCTAE	0.00	0.00	0.00	0.00
OESE	728.00	534.00	<1	874.00
OFO	0.00	0.00	0.00	0.00
OFO-CAM	0.00	0.00	0.00	0.00
OGC	117.50	117.50	111.00	124.00
OIG	1.00	1.00	1.00	1.00
OLCA	0.00	0.00	0.00	0.00
OPE	0.00	0.00	0.00	0.00
OPEPD	0.00	0.00	0.00	0.00
OS	316.00	316.00	316.00	316.00
OSERS	0.00	0.00	0.00	0.00
OUS	0.00	0.00	0.00	0.00
AGENCY OVERALL	118.50	283.13	<1	1,812.00

VI.C.(5). TEN OLDEST PENDING ADMINISTRATIVE APPEALS

Agency / Component		10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
Exec Sec	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
FSA	Date of Appeal	2017-10-02	2017-09-26	2017-09-06	2017-04-03	2017-02-12	2016-11-21	2016-10-21	2016-05-03	2014-11-28	2014-03-07
	Number of Days Pending	500	504	518	627	661	717	737	856	1213	1397
IES	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
IES-NAGB	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
M	Date of Appeal	N/A	N/A	N/A	N/A	N/A	2019-08-14	2019-08-13	2019-04-25	2018-08-31	2018-05-02
	Number of Days Pending	0	0	0	0	0	32	33	109	270	355
OCIO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR	Date of Appeal	2019-07-09	2019-04-22	2018-04-10	2018-02-27	2018-02-13	2018-02-13	2018-02-13	2018-01-05	2018-01-04	2017-10-16
	Number of Days Pending	58	112	371	401	410	410	410	436	437	491
OCR - Metro D.C.	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-04	2018-10-23	2018-01-30
	Number of Days Pending	0	0	0	0	0	0	0	18	235	420
OCR - 1 Boston	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-06-25

	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	67
OCR - 10 Seattle	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-10-16
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	240
OCR - 12 Cleveland	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-05-29	2018-12-12
	Number of Days Pending	0	0	0	0	0	0	0	0	0	86	201
OCR - 3 Philadelphia	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-02-13
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	159
OCR - 4 Atlanta	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-08-21
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	278
OCR - 5 Chicago	Date of Appeal	N/A	N/A	N/A	N/A	N/A	2018-11-26	2018-05-08	2018-03-20	2018-01-09	2017-08-15	
	Number of Days Pending	0	0	0	0	0	213	351	386	434	533	
OCR - 6 Dallas	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-09-20	2018-01-19
	Number of Days Pending	0	0	0	0	0	0	0	0	0	257	427
OCR - 9 San Francisco	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	2019-06-26	2019-05-20	2019-04-26	2018-08-15	
	Number of Days Pending	0	0	0	0	0	0	66	92	108	282	

	Pending											
OCTAE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OESE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-05-24
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	339
OFO	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-04-30
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	357
OFO-CAM	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OGC	Date of Appeal	2019-08-14	2019-08-13	2019-07-31	2019-07-09	2019-06-17	2019-02-11	2019-02-04	2017-06-28	2016-08-05	2016-07-12	
	Number of Days Pending	32	33	42	58	73	161	166	566	790	808	
OIG	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-01-18
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	428
OLCA	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OPE	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2017-07-26	2017-03-27
	Number of Days Pending	0	0	0	0	0	0	0	0	0	547	632
OPEPD	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0	0
OS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2018-11-26	2017-08-15
	Number of Days Pending	0	0	0	0	0	0	0	0	0	213	533

OSERS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-25	2019-09-10	2019-07-15
	Number of Days Pending	0	0	0	0	0	0	0	3	14	54
OUS	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	2017-04-03	2017-03-27	2017-02-12	2016-11-21	2016-10-21	2016-08-05	2016-07-12	2016-05-03	2014-11-28	2014-03-07
	Number of Days Pending	627	632	661	717	737	790	808	856	1213	1397

VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	<1	1.37	<1	21	61	185.18	4	592	N/A	N/A	N/A	N/A
FSA	15	13.61	<1	25	129	186.43	23	826	105	105	105	105
IES	9	11.53	<1	25	57.5	73.88	37	130	N/A	N/A	N/A	N/A
IES-NAGB	21	21	21	21	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
M	16.5	18.54	<1	135	191.5	285.8	26	1196	N/A	N/A	N/A	N/A
OCIO	11	105	2	580	47.5	47.5	31	64	N/A	N/A	N/A	N/A
OCO	17	17	14	20	104.5	109	40	217	N/A	N/A	N/A	N/A
OCR	9	10.1	<1	25	221	207.58	26	653	38	38	38	38
OCR - Metro D.C.	13	17.14	<1	64	80	103.9	27	405	N/A	N/A	N/A	N/A
OCR - 1 Boston	8	16.35	<1	519	135.5	194.08	29	904	N/A	N/A	N/A	N/A
OCR - 10 Seattle	9	10.16	<1	22	13	13.33	7	20	N/A	N/A	N/A	N/A
OCR - 12 Cleveland	11	11.57	3	23	44	66.44	26	180	N/A	N/A	N/A	N/A
OCR - 2 New York	15	30.8	<1	450	114	177.56	26	821	N/A	N/A	N/A	N/A
OCR - 3 Philadelphia	10	10.39	<1	20	30	43.5	26	88	N/A	N/A	N/A	N/A
OCR - 4 Atlanta	13	11.89	<1	36	109	155.05	31	640	N/A	N/A	N/A	N/A
OCR - 5 Chicago	19	15.49	<1	21	30	30.29	7	47	2	2	2	2
OCR - 6 Dallas	13	12.43	<1	25	203.5	178.44	<1	389	N/A	N/A	N/A	N/A
OCR - 7 Kansas City	6	7.95	<1	25	84	215.67	20	543	N/A	N/A	N/A	N/A
OCR - 8 Denver	12	12.44	<1	25	28	29.65	<1	58	5.5	5.5	<1	11
OCR - 9 San Francisco	8	9.1	<1	25	30	32.6	1	68	N/A	N/A	N/A	N/A
OCTAE	13	13	12	14	36.5	35.25	<1	68	N/A	N/A	N/A	N/A
OESE	10.5	11.15	<1	24	100	115.13	30	483	N/A	N/A	N/A	N/A
OFO	13	12.93	3	23	134.5	207.6	29	568	N/A	N/A	N/A	N/A

OFO-CAM	14.5	13.35	<1	25	45	76.92	28	200	N/A	N/A	N/A	N/A
OGC	19	19	19	19	215.5	271.2	55	498	N/A	N/A	N/A	N/A
OIG	19.5	16.47	2	25	73	98.5	30	278	N/A	N/A	N/A	N/A
OLCA	14	14.13	4	23	81.5	76	33	108	N/A	N/A	N/A	N/A
OPE	17	15.06	2	25	58	92.68	18	380	N/A	N/A	N/A	N/A
OPEPD	12	11.58	1	25	57	82.8	28	219	N/A	N/A	N/A	N/A
OS	6.5	10.25	4	22	392	403.3	27	2137	118	118	118	118
OSERS	9	11.78	3	25	39.5	61.93	21	316	N/A	N/A	N/A	N/A
OUS	N/A	N/A	N/A	N/A	378.5	384.83	49	630	N/A	N/A	N/A	N/A
AGENCY OVERALL	9	11.64	<1	580	112	190.46	<1	2137	24.57	45.67	<1	118

VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Exec Sec	10.5	9.94	<1	21	58	114.44	4	592	N/A	N/A	N/A	N/A
FSA	18	15.72	1	25	133.5	187.83	23	826	105	105	105	105
IES	11.5	12.45	<1	25	61	77.57	37	130	N/A	N/A	N/A	N/A
IES-NAGB	21	21	21	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
M	19	29.3	6	135	173	290.77	27	1196	N/A	N/A	N/A	N/A
OCIO	16	154	4	580	47.5	47.5	31	64	N/A	N/A	N/A	N/A
OCO	20	20	20	20	116	113	53	167	N/A	N/A	N/A	N/A
OCR	12	12.38	<1	23	193.5	199.94	26	653	N/A	N/A	N/A	N/A
OCR - Metro D.C.	12	16	<1	49	80	101.31	27	256	N/A	N/A	N/A	N/A
OCR - 1 Boston	8	8.81	1	24	122.5	192.72	29	904	N/A	N/A	N/A	N/A
OCR - 10 Seattle	10.5	10.87	<1	22	13	13.33	7	20	N/A	N/A	N/A	N/A
OCR - 12 Cleveland	10	11	3	23	43	68.62	26	180	N/A	N/A	N/A	N/A
OCR - 2 New York	15	35.56	2	450	91	181.81	26	821	N/A	N/A	N/A	N/A
OCR - 3 Philadelphia	10	10.49	<1	20	30	43.5	26	88	N/A	N/A	N/A	N/A
OCR - 4 Atlanta	11	11.56	1	36	106	155.83	31	640	N/A	N/A	N/A	N/A
OCR - 5 Chicago	19	16.73	2	21	30	30.29	7	47	2	2	2	2
OCR - 6 Dallas	15	12.84	1	25	254	193.62	<1	389	N/A	N/A	N/A	N/A
OCR - 7 Kansas City	7	9.6	<1	25	52	52	20	84	N/A	N/A	N/A	N/A
OCR - 8 Denver	14	13.48	<1	25	28.5	32.79	26	58	5.5	5.5	<1	11
OCR - 9 San Francisco	9	9.71	1	25	32	40.5	30	68	N/A	N/A	N/A	N/A
OCTAE	14	14	14	14	41	47	32	68	N/A	N/A	N/A	N/A
OESE	12	13.37	6	24	77	109.04	30	483	N/A	N/A	N/A	N/A

OFO	18	16.29	7	23	74	122.93	29	241	N/A	N/A	N/A	N/A
OFO-CAM	20	18.75	12	25	51	81.36	28	200	N/A	N/A	N/A	N/A
OGC	19	19	19	19	193.5	246.5	55	488	N/A	N/A	N/A	N/A
OIG	18.5	16.06	5	25	146	151.33	30	278	N/A	N/A	N/A	N/A
OLCA	15	15.23	4	23	81.5	76	33	108	N/A	N/A	N/A	N/A
OPE	17.5	16.11	6	25	56	88.45	18	380	N/A	N/A	N/A	N/A
OPEPD	12	12.81	2	25	57	82.8	28	219	N/A	N/A	N/A	N/A
OS	N/A	N/A	N/A	N/A	399	442.21	34	2137	N/A	N/A	N/A	N/A
OSERS	7.5	11.12	3	25	37	58.92	21	316	N/A	N/A	N/A	N/A
OUS	N/A	N/A	N/A	N/A	378.5	345.75	49	577	N/A	N/A	N/A	N/A
AGENCY OVERALL	13	14.86	<1	580	108	185.43	<1	2137	6.5	29.5	<1	105

VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	242	1	0	0	0	0	0	0	0	0	0	0	0	243
FSA	52	14	0	0	0	0	0	0	0	0	0	0	0	66
IES	24	6	0	0	0	0	0	0	0	0	0	0	0	30
IES-NAGB	0	1	0	0	0	0	0	0	0	0	0	0	0	1
M	18	7	0	0	0	0	1	0	0	0	0	0	0	26
OCIO	4	1	0	0	0	0	0	0	0	0	0	0	1	6
OCO	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OCR	58	3	0	0	0	0	0	0	0	0	0	0	0	61
OCR - Metro D.C.	16	3	1	1	0	0	0	0	0	0	0	0	0	21
OCR - 1 Boston	63	2	0	0	0	0	0	0	0	0	0	0	1	66
OCR - 10 Seattle	62	1	0	0	0	0	0	0	0	0	0	0	0	63
OCR - 12 Cleveland	6	1	0	0	0	0	0	0	0	0	0	0	0	7
OCR - 2 New York	38	7	0	0	0	1	0	1	0	0	1	0	1	49
OCR - 3 Philadelphia	59	0	0	0	0	0	0	0	0	0	0	0	0	59
OCR - 4 Atlanta	31	5	0	0	0	0	0	0	0	0	0	0	0	36
OCR - 5 Chicago	94	1	0	0	0	0	0	0	0	0	0	0	0	95
OCR - 6 Dallas	57	6	0	0	0	0	0	0	0	0	0	0	0	63
OCR - 7 Kansas City	36	3	0	0	0	0	0	0	0	0	0	0	0	39
OCR - 8 Denver	66	12	0	0	0	0	0	0	0	0	0	0	0	78
OCR - 9 San Francisco	71	6	0	0	0	0	0	0	0	0	0	0	0	77
OCTAE	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OESE	37	3	0	0	0	0	0	0	0	0	0	0	0	40
OFO	13	2	0	0	0	0	0	0	0	0	0	0	0	15
OFO-CAM	15	5	0	0	0	0	0	0	0	0	0	0	0	20
OGC	1	0	0	0	0	0	0	0	0	0	0	0	0	1

OIG	26	8	0	0	0	0	0	0	0	0	0	0	0	0	34
OLCA	12	3	0	0	0	0	0	0	0	0	0	0	0	0	15
OPE	26	9	0	0	0	0	0	0	0	0	0	0	0	0	35
OPEPD	22	4	0	0	0	0	0	0	0	0	0	0	0	0	26
OS	6	2	0	0	0	0	0	0	0	0	0	0	0	0	8
OSERS	21	2	0	0	0	0	0	0	0	0	0	0	0	0	23
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	1,180	118	1	1	0	1	1	1	0	0	1	0	3	1,307	

VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	1	2	2	1	1	1	0	0	0	0	0	0	3	11
FSA	0	37	39	31	13	12	14	8	11	11	41	23	35	275
IES	0	1	3	1	1	0	2	0	0	0	0	0	0	8
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	16	13	7	11	4	5	10	7	2	26	13	34	148
OCIO	0	1	0	1	0	0	0	0	0	0	0	0	0	2
OCO	0	1	2	0	1	0	1	1	1	0	1	0	0	8
OCR	0	9	11	4	1	2	5	2	4	3	24	9	9	83
OCR - Metro D.C.	0	9	5	7	3	6	1	1	1	3	3	0	1	40
OCR - 1 Boston	0	4	5	3	5	1	2	3	1	1	7	1	5	38
OCR - 10 Seattle	3	0	0	0	0	0	0	0	0	0	0	0	0	3
OCR - 12 Cleveland	0	3	3	0	1	1	0	0	1	0	0	0	0	9
OCR - 2 New York	0	5	1	8	5	2	0	0	1	3	7	5	2	39
OCR - 3 Philadelphia	0	3	0	0	1	0	0	0	0	0	0	0	0	4
OCR - 4 Atlanta	0	7	7	2	3	3	2	3	2	1	6	2	3	41
OCR - 5 Chicago	1	4	2	0	0	0	0	0	0	0	0	0	0	7
OCR - 6 Dallas	2	5	0	0	0	1	0	1	0	0	4	5	0	18
OCR - 7 Kansas City	1	0	0	0	1	0	0	0	0	0	0	0	1	3
OCR - 8 Denver	2	12	3	0	0	0	0	0	0	0	0	0	0	17
OCR - 9 San Francisco	1	3	0	1	0	0	0	0	0	0	0	0	0	5
OCTAE	1	1	1	1	0	0	0	0	0	0	0	0	0	4
OESE	0	6	9	2	4	6	1	1	5	1	2	1	1	39
OFO	0	2	3	4	1	0	0	0	1	0	5	0	4	20
OFO-CAM	0	6	1	0	2	0	1	1	0	1	0	0	0	12
OGC	0	0	1	0	2	0	2	0	0	0	1	0	4	10

OIG	0	1	2	1	2	0	0	1	0	0	1	0	0	8
OLCA	0	1	1	0	0	2	0	0	0	0	0	0	0	4
OPE	1	22	16	6	6	4	5	2	1	2	5	3	0	73
OPEPD	0	3	2	2	1	0	0	0	0	1	1	0	0	10
OS	0	5	1	3	3	4	7	1	1	1	3	6	29	64
OSERS	0	7	5	0	0	1	0	0	0	0	0	1	0	14
OUS	0	0	1	0	0	0	0	0	0	0	1	1	3	6
AGENCY OVERALL	13	176	139	85	68	50	48	35	37	30	138	70	134	1,023

VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Exec Sec	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FSA	0	0	0	0	0	1	0	0	0	0	0	0	0	1
IES	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IES-NAGB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCIO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR	0	1	0	0	0	0	0	0	0	0	0	0	0	1
OCR - Metro D.C.	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 4 Atlanta	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 5 Chicago	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OCR - 6 Dallas	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OCR - 9 San Francisco	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCTAE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OESE	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OFO-CAM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	0	0	0	0	0	0	0	0	0

OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OLCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPEPD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OS	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
OSERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	3	1	0	0	0	2	0	0	0	0	0	0	0	0	6

VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Exec Sec	5	201	210	106	222.5	294	2	28.5	28
FSA	6	97	162	105	28	127	0	N/A	N/A
IES	1	37	37	5	41	57	0	N/A	N/A
IES-NAGB	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
M	7	296	259	171	239	268	0	N/A	N/A
OCIO	1	3	3	0	N/A	N/A	0	N/A	N/A
OCO	1	736	736	4	350	361	0	N/A	N/A
OCR	4	95	169	140	222	245	0	N/A	N/A
OCR - Metro D.C.	9	40	89	24	49.5	104	1	16	16
OCR - 1 Boston	8	295.5	314	29	250	361	0	N/A	N/A
OCR - 10 Seattle	0	N/A	N/A	4	6.5	7	0	N/A	N/A
OCR - 12 Cleveland	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OCR - 2 New York	33	241	268	26	291.5	297	0	N/A	N/A
OCR - 3 Philadelphia	5	2	3	0	N/A	N/A	0	N/A	N/A
OCR - 4 Atlanta	2	11.5	11	3	192	294	0	N/A	N/A
OCR - 5 Chicago	1	5	5	1	93	93	0	N/A	N/A
OCR - 6 Dallas	3	20	39	6	86.5	130	0	N/A	N/A
OCR - 7 Kansas City	5	372	319	6	382.5	342	0	N/A	N/A
OCR - 8 Denver	5	23	154	2	10	10	0	N/A	N/A
OCR - 9 San Francisco	0	N/A	N/A	2	8	8	0	N/A	N/A
OCTAE	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OESE	4	14	126	18	147	197	0	N/A	N/A
OFO	3	33	76	17	242	211.2	0	N/A	N/A

OFO-CAM	1	32	32	6	28.5	80	0	N/A	N/A
OGC	2	440	440	39	210	237	0	N/A	N/A
OIG	8	103.5	224	8	184	143	0	N/A	N/A
OLCA	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
OPE	0	N/A	N/A	77	125	168	0	N/A	N/A
OPEPD	0	N/A	N/A	2	45	45	0	N/A	N/A
OS	3	376	281	118	372	348	1	330	330
OSERS	0	N/A	N/A	4	221	237	0	N/A	N/A
OUS	4	485.5	548	27	359	364	0	N/A	N/A
AGENCY OVERALL	121	161	218	951	196	246	4	30	100

VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Exec Sec	Date of Receipt	2017-03-03	2017-03-01	2017-03-01	2017-02-28	2017-02-24	2017-02-21	2017-02-08	2017-02-08	2016-05-19	2016-02-02
	Number of Days Pending	648	650	650	651	653	655	664	664	844	920
FSA	Date of Receipt	2017-09-12	2017-09-12	2017-08-23	2017-08-17	2017-08-02	2017-07-11	2017-06-05	2017-05-01	2017-04-17	2017-03-27
	Number of Days Pending	514	514	527	531	542	558	583	607	617	632
IES	Date of Receipt	N/A	N/A	N/A	N/A	2019-09-23	2019-09-18	2019-08-07	2019-08-01	2019-07-02	2019-01-30
	Number of Days Pending	0	0	0	0	5	8	37	41	62	169
IES-NAGB	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
M	Date of Receipt	2017-06-13	2017-06-13	2017-06-13	2017-05-31	2017-05-30	2017-05-25	2017-05-10	2017-03-29	2017-03-24	2017-02-23
	Number of Days Pending	577	577	577	586	587	589	590	630	633	654
OCIO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-30
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCO	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2018-12-13	2018-12-06	2017-10-10	2017-07-26	2016-10-24
	Number of Days Pending	0	0	0	0	0	200	205	495	547	736
OCR	Date of Receipt	2017-09-14	2017-09-12	2017-09-05	2017-08-30	2017-08-14	2017-08-01	2017-07-18	2017-06-16	2017-05-08	2016-12-06
	Number of Days Pending	512	514	517	520	533	543	553	574	602	707
OCR - Metro D.C.	Date of Receipt	2019-04-11	2019-03-18	2019-03-11	2019-01-23	2018-09-10	2018-09-10	2018-08-21	2018-07-27	2018-06-12	2018-01-24
	Number of Days Pending	119	137	142	174	265	265	278	295	327	424
OCR - 1 Boston	Date of Receipt	2017-06-05	2017-04-24	2017-04-03	2017-03-24	2017-02-28	2017-01-30	2016-12-12	2016-11-09	2016-11-03	2016-10-22

	Number of Days Pending	583	612	627	633	651	671	703	724	728	736
OCR - 10 Seattle	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-23	2019-09-23	2019-09-18	2019-09-16
	Number of Days Pending	0	0	0	0	0	0	5	5	8	10
OCR - 12 Cleveland	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OCR - 2 New York	Date of Receipt	2017-09-18	2017-09-14	2017-09-13	2017-08-23	2017-08-21	2017-08-15	2017-06-09	2017-01-26	2016-07-26	2015-10-01
	Number of Days Pending	417	512	513	527	529	533	579	673	798	1002
OCR - 3 Philadelphia	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2019-09-30	2019-09-30	2019-09-26	2019-09-19	2019-09-17
	Number of Days Pending	0	0	0	0	0	0	0	2	7	9
OCR - 4 Atlanta	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2019-09-27	2019-09-17	2019-09-10	2018-12-26	2017-01-02
	Number of Days Pending	0	0	0	0	0	1	9	14	192	689
OCR - 5 Chicago	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-23	2019-05-17
	Number of Days Pending	0	0	0	0	0	0	0	0	5	93
OCR - 6 Dallas	Date of Receipt	N/A	2019-09-09	2019-09-04	2019-08-30	2019-06-18	2019-05-13	2019-05-13	2019-05-06	2018-08-22	2018-08-01
	Number of Days Pending	0	15	18	20	53	81	97	97	276	291
OCR - 7 Kansas City	Date of Receipt	2019-07-01	2018-11-16	2018-07-05	2018-05-09	2018-04-09	2018-03-13	2018-01-24	2017-12-08	2017-10-17	2017-08-09
	Number of Days Pending	62	218	311	350	372	391	424	454	490	537
OCR - 8 Denver	Date of Receipt	N/A	N/A	N/A	2019-09-30	2019-09-25	2019-09-05	2019-09-04	2019-08-05	2018-05-08	2018-03-29
	Number of Days Pending	0	0	0	0	3	17	18	23	351	379
OCR - 9 San Francisco	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-09-20	2019-09-16
	Number of Days Pending	0	0	0	0	0	0	0	0	6	10

	Pending										
OCTAE	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OESE	Date of Receipt	2019-02-28	2019-02-04	2018-08-24	2018-06-29	2018-06-29	2018-05-30	2017-11-27	2017-11-20	2017-10-23	2017-09-21
	Number of Days Pending	129	166	275	313	314	336	463	467	486	507
OFO	Date of Receipt	2018-10-15	2018-10-11	2018-08-31	2018-07-19	2018-06-20	2018-06-18	2018-06-15	2018-05-16	2018-05-04	2018-03-13
	Number of Days Pending	241	243	270	301	321	323	324	345	353	391
OFO-CAM	Date of Receipt	N/A	N/A	N/A	2019-09-12	2019-09-12	2019-08-20	2019-08-19	2019-08-14	2019-02-19	2018-10-03
	Number of Days Pending	0	0	0	12	12	28	29	32	156	248
OGC	Date of Receipt	2018-01-24	2018-01-23	2017-12-26	2017-12-06	2017-10-06	2017-09-12	2017-08-21	2017-07-26	2017-06-23	2017-03-29
	Number of Days Pending	424	425	443	456	464	514	529	547	569	587
OIG	Date of Receipt	2019-04-25	2019-04-17	2019-02-01	2018-12-18	2018-12-12	2018-11-30	2018-11-21	2018-10-22	2017-03-27	2016-10-06
	Number of Days Pending	109	115	167	197	201	209	215	236	632	747
OLCA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OPE	Date of Receipt	2018-04-06	2018-03-31	2018-03-26	2018-03-14	2017-12-18	2017-12-14	2017-11-20	2017-11-16	2017-10-16	2017-05-30
	Number of Days Pending	373	377	382	390	448	450	467	469	491	587
OPEPD	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-21	2019-07-01
	Number of Days Pending	0	0	0	0	0	0	0	0	27	63
OS	Date of Receipt	2017-04-10	2017-04-05	2017-04-05	2017-04-04	2017-03-29	2017-03-27	2017-03-20	2017-03-15	2017-03-15	2017-02-21
	Number of Days Pending	622	625	625	626	630	632	637	640	640	656

OSERS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-27	2019-02-14	2018-08-13	2017-10-25
	Number of Days Pending	0	0	0	0	0	0	23	158	284	484
OUS	Date of Receipt	2017-07-21	2017-07-19	2017-07-13	2017-06-26	2017-06-15	2017-06-09	2017-06-08	2017-03-03	2016-09-21	2016-04-19
	Number of Days Pending	550	552	556	568	575	579	580	648	758	866
AGENCY OVERALL	Date of Receipt	2016-11-03	2016-10-24	2016-10-22	2016-10-06	2016-09-21	2016-07-26	2016-05-19	2016-04-19	2016-02-02	2015-10-01
	Number of Days Pending	728	736	736	747	758	798	844	866	920	1002

VIII.A. REQUESTS FOR EXPEDITED PROCESSING

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Exec Sec	2	0	10.5	10.5	1
FSA	1	56	2	6.75	50
IES	0	1	13	13	0
IES-NAGB	0	0	N/A	N/A	N/A
M	0	4	7.5	80	2
OCIO	0	0	N/A	N/A	N/A
OCO	0	0	N/A	N/A	N/A
OCR	1	8	2	8.33	5
OCR - Metro D.C.	0	1	20	20	0
OCR - 1 Boston	0	2	1	1	2
OCR - 10 Seattle	0	0	N/A	N/A	N/A
OCR - 12 Cleveland	0	0	N/A	N/A	N/A
OCR - 2 New York	0	1	1	1	1
OCR - 3 Philadelphia	0	1	1	1	1
OCR - 4 Atlanta	0	0	N/A	N/A	N/A
OCR - 5 Chicago	1	1	1	1	2
OCR - 6 Dallas	0	3	3	6.33	2
OCR - 7 Kansas City	0	0	N/A	N/A	N/A
OCR - 8 Denver	2	0	8.5	8.5	1
OCR - 9 San Francisco	0	0	N/A	N/A	N/A
OCTAE	0	0	N/A	N/A	N/A
OESE	0	4	14	12.25	1
OFO	0	1	1	1	1
OFO-CAM	0	0	N/A	N/A	N/A
OGC	0	6	6	6	5
OIG	0	1	3	3	1
OLCA	0	0	N/A	N/A	N/A
OPE	0	2	23	23	0
OPEPD	0	2	4	4	2
OS	0	3	22	119.67	0
OSERS	0	0	N/A	N/A	N/A
OUS	0	0	N/A	N/A	N/A

AGENCY OVERALL	7	97	3	13.24	77
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VIII.B. REQUESTS FOR FEE WAIVER

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Exec Sec	24	0	19	26.46
FSA	69	0	24	38.94
IES	5	0	1	12.8
IES-NAGB	0	0	N/A	N/A
M	47	0	21	60.43
OCIO	2	0	30	30
OCO	0	0	N/A	N/A
OCR	23	0	20	27.39
OCR - Metro D.C.	5	0	52	42.2
OCR - 1 Boston	2	0	65.5	65.5
OCR - 10 Seattle	2	0	12.5	12.5
OCR - 12 Cleveland	1	0	49	49
OCR - 2 New York	2	0	15	15
OCR - 3 Philadelphia	0	0	N/A	N/A
OCR - 4 Atlanta	0	1	1	1
OCR - 5 Chicago	3	0	20	26.67
OCR - 6 Dallas	3	0	3	21.67
OCR - 7 Kansas City	2	0	5.5	5.5
OCR - 8 Denver	3	0	9	6.67
OCR - 9 San Francisco	1	0	7	7
OCTAE	0	0	N/A	N/A
OESE	5	0	14	20.6
OFO	3	0	22	32.33
OFO-CAM	0	0	N/A	N/A
OGC	8	0	2.5	3.5
OIG	0	0	N/A	N/A
OLCA	6	0	3.5	7.67
OPE	16	1	18	23.88
OPEPD	2	0	2.5	2.5
OS	19	0	21	28.26
OSERS	5	0	12	12.8
OUS	5	0	49	32.4
AGENCY OVERALL	263	2	19	33.94

IX. FOIA PERSONNEL AND COSTS

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Exec Sec	8	0	8	\$799,500.00	\$0.00	\$799,500.00
FSA	4	1.5	5.5	\$526,812.00	\$116,494.45	\$643,306.45
IES	0	0.3	0.3	\$45,000.00	\$0.00	\$45,000.00
IES-NAGB	0	0.1	0.1	\$1,067.00	\$0.00	\$1,067.00
M	0	0	0	\$0.00	\$0.00	\$0.00
OCIO	0	0.2	0.2	\$219,569.00	\$0.00	\$219,569.00
OCO	0	1	1	\$96,172.00	\$0.00	\$96,172.00
OCR	0	4.25	4.25	\$511,667.00	\$19,124.00	\$530,791.00
OCR - Metro D.C.	1	0.7	1.7	\$184,577.00	\$0.00	\$184,577.00
OCR - 1 Boston	0	0.21	0.21	\$23,591.42	\$0.00	\$23,591.42
OCR - 10 Seattle	0	0.47	0.47	\$51,234.27	\$0.00	\$51,234.27
OCR - 12 Cleveland	0	0.5	0.5	\$55,134.25	\$0.00	\$55,134.25
OCR - 2 New York	0	2.76	2.76	\$277,727.71	\$0.00	\$277,727.71
OCR - 3 Philadelphia	0	0.55	0.55	\$63,265.00	\$0.00	\$63,265.00
OCR - 4 Atlanta	0	1	1	\$386,213.00	\$0.00	\$386,213.00
OCR - 5 Chicago	0	2.35	2.35	\$230,139.10	\$0.00	\$230,139.10
OCR - 6 Dallas	1	0	1	\$117,761.00	\$0.00	\$117,761.00
OCR - 7 Kansas City	0	0.8	0.8	\$104,256.00	\$0.00	\$104,256.00
OCR - 8 Denver	0	2	2	\$194,270.00	\$0.00	\$194,270.00
OCR - 9 San Francisco	0	0.65	0.65	\$90,000.00	\$0.00	\$90,000.00
OCTAE	0	0.1	0.1	\$15,235.00	\$0.00	\$15,235.00

OESE	1	1.2	2.2	\$238,443.49	\$0.00	\$238,443.49
OFO	0	2.75	2.75	\$303,550.25	\$0.00	\$303,550.25
OFO-CAM	0	0.25	0.25	\$15,710.25	\$0.00	\$15,710.25
OGC	0	3.6	3.6	\$90,979.80	\$397,245.50	\$488,225.30
OIG	1	0.75	1.75	\$97,300.00	\$0.00	\$97,300.00
OLCA	0	0.1	0.1	\$5,751.00	\$0.00	\$5,751.00
OPE	0	3	3	\$532,003.00	\$0.00	\$532,003.00
OPEPD	0	1.15	1.15	\$125,378.45	\$0.00	\$125,378.45
OS	0	3.4	3.4	\$493,932.00	\$4,950.00	\$498,882.00
OSERS	0	1.9	1.9	\$118,291.00	\$0.00	\$118,291.00
OUS	0	0.1	0.1	\$7,432.00	\$0.00	\$7,432.00
AGENCY OVERALL	16	37.64	53.64	\$6,021,961.99	\$537,813.95	\$6,559,775.94

X. FEES COLLECTED FOR PROCESSING REQUESTS

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
Exec Sec	\$87.67	0.01%
FSA	\$307.59	0.06%
IES	\$42.04	0.09%
IES-NAGB	\$0.00	0.00%
M	\$0.00	0.00%
OCIO	\$0.00	0.00%
OCO	\$0.00	0.00%
OCR	\$0.00	0.00%
OCR - Metro D.C.	\$0.00	0.00%
OCR - 1 Boston	\$0.00	0.00%
OCR - 10 Seattle	\$274.56	0.54%
OCR - 12 Cleveland	\$0.00	0.00%
OCR - 2 New York	\$0.00	0.00%
OCR - 3 Philadelphia	\$101.00	0.16%
OCR - 4 Atlanta	\$0.00	0.00%
OCR - 5 Chicago	\$0.00	0.00%
OCR - 6 Dallas	\$1,181.00	1.00%
OCR - 7 Kansas City	\$0.00	0.00%
OCR - 8 Denver	\$149.98	0.08%
OCR - 9 San Francisco	\$0.00	0.00%
OCTAE	\$0.00	0.00%
OESE	\$0.00	0.00%
OFO	\$69.46	0.02%
OFO-CAM	\$601.97	3.83%
OGC	\$0.00	0.00%
OIG	\$0.00	0.00%
OLCA	\$0.00	0.00%
OPE	\$515.74	0.10%
OPEPD	\$0.00	0.00%
OS	\$0.00	0.00%
OSERS	\$426.73	0.36%
OUS	\$0.00	0.00%

AGENCY OVERALL	\$3,757.74	0.06%
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XI.A. NUMBER OF TIMES SUBSECTION (C) USED

Agency / Component	Number of Times Subsection Used
Exec Sec	0
FSA	0
IES	0
IES-NAGB	0
M	0
OCIO	0
OCO	0
OCR	0
OCR - Metro D.C.	0
OCR - 1 Boston	0
OCR - 10 Seattle	0
OCR - 12 Cleveland	0
OCR - 2 New York	0
OCR - 3 Philadelphia	0
OCR - 4 Atlanta	0
OCR - 5 Chicago	0
OCR - 6 Dallas	0
OCR - 7 Kansas City	0
OCR - 8 Denver	0
OCR - 9 San Francisco	0
OCTAE	0
OESE	0
OFO	0
OFO-CAM	0
OGC	0
OIG	0
OLCA	0
OPE	0
OPEPD	0
OS	0
OSERS	0
OUS	0
AGENCY OVERALL	0

XI.B. NUMBER OF SUBSECTION (A)(2) POSTINGS

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
Exec Sec	20	0
FSA	0	0
IES	0	0
IES-NAGB	0	0
M	0	0
OCIO	0	0
OCO	0	0
OCR	0	3,786
OCR - Metro D.C.	0	0
OCR - 1 Boston	0	0
OCR - 10 Seattle	0	0
OCR - 12 Cleveland	0	0
OCR - 2 New York	0	0
OCR - 3 Philadelphia	0	0
OCR - 4 Atlanta	0	0
OCR - 5 Chicago	0	0
OCR - 6 Dallas	0	0
OCR - 7 Kansas City	0	0
OCR - 8 Denver	0	0
OCR - 9 San Francisco	0	0
OCTAE	0	0
OESE	0	0
OFO	0	0
OFO-CAM	0	0
OGC	0	0
OIG	0	0
OLCA	0	20
OPE	0	0
OPEPD	0	0
OS	0	0
OSERS	0	136
OUS	0	0

AGENCY OVERALL	20	3,942
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XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

Agency / Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
Exec Sec	104	0
FSA	62	22
IES	4	0
IES-NAGB	0	0
M	162	5
OCIO	0	0
OCO	5	0
OCR	136	18
OCR - Metro D.C.	29	2
OCR - 1 Boston	33	1
OCR - 10 Seattle	0	1
OCR - 12 Cleveland	0	0
OCR - 2 New York	51	2
OCR - 3 Philadelphia	0	1
OCR - 4 Atlanta	2	1
OCR - 5 Chicago	1	5
OCR - 6 Dallas	7	0
OCR - 7 Kansas City	11	0
OCR - 8 Denver	3	2
OCR - 9 San Francisco	0	4
OCTAE	0	0
OESE	16	1
OFO	15	1
OFO-CAM	5	0
OGC	34	14
OIG	11	1
OLCA	0	0
OPE	65	2
OPEPD	2	0
OS	121	2
OSERS	4	1
OUS	31	0

AGENCY OVERALL	914	86
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XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS

Agency / Component	Number of Consultations Received from Other Agencies that were Pending at the Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that were Processed by the Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at the Agency as of End of the Fiscal Year
Exec Sec	0	5	3	2
FSA	0	2	2	0
IES	0	0	0	0
IES-NAGB	0	0	0	0
M	0	0	0	0
OCIO	0	0	0	0
OCO	0	0	0	0
OCR	0	0	0	0
OCR - Metro D.C.	0	0	0	0
OCR - 1 Boston	0	0	0	0
OCR - 10 Seattle	0	0	0	0
OCR - 12 Cleveland	0	0	0	0
OCR - 2 New York	0	0	0	0
OCR - 3 Philadelphia	0	0	0	0
OCR - 4 Atlanta	0	0	0	0
OCR - 5 Chicago	0	0	0	0
OCR - 6 Dallas	0	0	0	0
OCR - 7 Kansas City	0	0	0	0
OCR - 8 Denver	0	2	2	0
OCR - 9 San Francisco	0	0	0	0
OCTAE	0	0	0	0
OESE	0	2	1	1
OFO	1	1	2	0
OFO-CAM	0	0	0	0
OGC	0	2	1	1
OIG	0	0	0	0
OLCA	0	0	0	0
OPE	0	0	0	0
OPEPD	0	0	0	0
OS	0	1	1	0

OSERS	0	0	0	0
OUS	0	0	0	0
AGENCY OVERALL	1	15	12	4

The Department of Education went through a reorganization in FY19. The following components were dissolved: OCFO-CAM, OCFO, ODS, OII, OM, and OM-OCPO. The following components were created: Exec Sec, OFO, and OFO-CAM. The Department of Education adjusted the number of consults pending at the start of the Fiscal Year for OFO accordingly.

XII.C. CONSULTATIONS ON FOIA REQUESTS -- TEN OLDEST CONSULTATIONS RECEIVED FROM OTHER AGENCIES AND PENDING AT THE AGENCY

Agency / Component		10th Oldest Consultation	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consultation
Exec Sec	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-29	2018-12-24
	Number of Days	0	0	0	0	0	0	0	0	21	193
FSA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
IES	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
IES-NAGB	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
M	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCIO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - Metro D.C.	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 1 Boston	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 10 Seattle	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 12 Cleveland	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

OCR - 2 New York	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 3 Philadelphia	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 4 Atlanta	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 5 Chicago	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 6 Dallas	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 7 Kansas City	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 8 Denver	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCR - 9 San Francisco	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OCTAE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OESE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-28
	Number of Days	0	0	0	0	0	0	0	0	0	22
OFO	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OFO-CAM	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0
OGC	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2019-04-30
	Number of Days	0	0	0	0	0	0	0	0	0	106
OIG	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OLCA	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OPE	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OPEPD	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OSERS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
OUS	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	2019-08-29	2019-08-28	2019-04-30	2018-12-24	
	Number of Days	0	0	0	0	0	0	21	22	106	193	

XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Exec Sec	255	321	245	261
FSA	291	311	234	343
IES	41	41	39	38
IES-NAGB	1	1	1	1
M	219	176	204	176
OCIO	6	8	7	8
OCO	24	6	21	11
OCR	260	173	239	149
OCR - Metro D.C.	125	77	128	62
OCR - 1 Boston	123	99	163	104
OCR - 10 Seattle	98	71	100	69
OCR - 12 Cleveland	53	15	71	16
OCR - 2 New York	197	87	177	89
OCR - 3 Philadelphia	96	71	97	65
OCR - 4 Atlanta	101	63	100	78
OCR - 5 Chicago	157	89	161	104
OCR - 6 Dallas	100	79	91	84
OCR - 7 Kansas City	61	40	51	42
OCR - 8 Denver	89	94	86	97
OCR - 9 San Francisco	123	82	121	82
OCTAE	1	6	1	6
OESE	94	71	72	79

OFO	95	38	91	37
OFO-CAM	23	34	21	32
OGC	37	29	27	11
OIG	53	56	51	45
OLCA	9	18	7	19
OPE	132	143	104	108
OPEPD	0	35	0	36
OS	137	65	113	73
OSERS	30	38	34	37
OUS	10	11	1	6
AGENCY OVERALL	3,041	2,448	2,858	2,368

XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS

Agency / Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Exec Sec	28	104
FSA	170	62
IES	0	4
IES-NAGB	0	0
M	141	162
OCIO	2	0
OCO	12	5
OCR	111	136
OCR - Metro D.C.	8	29
OCR - 1 Boston	42	33
OCR - 10 Seattle	0	0
OCR - 12 Cleveland	0	0
OCR - 2 New York	48	51
OCR - 3 Philadelphia	0	0
OCR - 4 Atlanta	16	2
OCR - 5 Chicago	0	1
OCR - 6 Dallas	8	7
OCR - 7 Kansas City	10	11
OCR - 8 Denver	2	3
OCR - 9 San Francisco	1	0
OCTAE	0	0
OESE	24	16
OFO	12	15
OFO-CAM	2	5
OGC	20	34
OIG	3	11
OLCA	1	0
OPE	26	65
OPEPD	0	2
OS	146	121
OSERS	2	4

OUS	22	31
AGENCY OVERALL	857	914

XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
Exec Sec	3	7	4	7
FSA	9	14	7	16
IES	0	0	0	0
IES-NAGB	0	0	0	0
M	4	7	4	11
OCIO	1	1	1	1
OCO	0	1	0	1
OCR	12	15	3	4
OCR - Metro D.C.	3	2	3	0
OCR - 1 Boston	1	2	1	1
OCR - 10 Seattle	2	2	1	2
OCR - 12 Cleveland	2	0	2	0
OCR - 2 New York	3	4	3	3
OCR - 3 Philadelphia	1	2	1	2
OCR - 4 Atlanta	4	0	5	4
OCR - 5 Chicago	3	1	2	1
OCR - 6 Dallas	1	0	1	1
OCR - 7 Kansas City	0	0	1	0
OCR - 8 Denver	2	0	0	0
OCR - 9 San Francisco	1	4	0	1
OCTAE	0	0	0	0
OESE	1	1	1	3

OFO	3	0	3	0
OFO-CAM	0	0	0	0
OGC	7	12	3	2
OIG	2	1	1	1
OLCA	0	0	0	0
OPE	0	0	0	0
OPEPD	0	0	0	0
OS	4	1	4	1
OSERS	2	3	2	0
OUS	0	0	0	0
AGENCY OVERALL	71	80	53	62

XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
Exec Sec	0	0
FSA	25	22
IES	0	0
IES-NAGB	0	0
M	7	5
OCIO	0	0
OCO	0	0
OCR	8	18
OCR - Metro D.C.	1	2
OCR - 1 Boston	0	1
OCR - 10 Seattle	1	1
OCR - 12 Cleveland	0	0
OCR - 2 New York	1	2
OCR - 3 Philadelphia	1	1
OCR - 4 Atlanta	4	1
OCR - 5 Chicago	5	5
OCR - 6 Dallas	1	0
OCR - 7 Kansas City	0	0
OCR - 8 Denver	1	2
OCR - 9 San Francisco	1	4
OCTAE	0	0
OESE	3	1
OFO	1	1
OFO-CAM	0	0
OGC	3	14
OIG	1	1
OLCA	0	0
OPE	2	2
OPEPD	0	0
OS	2	2
OSERS	0	1

OUS	0	0
AGENCY OVERALL	68	86