
ICE Detention Standards Compliance Review

Laredo Processing Center

August 12-14, 2008

REPORT DATE – August 21, 2008



Contract Number: ODT-6-D-0001
Order Number: HSCEOP-07-F-01016

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Detention Standards Compliance Unit
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August 21, 2008

MEMORANDUM FOR: James T. Hayes, Jr., Acting Director
Office of Detention and Removal Operations

FROM:

b6, b7c

Reviewer-In-Charge (RIC)

b6, b7c

SUBJECT:

Laredo Processing Center
Annual Detention Review (ADR)

Creative Corrections conducted an ADR of the Corrections Corporation of America's Laredo Processing Center (CCA-LPC), located in Laredo, Texas, on August 12-14, 2008. As noted on the attached documents, my team of Subject Matter Experts (SME) included b6, b7c SME for Security; b6 SME for Health Services; b6 SME for Safety; and b6 SME for Food Services.

A closeout meeting was held on August 14, 2008 with b6, b7c Warden, and his staff to discuss significant aspects of the review. b6, b7c Assistant Field Office Director, San Antonio Field Office, also attended.

Type of Review

This review is a scheduled Detention Standard Review to determine general compliance with established ICE National Detention Standards for facilities used over 72 hours.

Review Summary

The facility is not accredited by the American Correctional Association (ACA), the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) or the National Commission on Correctional Health Care (NCCHC).

Standards Compliance

The following statistical information outlined provides a direct comparison of the 2007 ADR and this ADR conducted for 2008.

September 25-27, 2007 Review

Compliant	12
Deficient	23
At Risk	0
Non Applicable	3

August 12-14, 2008 Review

Compliant	38
Deficient	0
At Risk	0
Non Applicable	0

Best Practices

Admission and Release Procedures

The Review Team was very impressed with the total Admission and Release program at this facility. Facility procedures virtually include the ultimate cooperation among ICE and all CCA-LPC staff. The precision with which this program operates is further noted as exceptional, given the volume of detainees processed on a regular basis. Normally, CCA-LPC accommodates two Justice Prisoner Air Transports (JPATs) weekly. During this review, we observed a mass movement of 142 Guatemalan detainees by ICE and CCA-LPC staff, executed with great efficiency. CCA-LPC is also used as a staging area by ICE staff, who bring detainees to this facility from surrounding detention centers for temporary holding or removal. The facility averages 82 admissions/releases weekly. In addition, CCA-LPC accepts detainees on a short-term basis, another (uncompensated) service for their customer. Finally, it is important to note that since January 1, 2008, CCA-LPC staff processed 18,201 detainees.

CCA-LPC staff exceeds the ICE National Detention Standard for Detention Files. The files are extremely organized, user friendly, secured, and maintained with strict accountability. CCA-LPC staff responsible for this area conducts a monthly audit of all detention files, a very impressive procedure that positively influences the admission/release program.

Access to Medical Care

The TB screening and management program at the facility is worthy of special note. TB testing is performed via digital chest x-ray taken within 24-hours of arrival. The facility contracts with a state radiology vendor who interprets the x-rays within 24-hours. The facility has also arranged for the local health department to perform follow-up testing and treatment of all detainees suspected of having TB. As a result, continuation of TB prophylaxis, treatment, and monitoring is more likely when the detainee has been released to the community or removed from the country.

Recommended Rating and Justification

The level of cooperation afforded the review team by the CCA-LPC staff made this an outstanding ADR. Facility staff was receptive to the review and were very professional, proactive, and dedicated to their responsibilities and correctional mission. The team lauded the exemplary team work of the CCA-LPC and ICE staff. It is the RIC recommendation that the facility receive a rating of "Good."

RIC Assurance Statement

All findings of this review have been documented on the Detention Review Worksheet and are supported by the written documentation contained in the review file.

A. Type of Facility Reviewed

ICE Service Processing Center
 ICE Contract Detention Facility
 ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection
 Field Office HQ Inspection
 Date[s] of Facility Review
 August 12-14, 2008

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review
 September 25-27, 2007
 Previous Rating
 Superior Good Acceptable Deficient At-Risk

D. Name and Location of Facility

Name
 CCA Laredo Processing Center
 Address (Street and Name)
 4702 East Saunders Street
 City, State and Zip Code
 Laredo, Texas 78041
 County
 Webb
 Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)
 b6, b7c Warden
 Telephone # (Include Area Code)
 956 b6, b7c Extension b6, b7c
 Field Office / Sub-Office (List Office with oversight responsibilities)
 San Antonio, Texas
 Distance from Field Office
 170

E. Creative Corrections Review Team

b6, b7c Reviewer-In-Charge
 b6, b7c SME for Security
 b6 SME for Health Services
 b6 SME for Safety
 b6 SME for Food Services

F. CDF/IGSA Information Only

Contract Number
 IGA#79-02-0106
 Date of Contract or IGSA
 April 1, 2005
 Basic Rates per Man-Day
 \$59.79
 Other Charges: (If None, Indicate N/A)
 N/A
 Estimated Man-days Per Year
 130,665

G. Accreditation Certificates

List all State or National Accreditation[s] received:
 Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding
 Court Order Class Action Order
 The Facility has Significant Litigation Pending
 Major Litigation Life/Safety Issues
 Check if None.

I. Facility History

Date Built
 1984
 Date Last Remodeled or Upgraded
 January 1995-New Housing Unit
 Date New Construction / Bedspace Added
 N/A
 Future Construction Planned
 Yes No Date: N/A
 Current Bedspace
 412
 Future Bedspace (# New Beds only)
 Number: N/A Date: N/A

J. Total Facility Population

Total Facility Intake for previous 12 months
 14,595
 Total ICE Mandays for Previous 12 months
 126,269

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	278	11	0
Adult Female	60	0	0

L. Facility Capacity

	Rated	Operational	Emergency
Adult Male	320	332	332
Adult Female	80	80	80

Facility holds Juveniles Offenders 16 and older as Adults

M. Average Daily Population

	ICE	USMS	Other
Adult Male	288.05	0	0
Adult Female	56.95	0	0

N. Facility Staffing Level

Security: b2High Support:

Significant Incident Summary Worksheet

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	0	1-P	2-P	2-P
	With Weapon	0	0	0	0
	Without Weapon	0	1	2	2
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	0	1-P	0	0
	With Weapon	0	0	0	0
	Without Weapon	0	1	0	0
Number of Forced Moves, incl. Forced Cell moves ³		0	0	0	0
Disturbances ⁴		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	2	0	6	1
	# Resolved in favor of Offender/Detainee	0	0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	5	8	3	0
	# Psychiatric Cases referred for Outside Care	0	0	0	0

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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DHS/ICE Detention Standards Review Summary Report						
1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable						
Legal Access Standards		1.	2.	3.	4.	5.
1.	Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.	Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3.	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4.	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Detainee Services						
5.	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6.	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7.	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8.	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9.	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10.	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12.	Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13.	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	Non-Medical Emergency Escorted Trip	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16.	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17.	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Services						
18.	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19.	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20.	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21.	Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Security and Control						
22.	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23.	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24.	Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25.	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26.	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27.	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28.	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29.	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30.	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31.	Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32.	Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33.	Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34.	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35.	Transportation (Land management)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
36.	Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37.	Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38.	Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

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RIC Review Assurance Statement

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6, b7c	Signature <i>[Signature]</i>	
Title & Duty Location	Date August 14, 2008	b6, b7c
Reviewer-In-Charge		

Team Members

Print Name, Title, & Duty Location b6, b7c, SME for Security	Print Name, Title, & Duty Location b6, SME for Health Services
Print Name, Title, & Duty Location b6, SME for Safety	Print Name, Title, & Duty Location b6, SME for Food Services

Recommended Rating:

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments: Laredo Processing Center staff has outstanding communications with all detainees as reflected by the information on the Significant Incident Summary Worksheet. We observed this throughout the ADR Review. They are to be commended for effectively dealing with a very diverse and difficult population.

HEADQUARTERS EXECUTIVE REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signature
b6	b6
Title	Date
Acting Chief, Detention Standards Compliance Unit	Dec 11, 2008

- Final Rating:
- Superior
 - Good
 - Acceptable
 - Deficient
 - At-Risk
 - No Rating

Comments: The Review Authority concurs with the recommended rating of "Good." A Plan of Action is required for the line item deficiencies noted in the Environmental Health and Safety standard.