U.S. Department of Homeland Security 500 12<sup>th</sup> Street, SW Washington, DC 20536



JAN 12 2009

MEMORANDUM FOR: Felicia S. Skinner

**Acting Field Office Director** 

Atlanta Field Office

FROM:

Acting Chief

Detention Standards Compliance Unit

SUBJECT:

Hall County Detention Center Annual Review

The annual review of the Hall County Detention Center conducted on December 8-9, 2008, in Gainesville, Georgia, has been received. A final rating of <u>Acceptable</u> has been assigned.

The G-324B worksheets provided by the Reviewer-in-Charge (RIC) indicate the facility was non-compliant with components in the Environmental Health and Safety standard which requires a Plan of Action.

The rating was based on the RIC Summary Memorandum and supporting documentation. The Field Office Director must remedy the deficient standards, and initiate the following actions in accordance with the Detention Management Control Program (DMCP):

- The Field Office Director, Detention and Removal Operations, shall notify the facility within five business days of receipt of this memorandum. Notification shall include copies of the Form G-324B Detention Facility Review Form, the G-324B Worksheet, RIC Summary Memorandum, and a copy of this memorandum.
- 2) The Field Office Director is responsible for ensuring that the facility responds to all findings and a Plan of Action is submitted to the Review Authority (RA) within 30 days.

Subject: Hall County Detention Center Annual Review

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- 3) The RA will advise the Field Office Director once the Plan of Action is approved.
- 4) Once a Plan of Action is approved, the Field Office Director shall schedule a follow-up on the above noted deficiencies within 90 days.

The Field Office is responsible for assisting the Intergovernmental Service Agreement (IGSA) facility to respond to the Immigration and Customs Enforcement findings when assistance is requested. Notification to the facility shall include information that this assistance is available.

Should you or your staff have any questions regarding this matter, please contact Detention and Deportation Officer, Detention Standards Compliance Unit at (202) 732-466.b7c.

cc: Official File

ICE:HQDRO 66,67c :2-4505:12/19/08

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# ICE Detention Standards Compliance Review

**Hall County Detention Center** 

December 8-9, 2008

REPORT DATE - December 10, 2008



Contract Number: ODT-6-D-0001 Order Number: HSCEOP-07-F-01016

Executive Vice President
Creative Corrections
6415 Calder, Suite B
Beaumont, TX 77706

U.S. Immigration and Customs Enforcement Detention Standards Compliance Unit 500 12<sup>th</sup> Street, SW Washington, DC 20536



6415 Calder, Suite B . Beaumont, Texas 77706 409.866.9920 • www.correctionalexperts.com

		÷ .	Making a Difference
December 11, 2008			
MEMORANDUM FOR:	James T. Hayes, Jr., Director		ż
	Office of Detention and	Removal Operation	ns
FROM:	Reviewer-In-Charge	<b>6</b> 6,b7c	7
SUBJECT:	Hall County Detention C Annual Detention Review		
Creative Corrections conductions Center on December 8-9, 20 Immigration and Customs Ecounty and state offenders.  Experts (SME) included  Services; b6,b7c , SM Food Services.	008. The facility has an Int Enforcement (ICE). The fa	tergovernmental Secility houses ICE colocuments, the tear	ervice Agreement with letainees as well as n of Subject Matter SME for Health
A closeout meeting was cor Warden; Lt. 1 b6.b7c A Deportation Officer, during discussed.	ssistant Jail Commander; I	Lt. ( b6,b7c	and b6,b7c , ICE
Type of Review		v	

This review is a scheduled Detention Standard Review to determine general compliance with the established (ICE) National Detention Standards. The last review of this facility was conducted on December 19-20, 2007.

### **Review Summary**

Hall County Detention Center is not accredited by the American Correctional Association, the National Commission on Correctional Health Care, or the Joint Commission on Accreditation of Healthcare Organizations.

### **Standards Compliance**

The following statistical information outlined provides a direct comparison of the December 2007 ADR and this ADR conducted for 2008.

December 19-20, 2007	Review	<b>December 8-9, 2008</b>	Re	view
Compliant	27	Compliant	*	27
Deficient		Deficient -		0-
At-Risk	0	At-Risk		0
Not Applicable	1 .	Not Applicable		1

### **RIC Observations**

The Hall County Detention Center is a secure, clean, and well managed facility with experienced staff. The facility's staff and ICE staff have an excellent working relationship which ensures the health and welfare of detainees

### **Recommended Rating and Justification**

It is the Reviewer-in-Charge recommendation that the facility receive a rating of "Acceptable." It is also the recommendation of the Reviewer-In-Charge that no Plan of Action is required and this review should be closed.

### **RIC Assurance Statement**

All findings of this review have been documented on the Detention Review Worksheet attached and are supported by the written documentation contained in the review file.

		Estimated Man-da	iys per Year					
A. TYPE OF FACILITY REVIEW	<del>`</del>	7,300						
ICE Service Processing								
☐ ICE Contract Detenti			TT-			<del></del>		
	tal Service Agreement	G. ACCREDITATI	ON CERTIFI	CATES N	/A			
		List all State or N				d:		
B. CURRENT INSPECTION		None	autonai 7 1001	outuron(b) 10	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	u.		
Type of Inspection		rtone						
Field Office HQ Inspec	ction	H. PROBLEMS / C	COMPLAINTS	(COPIES MUS	ST BE	ATTACHED)		
Date[s] of Facility Review		The Facility is un						
December 8-9, 2008		Court Order		Class Action				
		The Facility has S		itigation Pend	ling	<u>-</u>		
C. PREVIOUS/MOST RECENT		Major Litigati	on	Life/Safety Is	cansc -m.P			
Date[s] of Last Facility Review		None None	<u> </u>	Litorbarcty is	33463			
December 19-20, 2007		MINORE						
Previous Rating		I. FACILITY H	STODY					
Superior Good Acce	eptable Deficient At-Risk	Date Built	DIONI			·		
		November 2007	~					
D. NAME AND LOCATION OF	FACILITY		-1-1 TT					
Name		Date Last Remod	cied or Opgi	aueu				
Hall County Detention Center		N/A			·			
Address		Date New Constr	uction / Bed	Space Added	i			
1700 Barber Road		N/A						
City, State and Zip Code		Future Construct				•		
Gainesville, Georgia 30501		Yes No						
		Current Bed space	e Future	Bed Space (	# Nev	v Beds only)		
County		1,026	Numb	er: N/A Date	: N/A			
Hall								
Name and Title of Chief Execu	tive Officer	J. TOTAL FACI	LITY POPUL	ATION	_			
(Warden/OIC/Superintendent)		Total Facility Inta	Total Facility Intake for Previous 12 months					
b6,b7c , Chief Captain		10,065						
Telephone Number (Include Ar	rea Code)	Total ICE Man D	avs for Prev	ious 12 month	hs			
770 531 b6,b7c		3132	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
Field Office / Sub-Office (List	Office with Oversight)	0.10.2				,		
Atlanta, GA		K. CLASSIFICA	TION LEVEL	(ICE SPCs A	ND C	DFs Only)		
Distance from Field Office			L-		-2	L-3		
65 Miles	·	Adult Male	N/		/A	N/A		
		Adult Female	N/	~~~		<del></del>		
E. ICE Information		Addit remaie	IN/	A I IN	/A	N/A		
Name of Inspector (Last Name.	Title and Duty Station)	L. FACILITY C.	A D A CITY			•		
b6,b7c / Reviewer-in-Charge / (		L. FACILITY C		Onematica	- I	E		
Beaumont, Texas	,	A 4-14-3 (-1-	Rated	Operation	121	Emergency		
Name of Team Member / Title	/ Duty Location	Adult Male	1002	1002		1002		
b6,b7c Security-SME / Crea		Adult Female	24	24		24		
		Facility Holds	Juveniles Of	fenders 16 and	d Olde	r as Adults		
Name of Team Member / Title		<b>N.F.</b> ( )	<b>D</b>	**,				
	reative Corrections	M. AVERAGE D	L			T		
Name of Team Member / Title			IC			Other		
	ental Health and Safety-SME / Adult Male		90		5	206		
Creative Corrections		Adult Female		1		24		
Name of Team Member / Title								
Food Service-SME / C	Creative Corrections	N. FACILITY ST	CAFFING LEV	<del></del>				
	,	Security:		Support:				
F. CDF/IGSA INFORMATION	ONLY	b	2High					
Contract Number	Date of Contract or IGSA							
ACB-7-1-0020	February 28, 1994							
Basic Rates per Man-Day	1							
\$35.00								
	ata NI/A)							
Other Charges: (If None, Indic	ate N/A)							
; ; ; ⊠ N/A		•						
	OPPLOTATION ONLY (LA	WENTEODORNE	מז גומים חיז גיי	TTTT ITT.				

## SIGNIFICANT INCIDENT SUMMARY WORKSHEET

In-order for Creative Corrections to complete its review of your facility, you must complete the following worksheet prior to your scheduled review dates. This worksheet must contain data for the past twelve months. We will use this worksheet in conjunction with the ICE Detention Standards to assess your detention operations with regard to the needs of ICE and its detainee population. Failure to complete this worksheet will result in a delay in processing this report, and may result in a reduction or removal of ICE detainees from your facility.

INCIDENTS	DESCRIPTION	Jan – Mar	Apr – Jun	Jul Sep	Oct - Dec
Assault:	Types (Sexual <sup>2</sup> , Physical, etc.)	P-10	P-9	P-3	P-7
Offenders on Offenders <sup>1</sup>	With Weapon	0 .	0	0	0
	Without Weapon	10	9	3	7
Assault:	Types (Sexual Physical, etc.)	P-1	. P-1	0	0
Detainee on Staff	With Weapon	0	0	0	. 0
	Without Weapon	1	1	0	0
Number of Forced Moves, incl. Forced Cell Moves <sup>3</sup>		. 0	0	0 .	0
Disturbances <sup>4</sup>		0 -	0	0	. 0
Number of Times Chemical Agents Used		3	14	11	- 0
Number of Times Special Reaction Team Deployed/Used		0 -	0	0	0
# Times Four/Five Point	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
Restraints Applied/Used	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	. 0	0
Offender / Detainee Medical Referrals as a Result of Injuries Sustained.		2	4	7 ·	4
Escapes	Attempted -	0	0	. 0	0
	Actual	0	0	0	0
Grievances:	# Received	56	66	66	55
	# Resolved in Favor of Offender/Detainee	0	0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	. 0	f-1	0	0
	Number	- 0	1	0	- 0
Psychiatric / Medical Referrals	# Medical Cases Referred for Outside Care	50	63	46	54
,	# Psychiatric Cases Referred for Outside Care	2	4	1	3

Any attempted physical contact or physical contact that involves two or more offenders

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting Routine transportation of detainees/offenders is not considered "forced"

Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

## DHS/ICE DETENTION STANDARDS REVIEW SUMMARY REPORT

1. AC	CEPTABLE 2. DEFICIENT 3. AT-RISK 4. REPEAT 5. NOT APPLICABLE	
LEGA	L ACCESS STANDARDS	1. 2. 3. 4. 5.
1.	Visitation	
2.	Telephone Access	
DETA	inee Services	
3.	Admission and Release	
4.	Classification System	
5.	Detainee Handbook	
6.	Food Service	
7.	Funds and Personal Property	
8.	Detainee Grievance Procedures	
9.	Issuance and Exchange of Clothing, Bedding, and Towels	
10.	Religious Practices	
HEAL	TH SERVICES	
11.	Medical Care	
12.	Suicide Prevention and Intervention	
SECU	RITY AND CONTROL	
13.	Contraband	
14.	Detention Files	
15.	Disciplinary Policy	
16.	Emergency Plans	
17.	Environmental Health and Safety	
18.	Hold Rooms in Detention Facilities	
19.	Key and Lock Control	
20.	Population Counts	
21.	Security Inspections	
22.	Special Management Units (Administrative Detention)	
23.	Special Management Units (Disciplinary Segregation)	
24.	Tool Control	
25.	Transportation (Land management)	
26.	Use of Force	
27.	Staff / Detainee Communication (Added August 2003)	
28.	Detainee Transfer (Added September 2004)	

ALL FINDINGS OF DEFICIENT AND AT-RISK REQUIRE WRITTEN COMMENT DESCRIBING THE FINDING AND WHAT IS NECESSARY TO REACH COMPLIANCE.

### RIC REVIEW ASSURANCE STATEMENT

BY SIGNING BELOW, THE REVIEWER-IN-CHARGE (RIC) CERTIFIES THAT:

- 1. ALL FINDINGS OF NON-COMPLIANCE WITH POLICY OR INADEQUATE CONTROLS, AND FINDINGS OF NOTEWORTHY ACCOMPLISHMENTS, CONTAINED IN THIS INSPECTION REPORT, ARE SUPPORTED BY EVIDENCE THAT IS SUFFICIENT AND RELIABLE; AND
- 2. WITHIN THE SCOPE OF THIS REVIEW, THE FACILITY IS OPERATING IN ACCORDANCE WITH APPLICABLE LAW AND POLICY, AND PROPERTY AND RESOURCES ARE BEING EFFICIENTLY UTILIZED AND ADEQUATELY SAFEGUARDED, EXCEPT FOR ANY DEFICIENCIES NOTED IN THE REPORT.

Reviewer-In-Charge: (Print Name)	Signature
b6,b7c	
Title & Duty Location	Date
RIC Administration, Creative Corrections, Beaumont, Texas	December 9, 2008
TEAN	A:MEMBERS
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
Security-SME, Creative Corrections, Beaumont, Texas	Safety-SME, Creative Corrections, Beaumont, Texas
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
, Medical Services-SME, Creative Corrections,	Food Services-SME, Creative Corrections, Beaumont,
Beaumont, Texas	Texas

COMMENTS: The Hall County Detention Center management team operates a secure, clean facility. Detainees are treated with respect and receive humane treatment which ensures their welfare while being confined.

AT-RISK

On February 28, 2008, ICE and the Hall County's Sheriff's Office signed a Memorandum of Agreement which authorizes a maximum of nine officers to be trained and certified for the 287(g) program. Currently, four officers have been trained under the authority of Section 287(g).

Since the last review, one death occurred at the facility. Mr. Larry Smallwood was an extremely obese individual who passed away from heart disease.

HEADQUAI	RTERS EXECUTIVE REVIEW	· f
Review Author	ity	
-	elow constitutes review of this report an report to respond to all findings and re	acceptance by the Review Authority. OIC/CEO will have 30 days fro
HQDRO EXECU	TIVE REVIEW: (Please Print Name)	Signatur b6,b7c
Title Acting Chief		Date 66.670 Generary 10, 2009.
Final Rating:	⊠ Acceptable ☐ Deficient ☐ At-Risk	
Comments:	<del>-</del>	e "Acceptable" rating. A Plan of Action is required to address the

### Condition of Confinement Review Worksheet

(This document must be attached to each G-324B Inspection Form)

This Form to be used for Inspections of all Facilities Used Under 72 Hours



# ICE Detention Standards Review Worksheet

	a g
State Facility – IGSA	
ICE Contract Detention Facility	
Name	
Hall County Detention Center	
Address (Street and Name)	
1700 Barber Road	
City, State and Zip Code	
Gainesville, Georgia 30501	
County	
Hall	
Name and Title of Chief Executive Officer	· (Warden/OIC/Superintendent)
b6,b7c Chief Captain	,
Name and Title of Reviewer-In-Charge	
b6,b7c	
Date[s] of Review	
December 8-9, 2008	
Type of Review	
⊠ Headquarters ☐ Operational	Special Assessment Other

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FUNDS AND PERSONAL PROPERTY
DETAINEE GRIEVANCE PROCEDURES
ISSUANCE AND EXCHANGE OF CLOTHING, BEDDING, AND TOWELS
RELIGIOUS PRACTICES
ACCESS TO TELEPHONES
VISITATION
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NOTE: FOR EACH STANDARD RATED <u>BELOW</u> ACCEPTABLE, FACILITIES MUST ATTACH A PLAN OF ACTION FOR BRINGING OPERATIONS INTO COMPLIANCE. EACH FACILITY SHOULD EXAMINE THE ENTIRE WORKSHEET TO IDENTIFY AREAS OF IMPROVEMENT, INCLUDING THOSE STANDARDS WHERE AN OVERALL FINDING OF ACCEPTABLE WAS ACHIEVED.

# SECTION I **DETAINEE SERVICES STANDARDS**

#### ADMISSION AND RELEASE POLICY: ALL DETAINES WILL BE ADMITTED AND RELEASED IN A MANNER THAT ENSURES THEIR HEALTH, SAFETY, AND WELFARE. THE ADMISSIONS PROCEDURE WILL, AMONG OTHER THINGS INCLUDE MEDICAL SCREENING; A FILE-BASED ASSESSMENT AND CLASSIFICATION PROCESS; A BODY SEARCH; AND A SEARCH OF PERSONAL BELONGINGS, WHICH WILL BE INVENTORIED, DOCUMENTED, AND SAFEGUARDED AS NECESSARY. COMPONENTS REMARKS In-processing includes an orientation of the facility. The Hall County Detention Center booking officer gives 冈 $\Box$ each detainee a handbook which covers the orientation to the facility. An RN is assigned to the Medical screenings are performed by medical staff or persons who have booking area 24 hours a day, 7 received specialized training for the purpose of conducting an initial 冈 П health screening. days a week, to perform medical screenings. All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search 冈 П П and the search is conducted in an area that affords as much privacy as possible. Detainees are stripped searched only when cause has been established X and not as routine policy. Non-criminal detainees are not strip-searched but are patted down, unless reasonable suspicion is established. The "Contraband" standard governs all personal property searches. Inventories of each new IGSAs/CDFs use or have a similar contraband standard. Staff prepares $\boxtimes$ detainee's property is completed a complete inventory of each detainee's possessions. The detainee and filed in a detention file. receives a copy. Two officers are present during the processing of detainee funds and Receipt of detainee funds are valuables during admissions processing to the facility. Both officers $\boxtimes$ processed by two booking verify funds and valuables. officers. Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. Facilities forward all I-387 claims $\boxtimes$ П $\Box$ to ICE. Detainees are issued appropriate and sufficient clothing and bedding for $\boxtimes$ П $\Box$ the climatic conditions. The facility provides and replenishes personal hygiene items as needed. $\boxtimes$ Gender-specific items are available. ICE Detainees are not charged for П П these items. All releases are properly coordinated with ICE using a Form I-203. Ø Staff completes paperwork/forms for release as required. The releasing officer is required to complete a release checklist П $\boxtimes$ and file the signed form in the detention file. **ACCEPTABLE** DEFICIENT AT-RISK REPEAT FINDING REMARKS:

Detainees are admitted and released in a manner which ensures their health and safety.

AUDITOR'S SIGNATURE / DATE

b6,b7c

b6,b7c

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CLASSIFICATION SYSTEM					
POLICY: ALL FACILITIES WILL DEVELOP AND IMPLEMENT A SYSTEM		and the second second			
CLASSIFICATION SYSTEM WILL ENSURE THAT EACH DETAINEE IS PLACED IN THE APPROPRIATE CATEGORY, PHYSICALLY SEPARATED FROM					
DETAINEES IN OTHER CATEGORIES		41 21	,		
COMPONENTS	Y	N	NA	REMARKS	
The facility has a system for separating criminal and non-criminal ICE				The Hall County Detention	
detainees. Violent offenders are separated from non-violent offenders.		l —	) m	Center utilizes the "Inmate	
	$\boxtimes$	ا لــا	ليسا	Management" computer	
·				program to classify detainees.	
Housing assignments are based on threat level.		·		The facility has dormitory	
	$\boxtimes$			housing for non-violent	
·			Ш	offenders and secure cell	
				housing for violent offenders.	
ACCEPTABLE DEFICIENT	AT-RI	SK .		REPEAT FINDING	

### REMARKS:

The classification system utilized separates violent from non-violent offenders.

AUDITOR'S SIGNATURE / DATE

b6,b7c

b6,b7c

b6,b7c

DETAINEE HAT	DBOOK			
POLICY: EVERY OIC WILL DEVELOP A SITE-SPECIFIC DETAINEE HANDBOO POLICIES, RULES, AND PROCEDURES IN EFFECT AT THE FACILITY. THE HOPPORTUNITIES AVAILABLE THROUGH VARIOUS SOURCES, INCLUDING THE WILL RECEIVE A COPY OF THIS HANDBOOK UPON ADMISSION TO THE FACILITY.	OK TO SERV ANDBOOK FACILITY,	/e as an o Will als	O DESCR	IBE THE SERVICES, PROGRAMS, AND
COMPONENTS	Y	N	NA	REMARKS
The detainee handbook is written in English and translated into Spanish, or into the next most-prevalent Language(s).	×			The facility handbook consists of 39 pages and is written in English and Spanish.
The detainee handbook states in clear language the basic detainee responsibilities.	×			
<ul> <li>The handbook identifies:</li> <li>Initial issue of clothing and bedding, and personal hygiene items;</li> <li>When a medical examination will be conducted;</li> <li>The telephone policy, debit card procedures, direct and free calls, locations of telephones, policy when telephone demand is high, Policy and procedures for emergency phone calls, and the Detainee Message System;</li> <li>Facility search procedures and contraband policy; and</li> <li>Facility visiting hours and schedule, and visiting rules and regulations</li> </ul>				All subjects are addressed throughout various sections of the handbook.
<ul> <li>The handbook describes the detainee disciplinary policy and procedures, to include:</li> <li>Prohibited acts and severity scale sanctions;</li> <li>Time limits in the Disciplinary Process;</li> <li>Summary of Disciplinary Process;</li> <li>Sick call procedures for general population and segregation; and</li> <li>The rights and responsibilities of all detainees.</li> </ul>				
ACCEPTABLE DEFICIENT	] AT-RI	SK		REPEAT FINDING
REMARKS:			£41 1	
The detainee handbook consists of 39 pages. There is a table of content addressed in this standard. The latest revision was completed in August				

information to meet their required responsibilities and provides the information necessary for them to address their concerns.

<u> </u>	l i	
b6,b7c / December 8, 2008	100	b6,b7c
AUDITOR'S SIGNATURE / DATE	1	

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FOOD SERV	/ICE						
그 말이 하는 것이 하는 것이 되었다면 하는 사람들이 하는 사람들이 되었다면 되었다. 그는 사람들이 되었다면 그 없는 것이 없는 것이다.							
POLICY: EVERY FACILITY WILL PROVIDE DETAINEES IN ITS CARE WITH NU	TRITIOUS A	ND APPETI	ZING MEA	LS, PREPARED IN ACCORDANCE WITH			
THE HIGHEST SANITARY STANDARDS.  COMPONENTS	<b>y</b> 1	<u> </u>	NA	REMARKS			
Trained staff supervises the food service program.	×			The food service manager has 13 years of food service experience with 5 years as a manager. She is certified in ACA requirements and Serv- Safe food handling.			
Knife cabinets close with an approved locking device and the on-duty cook foreman maintains control of the key that locks the device.	$\boxtimes$			Knives and tools are properly inventoried and only one person has control of the key.			
All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises detainees using knives at these workstations. Staff monitor the condition of knives and dining utensils	. ,						
		☒		b2High			
Detainees are served at least three meals daily. No more than 14 hours elapse between the last meal served and the first meal of the following day.	⊠						
A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned.	×			A registered dietician has conducted a nutritional analysis for the 28 day cycle menu used at this facility.			
The food service program addresses medical diets.	$\boxtimes$			Medical diets are approved by the medical department and monitored by food service staff.			
Satellite-feeding programs follow guidelines for proper sanitation.				Meals are served via satellite- feeding. While enclosed food carts are not used for transportation, there is constant staff supervision.			
Hot and cold foods are maintained at the prescribed, "safe" temperature(s) after two hours. (140 degrees for hot – 40 degrees for cold)	×			The proper temperatures are maintained on all food items.			
All meals are provided in nutritionally adequate portions.	$\boxtimes$						
Food is not used to punish or reward detainees based upon behavior.	$\boxtimes$						
Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation areas and equipment.				Daily and weekly sanitation inspections are conducted. Inspection results are maintained in the manager's office.			

FOOD SERV	VICE	*. * * * * * * * * * * * * * * * * * *		
POLICY: EVERY FACILITY WILL PROVIDE DETAINEES IN ITS CARE WITH NUTHE HIGHEST SANITARY STANDARDS.	rritious .	AND APPET	IZING MEA	LS, PREPARED IN ACCORDANCE WITH
COMPONENTS	Y	N	NA	REMARKS
Equipment is inspected daily.	$\boxtimes$			Equipment is included in the daily and weekly inspections. The staff operates an effective "Clean As You Go" policy.
Procedures include inspecting all incoming food shipments for damage, contamination, and pest infestation.	×			All food shipments are inspected by food service staff.
Storage areas are locked.	$\boxtimes$			Storage areas are properly secured when not in use.
□ ACCEPTABLE □ DEFICIENT □	] AT-RI	SK		REPEAT FINDING
Remarks:				
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FUNDS AND PERSONA	L PROPI	ERTY		
POLICY: ALL FACILITIES WILL IMPLEMENT PROCEDURES TO CONTROL AND S PROVIDE FOR THE SECURE STORAGE OF FUNDS, VALUABLES, BAGGAGE, RECEIPTING OF SURRENDERED PROPERTY; AND THE INITIAL AND REGULARI OTHER PROPERTY.	AND OTH	er perso	NAL PRO	PERTY; THE DOCUMENTATION AND
STANDARD NA: (IGSA ONLY) CHECK THIS BOX IF ALL ICE DETAIN BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONT				
COMPONENTS	YES	No	NA	REMARKS
Detainee funds and valuables are properly separated, stored, and are accessible only by designated supervisor(s).				Property is secured in the property room and only accessible to property room staff or supervisors. General Order, Inmate Property Control #9.3-02-04, Page 2.
Detainees' large valuables are secured in a location accessible to designated supervisor(s) or processing staff only.	$\boxtimes$			
Two officers are present during the processing of detainee funds and valuables during in-processing to the facility. Both officers verify funds and valuables.	$\boxtimes$			Two staff members verify all funds received into the facility by detainees.
Staff forwards an arriving detainee's medicine to the medical staff.	$\boxtimes$			
Staff searches arriving detainees and their personal property for contraband.				Contraband found during the intake process is turned over to the arresting officer(s) or retained and confiscated for disposal.
Staff procedures follow written policy for returning forgotten property to detainees.	$\boxtimes$			
Property discrepancies are immediately reported to the CDEO or Chief of Security.	×			All discrepancies are investigated by the shift commander for disposition. General Order, Inmate Property Control #9.3-02-04, Page 5.
CDF/IGSA facility procedures for handling detainee property claims are similar with the ICE standard.	×			
ACCEPTABLE DEFICIENT	AT-RIS	К		REPEAT FINDING
REMARKS:  The Hall County Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures and the county Detention Center has implemented procedures to control of the county Detention Center has implemented procedures and the county Detention Center has a control of the control	ol and safe	eguard de	tainees' p	personal property.
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#### DETAINEE GRIEVANCE PROCEDURES

POLICY: EVERY FACILITY WILL DEVELOP AND IMPLEMENT STANDARD OPERATING PROCEDURES (SOPS) FOR ADDRESSING DETAINEE GRIEVANCES IN TIMELY FASHION. EACH STEP IN THE PROCESS WILL OCCUR WITHIN THE PRESCRIBED TIME FRAME. AMONG OTHER THINGS, A GRIEVANCE WILL BE PROCESSED, INVESTIGATED, AND DECIDED (SUBJECT TO APPEAL) IN ACCORDANCE WITH THE SOPS; A GRIEVANCE COMMITTEE WILL CONVENE AS PROVIDED IN THE SOPS. STANDARD PROCEDURE WILL INCLUDE PROVIDING THE DETAINEE WITH A WRITTEN RESPONSE TO ANY FORMAL GRIEVANCE, WHICH WILL INCLUDE THE BASIS FOR THE DECISION. THE FACILITY WILL ALSO ESTABLISH STANDARD PROCEDURES FOR HANDLING EMERGENCY GRIEVANCES. ALL GRIEVANCES WILL RECEIVE SUPERVISORY REVIEW. REPRISAL AGAINST THE FILER OF A GRIEVANCE WILL NOT BE TOLERATED.

COMPONENTS	_ Y	N	NA	REMARKS
Every member of the staff knows how to identify emergency grievances, including the procedures for expediting them.	×			Facility Operations General Order, 9.5-05-05, addresses grievance procedures.
There are documented or substantiated cases of staff harassing, disciplining, penalizing, or otherwise retaliating against a detainee who lodged a complaint:  • If yes, explain.		×		There were no cases documented or sustained against staff.
Procedures include maintaining a Detainee Grievance Log.  If not, an alternative acceptable record keeping system is maintained.  "Nuisance complaints" are identified in the records.  For quality control purposes, staff document nuisance complaints received but not filed.	⊠			
Staff is required to forward any grievance that includes officer misconduct to a higher official or, in a CDF/IGSA facility, to ICE.	×			
ACCEPTABLE DEFICIENT	AT-RIS	sk		REPEAT FINDING

### REMARKS:

Grievance process and procedures are in place. Detainees are provided the necessary avenue to voice their concerns. There have been 243 grievances filed in 2008. Review of the file indicated most issues were minor in nature. There were no grievances filed for misconduct, abuse, or threats from staff.

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ISSUANCE AND EXCHANGE OF CLOTH	UNG, BE	DDING,	AND TO	OWELS	
POLICY: ICE REQUIRES THAT ALL FACILITIES HOUSING ICE DETAINEES PROVICE DETAINEE UPON ARRIVAL. FURTHER, FACILITIES SHALL PROVIDE ICE DETOWELS FOR AS LONG AS THEY REMAIN IN DETENTION.					
COMPONENTS	YES	No	NA	REMARKS	
All new detainees are issued clean, temperature-appropriate, presentable clothing during in-processing.				Facility Operations General Orders, 9.4-04-04, and 9.4-04- 05, address the issuance and exchange of clothing, bedding, linens, and towels.	
New detainees are issued clean bedding, linens, and a towel.	$\boxtimes$				
☐ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING					

### REMARKS:

A review of policies and procedures indicates detainees are afforded the clothing, bedding, and linens as required by this standard. Observations of the laundry process showed it is a very efficient and well supervised operation.

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RELIGIOUS PRA	CTICES			
POLICY: FACILITIES WILL PROVIDE ICE DETAINEES OF ALL FAITHS WITH REA	SONABLE	AND EQUI	TABLE OP	PORTUNITIES TO PARTICIPATE IN THE
PRACTICES OF THEIR FAITH, LIMITED ONLY BY THE CONSTRAINTS OF SAFET	Y, SECURI	TY, THE (	DRDERLY	OPERATIONS OF THE FACILITY AND
BUDGETARY CONSIDERATIONS.				
COMPONENTS	<u> </u>	N	NA	REMARKS
Detainees are allowed to engage in religious services.				General Order, Religious Programs, #9.5-02-03, Page 1, authorizes individual and group religious services.
The facility allows detainees to observe the major "holy days" of their religious faith.				Interviews with staff revealed that no religious holidays are excluded from the detainee observance schedule.
Each detainee is allowed religious items in his/her immediate possession.	$\boxtimes$			Detainees are authorized to retain Bibles and other religious materials for personal use.
ACCEPTABLE ☐ DEFICIENT ☐	AT-RISI	K		REPEAT FINDING
REMARKS:	-			

Hall County Detention Center provides detainees with reasonable and equitable opportunities for all faiths.

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Components	Y	N	NA	REMARKS
Detainees are allowed access to telephones during established facility waking hours.				Telephones are turned on when detainees are allowed out of their cells/dormitory sleeping areas.
Upon admittance, detainees are made aware of the facility's telephone access policy.				The Hall County Detention Center detainee handbook provides the procedures for telephone use on page 26.
Detainees are afforded a reasonable degree of privacy for legal phone calls.	$\boxtimes$			
Emergency phone call messages are immediately given to detainees.	$\boxtimes$			
Detainees are allowed to return emergency phone calls as soon as possible.	$\boxtimes$			
Detainees in disciplinary segregation are allowed phone calls to consular/embassy officials.	$\boxtimes$			
The OIG phone number for reporting abuse is programmed into the detainee phone system and the phone number was checked by the inspector during the review.	×			The telephone number is programmed into the phone system by the facility contractor, "PCS."
Detainees in disciplinary segregation are allowed phone calls for family emergencies.	$\boxtimes$			
Detainees in administrative segregation and protective custody are afforded the same telephone privileges as that in general population.	×			
When detainee phone calls are monitored, notification is posted by detainee telephones that phone calls made by the detainees may be monitored. Special Access calls are not monitored.	×			Notification is not posted by the phone. However, detainees are notified in writing in the detainee handbook, page 26.  Also, the automated phone system informs each detainee that their phone call is monitored.
ACCEPTABLE DEFICIENT	] AT-RI	sk	I	REPEAT FINDING
Remarks:				

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ON			
GAL REPR	ESENTATI	ves, speci/	L INTEREST GROUPS, AND THE NEWS
Y	N	NA	REMARKS
$\boxtimes$			
×			The visiting rules are posted in the facility's lobby and on the facility web page.
$\boxtimes$			The log of visitors is maintained by the receptionist.
×			The receptionist checks each individual's credentials and visitors must pass through a metal detector.
AT-RI	SK		REPEAT FINDING
	Y  X  X	GAL REPRESENTATION NO. 100 No.	GAL REPRESENTATIVES, SPECIA  Y N NA  \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \

All detainees may receive visits from family, friends, or legal representatives.

# SECTION II **HEALTH SERVICES STANDARDS**

ACCESS TO MEDICAL CARE								
POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED/ACCREDITATION-WORTHY HEALTH PROGRAM FOR THE GENERAL WELL-BEING OF ICE DETAINEES.								
COMPONENTS	Y	N	NA	REMARKS				
<u>Facilities</u> operate a health care facility in compliance with state and local laws and guidelines.	$\boxtimes$							
The facility's in-processing procedures for arriving detainees include medical screening.	×			Policy # 9.4-02-02, II, A, states "Inmate medical screening for inmates commences upon the inmate's arrival at the facility and is performed by health- licensed or qualified health care personnel."				
All detainees have access to and receive medical care.				The Detainee Handbook describes the medical, mental, and dental services that are available and how to access services.				
Pharmaceuticals are stored in a secure area.	Ø			Pharmaceuticals are stored in a room behind locked doors and in the medication carts that are locked when not in use.				
Medical screening includes a Tuberculosis (TB) test.	$\boxtimes$			The intake screening form was changed to allow for TB tests to be completed with the medical intake screening.				
Detainees in the Special Management Unit have access to health care services.				Policy # 9.3-04-01 addresses access to health care services by detainees in the Special Management Unit. This policy specifies, "each inmate will receive daily visits from a health care provider."				
The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.	×			Policy # 9.4-02-02 provides for the delivery of 24 hour emergency health care. There are medical personnel on-site 24 hours a day.				
Detention staff is trained to respond to health-related emergencies within a 4-minute response time.	Ø							
Where staff is used to distribute medication, a health care provider properly trains these officers.				Policy # 9.4-02-07 addresses medication administration. This policy states "All medication dispensed to inmates will be handled by properly trained and qualified health care staff who are under the supervision of the facility physician."				

ACCESS TO MEDIO	CAL CAR	E		
POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED WELL-BEING OF ICE DETAINEES.	/ACCREDIT	'ATION-W	ORTHY H	EALTH PROGRAM FOR THE GENERAL
The medical unit keeps written records of medication that is distributed.				The administration of medication is documented on the Medication Administration Record by the health care staff.
Detainees are required to sign a refusal to consent form when medical treatment is refused.				A refusal form is signed by the detainee and the health care personnel when a detainee refuses to accept medication and or medical treatment.
ACCEPTABLE DEFICIENT	AT-RIS	K		REPEAT FINDING
REMARKS:  The Medical Unit at Hall County Detention Center is compliant with ICE  b6.b7c / December 8, 2008 AUDITOR'S SIGNATURE / DATE	E standard	s for Acc	ess to M	edical Care.

SUICIDE PREVENTION AND INTERVENTION  POLICY: ALL DETENTION STAFF WORKING WITH ICE DETAINEES WILL BE TRAINED TO RECOGNIZE SUICIDE-RISK INDICATORS. STAFF WILL HANDLE POTENTIALLY SUICIDAL INDIVIDUALS WITH SENSITIVITY, SUPERVISION, AND REFERRALS. A CLINICALLY SUICIDAL DETAINEE WILL RECEIVE PREVENTIVE SUPERVISION AND TREATMENT.						
COMPONENTS	Y	N	NA	REMARKS		
Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation program.	⊠			Policy # 9.4-01-01 includes suicide-prevention training for the correctional staff during orientation. Policy # 9.1-04-02 includes suicide-prevention training for the medical staff during orientation.		
Training prepares staff to:  Recognize potentially suicidal behavior;  Refer potentially suicidal detainees, following facility procedures; and  Understand and apply suicide-prevention techniques.	⊠			The suicide-prevention and intervention training provided to the medical and correctional staff includes potential suicidal behavior, potential suicidal detainees, and suicide-prevention techniques.		
ACCEPTABLE DEFICIENT	AT-RISI	K		REPEAT FINDING		

### REMARKS:

The Suicide Prevention and Intervention program in place at Hall County Detention Center includes training during orientation and annually for the medical and correctional staff. This is compliant with all ICE standards for Suicide Prevention and Intervention.

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# SECTION III SECURITY AND CONTROL

CONTRABA  POLICY: ALL DETENTION FACILITIES WILL ENSURE THE PROPER HANDLIN CONTRABAND DESTRUCTION IS REQUIRED.		SPOSAL O	F ALL CO	NTRABAND. DOCUMENTATION OF
COMPONENTS	Υ	N	NA	REMARKS
The facility follows a written procedure for handling illegal contraband. Staff inventory, hold, and report it when necessary to the proper authority for action/possible seizure.	×		· 🗆	Operation Manual, Chapter 3 Section 9.3-01-01, Searches for Contraband Control, provides staff with instructions on how to inventory, hold, and refer contraband to the proper authority for action/possible seizure. The facility also has procedures in place for confiscating contraband.
Upon admittance, detainees receive notice of items they can and cannot possess.	×			The detainee handbook indicates items not issued through the proper channels will be considered contraband.
ACCEPTABLE DEFICIENT	AT-RISI	ζ		REPEAT FINDING

### REMARKS:

The Hall County Detention Center Policy, Operation Manual, Section 9.03-01-1, Contraband Control, provides direction for handling and identifying illegal contraband. The policy provides staff with instructions on how to inventory, hold, and refer contraband to the proper authority for action/possible seizure.

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DETENTION F	TLES		71.55.3	
POLICY: EVERY FACILITY WILL CREATE A DETENTION FILE FOR EVERY DETAINESS SCHEDULED TO DEPART WITHIN 24 HOURS. THE DETENTION FIT SPECIFIED DOCUMENTS CONCERNING THE DETAINES'S STAY IN THE FACILITY INVENTORY SHEET, DISCIPLINARY DOCUMENTS, ETC.	CE DETAIL	NTAIN CO	PIES ANI	), IN SOME CASES, THE ORIGINAL OF
COMPONENTS	Y	N	. NA	REMARKS
A detention file is created for every new arrival whose stay will exceed 24 hours.				Detention files are created for each detainee, but detainees are usually transferred within one day.
The detainee detention file contains either originals or copies of documentation and forms generated during the admissions process.	$\boxtimes$			
The detainee's detention file also contains documents generated during the detainee's custody.  • Special requests	ΣZI		<u></u>	·
<ul> <li>Any G-589s and/or I-77s closed-out during the detainee's stay</li> <li>Disciplinary forms/Segregation forms</li> <li>Grievances, complaints, and the disposition(s) of same</li> </ul>			LJ	
The detention files are located and maintained in a secure area. If not, the cabinets are lockable and distribution of the keys is limited to supervisors.	Ø			Hall County Detention Center has a secure room for detainee records.
The detention file remains active during the detainee's stay. When the detainee is released from the facility, staff adds copies of completed release documents, the original closed-out receipts for property and valuables, the original I-385 or equivalent, and other documentation.	Ø			
The officer closing the detention file makes a notation that the file is complete and ready to be archived.				The releasing officer must complete a "release checklist" and sign the form prior to the file being archived.
Staff makes copies and sends documents from the file when properly requested by supervisory personnel at the receiving facility or office.	×			
Appropriate staff has access to the detention files, and other departmental requests are accommodated by making a request for the file. Each file is properly logged out and in by a representative of the responsible department.	Ø			The records supervisor maintains a log for all detention files removed from the records office area.
ACCEPTABLE DEFICIENT	AT-RISK	<u> </u>		REPEAT FINDING
REMARKS:				
Detention files are maintained and completed in a timely manner.  b6.b7c / December 8, 2008 b6.b7c		п		
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DISCIPLINARY I	POLICY			
POLICY: ALL FACILITIES HOUSING ICE DETAINEES ARE AUTHORIZED TO COMPLIANCE WITH FACILITY RULES AND REGULATIONS.	IMPOSE DI	SCIPLINE	ON DETA	INEES WHOSE BEHAVIOR IS NOT IN
COMPONENTS	Y	N	NA	REMARKS
The facility has a written disciplinary system using progressive levels of reviews and appeals.	×			The facility's Rules and Discipline, Chapter 3, Section 6, reflects the procedures and rights of detainees, and the appeal procedures for the facility.
The facility rules state that disciplinary action shall not be capricious or retaliatory.	Ø			Written procedures Inmate Rights and Privileges, address the issue of capricious and retaliatory actions.
Written rules prohibit staff from imposing or permitting the following				
sanctions:				Inmate Rules and Discipline, Chapter 3, Section 6, addresses the rules which prohibit staff from imposing these actions.
The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in writing.	×			The rules of conduct are defined in the handbook issued to the detainees.
The following items are conspicuously posted in Spanish and English, and other dominate languages used in the facility:  Rights and Responsibilities Prohibited Acts Disciplinary Severity Scale Sanctions				The handbook for detainees covers the areas of this section, and is printed in English and Spanish.
When minor rule violations or prohibited acts occur, informal resolutions are encouraged.				The staff is encouraged to use informal resolutions for minor rule violations.
□ ACCEPTABLE □ DEFICIENT □	AT-RISI	<		REPEAT FINDING
REMARKS:  Hall County Detention Center meets the requirements to properly impose	e disciplin	e on deta	inees wh	ose behavior is not in compliance

Hall County Detention Center	meets the requirements to	o properly impose disci	pline on detainees who	se behavior is not in o	compliance
with the rules and regulations.					

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VIA MEMORANDUM OF UNDERSTANDING (MOU), WITH FEDERAL, LOCAL AI COMPONENTS	Y	N	NA	REMARKS
Policy precludes detainees or detainee groups from exercising control or authority over other detainees.				Operation Manual, Chapter 2, Section 2, Emergency Procedures, precludes detainees from exercising control or authority over other detainees.
Detainees are protected from:  Personal abuse  Corporal punishment  Personal injury  Disease  Property damage  Harassment from other detainees	×			The Emergency Preparedness Plans are a standardized plan to minimize the harming of human life and the destruction of property.
Written procedures cover:  Work/Food Strike  Disturbances  Escapes  Bomb Threats  Adverse Weather  Facility Evacuation  Internal Hostages	⊠			The facility has written procedures that cover all required areas for Emergency Plans.
ACCEPTABLE DEFICIENT	AT-RISK		F	REPEAT FINDING

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### **ENVIRONMENTAL HEALTH AND SAFETY**

POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC MATERIALS THROUGH A HAZARDOUS MATERIALS PROGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND LABELING OF HAZARDOUS MATERIALS IN ACCORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION [NFPA]); IDENTIFICATION OF INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES

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COMPONENTS	Y	N	NA	REMARKS
The facility has a system for storing, issuing, and maintaining inventories of hazardous materials.	Ø			Operations Order 9.3-01-17, addresses the storage, issuance, and accountability of hazardous materials.
Constant inventories are maintained for all flammable, toxic, and caustic substances used/stored in each section of the facility.		⊠		Inventories were not maintained on all flammable, toxic, and caustic materials. Cleaning supplies in the facility are inventoried and controlled; however, the maintenance area did not have an inventory system. Staff concurred with the finding and was completing constant inventories on all the materials but was not finished when the review was completed.
The manufacturer's Material Safety Data Sheet (MSDS) file is up-to-date for every hazardous substance used.				MSDS's were missing for hazardous materials in the facility with the exception of cleaning supplies. Staff was attempting to update the MSDS files but had not completed the update prior to the completion of the review.
All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures. They:  • Wear personal protective equipment; and • Report hazards and spills to the designated official.				Observations indicated protective equipment was used when needed.
The MSDSs are readily accessible to staff and detainees in work areas.				
Hazardous materials are always issued under proper supervision.  • Quantities are limited; and  • Staff always supervises detainees using these substances.				
The facility has sufficient ventilation, and provides and ensures clean air exchanges throughout all buildings.				There is a preventive maintenance program to ensure the ventilation system provides adequate air exchanges throughout the facility.
Vents return vents, and air conditioning ducts are not blocked or obstructed in cells or anywhere in the facility.	Ø			
Living units are maintained at appropriate temperatures in accordance with industry standards. (68 to 74 degrees in the winter and 72 to 78 degrees in the summer.)	×			The HVAC system provides a comfortable temperature range throughout all areas.
Shower and sink water temperatures do not exceed the industry standard of 120 degrees.	×			

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ENVIRONMENTAL HEAL	TH AND S	AFETY		
POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION SAFE-HANDLING PROCEDURES	d Labelin i [NFPA]);	G OF HAZ	ARDOUS	MATERIALS IN ACCORDANCE WITH
COMPONENTS	Y	N	NA	REMARKS
Staff directly supervise and account for products with methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, e.g., shoe dye. All such products are clearly labeled. "Accountability" includes issuing such products to detainees in the smallest workable quantities.			×	There is no product containing methyl alcohol at this facility.
A technically qualified officer conducts the fire and safety inspections.	$\boxtimes$			-
The facility has an approved fire prevention, control, and evacuation plan.	$\boxtimes$			
<ul> <li>The plan requires:</li> <li>Monthly fire inspections;</li> <li>Fire protection equipment strategically located throughout the facility;</li> <li>Public posting of emergency plans with accessible building/room floor plans;</li> <li>Exit signs and directional arrows; and</li> <li>An area-specific exit diagram conspicuously posted in the diagrammed area.</li> </ul>				Operations Order 9.2-01-06, and 9.2-02-01, meet these requirements.
Written procedures regulate the handling and disposal of used needles and other sharp objects.				Operation Order 9.4-02-09 addresses the handling and disposal of used needles and other sharp objects.
Standard cleaning practices include:  • Using specified equipment; cleansers; disinfectants and detergents.  • An established schedule of cleaning and follow-up inspections.	×		Ò	
<ul> <li>A licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin.</li> <li>At least monthly.</li> <li>The pest-control program includes preventative spraying for indigenous insects.</li> </ul>	×			Duncan Pest Control of Gainesville, GA, provides these services.
ACCEPTABLE DEFICIENT	AT-RISE	ζ.		REPEAT FINDING
REMARKS:  Constant inventories are not maintained for all flammable, toxic, and ca  The manufacturer's Material Safety Data Sheet file is not up-to-date for				

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G-324B Detention Inspection Form Worksheet for IGSAs - Rev: 07/09/07

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HOLD ROOMS IN DETEN	TION FA	CILITIE	S	
POLICY: HOLD ROOMS WILL BE USED ONLY FOR TEMPORARY DETENTION MEDICAL TREATMENT, INTRA-FACILITY MOVEMENT, OR OTHER PROCESSING				
COMPONENTS	Y	N	NA	REMARKS
The hold rooms are situated within the secure perimeter.	☒			The holding rooms are situated within the secure perimeter of the facility.
The hold rooms are well ventilated well lighted, and all activating switches are located outside the room.	×			
The hold rooms contain sufficient seating for the number of detainees held.			·	The capacities of the hold rooms are sufficient to accommodate the needs of the facility.
The walls and ceilings of the hold rooms are tamper and escape proof.	$\boxtimes$			
Individuals are not held in hold rooms for more than 12 hours.	$\boxtimes$			
Male and females are segregated from each other.	$\boxtimes$			Male and female detainees are segregated from each other.
Detainces under the age of 18 are not held with adult detainces.	$\boxtimes$			Detainees under the age of 18 are separated from adult detainees.
In older facilities, officers are within visual or audible range to allow detainees access to toilet facilities on a regular basis.	×			
All detainees are given a pat down search for weapons or contraband before being placed in the room.	$\boxtimes$			
Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.).  • Hold rooms are irregularly monitored every 15 minutes.  • Unusual behavior or complaints are noted.	×			The hold rooms are in the booking area with direct staff supervision.
ACCEPTABLE DEFICIENT	] AT-RI	SK		REPEAT FINDING

### REMARKS:

Hall County Detention Center staff is very proficient in booking procedures. All detention staff is cross-trained in all areas of the facility operations due to the physical size of the facility and the number of staff at this facility.

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#### KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE) POLICY IT IS THE POLICY OF THE ICE SERVICE TO MAINTAIN AN EFFICIENT SYSTEM FOR THE USE, ACCOUNTABILITY AND MAINTENANCE OF ALL KEYS AND LOCKS. **COMPONENTS** N NA REMARKS Facility policies and procedures address the issue of compromised keys Operation Manual, Chapter 3. Key Control, section 9.3-01-15, and locks. Ø addresses the issue of compromised keys and locks. 冈 Padlocks and/or chains are prohibited from use on cell doors. The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to: $\boxtimes$ П Occupational Safety and Environmental Health Manual, Ch. 3; National Fire Protection Association Life Safety Code 101. Emergency keys are available for all areas of the facility. Ø The facilities use a key accountability system. Operation Manual, Chapter 3, section 9.3-01-15, Key Control 図 П and Access Cards, address the accountability for keys in this facility. The Shift Supervisor is the Authorization is necessary to issue any restricted key. $\boxtimes$ П approving official for issuance of Emergency Keys. Individual gun lockers are provided. They are located in an area that permits constant officer $\boxtimes$ observation. In an area that does not allow detainee or public access. All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. All staff members are trained on Issued keys are returned immediately in the event an employee the procedures for handling of inadvertently carries a key ring home. $\boxtimes$ П security keys while attending When a key or key ring is lost, misplaced, or not accounted for, Basic Detention Officer the shift supervisor is immediately notified. Training. Detainees are not permitted to handle keys assigned to staff. ACCEPTABLE 1 DEFICIENT AT-RISK REPEAT FINDING REMARKS: All staff members are trained on the proper procedures for handling of security keys while attending Basic Detention Officer Training. b6,b7c / December 8, 2008 AUDITOR'S SIGNATURE /

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POPULATION (	COUNTS		:::				
POLICY: ALL DETENTION FACILITIES SHALL ENSURE AROUND-THE-CLOCK ACCOUNTABILITY FOR ALL DETAINEES. THIS REQUIRES THAT THEY CONDUCT AT LEAST ONE FORMAL COUNT OF THE DETAINEE POPULATION PER SHIFT, WITH ADDITIONAL FORMAL AND INFORMAL COUNTS CONDUCTED AS NECESSARY.							
COMPONENTS	Y	N	NA	REMARKS			
Staff conduct a formal count at least once each shift.	×			An official count is conducted at the beginning of each shift. The count is a two person count.			
Activities cease or are strictly controlled while a formal count is being conducted.	×		Ö				
Formal counts in all units take place simultaneously.	$\boxtimes$			·			
Detainee participation in counts is prohibited.	$\boxtimes$						
Officers positively identify each detainee before counting him/her as present.	$\boxtimes$			All detainees are positively identified by the use of a computerized arm band.			
Officers positively identify each detained before counting him/her as present.	$\boxtimes$						
Written procedures cover informal and emergency counts.  • They are followed during informal counts and emergencies.	×			Count procedures, both informal and emergency, are covered in the Operations Manual, Chapter 3, Section 9.3-01-08, Inmate Counts.			
The control officer (or other designated position) maintains an out - count record of all detainees temporarily leaving the facility.	×			Counts are called in and verified by the Shift Commander who maintains a record of all detainees temporarily leaving the facility.			
ACCEPTABLE DEFICIENT	AT-RI	sk		REPEAT FINDING			

### REMARKS:

Counts are conducted in a professional manner at the beginning of each shift by two persons at this facility.

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of the Captain. Staff performs and documents all inspections, and submit work orders for repairs. These procedures are covered in the Operations Manual, Section 9.3-01-11, Searches.  Every officer is required to conduct a security check of his/her assigned area. The results are documented.  Every officer results are documented.  The front-entrance officer checks the ID of everyone entering or exiting the facility.  Every Control Center officer receives specialized training.  The Control Center officer receives specialized training.  The Control Center is staffed around the clock.  Every Control Center is staffed around the clock.  Every Control Center is staffed around the clock.  Every restricts staff access to the Control Center.  Officers monitor all vehicular traffic entering and leaving the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.	COMPONENTS	Y	N	NA	REMARKS
area. The results are documented.	The facility has a comprehensive security inspection policy.	☒			documents all inspections, and submit work orders for repairs. These procedures are covered in the Operations
the facility.  Every Control Center officer receives specialized training.  The Control Center is staffed around the clock. Policy restricts staff access to the Control Center.  Detainees are restricted from access to the Control Center.  Officers monitor all vehicular traffic entering and leaving the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.		$\boxtimes$			check their areas and document each
The Control Center is staffed around the clock.  Policy restricts staff access to the Control Center.  Detainees are restricted from access to the Control Center.  Officers monitor all vehicular traffic entering and leaving the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.	· · · · · · · · · · · · · · · · · · ·	$\boxtimes$			
Policy restricts staff access to the Control Center.  Detainees are restricted from access to the Control Center.  Officers monitor all vehicular traffic entering and leaving the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.					
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Officers monitor all vehicular traffic entering and leaving the facility.  The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.		<u>N</u>	丩		
The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.		X	$\sqcup$	<u> </u>	
Sensitive areas of the facility.  Officers thoroughly search each vehicle entering and leaving the facility.  Every search of the SMU and other housing units is documented.  Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.	Officers monitor all vehicular traffic entering and leaving the facility.	$\boxtimes$			b2High
Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.		$\boxtimes$		□.	concerning incoming and departing
Every search of the SMU and other housing units is documented.  All searches of the housing unit are documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.	Officers thoroughly search each vehicle entering and leaving the facility.				
documented in the officer's log book and entered into the computerized Jail Management System report for the shift supervisor.			Ø		b2High
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING	Every search of the SMU and other housing units is documented.	⊠			documented in the officer's log book and entered into the computerized Jail  Management System report for the shift
	□ ACCEPTABLE □ DEFICIENT □	AT-	-Risi	ζ	REPEAT FINDING
REMARKS:	b2High			_	
b2High	$\delta$				

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G-324B Detention Inspection Form Worksheet for IGSAs - Rev: 07/09/07

## SPECIAL MANAGEMENT UNIT (SMU) ADMINISTRATIVE SEGREGATION

POLICY: THE SPECIAL MANAGEMENT UNIT REQUIRED IN EVERY FACILITY ISOLATES CERTAIN DETAINES FROM THE GENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL CONSIST OF TWO SECTIONS. ONE, ADMINISTRATIVE SEGREGATION, HOUSES DETAINEES ISOLATED FOR THEIR OWN PROTECTION; THE OTHER FOR DETAINEES BEING DISCIPLINED FOR WRONGDOING (SEE THE "SPECIAL MANAGEMENT UNIT [DISCIPLINARY SEGREGATION]" STANDARD). NA REMARKS COMPONENTS General Order 9.3-04-01, Special The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary Management Inmates, Section III, Ø  $\Box$ Administrative Segregation, is the policy segregation. Detainees are placed in the SMU (administrative) in that defines the placement of detainees in accordance with written criteria. Administrative Detention. In exigent circumstances, staff may place a detainee in the SMU Staff may place a detainee in (administrative) before a written order has been approved. Administrative Detention before a  $\boxtimes$ written order has been approved per A copy of the order given to the detainee within 24 hours. General Order 9.3-04-01. Detainees in Administrative Detention Administratively segregated detainees enjoy the same general privileges  $\boxtimes$ П as detainees in the general population. retain the same general privileges as the detainees in general population. The SMU is: Well ventilated: X  $\Box$ П Adequately lighted, Appropriately heated; and Maintained in a sanitary condition. All cells are equipped with beds. П  $\boxtimes$ • Every bed is securely fastened to the floor or wall. The number of detainees in any cell does not exceed the occupancy X  $\Box$ П Detainees receive three nutritious meals per day, from the general Detainees are served three meals in a 24  $\boxtimes$ hour period. The meals are the same as population's menu of the day. the general population. Each detainee maintains a normal level of personal hygiene in the SMU. Detainees in Administrative Detention X  $\Box$  $\Box$ maintain a normal level of personal hygiene. A health care professional visits every detainee at least three times a A member of the health care staff visits

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meals served, recreation, visitors etc.

applicable medication during every shift.

**ACCEPTABLE** 

week.

Hall	County Detention	Center meets	ICE standards	of detainees	housed on	Administrative	Detention status

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The SMU maintains a permanent log of detainee-related activity, e.g.,

Staff record whether the detainee ate, showered, exercised, and took any

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 $\boxtimes$ 

X

X

AT-RISK

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П

the detainees that are in Administrative Detention at least three times per week.

Administrative Detention are logged in a

All activities for detainees in

REPEAT FINDING

daily log book.

## SPECIAL MANAGEMENT UNIT DISCIPLINARY SEGREGATION

POLICY: EACH FACILITY WILL ESTABLISH A SPECIAL MANAGEMENT UNIT IN WHICH TO ISOLATE CERTAIN DETAINEES FROM THE GENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL HAVE TWO SECTIONS, ONE FOR DETAINEES IN ADMINISTRATIVE SEGREGATION; THE OTHER FOR DETAINEES BEING SEGREGATED FOR DISCIPLINARY REASONS.

OTHER TORDET MINEED BEING BEGREGATED TOR DEED EMPACT REPROPER				
COMPONENTS	Y	N	NA	REMARKS
Officers placing detainees in disciplinary segregation follow written procedures.	×			General Orders 9.3-04-02, Disciplinary Detention, describes the rationale and the type of written orders needed to place detainees in Disciplinary Segregation.
A completed Disciplinary Segregation Order accompanies the detainee into the SMU.	Ø			
Standard procedures include reviewing the cases of individual detainees housed in disciplinary segregation at set intervals.	×			The reviews of detainees in Disciplinary Segregation are conducted by the Classification Unit members per General Order 9.3-04-02.
The conditions of confinement in the SMU are proportional to the amount of control necessary to protect detainees and staff.	×			
All cells are equipped with beds that are securely fastened to the floor or wall of the cell.	$\boxtimes$			
When a detainee is segregated without clothing, mattress, blanket, or pillow (in a dry cell setting), a justification is made and the decision is reviewed each shift. Items are returned as soon as it is safe.	×			
Detainees in the SMU receive three nutritious meals per day, selected from the Food Service's menu of the day.	$\boxtimes$			Detainees are served the same meals as the general population while in Disciplinary Segregation.
Detainees are allowed to maintain a normal level of personal hygiene, including the opportunity to shower and shave at least three times/week.	Ø			All detainees are allowed to maintain a normal level of personal hygiene.
A health care professional visits every detainee in disciplinary segregation every week day.	Ø			A member of the health care staff visits the detainees that are housed in Disciplinary Segregation every week day.
All detainee-related activities are documented, e.g. meals served, recreation activities, visitors, etc.	$\boxtimes$			·
SMU staff record whether the detainee ate, showered, exercised, took medication, etc.  • Details about the detainee logged, e.g., a medical condition, suicidal/violent behavior, etc.	⊠		. 🗆	All activities for detainees in Disciplinary Segregation are logged in the daily unit log book.
ACCEPTABLE DEFICIENT	] AT	Risi	ζ.	REPEAT FINDING

#### REMARKS:

Hall County Detention Center	is a new facility	with a unit designated	for the special	management	needs of detainees	in Administrative
and Disciplinary Segregation.	λ					

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MOOT COMM			· · · · · · · · · · · · · · · · · · ·				
TOOL CONT	KOL						
POLICY: IT IS THE POLICY OF ALL FACILITIES THAT ALL EMPLOYEES SHALL BE RESPONSIBLE FOR COMPLYING WITH THE TOOL CONTROL POLICY.  THE MAINTENANCE SUPERVISOR SHALL MAINTAIN A COMPUTER GENERATED OR TYPEWRITTEN MASTER INVENTORY LIST OF TOOLS AND EQUIPMENT AND THE LOCATION IN WHICH TOOLS ARE STORED. THESE INVENTORIES SHALL BE CURRENT, FILED, AND READILY AVAILABLE FOR TOOL INVENTORY AND ACCOUNTABILITY DURING AN AUDIT.							
COMPONENTS	Y	N	NA	Remarks			
The facility has a tool classification system. Tools are classified according to:  Restricted (dangerous/hazardous); and Non-Restricted (non-hazardous).	×			The facility has a tool classification system. All tools that detainees use are under direct staff supervision.			
Each facility has procedures for the issuance of tools to staff and detainees.				General Order, 9.3-01-16, Tools and Equipment Control, sets the procedures for issuance of tools to staff and detainees.			
ACCEPTABLE □ DEFICIENT □	AT-RISI	ζ	[]	REPEAT FINDING			
REMARKS:							
Hall County Detention Center has very good tool and equipment control.							
AUDITOR'S SIGNATURE / DATE    December 8, 2008							

# TRANSPORTATION LAND TRANSPORTATION

POLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY PRECAUTIONS TO PROTECT THE LIVES, SAFETY, AND WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING THE TRANSPORTATION OF DETAINEES. STANDARDS HAVE BEEN ESTABLISHED FOR PROFESSIONAL TRANSPORTATION UNDER THE SUPERVISION OF EXPERIENCED AND TRAINED DETENTION ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL.

STANDARD NA: CHECK THIS BOX IF ALL ICE TRANSPORTATION IS HANDLED ONLY BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE.

COMPONENTS	Y	N	NA	REMARKS
Transporting officers comply with applicable local, state, and federal motor vehicle laws and regulations. Records support this finding of compliance.				
Every transporting officer required to drive a commercial size bus has a valid Commercial Driver's License (CDL) issued by the state of employment.				
Supervisors maintain records for each vehicle operator.				
Officers use a checklist during every vehicle inspection.				
Officers report deficiencies affecting operability; and				
Deficiencies are corrected before the vehicle goes back into service.				
Transporting officers:				
<ul> <li>Limit driving time to 10 hours in any 15 hour period;</li> </ul>				
<ul> <li>Drive only after eight consecutive off-duty hours;</li> </ul>				·
<ul> <li>Do not receive transportation assignments after having been on duty, in any</li> </ul>				
capacity, for 15 hours;				
<ul> <li>Drive a 50-hour maximum in a given work week; a 70-hour maximum during</li> </ul>				
eight consecutive days;				•
<ul> <li>During emergency conditions (including bad weather), officers may drive as</li> </ul>				·
long as necessary and safe to reach a safe area—exceeding the 10-hour limit.				
Two officers with valid CDLs required in any bus transporting detainees.				
When buses travel in tandem with detainees, there are two qualified officers		П		
per vehicle.				
An unaccompanied driver may transport an empty vehicle.				
Before the start of each detail, the vehicle is thoroughly searched.				
Positive identification of all detainees being transported is confirmed.				
All detainees are searched immediately prior to boarding the vehicle by staff	П			
controlling the bus or vehicle.				
The facility ensures that the number of detainees transported does not exceed the			· 🖂	
vehicles manufacturer's occupancy level.				
Protective vests are provided to all transporting officers.	Ш		<u> </u>	
The vehicle crew conducts a visual count once all passengers are on board and seated.		r		
Additional visual counts are made whenever the vehicle makes a scheduled or		Ш		·
unscheduled stop.	<del> </del>		ļ	
Policies and procedures are in place addressing the use of restraining equipment on				]
transportation vehicles.	<u> </u>			
Officers ensure that no one contacts the detainees.				
One officer remains in the vehicle at all times when detainees are present.  Meele are provided during long distance transfers.	<del> </del>	ļ	<b></b>	
Meals are provided during long distance transfers.  The meals meet the minimum dietary standards, as identified by dieticians.				
<ul> <li>The meals meet the minimum dietary standards, as identified by dieticians utilized by ICE.</li> </ul>		لسا		,
unized by ICE.		<u> </u>	<u> </u>	l ·

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TRANSPORTATION LAND TRANSPORTATION				
POLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING HAVE BEEN ESTABLISHED FOR PROFESSIONAL TRANSPORTATION UNDER THE SUPERVIEW ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL.	THE TE	RANSPO	RTATION	OF DETAINEES. STANDARDS
STANDARD NA: CHECK THIS BOX IF ALL ICE TRANSPORTATION IS HANDLED ON CONTROL OF THE DETAINEE CASE.	LYBY	тне ІС	E FIELD (	OFFICE OR SUB-OFFICE IN
COMPONENTS	Y	N	NA	REMARKS
<ul> <li>The vehicle crew inspects all Food Service pickups before accepting delivery (food wrapping, portions, quality, quantity, thermos-transport containers, etc.).</li> <li>Before accepting the meals, the vehicle crew raises and resolves questions, concerns, or discrepancies with the Food Service representative;</li> <li>Basins, latrines, and drinking-water containers/dispensers are cleaned and sanitized on a fixed schedule.</li> </ul>		П		
Vehicles have:				
<ul> <li>Two-way radios;</li> <li>Cellular telephones; and</li> <li>Equipment boxes stocked in accordance with the Use of Force Standard.</li> </ul>				
The vehicles are clean and sanitary at all times.	П	П		
Personal property of a detainee transferring to another facility is:		<del></del>		
<ul> <li>Inventoried;</li> <li>Inspected; and</li> <li>Accompanies the detainee.</li> </ul>				
The following contingencies are included in the written procedures for vehicle crews:  Attack Escape Hostage-taking Detainee sickness Detainee death Vehicle fire Riot Traffic accident Mechanical problems Natural disasters Severe weather Passenger list includes women or minors				
ACCEPTABLE DEFICIENT AT-RISK			REPEA	T FINDING
REMARKS:  All detainees at Hall County Detention Center are transported by Immigration and Cu  b6.b7c / December 8, 2008  AUDITOR'S SIGNATURE / DATE	istoms	Enforc	ement of	ficials.

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USE OF FORCE						
POLICY: THE U.S. DEPARTMENT OF HOMELAND SECURITY AUTHORIZES THE REASONABLE EFFORTS TO RESOLVE A SITUATION HAVE FAILED. ONLY THE DETAINEE, TO PROTECT AND ENSURE THE SAFETY OF DETAINEES, STAFF A	IAT AMOU	NT OF FO	RCE NEC	ESSARY TO GAIN CONTROL OF THE		
ENSURE INSTITUTION SECURITY AND GOOD ORDER MAY BE USED. PHYSICAL APPEARS TO BE DANGEROUS MAY BE EMPLOYED WHEN THE DETAINEE:						
COMPONENTS	YES	No	NA	REMARKS		
There is a use of force policy outlining immediate and calculated use of force, and confrontation avoidance.	$\boxtimes$			General Order 9.3-01-18, Use of Force, outlines the procedures for immediate and calculated uses of force.		
Staff members are trained in the performance of the Use-of-Force Team Technique.	Ø			Staff is trained in the use of force team technique.		
All use-of-force incidents are documented and reviewed.	$\boxtimes$					
Staff:  Do not use force as punishment;  Attempt to gain the detainee's voluntary cooperation before resorting to force;  Use only as much force as necessary to control the detainee; and	⊠			Staff use confrontation avoidance procedures and attempt to gain voluntary cooperation from the detainee prior to the use of force.		
Medication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.	Ø					
In immediate-use-of-force situations, staff contacts medical staff once the detainee is under control.	$\boxtimes$					
Special precautions are taken when restraining pregnant detainees.  • Medical personnel are consulted	Ø					
The officers are thoroughly trained in the use of soft and hard restraints.	⊠			Application of restraints is taught during staff academy training and while they are assigned to a Training Officer for orientation.		
For incidents involving calculated use of force, a videotape is made and retained for review.	⊠			Calculated use of force tapes are retained in the archives at the facility.		
☐ ACCEPTABLE ☐ DEFICIENT ☐	AT-RISH	ζ.		REPEAT FINDING		
REMARKS:						
Hall County Detention staff is trained and familiar with use of force tech	niques and	requiren	nents.			
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# FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE) G-324B Detention Inspection Form Worksheet for IGSAs - Rev: 07/09/07

STAFF DETAINEE COMMUNICATIONS								
Provident Programme and the second se								
POLICY: PROCEDURES MUST BE IN PLACE TO ALLOW FOR FORMAL AND INFORMAL CONTACT BETWEEN KEY FACILITY STAFF AND ICE STAFF								
AND ICE DETAINEE AND TO PERMIT DETAINEES TO MAKE WRITTEN REQUESTS TO ICE STAFF AND RECEIVE AN ANSWER IN AN ACCEPTABLE TIME								
COMPONENTS	Y	N	NA	REMARKS				
ICE information request Forms are available at the IGSA for use by ICE		-		Detainees are instructed to use				
detainees.	$\boxtimes$			the facility's "Staff Request				
				Form."				
The IGSA treats detainee correspondence to ICE staff as Special	K-7	ا ــــ	l	ICE staff is assigned to the				
Correspondence.	$\boxtimes$		L	facility to respond to detainee				
		<u> </u>	<u> </u>	concerns.				
ACCEPTABLE DEFICIENT	AT-RISI	Κ		REPEAT FINDING				
REMARKS:								
Detainees are allowed formal and informal contact with ICE staff.								
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AUDITOR'S SIGNATURE / DATE								
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### DETAINEE TRANSFER STANDARD

POLICY: ICE WILL MAKE ALL NECESSARY NOTIFICATIONS WHEN A DETAINEE IS TRANSFERRED. IF A DETAINEE IS BEING TRANSFERRED VIA THE JUSTICE-PRISONER ALIEN TRANSPORTATION SYSTEM (JPATS), ICE WILL ADHERE TO JPATS PROTOCOLS. IN DECIDING WHETHER TO TRANSFER A DETAINEE, ICE WILL TAKE INTO CONSIDERATION WHETHER THE DETAINEE IS REPRESENTED BEFORE THE IMMIGRATION COURT. IN SUCH CASES, THE FIELD OFFICE DIRECTOR WILL CONSIDER THE DETAINEE'S STAGE WITHIN THE REMOVAL PROCESS, WHETHER THE DETAINEE'S ATTORNEY IS LOCATED WITHIN REASONABLE DRIVING DISTANCE OF THE FACILITY, AND WHERE THE IMMIGRATION COURT PROCEEDINGS ARE TAKING PLACE.

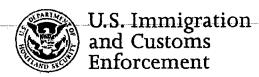
COMPONENTS	Y	N	NA	Remarks
When a detainee is represented by legal counsel or a legal representative,	-		11/1	b6,b7c , Deportation
and a G-28 has been filed, the representative of record is notified by the detainee's Deportation Officer.  The notification is recorded in the detainee's file; and When the A File is not available, notification is noted within DACS	⊠			Officer, Atlanta, GA, was interviewed and stated that A-Files are not at the Hall County Detention Center, and transfers are handled by ICE staff.
Notification includes the reason for the transfer and the location of the new facility.	Ø			
The deportation officer is allowed discretion regarding the timing of the notification when extenuating circumstances are involved.	⊠			
The attorney and detainee are notified that it is their responsibility to notify family members regarding a transfer.	Ø			
Facility policy mandates that:  • Times and transfer plans are never discussed with the detainee prior to transfer;  • The detainee is not notified of the transfer until immediately prior to departing the facility; and  • The detainee is not permitted to make any phone calls or have contact with any detainee in the general population.	×			
The detainee is provided with a completed Detainee Transfer Notification Form.	×			
Form G-391 or equivalent authorizing the removal of a detainee from a facility is used.	×			
For medical transfers:  • The Detainee Immigration Health Service (or IGSA) (DIHS) Medical Director or designee approves the transfer; • Medical transfers are coordinated through the local ICE office; and • A medical transfer summary is completed and accompanies the detainee.	⊠			
Detainees in ICE facilities having DIHS staff and medical care are transferred with a completed transfer summary sheet in a sealed envelope with the detainee's name and A-number, and the envelope is marked Medical Confidential.	⊠			
For medical transfers, transporting officers receive instructions regarding medical issues.	Ø			
Detainee's funds, valuables, and property are returned and transferred with the detainee to his/her new location.	Ø			
Transfer and documentary procedures outlined in Section C and D are followed.				
Meals are provided when transfers occur during normally schedule meal times.			Ø	Detainees are only transferred 60 miles to the next ICE facility.

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DETAINEE TRANSFER STANDARD							
POLICY: ICE WILL MAKE ALL NECESSARY NOTIFICATIONS WHEN A DETAINS JUSTICE PRISONER ALIEN TRANSPORTATION SYSTEM (JPATS), ICE WILL TRANSFER A DETAINED, ICE WILL TAKE INTO CONSIDERATION WHETHER THE SUCH CASES, THE FIELD OFFICE DIRECTOR WILL CONSIDER THE DETAINED'S ATTORNEY IS LOCATED WITHIN REASONABLE DRIVING DISTANCE OF THE FACTAKING PLACE.	L ADHERE E DETAINEI STAGE WIT	TO JPATE IS REPRE	ΓS PROTO SENTED B EMOVAL	OCOLS. IN DECIDING WHETHER TO DEFORE THE IMMIGRATION COURT. IN PROCESS, WHETHER THE DETAINEE'S			
COMPONENTS	Y	N	NA	REMARKS			
An A File or work folder accompanies the detainee when transferred to a different field office or sub-office.	$\boxtimes$						
Files are forwarded to the receiving office via overnight mail no later than one business day following the transfer.	×						
ACCEPTABLE DEFICIENT	AT-RISK REPEAT FINDING						
REMARKS:  The ICE staff in the Atlanta, GA, Field Office handles the transfer and n detainees.  b6,b7c December 8, 2008	otification	s of trans	fer for th	e Hall County Detention Center			

AUDITOR'S SIGNATURE / DATE

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## Interoffice Memorandum

FEB 2 3 2009

To:

James T. Haves

Director

**Detention and Removal Operations** 

From: Felicia S. Skinner

Acting Field Office Director

Atlanta

Date: February 20, 2009

Re:

Plan of Action/Response to Address the Deficiencies Identified During the Review of the

Hall County Detention Center on (December 8-9, 2008)

Creative Corrections, Inc. conducted an Initial Detention Review of the HALL County Detention Facility on December 8-9, 2008. This was an annual review of an Intergovernmental Service Agreement (IGSA, Under 72 hours) to house ICE detainees apprehended under their approved 287(g) program. There were no deficiencies identified during the review however a Plan of Action (POA) to address the non-compliant components in the Environmental Health and Safety standard was requested. The non-compliant components are outlined below along with the facility's response and POA to address these areas.

### ENVIRONMENTAL HEALTH AND SAFETY

- 1. Inventories were not maintained on all flammable, toxic, and caustic materials. Cleaning supplies in the facility are inventoried and controlled; however, the maintenance area did not have an inventory system. Staff concurred with the finding and was completing constant inventories on all the materials but was not finished when the review was completed
- 2. MSDS's were missing for hazardous materials in the facility with the exception of cleaning supplies. Staff was attempting to update the MSDS files but had not completed the update prior to the completion of the review



### Action Taken:

- 1. The Hall County Detention Center developed comprehensive procedures for the control, handling, storage, and use of all flammable, toxic, and caustic materials. Additionally, eye wash stations have been placed in appropriate areas.
- 2. A Master MSDS file, to include MSDS for all hazardous chemicals used and stored within the facility has been created. A list of all storage areas, as well as a plant diagram and legend has also been created at the facility. The Hall County Detention Center will ensure that site specific MSDS files will be maintained where chemicals are used and stored. The MSDS files will be readily available for staff and detained review.

The Hall County Sheriff's Office expressed their sincere desire to cooperate with ICE in an effort to better serve their local community and to support national security through their 287(g) program. The procedures above have been reviewed by the Atlanta Field Office and comply with the ICE National Detention Standards. In keeping with DMCP procedures, if this POA is accepted, the local DMCP POC will ensure that trained jail reviewers conduct follow-up reviews to ensure the facility has addressed all areas. It is expected that Hall County will continue to improve procedures as they progress and become more familiar with housing ICE detainees.



Attachments: Hall County POA 09.pdf

Attached is the POA to address two (2) non-compliant components.

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U.S. Department of Homeland Security 500 12th Street, SW Washington, DC 20536



MAR 1 9 2009

MEMORANDUM FOR:

Felicia S. Skinner

Field Office Director

Atlanta Field Office

FROM:

b6,b7c
b6,b7c
b6,b7c

Detention Standards Compliance Unit

SUBJECT:

Hall County Detention Center Plan of Action

The Hall County Detention Center Plan of Action dated February 20, 2009, has been received. The plan was developed in response to a review conducted by Creative Corrections on December 8-9, 2008.

The Review Authority concurs with the Plan of Action and this review is closed. The Field Office must now initiate the following actions in accordance with the Detention Management Control Program (DMCP):

- 1) The Field Office Director, Detention and Removal Operations, shall notify the facility <u>within</u> five business days of receipt of this memorandum. Notification shall include a copy of this memorandum.
- 2) The Field Office Director shall ensure that the facility complies with its proposed Plan of Action. A certified Detention Reviewer shall be assigned to follow up on the deficiencies identified in the Initial Review within 90 days.
- 3) The next annual review will be scheduled on or before December 8, 2009.

Should you or your staff have any questions regarding this matter, please contac Detention and Deportation Officer, Detention Standards Compliance Unit at (202) 732 b6,b7c

cc: Official File

ICE:HQDRO 66,67c :2-3456:02/26/2009

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