



March 12, 2020

TO: [REDACTED]
Assistant Director for Detention Management

FROM: [REDACTED]
Lead Compliance Inspector
The Nakamoto Group, Inc.

SUBJECT: **Annual Detention Inspection of the Rio Grande Processing Center**

The Nakamoto Group, Inc. performed an annual inspection for compliance with the ICE Performance-Based National Detention Standards (PBNDS 2008) of the Rio Grande Processing Center in Laredo, Texas during the period of March 10-12, 2020. This is an IGSA facility.

The inspection was performed under the guidance of [REDACTED], Lead Compliance Inspector. Team Members were:

Subject Matter Field	Team Member
Detainee Rights	[REDACTED]
Security	[REDACTED]
Medical Care	[REDACTED]
Safety	[REDACTED]
Medical Care	[REDACTED]

Type of Inspection

This is a scheduled annual inspection, which is performed to determine overall compliance with the ICE PBNDS 2008 for Over 72 hour facilities. The facility received a previous rating of Meets Standards during the March 2019 inspection.

Inspection Summary

The Rio Grande Processing Center is currently accredited by:

- The American Correctional Association (ACA) - Yes
- The National Commission on Correctional Health Care (NCCHC) - No
- The Joint Commission (TJC) - No
- Prison Rape Elimination Act (PREA) - No

Standards Compliance

The following information is a summary of the standards that were reviewed and overall compliance that was determined as a result of the 2019 and 2020 annual compliance inspections:



2019 Annual Inspection	
Meets Standards	39
Does Not Meet Standards	0
Repeat Deficiency	0
Not Applicable	2

2020 Annual Inspection	
Meets Standards	39
Does Not Meet Standard	0
Repeat Deficiency	0
Not Applicable	2

The inspection team identified five (5) deficient components in the following three (3) standards:

- Classification System - 1
- Telephone Access - 2
- Detainee Handbook - 2

Facility Snapshot/Description

The Rio Grande Processing Center is operated by The GEO Group, Inc. The 276,883 square foot complex sits on a 200-acre site on the outskirts of Laredo, Texas just across the Rio Grande River from Mexico. Laredo is on the Texas/Mexico border approximately 160 miles south of San Antonio, Texas. The [REDACTED] facility houses male and female pre-trial detainees for the United States Marshals Service and male detainees of all classification levels for ICE. [REDACTED]

The secure portion of the facility is enclosed by two twelve-foot chain-link fences which are supplemented with razor ribbon and a microwave detection system centered between the fences. There is a paved perimeter road around the secure portion of the compound that is patrolled by an armed officer 24 hours a day. There are 252 surveillance cameras which monitor the entire perimeter and critical movement and common areas inside the facility. The perimeter is encircled by a paved road patrolled by an armed officer 24 hours a day. The entire perimeter is monitored by surveillance cameras.

The facility has eight housing units; two of which house male general population ICE detainees in 84-bed dormitories. During the inspection all ICE detainees were moved into one housing unit in anticipation of having to designate cohort housing units due to the COVID-19 virus. The facility is ADA compliant and has policies in place to address the care of detainees with special needs. The inspection team visited the housing units several times during the inspection. The detainees were interviewed by several inspectors and none voiced any complaints regarding food, access to the law library, recreation, or treatment by facility staff. Detainees were interviewed in groups or in a private, confidential setting. LEP detainees were interviewed confidentially in Georgian, Creole, and Punjabi using the language line and in Spanish by a bilingual inspector. All of the detainees stated that they felt safe at the facility and were treated with respect. Two detainees voiced medical concerns. One detainee stated that he had submitted a sick call request and had received no response. The medical SME followed up on the complaint and found that the detainee had submitted the non-urgent request on 3/10/2020 and was scheduled to be seen on 3/12/2020. The other detainee stated that he had been experiencing pain for quite some time due to having sustained a gunshot to his hip prior to coming to the United States. He stated that he had been scheduled for surgery but had been transferred before his surgery date. The medical SME reviewed the detainee's medical file and found the complaint to be valid. The information was given to ICE personnel for follow-up. Another detainee reported that he has been unable to contact his wife who is also in ICE custody in another facility. This information was relayed to ICE staff who stated that they would assist the detainee.

The facility was observed to be clean and well maintained; sanitation was above average. Personnel interviewed were well-versed in the requirements of the standards and the concept of civil detention. The majority of facility personnel are bilingual.

