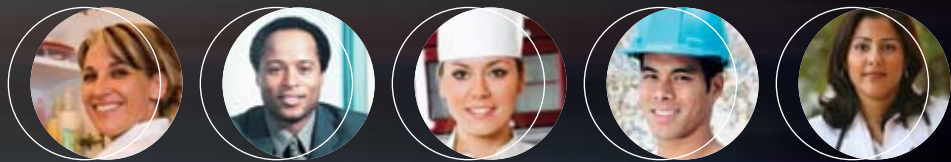


# WORKFORCE SYSTEM RESULTS



**April – June, 2008**  
**Fourth Quarter, Program Year 2007**  
**Third Quarter, Fiscal Year 2008**

EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR

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## Quarterly Report Template

### Military Spouse Career Advancement Accounts

Check us out on our website:  
<http://caa.milspouse.org>

#### Program Highlights

- Program to Date, 1,897 individuals have benefitted from the Military Spouse Career Advancement Account ;
- A total of \$5,702,540 has been obligated through the quarter ending on June 30;
- The majority (52%) of CAAs has been awarded for training in healthcare, 19% of awards has been made for training in financial services and 11% for training in education;
- The states who have awarded the highest percentage of their projected number of awards are Hawaii (50% awarded), Florida (51% awarded), and Maine (93% awarded).

### Charting Program Performance:

#### *Performance: Program to Date*

STATE	TOTAL ACCOUNTS AWARDED	ESTIMATED DOLLAR AMOUNT OF ACCOUNTS OBLIGATED
CA	188	\$567,000
CO	212	\$803,915
FL	530	\$1,442,918
GA	47	\$282,000
HI	320	\$930,091
ME	160	\$551,221
NC	144	\$429,000
WA	296	\$696,395
<b>Grand Total</b>	<b>1,897</b>	<b>\$5,702,540</b>

#### Program Description:

The Military Spouse Career Advancement Account Demonstration is designed to advance military spouses in portable careers by providing them with education and training in high growth, high demand occupations. Career Advancement Accounts are flexible education funding accounts that pay for expenses directly related to post-secondary education and training, including tuition, fees, books, equipment, and credentialing and licensing fees. The initiative targets military spouses with a GED, high-school diploma or some post-secondary education and who are married to active-duty service members. Accounts are for up to \$3,000 for one year and may be renewed for an additional year, for a total of \$6,000 per spouse for a two year period.

In a joint initiative by the Department of Labor (DOL) and the Department of Defense (DoD), a total of \$35 million was awarded to eight states (California, Colorado, Florida, Georgia, Hawaii, Maine, North Carolina, and Washington) for the Military Spouse Career Advancement Account Demonstration. The initiative targets 18 military installations within these eight states.

#### Other Program Highlights:

As of January 2008, the program has enrolled 1,897 individuals. Among the eligible fields of study, the greatest number of spouses have received training in

## Quarterly Report Template

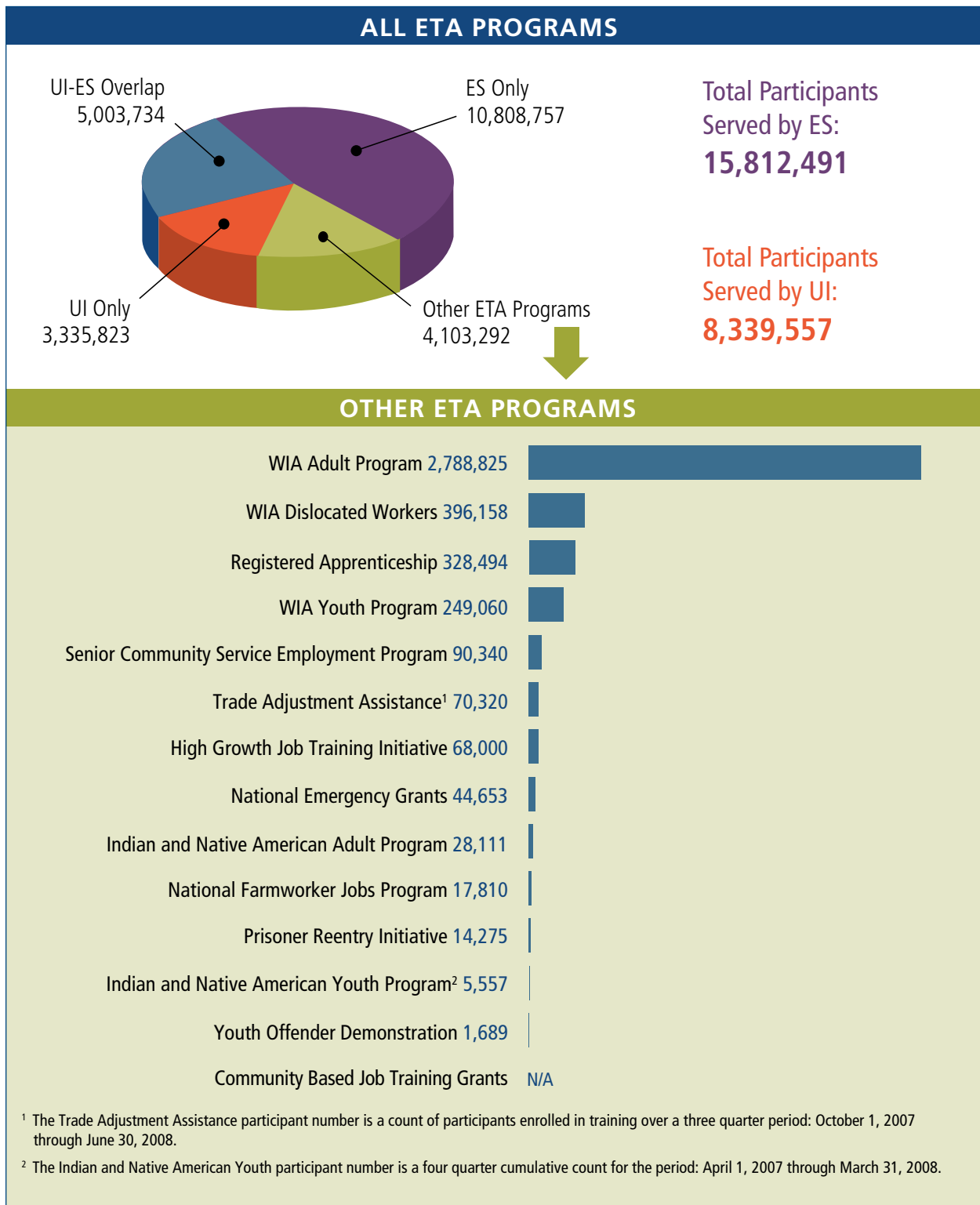
	healthcare professions (1,037), followed by education and financial services occupations with 354 and 245 spouses, respectively.
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# PEOPLE SERVED BY PROGRAM

## People Served by Program

In the 12 month period ending June 30, 2008, ETA programs served over 20 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 82 percent of this total, and 60 percent of those receiving

Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 4.1 million people.



# Appropriations

## Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending June 30, 2008, covers programs operating in Program Year 2007 (July 1, 2007, through June 30, 2008) as

well as programs operating in Fiscal Year 2008 (October 1, 2007, through September 30, 2008). Apprenticeship, Trade Adjustment Assistance (TAA), and Unemployment Insurance (UI) programs run on a Fiscal Year basis. All other programs run on the Program Year basis.

<b>FY 2008 Appropriated Resources</b>	
Apprenticeship <sup>1</sup>	\$21,166,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve <sup>2</sup>	\$278,388,360
Indian and Native American Adult Program <sup>3</sup>	\$44,640,886
National Farmworker Jobs Program <sup>4</sup>	\$74,302,000
Senior Community Service Employment Program	\$483,611,000
Trade Adjustment Assistance Training <sup>5</sup>	\$259,700,000
Unemployment Insurance (UI) Administration	\$2,454,133,958
Wagner-Peyser Act/Employment Service (ES)	\$715,883,000
WIA Adult	\$851,760,360
WIA Dislocated Workers Formula Grant	\$1,174,996,440
Responsible Reintegration for Young Offenders	\$49,104,000
Prisoner Reentry	\$19,642,000
Youth Activities <sup>6</sup>	\$936,564,070
Indian and Native American Youth Program <sup>6</sup>	\$10,171,570
WIA Youth (Older and Younger)	\$926,392,500
Youthbuild	\$49,500,000
<b>TOTAL</b>	<b>\$7,414,392,074</b>

<sup>1</sup>Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship Programs.

<sup>2</sup>The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for Adults/Dislocated Worker programs.

<sup>3</sup>The total appropriation is \$53,696,000; \$9,055,114 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>4</sup>The total appropriation is \$79,752,000; \$4,950,000 is set aside for migrant and seasonal housing and \$500,000 is set aside for technical assistance and training.

<sup>5</sup>The total appropriation for Trade is \$888,700,000 and includes \$606,000,000 for TAA benefits and \$23,000,000 for Wage Insurance.

<sup>6</sup>The total Youth Activities appropriation is \$940,500,000; the total Indian and Native American Youth Program appropriation is \$14,107,500, of which \$3,935,930 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

Note: The Job Corps program is no longer run by ETA and therefore no longer displayed above.

# GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS

## Government Performance and Results Act Goals

The Government Performance and Results Act of 1993 (GPRA) was designed to improve the American people's confidence in the capability of the Federal government by holding Federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The table below contains performance indicators, arrayed by program, which displays the key results that ETA programs work to

achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with GPRA. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect Program Year 2007 goals for most programs and Fiscal Year 2008 goals for the Unemployment Insurance, Trade Adjustment Assistance, and Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure. Also, INA Youth Program reports on a semi-annual basis therefore this data represents the period beginning April 1 through March 30, 2008.

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS		
	Goal	Results as of 6/30/08
<b>Foreign Labor Certification</b>		
Process employer labor condition application for H-1B professional specialty temporary programs within seven days	100%	99.9%
Process H-2B applications within 60 days of receipt	64%	77%
Percentage of employer applications for labor certification resolved within six months of filing	75%	94%
Percent of accepted H-2A applications processed within 15 business days	60%	57%
<b>Indian and Native American Adult Program</b>		
Entered Employment Rate	61%	70%
Employment Retention Rate	72%	75%
Average Earnings	\$7,800	\$9,964
<b>Indian and Native American Youth Program</b>		
Educational Attainment for Dropouts	60%	108%
Participants who Attained Two or more Goals	60%	81%
<b>National Electronic Tools</b>		
Increase the number of page views on America's Career InfoNet	Baseline	141,040,227
Increase the dissemination of O*NET data measured by site visits	12,000,000	10,559,307
Increase the number of page views on Career Voyages	12,500,000	10,778,709
<b>National Farm worker Jobs Program (Adults)</b>		
Entered Employment Rate	77%	78%
Employment Retention Rate	75%	74%
Average Earnings	\$7,500	\$9,531

# GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS		
	Goal	Results as of 6/30/08
<b>Prisoner Reentry Initiative</b>		
Percent of participants employed in the first quarter after exit	60%	67%
Employment retention rate	60%	63%
Average Earnings	\$9,360	\$10,332
Percent of participants re-arrested for a new crime or re-incarcerated for revocation of parole or probation violation within one year from release from prison	22%	15%
<b>Registered Apprenticeship</b>		
Employment Retention Rate	84%	NA
Average Wage Gain	\$1.51	NA
<b>Senior Community Service Employment Program (SCSEP)</b>		
Entered Employment Rate	33%	52%
Employment Retention Rate	67%	71%
Average Earnings	\$6,775	\$6,713
<b>Trade Adjustment Assistance (TAA)</b>		
Entered Employment Rate	73%	67%
Employment Retention Rate	91%	91%
Average Earnings	\$14,050	\$14,365
<b>Unemployment Insurance</b>		
Percent of intrastate payments made timely	88.4%	88%
Detection of recoverable overpayments	56.0%	56%
Entered Employment Rate for UI claimants	65.2%	65%
Percent of employer tax liability determinations made timely	84.9%	86%
<b>Wagner-Peyser Employment Service</b>		
Entered Employment Rate	61%	64%
Employment Retention Rate	78%	81%
Average Earnings	\$11,870	\$12,763
<b>Workforce Investment Act Adult Program</b>		
Entered Employment Rate	71%	68%
Employment Retention Rate	83%	84%
Average Earnings	\$12,045	\$13,641
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	79%	72%
Employment Retention Rate	89%	87%
Average Earnings	\$14,410	\$15,132
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education rate	61%	67%
Attainment of Degree or Certificate rate	45%	57%
Percentage of students who achieve literacy or numeracy gains of one ABE level	Baseline	31%



## Disability Program Navigator

See our program website at [http://www.doleta.gov/disability/new\\_dpn\\_g\\_rants.cfm](http://www.doleta.gov/disability/new_dpn_g_rants.cfm)

### Analysis

Due to the lag time associated with extracting DPN data, the most recent performance information available is for PY 2006.

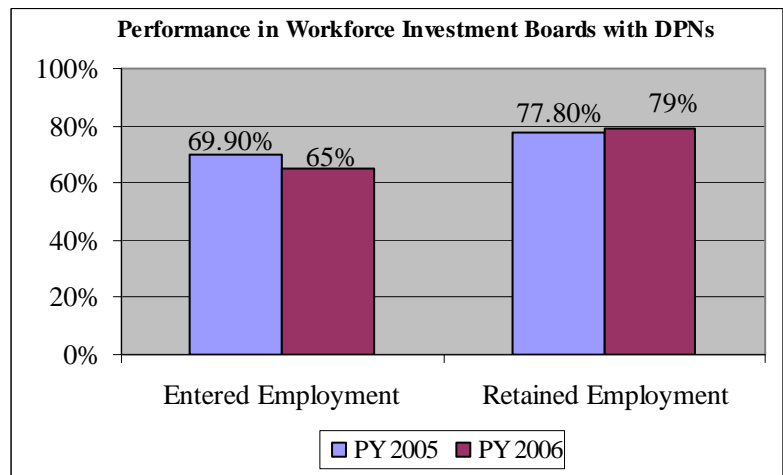
- Workforce Investment Boards (WIB) with DPNs had a significantly higher percentage of exiters with disabilities than those WIBs without DPNs: 6.8 percent compared to 4.2 percent. This suggests that outreach efforts have been more effective as well as training of One-Stop staff to more effectively serve job seekers with disabilities.
- Persons with disabilities served in areas with a DPN had an entered employment rate of 65 percent and a retention rate of 79 percent in PY 2006.
- The average earnings result for program participants in PY 2006 was \$9,856.

## Charting Program Performance

### Current Program Year /One Year Ago

Performance Measure	PY 2005		PY 2006	
	WIB with DPN	WIB without DPN	WIB with DPN	WIB without DPN
Entered Employment	69.9%	69.3%	65%	NA
Retained Employment	77.8%	78.2%	79%	NA
Average Earnings	NA	NA	\$9,856	NA

### Performance in the Past Two Program Years



### Program Description

In 2002, The Department of Labor (DOL) and the Social Security Administration (SSA) jointly funded the Disability Program Navigator (DPN) Initiative. The Initiative established a new position, the Disability Program Navigator, located within DOL's One-Stop Career Center system to create systemic change and provide enhanced services to people with disabilities. The DPN serves individuals with disabilities by:

1. Promoting effective physical, programmatic, and communication access; conducting outreach to the disability community.
2. Facilitating the development of "Integrated Resource Teams" to blend and braid services around an individual customer's needs.
3. Establishing linkages with the business community to

## Indian and Native American (INA) Program

See our program website

<http://www.doleta.gov/dinap/>

### Analysis

Performance outcomes for the quarter ending on June 30, 2008, are based on March 31, 2008, data using Unemployment Insurance (UI) Wage records.

- The INA program increased its entered employment rate and employment retention rate compared to one year ago. The increase is partially due to the INA program's ability to match participant records with UI wage records.
- The INA program began calculating average earnings in program year 2007 (July 1, 2007 - June 30, 2008). Therefore a comparison of average earnings from the previous program year could not be made.
- The INA Program exceeded its goal for all three performance outcomes.

### The top 10 Training Occupations in Program Year 2007 were as follows:

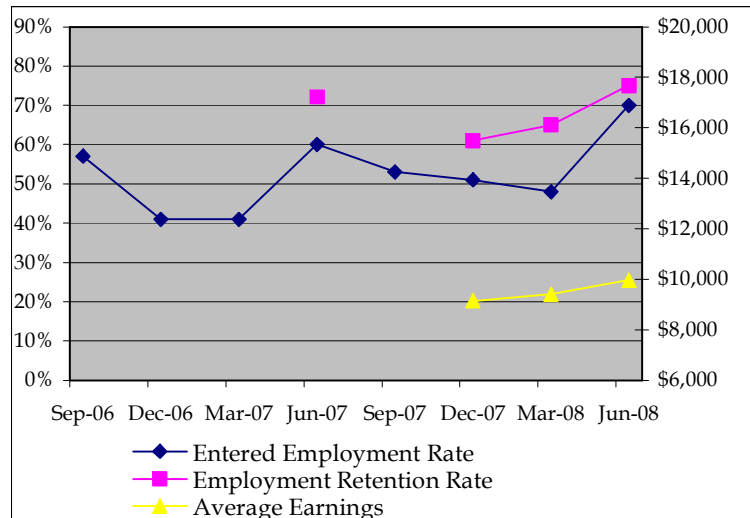
Nursing Aides - 708  
 Truck Drivers - 384  
 Computer Operators - 295  
 Office and Admin Support Workers - 272  
 Maintenance and Repair Workers - 229  
 Medical Assistants - 212  
 Office Clerks, General -201  
 Business Operations Specialists -141  
 Accountants - 115  
 Security Guards -110

## Charting Program Performance

### Current Quarter /One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	60%	70%
Retained Employment	72%	75%
Average Earnings	N/A	\$9,964

### Program Performance in the Past Eight Quarters



\* For all quarters through March 2008, performance outcomes were compiled using supplemental data as provided by the grantees. For the current quarter, information has been compiled using UI wage records.

### Program Description

The Employment & Training Administration's Indian and Native American Program (INAP) provides employment and training grants to Indian tribes, non-profit tribal organizations, Alaska Native entities and Native Hawaiian organizations for the purpose of providing comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

### Program Highlights

In PY 2007, 179 grantees were awarded funds under the Comprehensive Services ("adult") Program (CSP) totaling \$53.2 million. CSP provides the full range of WIA core, intensive, and training services, including job placement assistance, work experience, and occupational skills training, as well as other activities. An additional \$14.1 million is provided for the Supplemental Youth Services (SYS) program to 135 of the 179 grantees. Its purpose is to serve Native American youth living on or near reservations.

## National Farmworker Jobs Program

See our program website at  
<http://www.doleta.gov/MSFW/>

### Analysis

- The number of total participants for the quarter ending June 30, 2008, is 17,807. The number of total exiters for the same time period is 8,061.
- The entered employment rate (EER) of 78 percent is two percentage points higher than the previous year's result. This indicates that individuals are finding jobs after program intervention at a consistently high rate.
- The employment retention rate (ERR) of 74 percent is a slight increase from one year ago.
- There was a slight decrease (less than one percentage point) in the average earnings, to \$9,531. This decrease may be due to present fluctuations in the economy.

### Further Analysis

Based on the four most recent quarters, other key data include:

- The number of exiters who received "Related Assistance" was 3,999. Related Assistance is assistance which includes short-term direct assistance to address an urgent or life threatening matter, enabling farmworkers (including their family members) to retain their agricultural employment or to participate in "intensive" or "training service" activities.

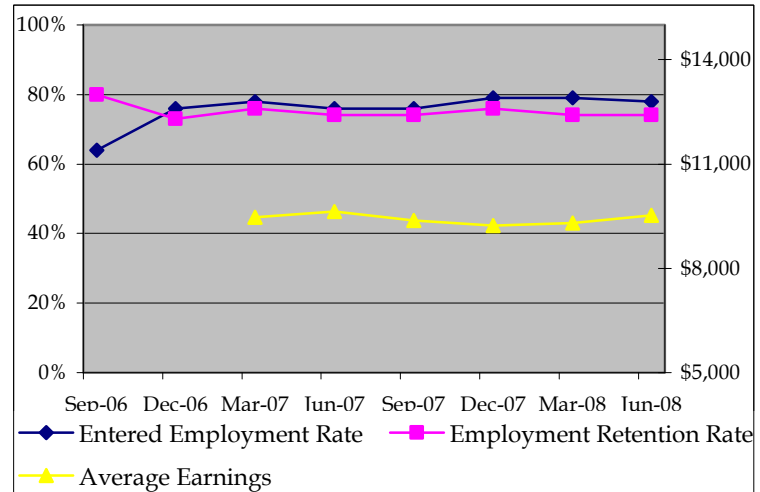
## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	76%	78%
Retained Employment	73%	74%
Average Earnings	\$9,625	\$9,531

Note\* The performance results for the quarter ending 6/30/08 do not include results for three new grantees: Puerto Rico, Nevada, and Wyoming.

### Performance in the Past Eight Quarters



### Program Description

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally-employed farmworkers and their families achieve economic self-sufficiency through job training and other services that address their employment related needs.

NFJP serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the NFJP is accessed through the NFJP grantee partners and local One-Stop Career Centers.

### Program Innovations

Partner outreach and education about farmworkers and Federal farmworker programs continue in many forms and will help build state, regional, and local expertise, which the Employment and Training Administration believes will contribute to more robust grant award processes. The most recent outreach occurred at the Annual Midwest Association of Farmworker Organizations' (MAFO) National Farmworker Conference in April 2008.

develop hiring strategies to meet the demands of the 21st century workforce.

4. Developing strategic partnerships to leverage resources; and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

**Other Program Highlights**

DOL continues to participate in a partnership with SSA to promote participation in SSA’s Ticket to Work Program; especially to promote the public workforce investment system becoming Employment Networks (ENs). Since January, 2008, 41.6 percent of all new ENs have been One-Stop Career Centers and/or Local Workforce Investment Boards.

In addition, the program disseminated a template for integrating the “disability perspective” into the WIRED conceptual framework and implementation activities. Currently, the DPN Initiative has funded two WIRED Disability pilot projects in the Metro Denver and the Southwest Connecticut Regions.

## Senior Community Service Employment Program

See our program website at [www.doleta.gov/seniors](http://www.doleta.gov/seniors)

### Analysis

Preliminary results for June 30, 2008, indicate that the overall program performance goals were substantially achieved:

- Entered Employment  
Goal: 33% YTD: 52%
- Employment Retention  
Goal: 67% YTD: 71%
- Average Earnings  
Goal: 6,770 YTD: 6,713
- In PY 2007, the program served nearly 90,340 individuals or had a year to date service level of 169 percent.
- Benefiting communities through community service is an equally important goal of the SCSEP. In PY 2007 SCSEP participants provided over 47 million hours of service to local communities or had a year to date service rate of 81 percent, which is one percentage higher than the goal.

### Further Analysis

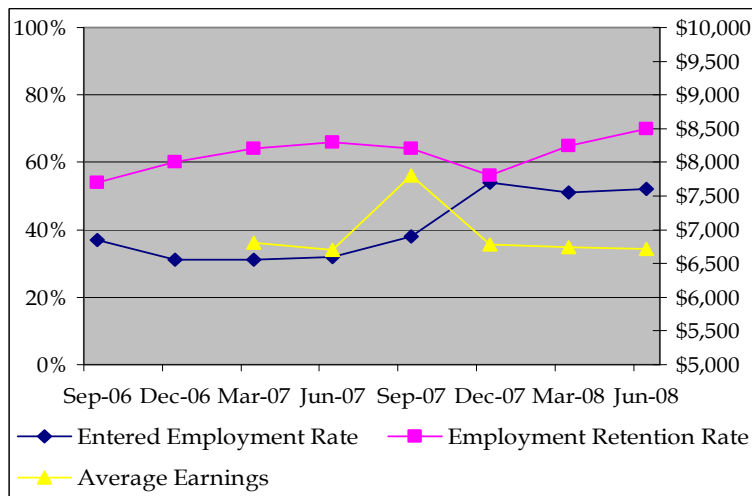
- The entered employment rate has increased by 20 percentage points in the current quarter when compared with same time period last year.
- There has been a rise in average earnings and the employment retention rate (ERR), 8 percent and 5 percent respectively in the current quarter. The increase in the EER can be attributed to:
  - 1) continued Technical Assistance to grantees on common measures reporting

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	32%	52%
Retained Employment	66%	71%
Average Earnings	\$6,704	\$6,713

### Performance in the Past Eight Quarters



### Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

### Other Program Highlights and Innovations

- 90,340 individuals participated in the SCSEP in PY 2007, receiving training in community service assignments while providing over 47 million hours of service to local communities.
- In PY 2007, 25 percent of participants did not have a high school diploma; 66 percent of the participants

2) more complete data. (All SCSEP grantees submitted performance reports for PY 2007).

In addition, when a comparison is made between the current quarter and the quarter ending on March 30, 2008, the retained employment rate shows a six percentage point increase.

were at least sixty years old; 88 percent of participants lived at or below the federal poverty level at the time of enrollment; 69 percent of participants were women; 11 percent were Hispanic and 43 percent were non-white. Individuals with disabilities made up 23 percent of the participants, and 13 percent of the participants were veterans or spouses of veterans.

- SCSEP has begun to implement data validation requirements for program eligibility and performance elements that are reported through the SPARQ reporting system. These data validation efforts will bolster performance accountability by improving both accuracy and reliability.

## Wagner-Peyser Employment Service (ES)

See our program website at [http://www.doleta.gov/Programs/Wagner\\_Peyser.cfm](http://www.doleta.gov/Programs/Wagner_Peyser.cfm)

### Analysis

In PY 2007, 15,812,491 individuals were registered, when compared with 14,353,695 registrants in PY 2006. This represents an increase of 10 percent.

As of June 30, 2008, the Wagner-Peyser Act - Employment Service continued to meet its targets for PY 2007.

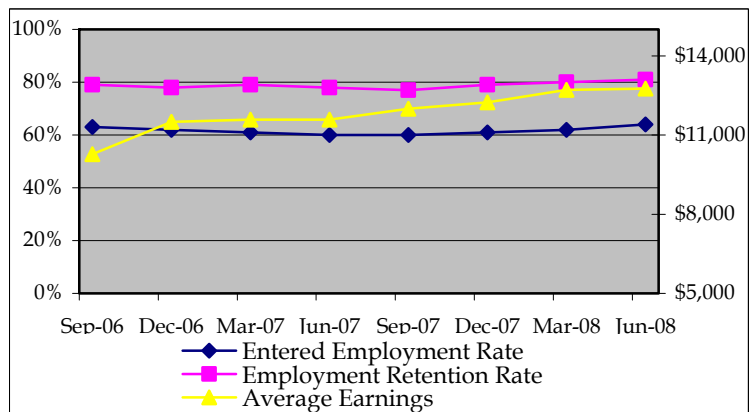
- The entered employment rate for the reporting period ending June 30 increased four percentage points over the same time period one year ago.
- The employment retention rate increased by three percentage points over last year's result.
- The average earnings reported for the period ending June 30, 2008, was \$12,763, over \$1,187 more than the same reporting period a year ago.

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	60%	64%
Retained Employment	78%	81%
Average Earnings	\$11,576	\$12,763

### Program Performance in the Past Eight Quarters



### Program Description

Wagner Peyser Act funded programs are an integral part of the One Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers and businesses can find the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes including self-service, facilitated self-help services and staff assisted service delivery approaches. Depending on the needs of the job seeker, referral to training may be available.

### Program Innovations

The Department is hoping to fund a contractor to review the effects of the co-enrollment policy on the Wagner-Peyser program. Additionally, the Department wants to define an appropriate outcome-based efficiency measure for the job training programs by September 2008. ETA will develop, adopt and implement the new efficiency measures by June 2009.

## WIA Adult Program

Check us on our website at  
[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

### Analysis

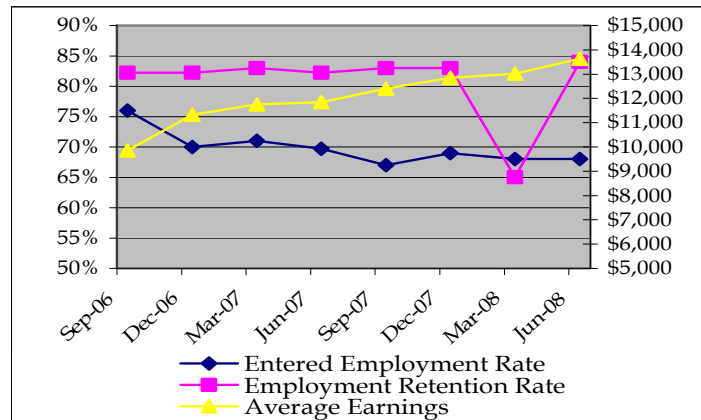
- The performance results indicate that the WIA Adult program was three percentage points shy of achieving its PY 2007 target goal of 71 percent for the entered employment rate.
- The program surpassed its target goal of 83 percent for the employment retention rate by one percentage point.
- The average earnings rate for the WIA Adult program in PY2007 stands at \$13,641, which exceeded the PY 2007 goal of \$12,045.
- Increases/Decreases from one year ago:
  - While the retained employment rate, (ERR) went up two percentage points, the entered employment rate, (EER), went down two percentage points from June 2007 to June 2008.
  - Average earnings went up 15 percent during June 2007 to June 2008.

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/2008	6/30/07
Entered Employment	68%	70%
Retained Employment	84%	82%
Average Earnings	\$13,641	\$11,850

### Performance in the Past Eight Quarters



### Program Description

Adult Services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers age 55 or older, and incumbent workers.

### Other Program Highlights

ETA is utilizing a regional approach through WIRED (Workforce Innovation in Regional Economic Development) to align its investments in adult program workforce preparation with postsecondary education and with industry-recognized credentials in high-growth industries. WIRED focuses on the role of talent development for high-skill, high-wage opportunities for American workers.



## WIA Dislocated Worker Program

See our program website at [http://www.doleta.gov/programs/ETA\\_default.cfm?#Dislocated](http://www.doleta.gov/programs/ETA_default.cfm?#Dislocated)

### Analysis

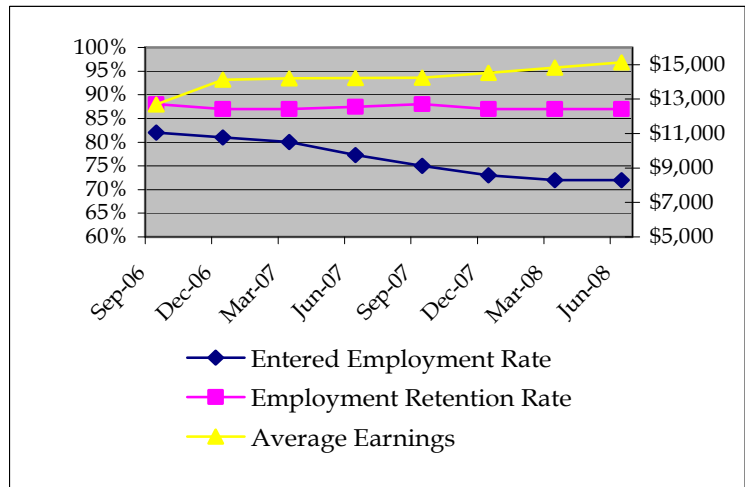
- There was a sharp increase of about \$2000 in the Average Earnings from September 2006 to December 2006; however, the quarters following December 2006 witnessed a more gradual rise.
- The entered employment rate of 72% was under the goal of 79% for the quarter.
- The retention rate was 87 percent for the quarter which was slightly less than the goal of 89%.
- The average earnings continued to rise and exceeded the PY2007 target of \$14,410 by more than \$500.
- The entered employment rate has fallen 8 percentage points over the past five quarters

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	77%	72%
Retained Employment	88%	87%
Average Earnings	\$14,212	\$15,132

### Performance in the Past Eight Quarters



### Program Description

The Workforce Investment Act (WIA) Dislocated Worker Program aims to quickly reemploy laid-off workers and to enhance their employability and earnings by increasing occupational skills. The Department allocates 80 percent of funds by formula to the States. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under WIA, including assistance to localities that suffer plant closings, mass layoffs or job losses due to natural disasters and military base realignment and closures.

### Program Innovations

In 2008, The Department of Labor (DOL) will sponsor a more rigorous seven year evaluation in order to determine the impact of WIA services on employment earnings outcomes for participants. In addition, a greater move towards integration through co-enrollment will significantly alter the demographic characteristics of program participants. The resulting affects on the performance outcomes of dislocated workers will have to be taken into account within future analysis of performance measures.

## National Emergency Grants

See our program website at <http://www.doleta.gov/neg>

### Analysis

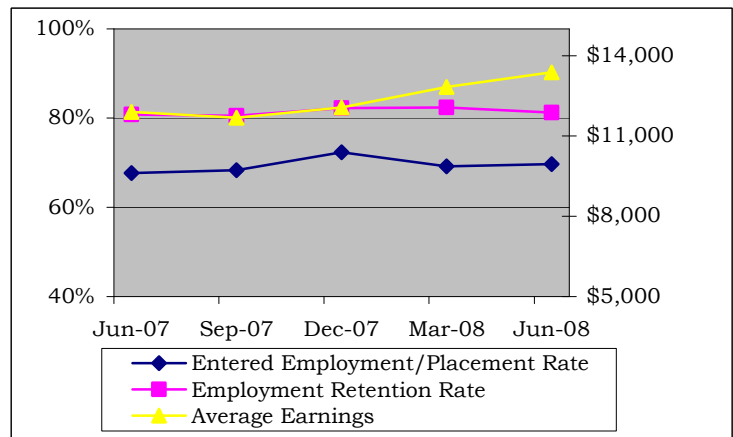
- 24 new grants were awarded in the fourth quarter of Program Year (PY) 2007:
  - 5 Disaster
  - 6 Dual enrollment
  - 3 Regular
  - 10 Regional Innovation Grants.
  
- 8 additional funding increments were provided to previously awarded grants during the quarter:
  - 4 Disaster
  - 3 Dual enrollment
  - 1 Regular.
  
- The single largest grant awarded during this quarter was to Iowa (\$17,127,000) for cleanup and humanitarian assistance after the storms and flooding that devastated the Midwest.
  
- 11,767 workers will be trained through NEG's approved during the quarter (32,416 workers for all of PY 2007).
  
- Outcomes for all three of the NEG performance measures increased in the quarter ending on June 30 compared to the same time period last year.

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/07	6/30/08
Entered Employment	67.7 %	69.7 %
Retained Employment	80.8 %	81.2 %
Average Earnings	\$11,893	\$13,374

### Performance in the Past 5 Quarters



### Program Description

National Emergency Grants (NEGs), are discretionary awards intended to temporarily expand service capacity at the state and local levels by providing time-limited funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the on-going operations of the WIA formula-funded Dislocated Worker Program, including the discretionary resources reserved at the state level. Significant dislocation events include business closures, mass layoffs, realignment and closure of military installations as a result of the Base Realignment and Closure (BRAC) initiative of 2005, as well as disasters declared by the Federal Emergency Management Agency (FEMA) as eligible for public assistance.

### Other Program Highlights

- The Employment and Training Administration (ETA) has awarded 24 Regional Innovation Grants (RIGs) as of the end of the quarter. RIGs

are NEG resources, provided to state and local workforce agencies and their partners, intended to catalyze regionally-based strategic planning and recovery. RIG planning activities result in a regional strategic plan that focuses on talent and economic development as a tool with which to assist the local workforce in adapting to the impacts of future regional economic shifts and downturns.

- During the current quarter, NEGs were awarded to multiple Midwestern states in response to job losses caused by severe storms and resultant widespread flooding. The NEGs provide funding to create temporary employment on projects that provide cleanup, demolition, repair, renovation and reconstruction of damaged structures and public lands within affected communities. Funds also will be used for projects that provide food, clothing, shelter and other types of humanitarian assistance:
  - \$4.1 million was awarded to the state of Missouri for the creation of approximately 133 temporary jobs. Seventy counties throughout Missouri and the city of St. Louis are eligible for assistance under the grant.
  - \$17 million was awarded to the state of Iowa to create approximately 600 temporary jobs for eligible dislocated workers. 84 counties across Iowa are eligible for assistance under the grant.
  - \$2.4 million was awarded to the state of Indiana to fund the creation of approximately 200 temporary jobs. 29 counties in Indiana are eligible for assistance under the grant.

## Foreign Labor Certification

See our program website at <http://www.foreignlaborcert.doleta.gov>

### Analysis

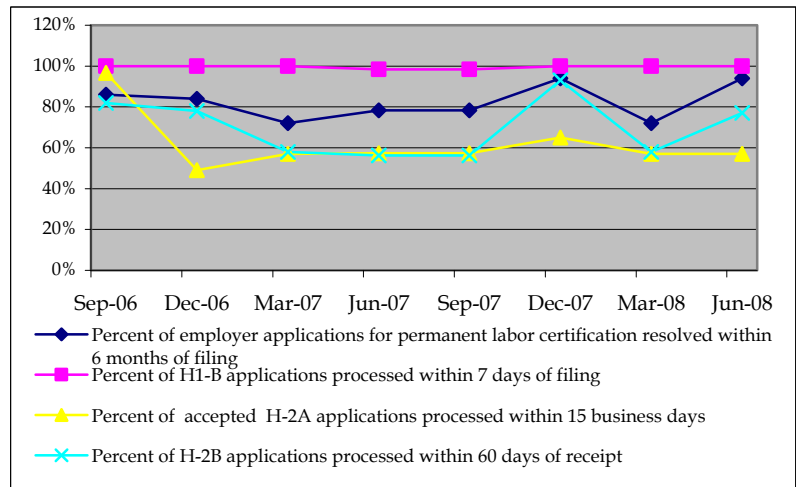
- H-1B program performance demonstrates an increase from a year ago and is consistent with the goal.
- PERM program performance shows a significant increase and is reflective of the actions taken by OFLC during the last 12 months.
- H-2A program performance remains consistent, but slightly below the goal. Recent OFLC responsive actions include; specialization of National Processing Centers, proposed regulatory reforms, and increasing contractor staff should have a positive impact.
- H-2B program performance increased significantly from last year. The goal will be increased for next year.

## Charting Program Performance

### Current Quarter /One Year Ago

	6/30/07	6/30/08
Percent of H1-B applications processed within seven days of filing	98.4%	99.9%
Percent of employer applications for permanent labor certification resolved within six months of filing	78.3%	94%
Percent of accepted H-2A applications processed within 15 business days	57.4%	57%
Percent of H-2B applications processed within 60 days of receipt	56.2%	77%

### Performance in the Past Eight Quarters



### Program Description

The Office of Foreign Labor Certification (OFLC) provides national leadership and policy guidance to carry out the responsibilities of the Secretary of Labor under the Immigration and Nationality Act concerning foreign workers seeking admission to work in the United States. OFLC certification of an employer's request that a given number of permanent or temporary job vacancies may be made available to foreign labor is generally the first step in the process of employment-based admission into the United States on either a permanent or temporary basis. Each program, such as permanent labor certification, H-1B, H-2A and H-2B has its own distinctive focus and purpose.

### Other Program Highlights

Certain actions implemented during the last 12 month period

	<p>contributed to improved performance. These include</p> <ul style="list-style-type: none"><li>• Elimination of permanent backlog which allowed partial resources to be dedicated to the PERM and other temporary programs;</li><li>• Specialization of National Processing Centers as of June 2008; and</li><li>• Extensive guidance and work with H-2B stakeholders in the last half of 2007.</li></ul>
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## Prisoner Reentry Initiative

See our program website at  
[www.doleta.gov/pri](http://www.doleta.gov/pri)

### Analysis

- 81 percent of the enrolled participants have exited so far.
- The recidivism rate from program inception to date is 15 percent, well below the preliminary national goal of 22 percent or less.
- Employment retention nationally is at 57 percent and average 6-month post-program earnings are \$10,366 for the program to date, though this is based only on those exiters that have reached the 6-month post-program date.
- The 6-month post-program earnings continue to be above the program goal of \$9,360.
- The initial job placements are lower than in the previous quarter with 93 fewer placements in the current quarter (1,582 this quarter versus 1,675 in the previous quarter), due to the fact that so many participants are already placed in jobs.
- The program has an average wage at placement of \$9.60 in the quarter and \$9.45 from program inception.

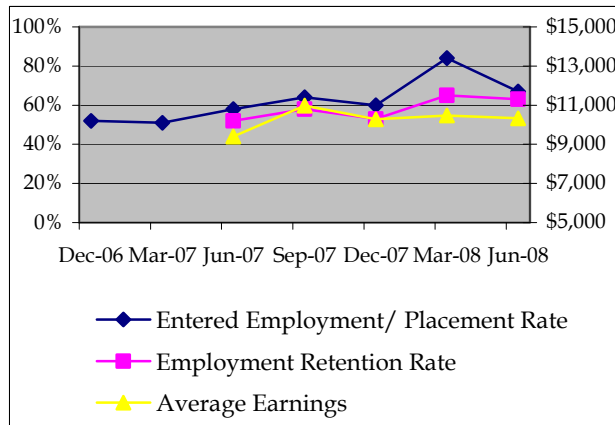
## Charting Program Performance

### Current Quarter/Program-to-Date

Performance Measure	6/30/08	6/30/07*
Entered Employment	67%	57%
Retained Employment	63%	69%
Average Earnings	\$10,332	\$10,366

\* 06/30/07 data reflects a cumulative measure of the data over the time period of the whole program year and not just over the prior year.

### Performance in the Past Eight Quarters



### Program Description

The President's Prisoner Reentry Initiative seeks to strengthen urban communities characterized by large numbers of returning prisoners through an employment-centered program that incorporates mentoring, job training, and other comprehensive transitional services. This program is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to build a life in the community for everyone.

### Other Program Highlights

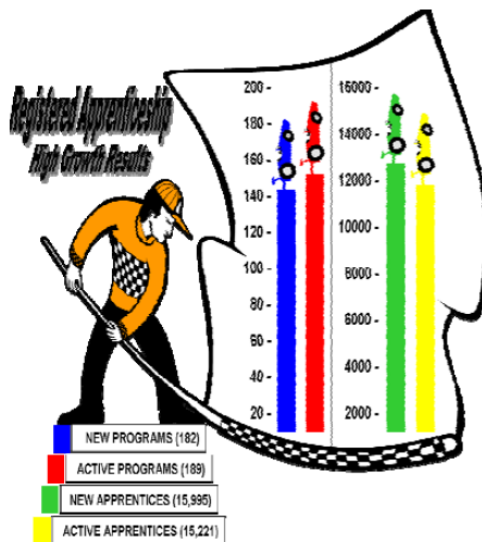
At the end of nine full quarters of activity, the program has enrolled over 14,500 participants and 65.5 percent have been placed into unsubsidized jobs. The grantees are receiving referrals from their state department of corrections counterparts, providing a seamless transition from pre-release services to post-release support, training and job placements for those referred participants.

## Registered Apprenticeship

See our program website at  
<http://www.doleta.gov/oa>

### Analysis

- The number of Total Active Apprentices rose by 35 percent between June, 2007 and June 2008.
- The number of active programs that were maintained rose by 7 percent between June 2007 and June, 2008.
- The number of new programs in industries that comprise the High Growth Job Training Initiative declined by 16 percent between June, 2007 and June, 2008.
- The number of new apprentices declined by 58 percent between June, 2007 and June, 2008.
- The number of new programs declined by 21 percent between June, 2007 and June, 2008.



## Charting Program Performance

### Current Quarter/One Year Ago

	Quarter ending 06/30/2008	Quarter ending 06/30/2007
Number of new programs in industries that comprise the High Growth Job Training Initiative	182	216
Total Apprentices (Active Apprentices)	318,965	235,835
New Apprentices	21,986	52,364
Programs Maintained Total (Active Programs)	15,860	14,767
New (New Programs)	262	317

### Program Description

The Registered Apprenticeship System is a federal-state partnership that is helping to meet our skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on:

- working in a regional economic context
- expanding into targeted high growth industries
- providing greater access to post-secondary education and alternative pathways for at risk youth
- increasing the use of technology-based learning and competency based models.

### Other Program Highlights and Innovations

The growing value of the Registered Apprenticeship program as a training tool is exhibited by the new innovative programs and investments currently initiated. An important new innovative program is the Women Apprenticeship in Nontraditional Occupations (WANTO). It is monitored by ETA's Office of Apprenticeship (OA) and the Women's Bureau (WB) and focuses on providing training to women in pre-apprenticeship programs. This training is in conjunction with technical assistance to employers and labor unions in the placement and retention of participating women in apprenticeship and nontraditional occupations.

	<p>Funds provided to the FY 2007 first year grantees have been used for construction readiness training and related instruction, to include construction site safety, basic tool use, and knowledge of the different construction crafts available. In addition, the participants are receiving fitness and strength training, mentoring, math preparation, GED preparation, transportation, daycare assistance, and placement and retention support. To date, over 200 women were placed in occupations within the construction industry. Program success has lead to three additional WANTO grants being awarded in FY 2008.</p>
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## Trade Adjustment Assistance

See our program website at  
<http://www.doleta.gov/tradeact/>

### Analysis

- Trade Adjustment Assistance achieved two out of its three performance goals for this period ending on June 30, 2008:
  - There was a 2.5 percent increase in average earnings between June 2007 and June, 2008.
  - The employment retention rate (ERR) rose two percentage points between June, 2007 and June, 2008.
  - Both the entered employment rate (EER) and the employment retention rate have moved in a parallel manner over the past eight quarters.
- There was a two percentage point decline in the entered employment rate (EER) between June, 2007 and June, 2008.

### Further Analysis

The TAA program certified an estimated 146,680 trade affected worker during FY 2007 while processing 2,218 petitions for TAA. 93,683 individuals were in TAA sponsored training in FY 2007.

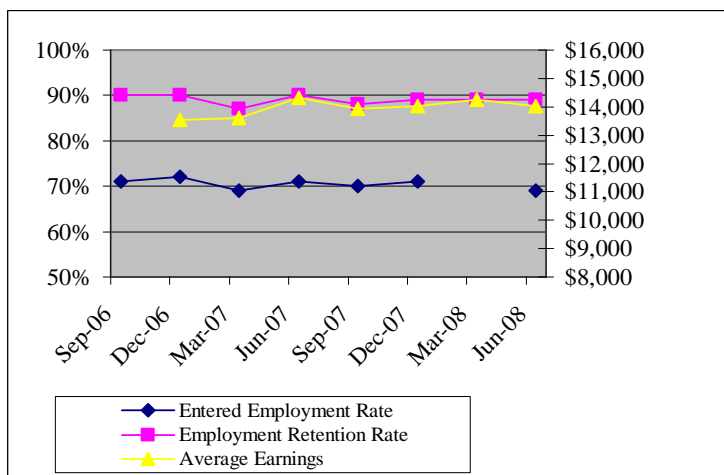
- 49,322 entered training during FY 2007 throughout the country.
- 44,361 continued with training from FY 2006 into FY 2007.
- TAA petition processing time remained well below the statutory limit of 40 days; in FY 2007 processing was 32.8 days.

## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/2008	6/30/2007
Entered Employment*	67%	69%
Retained Employment*	91%	89%
Average Earnings*	\$14,365	\$14,016

### Program Performance in the Past Eight Quarters\*



\* In order to capture complete information on exiting participants, employment and wage data is collected on activity that occurs for three quarters after exit; in addition, data on this activity can take up to two additional quarters to become available to states. As a result, the report quarter is actually five quarters after the participants' exit quarter.

### Program Description

The TAA program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated because of foreign trade adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

**Program Highlights/Innovations**

In order to fuel innovative regional economic development, ETA is funding a total of 39 initiatives throughout the United States using the WIRED framework. ETA is also now funding Regional Innovation Grants, which will provide the opportunity to harness the experienced manufacturing background of many TAA certified workers to feed current market demands. Using targeted training to develop skills in high demand advanced manufacturing industries, TAA participants will have the opportunity to participate in the transformation of their local economies.

## Unemployment Insurance

Check us on our website at  
<http://ows.doleta.gov/unemploy/>

### Analysis

- The UI system is on track to meet its FY 2008 target for Timely Status Determinations. New Status Determinations timeliness continues to improve and expected to meet the FY 2008 target of 84.9 percent.
- The rate of timely first payments is down by less than one percentage point from a year ago. Performance decreases in eight states largely drove the decline. If corrective actions result in states meeting the acceptable levels of performance (ALP), the system would meet the 88.4 percent GPRA target.
- The Detection of Overpayments measure increased by nearly one percentage point from one year ago as the overpayment rate decreased and amounts established increased. However, the combination fell slightly short of what is needed to reach the 56.0 percent target.
- 64.9 percent of claimants were reemployed in CY 2007, also slightly short of the 65.2 percent target for FY 2008.

## Charting Program Performance

### Current Quarter/ One Year Ago

	Four Quarters ending 6/30/2008	Four Quarters ending 6/30/2007
Percent of intrastate payments made timely	87.5	88.4
Detection of recoverable overpayments	55.72	54.80
Entered employment rate for UI claimants	64.85 <sup>1</sup>	65.34
Numerator	4,924,343	4,902,396
Denominator	7,593,436	7,502,902
Percent of employer tax liability determinations made timely	85.5	85.3
<b>Operational Results</b>		
Reciency Rate	37.2	36.7
Exhaustion rate	37.3	35.4
Percent of recipients of prime working age (25-54)	73.4	73.8
Percent of recipient who are female	41.9	43.1
New initial UI claims	12,372,822	11,287,194
Number of first UI payments	8,338,028	7,606,551
Average duration of UI (weeks)	15.4	15.2

<sup>1</sup> Reemployment in year ending 12/31/2007, latest data available.

**Program Description**

By temporarily replacing part of unemployed workers' lost wages, the Federal-State Unemployment Insurance (UI) system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns. States operate their own UI programs under their own laws; as the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

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**Other Program Highlights**

In the current quarter, the number of State Benefit Accuracy Measurement programs using the National Directory of New Hires (NDNH) to improve overpayment detection rose to 45, and the number using the NDNH for Benefit Payment Control rose to 48.

## Workforce Investment Act (WIA) Youth Program

See our program website at [www.doleta.gov/youth\\_services](http://www.doleta.gov/youth_services)

### Analysis

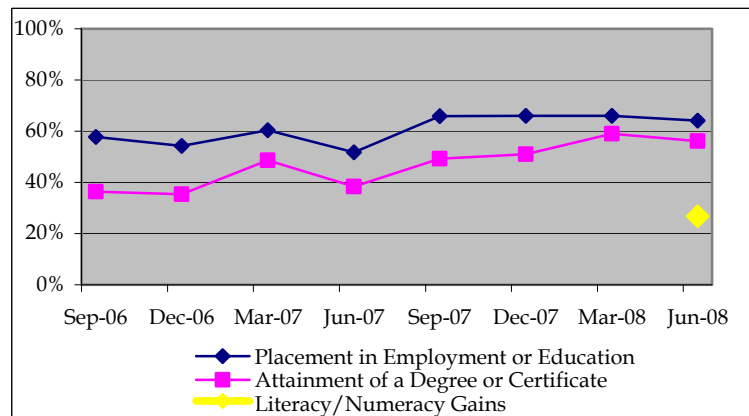
- The WIA Youth Program provided services to 182,572 participants this quarter but served 249,060 individuals in PY 2007.
- The results on the two indicators, placement in employment or education and attainment of a degree or certificate substantially exceeded the annual targets of 61 percent for placement in employment or education and target of 45 percent for attainment of a degree or certificate.
- WIA Youth achieved a result of 26.8 percent on literacy/numeracy gains. The quarter ending on June 30, is the first quarter for which complete data is available.

## Charting Program Performance

### Current Quarter / Rolling Four Quarters

Performance Measure	Quarter Ending 6/30/08	Rolling Four Quarters
Placement in Employment or Education	64.1%	66.5%
Attainment of a Degree or Certificate	56.1%	56.5%
Literacy/Numeracy Gains	26.8%	31.1%

### Performance Progress in the Past Eight Quarters



### Program Description

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14 to 21 that face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or employment.

### Other Program Highlights

Twenty two states participated in the Shared Youth Vision (SYV) Peer-to-Peer Learning Exchange in May, 2008. In this forum 10 pilot and 12 non-pilot states shared best practices and discussed strategies on providing comprehensive services to youth most in need.

Additionally, the SYV Federal Partnership held its quarterly meeting in May 2008. 28 states were recognized as official members of the "Shared Youth Vision Network." New states may join the network in the coming months as partners work to move the Shared Youth Vision forward.

## WIA Youthful Offender Initiative

See our program website at [http://www.doleta.gov/youthful\\_offender](http://www.doleta.gov/youthful_offender)

### Analysis

#### Participant Numbers:

- 2,756 participants were served this quarter by The Youthful Offender projects which is a 29 percent decrease from last quarter where 3,550 participants were served by the project

#### Placement Rates:

- From a cumulative perspective since the collection of program data began, the placement rate for participants ages 18 and above is 45%.
- The placement rate for participants ages 18 and above is lower this quarter, a roughly 18 percentage point decrease from the prior quarter. The completion of projects with relatively high placement rates and their lack of activity under the current quarter may explain the decrease.

#### Recidivism Rates:

- The recidivism rate for both youth ages 14 to 17 and youth 18 and above moved at exactly the same from June, 2007 to March, 2008.
- There was a 12 percentage point difference between the recidivism rate for youth ages 14 to 17 and youth ages 18 and above during this

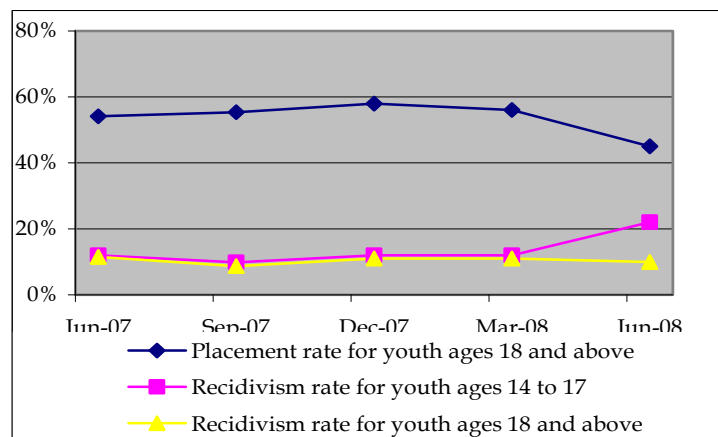
## Charting Program Performance

### Current Quarter/One Year Ago

Performance Measure	6/30/08	6/30/07
Placement rate for youth ages 18 and above	45%*	54.1%*
Recidivism rate for youth ages 14 to 17	22%	11.6%
Recidivism rate for youth ages 18 and above	10%	11.5%

\* Youth Offender placements rate data are cumulative from the beginning of each active grantee's project because the data collected cannot distinguish placements by the quarter or year a youth was enrolled in the project.

### Performance in the Past Five Quarters



### Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects serving both in-school and out-of-school young offenders. These projects are aimed towards supporting both young offenders and at-risk youth mainly ages 14 to 24 who are in the juvenile justice system or in the adult criminal justice system.

The Employment and Training Administration also uses these projects for promoting a multiple dimensional approach to education in youthful offender grants, encouraging the use of alternative educational models to meet the diverse needs of young offenders. The core goal of these models is to assist youth offenders enter the workforce through specifically targeted and high demand occupations.

### Other Program Highlights and Innovations

Major multi-site projects within the Youth Offender

<p>quarter.</p>	<p>Program and partnered with the National Urban League, Nueva Esperanza, the Latino Coalition, YouthBuild, and the National Association of Service and Conservation Corps are now ending or winding down.</p> <p>New projects involving the reduction of violence in schools, enhancement of alternative schools for youth offenders, and expansion of successful projects are now getting underway.</p> <p>Recidivism data had been cumulative in previous quarters, but this quarter is based on much more accurate data provided to us by two projects that are now beginning.</p>
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## Indian and Native American (INA) Youth Program

See program websites at:

<http://www.doleta.gov/dinap/>

[http://www.doleta.gov/youth\\_services/investment/eta\\_default.cfm?attribute=by\\_project](http://www.doleta.gov/youth_services/investment/eta_default.cfm?attribute=by_project)

### Analysis

- The educational attainment for dropouts definition changed this year, consequently, there is a very large increase compared to one year ago. (Participants who improved basic skills by at least two grade levels and who do not necessarily constitute a subset of dropouts were not included in this calculations.)
- Eighty-one percent of youth obtained two or more of their educational or employment-related goals. Though this is a decline of two percentage points when compared to last year, it far exceeds the PY 2007 GPRA goal of sixty percent.

## Charting Program Performance

### Cumulative Four Quarter/One Year Ago

Performance Measure	Cumulative semi-annual period ending 6/31/07	Cumulative semi-annual period ending 6/30/08 <sup>1</sup>
Educational Attainment for Dropouts	56%	108%
Attainment of Two or More Goals	83%	81%

<sup>1</sup> The INA Youth Program reports on a semi-annual basis therefore this data represents the period beginning April 1 through March 30, 2008.

### Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

### Program Highlights

The WIA Indian and Native American (INA) youth program received an appropriation of \$14,107,500 in PY 2007 of which \$3,935,930 was transferred to the Department of Interior under Public Law 102-477. The remaining \$10,171,570 in WIA funding was awarded to 90 Native American grantees who served 5,557 participants between April 2007 and March 2008.

The median grant award for the program is approximately \$29,000; however, many tribes invest their own resources and supplement the INA Youth Program in order to serve more participants.



## President's High Growth Job Training Initiative

See our program website at [www.doleta.gov/BRG/JobTrainInitiative/](http://www.doleta.gov/BRG/JobTrainInitiative/)

### Analysis

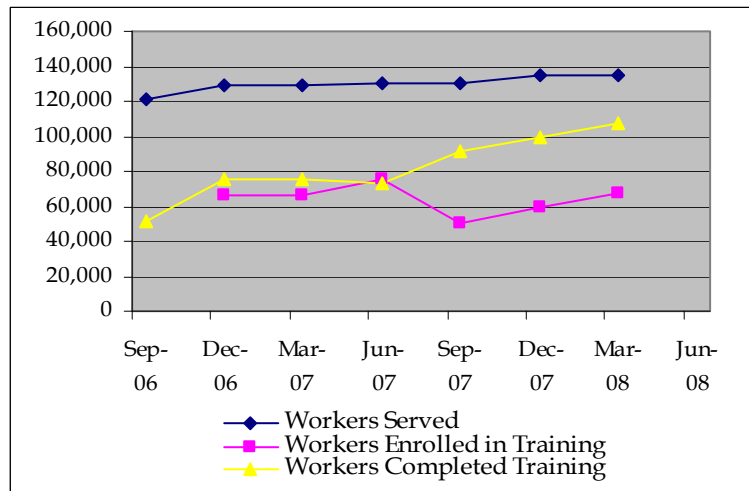
- Over 134,600 workers are expected to be served under this initiative
- Over 68,000 workers are enrolled in training
- Over 107,000 workers have already completed their training

The 13 targeted high growth industries are:

- Advanced Manufacturing
- Aerospace
- Automotive
- Biotechnology
- Construction
- Energy
- Geospatial Technology
- Healthcare
- Homeland Security
- Hospitality
- Information Technology
- Retail
- Transportation

## Charting Program Performance

### Program Performance in the Past Eight Quarters



Notes:

\* The above figures are estimates only.

\*As of June 30, 2008, the High Growth Initiative is implementing a new performance measurement system which focuses on participant training enrollment and completion. Therefore measures for June 30, 2008 are not available at this point.

### Program Description

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high growth industries. This initiative invests in national models and demonstrations of solutions in each of the 13 targeted high growth industries.

### Program Innovations

A major program innovation for this quarter involves upgrading the nation's automotive programs to Industry Standard. Gateway Technical College has been employed to develop a Web site that provides tools and guidance for automotive training centers looking to achieve or maintain National Automotive Technicians Education Foundation (NATEF) certification. The Web site also directs automotive instructors to the Web site of Melior Inc., where they can complete, online, the required 20 hours of continuing education needed to maintain their ASE certification. For additional information please visit the Web sites at: <http://www.workforce3one.org/> or <http://www.upgrade2cert.org/>

## Community-Based Job Training Grants

See our program website at [www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm](http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm)

### Analysis

*The analysis of this data will be coming in the December 2008 quarterly Workforce System Results.*

### Charting Program Performance

In recent months, Community-Based Job Training grantees started reporting performance outcomes using a new format approved by OMB in May 2008.

As the resulting new reporting system was implemented from the quarter ending on June 30, the information on performance outcomes will be available after December 2008.

### Program Description

The Community-Based Job Training Grants program seeks to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness by building the capacity of community colleges to train workers in the skills required to succeed in regionally based high-growth, high-demand industries and occupations. Grant activities include, but are not limited to, training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

### Program Innovations

#### *Adapting Workforce Solutions to Meet the Needs of Regions*

Calhoun Community College is using its Alternate Health Education Asynchronous Delivery (AHEAD) program to offer students training for new career opportunities in nursing, surgical technology, radiography, and clinical laboratory technology. The program, funded through a Community-Based Job Training Grant, is designed to increase the community college partners' capacity by offering an extended consortium of healthcare programs through shared resources and web-based instruction. Through this grant, Calhoun Community College developed the Delayed Progression Nursing Program. This redesigned nursing program provides an alternative learning format using video streaming technology that allows student to view lecture content on the Internet or by podcast.

As a result of this investment, several regions across the country have adapted workforce solutions developed by Calhoun Community College. Central Alabama and

	<p>Southern Union Community Colleges adopted Calhoun's Delayed Progression Nursing Program in its entirety, modifying the education schedule to meet the needs of working adults. In addition, the expanded enrollment at Calhoun Community College has led to an increased number of healthcare professionals (in response to industry needs) who will be ready for employment.</p>
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## ETA Internet Based Assistance

See our program websites at

<http://www.careerinfonet.org/>

<http://www.servicelocator.org/>

<http://careeronestop.org/>

<http://online.onetcenter.org/>

<http://www.careervoyages.gov/>

### Analysis

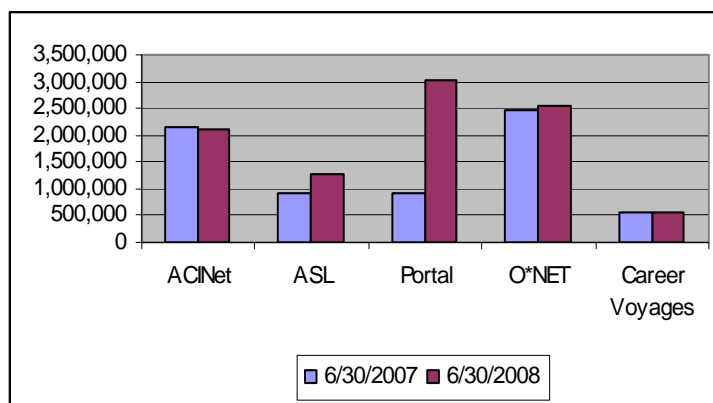
- ETA Internet-Based Assistance Web sites received a total of 9.5 million visits in the April-June 2008 quarter.
- CareerOneStop's Disaster Recovery Services site is now available at: <http://www.careeronestop.org/disasterrecovery/services/default.aspx> and provides quick access to a range of employment and related resources for individuals and businesses impacted by floods and other recent disasters.
- The Competency Model Clearinghouse, an online database available through the CareerOneStop Portal, now offers the Career Ladder/Lattice Tool.
- In June 2008, O\*NET released the new 13.0 O\*NET development database. This provides a comprehensive update for another 108 O\*NET-SOC occupations. This release brings to 809, out of 812 detailed O\*NET occupations, over 99 percent of the total, that now contain updated information collected through a survey of incumbent workers or experts.
- The ETA Toll Free Help Line (1-877-US2-JOBS), a public information companion to America's Service Locator, received 50,699 calls on workforce issues.

## Charting Program Performance

### Number of Web Site Visits Current Quarter and One Year Ago

Performance Measure	6/30/2007	6/30/2008
America's Career InfoNet (ACINet)	2,140,404	2,123,833
America's Service Locator (ASL)	932,974	1,277,227
CareerOneStop Portal	918,036	3,015,470
O*NET	2,447,036	2,549,144
Career Voyages	543,129	544,349
<b>Combined visits</b>	<b>6,981,579</b>	<b>9,510,023</b>
O*NET Product Downloads	20,386	21,265

### Web site Traffic Visits



### Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

## Glossary of Performance Measures

### Common Performance Measures

*(Used by Workforce Investment Act, Wagner-Peyser, TAA, SCSEP, PRI, and NFP)*

#### Adult Measures

##### Entered Employment

Of those who are not employed at the date of participation:

The number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

##### Employment Retention

Of those who are employed in the first quarter after the exit quarter:

The number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

##### Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter:

Total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

##### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

### Youth Measures

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

<sup>1</sup> This definition was used for earnings in Program Year 2005. Q=Quarter

# GLOSSARY OF PERFORMANCE MEASURES

## Program Specific Performance Measures

### Foreign Labor Certification

#### **Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues are Identified**

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified (2) denied or (3) withdrawn.

#### **Percent of Employer Applications for Labor Certification under the Streamlined System that Are Resolved Within Six Months of Filing**

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified (2) denied or (3) withdrawn.

#### **The Average Cost for Processing a New PERM Application**

This calculation is part of DOL's Cost Analysis Manager (CAM) initiative.

#### **Percent of the H-2B Applications Processed Within 60 Days of Receipt**

This estimate is based on the difference between the date an application is received by a State Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the State Workforce Agency.

### Indian and Native American Adults

#### **Average Hourly Wage Gain**

Measures the INA program's ability to increase participant earnings by comparing "pre-program" wages with "post-program" wages. As a dollar amount, the post-program wages minus pre-program wages for those participants that obtained employment after exiting the program. The outcome for this measure is an average of all "pre" and "post" program wages for all participants that obtained employment at exit.

#### **Employability Enhancement Rate**

As a rate, the total number of terminees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of terminees enrolled in the program year.

#### **Entered Employment Rate**

The number of terminees who entered unsubsidized employment at termination divided by the total number of terminees.

#### **Positive Termination Rate**

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement, divided by all terminees enrolled in the program year.

### Indian and Native American Youth

#### **Attainment of Two or More Goals**

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the thirteen goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

# GLOSSARY OF PERFORMANCE MEASURES

## **Educational Attainment for Dropouts**

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## **Internet-Based Assistance**

### **The Number of Page Views on America's Career InfoNet**

### **The Dissemination of O\*NET Data Measured by Site Visits**

### **The Number of Page Views on Career Voyages**

### **Percent of New Requirements Ratings for O\*NET-SOC Occupations**

Number of occupations updated and released in database divided by the total number of O\*NET-SOC occupations during the fiscal year.

### **Percent of O\*NET-SOC Occupations for Which Updated Data Are Released**

Number of occupations for which incumbent survey activities have been completed and closed out divided by the total number of O\*NET-SOC occupations during the fiscal year.

## **Website Visits to O\*NET**

## **Prisoner Reentry Initiative (PRI)**

### **Recidivism Rate**

The percentage of participants who are re-arrested for a new crime or reincarcerated for revocation of a parole or probation violation within one year from release from prison.

## **Registered Apprenticeship**

### **Employment Retention**

The number of apprentices employed nine months after registration divided by the number of apprentices registered in the first quarter of the fiscal year.

### **Earnings Gain**

The difference between the average of the current wage of the total number of entrants still employed nine months later and the average of the starting wage of the total number of entrants registered in the first quarter of the fiscal year.

### **Average Cost Per Registered Apprentice**

Program budget allocation divided by total active federal program participants (apprentices).

## **Senior Community Service Employment Program (SCSEP)**

### **Placement Rate**

The number of participants during the report period who were placed in unsubsidized employment divided by the number of authorized grantee community service positions. Placement in unsubsidized employment may be either part-time or full-time.

### **Service Level**

The count of participants during the report period divided by the total number of authorized grantee community service positions.

# GLOSSARY OF PERFORMANCE MEASURES

## **Unemployment Insurance (UI)**

### **Percent of Intrastate Payments Made Timely**

The percentage of intrastate UI benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

### **Entered Employment Rate**

The percent of persons receiving an intrastate first payment in a given quarter who had earnings in the next quarter.

### **Percent of Employer Tax Liability Determinations Made Timely**

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.