

# Workforce SYSTEM RESULTS

January 1- March 31, 2010

Third Quarter, Program Year 2009

Second Quarter, Fiscal Year 2010



EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR

progress



workforce



improve



growth



success



results



connect

achieve



goals

The Employment and Training Administration (ETA) provides this overview of performance results for the period ending March 31, 2010. Record numbers of participants are being served by the workforce system in response to the demand for services created by the continuing economic challenges our Nation faces as individuals seek more assistance with income maintenance as well as skills upgrades and job search assistance. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, ensuring workplaces are safe and healthy, assuring fair and high quality work-life environments, securing health benefits and, for those not working, providing income security and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act program results.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adult, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at [www.doleta.gov/performance](http://www.doleta.gov/performance).

Hilda Solis  
Secretary of Labor



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\* The Office of Trade Adjustment Assistance has implemented a new reporting system which signifies a dramatic conversion from the preexisting data collection. Performance measures and aggregate counts using the newly implemented report are currently being validated and tested. Detailed analysis of the program, using the new report specifications will be forthcoming.

## Quarterly Spotlight: Job Corps—Aiding in America’s Recovery, Reinvesting in Our Future

Over the last year, Job Corps students have participated in projects funded by the American Recovery and Reinvestment Act (ARRA). From the development of green training in Advanced Manufacturing, Automotive and Construction trades, to Earth Day activities at centers nationwide, Recovery funding has made a difference in the lives of thousands of students.

### Automotive Training Opportunities—The “Drive” for Success

The increasing popularity of hybrid and alternative fuel vehicles is “driving” demand for new expertise and knowledge at auto-repair shops across the country. Job Corps is ready to help meet this demand.

For decades, Job Corps has trained students to be automotive technicians, adopted new technologies, and stayed ahead of the curve with training in the latest repair and maintenance practices. We are doing the same with hybrid technologies. As consumers seek more environmentally friendly automobiles, Job Corps’ students are learning the skills and gaining the knowledge required to service and repair these new vehicles.

Ninety-six automotive training programs in Job Corps received funds through the ARRA to purchase a hybrid or high-efficiency vehicle to use in training students who choose the basic Automobile Technician programs at Job Corps. These vehicles benefit students’ experience at Job Corps through enhanced hands-on training and exposure to green technology and practices.

In addition, students in Job Corps’ Automotive programs study how to use advanced tools and equipment such as the Automatic Cleaning System Parts Washer, which eliminates the use of toxic chemicals from the cleaning process by using plain water at high temperatures and pressures.



The Montgomery Job Corps Center utilizes its hybrid vehicle for hands-on training opportunities



Clearfield Job Corps Center Automotive student learns about green technology on a clean diesel engine

Beyond this core training, Job Corps also has worked in partnership with the United Auto Workers–Labor Employment and Training Corporation (UAW-LETC) to offer an advanced Hybrid Electric Vehicle Training Achievement Record, preparing graduates for in-demand jobs that require not only an awareness, but mastery, of specialized tasks. Each step of the training prepares students for work in any automotive shop from day one. As the market for these skills expands, Job Corps will be ready to fill those jobs, providing well-trained mechanics who possess the skills and environmental awareness necessary to be successful in today’s economy.

#### For more information about Job Corps, check out the following Websites:

Clearfield Job Corps Center Automotive students talk about the green skills they are learning:  
[http://www.mpf.com/email/ARRA/video/Clearfield\\_Automotive\\_studentsvideo.wmv](http://www.mpf.com/email/ARRA/video/Clearfield_Automotive_studentsvideo.wmv)

A San Diego Job Corps Center automotive instructor and student talk about the importance of using the latest green technology for training:  
[http://www.mpf.com/email/ARRA/video/SanDiego\\_Automotive\\_instructor\\_student.wmv](http://www.mpf.com/email/ARRA/video/SanDiego_Automotive_instructor_student.wmv)

Photos from The “Drive” for Success, can be accessed at: <http://www.mpf.com/email/ARRA/projects-v11.htm>

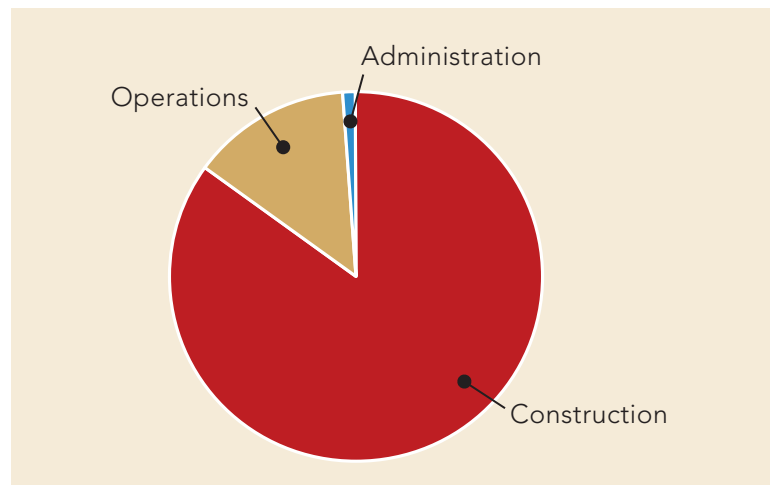
# American Recovery and Reinvestment Act (ARRA) Funding – Job Corps

The Office of Job Corps received \$250 million in ARRA funding:

- Over **\$211 million** has funded more than 800 shovel-ready construction projects to improve and “green” Job Corps facilities.
- Nearly **\$36 million** has been allocated to Job Corps center operations. This includes enhancing educational services, upgrading computers for staff and students, and funding Green Initiative projects.

Job Corps centers were inspired to participate in Job Corps’ “Earth Day Every Day Initiative,” leading to innovative projects that instilled green and energy efficient practices with lasting effects across campuses nationwide.

- **\$2.5 million** has funded the program administration of these ARRA funded services, to ensure proper oversight and monitoring by federal staff.



## Muhlenberg Job Corps Center Receives Earth Day Award

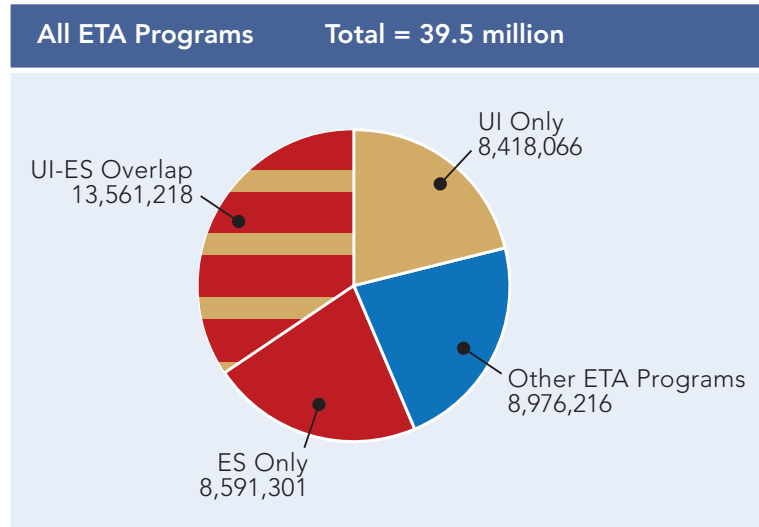
The National Office of Job Corps created the National Green Center Recognition Awards program to highlight and reward centers that have excelled at incorporating green initiatives into their programs and surrounding communities. In the spring of 2010, the Muhlenberg Job Corps Center of Greenville, Kentucky, received the first ever “Earth Day, Every Day” National Green Center Recognition Award from Secretary of Labor Hilda L. Solis in an Earth Day 40th anniversary ceremony at the U.S. Department of Labor. Students and staff from the Muhlenberg Center joined Secretary Solis, Employment and Training Administration Assistant Secretary Jane Oates, and Job Corps National Director, Edna Primrose, at the event.

The Muhlenberg Job Corps Center won the highest honor for best exemplifying Job Corps’ Recovery Act initiatives by ‘greening’ its center through waste reduction and energy conservation practices. The Muhlenberg Center also trained its students in green jobs programs and environmentally friendly concepts.

Through Earth Day Every Day efforts, Job Corps centers across the nation have been implementing programs that preserve the environment, educate students about environmental stewardship and sustainability principles, and improve surrounding communities.

# People Served by Program

In the 12 month period ending March 31, 2010, ETA programs served over 39.5 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 78 percent of this total, and 62 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 8.9 million people.



## Other ETA Programs

WIA Adults	6,464,383
WIA Dislocated Workers	976,525
Registered Apprenticeship <sup>1</sup>	472,240
WIA Youth	301,631
Trade Adjustment Assistance <sup>2</sup>	166,297
Community Based Job Training Grants <sup>3</sup>	151,337
High Growth Job Training Initiative <sup>3</sup>	93,737
Senior Community Service Employment Program	91,475
National Emergency Grants	56,255
Youthful Offender Initiative	11,672
National Farmworker Jobs Program	20,857
Indian and Native American Adult	28,434
Reintegration of Ex-Offenders - Adult <sup>4</sup>	22,458
Indian and Native American Youth	3,765
Youth Build <sup>3</sup>	12,447
Job Corps <sup>5</sup>	102,703
<b>Total</b>	<b>8,976,216</b>

<sup>1</sup> Source: Registered Apprenticeship Partners Information Data System (RAPIDS) – Data obtained from 32 States that participate in this database.

<sup>2</sup> Trade Adjustment Assistance numbers reflects data as of 9/30/2009.

<sup>3</sup> Data reflects Program-to-Date performance.

<sup>4</sup> Program-to-Date as of program inception in Spring 2006.

<sup>5</sup> Data includes number of students active on start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in placement service window during the timeframe, and number of former enrollees separated prior to start date and in placement service window during the timeframe.

# Current Appropriations

The following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending March 31, 2010, covers programs operating in Program Year 2009 (July 1, 2009, through June 30, 2010) and programs operating in Fiscal Year 2010 (October 1, 2009, through September 30, 2010). This quarter's funding displayed is from both the PY 2009 and FY 2010 appropriations. Apprenticeship, Trade Adjustment Assistance Training (TAA), and Unemployment Insurance (UI) Administration run on a fiscal year and March 31, 2010, is the second quarter of FY 2010. All other programs run on the program year (PY), from July 1 to June 30, and March 31, 2010, is the third quarter of PY 2009.

Apprenticeship <sup>1</sup>	\$27,784,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve <sup>2</sup>	\$283,051,000
Indian and Native American Adult Program <sup>3</sup>	\$42,736,476
Job Corps (Operations) <sup>4</sup>	\$1,389,747,970
National Farmworker Jobs Program <sup>5</sup>	\$76,710,000
Senior Community Service Employment Program	\$571,925,000
Trade Adjustment Assistance Training (TAA) <sup>6</sup>	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,235,645,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
WIA Adult	\$861,540,000
WIA Dislocated Workers Formula Grant	\$1,183,840,000
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities <sup>7</sup>	\$919,559,646
Indian and Native American Youth Program <sup>7</sup>	\$9,351,681
WIA Youth (Older and Younger)	\$910,207,965
YouthBuild	\$70,000,000
<b>TOTAL</b>	<b>\$10,162,008,092</b>

\* Note: This table excludes American Reinvestment and Recovery Act of 2009 money.

<sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

<sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for Adults/Dislocated Worker programs.

<sup>3</sup> The total appropriation is \$52,758,000; \$10,021,524 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>4</sup> The total appropriation is \$1,683,938,000, with \$1,540,276,000 for Operations, \$115,000,000 for Construction, and \$28,662,000 for expenses. \$150,528,030 has been transferred to the Departments of Agriculture and Interior for Job Corps center operations.

<sup>5</sup> The total appropriation is \$82,620,000; \$5,400,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

<sup>6</sup> The total appropriation for Trade is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance

<sup>7</sup> The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,509,354 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

# Government Performance and Results Act Goals

The Government Performance and Results Act of 1993 was designed to improve the American people's confidence in the capability of the federal government by holding federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with the Government Performance and Results Act. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect PY 2009 goals for most programs and FY 2010 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Annual Goal	Results as of 3/31/10 <sup>1</sup>
<b>Foreign Labor Certification</b>		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	97%
Process H-2B Applications within 60 Days of Receipt	65%	98%
Percentage of Employer Applications for Labor Certification Resolved within Six Months of Filing	80%	11%
Percent of Accepted H-2A Applications Processed within 15 Business Days	53%	53%
<b>Indian and Native American Adult Program</b>		
Entered Employment Rate	60.2%	58%
Employment Retention Rate	74.7%	72%
Average Earnings	\$9,174	\$9,775
<b>Indian and Native American Youth Program<sup>2</sup></b>		
Education Attainment for Dropouts	50%	17%
Participants who Attained Two or More Goals	80%	91%
<b>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance<sup>3</sup></b>		
Increase the Number of Site Visits on CareerOneStop	25,000,000	16,759,647
Increase the Dissemination of Occupational Information Network (O*NET) Data Measured by Site Visits	12,000,000	11,815,210



## Government Performance and Results Act Goals

	Annual Goal	Results as of 3/31/10 <sup>1</sup>
<b>National Emergency Grant</b>		
Entered Employment Rate	67.1%	63.2%
Employment Retention Rate	81.9%	79.6%
Average Earnings	\$12,488	\$14,858
<b>National Farmworker Jobs Program (NFJP)</b>		
Entered Employment Rate	77.2%	83.2%
Employment Retention Rate	69.7%	75.1%
Average Earnings	\$8,843	\$8,953
<b>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)<sup>4</sup></b>		
Percent of Participants Employed in the First Quarter after Exit	57.7%	60%
Employment Retention Rate	64.7%	69%
Average Earnings	\$9,382	\$10,154
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison <sup>5</sup>	22%	13%
<b>Registered Apprenticeship</b>		
Entered Employment Rate	66.5%	65.2%
Employment Retention Rate	84.2%	82.7%
Average Earnings	\$15,618	\$20,551
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	46.2%	44.4%
Employment Retention Rate	69.7%	67.1%
Average Earnings	\$6,374	\$6,818
<b>Trade Adjustment Assistance<sup>6</sup></b>		
Entered Employment Rate	61.9%	68%
Employment Retention Rate	83.3%	97%
Average Earnings	\$13,172	\$16,360

## Government Performance and Results Act Goals

	Annual Goal	Results as of 3/31/10 <sup>1</sup>
<b>Unemployment Insurance<sup>7</sup></b>		
Percent of Intrastate Payments Made Timely	85.9%	81.8%
Detection of Recoverable Overpayments	52.8%	52.4%
Entered Employment Rate for Unemployment Insurance Claimants	58.6%	54.1% <sup>8</sup>
Percent of Employer Tax Liability Determinations Made Timely	90%	85.5%
<b>Wagner-Peyser Employment Service</b>		
Entered Employment Rate	56.5%	48.7%
Employment Retention Rate	76.6%	75.3% <sup>9</sup>
Average Earnings	\$9,827	\$12,585
<b>Workforce Investment Act Adult Program</b>		
Entered Employment Rate	65.5%	56.1%
Employment Retention Rate	81.9%	78.9%
Average Earnings	\$13,741	\$14,403
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	66.3%	53%
Employment Retention Rate	84.0%	81%
Average Earnings	\$15,542	\$16,478
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education rate	58.0%	62.0%
Attainment of Degree or Certificate Rate	47.9%	56.9%
Percentage of Students Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	28.7%	40.0%
<b>YouthBuild<sup>10</sup></b>		
Placement in Employment or Education Rate	36.0%	40.4%
Attainment of Degree or Certificate Rate	Baseline	55.1%
Percentage of Students Who Achieve Literacy or Numeracy Gains	30.0%	46.7%

## Government Performance and Results Act Goals

	Annual Goal	Results as of 3/31/10 <sup>1</sup>
<b>Youthful Ex-Offenders<sup>11</sup></b>		
Placement Rate for Youth Ages 18 and Above	47.8%	58%
Recidivism Rate for Youth Ages 14 to 17 <sup>12</sup>	16%	19%
Recidivism Rate for Youth Ages 18 and Above <sup>12</sup>	17%	9%

<sup>1</sup> Cumulative four quarters unless otherwise indicated.

<sup>2</sup> The Program reports on a semi-annual basis. This data represents the period April 1, 2009 through September 30, 2009.

<sup>3</sup> Data are Program-to-Date as of the program inception on July 1, 2009.

<sup>4</sup> Program-to-Date data as of program inception in spring 2006.

<sup>5</sup> Target based on Program Goal to reduce the recidivism rate by half of the national rate.

<sup>6</sup> Results are as of September 2009.

<sup>7</sup> Based on first payments numbers from July 2008 to June 2009; the latest data for reemployment are from October 2008 to September 2009; the data for 5 states that have not submitted reports were estimated.

<sup>8</sup> Latest data available as of 12/31/09.

<sup>9</sup> Excluding Guam, Puerto Rico & Vermont.

<sup>10</sup> Program-to-Date data as of the program inception on October 15, 2007.

<sup>11</sup> Program-to-Date for currently operating projects.

<sup>12</sup> Baseline data collected from three of 15 grantees.

# Disability Program Navigator Initiative (DPNI)

[http://www.doleta.gov/disability/new\\_dpn\\_grants.cfm](http://www.doleta.gov/disability/new_dpn_grants.cfm)

## Program Description

In 2002, the Department of Labor (DOL) and the Social Security Administration jointly funded the DPNI, which established a new position, the Disability Program Navigator (DPN), located within DOL's One-Stop Career Center system to create systemic change and provide enhanced services to people with disabilities. DPN serves individuals with disabilities by:

- Promoting effective physical, programmatic, and communication access, and conducting outreach to the disability community.
- Facilitating the development of "Integrated Resource Teams" to blend and braid services around an individual customer's needs.
- Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce.
- Developing strategic partnerships to leverage resources, and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

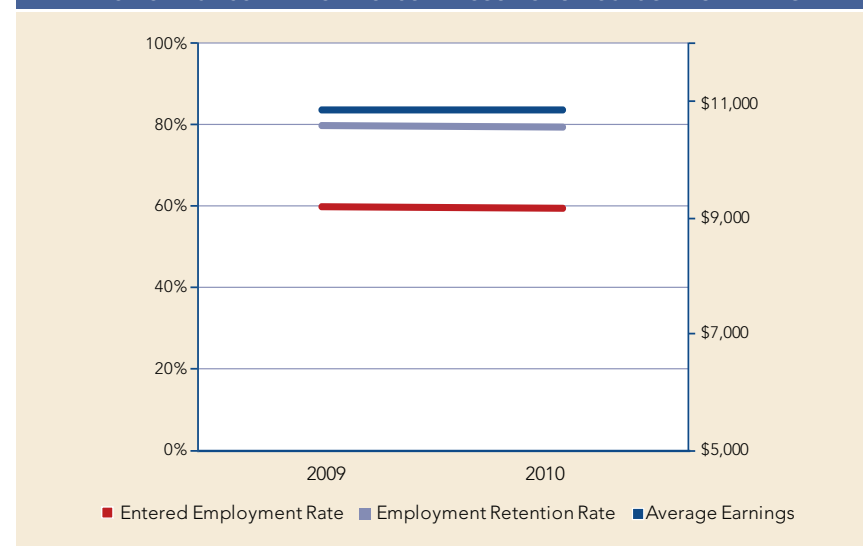
## Program Performance

Performance Measure	Four Quarters Ending 3/31/09		Four Quarters Ending 3/31/10	
	WIB with DPN	WIB Without DPN	WIB with DPN	WIB Without DPN
Entered Employment Rate	60%	63%	59.6%*	NA
Employment Retention Rate	80%	77%	79.6%*	NA
Average Earnings	\$10,862	\$11,441	\$10,862*	NA

\*These results are for PY 2007. Data for PY 2008 will be available in September 2010.

## Performance in the Past Two Program Years

### Performance in Workforce Investment Boards with DPNs



## Program Highlights

- The evaluation study, conducted by Mathematica, on the use of One-Stops by Social Security disability beneficiaries in the four states implementing Disability Program Navigator Initiatives will be completed in May, 2010.
- An Information Brief on Serving Youth with Disabilities in One-Stop Career Centers highlighted successful strategies and promising practices in Minnesota and Colorado.
- The DPN initiative created a series of three minute trainings for One-Stop Career Center staff on Social Security disability benefits and work incentives.

# Indian and Native American Adult Program

<http://www.doleta.gov/dinap/>

## Program Description

ETA's Indian and Native American Program provides employment and training grants to Indian tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

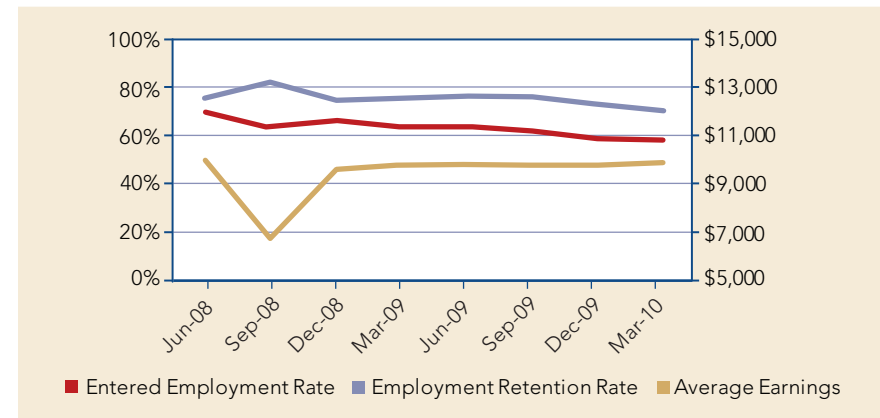
## Analysis

- The Indian and Native American Adult Program served 28,434 participants during the 12 month period ending on March 31, 2010. This reflects a 19 percent drop in the number of participants when compared to the same time period last year.
- 2,723 people found jobs during the four quarters ending on March 31, 2010. This reflects a six percent decrease in the number of participants employed when compared to the same time period last year.
- Measured at 58 percent, the Entered Employment Rate decreased by six percentage points when compared to the same time period last year.
- Measured at 72 percent, the Employment Retention Rate is nearly three percentage points below the PY 2009 performance goal of 74.7 percent.
- The Average Earnings decreased marginally by 0.4 percent or \$36 when compared to a year ago.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	64%	58%
Employment Retention Rate	76%	72%
Average Earnings	\$9,811	\$9,775

## Performance in the Past Five Quarters



## Program Highlights

The INA program developed and finalized the Community of Practice Website through March 2010. This Website is dedicated to providing news, tools, and training materials for Workforce Professionals of the Indian and Native American Program Workforce Investment Act. Native American grantees and other stakeholders can post questions and comments related to Native American employment and training issues and also share promising practices with other grantees. The Website can be accessed at: <http://ina.workforce3one.org>.

# National Farmworker Jobs Program

[www.doleta.gov/MSFW](http://www.doleta.gov/MSFW)

## Program Description

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally employed farmworkers and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture. The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the National Farmworker Jobs Program is accessed through grantee partners and local One-Stop Career Centers.

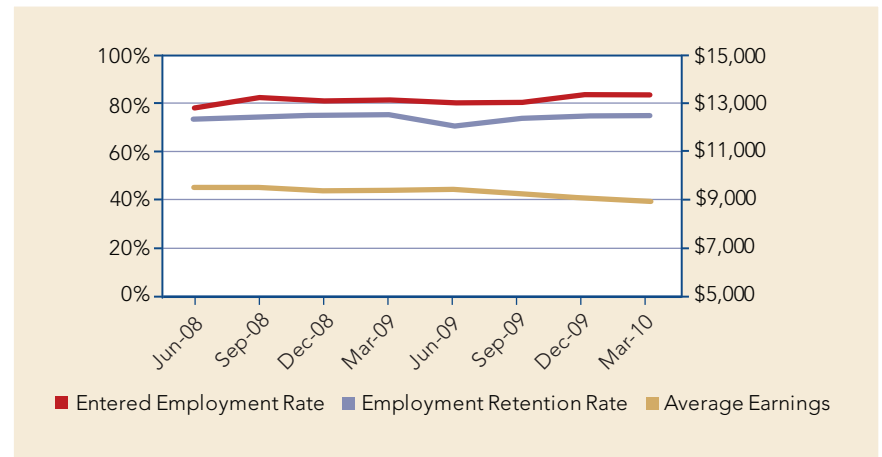
## Analysis

- The NFJP served 20,857 participants during the four quarters ending March 31, 2010
- 2,814 new participants were served during the quarter ending March 31, 2010.
- The NFJP placed 4,518 participants in employment during the current quarter.
- The Entered Employment Rate measured at 83.2 percent. This is six points higher than the annual GPRA performance target of 77.2 percent
- The Employment Retention Rate and Average Earnings measures are also higher than the PY 2009 GPRA targets, and are at the same level when compared with the same time period last year. Almost 75 percent of participants employed in the first quarter after exit, remained employed in the second and third quarters after exit.
- At \$8,953 the Average Earnings is lower than the previous eight quarters.

## Performance Measures

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	82%	83.2%
Employment Retention Rate	75%	75.1%
Average Earning	\$9,379	\$8,953

## Performance in the Past Eight Quarters



## Program Highlights

The NFJP in New Mexico developed and implemented an innovative training program for farmworkers on the design and installation of solar photovoltaic systems. The first training session provided participants with on-the-job training and an array of knowledge ranging from learning how to determine the amount of panels needed per home to safety concerns related to solar installation, preparing them for the economy of the future while assisting local non-profit partners to reduce their carbon foot-print.

# Senior Community Service Employment Program (SCSEP)

www.doleta.gov/seniors

## Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

## Analysis

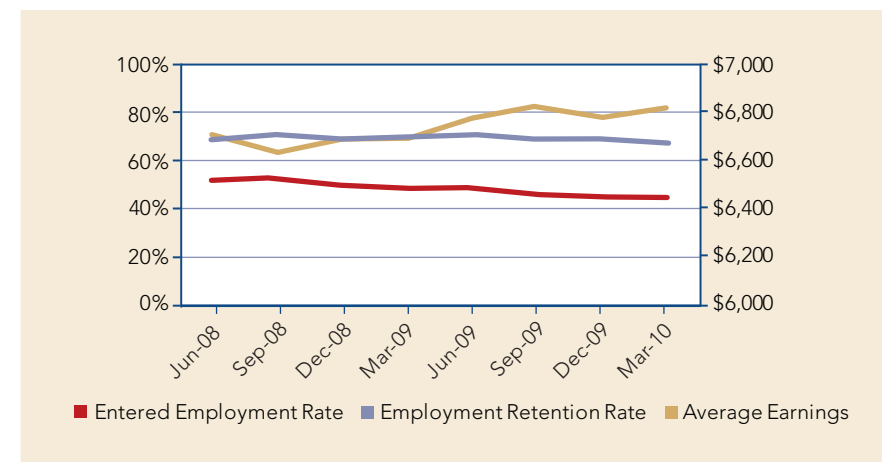
- 61,124 people were served by the program in the current quarter ending March 31, 2010.
- 1,910 people found jobs in the current quarter.
- The Entered Employment rate of 44.4 percent is nearly two percentage points below the PY 2009 target of 46.2 percent.
- The Employment Retention rate of 67.1 percent is 2.6 percentage points below the established PY 2009 target of 69.7 percent.
- Measured at \$6,818, the Average Earnings target was exceeded by seven percent or \$444. The Earnings also reflect a two percent increase when compared with the same time period last year.
- SCSEP participants have recorded 34,986,721 hours of community service at the end of the third quarter of PY 2009.

Currently, SCSEP grantees report results for common measures using supplemental data sources. In the future, the SCSEP hopes to incorporate data using Unemployment Insurance wage records to bolster outcome accuracy.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	48.3%	44.4%
Employment Retention Rate	70.1%	67.1%
Average Earnings	\$6,691	\$6,818

## Performance in the Past Eight Quarters



## Program Highlights

The number of low income seniors being served by the program will increase due to an additional \$225 million awarded by Congress in the FY 2010 budget. The funds have been distributed to 57 SCSEP grantees for use over a 17-month period from January 29, 2010 to July 1, 2011.

In addition, publication of the final rule is now expected in the summer of 2010.

# Wagner-Peyser Employment Service (ES)

[http://www.doleta.gov/Programs/Wagner\\_Peyser.cfm](http://www.doleta.gov/Programs/Wagner_Peyser.cfm)

## Program Description

Wagner-Peyser Act funded programs are an integral part of the One Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers, and businesses can find the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff assisted service.

## Analysis

- The total number of participants served for the four quarters ending March 2010, is 22,152,519, a 27 percent increase from the same time period last year.
- 5,495,895\* people found jobs this quarter.
- The Entered Employment Rate is 48.7 percent, which is nearly eight percentage points below the target of 56.5 percent.
- The Employment Retention Rate of 76 percent is slightly lower than the annual performance target of 76.6 percent. However, this reflects approximately three percentage point drop when compared to the performance during the same time period last year.
- The Average Six Month Earnings for participants of the program is \$12,585 which is slightly less (0.81 percent) than the earnings during the same time period last year. However, this is considerably higher (28 percent) than the performance goal for PY 2009.

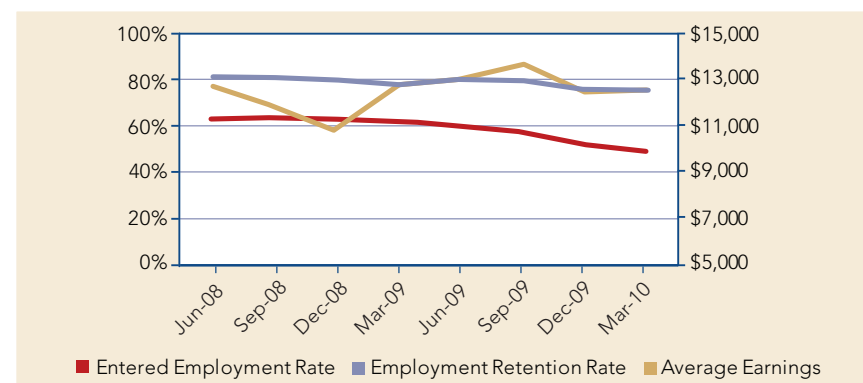
\* This figure does not include data from Guam and Vermont, and is based on a rolling four quarter basis.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	62%	48.7%
Employment Retention Rate	78%	75.2%*
Average Earnings	\$12,688	\$12,585*

\* Excluding Guam, Puerto Rico & Vermont.

## Performance in the Past Eight Quarters



## Program Highlights

The demand for all services provided through the One-Stop system, including online workforce information services and staff-assisted services has increased substantially nationwide as a result of the recession, and it is expected to remain high as the economy recovers.

Resources from this point on will focus on building the capacity of the system to respond to this increased demand; increase the capacity of front-line staff to more effectively provide career counseling and assessment services; build on promising and new approaches developed through the Recovery Act-funded Reemployment Services; work with states to help them utilize technology more effectively; and support targeted service delivery to small businesses. All of these activities are intended to further the goal of preparing workers for good jobs and ensuring fair competition.



# Workforce Investment Act Adult Program

[http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## Program Description

Adult services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find skilled workers and promote and facilitate an integrated public workforce system by offering a full array of workforce education, training, and information services. Adult Programs serve the broadest range of individuals, including public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

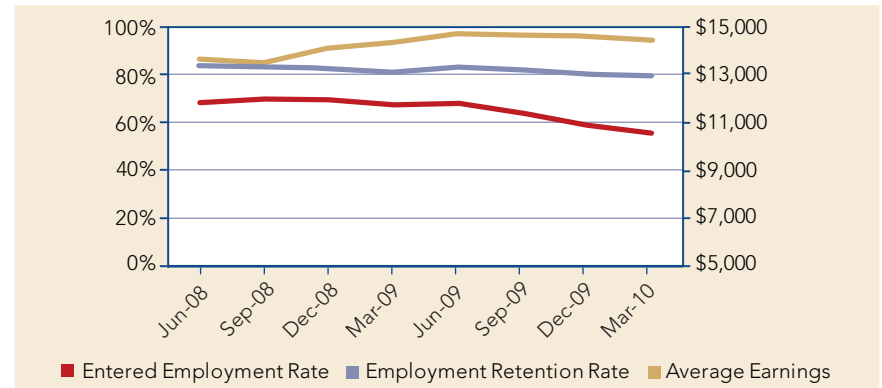
## Analysis

- The Workforce Investment Act Adult program served 2,750,478 participants in this quarter.
- 126,095 people found jobs in this quarter.
- This steady increase through the last several quarters reflects the amplified demand for services as well as the effect of the Recovery Act funds, which have boosted the program's ability to provide services.
- While the overall number of individuals served by program services has increased when compared to the same time period last year, the Adult Entered Employment Rate, has decreased by 12 percentage points to 56.1 percent in the same time period. This is also nine percentage points below the performance target for PY 2009.
- The Employment Retention Rate for the third quarter was 78.9 percent, approximately three percentage points below the PY 2009 target of 81.9 percent.
- At \$14,403, the Six-Month Average Earnings are about five percent or \$662 above the PY 2009 annual target of \$13,741.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	68%	56.1%
Employment Retention Rate	81%	78.9%
Average Earnings	\$14,346	\$14,403

## Performance in the Past Eight Quarters



## Program Highlights

The Workforce Investment Act Adult program has increased the numbers of participants in training by 56 percent in the last four quarters. This is mostly due to the increase in funding by the Recovery Act which has provided states with the opportunity to improve the quality of their workforce, thereby strengthening the nation's competitiveness in the 21st century global economy.

# Workforce Investment Act Dislocated Worker Program

[http://www.doleta.gov/programs/ETA\\_default.cfm](http://www.doleta.gov/programs/ETA_default.cfm)

## Program Description

The Workforce Investment Act Dislocated Worker Program provides services to quickly re-employ laid-off workers and increase their earnings by enhancing their occupational skills. The Department of Labor allocates 80 percent of funds by formula to the states. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under the Workforce Investment Act, including assistance to localities that suffer plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

## Analysis

- 612,605 people were served by the program this quarter
- 56,137 people found jobs this quarter

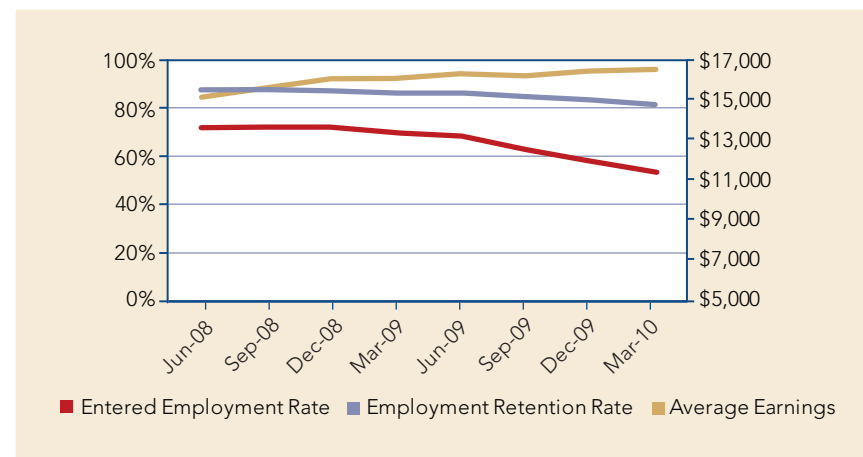
The Dislocated Worker Program is meeting one out of its three annual performance targets in the third quarter of PY 2009.

- The Entered Employment Rate measures 53 percent, which is 13 percentage points below the GPRA performance target of 66.3 percent.
- At 81 percent, the Employment Retention Rate stands reflects a five percentage points drop when compared to the same time period last year. It is also three percentage points below the annual performance target.
- The average earnings measured \$16,478 for the third quarter, which is about \$936 more than the annual PY 2009 target.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	70%	53%
Employment Retention Rate	86%	81%
Average Earnings	\$16,090	\$16,478

## Performance in the Past Eight Quarters



## Program Highlights

The WIA Dislocated Worker program has shown a substantial increase in the number of participants receiving employment and training services. ETA attributes the increase in the number served to the increased demand for services in a recovering job market and the additional funding made available by the Recovery Act.

The Dislocated Worker program will continue to implement a more proactive model of pre-lay off and post-layoff services to impacted workers. It is anticipated that such a focus will facilitate the transition of dislocated workers from unstable, lower paying jobs to promising career pathways.

# National Emergency Grants

<http://www.doleta.gov/neg/>

## Program Description

National Emergency Grants are discretionary awards intended to temporarily expand service capacity for dislocated workers at the State and local levels by providing time-limited funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker program, including business closures, mass layoffs, realignment and closure of military installations, and disasters declared by the Federal Emergency Management Agency.

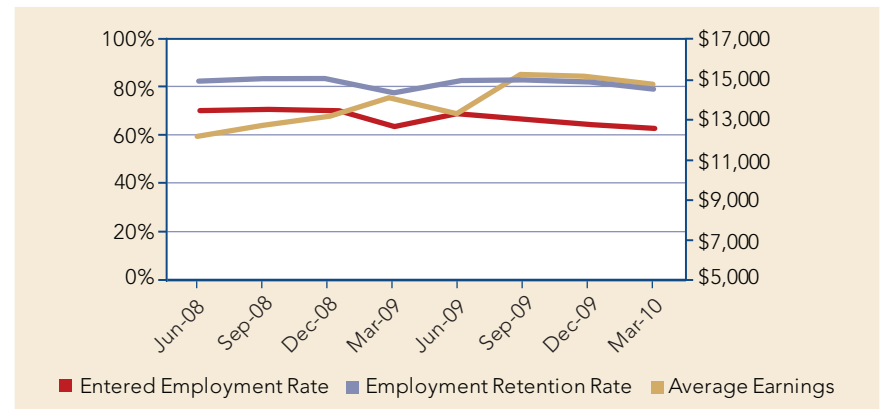
## Analysis

- 56,255 individuals participated in National Emergency Grant services during the cumulative four-quarter reporting period, a 40 percent increase in participation levels from a year ago.
- 2,449 individuals that completed National Emergency Grant services were reported to have found jobs in the current quarter.
- At 63.2 percent, the Entered Employment Rate for the third quarter of Program Year (PY) 2009 declined when compared to the same time period last year. Due to current economic conditions, the performance also did not meet the PY 2009 performance goal of 67.1 percent.
- At 79.6 percent, the Employment Retention Rate is three percentage points lower than the same quarter a year ago, and slightly below the PY 2009 target of 81.9 percent.
- At \$14,858, the Six-Month Average Earnings exceeded the annual performance goal by 19 percent and reflects a 6 percent increase when compared with the same time period last year.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	70.7%	63.2%
Employment Retention Rate	82.8%	79.6%
Average Earnings	\$14,073	\$14,858

## Performance in the Past Eight Quarters



## Program Highlights

Nineteen National Emergency Grants were awarded in the third quarter of PY 2009 (including incremental and supplemental awards); a total of 73 grants were awarded in the first three quarters of PY 2009.

- Nine of the new National Emergency Grants awarded in the current quarter were funded with resources made available under the American Recovery and Reinvestment Act of 2009 (ARRA); a total of 39 grants were awarded during the first three quarters using ARRA funds.
- Three Health Coverage Tax Credit National Emergency Grants were awarded this quarter; a total of six grants were awarded during the first three quarters of PY 2009.

# H-1B and Permanent Foreign Labor Certification (PERM)

<http://www.foreignlaborcert.doleta.gov/>

## Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

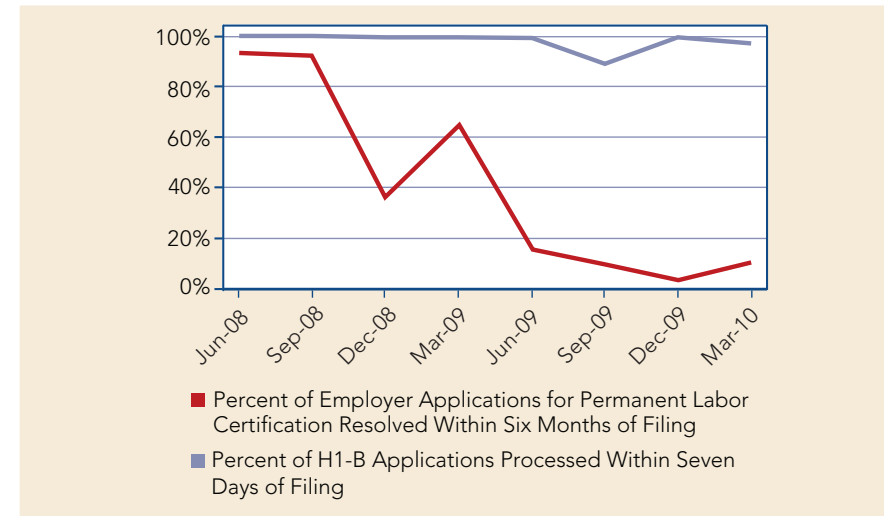
## Analysis

- The number of H-1B applications processed within seven business days decreased three percentage points from the same period one year ago. This decrease is primarily the result of increased program integrity measures, including application denials for employers not possessing a valid Federal Tax Identification Number (FEIN).
- The number of PERM applications resolved in six months declined by 53 percentage points from the same quarter in FY 2009. This decrease was due to focus on backlog reduction and processing of older cases first. It is expected that performance on this measure will significantly improve as the backlog is reduced.

## Program Performance

Performance Measures	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Percent of H1-B Applications Processed within Seven Days of Filing	100%	97%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	64%	11%

## Performance in the Past Eight Quarters



## Program Highlights

Efforts continue to reduce the backlog of applications on permanent labor certification by 50 percent from what it was on October, 2009.

# H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

## Program Description

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary non-agricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

## Analysis

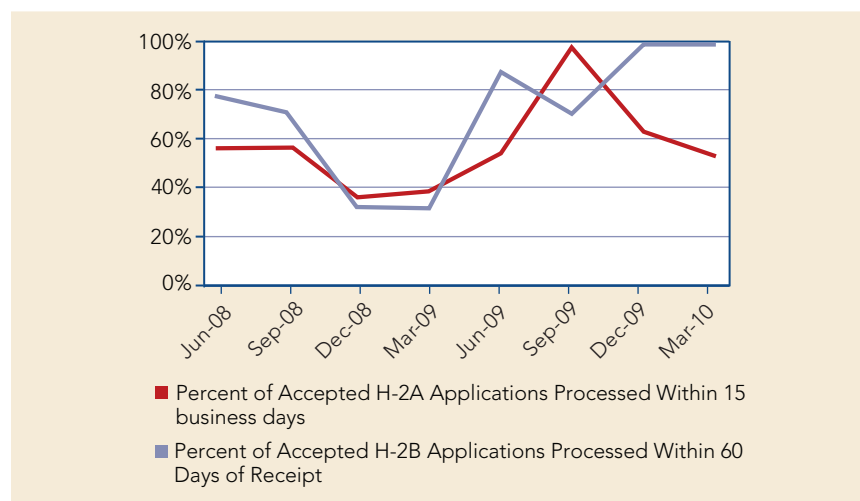
- The percentage of H-2A applications processed within 15 business days increased 10 percentage points from the same period a year ago.
- The percentage of H-2B applications processed for the quarter increased by 61 percentage points when compared with the same time period one year ago. H-2B processing time exceeds the target by 33 points largely due to the attestation-based program model required in the 2008 final regulation.

Note: The publication, subsequent withdrawal, and proposed revisions to the regulations governing the H-2A program have required changes to program operations and guidance to program users, resulting in fluctuations to data and dates of processing. The percent of H-2A applications processed is above the annual target levels for this indicator because of the nature of the processing model imbedded in the former regulatory scheme.

## Program Performance

Performance Measures	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Percent of Accepted H-2A Applications Processed within 15 Days of Receipt and 30 Days from Date of Need	43%	53%
Percent of H-2B Applications Processed within 60 Days of Receipt	37%	98%

## Performance in the Past Eight Quarters



## Program Highlights

ETA is currently implementing new regulations governing H-2A temporary agricultural labor certification for FY 2010. Public briefings are being conducted in order to educate program users and other interested members of the public on topics surrounding compliance; and developing guidance and processes which reflect the new and reinstated integrity measures, not present in the previous regulations.

# Reintegration of Ex-Offenders – Adult Program

[http://www.doleta.gov/RExO/eta\\_default.cfm](http://www.doleta.gov/RExO/eta_default.cfm)

## Program Description

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities with large numbers of returning prisoners. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life. The program incorporates mentoring, job training, and other comprehensive transitional services.

## Analysis

- 4,533 participants were served by the Reintegration of Ex-Offenders – Adult Program in the current quarter.
- 1,025 participants were placed in jobs in the current quarter.
- The entered employment rate in the current quarter represents a 13 percentage point drop from the previous quarter's rate of 57 percent. The employment retention rate dropped two percentage points from the previous quarter's rate of 65 percent.
- At \$9,395 the Six-Month Average Post-Placement Earnings dropped by five percentage point when compared to the quarter ending on December 31, 2009.
- Exceeding the annual GPRA targets for Program Year 2009, the Program-to-Date performance has however declined when compared to the previous quarter (September to December 2009).

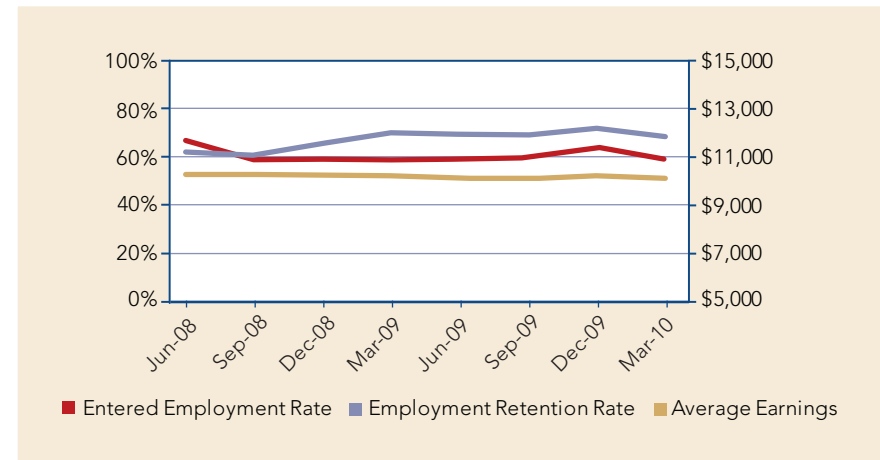
This drop in performance outcomes is likely the result of slower economic growth and job loss across the country, which is predicted to have a strong impact on returning offenders.

## Program Performance

Performance Measure	Quarter Ending 3/31/10	Program-to-Date*
Entered Employment Rate	44%	60%
Employment Retention Rate	63%	69%
Average Earnings	\$9,395	\$10,154

\* Program-to-Date data are as of program inception in spring 2006.

## Performance in the Past Eight Quarters



## Program Highlights

The first generation of grantees is participating in a random assignment evaluation that is expected to provide reliable evidence about the program's effectiveness to increase the Entered Employment Rate and reduce recidivism. Initial results on the impact of the program are expected in mid-2012.

The second generation of grants is winding down with all operations expected to finish by February 2011. The third generation of grants recently started their second year of grant operations.

# Registered Apprenticeship

<http://www.doleta.gov/oa/>

## Program Description

The Registered Apprenticeship System is a federal-state partnership that is helping to meet skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on: expanding into targeted high-growth industries, providing greater access to postsecondary education and alternative career pathways for at-risk youth, and increasing the use of technology-based learning and competency-based apprenticeship.

## Analysis

- 35,539 Apprentices were served in the current quarter.
- 19,952 Applicants found jobs as registered apprentices in the current quarter.

## Apprentices

- New Apprentices declined by 14 percent when compared to the same quarter one year ago.
- Active Apprentices decreased by eight percent when compared with the previous year.

## Programs

- New Programs in High Growth Job Industries that comprise the High Growth Job Training Initiative declined by 34 percent when compared with the same quarter in the previous year.
- New Programs decreased by 24 percent when compared with the same quarter in the previous year.
- Active Programs Maintained decreased by two percent when compared with the previous year.

## Program Highlights

**Career Opportunities for Young People**—This collaboration will create a seamless pathway for Job Corps NTC graduates to attain advanced certifications and higher wages within the Registered Apprenticeship System.

**Women in Apprenticeship and Non-Traditional Occupations (WANTO) Grants**—These grants expand opportunities for women to enter and retain jobs in nontraditional occupations.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Entered Employment Rate	73.7%	65.2%
Employment Retention Rate	85.8%	82.7%
Average Earnings	\$19,752	\$20,551

Performance Measure	Quarter Ending 3/31/2009	Quarter Ending 3/31/2010
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### Apprentices

New Apprentices	23,085*	19,952
Active Apprentices	359,937*	330,651

### Programs

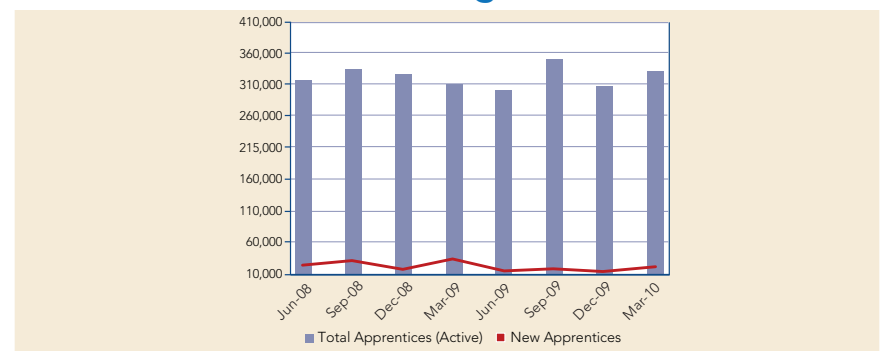
Number of new programs in High Growth Industries	281	185
New Programs	308	233
Active Programs Maintained**	15,002	14,690

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS): 25 states, and US Military Apprentices Program.

\* Data Adjustment: New Apprentices 33,047; Active Apprentices 311,964.

\*\* Cumulative fiscal year data.

## Performance in the Past Eight Quarters



# Unemployment Insurance

<http://ows.doleta.gov/unemploy/>

## Program Description

The federal-state Unemployment Insurance (UI) system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance programs regulated by State laws. As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## Analysis

- In this quarter, 5,534,180 people were served by all levels of the Unemployment Insurance program (includes Emergency Unemployment Compensation and Extended Benefits recipients).
- 1,623,333 people found jobs in the quarter ending December 31, 2009 which is most recent data available.
- The percentage of first payments made within fourteen to twenty-one days dropped by nearly three percentage points.
- The Detection of Recoverable Overpayments Rate fell by over three percentage points when compared to the same time period last year — and just missed its annual performance target of 52.8 percent.
- Reemployment dropped by more than four percentage points.
- Employer Tax Liability Determinations Made Timely increased by more than one percentage point but was still 4.5 points below the GPRA annual performance target of 90 percent.

## Program Highlights

The Unemployment Insurance program statistics are relatively flat when compared to a year ago (for example first payments increased by six percent over the year). However, 8.9 million persons received extended benefits in the 12 month period ending on March 31, 2010; and their number rose by 5,150,749. 54 percent of claimants exhausted regular benefits—a nine percentage point increase when compared to the same time period last year.

## Program Performance

Performance Measures	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Percent of Intrastate Payments Made Timely	84.7	81.8
Detection of Recoverable Overpayments Rate	55.7	52.4
Entered Employment Rate	58.3 (12/31/08)	54.1 (12/31/09)
Percent of Employer Tax Liability Determinations Made Timely	84.4	85.5
<b>Operational Results</b>		
Reciency Rate	39.0	37.9
Exhaustion Rate	45.5	54.0
Percent of Recipients of Prime Working Age (25-54)	73.0	72.1
Percent of Recipients Who Are Female	39.9	39.3
New Initial Unemployment Insurance Claims	18,055,624	19,289,225
Number of First Unemployment Insurance Payments	12,279,022	13,055,568
Average Duration of Unemployment Insurance (Weeks)	14.9	20.2



# Workforce Investment Act Youth Program

[www.doleta.gov/youth\\_services](http://www.doleta.gov/youth_services)

## Program Description

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21 who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or enter employment.

## Analysis

- 187,264 participants were served in the current quarter, which is 11 percent more than the third quarter of PY 2008.
- The program performance on all three performance measures is well above the PY 2009 GPRA goals; for example, the program achieved a result of 62 percent on the Placement in Employment or Education measure, approximately a five percentage point decline when compared with the same time period last year, a decrease likely due to the high unemployment rate among youth. However, the program performance is 3.5 percentage points above the PY 2009 annual goal of 58 percent.
- On the Attainment of a Degree or Certificate measure, the program achieved a result of 56.9 percent for the current quarter, one percentage point decrease over the same time period last year, and still well above the annual target.
- The program achieved a result of 40 percent on the Literacy/Numeracy measure. This reflects a two percentage point increase over the same time period last year and an increase of more than 11 percentage points over the annual goal.

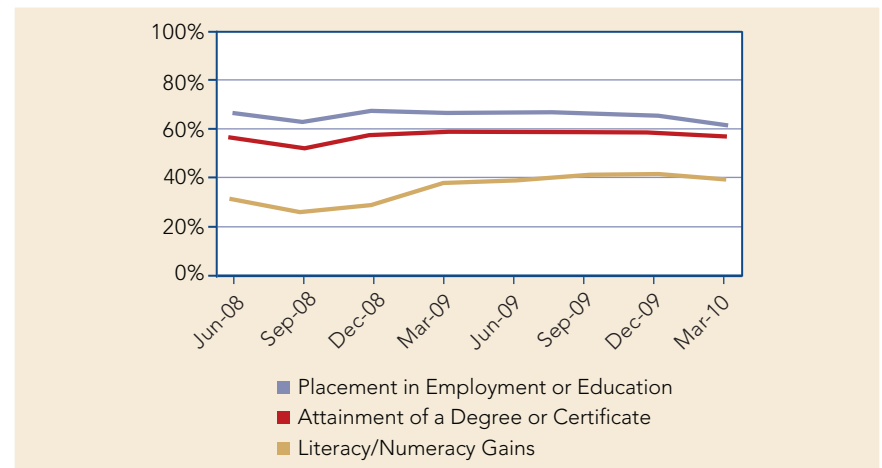
## Program Highlights

The American Recovery and Reinvestment Act of 2009 provided an additional \$1.2 billion in WIA youth funds. States and local workforce investment areas are continuing to implement Recovery Act youth funds during this quarter, with a focus on work experiences for older and out of school youth. Through March 31, 2010, a total of 371,581 youth have been served with Recovery Act funds. This includes 320,170 youth who were placed in summer employment.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/2009	Four Quarters Ending 3/31/2010
Placement in Employment or Education	66.9%	62.0%
Attainment of a Degree or Certificate	57.9%	56.9%
Literacy and Numeracy Gains	38.0%	40.0%

## Performance in the Past Eight Quarters



# Job Corps

<http://www.jobcorps.gov/Home.aspx>

## Program Description

Job Corps is a no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 improve the quality of their lives through vocational and academic training. Funded by Congress, Job Corps has been training young adults for meaningful careers since 1964.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

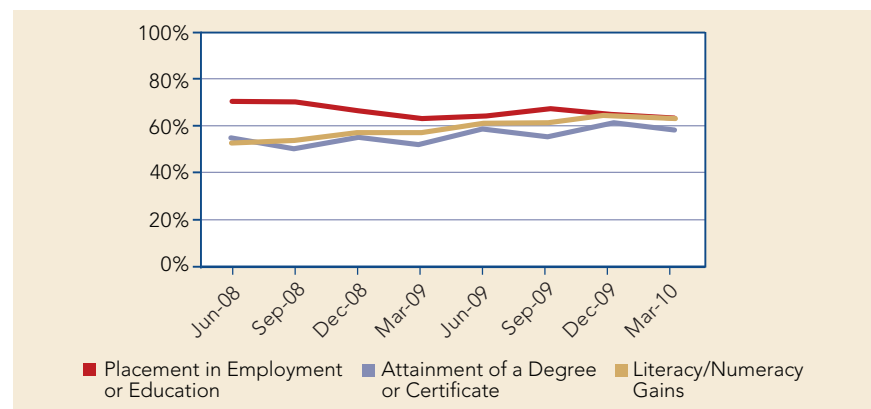
## Analysis

- Job Corps served 58,758 participants in the third quarter of PY 2009, including 15,165 new enrollees. This reflects a slight increase (1.5 percent) from the number of students served in the third quarter of PY 2008.
- The proportion of younger youth (16 to 17 year olds) that enrolled during the current quarter has dropped by almost 8 percentage points from the same period in PY 2008, indicating that Job Corps is a valuable resource for older youth needing the skills and training necessary to be competitive in the 21st Century workforce.
- The program achieved a result of 63.2 percent on the Placement in Employment or Education measure, which is comparable to the same period last year. This result, however, is below the PY 2009 target of 75 percent.
- The program performance on Attainment of a Degree or Certificate has increased by 6.4 percent and the Literacy and Numeracy Gains measure is well above the PY 2009 goals of 55 percent and 58 percent respectively. Job Corps' focus on aligning career technical training with industry standards and third-party certifications, and the advancement towards a standards-based education and training system, has had a positive effect on students' results.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 3/31/10
Placement in Employment or Education	63.4%	63.2%
Attainment of a Degree or Certificate	52.5%	58.9%
Literacy and Numeracy Gains	57.7%	63.8%

## Performance in the Past Eight Quarters



## Program Highlights

\$250 million in Recovery Act funding has been used to upgrade facilities, modernize classrooms and curricula, enhance technology, and introduce new training for Job Corps students in emerging green industries. Funding was used to address much needed building rehabilitation and the construction of new sustainable facilities. Over \$9 M was used to establish green training in Automotive, Advanced Manufacturing, and Construction trades, ensuring that Job Corps graduates will be able to compete in today's labor market.

# Workforce Investment Act Youthful Offender Initiative

[http://www.doleta.gov/Youth\\_services/youthful\\_offender.cfm](http://www.doleta.gov/Youth_services/youthful_offender.cfm)

## Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in high-risk high schools. Currently operating projects include grants to replicate six successful juvenile offender projects in additional sites; to start or enhance six alternative schools serving juvenile offenders; to start apprenticeship programs within prisons for young adult offenders in four states; to allow young adult offenders to choose between faith-based and secular organizations to receive re-entry services in five sites; to implement projects to reduce the involvement of youth in crime in violence in four school districts; and to serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

## Analysis

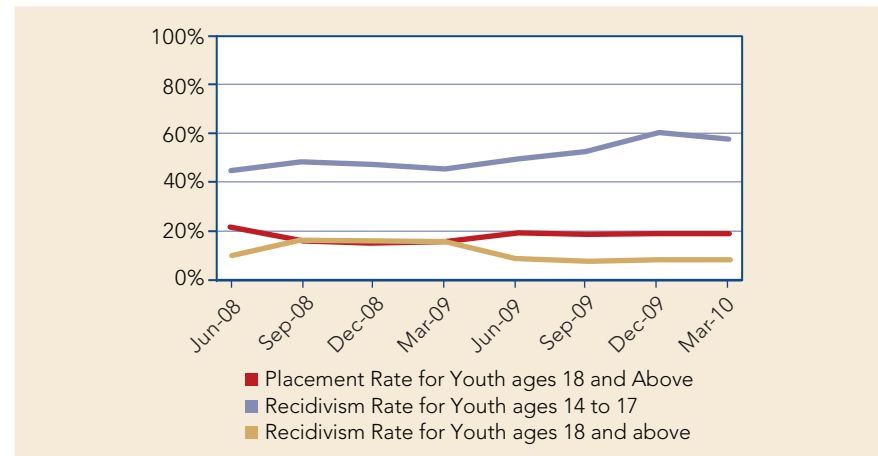
- In the current quarter, Placement Rates are about 12 percentage points higher when compared to the same time period last year. This is because Beneficiary Choice Grants with high placement rates serving young adult offenders have been included in the cohort this year.
- Changes in the Placement Rates over time, for the most part, do not reflect changes in program effectiveness but rather changes in the mix of projects being funded at any given time. (Newer projects tend to have lower placement rates than older projects.)
- The Youthful Offender recidivism rates are based on the sample of grantees that are able to verify their recidivism rates through their local juvenile justice system or adult criminal justice system.

## Program Performance

Performance Measures	Cumulative Ending 3/31/2009	Cumulative Ending 3/31/2010
Placement Rate for Youth Ages 18 and Above*	46%	58%
Recidivism Rate for Youth ages 14 to 17*	16%	19%
Recidivism Rate for Youth ages 18 and Above	17%	9%

\*Preliminary data. The data will be updated as data is received from additional grantees.

## Performance in the Past Eight Quarters



## Program Highlights

Four new re-entry projects are completing their planning stages or are just beginning. These re-entry projects will provide services to youth returning home from correctional facilities in Washington, DC; Baltimore, Maryland; San Antonio, Texas; and Seattle, Washington.

# Indian and Native American Youth Program

<http://www.doleta.gov/dinap/>

## Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## Analysis

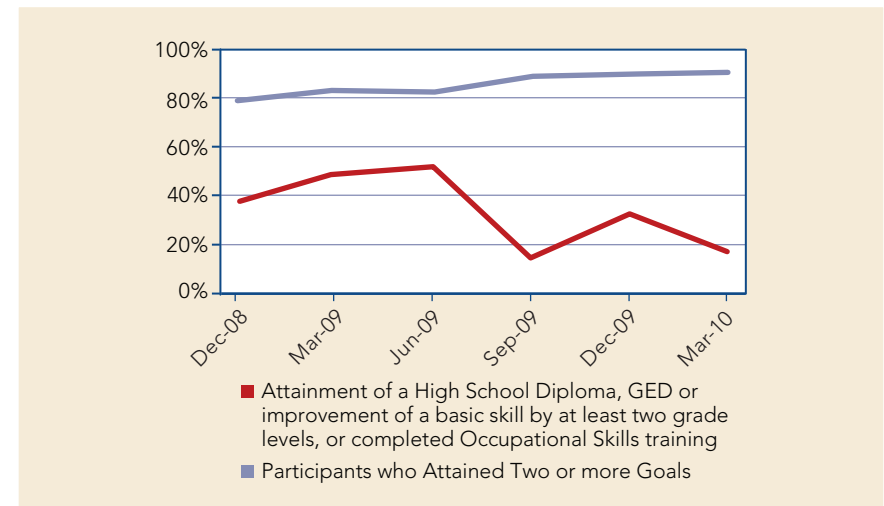
- The Indian and Native American Youth program served 3,765 youth during the period April 1, 2009 through September 31, 2009<sup>1</sup>. This is a five percent increase in the number of youth served one year ago. An additional 2,601 participants were served through the American Recovery and Reinvestment Act.
- The program achieved a result of 17 percent on the Educational Attainment for Dropouts measure. This reflects a two percentage point increase over the same period last year.
- On The Attainment of Two or More Goals measure, the program achieved a result of 91 percent, a two percentage points increase when compared to one year ago.

Note: All data reflected here are for the period April 1, 2009 through September 30, 2009.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/09	Four Quarters Ending 9/3/09*
Educational Attainment for Dropouts	15%	17%
Attainment of Two or More Goals	89%	91%

## Performance in the Past Six Quarters



## Program Highlights

923 youth participated in the Workforce Investment Act (WIA), Section 166 youth summer employment and an additional 3,407 Native American youth participated in American Recovery and Reinvestment Act (ARRA) summer employment program.

# YouthBuild

[http://www.doleta.gov/youth\\_services/youthbuild.cfm](http://www.doleta.gov/youth_services/youthbuild.cfm)

## Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. Youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

## Analysis

- 6,527 participants were served by the program this quarter
- 639 youth were placed into employment, post-secondary education or long-term occupational training this quarter.
- The Program-to-Date performance for all three performance outcome measures is steadily increasing over the previous quarters, with a 1.2 percentage point increase in the number of participants entering employment, a 2.3 percentage point increase in credential attainment, and a four percentage point increase in literacy/numeracy gains from the past quarter.

Note: Attainment of Degree/Certificate measure is active until three quarters after exit but some youth may achieve this measure while still active in the program or soon after exit. These youth will appear in the quarterly count in the quarter in which they achieve the measure while the majority are the long-term denominator until the third quarter after exit. This real-time calculation means that on a quarterly basis, performance may look lower than the reality when compared to the program-to-date performance.

## Program Highlights

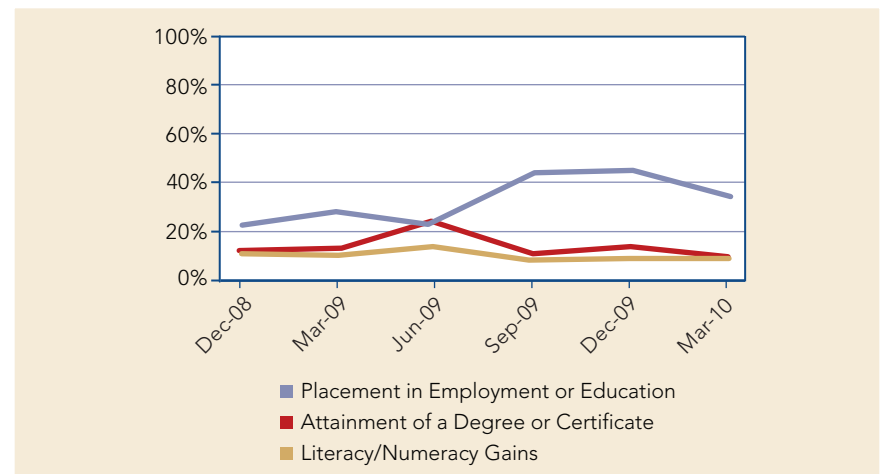
One education training session was provided to YouthBuild grantees in March, 2010. Two more are planned for April and June 2010. These training sessions, held at grantee sites for small groups of 25-30 people in an intensive learning environment, provided information on strengthening GED, High School Diploma and post-secondary transitions.

## Program Performance

Performance Measure <sup>1</sup>	Quarter Ending 3/31/2009	Program to Date*
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/ Occupational Skills Training in the First Quarter After Exit	32.6%	40.4%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter After Exit	7.2%	55.1%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	5.7%	46.7%

\*Program-to-date (PTD) is as of the program inception on October 15, 2007.

## Performance in the Past Six Quarters



# High Growth Job Training Initiative

<http://www.doleta.gov/BRG/JobTrainInitiative/>

## Program Description

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries. This initiative invests in national models and demonstrations of solutions in each of the thirteen targeted high-growth industries. These industries are Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation and Financial Services.

## Analysis

- 93,737 individuals have been served through the Initiative.
- 73,687 individuals began education/job training activities.
- 55,509 individuals completed education/job training activities.
- 44,442 individuals received degrees/certificate.
- 24,753 individuals entered employment.
- 23,082 individuals entered training-related employment.

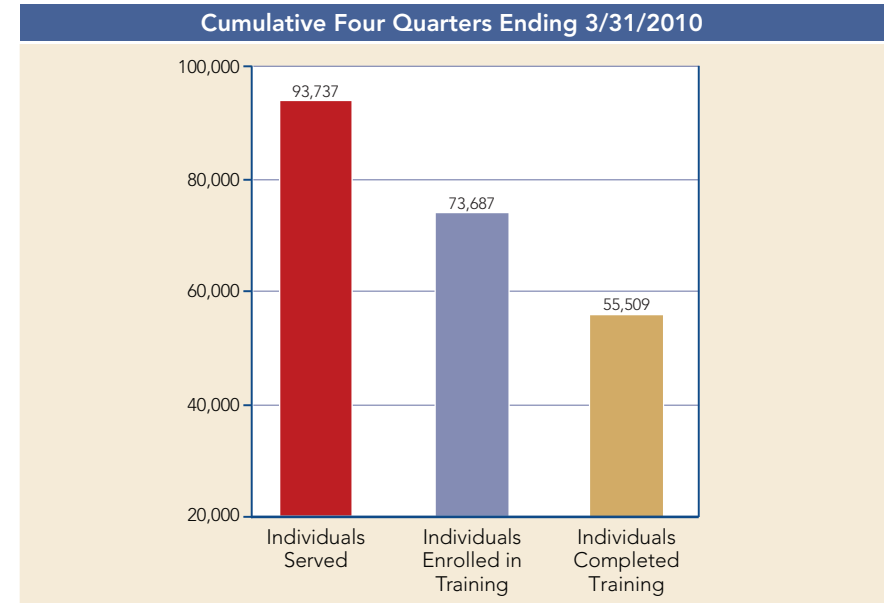
Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results reported above indicate.

## Common Measure Results<sup>1</sup>

- Entered Employment Rate is 44.4 percent.
- Employment Retention Rate is 90.3 percent.
- Average Earnings are \$23,195.

<sup>1</sup> Common measure results are cumulative grant-to-date as reported for the quarter ending December 31, 2009; these are the most current results available.

## Program Performance



## Program Highlights

### Partnering with Employers to Sponsor Success

Connecticut Business and Industry Association (CBIA) Education Foundation has experienced great success in partnering with employers to provide training to incumbent workers. The training program partners incumbent workers with an employer sponsor. The sponsor mentors and helps the worker apply the concepts learned in class directly to their current job and discusses how such implementation can benefit the overall organization. Due to the success to date, business partners have gone beyond their initial commitments to contribute massive amounts of time, energy, and company training resources. They currently serve as guest speakers at classes, and provide plant tours of their facilities ensuring that the project outcomes and products are driven by the needs of industry. It is clear that the partners are invested in the success of the program, supporting the development of a stronger and more knowledgeable manufacturing workforce in Connecticut.

# Community-Based Job Training Grants

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

## Program Description

Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

## Analysis

- 151,337 individuals have been served through the initiative.
- 147,523 individuals began education/job training activities.
- 79,901 individuals completed education/job training activities.
- 60,693 individuals received degrees/certificates.
- 27,264 individuals entered employment.
- 23,868 individuals entered training-related employment.

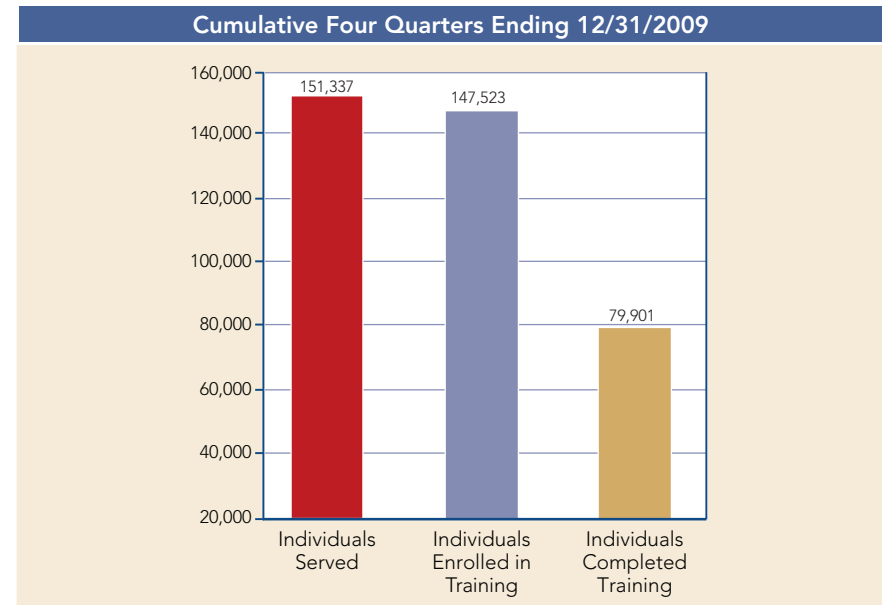
Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results reported above indicate.

## Common Measures Results<sup>1</sup>

- Entered Employment Rate is 62.1 percent.
- Employment Retention Rate is 85.8 percent.
- Average Earnings are \$19,250.

<sup>1</sup> Common Measure results are cumulative grant-to-date as reported for the quarter ending December 31, 2009; these are the most current results available.

## Program Performance



## Program Highlights

**Partnering for Success:** Casper College in Casper, Wyoming, has an employer, industry and labor union partnership which has proven critical to the success of the college's training program. Work shadow experiences at a local power plant give participants the opportunity to work with experts in the field and to gain firsthand experience. Simultaneously, this opportunity gives the prospective employer an opportunity to get to know the students and their capabilities, and allows them to judge strengths and weaknesses of the students and bring suggestions for program improvement to partnership meetings. In addition, partners serve as guest speakers, representing the industry, and provide field trips for students to working plants so that students can experience various career opportunities in the energy industry.

# ETA Internet-Based Assistance

[www.careerinfonet.org](http://www.careerinfonet.org)  
[www.servicelocator.org](http://www.servicelocator.org)  
<http://careeronestop.org>  
<http://online.onetcenter.org>  
[www.careervoyages.gov](http://www.careervoyages.gov)

## Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Websites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

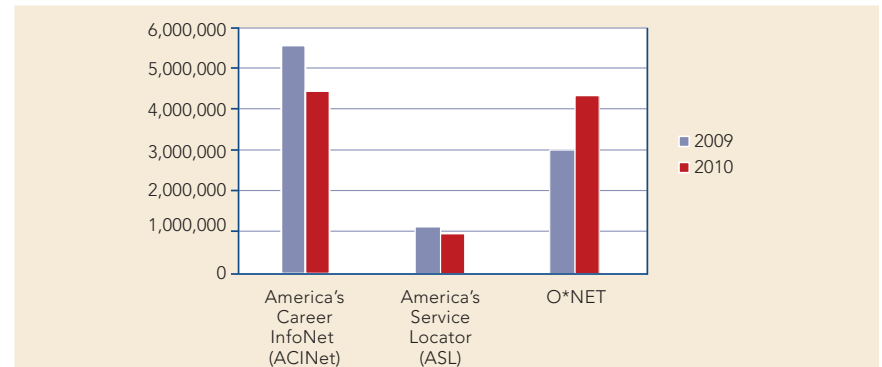
## Analysis

- ETA Internet-Based Assistance Websites received a total of 9,843,203 visits in the January – March 2010 quarter, which reflects a marginal increase (0.4 percent) when compared to the number of visits during the same time period last year.
- Combined visits to CareerOneStop decreased by 18 percent compared to the same time period in 2009, as three major sources of referrals made major modifications to their systems which resulted in fewer referrals. It is anticipated that this decrease in referrals will affect all future visits to the Website.
- The CareerOneStop Website had an increase of 19 percent in page views in the current quarter. This indicates that visitors are viewing more pages during a single visit and those who explore the site are finding information and services offered by CareerOneStop's to be valuable.
- The O\*NET Websites received 4.3 million visits during the January to March 2010, an increase of 41 percent when compared with the same time period last year.

## Program Performance

Performance Measure	Four Quarters Ending 3/31/2009	Four Quarters Ending 3/31/2010
America's Career InfoNet (ACINet)	5,585,377	4,486,405
America's Service Locator (ASL)	1,152,704	1,004,136
O*NET	3,065,890	4,352,662
<b>Combined visits</b>	<b>9,803,971</b>	<b>9,843,203</b>

## Number of Web site Visits – Current Quarter and Same Quarter a Year Ago



## Program Highlights

- O\*NET OnLine now includes related-industry employment information. The database also has a "Browse by Industry" feature which allows visitors to the site learn about occupations that can be found within 20 broad industry sectors covering the entire economy.
- CareerOneStop added a new section: Students and Career Advisors. This section expanded on existing resources to help students, and those who advise them, identify interests, explore careers, job search, and find education options.
- In this quarter, the Department conducted the Tools for America's Job Seekers Challenge. Workforce development professionals, job seekers, and public users rated more than 600 online job and career tools. Recommendations were tallied, and the top-rated sites in each of six categories – general job boards, niche tools, career planning tools, career exploration tools, web 2.0 and "other tools" are available at [www.careeronestop.org/jobseekertools](http://www.careeronestop.org/jobseekertools).



# Glossary of Performance Measures

## Common Performance Measures

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Reentry Initiative, Registered Apprenticeship Program, Job Corps, and National Farmworker Jobs Program)

### Adult Measures

#### Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings Change in Six Months<sup>1</sup>

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

<sup>1</sup> This definition was used for earnings in PY 2005. Q=quarter

### Youth Measures

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

## Program-Specific Performance Measures

### Foreign Labor Certification

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

#### The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager initiative.

#### Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

### Indian and Native American Adults

#### Average Hourly Wage Gain

Measures the Indian and Native American program's ability to increase participant earnings by comparing pre-program wages with post-program wages. As a dollar amount, the post-program wages minus pre-program wages for those participants who obtained employment after exiting the program. The outcome for this measure is an average of all pre- and post-program wages for all participants who obtained employment at exit.

#### Employability Enhancement Rate

As a rate, the total number of trainees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of trainees enrolled in the program year.

#### Entered Employment Rate

The number of trainees who entered unsubsidized employment at termination divided by the total number of trainees.

#### Positive Termination Rate

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement divided by all trainees enrolled in the program year.

## Program-Specific Performance Measures (cont.)

### Indian and Native American Youth

#### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

#### Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

### Internet-Based Assistance

#### Website Visits

ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is website visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

#### O\*Net Product Downloads

The O\*NET product downloads count the number of unique users who download an O\*NET online resource ([www.onetcenter.org](http://www.onetcenter.org)), which includes the O\*NET database (all versions), O\*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O\*NET Career Exploration Tool files, O\*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

## Program-Specific Performance Measures (cont.)

### Prisoner Reentry Initiative

#### Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

### Senior Community Service Employment Program

#### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

#### Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

#### Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

### Unemployment Insurance

#### Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

#### Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

#### Entered Employment Rate

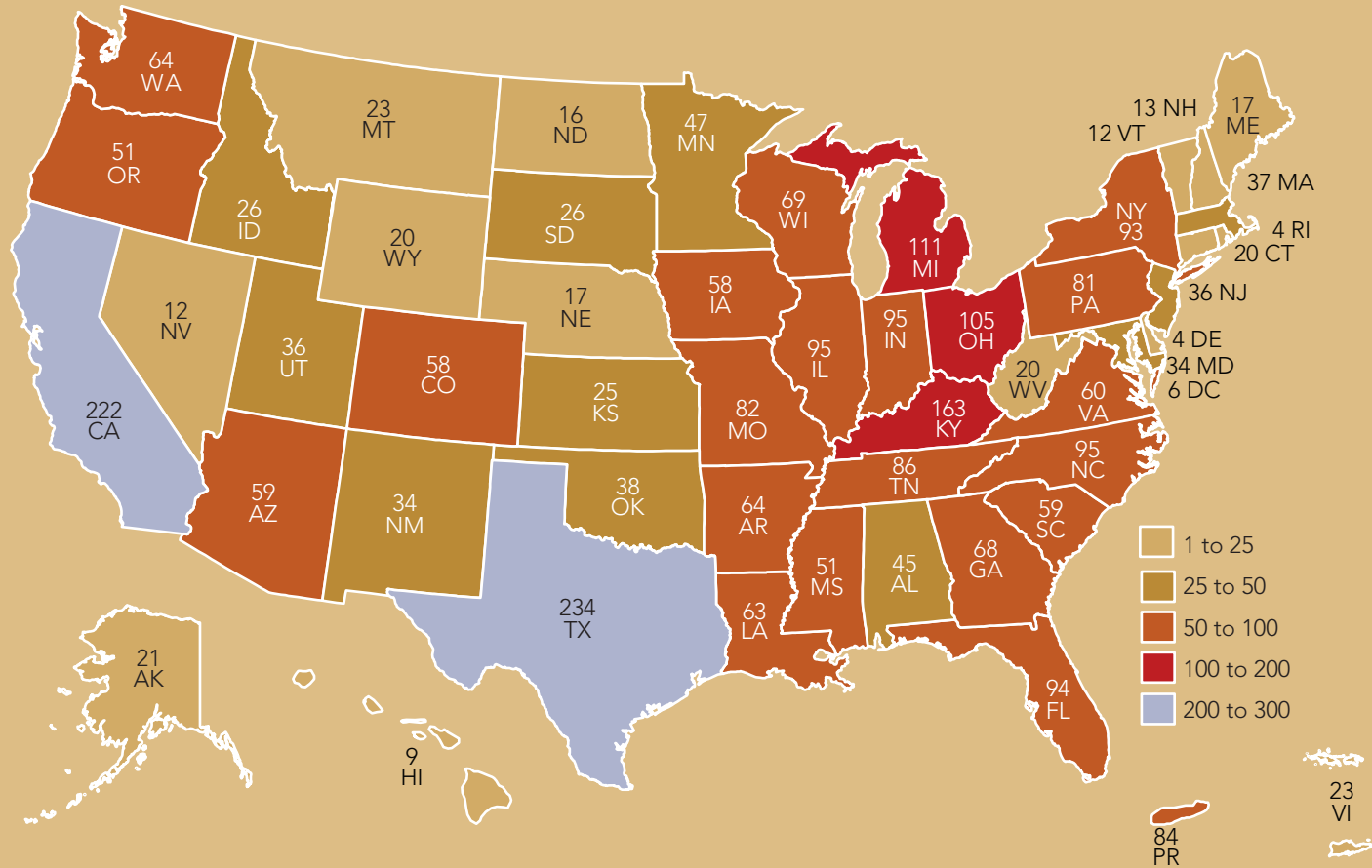
The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

#### Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

# One-Stop Career Centers as of March 17, 2010

Total Centers=2,985



Source: America's Service Locator



**EMPLOYMENT AND TRAINING ADMINISTRATION**  
UNITED STATES DEPARTMENT OF LABOR



United States Department of Labor  
200 Constitution Avenue, NW  
Washington, DC 20210

[www.dol.gov](http://www.dol.gov)