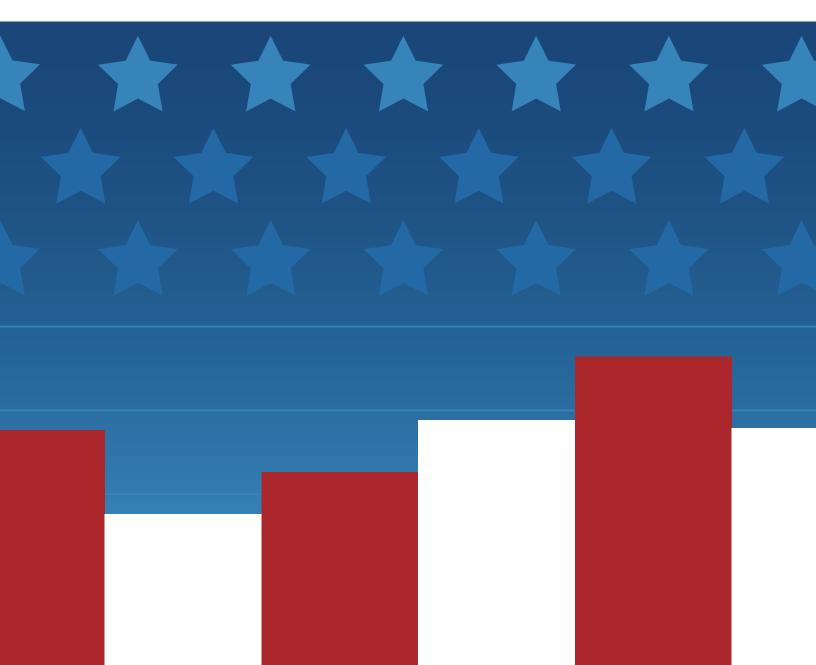
# WORKFORCE SYSTEM RESULTS

April 1 - June 30, 2009 Fourth Quarter, Program Year 2008 Third Quarter, Fiscal Year 2009

**EMPLOYMENT AND TRAINING ADMINISTRATION**UNITED STATES DEPARTMENT OF LABOR



# WORKFORCE SYSTEM RESULTS

The Employment and Training Administration (ETA) provides this overview of performance results for the period ending June 30, 2009. The programs highlighted herein reinforce ETA's long standing commitment to helping people find jobs and to connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the nation's competitiveness in the 21st century global economy.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program.

On February 17, 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are incorporated into the Workforce Investment Act (WIA) and Wagner-Peyser Act program results. Through June 30, 2009, a total of 163,752 youth had been served with the WIA Youth Recovery Act funds; 106,966 of these youth were placed in summer employment.

To support state and local implementation of resources provided in the Recovery Act, ETA is providing on-going technical assistance in the form of webinars, conference calls, and in-person meetings. All technical assistance webinars can be accessed at: http://www.workforce3one.org

For further information about this review, contact the Office of Performance and Technology, (202) 693-3031. An electronic version can be found at: www.doleta.gov/performance.



Hilda L. Solis Secretary of Labor United States Department of Labor 200 Constitution Avenue, NW Washington, DC 20210 www.dol.gov

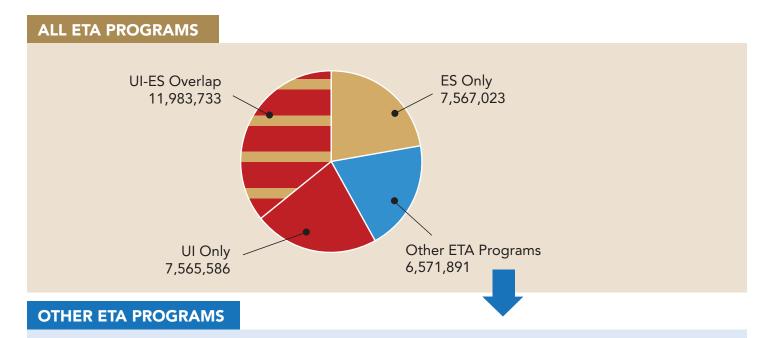
# **CONTENTS**

People Served by Program
Appropriations
Government Performance and Results Act Goals
Adult Program Results
Disability Program Navigator
Indian and Native American Program
National Farmworker Jobs Program
Senior Community Service Employment Program
Wagner-Peyser Employment Service
WIA Adult Program
WIA Dislocated Worker Program
National Emergency Grants
Foreign Labor Certification
Reintegration of Ex-Offenders – Adult
Registered Apprenticeship
Trade Adjustment Assistance
Unemployment Insurance
Youth Program Results
WIA Youth Program
WIA Youthful Offender Initiative
Indian and Native American Youth Program
YouthBuild
ETA Initiatives
High Growth Job Training Initiative
Community-Based Job Training Grants
ETA Internet-Based Assistance
Glossary 29

#### PEOPLE SERVED BY PROGRAM

In the 12 month period ending June 30, 2009, ETA programs served 33.7 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) Programs

served 80 percent of this total, and 61 percent of those receiving UI also received ES. ETA's other programs provided more comprehensive services to over 6.6 million people.



#### WIA Adults 4,921,774 **WIA Dislocated Workers** 666,313 301,575 Registered Apprenticeship 275,243 WIA Youth Community Based Job Training Grants 113,438 Senior Community Service Employment Program 89,048 High Growth Job Training Initiative 80,760 61,355 National Emergency Grants National Farmworker Jobs Program 18,477 Trade Adjustment Assistance 10,950 Indian and Native American Adult 10,903 YouthBuild 6,618 Youth Offender Demonstration 5,620 Indian and Native American Youth 5,593 Reintegration of Ex-Offenders - Adult 4,224 TOTAL 6,571,891

#### **CURRENT APPROPRIATIONS**

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending June 30, 2009 covers programs operating in Program Year 2008 (July 1, 2008, through June 30, 2009) and programs operating in Fiscal Year 2009 (October 1, 2008, through September 30, 2009).

This quarter's funding is from both the PY 2008 and FY 2009 appropriations. Apprenticeship, Foreign Labor Certification, Trade Adjustment Assistance, and Unemployment Insurance run on a fiscal year basis. All other programs run on a program year basis. This table does not include funds from the American Recovery and Reinvestment Act.

PY 2008 / FY 2009 APPROPRIATED RESOURCES	
Registered Apprenticeship <sup>1</sup>	\$21,447,000
Women in Apprenticeship	\$982,530
Dislocated Worker National Reserve <sup>2</sup>	\$280,867,493
Indian and Native American Adult Program <sup>3</sup>	\$43,313,972
National Farmworker Jobs Program <sup>4</sup>	\$74,289,093
Senior Community Service Employment Program	\$521,625,177
Trade Adjustment Assistance Training <sup>5</sup>	\$686,200,000
Unemployment Insurance (UI) Administration	\$2,782,145,000
Wagner-Peyser Act/Employment Service (ES)	\$703,376,524
WIA Adult	\$861,540,083
WIA Dislocated Workers Formula Grant	\$1,183,839,562
Reintegration of Ex-Offenders - Adults	\$73,493,244
Youth Activities <sup>6</sup>	\$919,942,312
Indian and Native American Youth Program <sup>6</sup>	\$9,733,889
WIA Youth	\$910,208,423
YouthBuild	\$58,951,800
TOTAL	\$8,212,013,790

<sup>&</sup>lt;sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

<sup>&</sup>lt;sup>2</sup> The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for WIA Adults/Dislocated Worker programs.

<sup>&</sup>lt;sup>3</sup> The total appropriation is \$52,757,931; \$9,443,959 was transferred to the Department of the Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>&</sup>lt;sup>4</sup> The total appropriation is \$79,668,445; \$4,888,087 is set aside for migrant and seasonal housing and \$491,265 is set aside for technical assistance and training.

<sup>&</sup>lt;sup>5</sup> The total appropriation for Trade is \$958,800,000 and includes \$238,000,000 for TAA benefits and \$34,600,000 for Wage Insurance.

<sup>&</sup>lt;sup>6</sup> The total Youth Activities appropriation is \$924,069,465; the total Indian and Native American Youth Program appropriation is \$13,861,042, of which \$4,127,153 was transferred to the Department of the Interior/Bureau of Indian Affairs per P.L. 102-477.

#### **GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS**

The Government Performance and Results Act of 1993 (GPRA) was designed to improve the American people's confidence in the capability of the Federal government by holding Federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met and information about program results and service quality is made available to the public. The table below contains performance indicators, arrayed by program and displays the key results that ETA programs work to

achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with GPRA. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect PY 2008 goals for most programs and FY 2009 goals for the Office of Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per participant is not displayed because it is an annual measure.

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS			
	Goal	Results as of 6/30/09	
Foreign Labor Certification			
Processed employer labor condition applications for H-1B professional specialty temporary programs within seven days	100%	99%	
Processed H-2B applications within 60 days of receipt	71%	87%	
Percentage of employer applications for permanent labor certification resolved within six months of filing	92%	17%	
Percent of accepted H-2A applications processed within 15 business days	61%	54%	
Indian and Native American (INA) Adult Program			
Entered Employment Rate	64.3%	64%	
Employment Retention Rate	73.9%	76%	
Average Earnings	\$9,157	\$9,811	
Indian and Native American (INA) Youth Program			
Educational attainment for dropouts	TBD	52%	
Participants who attained two or more goals	TBD	83%	
ETA Internet-Based Assistance			
Increase the number of site visits on CareerOneStop	24,000,000	25,582,146	
Increase the dissemination of O*NET data measured by site visits	11,250,000	11,554,790	
Increase the number of page views on Career Voyages	2,400,000	2,248,268	
National Emergency Grants (NEGs)			
Entered Employment Rate	67.1%	70%	
Employment Retention Rate	80.7%	84%	
Average Earnings	\$11,728	\$13,313	

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS			
	Goal	Results as of 6/30/09	
National Farmworker Jobs Program (NJFP)			
Entered Employment Rate	73.8%	80.3%	
Employment Retention Rate	72.0%	71.1%	
Average Earnings	\$9,030	\$9,427	
Registered Apprenticeship			
Percent of those employed nine months after registration as an apprentice	82%	N/A	
Average hourly wage gain for tracked entrants employed in the first quarter after registration and still employed nine months later	\$0.61	N/A	
Reintegration of Ex-Offenders – Adult			
Percent of participants employed in the first quarter after exit	54%	60%	
Employment Retention Rate	67%	66%	
Average Earnings	\$9,821	\$10,002	
Percent of participants re-arrested for a new crime or re-incarcerated for revocation of parole or probation violation within one year from release from prison <sup>1</sup>	22%	13%	
Senior Community Service Employment Program (SCSEP) <sup>2</sup>			
Entered Employment Rate	49.2%	48%	
Employment Retention Rate	69.1%	71%	
Average Earnings	\$6,360	\$6,782	
Trade Adjustment Assistance (TAA)			
Entered Employment Rate	65.2%	69%	
Employment Retention Rate	87.5%	89%	
Average Earnings	\$13,386	\$14,659	
Unemployment Insurance (UI)			
Percent of intrastate payments made timely	85.7%	83.8%	
Detection of recoverable overpayments	51.8%	54.9%	
Entered Employment Rate for UI claimants <sup>3</sup>	59.0%	58.0%	
Percent of employer tax liability determinations made timely	88.7%	84.1%	

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS			
	Goal	Results as of 6/30/09	
Wagner-Peyser Employment Service (ES) <sup>4</sup>			
Entered Employment Rate	60.3%	60%	
Employment Retention Rate	78.6%	80%	
Average Earnings	\$10,708	\$13,024	
WIA Adult Program			
Entered Employment Rate	66.2%	68%	
Employment Retention Rate	81.7%	83%	
Average Earnings	\$12,862	\$14,695	
WIA Dislocated Worker Program			
Entered Employment Rate	71%	68%	
Employment Retention Rate	84.7%	86%	
Average Earnings	\$14,888	\$16,304	
WIA Youth Program			
Placement in Employment or Education Rate	59.4%	66.7%	
Attainment of Degree or Certificate Rate	50.9%	58.2%	
Percentage of students who achieve literacy or numeracy gains of one ABE level	23.2%	38.6%	
WIA Youthful Offender Initiative			
Placement rate for youth ages 18 and above	48.9%	50%	
Recidivism rate for youth ages 14 to 17	16%	19%	
Recidivism rate for youth ages 18 and above	17%	9%	
YouthBuild <sup>5</sup>			
Placement in Employment or Education Rate	TBD	26%	
Attainment of Degree or Certificate Rate	TBD	46%	
Percentage of students who achieve literacy or numeracy gains	TBD	33%	

<sup>&</sup>lt;sup>1</sup> Data are Program to Date

<sup>&</sup>lt;sup>2</sup> Final data will be available October 2009

<sup>&</sup>lt;sup>3</sup> Data are for year ending December 31, 2008, latest data available

<sup>&</sup>lt;sup>4</sup> Data are for quarter ending March 31, 2009

<sup>&</sup>lt;sup>5</sup> Final data will be available October 1, 2009

# **DISABILITY PROGRAM NAVIGATOR (DPN)**

Program website: http://www.doleta.gov/disability/new\_dpn\_grants.cfmi

#### **PERFORMANCE GOALS**

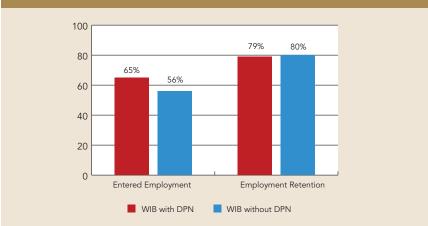
Performance Measure	Four Quarters	Four Quarters Ending 6/30/08 <sup>1</sup>	
	WIB with DPN	WIB without DPN	
Entered Employment	56%	N/A	
Employment Retention	80%	N/A	
Average Earnings	\$10,862	N/A	

<sup>&</sup>lt;sup>1</sup> These results are for PY 2007 as DPN reports on an annual basis.

#### **ANALYSIS**

 The Disability Program Navigator (DPN) will not have any updated program results until December 2009.

#### PERFORMANCE PROGRESS – PAST TWO PROGRAM YEARS



#### PROGRAM DESCRIPTION

In 2002, the Department of Labor (DOL) and the Social Security Administration (SSA) jointly funded the Disability Program Navigator (DPN) Initiative. The Initiative established a new position, the Disability Program Navigator, located within DOL's One Stop Career Center system to create systemic change and provide enhanced services to people with disabilities. The DPN serves individuals with disabilities by:

- 1. Promoting effective physical, programmatic, and communication access; conducting outreach to the disability community;
- 2. Facilitating the development of "Integrated Resource Teams" to blend and brand services around individual customer needs;
- 3. Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce; and
- 4. Developing strategic partnerships to leverage resources; and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

# PROGRAM HIGHLIGHTS/INNOVATIONS

- Continued to develop and implement the "Identification and Dissemination of the DPN Promising Practices" initiative. Ten promising practices for One Stop Career Centers have been identified to expand the capacity of the workforce investment system to serve customers with disabilities. To date, two videos have been produced and accompanying case studies have been developed for placement on www.workforce3one.org.
- Conducted a forum on June 9-10, 2009, for DPN stakeholders to discuss the future direction of the program.
- Provided training, orientation, and technical assistance to the new DPN grantees – Arkansas, Guam, Nevada, and the U.S. Virgin Islands.
- Conducted three www.workforce3one.org webinars on: Promoting Employment of Disabled Veterans; One Stop Career Centers working with the Social Security Administration's Ticket to Work Program/Becoming Employment Networks; and Promoting Entrepreneurship for Persons with Disabilities. Additionally, several webinars were held for the 46 DPN grantees.

**★** 7 **★** 

# INDIAN AND NATIVE AMERICAN (INA) ADULT PROGRAM

Program website: http://www.doleta.gov/dinap/

PERFORMANCE GOALS
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Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Entered Employment	46%	64.0%
Retention Employment	69%	76.4%
Average Earnings	\$9,620	\$9,811

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

The Employment and Training Administration's Indian and Native American (INA) Program supports employment and training activities for Indian, Alaska Native, and native Hawaiian individuals in order to:

- 1. Develop more fully the academic, occupational, and literacy skills of such individuals.
- 2. Make such individuals more competitive in the workforce.
- 3. Promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities in accordance with the goals and values of such communities.

#### **ANALYSIS**

- The Indian and Native
   American Adult Program is
   projected to substantially meet
   its overall performance goals.
   The Entered Employment rate
   is just shy of the target, missing
   it by three tenths of a percent.
   This result may change when
   final fourth quarter data
   become available.
- The new UI wage record matching process delays the availability of results, therefore this analysis is based on third quarter data only. The program is expected to achieve its goals for the Retention and Average Earnings measures when final data become available.
- Throughout the economic downturn, the INA program has continued to increase service levels. Over the past four quarters, over 10,000 new participants have been served.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

During the past year, the INA program continued to improve data integrity through the use of UI wage record matching. Through the use of UI wage records, the INA program has the ability to verify employment, retention and average earnings of program participants.

### NATIONAL FARMWORKER JOBS PROGRAM (NFJP)

Program website: http://www.doleta.gov/MSFW/

PERFORMANCE GOALS

**Employment Retention** 

Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Entered Employment	78.3%	80.3%

73.9%

71.1%

Average Earnings \$9,531 \$9,427

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally-employed farmworkers and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment-related needs. New job skills in occupations that offer higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture.

The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the NFJP is accessed through grantee partners and local One Stop Career Centers.

### **ANALYSIS**

- 18,477 participants were served by the program for the program year ending June 30, 2009. This represents a 3.6 percent increase in total participants served when compared to the same period one year ago.
- The Entered Employment Rate is two percent higher compared to the same quarter last year and 6.5 percent higher than the GPRA goal for PY 2008. This indicates that individuals are finding jobs after exiting the program at a consistently high and fairly stable rate.
- The Employment Retention
  Rate decreased slightly when
  compared to the same quarter
  last year: 74 percent in June
  2008 (PY 2007) and 71.1
  percent in June 2009 (PY 2008).
  The decrease may be attributable to current economic
  conditions, particularly in
  areas where farmworkers live
  and work. The Employment
  Retention Rate is less than one
  percent below the GPRA goal
  for PY 2008.
- The Six-Month Average Earnings also decreased slightly compared to last year (\$9,531 in PY 2007 and \$9,427 in PY 2008), but still remain above the GPRA goal for PY 2008.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

The biennial NFJP grants competition scheduled for 2009 was waived by the Secretary of Labor, per the authority provided by the Workforce Investment Act (WIA) Section 167. Four states were found to have less than satisfactory performance; those areas are being competed under a limited Solicitation for Grant Applications (SGA), along with another state, whose grantee ceased operations on July 1, 2009. Results of the limited SGA competition will be available by September 30, 2009.

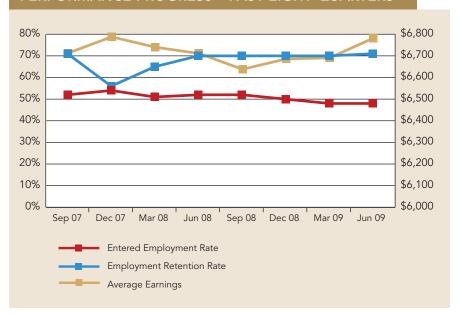
# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

Program website: http://www.doleta.gov/seniors

### PERFORMANCE GOALS

Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09 <sup>1</sup>
Entered Employment	52%	47.9%
Employment Retention	71%	70.6%
Average Earnings	\$6,713	\$6,782

#### PERFORMANCE PROGRESS - PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

The SCSEP received an additional \$120 million from the American Recovery and Reinvestment Act (ARRA) of 2009. These funds will permit grantees to fill over 13,000 additional authorized positions through June 2010. Because SCSEP participants are low-income persons, their earnings from the program will quickly be injected into the economy. To date, SCSEP grantees have enrolled over 10,600 persons under the SCSEP Recovery Grants.

#### **ANALYSIS**

- Initial fourth quarter performance results indicate that SCSEP will substantially meet its PY 2008 Entered Employment goal when all data are final in October 2009.
- The Employment Retention Rate has declined slightly compared to the data from one year ago.
- The Six-Month Average Earnings for the program was \$6,782. Given the economic conditions and accompanying adverse impacts on older workers, the program has performed well in providing ongoing community service opportunities and difficult-to-find post program employment opportunities. Currently, SCSEP grantees report results for common measures using supplemental data sources; however, access to UI wage record data is being established. Preliminary test runs matching participant records to UI wage records have yielded higher results for all three measures when aggregated at the national level. It is expected that the program will begin to report the enhanced results beginning with the first quarter of PY 2009.
- Additional SCSEP Measures:

SCSEP Service Level PY 2008 Goal: 162 percent Year to Date: 163 percent

SCSEP Service to Most-In-Need PY 2008 Goal: 2.65 percent Last four quarters: 2.5 percent<sup>1</sup>

SCSEP Community Service Rate PY 2008 Goal: 77 percent Year to Date: 83 percent

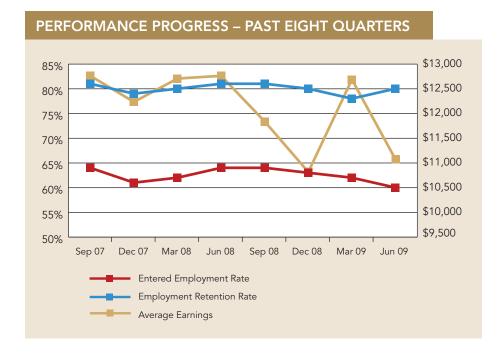
Total Community Service Hours Provided in PY 2008: 48,611,568

<sup>1</sup> Service to Most-In-Need is the average number of barriers per participant. This indicator includes those who are severely disabled, age 75 or older, with very limited employment prospects.

# **WAGNER-PEYSER EMPLOYMENT SERVICE (ES)**

Program website: http://www.doleta.gov/Programs/Wagner\_Peyser.cfm

PERFORMANCE GOALS		
Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Entered Employment	64%	60%
Employment Retention	81%	80%
Average Earnings	\$12,763	\$13,024



#### **ANALYSIS**

- The total number of participants served for the four quarters ending June 30, 2009, is 19,550,756.
- The Wagner-Peyser Employment Service has met two of its goals for PY 2008;
  - The Retention Rate of 80 percent exceeds the target of 78.6 percent.
  - The Average Earnings of \$13,024 exceeds the goal of \$10,708.
- The Wagner-Peyser Employment Service Entered Employment rate of 60 percent is just slightly below the goal of 60.3 percent for PY 2008.

#### PROGRAM DESCRIPTION

The Wagner-Peyser Act program is an integral part of the One Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers, and businesses can acquire the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment-related services including, but not limited to, job search assistance, job referral, placement assistance for job seekers, re-employment services for unemployment insurance claimants, and recruitment services for employers with job openings. Services are delivered in one of three modes including self-service, facilitated self-help services, and staff-assisted service delivery approaches. Depending on the needs of the job seeker, referral to training may be available.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

To encourage effective workforce system responses to the current economic challenges, regional reemployment conferences for practitioners from the workforce investment community were held. Key discussions focused on the transformation of the reemployment function within the workforce system, customer decision making driven by local labor market information, and the need for improved customer skill assessments to better identify gaps in knowledge or technical skills. The Recovery Act included \$400 million for the Wagner-Peyser Act, \$250 million of which is being used to provide reemployment services for UI claimants. As of June 30, 2009, a total of 1,031,292 participants had been served by the reemployment services grants.

# **WORKFORCE INVESTMENT ACT (WIA) ADULT PROGRAM**

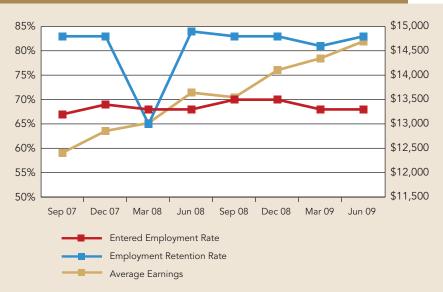
\$13,641

\$14,695

Program website: http://www.doleta.gov/programs/general\_info.cfm

1 214 31417 4132 337 123		
Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Entered Employment	68%	68.1%
Employment Retention	84%	83.3%

# PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

PERFORMANCE GOALS

Average Earnings

Adult Services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training, and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers age 55 or older, and incumbent workers.

#### **ANALYSIS**

- The WIA Adult program is currently meeting its performance goals, exceeding the targets for each of its three measures:
  - The adult Entered Employment Rate increased slightly from the third quarter to 68.1 percent.
  - The Employment Retention Rate increased to 83.3 percent from 81 percent in the previous quarter.
  - The Six-Month Average Earnings is \$14,695, which is an increase of more than one thousand dollars over the previous year ending June 30, 2008.
- Co-enrollment with the Wagner-Peyser Act funded program as well as a reduction in the number of One Stop Career Centers (which contributes to less direct access to services), may be a factor in the increased percentage of participants receiving electronic-based services only. As the proportion of individuals receiving intensive and training services has decreased, so have the outcomes. Therefore, Entered Employment and Retention Rates are lower than recent annual trends.

# PROGRAM HIGHLIGHTS/INNOVATIONS

To encourage effective workforce system responses to the current economic challenges, regional reemployment conferences were held for practitioners from the workforce investment community during the fourth quarter. Key discussions focused on the transformation of the reemployment function within the workforce system, customer decision making driven by local labor market information, and the need for improved customer skill assessments to better identify gaps in knowledge or technical skills.

# WORKFORCE INVESTMENT ACT (WIA) DISLOCATED WORKER PROGRAM

Program website: http://www.doleta.gov/programs/ETA\_default.cfm?#Dislocated

PERFORIVIAINCE GOALS		
Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Entered Employment	72%	70%
Employment Retention	87%	85.9%
Average Earnings	\$15,132	\$16,304

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS \$16,500 90% 85% \$16,000 80% \$15,500 75% \$15,000 70% \$14,500 65% \$14,000 60% \$13,500 55% 50% \$13,000 Dec 07 Mar 08 Jun 08 Dec 08 Mar 09 **Entered Employment Rate Employment Retention Rate** Average Earnings

#### **ANALYSIS**

- The Dislocated Worker
   Program's Entered Employment
   Rate fell to 67.7 percent in the
   fourth quarter from a high of
   71 percent achieved during the
   first quarter of the year.
- The Average Earnings increased to \$16,304, the highest level of the year and Retention remained roughly the same as last quarter.
- The difficulty reemploying dislocated workers in many parts of the country is well documented, especially in the rust belt and auto industry states which have been the sites of significant layoffs. Infrastructure investments created by the Recovery Act coupled with new training are hoped to be part of the solution to advancing employment opportunities for laid-off workers.

#### PROGRAM DESCRIPTION

DEDECORMANICE GOAL

The Workforce Investment Act (WIA) Dislocated Worker Program aims to quickly reemploy laid-off workers and to enhance their employability and earnings by increasing occupational skills. The Department allocates 80 percent of funds by formula to the states. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under WIA, including assistance to localities that suffer plant closings, mass layoffs or job losses due to natural disasters and military base realignment and closures.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

To encourage effective workforce system responses to the current economic challenges, the Department held a number of regional reemployment conferences for practitioners from the workforce investment community during the fourth quarter. Key discussions focused on the transformation of the reemployment function within the workforce system, customer decision-making driven by local labor market information, and the need for improved customer skill assessments to better identify gaps in knowledge or technical skills.

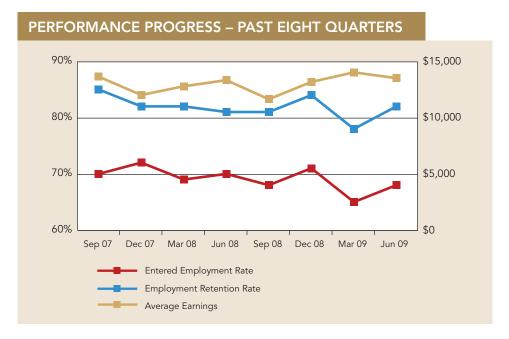
# NATIONAL EMERGENCY GRANTS (NEGs)

Program website: http://www.doleta.gov/neg

PERFORMANCE GOALS

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Performance Measure	Four Quarters Ending 6/30/08 <sup>1</sup>	Four Quarters Ending 6/30/09 <sup>1</sup>
Entered Employment	70.6%	69.8%
Employment Retention	82.0%	83.5%
Average Earnings	\$12,316	\$13,313

<sup>&</sup>lt;sup>1</sup>Performance data are based on cumulative four quarter results.



#### **ANALYSIS**

- The Entered Employment Rate for PY 2008 exceeded the target at 69.8 percent.
- The Retention Rate, at 83.5 percent, exceeded the PY 2008 target and the year-end results for PY 2007.
- The Six-Month Average Earnings, at \$13,313, exceeded the PY 2008 target as well as the performance for last year.
- 40,747 individuals participated in National Emergency Grant services during the fourth quarter of PY 2008, a 32 percent increase in participation levels from the previous quarter.

### PROGRAM DESCRIPTION

National Emergency Grants (NEGs) are intended to temporarily expand the service capacity of WIA training and employment programs at the state and local levels by providing funding assistance in response to large, unexpected economic events which cause significant job losses. Such events include business closures, mass layoffs, realignment and closure of military installations, and certain natural disasters declared eligible for public assistance by the Federal Emergency Management Agency. The American Recovery and Reinvestment Act of 2009 (ARRA) provided additional resources for services to dislocated workers through NEGs.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

- ETA issued Training and Employment Guidance Letter 19-08, National Emergency Grants Funded with American Recovery and Reinvestment Act (ARRA) of 2009 Resources, which provided guidance on NEGs and funds made available for NEGs under ARRA.
- The Office of National Response engaged in a number of outreach activities during the quarter, including hosting a webinar for nearly 500 participants across the country on the availability of Recovery Act-funded NEGs. In addition, presentations were provided to the workforce system during the 2009 Recovery and Reemployment Forums in Boston, Baltimore, Atlanta, and San Francisco.
- Seventeen new NEGs were awarded in the fourth quarter of PY 2008; 95 were awarded in all of PY 2008.
  - Twelve of the NEGs awarded this quarter were funded with resources made available under the ARRA; sixteen total for all of PY 2008.
- Eight funding increments were provided to previously awarded grants during the quarter; 20 total for all of PY 2008.
- Approximately 5,574 workers will be served through NEGs awarded during the fourth quarter of PY 2008; approximately 54,875 workers will be served by NEGs awarded in PY 2008.

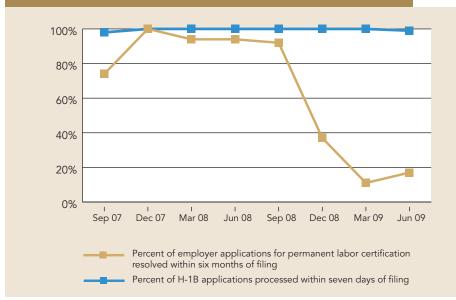
#### FOREIGN LABOR CERTIFICATION - H-1B AND PERM

Program website: http://www.foreignlaborcert.doleta.gov

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Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Processed employer labor condition applications for H-1B professional specialty temporary programs within seven days	99.98%	99.11%
Percentage of employer applications for permanent labor certification resolved within six months of filing	94%	17%

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. Permanent Foreign Labor Certification (PERM) allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

Office of Management and Budget has approved revised PERM and H-1B forms and electronic programs have been developed for enhanced web-based submission using a new Foreign Labor portal system. The new H-1B component was launched on April 15, 2009. The PERM system is in development and should be launched July 1, 2010.

#### **ANALYSIS**

- H-1B performance continues to be consistent with the goal which is at 100 percent.
- PERM program performance has risen slightly from 11 percent in the previous quarter to 17 percent.
  - The overall decrease in this measure from one year ago is due to the impact of increasing integrity activities in light of the declining economy and continued filings for positions where there are US workers. (Increased integrity activities are being implemented to protect U.S. workers and satisfy statutory responsibilities and require additional processing time.)
  - The Office of Foreign Labor Certification has developed an enhanced PERM performance measure and a new PERM integrity measure. These measures are scheduled for approval and implementation at the beginning of FY 2010.

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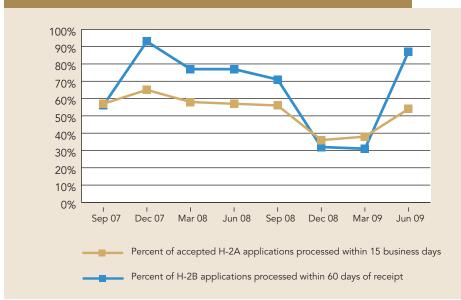
#### FOREIGN LABOR CERTIFICATION - H-2A AND H-2B

Program website: http://www.foreignlaborcert.doleta.gov

#### PERFORMANCE GOALS

Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Percent of accepted H-2A applications processed within 15 business days	57%	54%
Percent of H-2B applications processed within 60 days of receipt	77%	87%

# PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the U.S. and perform temporary non-agricultural work, which must be one-time, seasonal, peak load or intermittent in nature.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

Revised regulations were published for both the H-2A and H-2B programs and became effective in January 2009. However, a notice of suspension of the January 2009 H-2A regulation was issued in May.

#### **ANALYSIS**

- The percentage of accepted H-2A applications processed within 15 business days decreased three percentage points from the same period one year ago.
  - Resource constraints
     impacted the personnel
     available for processing.
     State Workforce Agencies had
     delays in completing housing
     inspections.
  - The transition actions due to the December publication of a revised regulation contributed to reduce processing times.
  - These impacts will continue for the rest of the year.
- H-2B program performance for the quarter increased ten percentage points over the same period one year ago.
  - This increase is a normal seasonal occurrence. The overall rate for the year is still below target.

#### Notes:

Full implementation of the revised H-2B regulation will take several quarters.

Once performance data are obtained under the revised regulation, the current target may be reassessed.

# REINTEGRATION OF EX-OFFENDERS (REXO) – ADULT (FORMERLY KNOWN AS PRISONER REENTRY INITIATIVE)

Program website: http://www.doleta.gov/pri

### PERFORMANCE GOALS

Performance Measure	Quarter Ending 6/30/08 <sup>1</sup>	Program to Date <sup>2</sup>
Entered Employment	60%	60%
Employment Retention	66%	69%
Average Earnings	\$10,002	\$10,171

<sup>&</sup>lt;sup>1</sup> Four Quarters Ending 6/30/2008 is PY 2008.

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### **ANALYSIS**

- 790 new participants were enrolled in the current quarter and a total of 4,224 participants were served in the current quarter.
- The Recidivism Rate from program inception to date is 14 percent, well below the national goal of 22 percent or less.
- Entered Employment Rate and Average Earnings continue to exceed the goal for these indicators and Employment Retention is on track to meet the current goal.

#### PROGRAM DESCRIPTION

The Reintegration of Ex-Offenders – Adult program seeks to strengthen urban communities characterized by large numbers of returning prisoners through an employment-centered program that incorporates mentoring, job training, and other comprehensive transitional services. This program is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to build a life in the community for everyone.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

At the end of thirteen full quarters of activity, the program continues to meet and slightly exceed the expected enrollment goal. REXO program services continue to be in demand for returning offenders. Grantees continue to focus on job placement, improving performance, and follow-up reporting. A random assignment evaluation is being developed and the random assignment process is expected to begin in early 2010.

<sup>&</sup>lt;sup>2</sup> Program-to-Date data is as of program inception in Spring 2006.

#### REGISTERED APPRENTICESHIP

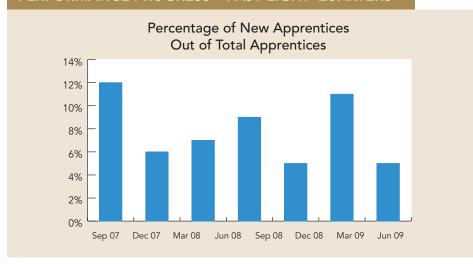
Program website: http://www.doleta.gov/oa

### PERFORMANCE GOALS

Performance Measures	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Number of new programs in industries that comprise the High Growth Job Training Initiative	260	277
Total Apprentices (Active Apprentices)	277,985	301,575
New Apprentices	24,796	14,310
Programs Maintained Total (Active Programs)	14,894	14,991
New Programs	294	307

Data are current quarter data and are not cumulative.

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### PROGRAM HIGHLIGHTS/INNOVATIONS

Integration with the workforce investment system on the state level was encouraged and promoted through the successful delivery of three Regional Action Clinics hosted by the Office of Apprenticeship between December 2008 and April 2009.

Results show that the Action Clinics played a key role in bringing about collaboration and change among the systems, creating opportunities to support apprentices and outreach to new businesses. Some results of the clinics include:

- In Texas, \$1 million in Workforce Investment Act funding for apprenticeship has been approved by the Texas Workforce Commissioners.
- In Michigan, \$1 million from the American Recovery and Reinvestment Act of 2009 will sponsor 1,000 new apprentices.
- Kansas is offering \$1,250 to sponsors for each apprentice to offset the cost of training.

#### **ANALYSIS**

- There was a 6.5 percent increase in the number of new programs in High Growth industries in the 3rd Quarter of FY 2009 when compared with the same quarter of FY 2008.
- There was an increase of 8.5 percent in the number of Total Active Apprentices in the 3rd Quarter of FY 2009 when compared to the same quarter of FY 2008.
- New Program registrations also increased by 4.4 percent between 2008 and 2009.

#### PROGRAM DESCRIPTION

The Registered Apprenticeship System is a federal-state partnership that is helping to meet our skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on:

- working in a regional economic context,
- expanding into targeted high growth industries,
- providing greater access to post-secondary education and alternative pathways for at-risk youth, and
- increasing the use of technology-based learning and competency-based models.

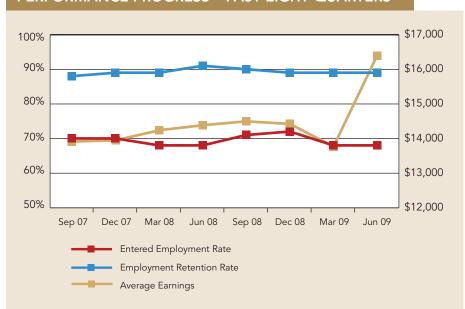
# TRADE ADJUSTMENT ASSISTANCE (TAA)

Program website: http://www.doleta.gov/tradeact/

#### **PERFORMANCE GOALS**

Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Entered Employment	68%	68%
Employment Retention	91%	89%
Average Earnings	\$14,386	\$16,400

#### **PERFORMANCE PROGRESS – PAST EIGHT QUARTERS**



#### PROGRAM DESCRIPTION

The TAA program is an integral part of the comprehensive workforce development system. The program is essential to helping workers, dislocated because of foreign trade, adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

- The Entered Employment Rate remained steady at 68 percent from the previous year.
- Employment Retention decreased slightly from the previous year.
- Average Earnings increased significantly over the previous year.
- 10,950 individuals exited the program during the quarter ending June 30, 2009:
  - 56 percent were male
  - 65 percent were over 45 years of age
  - 77 percent had a high school education or less
  - Exiters averaged 132 months of tenure at their previous employer
  - 4,174 or 38 percent received training
  - 2,678 or 64 percent completed training
  - Exiters averaged 54 weeks training duration

# **UNEMPLOYMENT INSURANCE (UI)**

Program website: http://ows.doleta.gov/unemploy/

#### PERFORMANCE GOALS

Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Percent of intrastate payments made timely	87.5%	83.8%
Detection of recoverable overpayments	55.7%	54.9%
Entered Employment Rate for UI claimants	63.4%	58.0% <sup>1</sup>
Percent of employer tax liability determinations made timely	85.6%	84.1%

<sup>&</sup>lt;sup>1</sup> Percent reemployed in year ending 3/31/2009, latest data available.

#### **OPERATIONAL RESULTS**

Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Recipiency Rate	37.2%	40.9%
Exhaustion rate	37.2%	49.9%
Percent of recipients of prime working age (25-54)	73.5%	72.8%
Percent of recipients who are female	41.9%	38.7%
New initial UI claims	12,372,317	19,857,087
Number of first UI payments	8,348,532	13,684,721
Average duration of UI (weeks)	15.3	16.3

#### PROGRAM DESCRIPTION

By temporarily replacing part of unemployed workers' lost wages, the Federal-State Unemployment Insurance (UI) system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns. States operate their own UI programs under their own laws; as the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

States were challenged by the volume of claims that overwhelmed call centers and Internet sites. Claims for all programs — regular, extended, temporary — more than doubled from the previous year. Serving this volume of claimants required diverting staff from other UI areas, made more difficult by some states' fiscal issues. Performance in all four key areas fell — timely first payments and reemployment most sharply — and only one measure remained above its target that was based on early assumptions. More weakness can be expected. The share of male claimants rose by almost six percent over the year.

- First payment timeliness fell almost two percent below the target as first pays rose 64 percent. Timeliness fell in 45 states.
- States kept overpayment detection at a high level; the FY 2009 target was exceeded by more than three points.
- Entered employment fell 5.4 percentage points over the year, as the BLS monthly job openings rate fell from 3 percent to 2.2 percent.
- Over 5.9 million of 10.1 million former UI claimants found jobs.
- Diversion of tax staff to benefit activities caused status timeliness to fall instead of rising as it normally does during economic downturns.

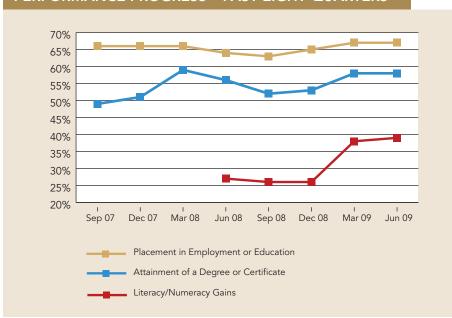
# **WORKFORCE INVESTMENT ACT (WIA) YOUTH PROGRAM**

Program website: www.doleta.gov/youth\_services

#### PERFORMANCE GOALS

Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Placement in Employment or Education	66.5%	66.7%
Attainment of a Degree or Certificate	56.5%	58.2%
Literacy/Numeracy Gains	31.1%	38.6%

#### **PERFORMANCE PROGRESS – PAST EIGHT QUARTERS**



#### PROGRAM DESCRIPTION

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or obtain a job.

### PROGRAM HIGHLIGHTS/INNOVATIONS

The American Recovery and Reinvestment Act of 2009 provided an additional \$1.2 billion in WIA youth funds. The Department, as well as states and local workforce investment areas, have been hard at work during this quarter implementing Recovery Act youth programming, including a focus on summer employment during the summer of 2009. Through June 30, 2009, a total of 163,752 youth have been served with Recovery Act funds, including 106,966 in summer employment.

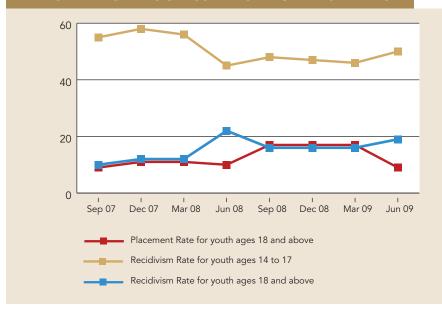
- The WIA Youth program served 207,965 participants this quarter, which is significantly higher than the previous quarter. For the program year, the WIA Youth program has served a total of 275,243 young people.
- The Placement in Employment or Education Rate for the program was 66.7 percent. This is significantly above the annual goal of 59.4 percent and a slight increase from the previous year.
- The Attainment of a Degree or Certificate measure for the program was 58.2 percent for the current quarter, which is significantly above the annual target of 50.9 percent and a slight increase from the previous year.
- The Literacy/Numeracy Gains for the program were 38.6 percent. This is significantly above the annual target of 23.2 percent and a significant increase from the previous year.

### **WORKFORCE INVESTMENT ACT (WIA) YOUTHFUL OFFENDER INITIATIVE**

#### **PERFORMANCE GOALS**

Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
Placement Rate for youth ages 18 and above	48%	50%
Recidivism Rate for youth ages 14 to 17	16%	19%
Recidivism Rate for youth ages 18 and above	17%	11%

#### PERFORMANCE PROGRESS - PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

The Youthful Offender appropriation funds a variety of projects serving both in-school and out-of-school young offenders. These projects are aimed towards supporting both young offenders and at-risk youth mainly ages 14 to 24 who are in the juvenile justice system or in the adult criminal justice system.

Youthful offender projects currently operating under this appropriation include grants to start or enhance six alternative schools for juvenile offenders, replicate six model juvenile offender projects in additional sites, start apprenticeship programs in prison in four states; reduce the involvement of youth in gangs and violence in five school districts, and serve returning young adult offenders through faith-based and secular organizations.

#### **ANALYSIS**

- The Recidivism Rate for youth ages 14 to 17 has increased three percent.
- The Recidivism Rate for youth ages 18 and above has decreased over the last year by six percent.
- The Placement Rate for youth ages 18 and above has increased two percent when compared with the same period one year ago.

Note: Changes in the Placement Rate over time reflect changes in the mix of projects being funded at any given time, rather than changes over time in the placement rates of particular projects.

Changes over time in Placement Rates also reflect whether, at a given time, there are a higher proportion of newer projects being funded versus a higher proportion of mature projects. (Newer projects tend to have lower Placement Rates than older projects.)

#### PROGRAM HIGHLIGHTS/INNOVATIONS

Beneficiary Choice Grants allow young adult offenders to choose between faith-based and secular organizations to receive assistance when they return home from prison. Participants will receive case management services from the grantee, but will choose among contracted specialized service providers for more in-depth services.

DOL has also been providing technical assistance to school-based grants in gang prevention efforts.

# INDIAN AND NATIVE AMERICAN (INA) YOUTH PROGRAM

Program website: http://www.doleta.gov/dinap/

#### **PERFORMANCE GOALS**

Performance Measure	Four Quarters Ending 6/30/08	Four Quarters Ending 6/30/09
Educational Attainment for Dropouts	108%	52%
Attainment of Two or More Goals	81%	83%

#### PROGRAM DESCRIPTION

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts, and youth who are basic-skills deficient.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

As authorized by WIA, ETA allocated \$17,820,000 of Recovery Act funds to the Native American Supplemental Youth Service Program. Training and Employment Guidance Letter 16-08 provided policy guidance and direction regarding Recovery Act funding for activities authorized under WIA Section 166 and specific instructions regarding the requirement for INA grantees to modify their strategic two-year plans. With program guidance, the Department revised and implemented data tracking systems to effectively monitor Recovery Act youth activities and expenditures.

The Recovery Act funds supported the development of work-related activities to assist youth transition between education and work. Recovery Act funding afforded the Indian and Native American youth training in green jobs, construction, and health care, resulting in credentials and certifications. The grantees fully utilized the Recovery Act funding to substantially increase the number of youth served and expand summer employment or training services.

- The Indian and Native American youth program served 5,593 youth during the report period. This is an increase of 36 participants over the same period last year in which 5,557 participants were served.
- The Educational Attainment for Dropouts rate for the report period was 52 percent compared to 108 percent during the same period one year ago. This significant reduction in outcomes may be attributed to a change in how the measure is being calculated.
- Attainment of Two or More Goals increased by two percent over the same period last year.

#### YOUTHBUILD

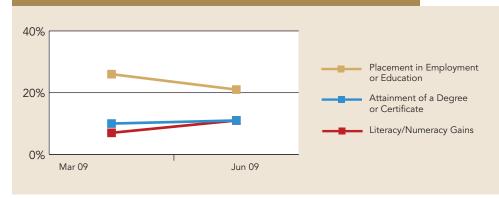
Program website: http://www.doleta.gov/youth\_services/youthbuild.cfm

#### **PERFORMANCE GOALS**

Performance Measure	Quarter Ending 6/30/09	Program Year to Date 1
Placement in Employment or Education <sup>2</sup>	21%	26%
Attainment of a Degree or Certificate <sup>2</sup>	21%	46%
Percentage of students who achieve literacy or numeracy gains of one ABE level <sup>2</sup>	11%	33%

<sup>&</sup>lt;sup>1</sup> Program-to-Date (PTD) is as of the program inception on October 15, 2007.

#### PERFORMANCE PROGRESS - PAST EIGHT QUARTERS



#### PROGRAM DESCRIPTION

YouthBuild provides job training and educational opportunities for at-risk youth ages 16-24 while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. Youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other post-secondary training opportunities. YouthBuild includes significant support systems, such as mentoring; placement in education and employment; personal counseling services; civic engagement; and participation in community service.

#### **ANALYSIS**

- The Department of Labor awarded the first YouthBuild grants in October 2007.
  6,618 youth were enrolled in 107 YouthBuild programs around the country as of June 30, 2009. This number is expected to increase dramatically once the new grantees begin enrolling participants.
- Preliminary short-term indicators of performance show that of the 6,618 youth enrolled since program inception:
  - There were 1,215 initial job placements
  - 1,457 obtained a high school diploma or GED
  - 2,146 obtained an industry-recognized certificate
  - 381 entered postsecondary education
  - 163 entered vocational/ occupational skills training
  - 568 entered a preapprenticeship program
  - 20 entered a registered apprenticeship program.

Note: The YouthBuild program uses the Youth Common Measures and two additional measures.

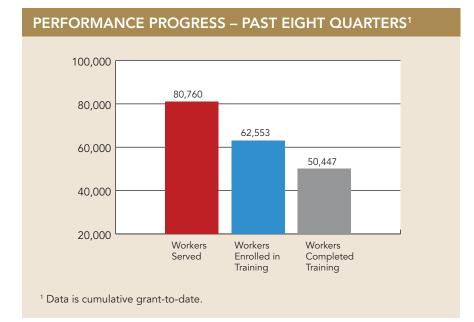
#### PROGRAM HIGHLIGHTS/INNOVATIONS

- 183 new YouthBuild programs were awarded in July 2009, including 75 grants funded with ARRA funds.
- ETA recently unveiled the YouthBuild Trainee Apprenticeship Program (YB-TAP) model, designed to strengthen pathways to apprenticeship for YouthBuild participants.
- A national DOL YouthBuild conference is planned in Seattle, Washington, October 19-22, 2009, to kick off the new YouthBuild green initiative.

<sup>&</sup>lt;sup>2</sup> Due to the long-term nature of these performance measures, the data in this chart are based on the very few participants that have reached at least one year since enrollment and/or have exited the program.

#### HIGH GROWTH JOB TRAINING INITIATIVE

Program website: www.doleta.gov/BRG/JobTrainInitiative/



#### PROGRAM DESCRIPTION

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high growth industries. This initiative invests in national models and demonstrations of solutions in each of the 13 targeted high growth industries.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

The success of the grant program at Worknet Pinellas, Inc. is evident in the accomplishments of those who complete the training program. Nearly 100 percent of those completing training went on to be placed in apprenticeship or post-secondary/advanced training. It is also important to note that of the program completers and certificate recipients, nearly half received dual industry certifications. All completers also received their Occupational Safety and Health Administration certification as a result of this program.

#### **ANALYSIS**

- 80,760 individuals were served through the initiative
- 62,553 individuals began education/ job training activities
- 50,447 individuals completed education/job training activities
- 40,365 individuals received degrees/ certificates

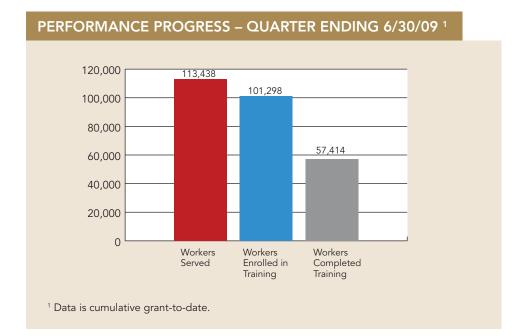
#### **Common Measure Results**

- 65.2 percent Entered Employment
- Employment Retention is at 94.6 percent
- Average Earnings were \$29,301

Common measure results are cumulative grant-to-date as reported on March 31, 2009; these are the most current results available.

#### **COMMUNITY-BASED JOB TRAINING GRANTS**

Program website: www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm



#### PROGRAM DESCRIPTION

The Community-Based Job Training grants seek to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high growth, high-demand industries and occupations. Key grant activities include, but are not limited to, training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

The grant program at George C. Wallace Community College continues to demonstrate capacity building outreach activities that have proved successful in reaching potential healthcare students. The project has reached over 15,500 individuals throughout the project period. Further, the project website's "unique visitors" count is nearing 60,000 since implementation began for this component of the project. Use of the college's Health Sciences Resource Center has continued to grow. Initial evaluations support the Center's value in aiding student retention and success. As this project nears the end of its DOL funding, the success of its components continues to surface. For example, the number of students participating in and completing training activities is expanding.

#### **ANALYSIS**

- 113,438 individuals have been served through the initiative
- 101,298 individuals began education/job training activities
- 57,414 individuals completed education/job training activities
- 43,780 individuals received degrees/certificates

#### **Common Measures Results:**

- 72.3 percent Entered Employment
- 90.6 percent Employment Retention
- \$19,639 Average Earnings

**Note:** Common measure results are cumulative grant-to-date as reported March 31, 2009; these are the most current results available.

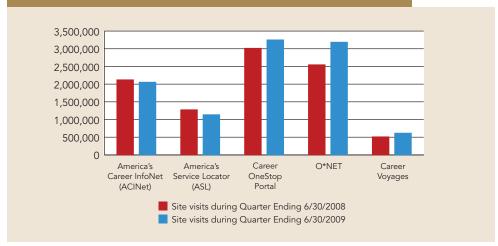
#### ETA INTERNET-BASED ASSISTANCE

Program websites: http://www.careerinfonet.org/ http://www.servicelocator.org/ http://careeronestop.org/ http://online.onetcenter.org/ http://www.careervoyages.gov/

#### **PERFORMANCE GOALS**

Performance Measure	Quarter Ending 6/30/08	Quarter Ending 6/30/09
America's Career InfoNet (ACINet)	2,123,833	2,056,807
America's Service Locator	1,277,227	1,136,616
CareerOneStop Portal	3,015,470	3,251,895
O*NET	2,549,144	3,187,252
Career Voyages	512,145	616,126
Combined Visits	9,477,819	10,248,696
O*NET Product Downloads	22,127	28,297

#### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



#### **ANALYSIS**

- ETA Internet-Based Assistance Web sites received 10,248,696 visits in the April to June 2009 quarter, an increase of eight percent over the same quarter in 2008.
- The O\*NET Web sites received over 3 million visits during the April-June 2009 quarter, an increase of 25 percent over the same quarter the previous year.
- The Career Voyages Web sites received 616,126 visits during the April-June 2009 quarter, an increase of 20 percent over the same quarter the previous year.
- The CareerOneStop Auto
  Worker ReEmployment Portal
  at: http://www.careeronestop.
  org/ReEmployment/auto/ was
  released in May 2009. The
  ReEmployment Portal received
  140,445 visits in the April-June
  quarter.

#### PROGRAM DESCRIPTION

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry-sponsored, about occupations that are in demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

#### PROGRAM HIGHLIGHTS/INNOVATIONS

- America's Service Locator has a new look and feel. It is easier than ever to locate local One Stop Career Centers and other employment-related services. Workforce system contacts and strategic partners such as Workforce Investment Boards, community colleges, local employers, and more can be found there.
- Career Voyages introduced a new Green Jobs section for information and resources on this growing employment sector.
- The Competency Model Clearinghouse released two new Industry Models: Transportation, Distribution, and Logistics Competency Model, and Mechatronics.
- The crosswalk data for the Military Occupational Classification (MOC) has been updated from the latest release (April 2009) by the Department of Defense. Over 8,700 MOC occupations are linked to related O\*NET-SOC occupations to help transitioning military personnel locate appropriate civilian jobs.

★ 28 ★

#### **GLOSSARY**

#### **Common Performance Measures**

(Used by Workforce Investment Act, Title I, YouthBuild, Wagner-Peyser, TAA, SCSEP, PRI, and NFJP)

#### **ADULT MEASURES**

#### **Entered Employment**

Of those who are not employed at the date of participation: The number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Employment Retention**

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **Average Earnings**

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### **YOUTH MEASURES**

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service), plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education

Of those who are not in post-secondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

# **Program Specific Performance Measures**

#### FOREIGN LABOR CERTIFICATION

Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified (2) denied or (3) withdrawn.

# Percent of Employer Applications for Labor Certification under the Streamlined System that are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified (2) denied or (3) withdrawn.

# The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager (CAM) initiative.

# Percent of the H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a State Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the State Workforce Agency.

# INDIAN AND NATIVE AMERICAN (INA) ADULTS

#### Average Hourly Wage Gain

Measures the INA program's ability to increase participant earnings by comparing "pre-program" wages with "post-program" wages. As a dollar amount, the post-program wages minus pre-program wages for those participants that obtained employment after exiting the program. The outcome for this measure is an average of all "pre" and "post" program wages for all participants that obtained employment at exit.

#### **Employability Enhancement Rate**

As a rate, the total number of terminees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of terminees enrolled in the program year.

#### **Entered Employment Rate**

The number of terminees who entered unsubsidized employment at termination divided by the total number of terminees.

#### **Positive Termination Rate**

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement, divided by all terminees enrolled in the program year.

# INDIAN AND NATIVE AMERICAN (INA) YOUTH

#### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the thirteen goals listed in the legislation, divided by the total number of Supplemental Youth Services participants enrolled during the report period.

#### **Educational Attainment for Dropouts**

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

#### ETA INTERNET-BASED ASSISTANCE

The Number of Web Site Visits on America's Career InfoNet

The Dissemination of O\*NET Data Measured by Web Site Visits

The Number of Web Site Visits on Career Voyages

# Percent of New Requirements Ratings for O\*NET-SOC Occupations

Number of occupations updated and released in database divided by the total number of O\*NET-SOC occupations during the fiscal year.

# Percent of O\*NET-SOC Occupations for Which Updated Data Are Released

Number of occupations for which incumbent survey activities have been completed and closed out divided by the total number of O\*NET-SOC occupations during the fiscal year.

#### Web Site Visits to O\*NET

# REINTEGRATION OF EX-OFFENDERS (REXO) – ADULT (FORMERLY KNOWN AS PRISONER REENTRY INITIATIVE)

#### Recidivism Rate

The percentage of participants who are re-arrested for a new crime or reincarcerated for revocation of a parole or probation violation within one year from release from prison.

#### REGISTERED APPRENTICESHIP

#### **Employment Retention**

The number of apprentices employed nine months after registration divided by the number of apprentices registered in the first quarter of the fiscal year.

#### **Earnings Gain**

The difference between the average of the current wage of the total number of entrants still employed nine months later and the average of the starting wage of the total number of entrants registered in the first quarter of the fiscal year.

#### Average Cost Per Registered Apprentice

Program budget allocation divided by total active federal program participants (apprentices).

# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

#### **Placement Rate**

The number of participants during the report period who were placed in unsubsidized employment divided by the number of authorized grantee community service positions. Placement in unsubsidized employment may be either part-time or full-time.

#### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

#### **UNEMPLOYMENT INSURANCE (UI)**

#### Percent of Intrastate Payments Made Timely

The percentage of intrastate UI benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

#### **Detection of Recoverable Overpayments**

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

#### **Entered Employment Rate**

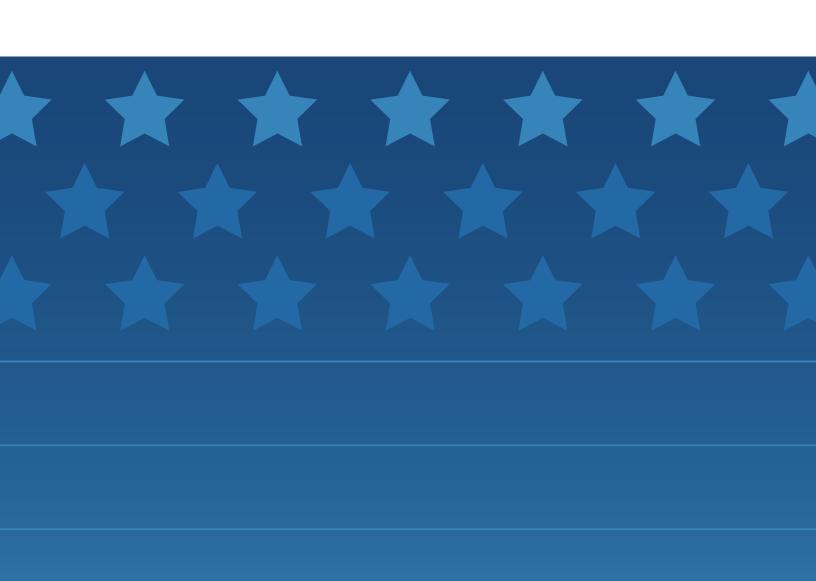
The percent of persons receiving an intrastate first payment in a given quarter who had earnings in the next quarter.

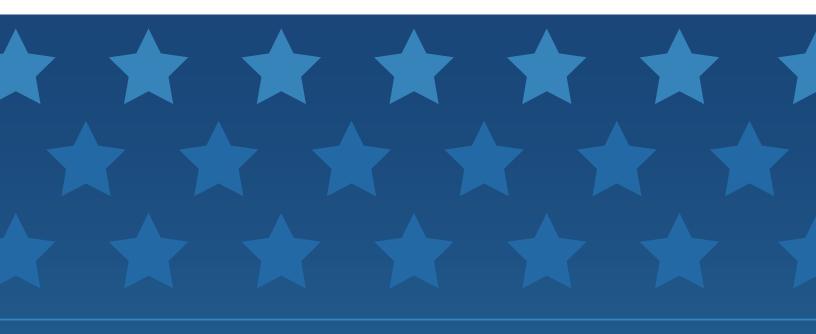
# Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

# **NOTES**

**★** 32 **★** 





# **EMPLOYMENT AND TRAINING ADMINISTRATION**

UNITED STATES DEPARTMENT OF LABOR