

Workforce SYSTEM RESULTS

October 1- December 31, 2009
Second Quarter, Program Year 2009
First Quarter, Fiscal Year 2010



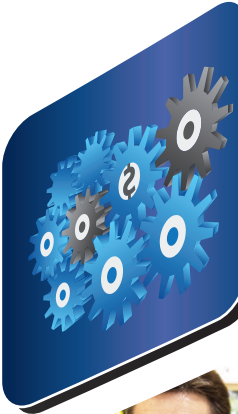
progress



improve



connect



growth



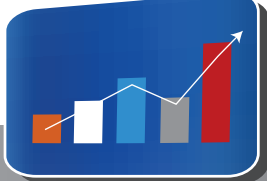
achieve



workforce



results



success



goals

The Employment and Training Administration (ETA) provides this overview of performance results for the period ending December 31, 2009. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, ensuring workplaces are safe and healthy, assuring fair and high quality work-life environments, securing health benefits and, for those not working, providing income security and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act program results.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adult, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at www.doleta.gov/performance.

Hilda Solis
Secretary of Labor



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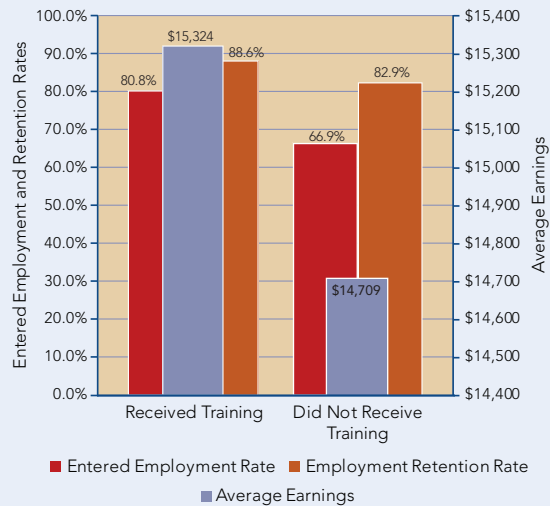
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Quarterly Spotlight: Workforce Investment Act (WIA) Program Services Program Year 2008

The Workforce Investment Act Standardized Record Data (WIASRD) contains individual records for every person that exits from Workforce Investment Act (WIA) programs on an annual program year basis. This data provides the workforce system with the ability to analyze the effectiveness of the various programs and services that are offered, given the characteristics of the participants.

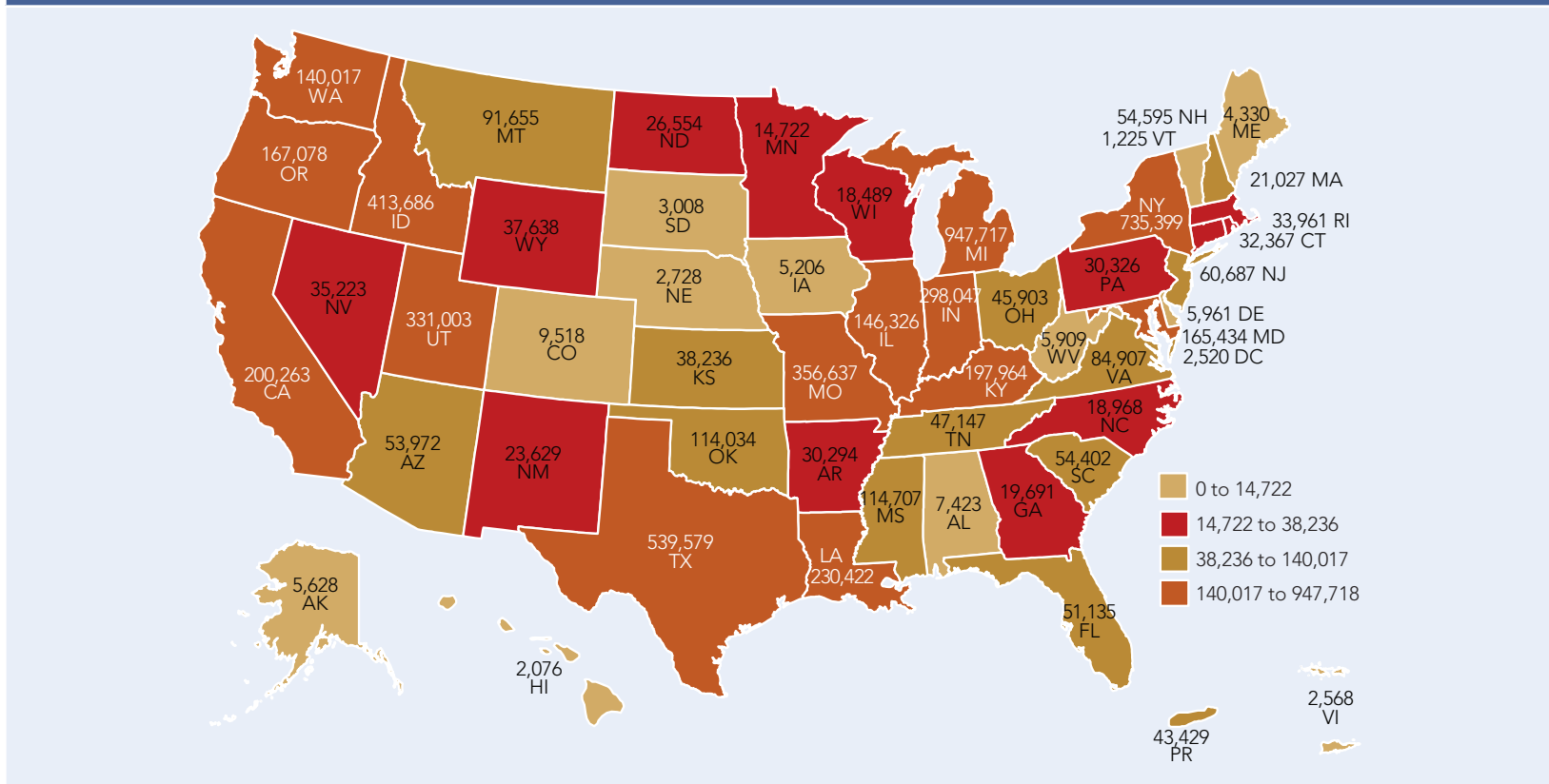
The following chart presents the average common measure outcomes for the population of adult and dislocated worker program exiters that received training compared to those who did not receive training, based on Program Year 2008 data. The chart indicates that the common measure outcomes were higher for the adult and dislocated worker exiters that received training, across the board, when compared to the common measure outcomes for the adult and dislocated worker exiters that did not receive training. In particular, the entered employment and employment retention rates were approximately 13.9 and 5.7 percentage points higher for those who received training, respectively. Additionally, average six month earnings were approximately \$615 higher for the adult and dislocated worker exiters that received training.

WIA Adult and Dislocated Worker Exiters Receiving Training versus WIA Adult and Dislocated Worker Exiters Not Receiving Training



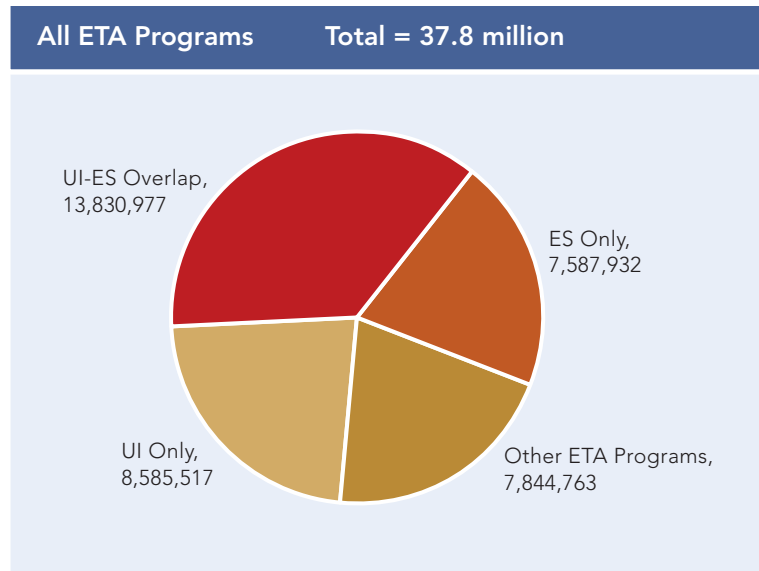
On October 1 of each year, states submit an annual report of the Workforce Investment Act Services. The following information has been gleaned from that information and charts the various data cohorts to present a picture of the different WIA services. Additional information on these State reports can be accessed at <http://www.doleta.gov/performance/results/Reports.cfm?#wiastann>

Total WIA Participants by State, Program Year 2008
National Total = 6,125,370



People Served by Program

In the 12 month period ending December 31, 2009, ETA programs served over 37.8 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 79.3 percent of this total, and 61.7 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's targeted programs, described in the pie chart and table below as "Other ETA Programs," provided more comprehensive services to over 7.8 million people.



Other ETA Programs

WIA Adults	5,597,700
WIA Dislocated Workers	864,237
Registered Apprenticeship ¹	483,031
WIA Youth	307,214
Trade Adjustment Assistance ²	166,297
Community Based Job Training Grants ³	141,048
High Growth Job Training Initiative ³	90,469
Senior Community Service Employment Program	84,142
National Emergency Grants	52,611
Youthful Offender Initiative	12,025
National Farmworker Jobs Program	20,371
Indian and Native American Adult	8,732
Reintegration of Ex-Offenders - Adult ⁴	1,782
Indian and Native American Youth	3,795
Youth Build ³	11,309
Total	7,844,763

¹ Source: Registered Apprenticeship Partners Information Data System (RAPIDS) – Data obtained from 32 States that participate in this database.

² Trade Adjustment Assistance numbers reflects data as of 9/30/2009.

³ Data reflects Program-to-Date performance.

⁴ Includes Beneficiary Choice participants.

Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending December 31, 2009 covers programs operating in Program Year 2009 (July 1, 2009, through June 30, 2010) and programs operating in Fiscal Year 2010 (October 1, 2009, through September 30, 2010). The funding displayed below is from both the FY 2009 and FY 2010 appropriations. Registered Apprenticeship, Trade Adjustment Assistance, and Unemployment Insurance programs run on a fiscal year and December 31, 2009 is the first quarter of FY 2010. All other programs run on the program year (PY), from July 1 to June 30. December 31, 2009 is the second quarter of PY 2009.

Apprenticeship ¹	\$27,784,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve ²	\$283,051,000
Indian and Native American Adult Program ³	\$42,736,476
National Farmworker Jobs Program ⁴	\$76,710,000
Senior Community Service Employment Program	\$571,925,000
Trade Adjustment Assistance Training(TAA) ⁵	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,235,645,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
WIA Adult	\$861,540,000
WIA Dislocated Workers Formula Grant	\$1,183,840,000
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities ⁶	\$919,559,646
Indian and Native American Youth Program ⁶	\$9,351,681
WIA Youth (Older and Younger)	\$910,207,965
YouthBuild	\$70,000,000
TOTAL	\$8,772,260,122

* Note: This table excludes American Reinvestment and Recovery Act of 2009 (henceforth referred as Recovery Act or ARRA) money.

¹ Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provides technical assistance for Registered Apprenticeship programs.

² The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for Adults/Dislocated Worker programs.

³ The total appropriation is \$52,758,000; \$10,021,524 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

⁴ The total appropriation is \$82,620,000; \$5,400,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

⁵ The total appropriation for Trade Adjustment Assistance Program is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance.

⁶ The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,509,354 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

Government Performance and Results Act Goals

The Government Performance and Results Act of 1993 was designed to improve the American people's confidence in the capability of the federal government by holding federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with the Government Performance and Results Act. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect PY 2009 goals for most programs and FY 2010 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Goal	Results as of 12/31/09 ¹
Foreign Labor Certification		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	99%
Process H-2B Applications within 60 Days of Receipt	65%	99%
Percentage of Employer Applications for Labor Certification Resolved within Nine Months of Filing	80%	4%
Percent of Accepted H-2A Applications Processed within 15 Business Days	53%	62%
Indian and Native American Adult Program		
Entered Employment Rate	60.2%	59%
Employment Retention Rate	74.7%	73%
Average Earnings	\$9,174	\$9,738
Indian and Native American Youth Program²		
Education Attainment for Dropouts	50%	33%
Participants who Attained Two or More Goals	80%	90%
National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance³		
Increase the Number of Site Visits on CareerOneStop	25,000,000	11,269,106
Increase the Dissemination of Occupational Information Network (O*NET) Data Measured by Site Visits	12,000,000	7,462,548

Government Performance and Results Act Goals

	Goal	Results as of 12/31/09 ¹
National Emergency Grant		
Entered Employment Rate	67.1%	65.3%
Employment Retention Rate	81.9%	81.9%
Average Earnings	\$12,488	\$15,196
National Farmworker Jobs Program (NFJP)		
Entered Employment Rate	77.2%	83%
Employment Retention Rate	69.7%	74.8%
Average Earnings	\$8,843	\$9,025
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)⁴		
Percent of Participants Employed in the First Quarter after Exit	57.7%	64%
Employment Retention Rate	64.7%	72%
Average Earnings	\$9,382	\$10,204
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison	22%	13%
Registered Apprenticeship		
Entered Employment Rate	66.5%	67.6%
Employment Retention Rate	81.4%	81.5%
Senior Community Service Employment Program		
Entered Employment Rate	46.2%	44.7%
Employment Retention Rate	69.7%	68.5%
Average Earnings	\$6,374	\$6,790
Trade Adjustment Assistance⁵		
Entered Employment Rate	61.9%	68%
Employment Retention Rate	83.3%	97%
Average Earnings	\$13,172	\$16,360

Government Performance and Results Act Goals

	Goal	Results as of 12/31/09 ¹
Unemployment Insurance⁶		
Percent of Intrastate Payments Made Timely	85.9%	81.9%
Detection of Recoverable Overpayments	52.8%	50.8%
Entered Employment Rate for Unemployment Insurance Claimants	58.6%	54.9%
Percent of Employer Tax Liability Determinations Made Timely	90%	84.7%
Wagner-Peyser Employment Service		
Entered Employment Rate	56.5%	52%
Employment Retention Rate	76.6%	76%
Average Earnings	\$9,827	\$12,443
Workforce Investment Act Adult Program		
Entered Employment Rate	65.5%	59.4%
Employment Retention Rate	81.9%	80.1%
Average Earnings	\$13,741	\$14,585
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	66.3%	57.7%
Employment Retention Rate	84.0%	82.7%
Average Earnings	\$15,542	\$16,444
Workforce Investment Act Youth Program		
Placement in Employment or Education rate	58.0%	65.8%
Attainment of Degree or Certificate Rate	47.9%	58.6%
Percentage of Students Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	28.7%	41.5%
YouthBuild⁷		
Placement in Employment or Education Rate	36.0%	39.2%
Attainment of Degree or Certificate Rate	Baseline	52.8%
Percentage of Students Who Achieve Literacy or Numeracy Gains	30.0%	42.7%

Government Performance and Results Act Goals

	Goal	Results as of 12/31/09 ¹
Youthful Ex-Offenders⁸		
Placement Rate for Youth Ages 18 and Above	47.8%	59.9%
Recidivism Rate for Youth Ages 14 to 17	16%	19%
Recidivism Rate for Youth Ages 18 and Above	17%	9%

¹ Cumulative four quarters unless otherwise indicated.

² The Program reports on a semi-annual basis. This data represents the period April 1, 2009 through September 30, 2009.

³ Data are Program-to-Date as of the program inception on July 1, 2009.

⁴ Program-to-Date data as of program inception in spring 2006.

⁵ Results are as of September 2009.

⁶ Based on first payments numbers from July 2008 to June 2009; the latest data for reemployment are from October 2008 to September 2009; the data for 5 states that have not submitted reports were estimated.

⁷ Program-to-Date data as of the program inception on October 15, 2007.

⁸ Program-to-Date for currently operating projects.

Disability Program Navigator Initiative (DPNI)

http://www.doleta.gov/disability/new_dpn_grants.cfm

Program Description

In 2002, the Department of Labor (DOL) and the Social Security Administration jointly funded the DPNI, which established a new position, the Disability Program Navigator (DPN), located within DOL's One-Stop Career Center, system to create systemic change and provide enhanced services to people with disabilities. DPN serves individuals with disabilities by:

- Promoting effective physical, programmatic, and communication access, and conducting outreach to the disability community.
- Facilitating the development of "Integrated Resource Teams" to blend and braid services around an individual customer's needs.
- Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce.
- Developing strategic partnerships to leverage resources, and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

Analysis

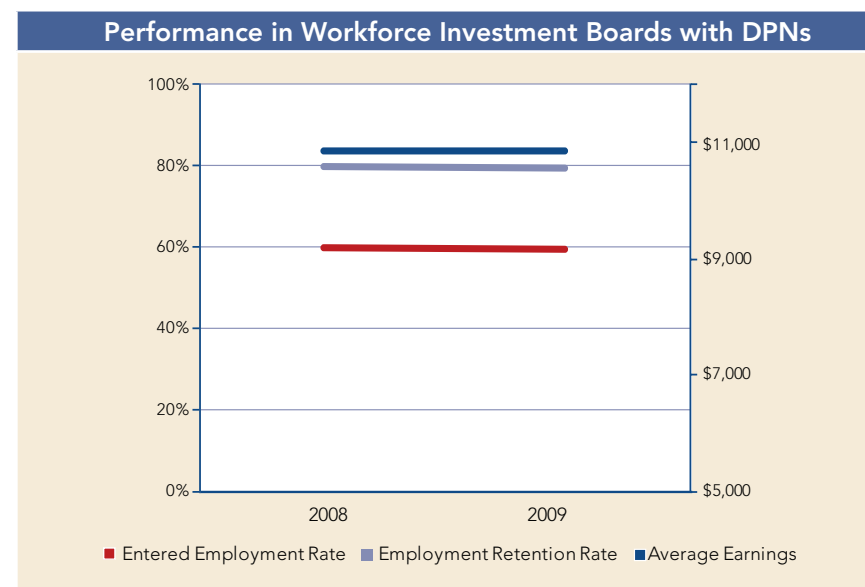
All common measure results are Final results from the PY 2007 WIASRD. Data for PY 2008 will be available in April 2010.

Program Performance

Performance Measure	Workforce Investment Board with DPN	
	Program Year 2008	Program Year 2009
Entered Employment Rate	60%	59.6%
Employment Retention Rate	80%	79.6%
Average Earnings	\$10,862	\$10,862

* These results are for PY2006 and 2007. PY 2008 will be available April 2010.

Performance in the Past Two Program Years



Program Highlights

In FY 2010, Congress appropriated funds for a Disability Coordination Initiative which will be managed jointly between the Employment Training Administration (ETA) and the Office of Disability Employment Policy (ODEP). The initiative will utilize lessons learned from the DPN and ODEP grant sites. Funds for DPN grants have not been appropriated in the budget for FY 2010.

Since the inception of the DPNI, a number of successes have been documented, including the following:

- The DPNI at the Federal and at the state One-Stop levels, developed strategies and linked them with the national service projects as one model to provide employment skills and experience to persons with disabilities.
- The DPNI developed its latest promising practice Information Brief on Universal Design, which is being disseminated through the Workforce3One Disability and Employment Web site/Community of Practice.

Indian and Native American Adult Program

<http://www.doleta.gov/dinap/>

Program Description

ETA's Indian and Native American Program provides employment and training grants to Indian tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

Program Highlights

In FY 2010, a total of \$52,758,000 was enacted for INAP. This is the same amount provided in FY 2009. ETA will use these funds to support the continued administration of INAP programs including the Comprehensive Service Program and the Supplemental Youth Service Program. One percent of Section 166 funds can be set-aside to fund training and technical assistance (TAT), and other discretionary spending. In PY 2010, INAP will devote this TAT funding for projects such as, but not limited to: 1) partnerships and collaborative efforts with other Federal agencies and Local Workforce Boards and the One-Stop Career Center system; 2) establishing and maintaining technology reporting systems; 3) Veteran's Priority of Service; and 4) peer-to-peer technical assistance. Additionally, ETA will provide green jobs related technical assistance to INAP grantees in PY 2010.

Trends from the past three years indicate that while participants are trained in a variety of occupations, the top five occupations are as follows:

Occupation	Total
Nursing Aides, Orderlies and Attendants	1,611
Truck Drivers, Heavy and Tractor Trailer	829
Office and Administrative Support	658
Computer Operators	588
Medical Assistants	578
Maintenance and Repair Workers General	466

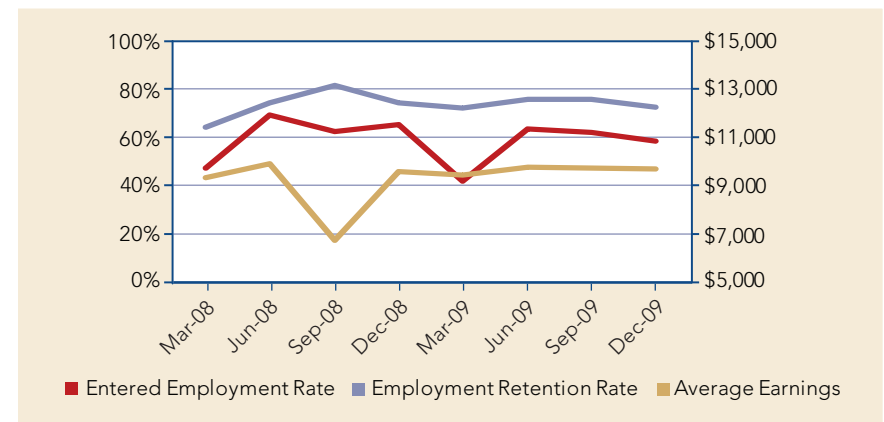
Analysis

- The INA program served 29,921 participants during the 12 month period ending on December 31, 2009. This reflects an eight percent drop in participants compared to the same time period last year.
- The Entered Employment Rate decreased by five percent and Employment Retention Rate decreased by two percent compared to a year ago, while the Average Earnings increased by \$106.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08	Four Quarters Ending 12/31/09
Entered Employment Rate	66%	59%
Employment Retention Rate	75%	73%
Average Earnings	\$9,632	\$9,738

Performance in the Past Eight Quarters



National Farmworker Jobs Program

www.doleta.gov/MSFW

Program Description

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally employed farmworkers and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture. The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the National Farmworker Jobs Program is accessed through grantee partners and local One-Stop Career Centers.

Analysis

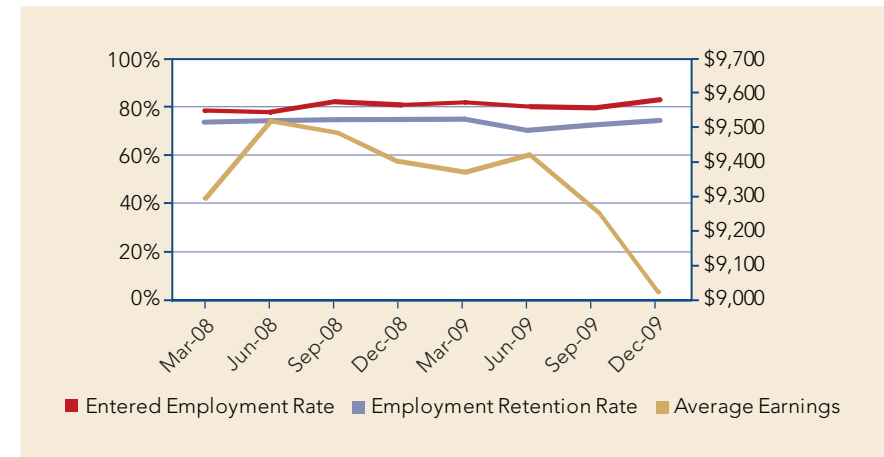
- The NFJP program served 20,371 participants during the four quarters ending December 31, 2009.
- The Entered Employment Rate measured at 83.0 percent. This is nearly six points higher than the annual GPRA performance target of 77.2 percent.
- The Employment Retention Rate and Average Earnings measures are also higher than the PY 2009 GPRA targets. Almost 75 percent of participants employed in the first quarter after exit, remained employed the second and third quarter after exit. The Employment Retention Rate has increased by two percentage points when compared with the previous quarter.
- At \$9,025, the Average Earnings is lower than the previous eight quarters.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	81.4%	83.0%
Employment Retention Rate	74.9%	74.8%
Average Earnings	\$9,409	\$9,025

* Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

In PY 2009, NFJP grants were awarded to the existing 52 state service delivery areas through the training program and 15 multiple state service delivery areas through the housing program via formula allocation to existing grantees. Four grantees identified as “underperforming” did not receive these grants.

In PY 2009, NFJP staff devoted a small portion of technical assistance funds to green jobs activities. A planning grant was awarded to an NFJP grantee in California to establish Green Centers for Migrant Seasonal Farmworker (MSFW) training and job placement consistent with the Administration’s vision for a green economy. Farmworkers and other low-income rural individuals can get information on weatherization, energy efficiency, “green” jobs opportunities, etc. Partnerships have been formed with the State’s Energy Department, and joint activities have also been planned with other State organizations.

Senior Community Service Employment Program (SCSEP)

www.doleta.gov/seniors

Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

Analysis

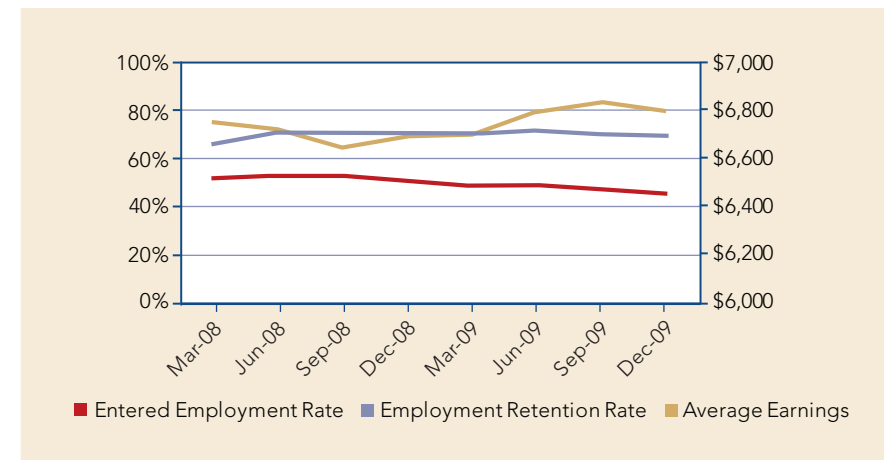
- 84,142 participants have been served by Senior Community Service Employment Program through regular formula allotments in the four quarters ending December 2009. The Recovery Act has helped fund services to an additional 19,690 SCSEP participants.
- SCSEP participants recorded 23,093,879 hours of community service at the end of the second quarter of PY 2009.
- The Employment Retention Rate of 68.5 percent is slightly above the PY 2009 goal of 68.3 percent, and the Average Earnings of \$6,790 exceeds the annual performance target by more than nine percent. The Earnings also reflect a two percent increase when compared with the same time period last year (PY 2008).
- The Entered Employment Rate of 44.7 percent is currently 3.6 percentage points below the PY 2009 performance target.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	50%	44.7%
Employment Retention Rate	70%	68.5%
Average Earnings	\$6,686	\$6,790

* Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

The number of low income seniors being served by the program will increase due to an additional \$225 million awarded by Congress in the FY 2010 budget. The funds have been distributed to 57 SCSEP grantees for use over a 17-month period from January 29, 2010 to July 1, 2011.

Wagner-Peyser Employment Service (ES)

http://www.doleta.gov/Programs/Wagner_Peyser.cfm

Program Description

Wagner-Peyser Act funded programs are an integral part of the One Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers, and businesses can find the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff assisted service.

Analysis

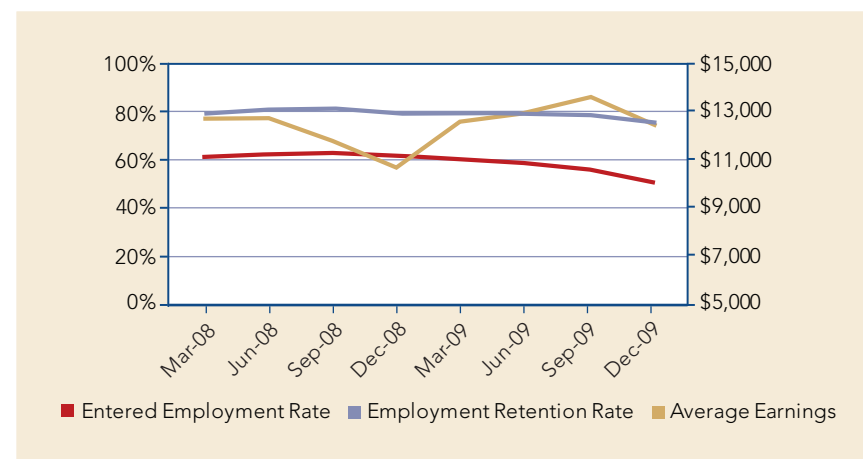
- The total number of participants served for the four quarters ending December 2009, is 21,418,909, a 27 percent increase from the same time period last year.
- The Entered Employment Rate (EER) is 52 percent, which is three and a half percentage points below the target of 56.5 percent.
- The Employment Retention Rate of 76 percent is slightly lower than the annual performance target of 76.6 percent and four percentage points lower than the performance when compared with the same time period last year.
- The Average Six Month Earnings for participants of the program is \$12,443. This is 27 percent more than the annual performance target and 15 percent higher than the earnings during the same time period last year.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	63%	52%
Employment Retention Rate	80%	76%
Average Earnings	\$10,818	\$12,443

*Data is on a Four Rolling Quarter basis

Performance in the Past Eight Quarters



Program Highlights

The Recovery Act made \$150,000,000 available to One-Stop Career centers to provide a variety of services, including job search assistance, skills assessments, and labor market information services to job seekers and to employers.

An additional \$250,000,000 in RES funding was provided via the Wagner-Peyser formula to supplement existing RES for Unemployment Insurance (UI) claimants, and to support integrating ES and UI information technology to identify and serve the needs of such claimants.

Workforce Investment Act Adult Program

http://www.doleta.gov/programs/general_info.cfm

Program Description

Adult services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find skilled workers and promote and facilitate an integrated public workforce system by offering a full array of workforce education, training, and information services. Adult Programs serve the broadest range of individuals, including public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

Analysis

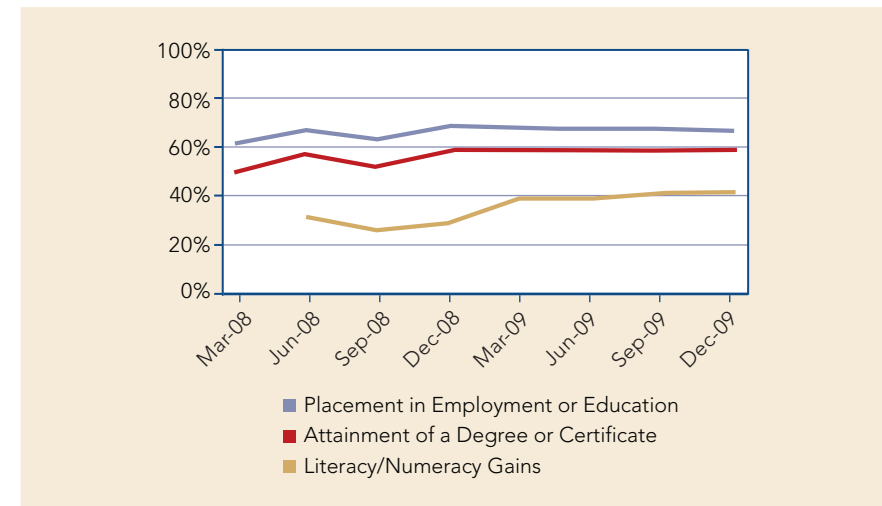
- The Workforce Investment Act Adult program served 2,369,026 participants in the second quarter of PY 2009. This number reflects a 37 percent increase when compared with the second quarter of PY 2008. This steady increase through the last several quarters reflects the amplified demand for services as well as the effect of the Recovery Act funds, which have boosted the program's ability to provide services.
- While the overall number of individuals obtaining employment after receiving program services has increased when compared to same time period last year, the Adult Entered Employment Rate, has decreased to 59.4 percent. This is approximately 6 percentage points lower than the performance target for PY 2009.
- The Employment Retention Rate for the second quarter was 80.1 percent, roughly two percentage points below the performance target for PY 2009.
- The Six-Month Average Earnings are \$14,585, which is well above the PY 2009 target of \$13,741.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	70%	59.4%
Employment Retention Rate	83%	80.1%
Average Earnings	\$14,104	\$14,585

* Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

- Over the next four months, ETA will partner with the Department of Education's Office of Vocational and Adult Education (OVAE) and the National Center for Educational Excellence (NCEE) to host a series of forums on adult learning strategies in an effort to increase awareness across the workforce and educational systems on innovative practices. Lessons learned from the meetings will also be translated into curricula for two Training Institutes on career pathway models to be held in the fall of 2010.

Workforce Investment Act Dislocated Worker Program

http://www.doleta.gov/programs/ETA_default.cfm

Program Description

The Workforce Investment Act Dislocated Worker Program provides services to quickly re-employ laid-off workers and increase their earnings by enhancing their occupational skills. The Department of Labor allocates 80 percent of funds by formula to the states. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under the Workforce Investment Act, including assistance to localities that suffer plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

Analysis

The Dislocated Worker Program is meeting one out of its three performance measures in the second quarter of PY 2009.

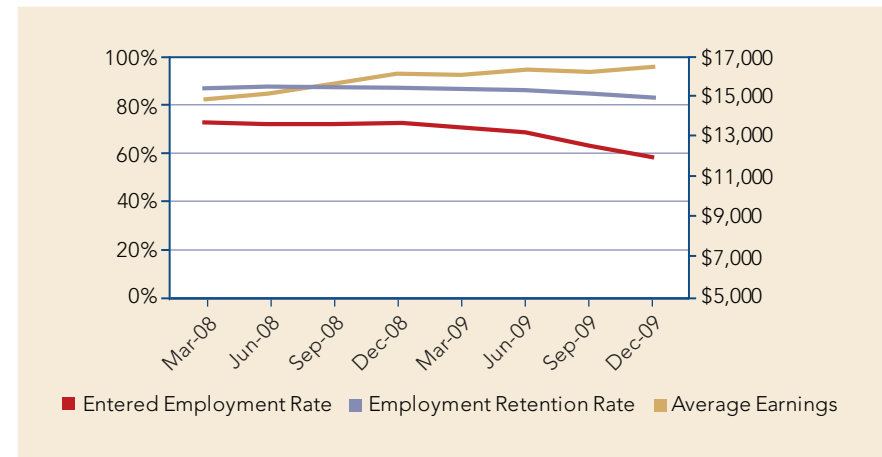
- The Entered Employment Rate measures 57.7 percent, which is nearly 13 percent below the annual GPRA performance target of 70.2 percent.
- At 82.7 percent, the Employment Retention Rate is approximately one percentage point below the annual performance target.
- The Average Earnings stands at \$16,444 for the second quarter, which is 11 percent higher than the PY 2009 target of \$14,773.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	72%	57.7%
Employment Retention Rate	87%	82.7%
Average Earnings	\$16,044	\$16,444

*Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

The Dislocated Worker program has shown a substantial increase in the number of participants receiving employment and training services. ETA attributes the increase in the number served to the increased demand for services in a recovering job market and the additional funding made available by the Recovery Act.

Recovery Act Update

The Recovery Act made available \$1,250,000,000 to the Department of Labor to fund WIA Dislocated Worker programs. The funds are provided to fund activities authorized under the WIA and Wagner-Peyser Act. ETA outlined strategies aimed at adapting dislocated worker skills and career goals to the rapidly changing economy and employment options. States are encouraged to align their WIA Dislocated Worker formula funds with spending strategies and activities with state and regional economic recovery plans, particularly those connected with the Recovery Act, to ensure that training and employment services support anticipated industry growth.

National Emergency Grants

<http://www.doleta.gov/neg/>

Program Description

National Emergency Grants are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing time-limited funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act. Significant dislocation events include business closures, mass layoffs, realignment and closure of military installations as a result of the Base Realignment and Closure initiative of 2005, and disasters declared by the Federal Emergency Management Agency.

Analysis

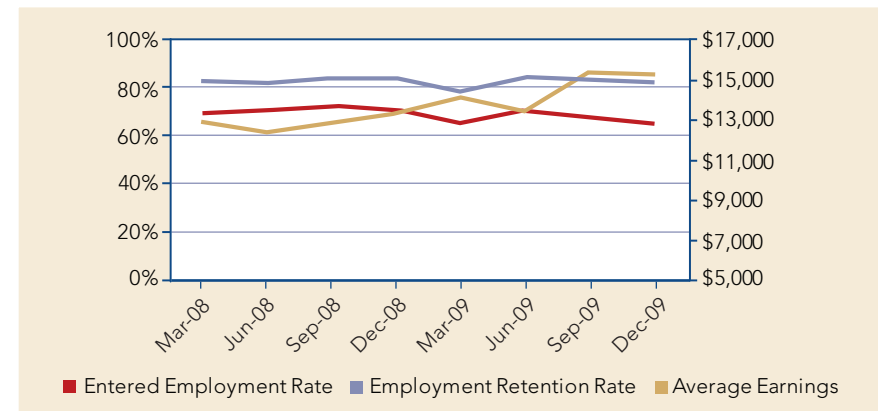
- 38,627 individuals participated in National Emergency Grant (NEG) services during the current quarter; 52,611 individuals participated in NEG services during cumulative four-quarter reporting period.
- The Entered Employment Rate for the second quarter of Program Year (PY) 2009 was 65.3 percent, a two percentage point decline when compared to the previous quarter.
- The Employment Retention Rate was 81.9 percent, two percentage points lower than the previous quarter. However, the performance met the PY 2009 performance goal.
- The Six-Month Average Earnings during the second quarter of PY 2009 was \$15,196. This is a 15 percent increase over the same time last year but a slight decline (less than one percentage) from the previous quarter.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Entered Employment Rate	70.5%	65.3%
Employment Retention Rate	83.6%	81.9%
Average Earnings	\$13,219	\$15,196

*Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

- As of December 31, 2009, using Recovery Act funds, forty-six National Emergency Grants (including increments) and three Health Care Tax Credit (HCTC) NEGs have been awarded.
- Thirty-three new National Emergency Grants were awarded in the second quarter of PY 2009; fourteen of them were funded with resources made available under the Recovery Act; two with funds made available under the Recovery Act for HCTC.
- Approximately 14,435 workers will be trained through National Emergency Grants awarded during the second quarter of PY 2009.

H-1B and Permanent Foreign Labor Certification (PERM)

<http://www.foreignlaborcert.doleta.gov/>

Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

Analysis

- The number of H-1B applications processed within seven business days decreased one percentage point from the same period one year ago. This decrease is primarily the result of increased program integrity measures, including application denials for not possessing a valid FEIN.
- The number of PERM applications resolved in six months declined by 33 percent from the same quarter in FY 2009. This decrease was due to focus on backlog reduction and processing of older cases first. It is expected that performance on this measure will significantly improve as the backlog is reduced.
- The PERM nine-month timeframe is a new performance measure for the Office of Foreign Labor Certification (formerly a six-month measure), implemented in the first Quarter of FY 2010. Also implemented in the first quarter was a new PERM integrity measure: "Percent of resolved permanent applications selected for integrity review and found in compliance."

Program Highlights

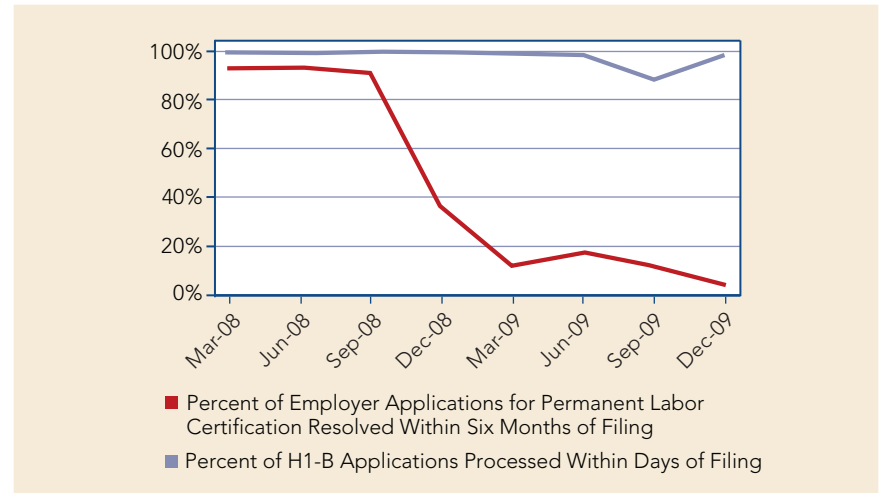
In FY 2010, the Office of Foreign Labor Certification (OFLC) is making an effort to reduce by 50 percent the backlog of applications on permanent labor certification. OFLC is redirecting staff and other resources to ensure the success of this initiative.

Program Performance

Performance Measures	Four Quarters Ending 12/31/08	Four Quarters Ending 12/31/09
Percent of H1-B Applications Processed within Seven Days of Filing	100%	99%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing*	37%	4%

*This measure changed in FY 2010 to within nine months of filing. These results are not against the same measure as existed in FY 2009.

Performance in the Past Eight Quarters



Note: Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing measure changed in FY 2010 to within nine months of filing. These results are not against the same measure as existed in FY 2009.

H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

Program Description

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary non-agricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

Analysis

The percentage of H-2A applications processed within 15 business days increased 26 percentage points from the same period a year ago.

The publication, subsequent withdrawal, and proposed revisions to the regulations governing the H-2A program have required changes to program operations and guidance to program users, resulting in fluctuations to data and dates of processing. The percent of H-2A applications processed is above the target levels for this indicator because of the nature of the processing model imbedded in the former regulatory scheme.

The percentage of H-2B applications processed for the quarter increased by 67 percentage points when compared with the same time period one year ago. H-2B processing exceeds the target by 34 points largely due to the attestation-based program model required in the 2008 final regulation.

Program Highlights

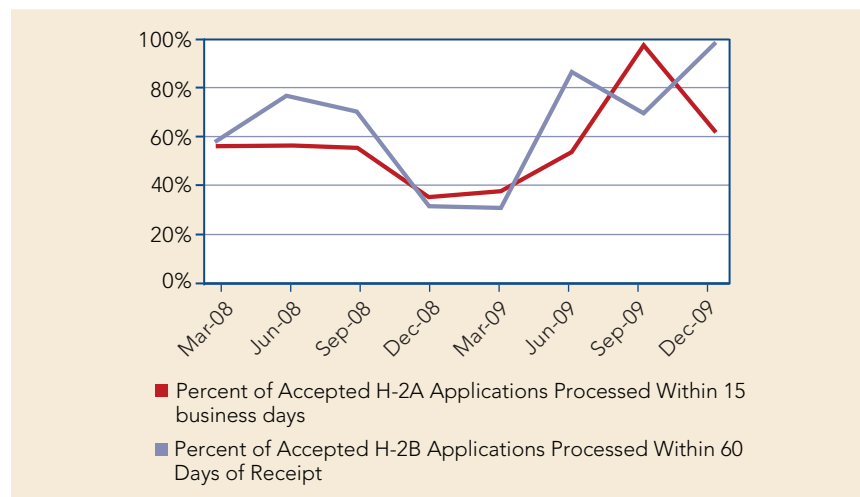
The Office of Foreign Labor Certification is currently implementing new regulations governing H-2A temporary agricultural labor certification for FY 2010. Public briefings are being conveyed in order to educate program users and other interested members of the public on topics surrounding compliance; and developing guidance and processes which reflect the new and reinstated integrity measures, not present in the previous regulations.

Program Performance

Performance Measures	Four Quarters Ending 12/31/08*	Four Quarters Ending 12/31/09*
Percent of Accepted H-2A Applications Processed within 15 Days of Receipt and 30 Days from Date of Need	36%	62%
Percent of H-2B Applications Processed within 60 Days of Receipt	32%	99%

*Cumulative four quarters

Performance in the Past Eight Quarters



Reintegration of Ex-Offenders

http://www.doleta.gov/RExO/eta_default.cfm

Program Description

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities with large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

Analysis

- Program-to-date, the Reintegration of Ex-Offenders – Adult Initiative continues to meet or exceed the performance goals on the earnings, employment, and retention measures.
- In the quarter ending on December 31, 2009, 588 participants enrolled in the program, almost 300 fewer (34 percent decline) than the previous quarter. This can be attributed to the slowdown in day-to-day operations because of the impending random assignment evaluation, for which grantees were being trained and awaiting the go ahead to initiate the random assignment protocol.
- Entered Employment and Employment Retention Rates have increased when compared with the last four quarters. The average earnings have also increased by one percentage over the previous quarter. In particular, employment retention in the current quarter is much higher than the 51 percent reported in the previous quarter (July-September 2009). The upward trend in employment for ex-offenders amidst the current economic crises demonstrates the strength of the Reintegration of Ex-Offenders Programs in serving this hard-to-serve population. This upward trend is also a very promising development ahead of the random assignment implementation as the evaluation process should be reviewing strong programs.

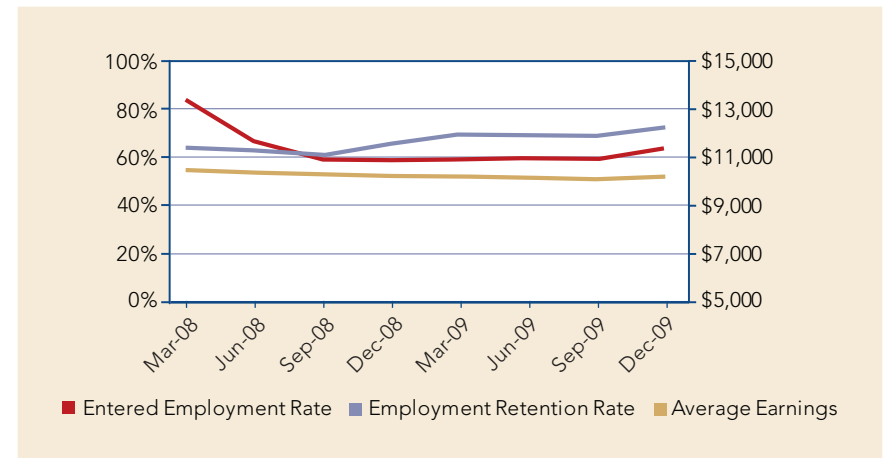
Program Performance

Performance Measure	Four Quarters Ending 12/31/09 ¹	Program to Date ²
Entered Employment Rate	57%	64%
Employment Retention Rate	65%	72%
Average Earnings	\$9,856	\$10,204

¹ Cumulative four quarters

² Program-to-Date data are as of program inception in spring 2006

Performance in the Past Eight Quarters



Program Highlights

Grantees are participating in a random assignment evaluation that is expected to provide reliable evidence about the program's effectiveness to increase the Entered Employment Rate and reduce recidivism. It is expected that the enrollment of study participants will be complete by April 2011. Initial results on the impact of the program are expected in mid-2012.

Registered Apprenticeship

<http://www.doleta.gov/oa/>

Program Description

The Registered Apprenticeship System is a federal-state partnership that is helping to meet skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on working in a regional economic context, expanding into targeted high-growth industries, providing greater access to postsecondary education and alternative pathways for at-risk youth, and increasing the use of technology-based learning and competency-based models.

Analysis

Apprentices

- New Apprentices declined by 26 percent when compared with the same quarter one year ago.
- Active Apprentices decreased by six percent when compared with the previous year.

Programs

- New Programs in High Growth Job Industries that comprise the High Growth Job Training Initiative declined by 21 percent when compared with the same quarter in the previous year.
- New Programs decreased by 20 percent when compared with the same quarter in the previous year.
- Active Programs Maintained decreased by four percent when compared with the previous year.

The downturn in the current economy most likely explains the decline in all five program performance measures.

Program Highlights

On October 14, 2009, the Office of Apprenticeship launched a revamped version of its Community of Practice (CoP), an online robust and interactive forum (including Registered Apprenticeship communities on Facebook and Twitter). This CoP was originally created in spring 2009 to provide all partners who support registered apprenticeship with open channels of communication, increased knowledge, broader access to information and materials, and the possibility for exploration of innovative new ideas and projects.

Please visit the new Registered Apprenticeship CoP at:
<http://21stcenturyapprenticeship.workforce3one.org>

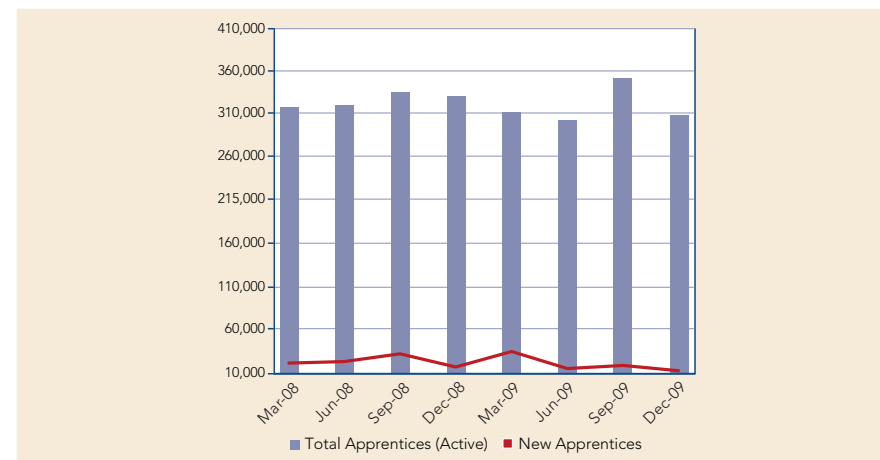
Program Performance

Performance Measure	Quarter Ending 12/31/2008	Quarter Ending 12/31/2009
Apprentices		
New Apprentices	16,032	11,935
Active Apprentices*	328,963	308,278
Programs		
Number of new programs in High Growth Industries that comprise the High Growth Job Training Initiative	297	236
New Programs	342	272
Active Programs Maintained*	15,887	15,255

Note: The table displays five program performance measures.

*Cumulative four quarters

Performance in the Past Eight Quarters



Unemployment Insurance

<http://ows.doleta.gov/unemploy/>

Program Description

The federal-state Unemployment Insurance (UI) system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance programs regulated by State laws. As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

Analysis

- The percent of intrastate payments made on time fell by about four points as initial claims for all programs increased by 61 percent and continued claims increased by 130 percent.
- The Detection of Recoverable Overpayments Rate fell by five percentage points when compared to the same time period last year. It is also two percentage points below its Fiscal Year 2010 GPRA target of 51.8 percent. Although the overpayment rate decreased, the amount of overpayments increased 65 percent due to the sharp increase in benefits paid.
- Reemployment for FY 2009 fell by six percentage points (10 percent) as job openings dropped by 25 percent and the Total Unemployment Rate (TUR) increased by 25 percent.
- State Employer Tax Liability Determinations Made Timely increased slightly (by 0.1 percentage point) but was five percentage points below the GPRA annual performance target of 90 percent.

Program Highlights

Throughout 2009, State Unemployment Insurance programs continued to struggle with heavy workloads and average duration of benefits increased by 25 percent. State UI programs had to implement new tiers of the Emergency Unemployment Compensation (EUC08) program and Federal Additional Compensation, and determine additional 61 percent initial claims (nearly 11 million). Two-thirds of these claims were for temporary UC programs. The decline in performance can also be attributed to diversion of staff to claims processing from tax and integrity. In addition, performance was also affected by State fiscal problems and the beginnings of retirements among Baby Boomer staff.

Program Performance

Performance Measures	Four Quarters Ending 12/31/2008	Four Quarters Ending 12/31/2009
Percent of Intrastate Payments Made Timely	86.2	81.9
Detection of Recoverable Overpayments Rate	56.3	50.8
Entered Employment Rate for UI claimants	60.9	54.9*
Numerator	5,364,805	7,529,712*
Denominator	8,801,397	13,707,832*
Percent of Employer Tax Liability Determinations Made Timely	84.6	84.7
Operational Results		
Reciency Rate	37.5	40.5
Exhaustion Rate	41.5	53.8
Percent of Recipients of Prime Working Age (25-54)	71.9	72.4
Percent of Recipients Who Are Female	40.3	38.8
New Initial Unemployment Insurance Claims	15,386,125	20,390,567
Number of First Unemployment Insurance Payments	10,153,758	14,309,242
Average Duration of Unemployment Insurance (Weeks)	14.9	18.8

* Based on first payment numbers from July 2008 to June 2009; the latest data for reemployment are from October 2008 to September 2009; the data for five states that have not submitted reports were estimated.

Workforce Investment Act Youth Program

www.doleta.gov/youth_services

Program Description

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or enter employment.

Analysis

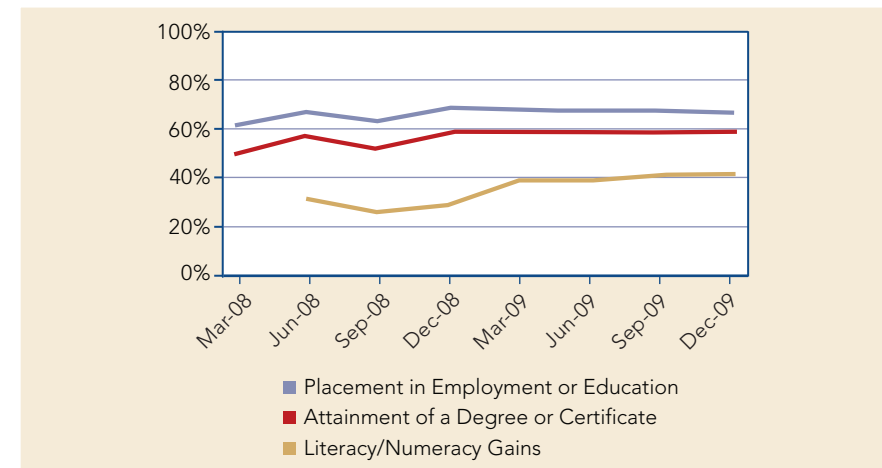
- The Workforce Investment Act Youth Program served 196,278 participants in the current quarter, which is 18 percent more than the same quarter last year (2008).
- The program performance, on all three performance measures, is also well above the annual Government Performance and Results Act of 2009.
- The program achieved a result of 65.8 percent on the Placement in Employment or Education measure, a one percentage point drop when compared with the same time period last year. However the program performance is seven percentage points above the annual goal.
- On the Attainment of a Degree or Certificate measure, the program achieved a result of 58.6 percent, a one percentage point increase over the same time period last year.
- The program achieved a result of 41.5 percent on the literacy/numeracy measure. This reflects an eleven percentage point increase over the same time period last year and nearly 100 percent higher than the annual goal.

Program Performance

Performance Measure	Quarter Ending 12/31/08*	Quarter Ending 12/31/09*
Placement in Employment or Education	66.4%	65.8%
Attainment of a Degree or Certificate	57.1%	58.6%
Literacy and Numeracy Gains	30.2%	41.5%

*Cumulative four quarters

Performance in the Past Eight Quarters



Program Highlights

The Recovery Act provided an additional \$1.2 billion in youth funds. States and local workforce investment areas are continuing to implement Recovery Act youth funds during this quarter, with a focus on work experiences for older and out of school youth. At the end of December 31, 2009, a total of 363,460 youth have been served with Recovery Act youth funds. This includes 317,924 youth who were placed in summer employment.

Workforce Investment Act Youthful Offender Initiative

http://www.doleta.gov/Youth_services/youthful_offender.cfm

Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in high-risk high schools. Currently operating projects include grants to replicate six successful juvenile offender projects in additional sites; to start or enhance six alternative schools serving juvenile offenders; to start apprenticeship programs within prisons for young adult offenders in four states; to allow young adult offenders to choose between faith-based and secular organizations to receive re-entry services in five sites; to implement projects to reduce the involvement of youth in crime in violence in four school districts; and to serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

Analysis

- In the current quarter, Placement Rates are about 13 percentage points higher when compared to the same time period last year. This is because Beneficiary Choice Grants with high placement rates serving young adult offenders have been included in the cohort this year.
- The Recidivism Rates for Youthful Offender projects for this quarter are the same as reported in June 2009. This is because grantees are only asked to verify their recidivism rates with their local juvenile justice system or adult criminal justice system once a year as it is a lengthy process to verify such data.
- Changes in the Placement Rates over time, for the most part, do not reflect changes in program effectiveness but rather changes in the mix of projects being funded at any given time. Newer projects tend to have lower placement rates than older projects.

Program Highlights

New projects currently in their planning stages include grants to serve all youth returning home from juvenile correctional facilities in one county in each of the four states.

Program Performance

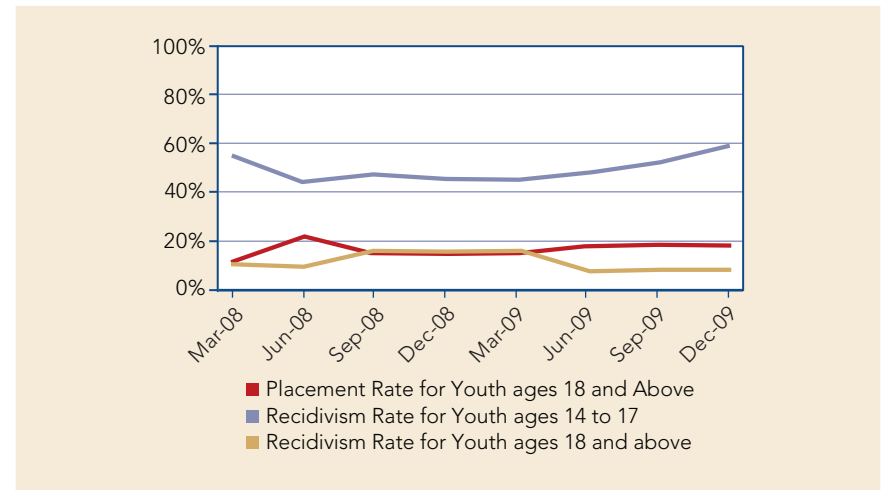
Performance Measures	Ending 12/31/08*	Ending 12/31/09*
Placement Rate for Youth Ages 18 and Above**	47%	59.9%
Recidivism Rate for Youth ages 14 to 17***	16%	19%
Recidivism Rate for Youth ages 18 and Above	17%	9%

*Results are cumulative for currently operating grants

**Preliminary data

***The Youthful Offender Recidivism Rates are based on the sample of grantees that are able to verify their recidivism rates through their local juvenile justice system or adult criminal justice system.

Performance in the Past Eight Quarters



Indian and Native American Youth Program

<http://www.doleta.gov/dinap/>

Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

Analysis

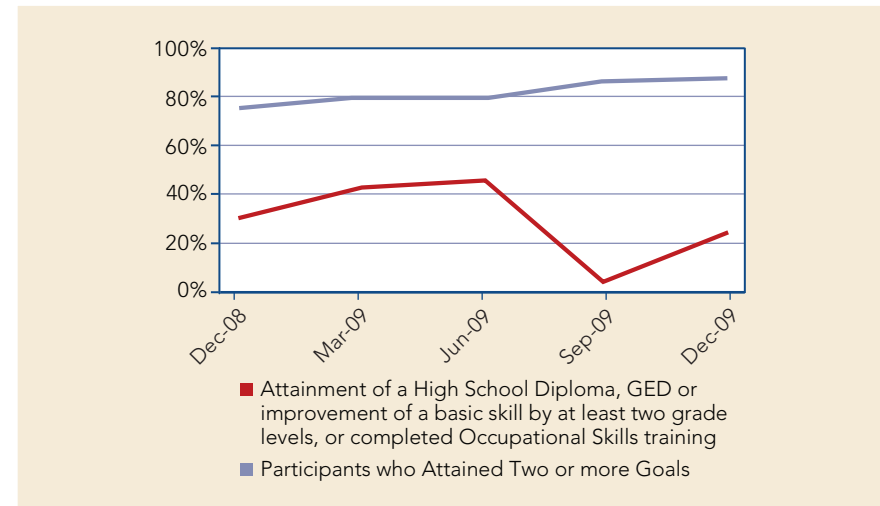
- The Native American Youth Program served 3,795 youth during the report period. This represents a 32 percent (1,826) decline when compared to the same period in PY 2008. This decrease in participants can be partially attributed to the fact that a large number of youth are also being served under the Recovery Act. Recovery Act youth are reported separately.
- The calculation for the Educational Attainment for Dropouts measure changed on April 1, 2009. This has resulted in a five percentage points decline in performance outcome when compared to the same time period last year.
- At 90 percent, performance on the measure Attainment of Two or More Goals increased by eleven percentage points when compared to the same time period last year.

Program Performance

Performance Measure	Four Quarters Ending 12/31/08	Four Quarters Ending 12/31/09
Educational Attainment for Dropouts	38%	33%
Attainment of Two or More Goals	79%	90%

*Cumulative four quarters

Performance in the Past Five Quarters



Program Highlights

- 1,504 youth receiving services were public assistance recipients.
- 1,629 youth attained work readiness skills.
- 581 youth received occupational skills training.
- 2,176 participants completed a career assessment.

YouthBuild

http://www.doleta.gov/youth_services/youthbuild.cfm

Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. Youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

Analysis

- During the current quarter, 695 new participants were enrolled into the existing 2007/2008 grants. Overall, 7,424 participants are currently enrolled in the 2007-2008 grants. The period of performance for these grants ends in October 2010.
- 2,535 new participants enrolled into the new 2009 grants during the three month period ending in December 2009. Overall, 3,825 participants have enrolled in the program between July-December 2009.
- 50 YouthBuild program construction training staff members have received hands-on green training.
- 12 YouthBuild program construction trainers have been certified as National Center for Construction Education and Research (NCCER) Master Green Trainers.

Program Highlights

The Program-to-Date performance for all three performance outcomes measures is steadily increasing over previous quarters, with a 3.6 percent increase in the percent of participants entering employment, a 5.8 percent increase in credential attainment, and a 6.5 percent increase in literacy and numeracy gains from the past quarter. This can be attributed to the intensive technical assistance provided to grantees around the program components and the proper use of the Web-based Case Management / Management Information System (MIS) by YouthBuild grantees.

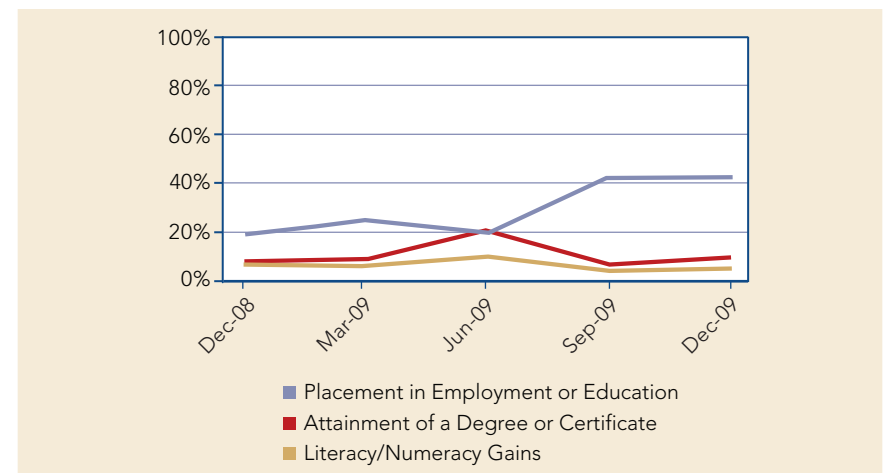
Program Performance

Performance Measure ¹	Quarter Ending 12/31/09	Program to Date ²
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/ Occupational Skills Training in the First Quarter After Exit	42.8%	39.2%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter After Exit	10.7%	52.8%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	6.1%	42.7%

¹ Due to the long-term nature of these performance measures, the data in this table are based on the very few participants who have reached at least one year since enrollment and/or have exited the program.

² Program-to-Date data are as of the program inception on October 15, 2007.

Performance in the Past Five Quarters



High Growth Job Training Initiative

<http://www.doleta.gov/BRG/JobTrainInitiative/>

Program Description

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries. This initiative invests in national models and demonstrations of solutions in each of the thirteen targeted high-growth industries. These industries are Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation and Financial Services.

Analysis

- 90,469 individuals have been served through the Initiative.
- 70,895 individuals began education/job training activities.
- 54,392 individuals completed education/job training activities.
- 43,524 individuals received degrees/certificates.
- 24,550 individuals entered employment.
- 22,908 individuals entered training-related employment.

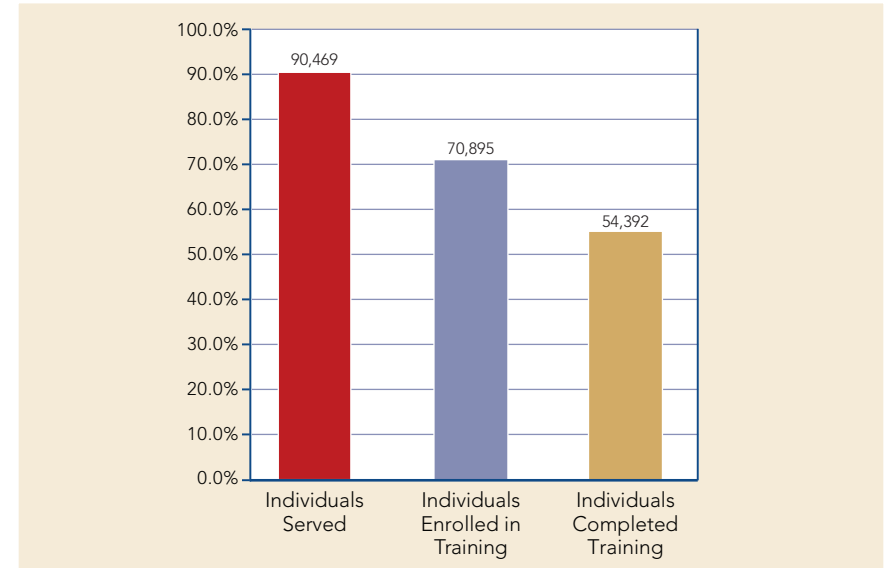
Note: All data are cumulative through December 2009. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training related employment are actually higher than the results reported above indicate.

Common Measure Results¹

- Entered Employment Rate is 50.7 percent.
- Employment Retention Rate is 88 percent.
- Average Earnings are \$24,755.

¹ Common measure results are cumulative grant-to-date as reported for the quarter ending September 30, 2009; these are the most current results available

Performance – Cumulative Four Quarters Ending on 12/31/2009



Program Highlights

Excelling in CLEAN Energy Training and Employment. Worknet Pinellas, Inc. has experienced great success in training and placing skilled workers in the nuclear energy industry through its Certification, Licensing and Education of Apprentices for the Nuclear Energy Industry (CLEAN) Energy program. Nearly 100 percent of those completing training went on to be placed in apprenticeship or post-secondary/advanced training. Students who complete the CLEAN Energy program with one or more United Association welding certifications, and are placed in employment with area contractors to support industrial projects, show a substantial increase in their gross income. Some participants saw an increase from negligible earnings in quarters leading up to and during training to earnings over \$25,000 in the quarter after completing training. Because of the stringent assessment process, the program has also been able to identify participants who have the skills needed to excel in the program. This has resulted in successful program retention, completion, and certification.

Community-Based Job Training Grants

<http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm>

Program Description

Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

Analysis

- 141,048 individuals have been served through the Program.
- 130,657 individuals began education/job training activities.
- 73,316 individuals completed education/job training activities.
- 54,755 individuals received degrees/certificates.
- 25,396 individuals entered employment.
- 22,483 individuals entered training-related employment.

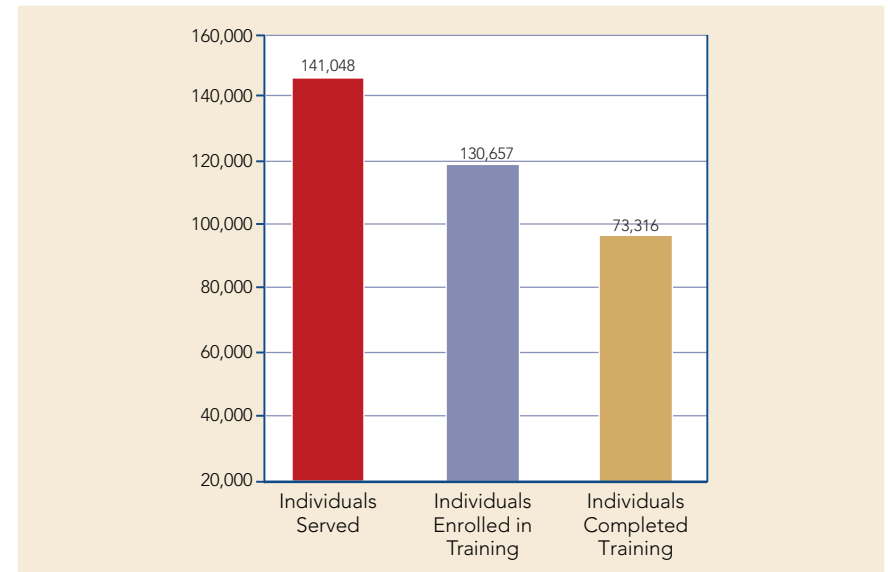
Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that enter employment and individuals that enter training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training related employment are actually higher than the results reported above indicate.

Common Measures Results¹

- Entered Employment Rate is 63 percent.
- Employment Retention Rate is 86.9 percent.
- Average Earnings are \$19,376.

¹ Common measure results are cumulative grant-to-date as reported for the quarter ending September 30, 2009; these are the most current results available

Performance – Cumulative Four Quarters Ending on 12/31/2009



Program Highlights

Replicating Success in Welding. Odessa College's Welding Training Center (WTC) in Texas has transformed a former woodworking shop into an award-winning, state-of-the-art welding facility. A grant from the Department of Labor has allowed WTC to expand its welding program to offer a six-week certificate program and meet the local need for sufficiently trained entry-level welders. By December 2009 WTC completed and exceeded many of its initial goals with regards to training and employing participants in the advanced manufacturing industry.

In addition to a successful marketing and outreach program, and positive referrals from participants and employers, and local and national recognition in numerous trade magazines, news articles and television stories, the Odessa College WTC also received in 2008 a national award for increasing "The Image of Welding". This recognition has led several other community colleges from Texas and the United States to visit the Odessa campus and use this program as a model for their welding facilities and training.

ETA Internet-Based Assistance

www.careerinfonet.org
www.servicelocator.org
<http://careeronestop.org>
<http://online.onetcenter.org>
www.careervoyages.gov

Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

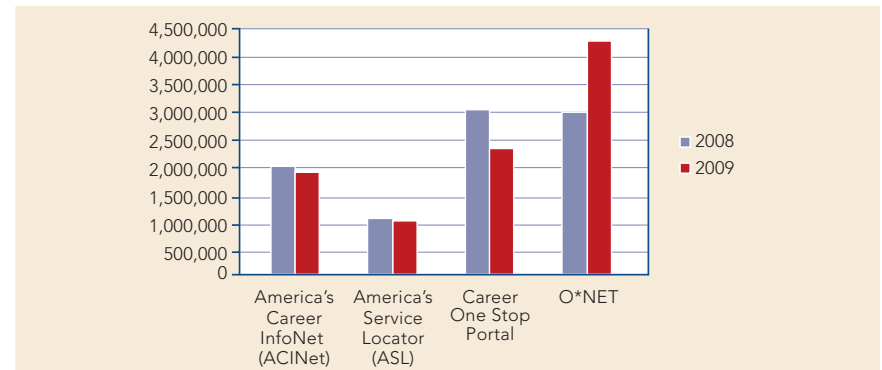
Analysis

- ETA Internet-Based Assistance Web sites received a total of 9,287,339 visits in the October - December 2009 quarter, an increase of 5.27 percent over the same time period last year (2008).
- The CareerOneStop website also had an increase of 119 percent in page views in the current quarter. This indicates that visitors are viewing more pages during one visit and those who explore the site are finding information and services offered by CareerOneStop's to be valuable.
- The O*NET Web sites received nearly 4.2 million visits during the October to December 2009, an increase of 46 percent over the same time period last year.
- The ETA Toll Free Help Line (1-877-US2-JOBS) received 76,046 calls on workforce issues this quarter.
- Fifty-nine percent of the inquiries received by ETA's Toll Free Help Line were on topics related to unemployment and 39 percent concerned jobs and training. This is a shift from previous quarters, when 66 percent of the topics related to Unemployment Insurance and 32 percent to Jobs and Training. Such a change indicates that more people are looking for career services to help them find employment.

Program Performance

Performance Measures	Quarter Ending on 12/31/2008	Quarter Ending on 12/31/2009
America's Career InfoNet (ACINet)	1,965,797	1,830,318
America's Service Locator (ASL)	1,014,864	969,450
CareerOneStop Portal	2,964,183	2,294,525
O*NET	2,877,419	4,193,046
Combined visits	8,822,263	9,287,339
O*NET Product Downloads	25,615	34,955

Number of Web site Visits – Current Quarter and Same Quarter a Year Ago



Program Highlights

O*NET OnLine added information on "Green" occupations. Information on the in demand green occupations and new and emerging green occupations can be accessed at: <http://online.onetcenter.org/find/green>. The O*NET 14.0 development database, released earlier in 2009, was incorporated within O*NET OnLine in the quarter under review. 117 O*NET-SOC occupations, 23 of which are new and emerging, were updated in this release. America's Service Locator added geo-coded data from the Institute for Museum and Library Services, which will help online users to search for branch libraries, system libraries, central libraries, and bookmobiles. CareerOneStop.org developed a Short Term Training Finder Tool. This tool allows online users to find education and training programs that take less than one year or between one and two years to complete. The training tool can be accessed at: <http://www.careeronestop.org/EducationTraining/Find/Short-TermTraining.aspx>

Glossary of Performance Measures

Common Performance Measures

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Reentry Initiative, and National Farmworker Jobs Program)

Adult Measures

Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings Change in Six Months¹

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

¹ This definition was used for earnings in PY 2005. Q=quarter

Youth Measures

Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

Placement in Employment or Education

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Program-Specific Performance Measures

Foreign Labor Certification

Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Nine Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager initiative.

Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

Indian and Native American Adults

Average Hourly Wage Gain

Measures the Indian and Native American program's ability to increase participant earnings by comparing pre-program wages with post-program wages. As a dollar amount, the post-program wages minus pre-program wages for those participants who obtained employment after exiting the program. The outcome for this measure is an average of all pre- and post-program wages for all participants who obtained employment at exit.

Employability Enhancement Rate

As a rate, the total number of trainees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of trainees enrolled in the program year.

Entered Employment Rate

The number of trainees who entered unsubsidized employment at termination divided by the total number of trainees.

Positive Termination Rate

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement divided by all trainees enrolled in the program year.

Program-Specific Performance Measures (cont.)

Indian and Native American Youth

Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

Internet-Based Assistance

The Number of Page Views on America's Career InfoNet

The Dissemination of O*NET Data Measured by Site Visits

The Number of Page Views on Career Voyages

Percent of New Requirements Ratings for O*NET-SOC Occupations

Number of occupations updated and released in database divided by the total number of O*NET-SOC occupations during the fiscal year.

Percent of O*NET-SOC Occupations for Which Updated Data Are Released

Number of occupations for which incumbent survey activities have been completed and closed out divided by the total number of O*NET-SOC occupations during the fiscal year.

Website Visits to O*NET

Program-Specific Performance Measures (cont.)

Prisoner Reentry Initiative

Recidivism Rate

The percentage of participants who are rearrested for a new crime or reincarcerated for revocation of a parole or probation violation within one year from release from prison.

Senior Community Service Employment Program

Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

Program-Specific Performance Measures (cont.)

Unemployment Insurance

Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

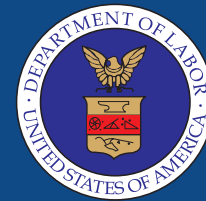
Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.





EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR



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