



## U.S. Immigration and Customs Enforcement

September 26, 2007

MEMORANDUM FOR: John P. Torres  
Director  
Office of Detention and Removal

FROM: [REDACTED] b6,b7c [REDACTED] b6,b7c  
Immigration Enforcement Agent  
Reviewer in Charge

SUBJECT: GEO Bexar County Annual Detention Review

The San Antonio Field Office, Office of Detention and Removal conducted a detention review of the GEO Bexar County facility on September 24, 2007 – September 26, 2007. This review was conducted by [REDACTED] b6,b7c, IEA, Reviewer-in-Charge (RIC), and [REDACTED] b6,b7c, IEA, Team Member. This facility is used for detainees requiring housing over 72 hours.

### **Type of Review:**

This review is a scheduled Operational Review to determine general compliance with established Immigration and Customs Enforcement (ICE) National Detention Standards. The facility has been in use by ICE since 1983.

### **Review Summary:**

Overall the review of the GEO Bexar County facility was very pleasant. Warden [REDACTED] b6,b7c and Asst. Warden [REDACTED] b6,b7c were open for suggestions and recommendations for improving daily operations and the compliance of ICE Detention Standards.

### **Review Findings:**

The following information summarizes those standards *not* in compliance. Each standard is identified and a short summary provided regarding standards or procedures not currently in compliance.

<b>Compliant</b>	-	<b>36</b>
<b>Deficient</b>	-	<b>0</b>
<b>At-Risk</b>	-	<b>0</b>
<b>Non-Applicable</b>	-	<b>2</b>

**Standards Summary Findings:**

**Strip searches are being conducted on every detainee that arrives at GEO Bexar County as routine policy. There is no "reasonable suspicion" being used to warrant the strip search.**

**Incoming mail and other correspondence for the detainees is not being opened in front of the detainee. It is opened and inspected prior to the detainee receiving it.**

**The detainee handbook needs updates addressing ICE detainees. It is written more towards US Marshal inmates.**

**The food service menu is a 28 day cycle and there is no common fare menu. It is suggested that a 35 day menu and a 14 day common fare menu be implemented. Currently, there are only two menus, the common menu and a vegetarian menu.**

**Concerning NGO's providing legal presentations at the facility, it is recommended that documentation from ICE approving the presentation be kept on file at the facility. Currently, NGO Political Asylum Project of Austin visits the facility and no documentation could be produced as to the NGO having ICE approval.**

**With regards to Key and Lock Control, there was no inventory available for spare keys found in the lock shop. It is recommended that all keys, including spare keys, be included in the daily inventory.**

**No Post Orders were found in the key shop and maintenance room.**

**RIC Observations:**

Facility Staff: The Staff was efficient with policies and procedures in regards to each and every post. The staff acted in a very polite and professional manner during the inspection.

During the inspection of the living quarters, detainees reported that there were no complaints in regards to the facility or staff.

**RIC Issues and Concerns**

Upon inspection of the Admission and Release process, it was determined that all detainees are being strip searched upon arrival as routine policy, regardless of the classification level of the detainee. There was no indication that this was going to be an immediate change to meet ICE standards.

Inventories of the spare keys in the lock shop were not being conducted. It is not possible to determine if keys are missing without an inventory.

**Recommended Rating and Justification:**

It is the Reviewer in Charge recommendation that the facility receive a rating of "Acceptable." The facility seems eager to make progress for full implementation of the ICE Detention Standards. The facility now complies with 36 of 36 standards, with 2 that were "Not Applicable."

**RIC Assurance Statement:**

All findings of this review have been documented on Form G-324A and are supported by the written documentation contained in the review file.

**A. Type of Facility Reviewed**

<input type="checkbox"/>	ICE Service Processing Center
<input type="checkbox"/>	ICE Contract Detention Facility
<input checked="" type="checkbox"/>	ICE Intergovernmental Service Agreement

**B. Current Inspection**

Type of Inspection	
<input checked="" type="checkbox"/>	Field Office
<input type="checkbox"/>	HQ Inspection
Date[s] of Facility Review	
September 24-26, 2007	

**C. Previous/Most Recent Facility Review**

Date[s] of Last Facility Review	
09/05/06	
Previous Rating	
<input type="checkbox"/>	Superior
<input checked="" type="checkbox"/>	Good
<input type="checkbox"/>	Acceptable
<input type="checkbox"/>	Deficient
<input type="checkbox"/>	At-Risk

**D. Name and Location of Facility**

Name	
Bexar County GEO (Central Texas Detention Facility)	
Address (Street and Name)	
218 South Laredo Street	
City, State and Zip Code	
San Antonio, TX 78207	
County	
Bexar	
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)	
Warden b6,b7c	
Telephone # (Include Area Code)	
(210) b6,b7c	
Field Office / Sub-Office (List Office with oversight responsibilities)	
SNA Field Office	
Distance from Field Office	
15 Miles	

**E. ICE Information**

Name of Inspector (Last Name, Title and Duty Station)	
b6,b7c / IEA / SNA-Willacy	
Name of Team Member / Title / Duty Location	
b6,b7c IEA / SNA-Hutto	
Name of Team Member / Title / Duty Location	
/ /	
Name of Team Member / Title / Duty Location	
/ /	

**F. CDF/IGSA Information Only**

Contract Number	Date of Contract or IGSA
IGSAOL593-6088	May 27, 1993
Basic Rates per Man-Day	
\$47.27	
Other Charges: (If None, Indicate N/A)	
N/A; ;	
Estimated Man-days Per Year	
365	

**G. Accreditation Certificates**

List all State or National Accreditation[s] received:	
Texas Commission on Jail Standards	
<input type="checkbox"/>	Check box if facility has no accreditation[s]

**H. Problems / Complaints (Copies must be attached)**

The Facility is under Court Order or Class Action Finding	
<input type="checkbox"/>	Court Order
<input type="checkbox"/>	Class Action Order
The Facility has Significant Litigation Pending	
<input type="checkbox"/>	Major Litigation
<input type="checkbox"/>	Life/Safety Issues
<input checked="" type="checkbox"/>	Check if None.

**I. Facility History**

Date Built	
1962	
Date Last Remodeled or Upgraded	
July, 2007	
Date New Construction / Bedspace Added	
3C Far East 12 beds added	
Future Construction Planned	
<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	No
Date:	
Current Bedspace	Future Bedspace (# New Beds only)
674+9 Medical	Number: 0 Date: 0

**J. Total Facility Population**

Total Facility Intake for previous 12 months
3010
Total ICE Mandays for Previous 12 months
24080

**K. Classification Level (ICE SPCs and CDFs Only)**

	L-1	L-2	L-3
Adult Male	64	31	19
Adult Female	43	5	0

**L. Facility Capacity**

	Rated	Operational	Emergency
Adult Male	528		5
Adult Female	147		4
<input type="checkbox"/> Facility holds Juveniles Offenders 16 and older as Adults			

**M. Average Daily Population**

	ICE	USMS	Other
Adult Male	105	468	3
Adult Female	35	52	0

**N. Facility Staffing Level**

Security:	Support:
b2High	

**Significant Incident Summary Worksheet**

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders <sup>1</sup>	Types (Sexual <sup>2</sup> , Physical, etc.)	0	0	0	0
	With Weapon	0	0	0	0
	Without Weapon	0	0	0	0
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	0	0	0	0
	With Weapon	0	0	0	0
	Without Weapon	0	0	0	0
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>	0	0	0	0	
Disturbances <sup>4</sup>		0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	63	70	43	0
	# Resolved in favor of Offender/Detainee	2	3	2	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	1	1	1	0
	# Psychiatric Cases referred for Outside Care	0	0	0	0

<sup>1</sup> Any attempted physical contact or physical contact that involves two or more offenders

<sup>2</sup> Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

<sup>3</sup> Routine transportation of detainees/offenders is not considered "forced"

<sup>4</sup> Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

## DHS/ICE Detention Standards Review Summary Report

1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable

### Legal Access Standards

	1.	2.	3.	4.	5.
1. Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

### Detainee Services

5. Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13. Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Non-Medical Emergency Escorted Trip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
15. Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16. Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17. Voluntary Work Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Health Services

18. Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19. Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20. Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21. Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

### Security and Control

22. Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23. Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25. Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26. Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27. Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28. Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29. Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30. Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31. Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32. Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33. Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34. Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35. Transportation (Land management)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
36. Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37. Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38. Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

**RIC Review Assurance Statement**

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6,b7c	Signature b6,b7c
Title & Duty Location IEA, Raymondville, Texas	Date 0 September 26, 2007

Team Members	
Print Name, Title, & Duty Location b6,b7c IEA, Taylor, T b6,b7c	Print Name, Title, & Duty Location
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location

**Recommended Rating:**

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments: I, b6,b7c, Reviewer in Charge of GEO Bexar County (Central Texas Detention Facility) summarize the inspection with the following information:

The GEO-Bexar County appears to be a well maintained and equipped facility, though the building shows signs of age. Plans of remodeling are in place to improve the building. A full time doctor is on staff and the medical facility appears to be sufficient. A dentist visits the facility once a week.

Strip searches are being conducted of every ICE detainee that arrives at the facility. This should be addressed to follow the National Detention Standards as per ICE policy requiring "reasonable suspicion" to warrant the search.

Concerning Correspondence and Other Mail, incoming mail is not opened in front of the detainees. It is opened and inspected prior to being given to the detainee. It should be opened in front of the detainee to avoid any discrepancies. Also, detainees are not allowed to receive cash through the mail. It is recommended that this be changed.

Concerning the Detainee Handbook standard, the handbook needs updates addressing ICE detainees.

Under the Food Service standard, it is recommended that a 35 day menu and 14 day common fare menu be implemented. Currently, GEO uses a 28 day menu as per GEO policy. There are only two diets, the regular menu and a vegetarian diet.

I recommend that documentation be kept at the facility indicating that NGO's have been approved by ICE and that presentations are meeting the Group Legal Rights Presentations standards of the ICE National Detention Standards.

---

Concerning the Key and Lock Control standard, no inventory was found for spare keys in the lock shop. It is recommended that all keys including spare keys be included in the daily inventory.

With regard to the Post Order standard, it was found that the key shop and the maintenance room had no post orders. according to the National Detention Standards, all fixed posts are required to have post orders.

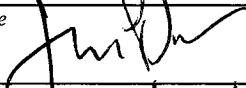
Overall, the jail is acceptable. Warden [b6,b7c] and Asst. Warden [b6,b7c] are proactive on ensuring the needs and rights of every inmate within their facility are being met.



# HEADQUARTERS EXECUTIVE REVIEW

## Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. **OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.**

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signature
John P. Torres	
Title	Date
Director	12/5/07

- Final Rating:**
- Superior
  - Good
  - Acceptable
  - Deficient
  - At-Risk
  - No Rating

### Comments:

The Review Authority has downgraded the RIC recommended rating of "Acceptable" to "Deficient".

A plan of action is required for the following:

- Visitation--Policy requires personal items to be sent in the mail & no option for non-contact for legal visit (strip searches)
- Admission and Release--Strip searches on all incoming detainees
- Correspondence and Other Mail--All detainee mail opened without detainee present
- Funds and personal property receipts--No audits and no abandoned property procedure
- Detention Files--Receipt signatures missing/receipts improperly completed
- Disciplinary Policy--Confidential informant information
- Key and lock control--Spare key inventory
- Post Orders--Key shop and maintenance
- Security Inspections--No alarm tests