

# COVID-19 Contact Tracing

## Contact tracing slows the spread of COVID-19 by:

- ✓ Gathering relevant information from the person who tested positive for COVID-19 to identify close contacts.
- ✓ Letting close contacts know they have been exposed to COVID-19 and should monitor their health for signs and symptoms of COVID-19.
- ✓ Asking people to self-isolate if they have COVID-19 or self-quarantine if they are a close contact of someone with COVID-19.
- ✓ Participating in the contact tracing process helps protect you, your family, and your community by slowing the spread of COVID-19.



## Technology

- ✓ The South Dakota Department of Health will provide secure web-based questionnaires to aid in the contact tracing process.
- ✓ If you tested positive for COVID-19, you may receive a health assessment questionnaire that asks about your health and those you may have been in close contact with.
- ✓ It is important to be forthcoming as the information gathered is vital to stopping the spread of disease.
- ✓ Meanwhile, the people you identified as close contacts may receive notification from the SD DOH asking about their health. They will also receive guidance on testing and quarantining.
- ✓ Links to questionnaires will come via email or text message and include a phone number you can call if you have questions or concerns.
- ✓ Some individuals will receive a phone call if a mobile phone number or email address is not reported to the SD DOH.

## Security and Safety

- ✓ Contact tracing automated email assessments from the South Dakota Department of Health will come from [sddoh@qemailserver.com](mailto:sddoh@qemailserver.com).
- ✓ If you receive a call, text or email regarding contact tracing and you are unsure if it's legitimate, please call the South Dakota Department of Health COVID-19 Call Center at 1-800-997-2880.
- ✓ Contact tracers will **NEVER** ask for your social security number, bank information, or credit card number.
- ✓ Information gathered during the contact tracing process is confidential.



[doh.sd.gov/covid/](https://doh.sd.gov/covid/) | 1-800-997-2880