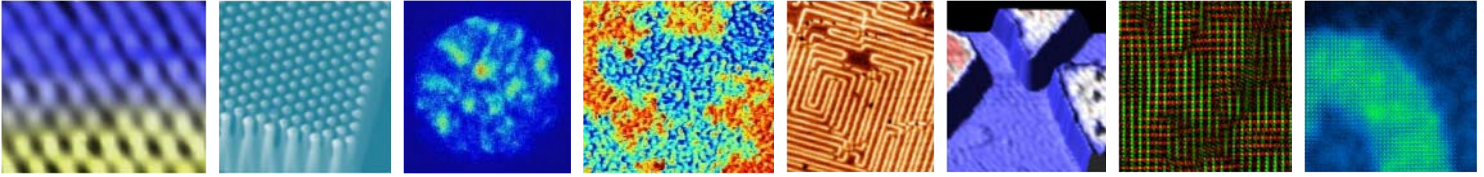


User Charter

Rights and Responsibilities of CNMS Users



Rights of Users:

- Be treated with respect and courtesy.
- Have details of experiment proposals kept confidential.
- Have consultations with staff before proposal submission, during experiment planning, and while evaluating results and analyzing data.
- Receive access based on feasibility and external peer evaluation of submitted proposals.
- Expect facilities to operate predictably and reliably and receive assistance from staff during experiments. If an experiment cannot be conducted because of instrument or facility problems, the experiment will be rescheduled.
- Receive training on laboratory safety, effective and responsible use of instruments and/or computer resources when appropriate.
- Receive reasonable consumable experimental supplies from ORNL.

Responsibilities of Users:

- Treat facility staff with respect and courtesy.
- Conduct activities with the highest scientific, professional, and ethical standards.
- Reach agreement with staff on the extent of collaboration expected by users and ORNL staff, including coauthorship of resulting publications.
- Work with staff while planning experiments and confirm scope of the proposal and all details, including team members, samples, laboratory needs, and equipment.
- Bring an experimental team on-site capable of participating in research after initial training.
- Complete all required training, have a valid user agreement, and follow all safety and security rules.
- Maintain and promote a strong safety culture.
- Use CNMS resources wisely, recognizing that both staff and equipment are in high demand.
- Lead effort to analyze and publish results in a timely manner.
- Appropriately acknowledge CNMS on all publications and presentations containing results from CNMS projects and submit full citations of all publications resulting from research.
- Respond to survey requests in a timely manner.
- Participate as a CNMS proposal reviewer as requested.