

2nd Quarter 2018 Cases by Category/Region

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	60	8	12	14	12	14
Arrange Meeting	3	1	1	0	0	1
Household Movers	28	4	4	2	8	10
Information-Economic Data	5	0	2	0	2	1
Information-Non Economic Request	2	1	0	0	0	1
Motor Carriers (trucks)	8	0	1	0	1	5
National Grain Car Council	1	0	0	0	1	0
Pipeline	1	0	1	0	0	0
Railroad Abandonment/Loss of Service	1	0	0	1	0	0
Railroad Blocked Crossings	18	0	0	11	2	5
Railroad Claims	1	0	0	0	1	0
Railroad Common Carrier Obligation	1	0	1	0	0	0
Railroad Competition Issues	1	0	0	0	0	1
Railroad Cost of Capital	1	0	0	0	0	1
Railroad Demurrage Charges	2	0	1	1	0	0
Railroad Embargo	5	0	3	0	1	1
Railroad Environmental Issues	2	1	1	0	0	0
Railroad Grade Crossing Issues	3	0	0	1	2	0
Railroad Hazardous Material Rules	1	0	0	0	0	1
Railroad Idling Engines/Parked Trains	2	0	2	0	0	0
Railroad Interchange Issue	1	0	1	0	0	0
Railroad Labor Issues	2	0	1	1	0	0
Railroad Lease of track or equipment	1	0	0	1	0	0
Railroad Liability Issues	1	0	1	0	0	0
Railroad Noise - Airhorn, Safety, etc	5	0	2	1	0	2
Railroad Preemption	4	0	0	1	1	2

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Railroad Rate Levels/Increases	5	1	2	0	1	1
Railroad Service Issue	32	2	3	15	4	8
Railroad Tariff Issue	4	2	0	1	0	1
Rails to Trails	9	1	0	3	1	4
Real Estate Matter	4	2	1	1	0	0
STB Authority Question	2	0	0	0	0	2
STB Information	38	7	8	4	3	14
STB Jurisdictional Question	11	2	5	1	1	2
STB Procedural Assistance	55	10	10	4	10	21
STB Recordations or Security Interests on Rail Cars	10	1	1	2	2	4
STB Records Assistance	27	4	7	1	4	11
STB Webpage/Downloading Assistance	3	0	0	0	0	3
Water Carrier	12	4	1	0	3	4
Wrong Agency Calls	1	0	0	1	0	0
Other	4	2	0	0	1	1
Total	374	53	72	67	61	121

U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2nd Quarter 2018 Cases per Commodity Group*

Commodity Group	Number
Agricultural Products	17
Automobile	2
Chemicals	8
Coal	1
Empty Freight Cars	4
Forest Products	4
Hazardous Waste/Radioactive Waste	1
Household Goods	23
Industrial Products	14
Intermodal	2
Metals and Minerals	4
Municipal Waste	1
Not Specified by Shipper	7
N/A	279
Other	1
Passenger	9
Total	377

*In many cases, the commodity is not specified or material to the case, therefore the total number for this data may not equal the total number for the quarter.