

2nd Quarter 2019 RCPA Cases by Category/Region

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	43	8	11	11	4	9
Acquisition and Operation/Exemption	1	0	0	1	0	0
Arrange Meeting	5	2	1	1	1	0
Bus Issue	3	1	0	1	1	0
Educational	1	0	0	0	1	0
Household Movers	12	2	2	4	1	3
Information-Economic Data	7	0	1	2	1	3
Information-Non Economic Request	4	3	0	0	0	1
Motor Carriers (trucks)	6	0	0	2	1	3
Non-Railroad Service Issue	1	0	1	0	0	0
Railroad Abandonment/Loss of Service	1	0	1	0	0	0
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Amtrak/Passenger Issue	3	0	0	1	0	2
Railroad Billing Dispute	1	0	0	0	0	1
Railroad Blocked Crossings	36	1	2	20	0	13
Railroad Car Supply	1	0	0	0	1	0
Railroad Claims	1	0	1	0	0	0
Railroad Common Carrier Obligation	5	1	0	0	3	1
Railroad Cost of Capital	1	0	0	0	0	1
Railroad Demurrage Charges	16	1	5	6	3	1
Railroad Denial of Rail Service	3	0	2	0	1	0
Railroad Embargo	3	0	0	0	2	1
Railroad Environmental Issues	5	0	1	0	0	4
Railroad Financial Issue	1	0	1	0	0	0
Railroad Freight Car Repair	1	0	1	0	0	0

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Railroad Freight Car Seals	1	0	0	1	0	0
Railroad Grade Crossing Issues	1	0	1	0	0	0
Railroad Idling Engines/Parked Trains	4	0	0	1	3	0
Railroad Interchange Issue	6	1	0	4	1	0
Railroad Labor Issues	3	1	0	1	0	1
Railroad Lease of track or equipment	1	0	0	0	1	0
Railroad Liability Issues	1	0	0	1	0	0
Railroad Miscellaneous Charges	1	0	0	1	0	0
Railroad Noise - Airhorn, Safety, etc	2	0	1	1	0	0
Railroad Operating Authority Issue	1	1	0	0	0	0
Railroad Preemption	5	2	0	2	1	0
Railroad Rate Levels/Increases	13	1	6	2	3	1
Railroad Reciprocal Switching	1	0	0	0	0	1
Railroad Service Issue	29	3	8	8	3	7
Railroad Side Track Agreement	1	1	0	0	0	0
Railroad Tariff Issue	1	0	0	1	0	0
Rails to Trails	7	0	1	2	1	3
Real Estate Matter	5	0	3	1	1	0
STB Authority Question	8	0	2	4	0	2
STB Fees	2	0	1	1	0	0
STB Information	71	7	8	5	2	47
STB Jurisdictional Question	7	4	1	0	1	1
STB Offers of Financial Assistance (OFA)	1	0	0	1	0	0
STB Oral Hearings	5	1	2	1	0	1
STB Practitioners Exam	1	0	0	1	0	0
STB Procedural Assistance	53	5	9	13	12	14
STB Recordations or Security Interests on Rail Cars	10	0	1	3	2	4
STB Records Assistance	17	3	5	1	4	4
STB Webpage/Downloading Assistance	7	2	0	0	0	5
Water Carrier	12	2	4	0	3	3

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Wrong Agency Calls	5	0	0	0	0	5
Other	5	1	3	0	1	0
Total	447	54	86	106	59	142

U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2nd Quarter 2019 RCPA Cases per Commodity Group*

Commodity Group	Number
Aggregates	5
Agricultural Products	29
Automobile	2
Chemicals	9
Coal	5
Empty Freight Cars	3
Hazardous Waste/Radioactive Waste	1
High/Wide Loads	1
Household Goods	9
Industrial Products	15
Intermodal	3
Metals and Minerals	8
Not Specified by Shipper	6
N/A	334
Other	3
Passenger	15
TIH	1
Total	449

*In many instances, the commodity is not specified or material to the inquiry, therefore the total number for this data may not equal the total number of inquiries for the quarter.