

U.S. Department of Transportation Federal Aviation Administration



InFO 17010 DATE: 7/26/17

Flight Standards Service Washington, DC

## http://www.faa.gov/other\_visit/aviation\_industry/airline\_operators/airline\_safety/info

An InFO contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements with relatively low urgency or impact on safety.

Subject: Federal Aviation Administration's (FAA) Flight Standards Service Reorganization

**Purpose:** This InFO serves to inform industry about the Future of Flights Standards (FFS) Initiative which is a reorganization project that will affect policy, guidance and documents.

**Background:** The FFS Initiative is a service-wide effort to transform the culture of Flight Standards into an organization that facilitates critical thinking, interdependence, and consistency to better serve aviation safety. One of the primary ways of accomplishing this change is to eliminate redundancies and promote greater efficiency and agility by realigning Flight Standards organizations. Organizational changes include the elimination of regional Flight Standards offices and the creation of four functional organizations within Flight Standards: Air Carrier Safety Assurance, General Aviation Safety Assurance, Safety Standards, and Foundational Business. The reorganized Flight Standards will be a streamlined structure that will allow for faster response times, single points of accountability in each functional organization, greater agility and consistency.

**Discussion:** The FFS Initiative will be implemented August 2017 and will heavily impact Flight Standards documents, media and publications.

**A. Existing FAA-Issued Media**. All documents, media and products issued by the FAA that are current and valid remain valid. No action is required. The process for new or revised requests remains unchanged (memo, letter, email, phone, etc.).

**B.** Legacy Flight Standards structure. Any policy, guidance, or document that contains a reference to a legacy Flight Standards office that was eliminated as a result of the FFS initiative will need to be cross-referenced to the FFS structure. Where these legacy references exist, the user will need to access the FSIMS Publication page and select "Future of Flight Standards (FFS) Updates" found under "Active Publications." This link provides a listing that translates organizational codes from the legacy Flight Standards structure to the FFS structure. This website should be referenced to determine the new office to contact. The website will be continuously updated to reflect the most current office codes, structure, and responsibilities to ensure effective communications continue.

**Recommended Action:** External stakeholders, such as operators, manufacturers, trade organizations, maintenance providers, and individuals who wish to learn more about the FFS initiative and organization changes can access information at the <u>FSIMS Publication page</u>.

**Contact:** Questions or comments regarding this InFO should be directed to <u>9-AWA-AFS-FFS-Policy-</u> <u>Coordination</u>. Users are directed to access the <u>FSIMS Publication page</u> before emailing with questions.