

**ROSS Service Coordinator**  
**Recommended Supportive Services\*\***  
**Summary from ROSS-SC NOFA 2009**

**Supportive Services**

- ✓ After-school and or summer programs for school-age children
  - Tutoring
  - Remedial training, and using computers
- ✓ Early Childhood education programs
- ✓ Parenting Courses
- ✓ Transportation to enable residents to
  - Participate in program activities
  - Find and maintain employment
  - Maintain independent living
- ✓ Child Care to enable residents to
  - Work or
  - Participate in program activities
- ✓ Clothing or uniforms related to new employment
- ✓ Financial Literacy
  - Credit Repair
  - Banking
  - Money Management
- ✓ Real Life Issues
  - Information on tax forms
  - Leases
  - Car insurance
  - Health insurance, long-term care insurance
- ✓ Soft skills training
  - Problem-solving
  - Oral and written communication skills
  - Workplace rules: dress, punctuality, communication
  - Teamwork skills
- ✓ Basic education
  - Literacy training
  - GED preparation
  - ESOL
  - Computer skills
- ✓ Job Training, Job Search, and Placement Assistance
  - Skills, interest, abilities assessment
  - Calculating net wages
  - Identifying appropriate jobs
  - Researching job opportunities
  - Setting employment goals
  - Job shadowing and job info interviews
- ✓ Applying for job
  - Completing employment forms
  - Linking with employers
  - Developing jobs
  - Placing in jobs
  - Mentoring

- ✓ Career advancement and planning programs to:
  - Set career goals
  - Find workplace mentor
  - Reinforce welfare-to-work programs
  - Focus efforts on increasing residents' earning capacity
- ✓ Career advancement and planning programs to:
  - Counsel for job promotion and advancement
  - Create opportunities that combine
    - Workplace education
    - Workplace skills training
    - Workplace ESL, and
    - Compensation
- ✓ Career advancement and planning programs to:
  - Provide Post-Employment Follow-up
  - Activities to Support Career Advancement
- ✓ Supportive Services for Long Term Economic Self Sufficiency
- ✓ Individual Savings Accounts
- ✓ Housing Counseling and Homeownership Readiness
  - Help moving to market-rate rental housing
  - Pre-purchase homeownership counseling and training
  - Financial management
  - Credit repair
  - Housing search
  - Financing the purchase of a home- use of
    - Mortgages, fair housing, fair lending
    - Individual Savings Accounts,
- ✓ Real Estate Settlement Procedures Act (RESPA)
- ✓ Energy efficiency measures/Energy Star appliances and home maintenance
- ✓ Resident Business Development

### **Supportive Services for Elderly and Persons with Disabilities to Age-in-Place**

- ✓ Assistance with daily living
- ✓ Meal services to meet nutritional needs
- ✓ Personal emergency response resources
- ✓ Disability services counseling
- ✓ Community safety
- ✓ Wellness programs
- ✓ Resident Organization empowerment
- ✓ Capacity-building resources and training
- ✓ Civic Engagement resources and training

**\*\*Specific supportive services utilized by each ROSS grantee will match needs and activities identified in grantees eLogic model.**