

About Our Instructors

Industry/Executive Education

Jarih Jafri

Jarih Jafri is a Lean Six Sigma Master Black Belt and Operational Excellence Leader and Instructor of LSS at the University of North Texas. He is also an expert in cost-effective and value-added business process re-engineering utilizing Six Sigma, DMAIC and Lean methodologies. He has a track record of success aligning goals to drive process improvement and productivity using customer data.



About The Instructor

Jarih is one of PDI's highly-rated instructors in the Six Sigma curriculum. He has been cited by class attendees as both attentive to student needs and as someone who can make a complex curriculum easier to understand. His talent for building lasting relationships with customers, senior management and staff is often noted in client reviews.

Professional Background

He works as a Lean Six Sigma Black Belt expert at nThrive, where he implements Lean Six Sigma to improve the healthcare revenue cycle. In addition, he created the "Voice of the Client" program with On Line Dashboard and KPI's in IT services. He has trained more than 200 Green Belts and 20 Black Belts and has conducted several KAIZEN events across multiple service lines and industries.

Educational Background

Jarih has a B.S. in Manufacturing Systems from Wichita State University. Certifications include: NPS, Satmetrix, Master Black Belt Service Master, Certified Black Belt, Bombardier Aerospace, and CPIM Supply Chain Module. He is a member of the Project Management Institute, Customer Experience Professionals Association, the International Society of Six Sigma Professionals, the American Society of Quality and the American Productivity and Quality Center.

Skill Set

Six Sigma / Data Mining / Big Data Analysis / C-Suite & Stakeholder Presentations / Process Reengineering / Business Analysis / Competitive Analysis / Change Management / Strategic Planning / Project Management Certified / Quality Assurance / Quality Control / Program Management / Procedure Development / Requirement Identification