



About Our Instructors

Career Certificates - HR/SPHR

Jana Bates

Jana has earned the designation of SPHR®. She has extensive experience in all areas of Human Resource Management including Federal and Labor Law compliance, employee relations, benefits management, wage and salary administration, and training.

In her 25-year plus career she has also worked in safety and OSHA compliance, quality systems administration, continuous improvement programs, and in project management.

She is recently retired from Texas Woman's University where she last worked as Manager of Human Resource Regulatory Compliance.

Jana was voted North Texas Human Resource Professional of the year six times in the last ten years. She is the only person to have won the award more than twice. She was awarded President Emeritus status by North Texas Society of Human Resources.