

Benchmarks

A green light to greatness.



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Benchmarks - August, 2014

Campus Computing News



Introducing GoToTraining and GoToMeeting at UNT

By [Jane Himmel](#), Associate Director, CLEAR

This fall the UNT community has access to two new tools for conducting live, web-based meetings and training sessions. Citrix's GoToMeeting and GoToTraining were introduced at UNT in July and fully replace Blackboard Collaborate and Wimba beginning with the Fall 2014 semester.

[Read more](#)

Upcoming CLEAR Events



By [Amber Bryant](#), Senior Marketing Specialist, CLEAR

Mark your calendars! CLEAR has some great events coming up, right around the corner.

[Read more](#)

Information Technology Resources at UNT - Finding Your Way Around

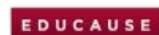


By [Claudia Lynch](#), Benchmarks Online Editor

Welcome, or welcome back, to UNT! If you're new, or if you've just been away for a while, it is our hope that this article will serve as a handy starting point to get you acquainted (or re-acquainted) with the resources that are available to you here at the University.

[Read more](#)

EDUCAUSE Opportunities



By [Claudia Lynch](#), Benchmarks Online Editor

You still have time to register for the EDUCAUSE 2014 Annual Conference, coming up in September. There is also a virtual Annual Conference, and *EDUCAUSE Live!* webinars remain free and available for viewing at a time of your

By the Numbers

Down the Corridor of Years

2004

Benchmarks Online [publications](#) from 2004 note:

- UNT eCampus takes off.
- The Macintosh [Turned 20](#).
- Employee Self-Service became available through MyUNT Portal.
- [jove.acs.unt.edu FODN retired](#).
- Video Relay Phone for the Deaf added to the ACS/Adaptive Lab.
- **Richard Harris**, Associate Vice President for Computing and Chief Technology Officer, was named the IT Executive of the Year for the Dallas-Ft. Worth area by the Society for Information Management on December 13, 2004. According to the Society's [press release](#), "this is one of the most prestigious awards for an IT Executive in the Dallas/Ft. Worth Area. It recognizes those individuals who have: (1) used IT to significantly improve the competitive advantage of their organizations; (2) demonstrated how they have used IT to significantly improve their organizations efficiency and effectiveness; and, finally, (3) demonstrated outstanding leadership and management skills within the IT professional community."
- **Dr. Maurice C. Leatherbury** was named the Associate

choosing.

[Read more](#)  [BOOKMARK](#) 

End of Summer Hours



By [Claudia Lynch](#), *Benchmarks Online* Editor

Summer school is over and fall classes are set to start at the end of the month. Many computer labs use this time to close and take care of various computer upgrades and other maintenance issues before the fall semester starts. The University is [officially closed](#) on Monday, September 1 for Labor Day.

[Read more](#)  [BOOKMARK](#) 

Today's Cartoon

Click on the link above for an information age laugh.



Vice President for Computing and Chief Technology Officer, taking over the position from Richard Harris, who will retire in 2005.



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Faculty and staff may request organizer accounts that will enable them to schedule and host meetings and training sessions by [submitting a request using this form](#). Accounts will be created within two business days of the request.

A frequently asked question is, "What is the difference between GoToMeeting and GoToTraining?" Both tools support HD video web-conferencing and chat, the ability to share your screen with participants, one-click session recording, and both VOIP and phone conference options. Both tools also enable presenters and participants to join via mobile devices. GoToMeeting is more commonly used for demos, meetings, and presentations with a small number of participants. A plug-in for Outlook integrates scheduling meetings with the Outlook Calendar. GoToTraining has additional features that make it more suitable for teaching or conducting formal training sessions. With GoToTraining you can upload class materials, send invitations and post-session details, and evaluate your session afterward by viewing reports that provide information on attendance and audience engagement. Our license to GoToTraining accommodates up to 100 participants per session.

Both tools may be used for conducting meetings and trainings with both internal and external participants. An account is only required for individuals who will organize sessions. Participants do not need an account to join a meeting or training event. The decision to move to GoToTraining and GoToMeeting was based on the need for simple, reliable, and versatile collaboration tools. Whether used for teaching and learning, research collaboration, outreach, or other university business, GoToTraining and GoToMeeting ably meet users' needs and provide a low bar of entry in terms of technical requirements and learning curve.

Meeting or training organizers need a one-time GoToTraining or GoToMeeting software installation, which their network managers can deploy. Software updates are automatic and occur silently as long as the automatic updates setting is enabled. Attendees need only the Citrix Online Launcher plug-in, which runs when they join a meeting and is cross-platform compatible. Citrix offers 24x7 Technical Support to all users – organizers or attendees -- at (888)259-8414 or online at <http://support.citrixonline.com>.

Although the tools have a relatively small learning curve, training is available. During the initial implementation phase, Citrix is offering live training sessions for the UNT community. Watch the GoToTraining page on CLEAR's website for upcoming events: <http://clear.unt.edu/gototraining>. Citrix also offers [free live public training](#) and a number of self-paced videos in its [GoToTraining](#) and [GoToMeeting](#) video tutorial libraries. CLEAR's instructional consultants can

provide additional assistance to faculty who plan to use these products in their teaching.

For questions about GoToTraining and GoToMeeting at UNT, please email jane.himmel@unt.edu.

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Mark your calendars! CLEAR has some great events coming up, right around the corner.

G*STEP

FALL 2014

In light of the UNT commitment to Teaching Excellence, we are recruiting new participants for the Graduate Student Teaching Excellence Program, G*STEP. This program is jointly sponsored by the Toulouse Graduate School and CLEAR. Upon completion of the G*STEP Program, participants will be able to effectively teach or support those who teach a university course; i.e. articulate their role and resources, organize and explain materials, establish and maintain an effective learning environment, and promote self-regulated learning.



[More Information on G*STEP](#)

[Application Form](#)

Pecha Kucha & Breakfast

SEPTEMBER 22nd 7:45am - 9:45am
Gateway Ballroom

Please **SAVE THE DATE** for the kick-off event for [Salute to Faculty Excellence Week](#). Please join us for breakfast and a fast-paced [Pecha Kucha](#) session where some of our Distinguished Teaching Professors will be presenting on this theme:

"When did the light go on and what did you see?"

This promises to be fun and enlightening! [Salute to Faculty Excellence Week](#)



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Information Technology Resources at UNT - Finding Your Way Around

By [Claudia Lynch](#), *Benchmarks Online* Editor

Welcome, or welcome back, to UNT! If you're new, or if you've just been away for a while, it is our hope that this article will serve as a handy starting point to get you acquainted (or re-acquainted) with the resources that are available to you here at the University.

Students, faculty and/or staff members should all benefit from the information that follows.*

Many IT services at UNT are brought to you by **University Information Technology** (UIT). UIT consists of local IT services associated with the UNT flagship campus. These are Academic Computing and User Services (ACUS), Administrative Information Technology Services (AITS), Classroom Support Services (CSS), and Microcomputer Maintenance Services (MMS). System-wide IT services are provided by Information Technology Shared Services (ITSS).

When all else fails ...

If you have an IT question and/or problem and can't think of who to contact or where to look for a solution, just remember this: **Contact the Helpdesk**

The University Information Technology (UIT) Helpdesk is located in room 130 of [Sage Hall](#). Their hours are listed on the Helpdesk website: <http://helpdesk.unt.edu/>. Besides stopping by or searching for answers on the website, you can call the Helpdesk at 940-565-2324 or send mail to helpdesk@unt.edu.

Speaking of the Helpdesk, *Benchmarks Online*, publishes a column each month called "Helpdesk FYI." This month's article is [Same Helpdesk, New Times!](#). Following is a selection of articles published within the past year. Perhaps one of these topics is something you've been wondering about:

- [The Knowledge Center at UNT's new IT Help Self Service Portal](#)
- [Web-Based Printing in the Sage Hall Lobby](#)
- [UNT wireless network connection](#)
- [Office 365 ProPlus now available to all current students through EagleConnect!](#)

Also, you can look back through the *Benchmarks Online* [archives](#) for more articles that may be of interest to you.

We hope that new students are familiar with the **Student Tour of Computing Services at UNT**. There are lots of topics touched on that are of interest to non-students also. For Example, in the [Documents About Student Computing Services](#) area are PDF files of things like a Computer Security brochure and a Student Computer Labs brochure. Check out the complete website: it.unt.edu/studenttechtour

Student Computer Labs System

The UNT Student Computer Labs System (SCL) is a collection of 13 computer labs spread across the UNT Denton campus. They have been set up to provide computing to the University community. The [SCL website](#) states:

The labs are intended to meet the general academic computing needs of UNT students. These labs are supported and maintained primarily through a portion of the Technology Use Fee.

Students with a valid UNT photo ID card may use any Student Computer Lab except where noted.

A list of labs and their locations and operating hours is available from the [SCL website](#). The lab in SYMR 104 is an **Adaptive Lab**. As the [website](#) states:

The University of North Texas Academic Computing Services General Access Lab is located in Sycamore Hall, Room 104. The mission of this lab is to provide general services to the UNT community with an emphasis on the special features that Academic Computing Services has to offer including helpdesk support and research assistance. Additionally the ACS lab is the designated adaptive lab on campus providing state-of-the-art adaptive equipment for those who need it. For more information about adaptive services on the UNT campus visit the Office of Disability Accommodation at <http://www.unt.edu/oda>.


Computer Based Training

Rising costs of training, shrinking budgets and changing technology have contributed to changes in computer-based training offerings at UNT over the last several years. The monthly "Training" column in *Benchmarks Online* has a list of training resources currently available to the UNT community. This month's column is [here](#). Contact [Claudia Lynch](#) if you have questions or need more information about these resources.

Online Learning

For students, a good starting place is found on the [student tour](#). Faculty will want to visit the Center for Learning Enhancement, Assessment, and Redesign (CLEAR) [website](#) and/or the Center itself.

Other Items of Interest

- **Videoconferencing** -- Videoconference Technology allows you to meet with your colleagues on campus, at the Dallas and Ft. Worth campuses, or almost anywhere in the world. See the *Benchmarks Online* [article](#) "Save Time, Money, and Avoid Parking Frustrations Using Videoconference Technology" for further information.
- **Ask Us** - The UNT Libraries' virtual/online help services; they're available from your computer 24/7.
- **Info~Tech** -- Info-Tech Research Group (Info~Tech) is the Information Technology (IT) research partner for the UNT System. All faculty, staff, and students system-wide have access to Info-Tech research at: www.infotech.unt.edu (select the UNT System name to login).
- **Campus Subscription to Higher Education Newsletters**-- UNT has negotiated a group online subscription allowing campus members free access to the *Online Classroom* & *The Teaching Professor* higher education newsletters produced by Magna Publications. To access these publications, go to <http://www.magnapubs.com/publications/newsletters/> and click on the appropriate icon. No password is necessary to access either publication from a campus computer. Click on the "Access my Subscription" button and you will be taken to the current newsletter. If you wish to access from off campus or if you would like to receive an email message each time a new issue is posted, you will need to register and enter a campus voucher code and pin number. Please email jane.himmel@unt.edu to obtain this information.
- **Statistical and Research Support Services** -- "The mission of the Research and Statistical Support (RSS) group at the University of North Texas (UNT) is to facilitate access to current research tools and statistical methodologies and to promote these methods to the research, instructional, and administrative communities at UNT; to encourage a collaborative research environment for researchers through the development and use of innovative computing technologies; to provide training and consultation in the appropriate use of statistical methodologies and computer software; and to facilitate access to data collection and data management technologies." [From the [Research and Statistical Support website](#)]. The RSS Group publishes a monthly column in *Benchmarks Online*. You can find their brochure [here](#).
- **LISTSERV.UNT.EDU** -- Listserv web interface makes it much easier to manage your listserv lists. See this past *Benchmarks Online* [article](#) for more information.
- **Data Management Services** - Location: Sage Hall, Room 336, near to the Sage Hall elevator. For more information contact: Joann.Luksich@unt.edu 940.369.7416  **Services include:**

<i>Exam Grading and Analysis</i>
<i>Research Projects - Data Collection</i>

Scannable Survey Design

Faculty Evaluation Processing: Scan, edit and process UNT departmental faculty evaluations. Standardized reports provided: Department Overall, By Instructor-Course-Section, and By Instructor. An Excel data file will be provided to run any customized reports desired. See the "Faculty Evaluation Processing Tips" for more information.

- **High-Performance Computing Initiative** - The High-Performance Computing Initiative is available for use by UNT researchers whose research or scholarship requires use of computationally-intensive applications. Visit the HPC [website](#) for further information. See also this article in *Benchmarks Online*: [High Performance Computing: Talon 2.0](#).
- **Information Security** -- "The Information Security Team helps protect UNT Information Technology assets from misuse, abuse, and unauthorized access. The mission of the Information Security Team is to assist and collaborate with UNT administrative, academic, and student communities to help assess, implement, and maintain information security needs." [From the [Information Security Website](#)]. Links and further information can be found at that site. **UNT Faculty, Staff, and Students are required to read the [Security Handbook](#).**

Information Security has an announcement board on UNTRANET to post important security updates/alerts as an additional security resource. See this past *Benchmarks Online* [article](#) for further information on the announcement board.
- **Managing Spam** -- Actively manage e-mail that is sent to your campus e-mail address. See the article [Managing Your Spam](#) for more information.
- **Campus VPN** -- The Campus VPN is an interface that will allow you to connect remotely to on-campus resources. For more information click [here](#).
- **Free or cheap software**
 - **McAfee VirusScan 8.8i** -- [Free download](#).
 - **Free MS Office Web Apps and Office 365 ProPlus** -- More information [here](#).
 - **OnTheHub** -- All UNT and UNT System community members have access to [this site](#) for the purpose of purchasing discounted software. This includes Adobe's "Master Collection" and "Design & Web Premium" suites. For an overview of software availability for faculty, staff, and students from February, 2014 click [here](#).
 - **Microsoft Campus Agreement** -- UNT has had an agreement with Microsoft for a number of years that allows us to distribute various Microsoft products to employees of the University. According to the agreement, you can "use the software for school-related purposes on a personally-owned computer or an institution-owned computer designated for your exclusive use" and you must remove the software from your home machine if you leave UNT. ***This agreement does not cover students unless those students are also UNT employees. UNT Health Science Center employees CAN purchase their software on the HSC campus via the [ITS Helpdesk](#)***. Employees wishing to install these products on University-owned computers should contact their [Network Manager](#) for further instructions.
 - **The Microsoft Home Use Program** -- Reduced price software for faculty/staff home use. Visit the **Home Use Program [website](#)** to participate in the program. If you are unable to order the software from there, contact Claudia Lynch, at lynch@unt.edu.
 - **DreamSpark** -- UNT students (currently **only** BCIS, DSCI, MSCI, and Computer Science and Engineering students) can take advantage of DreamSpark, Microsoft's program that provides free development software to students. Click [here](#) for more information.
 - **Free/Open Source Statistical Software:** <http://www.unt.edu/rss/software/software.html>

**Various versions of this article are published each semester. -- Ed.*

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EDUCAUSE Live! Webinars

EDUCAUSE Live! is a series of **free**, hour-long interactive webinars on critical information technology topics in higher education. You can [register](#) for upcoming webinars and you can find recordings of **all past webinars** in the [EDUCAUSE Live! archives](#).



EDUCAUSE 2014
ANNUAL CONFERENCE

September 29–October 2, 2014 | Orlando, Florida and Online

General Session Speakers



**Clay
Christensen**

Kim B. Clark Professor of
Business Administration,
Harvard Business School



**Doris
Kearns Goodwin**

Presidential Historian and
Pulitzer Prize-Winning
Author



**Nancy
Zimpher**

Chancellor,
The State University
of New York



Key Upcoming Dates

- Early Bird Discount Deadlines:
Face-to-face: **September 2**
Virtual: **September 23**

Click on the link for more information: <http://www.educause.edu/annual-conference>

Virtual Conference

- Start Date: **Tuesday, September 30**
- Start Time: **7:30 a.m.** (UTC-4)
- Conference End Date: **Thursday, October 2**
- End Time: **11:30 a.m.** (UTC-4)
- Preconference Seminars: **Monday, September 29** (for additional fees)

Click on the link for more information: <http://www.educause.edu/annual-conference/virtual-conference>

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Network Connection

By [Dr. Philip Baczewski](#), Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

What's in a (Domain) Name?

Internet addresses have long been dominated by some standard identifiers that have seeped into our popular culture. For example, a crossword puzzle clue to the effect of "university on the Internet (3 letters)" would have the answer, EDU. EDU along with GOV, COM, MIL, ORG, and NET, have anchored our Internet addresses since the dawn of Internet history (40 years or so.) COM is so familiar on most business and commerce sites, that it has become intrinsic in countless business names (Amazon.com, Overstock.com, Ask.com, etc.)

TLDs

Until recently, these traditional [top-level domains](#) (TLDs) along with a set of two-character country TLDs were the only choices for making Internet or web addresses (URLs.) Some [creative use](#) has been made of some country TLDs. For example, the [.tv](#) domain has been licensed by the country of [Tuvalu](#) for uses related to television (also known as "TV".) Overstock.com "borrowed" from the country of Columbia to shorten it's identity and location to just "o.co".

But now the possibilities for names have been greatly expanded. As [discussed](#) previously in this [column](#), you can now create your own [general TLD](#) (gTLD) that can either be sponsored (limited to a certain set of qualified organizations) or unsponsored (open to anyone that wants to pay for a domain name.) So now, you may be seeing Internet addresses that end in things like, HOW, BMW, AUDIO, CHURCH, or even BEER.

At first [glance](#), there seem to be some common themes in the creation of these new gTLDs. There are the cities: BERLIN, NAGOYA, TOKYO, OKINAWA, LONDON, NYC, MIAMI, VEGAS, MOSCOW, CAPETOWN, MELBOURNE, etc. There's the household items: LIGHTING, CONTRACTORS, PLUMBING, KITCHEN, BUILDERS, HOUSE, TOOLS, PROPERTIES, and so on. There's food: RECIPES, COFFEE, MENU, FARM, KIWI (maybe not just the fruit), CATERING, MANGO, FISH, COOKING, etc. And, luxury: DIAMONDS, LIMO, LUXURY, BOUTIQUE, VILLAS, BMW, and HEALTHCARE (that's only a luxury in the U.S.) Of course, there are other names that reference technology, lifestyle, special interests, and even politics.

Another new feature for Internet addresses includes the possibility of using non-latin character sets (like arabic or cyrillic) as registered TLDs. For example, MOSCOW is registered in latin and cyrillic versions. This enables a set of new addresses for countries where non-latin typography is the norm. You can see the complete list of all the new domain names plus the old and country TLDs at the [IANA](#) site.

A new world of possibilites.

The new gTLDs open up a new world of possibilites in Internet addressing. For example, you can now register your own web site in the [WTF](#) domain (yes, it is THAT "WTF".) Soon EDU, GOV, COM, MIL, ORG, and NET, will be relegated to be only crossword puzzle clues, part of the arcane knowledge known only to crossword aficionados. You know like, "Nick and Nora's dog (4 letters)." (The answer is ASTA.)

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Link of the Month

CLEAR Copyright Guide for Instructors

Knowing what you can and cannot do when using others' work in your teaching both in the classroom and online can be a challenge and the rules are often unclear. That's why the **CLEAR Copyright Guide for Instructors** was created.

Developed as a joint project between UNT Libraries' Scholarly Communications Librarian Kris Helge, M.L.S., J.D. and the Center for Learning Enhancement, Assessment, and Redesign (CLEAR), the *Guide* is designed to provide look-up resources and teach faculty how to use copyright protected works lawfully without having to become a legal expert!

The *Guide* provides tips for using specific media such as text, images, video, and audio and also includes resources for helping you to avoid risk and find usable works that are not subject to copyright protection. A *Copyright Rights Table* will show you at a glance what you can do with a work depending upon its copyright status and intended use.

The *CLEAR Copyright Guide for Instructors* will be a very useful tool as you prepare instruction for the classroom and online environments.



<http://clear.unt.edu/copyright>

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Helpdesk FYI

By [Jacob Flores](#), **UIT Support Services Manager**

Same Helpdesk, New Times!

Monday, August 25 is the beginning of the Fall 2014 semester. It is also the day the Helpdesk will inaugurate new operational hours. The new hours are:

Sunday: noon-midnight

Monday-Thursday: 8 am-midnight

Friday: 8 am - 8 pm

Saturday: 9 am - 5 pm

Lobby Hours: Monday-Friday, 8 am - 8 pm

Our goal is to get the right information to you in a timely manner. Check the links below to find out about the services with which we can assist you.

[Students](#) – [Faculty & Staff](#) – [Retirees](#) – [Visitors](#)

As always, feel free to contact us with any questions or concerns you may have.

Phone: (940) 565-2324

Email: helpdesk@unt.edu or [email form](#)

Ticket: [IT Help Self Service Portal](#)

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RSS Matters

[R_stats](#)

Research and Statistical Support

University of North Texas

Call to Create a UNT R Users Group

Link to the last RSS article here: [A new recommended way of dealing with multiple missing values: Using missForest for all your imputation needs.](#) -- Ed.

By [Dr. Richard Herrington](#) and [Dr. Jon Starkweather](#), RSS Team

R has noticeably gained visibility at UNT over the last few years. Recently I strolled through UNT's campus bookstore and noticed a number of courses using R within their courses – this is a recent development: Not too long ago, there was only a handful of people on campus using R regularly. For those who may have not heard of the R statistical system, Wikipedia's R entry provides a nice overview of the history and specifics of the [R system](#).

Given the increase popularity, we believe that it might be time to form an R [User's group](#) here on campus (RUG perhaps?). To our knowledge no such user group exists on campus; the closest one that we are aware of is on the University of Texas at Dallas campus. Other's might exist in the surrounding area, but we have been unable to find these groups using the [R User's Group Meetup Search Tool](#)

R UNT User Group Poll

To facilitate the the organization of this group, we have created an online poll to: i) query the interest in such a group, and ii) Collect contact information regarding a first meetup time. If you are interested in being part of such group, please [provide us some contact information through this poll](#). If you are not sure, browse through our favorite R news feed aggregator [R-Bloggers](#), to get a sense of what this user group *could* be about.

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Training

By [Claudia Lynch](#), *Benchmarks Online* Editor

Do you need training on widely used computer programs including those used in statistical analysis? If so, this monthly *Benchmarks Online* column is for you.

Statistical Analysis

Instructor-led courses are offered only by special request. Please contact an [RSS member](#) or [Claudia Lynch](#) if you are interested in taking such a class or wish to have someone offer a class for your students. [SAS](#), [SPSS](#) and [Introduction to R](#) are offered online. Make sure and check out the **RSS Matters** article [Statistical Resources](#) in the July 2012 issue of *Benchmarks Online*.


Special classes can always be arranged with the RSS staff. Also, you can **always** contact the RSS staff for one-on-one [consultation](#). Please read the [FAQ](#) before requesting an appointment though.

Especially for Faculty and Staff Members

In addition to the online statistical courses, which are available to students, faculty, and staff, staff and faculty members can take courses offered through the [Business Service Center](#) (they have a new comprehensive training curriculum), and the [Center for Learning Enhancement, Assessment, and Redesign](#) (CLEAR). Additionally, the [Center for Achievement and Lifelong Learning](#) (CALL) offers a variety of courses, usually for a small fee.

UNT System Training Resources

Visit [my.unt.edu](#) and login to access tutorials.

 UNTS Training

University of North Texas System (UNTS) Training

These tutorials provide a place to learn and practice key processes in a simulated environment. First time users should view the [User Productivity Kit \(UPK\) player introduction](#) before proceeding.

All Faculty & Staff

Supervisors & Administrative Staff

Additional Training Resources

Microsoft Virtual Academy

Who is eligible to participate in MVA?

- Anybody interested in growing their career can be a part of MVA.
- To sign up for MVA , on the [MVA home page](#), MVA courses and events are free, but you need to identify yourself using a Microsoft account in order to sign up for MVA and create your MVA profile.
- There is no minimum level of technical expertise required.

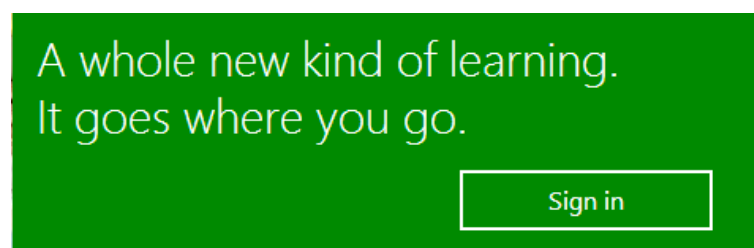
Microsoft E-Learning

Microsoft E-Learning courses are available for faculty, staff, and students via our UNT System Microsoft Campus Agreement. ***Instructions for accessing Microsoft E-Learning have recently changed.***

Follow the instructions below to access E-learning until you arrive on the "UNT System authenticated service Page."

- Go to: <https://onlinelearning.microsoft.com>

- Click **Sign In**:



- Then choose:



Organizational account

Sign in with the account provided by your work or school to use with Office 365 or other Microsoft services.

-
- You will be taken to the following sign in page:

Sign in with your organizational account

someone@example.com

-
- Fill in your UNT email address on the sign in page and press the "Sign In" tab.
- You will be taken to the UNT System authenticated service Page:

- To login using **Integrated Authentication**, click on that link and type **UNT\EUID** where **EUID** is *your* EUID. This should take you to the UNT courses that are available. If you are using Internet Explorer the following box will appear and you should enter your EUID where it says "Username."

- Once signed in, you should be able to access the courses that are available to the UNT community.
- You can access courses available to the general public by choosing the Microsoft Account option:



Microsoft account

Sign in with the account you use for OneDrive, Xbox Live, Outlook.com or other Microsoft Services.

- If you do not currently have a Microsoft account (previously called a "Live ID") you can create one at Microsoft's [Live Sign-up site](#).

Microsoft E-books

Click on the link and access the largest collection of [FREE Microsoft eBooks](#) ever, including: Windows 8.1, Windows 8, Windows 7, Office 2013, Office 365, Office 2010, SharePoint 2013, Dynamics CRM, PowerShell, Exchange Server, Lync 2013, System Center, Azure, Cloud, SQL Server, and much more!



Central Web Support

Central Web Support [provides](#) "web hosting and support to appropriate campus entities free of charge." Visit their [website](#) for "How-Tos about Everything."

CLEAR

CLEAR offers courses especially for Faculty Members. *CLEAR training includes:*

- Blackboard

- Turnitin
- Turning Point
- Assessment
- Teaching Effectiveness
- Respondus

Please check out CLEAR's training and event calendar at <http://clear.unt.edu/calendar> for the latest information regarding Blackboard, CLEAR's initiatives, and on campus instructional events.

Further information can be found [here](#).

FREE Online Learning Consortium Workshops

The University of North Texas is a premium member of the Online Learning Consortium (formerly the Sloan Consortium) College Pass. To request FREE ENROLLMENT in an Online Learning Consortium workshop, please contact [Amber Bryant](#) with the name and date of the workshop selected.

- [Online Consortium 2014 Workshops](#)

Please click on the link above to see the available 2014 workshops.

Ed2go

Ed2go are courses that are offered, for a fee, to UNT faculty, staff and students as well as the general public. According to the CALL [website](#):

CALL has partnered up to provide online learning on a variety of topics. From standardized test preparation to database programming to training for libraries and their staff, there's a variety of areas from which to choose in online learning.

The online minicourses, provided in conjunction with Ed2go, are standardized 12-lesson modules released over a six week period. (Courses are active for eight weeks to provide some flexibility). Each module features a quiz. Lessons are instructor-led and course participants and instructor communicate through a course discussion board. Lessons can be downloaded and saved. At the end of the course there is a final quiz. A passing grade opens a window that allows students to print out a course completion certificate.

Most courses are \$89, and UNT faculty, staff and students may receive a \$10 discount. Visit the online courses page at <http://www.ed2go.com/unt/> or contact Tami Russell at 940.565.3353 for more information.

For additional information, visit the **Ed2go blog** [here](#). You can [subscribe to their newsletter](#) also.

Information Security Awareness

Information Security Awareness -- The ITSS Information Security team offers Information Security Awareness training to all UNT faculty and staff.

- It is a policy requirement that ALL staff take an information security course at least once a year.
- See the [Virus Information Page](#) and the [Information Security Handbook -- for Faculty, Staff and Students](#) for further information.

Business Service Center Training & Development

Provides training to UNT System institutions: <http://bsc.untssystem.edu/training-development>. There is also a link to [download Office 2010 training](#) (in PowerPoint 2010 format) on the BSC website. The March 2014 BSC Solution Source Newsletter has [instructions](#) for registering for their online courses.

UNT HR Training and Development

As noted on their [website](#):

Monthly emails are sent to all employees with a list of current classes, many available by webcast. (Note: Few, if any classes are offered during the winter break, spring break holiday periods for all UNT System campuses.)

Learn more about classes

here: https://untranet.unt.edu/untsystem/UNT%20System%20HR/talent_management/SitePages/Home.aspx

If you have questions or specific needs, contact talentmanagement@untsystem.edu or call 855-878-7650 to be directed to a Talent Management staff member.

Alternate Forms of Training

Many of the General Access Labs around campus have tutorials installed on their computers.

See <http://computerlabs.unt.edu/> for a list of labs and their locations. The 24 Center in Willis Library, for example, has a [list of Tutorials and Software Support](#). The Library Instructional Unit also offers workshops and training, including "tech skills" training. Visit their websites for more information: <http://www.library.unt.edu/library-instruction>.

Info~Tech, UNT's IT Research Partner

Info~Tech is UNT's IT research partner. UNT System, UNT, UNT Health Science Center and UNT Dallas employees have access to Info~Tech research at: www.infotech.unt.edu (click on the UNT System name to login). Your standard EUID and Password gains you access to the Info~Tech system. Please take a moment to read their terms and conditions by clicking through the agreement when you set up your profile the first time you log in.

State of Texas Department of Information Resources

Another possible source of training for staff and, perhaps, faculty members is the Texas Department of Information Resources. A look at their Education and Training [website](#) reveals some interesting possibilities.

New Horizons Computer Learning Centers

New Horizons is a DIR vendor, which means that state agencies, like UNT, get special pricing for their services negotiated at the State level (click [here](#) for more information about DIR vendors). [New Horizons](#) offers courses at their own facilities in Dallas and Fort Worth, but will arrange for onsite training as well. They have a "Tips and Tricks" [page](#) that has helpful information. You can also [join their mailing list](#) to receive their monthly newsletter, event invitations and specials.

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Staff Activities

Staff activities for [UIT](#) are reported in this column.

Changes, Awards, Recognition, Publications, etc.

- **Ray Banks**, formerly IT Specialist, Administrative IT Services (AITS), has taken Curry Searle's position as IT Manager, Academic Computing Technical Services.
- **Claudia Lynch** will be honored for 35 years of service at the 2015 Service Award Ceremony due to an accidental omission from this year's ceremony.

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End of Summer Hours

By [Claudia Lynch](#), *Benchmarks Online* Editor

Summer school is over and fall classes are set to start at the end of the month. Many computer labs use this time to close and take care of various computer upgrades and other maintenance issues before the fall semester starts. The University is [officially closed](#) on Monday, September 1 for Labor Day.

Following are the hours for University Information Technology-managed facilities over the summer.

- The [Helpdesk](#) will maintain their normal operating hours for the remainder of the summer including on Labor Day (8 am to midnight). They will be **closed to walk-in traffic on Labor Day** since the rest of the university is closed.
- [Data Management Services](#) will maintain their normal operating hours for the remainder of the summer. They will be **closed** on Labor Day.
- The **ACUS General Access/Adaptive Lab** ([SYMR 104](#)) will maintain the following hours during the summer:

Monday - Friday: 8 a.m. - 9 p.m.


Saturday & Sunday: 9 a.m. - 5 p.m.

Resume [Fall Hours](#) on Monday, August 25. **Closed** on Labor Day.



Hours for Other Campus Facilities

Student Computer Labs

<p>24 Center (formerly known as WILLIS)</p> <p>Check hours here:</p>  <p>http://www.library.unt.edu/location-hours/willis-library</p>	<p>Maintaining a normal schedule through the summer except as noted.</p>	<p>Open M-F 7 am - 7 pm and CLOSED Saturdays and Sundays Aug. 11-23. Open at 11 am on Aug. 24 and return to a 24hr schedule. 24/7 service will be maintained until closing for the Thanksgiving holiday in November.</p>
<p>College of Information General Access Computer Lab (COI-</p>		<p>CLOSED: August 9-24 (semester break). Labor Day, September 1.</p>

SCLab (DP_B205)		
MUSIC:		CLOSED: August 9-24 (semester break). Labor Day, September 1.
PACS Computing Center (College of Public Affairs and Community Service, Chilton Hall)		CLOSED: August 9-24 (semester break). Labor Day, September 1.
CVAD		CLOSED: August 9-24 (semester break). Labor Day, September 1.
COE		CLOSED: August 10-24 (semester break). Labor Day, September 1.
COB (BLB 190)		CLOSED: August 9-24 (semester break). Labor Day, September 1.
CAS		All labs will resume normal business hours on Monday, August 25. All labs closed Labor Day, September 1.
		<p>GAB 330:</p> <p>Closed until August 25 except for hosting student registration sessions and math placement tests on specific dates.</p> <p>GAB 550:</p> <p>Open 9 am – 5 pm Aug 18 – 22. Saturday - Sunday: Closed</p> <p>Terrill 220: Closed</p> <p>Wooten 120: Closed</p>
Engineering General Access Lab (CENGAL, englab@unt.edu , Discovery Park, B129, 891-6733)		CLOSED: August 10-24 (semester break). Labor Day, September 1.

UNT Shuttle Service

Check out the transit [website](#) to keep up with the shuttle schedule throughout the year.

Remember:



Get your alerts fast in case of inclement weather	
Visit the Emergency Management website	
City of Denton Residents, sign up for the CodeRED Emergency Notification System	

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Today's Cartoon

© Randy Glasbergen / glasbergen.com

Technical Support Hotline

"We're not getting anywhere, Mr. Johnson. May I have a word with your computer in private?"

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