

Research IT Services

Data Science & Analytics

Provides support services on data acquisition and students' conducting research; multiple face-to-face meetings, each lasting more than an hour, each involving one or more parties writing on a dry-erase board, and often using an internet-connected computer as well.

Visit the online IT Catalog or the DS&A website for an appointment.

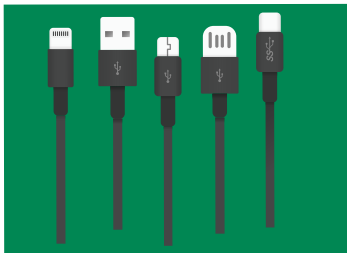
it.unt.edu/it-catalog
it.unt.edu/research

High-Performance Computing

Access: Provides access to high-performance computing cluster systems for support of university research through computationally intensive LINUX-capable software.

Operations: Provides supercomputer-class, high-performance computing and consulting services to support the research, instruction and scholarly activities of the UNT community using applications that require high bandwidth, enhanced networking, and very high compute capabilities.

hpc.unt.edu



Contact Information

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Instructional IT Services

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IT User Services

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Research IT Services

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University Information Technology

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- IT User Services
- Instructional IT Services
- Research IT Services

Catalog: it.unt.edu/it-catalog

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University IT

IT User Services

Instructional IT Services

Research IT Services

Catalog: it.unt.edu/it-catalog

For a complete listing of services and links to make requests, please visit the online catalog.

IT User Services

Adaptive Technology & Learning Lab

The Adaptive Technology and Learning Lab is open to all students, faculty and staff for general purposes and especially for those who may benefit from special technology accommodations. Operated in conjunction with the Office of Disability Accommodations, the lab is located in **Sage Hall, Room 330**.

it.unt.edu/adaptivelab

Host Computing User Services

HCUS provides individual license information and access for supported academic research applications and server support. **General Academic Bldg. Room 204**.

it.unt.edu/hostcomputing

Microcomputer Maintenance Services

The MMS shop supports UNT-owned microcomputers that are fewer than six years old for UNT faculty and staff. The techs assist with the selection, purchase and upgrade of new computers and hardware. Additional services: battery disposal, certifiable hardware disposal - degaussing, microcomputer upgrades and trouble-shooting tips. Sage Hall, Room 330B.

it.unt.edu/mms

UIT Help Desk

Help Desk staff members support students, employees, visitors and alumni. Services include telephone, email, ticket-based responses and walk-in support for UNT IT-related issues, such as questions about the Account Management System, EagleConnect email, UNT Bulk Mail, information security, Drupal user support, Canvas online learning, MyUNT, wireless access, Eagle Alert messages, LinkedIn Learning and more

Phone: 940-565-2324 | Email: helpdesk@unt.edu

Online: it.unt.edu/helpdesk

Technology Tour: it.unt.edu/techtour

Location: Sage Hall, Room 330D

Instructional IT Services

Computer-Based Testing Services

Sage Hall Computer-Based Testing Center

Provides computerized testing with or without proctors, 135 stations in **Sage Hall, Room C330**

Hours for Reservation

Mon - Thurs: 8 am - 9:30 pm

Friday: 8 am - 6 pm

Sat: 9 am - 6 pm

[Reserve at it.unt.edu/test](http://it.unt.edu/test)

Drop-in Testing Available

Available with advanced notice only - call 940-369-6298



Mobile Computing Testing Services

- Cart with 40 - 60 laptops available for faculty in all areas for proctored exams in your classrooms (we bring the testing center to you!) Reserve at it.unt.edu/test
- Five carts with 200 laptops - College of Business faculty only - for classes in BLB and Wooten Hall. Reserve at it.unt.edu/blbtest
- Coming soon! More specialized laptop/mobile testing for faculty in CMHT and COE



Exam & Research Data Services

The E&RDS Office is located in **GAB 206** and offers the following services:

- Exam Grading with Analysis:** Computer-facilitated exam grading providing standard reports with student scores, incorrect responses, class and item frequency distribution and other statistics.
- Scannable Form Design:** Consultation and design services for the creation of surveys and exams to for unique assessment situations and to accurately capture the data desired.
- Remote Self-Service Scantron Testing and Management (new!):** Create your own exam forms and analysis with GradeHub and Canvas.
- Classic Scantron Testing:** Processing and analysis of classic scantron sheets.
- Course and/or Faculty Evaluation Processing:** Computer-facilitated processing of course and/or faculty evaluations, providing item means and frequencies for departments overall, instructor or course and section.

it.unt.edu/erds