

Employee Category

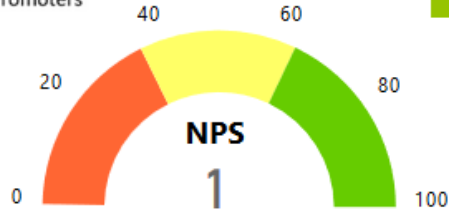
- ~ Faculty
- ~ Staff

Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
 - College of Law - Furgeson Jr.
 - School of Business - Shumway
 - School of Education - Gasko
 - School of Human Services - Lacy
 - School of Lib Arts & Sciences - Balas
- VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.83

2017: **3.80**

Represents the unit's overall engagement on a scale of 1-5

217

2017: **192**

Respondents

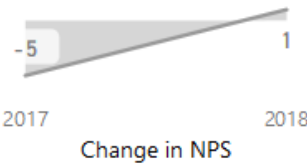
Greatest number of respondents on any one question

38

2017: **34**

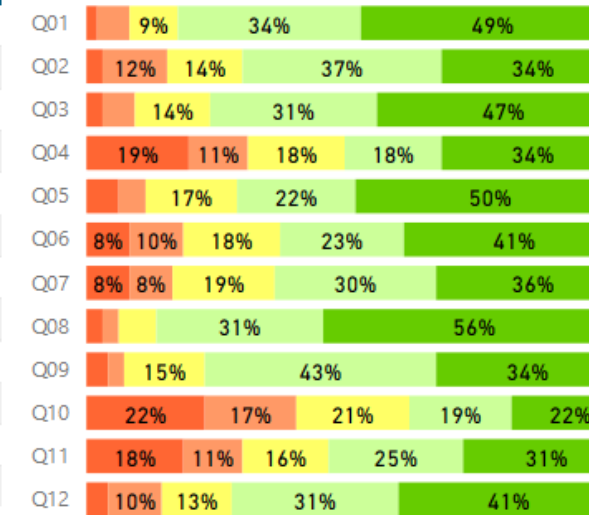
Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	217	29	4.24	4.22	↓
Q02	Materials and equipment	217	32	3.82	3.86	↑
Q03	Opportunity to do best	217	52	4.01	4.14	↑
Q04	Recognition	209	33	3.33	3.38	↑
Q05	Cares about me	217	37	4.01	4.06	↑
Q06	Development	215	37	3.74	3.78	↑
Q07	Opinions Count	216	43	3.59	3.77	↑
Q08	Mission/Purpose	217	62	4.23	4.33	↑
Q09	Committed to quality	213	39	4.06	3.99	↓
Q10	Best friend	199	19	3.11	3.04	↓
Q11	Progress	204	21	3.54	3.39	↓
Q12	Learn and Grow	203	37	3.86	3.94	↑

Frequency Distribution



% responded-

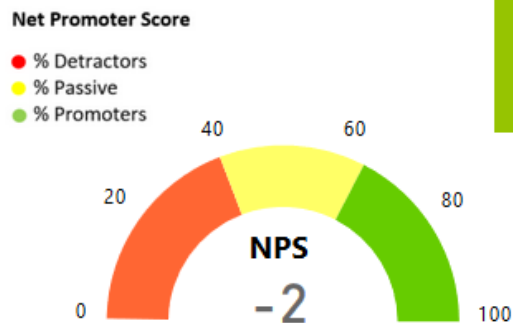
- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree

UNT DALLAS UNIVERSITY OF NORTH TEXAS AT DALLAS Gallup Engagement Survey 2018

Employee Category

- ~ Faculty
- ~ Staff

Select Department



Represents the unit's overall engagement on a scale of 1-5

106
2017: null

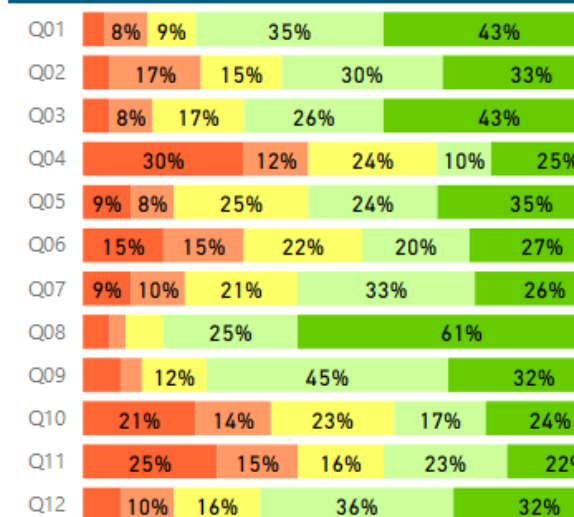
Respondents
Greatest number of respondents on any one question

39
2017: null

Benchmark
Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	106	20	4.06		
Q02	Materials and equipment	106	22	3.70		
Q03	Opportunity to do best	106	36	3.95		
Q04	Recognition	102	14	2.86		
Q05	Cares about me	106	18	3.67		
Q06	Development	104	15	3.28		
Q07	Opinions Count	106	31	3.57		
Q08	Mission/Purpose	106	62	4.35		
Q09	Committed to quality	102	31	3.92		
Q10	Best friend	99	19	3.09		
Q11	Progress	101	11	3.02		
Q12	Learn and Grow	101	27	3.75		

Frequency Distribution



- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

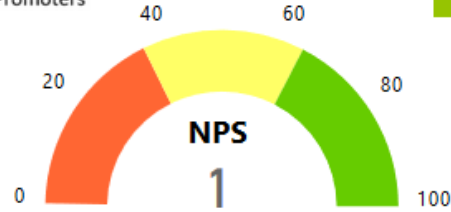
Employee Category

- ~ Faculty
- ~ Staff

Select Department

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



4.04

2017: null

Represents the unit's overall engagement on a scale of 1-5

111

2017: null

Respondents

Greatest number of respondents on any one question

59

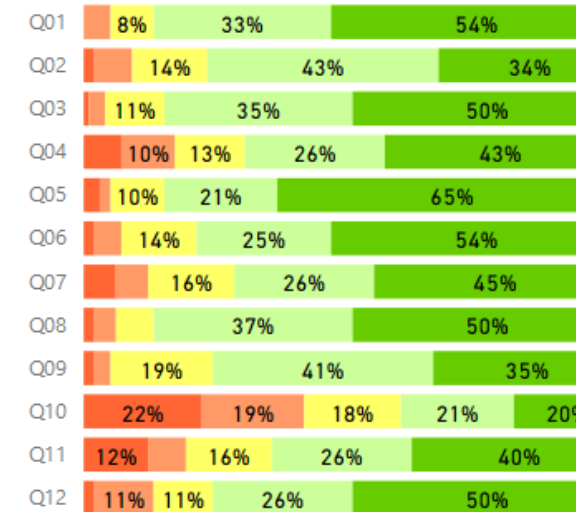
2017: null

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	111	41		4.37	
Q02	Materials and equipment	111	44		4.01	
Q03	Opportunity to do best	111	65		4.32	
Q04	Recognition	107	57		3.87	
Q05	Cares about me	111	62		4.43	
Q06	Development	111	66		4.25	
Q07	Opinions Count	110	54		3.96	
Q08	Mission/Purpose	111	61		4.31	
Q09	Committed to quality	111	42		4.05	
Q10	Best friend	100	15		2.98	
Q11	Progress	103	35		3.76	
Q12	Learn and Grow	102	48		4.12	

Frequency Distribution



% responded-

- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree

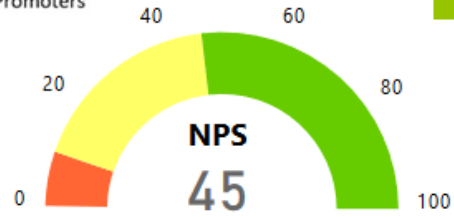
Employee Category

Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
- VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters

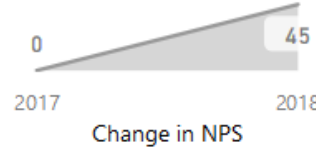


4.17

2017: **4.15**

Grand Mean

Represents the unit's overall engagement on a scale of



22

2017: **11**

Respondents

Greatest number of respondents on any one question

72

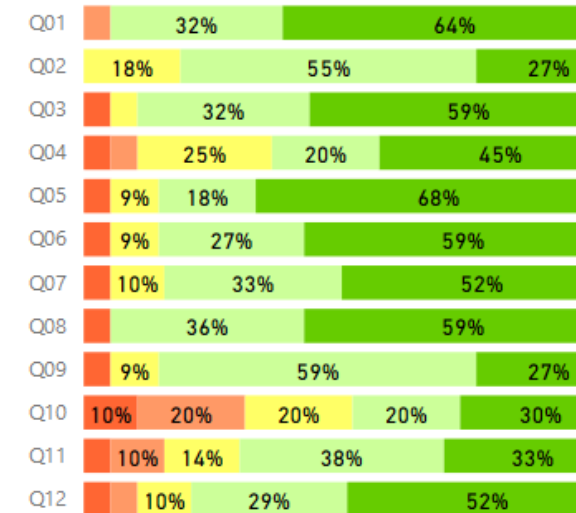
2017: **70**

Percentile - Ed. Services Benchmark

Represents the unit %ile ranking compared to

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	22	59	4.64	4.55	↓
Q02	Materials and equipment	22	46	4.00	4.09	↑
Q03	Opportunity to do best	22	71	4.09	4.41	↑
Q04	Recognition	20	60	4.09	3.95	↓
Q05	Cares about me	22	63	4.27	4.45	↑
Q06	Development	22	71	4.18	4.36	↑
Q07	Opinions Count	21	74	3.82	4.29	↑
Q08	Mission/Purpose	22	70	4.45	4.45	↔
Q09	Committed to quality	22	42	4.27	4.05	↓
Q10	Best friend	20	33	3.38	3.40	↑
Q11	Progress	21	41	4.33	3.86	↓
Q12	Learn and Grow	21	54	4.30	4.19	↓

Frequency Distribution



- % responded -
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

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UNIVERSITY OF NORTH TEXAS AT DALLAS

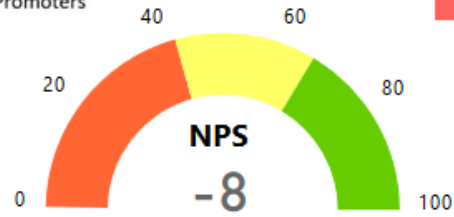
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Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.66

2017: **3.78**

Represents the unit's overall engagement on a scale of 1-5

138

2017: **129**

Respondents

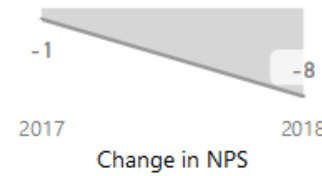
Greatest number of respondents on any one question

23

2017: **32**

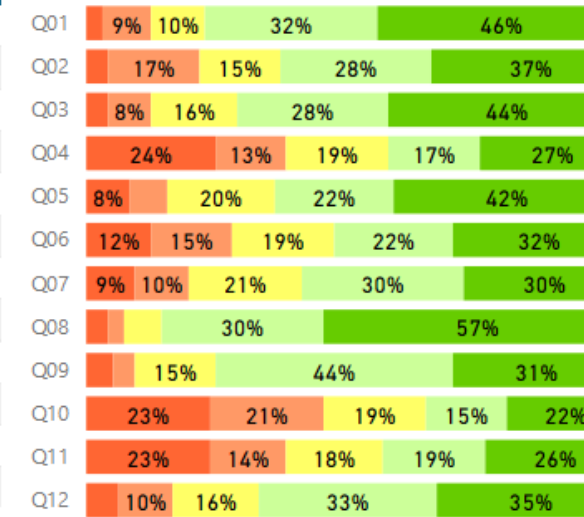
Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	138	20	4.19	4.08	↓
Q02	Materials and equipment	138	27	3.87	3.78	↓
Q03	Opportunity to do best	138	43	4.06	4.01	↓
Q04	Recognition	132	21	3.28	3.09	↓
Q05	Cares about me	138	25	3.98	3.83	↓
Q06	Development	137	22	3.72	3.47	↓
Q07	Opinions Count	138	35	3.58	3.63	↑
Q08	Mission/Purpose	138	62	4.29	4.33	↑
Q09	Committed to quality	134	32	4.09	3.92	↓
Q10	Best friend	126	14	3.06	2.93	↓
Q11	Progress	128	13	3.41	3.09	↓
Q12	Learn and Grow	130	30	3.81	3.80	↓

Frequency Distribution



% responded-

- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree

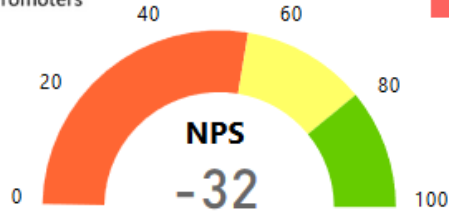
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 - School of Education - Gasko
 - School of Human Services - Lacy
 - School of Lib Arts & Sciences - Balas
 - VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.83

2017: **4.12**

Represents the unit's overall engagement on a scale of 1-5

22

2017: **37**

Respondents

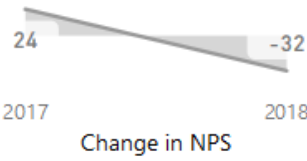
Greatest number of respondents on any one question

38

2017: **68**

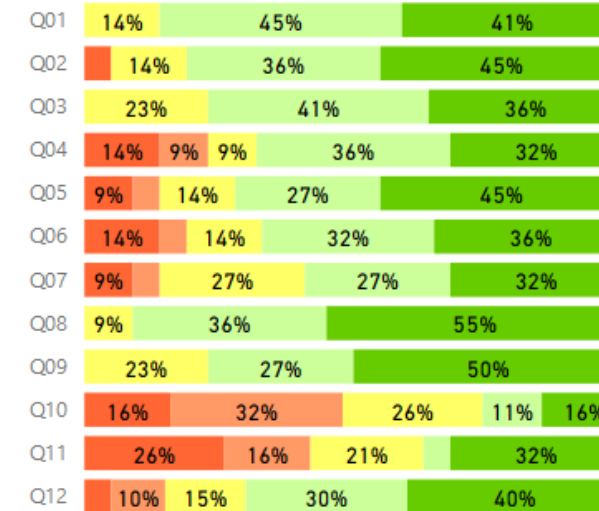
Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	22	34	4.46	4.27	↓
Q02	Materials and equipment	22	53	4.14	4.18	↑
Q03	Opportunity to do best	22	52	4.35	4.14	↓
Q04	Recognition	22	46	4.00	3.64	↓
Q05	Cares about me	22	30	4.35	3.95	↓
Q06	Development	22	34	4.31	3.73	↓
Q07	Opinions Count	22	37	3.84	3.68	↓
Q08	Mission/Purpose	22	70	4.54	4.45	↓
Q09	Committed to quality	22	59	4.22	4.27	↑
Q10	Best friend	19	10	3.26	2.79	↓
Q11	Progress	19	11	3.76	3.00	↓
Q12	Learn and Grow	20	35	4.18	3.90	↓

Frequency Distribution



- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

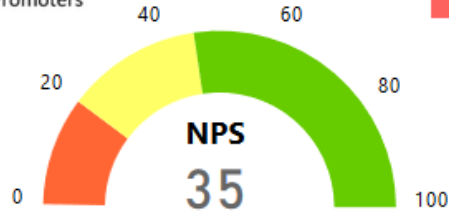
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Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.82

2017: **3.87**

Represents the unit's overall engagement on a scale of 1-5

20

2017: **15**

Respondents

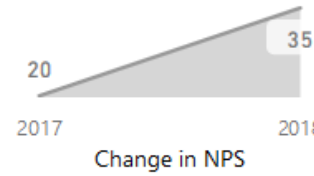
Greatest number of respondents on any one question

37

2017: **41**

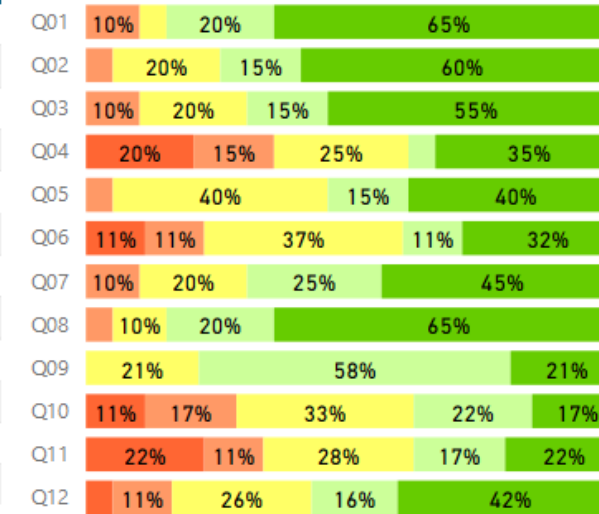
Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	20	45	4.33	4.40	↑
Q02	Materials and equipment	20	62	4.07	4.30	↑
Q03	Opportunity to do best	20	52	4.47	4.15	↓
Q04	Recognition	20	25	3.23	3.20	↓
Q05	Cares about me	20	28	3.93	3.90	↓
Q06	Development	19	20	3.60	3.42	↓
Q07	Opinions Count	20	61	3.80	4.05	↑
Q08	Mission/Purpose	20	70	4.40	4.45	↑
Q09	Committed to quality	19	41	4.27	4.00	↓
Q10	Best friend	18	23	3.36	3.17	↓
Q11	Progress	18	12	3.20	3.06	↓
Q12	Learn and Grow	19	29	3.80	3.79	↓

Frequency Distribution



- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

Gallup Engagement Survey 2018

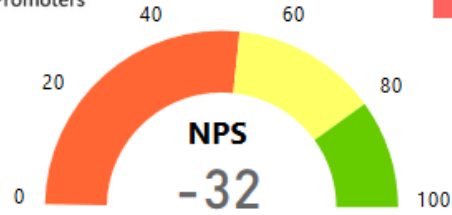
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Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.54

2017: **3.87**

Represents the unit's overall engagement on a scale of 1-5

19

2017: **11**

Respondents

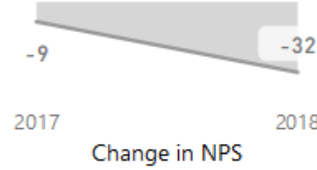
Greatest number of respondents on any one question

15

2017: **41**

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	19	12	4.45	3.89	↓
Q02	Materials and equipment	19	16	4.18	3.53	↓
Q03	Opportunity to do best	19	47	4.55	4.05	↓
Q04	Recognition	19	7	2.73	2.53	↓
Q05	Cares about me	19	22	4.10	3.79	↓
Q06	Development	19	10	3.55	3.05	↓
Q07	Opinions Count	19	25	3.55	3.47	↓
Q08	Mission/Purpose	19	71	4.73	4.47	↓
Q09	Committed to quality	19	41	4.27	4.00	↓
Q10	Best friend	18	14	3.20	2.94	↓
Q11	Progress	18	12	3.18	3.06	↓
Q12	Learn and Grow	18	26	4.00	3.72	↓

Frequency Distribution

Q. ID	1-Strongly Disagree	2-Disagree	3-Neutral	4-Agree	5-Strongly Agree
Q01	21%	11%	26%	42%	
Q02	26%	21%	26%	26%	
Q03	11%	37%	42%		
Q04	42%	11%	16%	16%	16%
Q05	11%	21%	26%	37%	
Q06	16%	26%	16%	21%	21%
Q07	26%	21%	32%	21%	
Q08		42%	53%		
Q09	11%	42%	37%		
Q10	22%	28%	22%	22%	
Q11	33%	17%	11%	33%	
Q12	11%	22%	28%	33%	

- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

UNT DALLAS UNIVERSITY OF NORTH TEXAS AT DALLAS Gallup Engagement Survey 2018

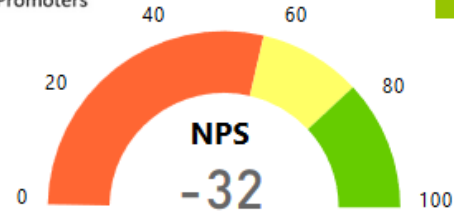
Employee Category

Select Department

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 - College of Law - Furgeson Jr.
 - School of Business - Shumway
 - School of Education - Gasko
 - Teacher Education & Admin - Burkett
 - * End of Hierarchy *
 - School of Human Services - Lacy
 - School of Lib Arts & Sciences - Balas
 - VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.52

2017: null

Represents the unit's overall engagement on a scale of 1-5

16

2017: null

Respondents

Greatest number of respondents on any one question

14

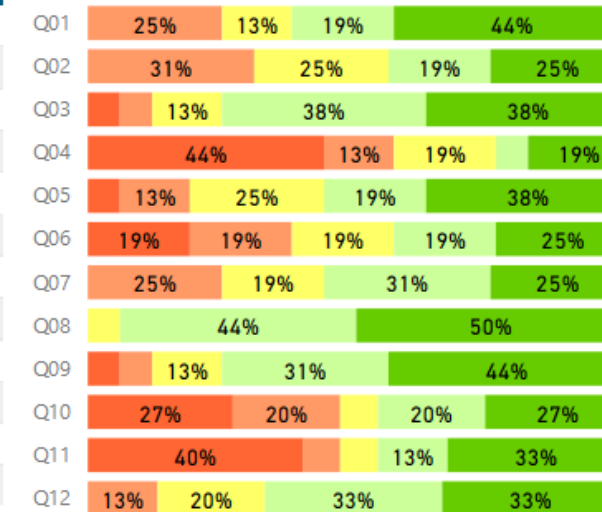
2017: null

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	16	9	3.81		
Q02	Materials and equipment	16	10	3.38		
Q03	Opportunity to do best	16	37	3.94		
Q04	Recognition	16	6	2.44		
Q05	Cares about me	16	18	3.69		
Q06	Development	16	11	3.13		
Q07	Opinions Count	16	31	3.56		
Q08	Mission/Purpose	16	69	4.44		
Q09	Committed to quality	16	41	4.00		
Q10	Best friend	15	16	3.00		
Q11	Progress	15	9	2.93		
Q12	Learn and Grow	15	34	3.87		

Frequency Distribution



- % responded -
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

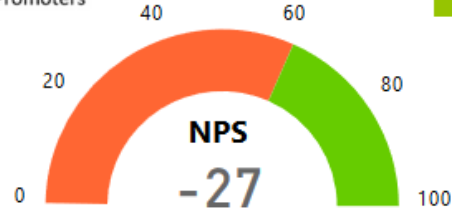
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 - * End of Hierarchy *
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- VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.27

2017: **3.01**

Represents the unit's overall engagement on a scale of 1-5

-58

-27

2017

2018

Change in NPS

11

2017: **12**

Respondents

Greatest number of respondents on any one question

5

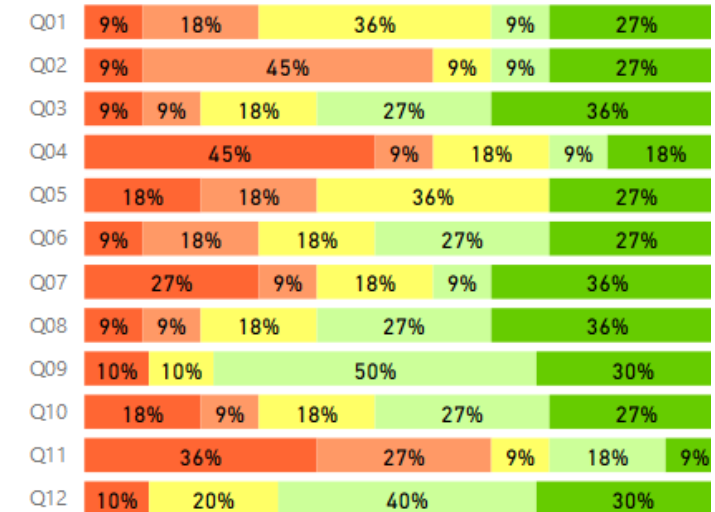
2017: **1**

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	11	1	3.33	3.27	
Q02	Materials and equipment	11	3	3.50	3.00	
Q03	Opportunity to do best	11	25	3.25	3.73	
Q04	Recognition	11	6	2.55	2.45	
Q05	Cares about me	11	4	3.17	3.00	
Q06	Development	11	21	2.91	3.45	
Q07	Opinions Count	11	14	2.92	3.18	
Q08	Mission/Purpose	11	25	3.25	3.73	
Q09	Committed to quality	10	31	3.50	3.90	
Q10	Best friend	11	32	2.67	3.36	
Q11	Progress	11	3	2.45	2.36	
Q12	Learn and Grow	10	30	2.58	3.80	

Frequency Distribution



- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

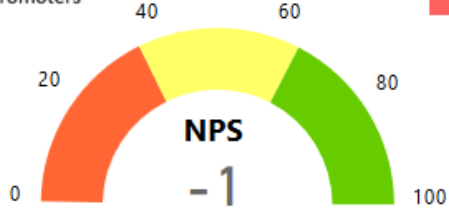
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Select Department

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- ▣ - Finance & Admin - Edelman
- ▣ - Office of the Provost - Stewart
 - ▣ - College of Law - Furgeson Jr.
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 - ▣ - School of Education - Gasko
 - ▣ - Teacher Education & Admin - Burkett
- ▣ - *End of Hierarchy *
- ▣ - School of Human Services - Lacy
- ▣ - School of Lib Arts & Sciences - Balas
- ▣ - VP Student Access & Success - Holley

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



3.43

2017: **3.80**

Represents the unit's overall engagement on a scale of 1-5

41

2017: **92**

Respondents

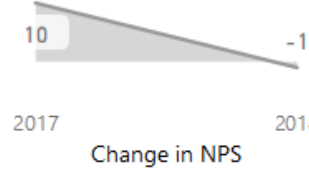
Greatest number of respondents on any one question

10

2017: **34**

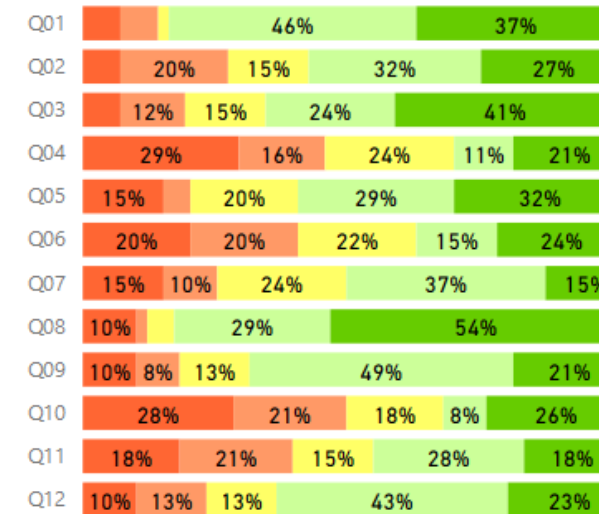
Benchmark

Represents the unit %ile ranking compared to the Gallup education services database



Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	41	14	4.21	3.98	▣
Q02	Materials and equipment	41	15	3.88	3.51	▣
Q03	Opportunity to do best	41	29	4.10	3.80	▣
Q04	Recognition	38	12	3.31	2.79	▣
Q05	Cares about me	41	15	3.96	3.59	▣
Q06	Development	41	10	3.73	3.05	▣
Q07	Opinions Count	41	18	3.55	3.27	▣
Q08	Mission/Purpose	41	49	4.32	4.15	▣
Q09	Committed to quality	39	17	4.16	3.62	▣
Q10	Best friend	39	11	3.11	2.82	▣
Q11	Progress	39	12	3.45	3.08	▣
Q12	Learn and Grow	40	19	3.88	3.55	▣

Frequency Distribution



% responded-

- 1-Strongly Disagree
- 2-Disagree
- 3-Neutral
- 4-Agree
- 5-Strongly Agree

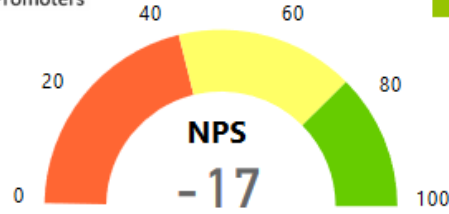
Employee Category

Select Department

- Office of the President - Mong
- Finance & Admin - Edelman
- Office of the Provost - Stewart
 - College of Law - Furgeson Jr.
 - School of Business - Shumway
 - School of Education - Gasko
 - Teacher Education & Admin - Burkett
 - * End of Hierarchy *
 - School of Human Services - Lacy
 - School of Lib Arts & Sciences - Balas
 - VP Student Access & Success - Holley

Net Promoter Score

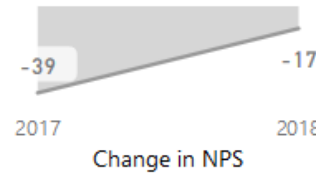
- % Detractors
- % Passive
- % Promoters



3.89

2017: **3.59**

Represents the unit's overall engagement on a scale of 1-5



36

2017: **33**

Respondents

Greatest number of respondents on any one question

44

2017: **16**

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	36	36	4.18	4.31	▲
Q02	Materials and equipment	36	27	3.64	3.78	▲
Q03	Opportunity to do best	36	58	3.64	4.22	▲
Q04	Recognition	36	42	2.97	3.56	▲
Q05	Cares about me	36	53	3.85	4.31	▲
Q06	Development	36	62	3.52	4.19	▲
Q07	Opinions Count	36	30	3.21	3.53	▲
Q08	Mission/Purpose	36	41	3.82	4.00	▲
Q09	Committed to quality	36	29	3.73	3.86	▲
Q10	Best friend	34	21	3.21	3.12	▼
Q11	Progress	36	33	3.53	3.72	▲
Q12	Learn and Grow	34	45	3.84	4.03	▲

Frequency Distribution

Q. ID	1-Strongly Disagree	2-Disagree	3-Neutral	4-Agree	5-Strongly Agree
Q01	14%	0%	42%	44%	0%
Q02	0%	17%	50%	22%	0%
Q03	17%	0%	36%	44%	0%
Q04	14%	11%	22%	11%	42%
Q05	17%	0%	25%	56%	0%
Q06	0%	28%	25%	47%	0%
Q07	11%	11%	22%	25%	31%
Q08	8%	14%	36%	39%	0%
Q09	0%	28%	39%	28%	0%
Q10	29%	15%	32%	21%	0%
Q11	14%	17%	31%	36%	0%
Q12	15%	12%	29%	44%	0%

- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree

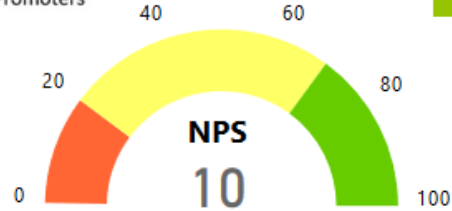
Employee Category

Select Department

- Office of the President - Mong
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 - Teacher Education & Admin - Burkett
 - * End of Hierarchy *
 - School of Human Services - Lacy
 - School of Lib Arts & Sciences - Balas
 - VP Student Access & Success - Holley
 - Student Life - Chapple
 - * End of Hierarchy *

Net Promoter Score

- % Detractors
- % Passive
- % Promoters



4.10

2017: null

Represents the unit's overall engagement on a scale of 1-5

10

2017: null

Respondents

Greatest number of respondents on any one question

66

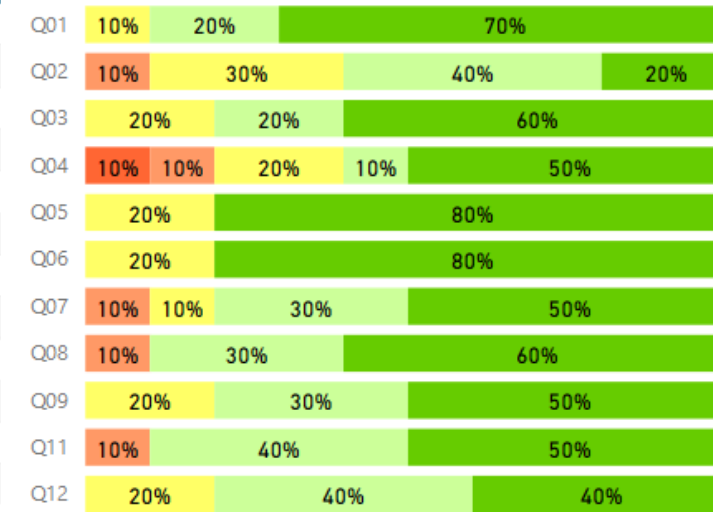
2017: null

Benchmark

Represents the unit %ile ranking compared to the Gallup education services database

Q. ID	Question Short	Size	Gallup %ile	Mean 2017	Mean 2018	Δ
Q01	Know what's expected	10	65	4.60	4.60	
Q02	Materials and equipment	10	22	3.70	3.70	
Q03	Opportunity to do best	10	70	4.40	4.40	
Q04	Recognition	10	54	3.80	3.80	
Q05	Cares about me	10	73	4.60	4.60	
Q06	Development	10	83	4.60	4.60	
Q07	Opinions Count	10	69	4.20	4.20	
Q08	Mission/Purpose	10	67	4.40	4.40	
Q09	Committed to quality	10	60	4.30	4.30	
Q10	Best friend	9	1	2.11	2.11	
Q11	Progress	10	63	4.30	4.30	
Q12	Learn and Grow	10	54	4.20	4.20	

Frequency Distribution



- % responded-
- 1-Strongly Disagree
 - 2-Disagree
 - 3-Neutral
 - 4-Agree
 - 5-Strongly Agree