

Policies of the University of North Texas	Chapter 7
07.028 Dismissal of Patient from Care	Student Affairs

Policy Statement. The UNT Student Health and Wellness Center (“SHWC”) delivers healthcare services to student patients based on a relationship of mutual trust and respect between the UNT healthcare provider and the patient. Occasionally this relationship may be compromised to the degree that termination of the healthcare relationship becomes necessary.

Application of Policy. Students.

Definitions. None.

Procedures and Responsibilities.

Termination of healthcare by the SHWC will be considered in extreme circumstances and actions and decisions to terminate healthcare will be made on a nondiscriminatory basis based on just cause. Just cause for termination of healthcare by the SHWC includes:

1. Persistent refusal to follow, or a history of failure to comply with, prescribed treatment, protocols or procedures which results in negative clinical consequences.
2. Engaging in misconduct as defined in the UNT Code of Student Conduct in the SHWC facility and/or directed toward SHWC staff, patients, or visitors.
3. Engaging in illegal conduct regarding the use or distribution of prescription forms or sale or distribution of controlled substances.

The Clinical Director of the SHWC may seek temporary suspension or permanent termination of all patient healthcare services following consultation with SHWC staff, including other clinicians or others as appropriate and consistent with the limits of confidential communications.

1. Prior to taking formal action to suspend or terminate a patient from healthcare services, the Director will notify the patient of the possibility of suspension or termination of healthcare services at the SHWC if conduct as described in the warning letter continues.
2. If conduct described in the warning letter continues, the Director will deliver notice to the patient stating that healthcare services at the SHWC will be suspended or terminated on a specific date and in no case will be fewer than 30 days from the date of the letter. The

notice will state the basis for the termination or suspension and will include the names of local providers who may be able to assume healthcare services. The notice will also include an authorization for the release of SHWC medical records to the healthcare provider selected by the patient.

A patient who believes that suspension or termination of healthcare services was in error or was unjustified may seek review of the Director's decision in accordance with the Student Complaint Policy, UNT Policy 18.1.23.

A student whose healthcare services at the SHWC are suspended or terminated may receive a refund of the collected medical services fee in accordance with published fee refund policy.

Suspension or termination of healthcare services at the SHWC does not impact a student's enrollment status.

Responsible Party: Clinical Director, SHWC

References and Cross-references.

UNT Policy 07.018, Student Complaint

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Revised: