

# Mission, Vision, Values UNTS Human Resources



## Mission

Proactively engage in our customer's success by providing innovative solutions and support.



## Vision

Be a high-performing team that empowers people to deliver results.



# Values

- Accountable
- Exceptional
- Collaborative
- Inclusive
- Trusted



## Behaviors



#### Be Accountable

- Take ownership
- Provide feedback to others
- Hold each other accountable
- Demonstrate success through reliable, relevant metrics



## Be Exceptional

- Offer relevant/integrated solutions
- Be visionary to anticipate needs and trends
- Continuously improve, evolve, and realize potential
- Consistently anticipate and surpass evolving customer expectations
- Be the recognized, sought-after trusted advisor



### Be Collaborative

- Engage customers in decisions
- Clearly define and clarify roles
- Provide clear and concise communication



#### Be Inclusive

- Champion and model diversity of thought
- Challenge status quo
- Actively seek out and embrace diversity



#### Be Trusted

- Keep promises
- Know our customer's business
- Ensure timely consistent and reliable results