

United Healthcare Student Resources

Instructions for Purchasing Health Insurance

To purchase the **Student Insurance Policy**, through United Healthcare Student Resources, follow the steps below:

1. Enter www.uhcsr.com into the web browser.

The screenshot shows a web browser window with the URL <https://www.uhcsr.com>. The page features the UnitedHealthcare logo and "StudentResources" in the top left, and a search icon and "Login to My Account" in the top right. The main content area has a blue background with the text "STUDENT INSURANCE HAPPENS HERE." and "It can be confusing. We're here to help!". Below this is a search prompt: "Let's start with your school's name." followed by a text input field. At the bottom, there is a navigation bar with icons for a school building, a calendar, a laptop with a doctor, a document with a plus sign, and a graduation cap. Below the icons are two sections: "STUDENT HELP CENTER" with the text "What do you need to get done today?" and "SCHOOL ADMINS" with the text "There's a place here for you too!".

2. Type in University of North Texas to find our Plans available for purchase.

The screenshot shows a web browser window with the URL <https://www.uhcsr.com>. The page features the UnitedHealthcare logo and 'StudentResources' in the top left, and a search bar in the top right. The main content area has a blue background with the text 'STUDENT INSURANCE HAPPENS HERE. It can be confusing. We're here to help!' and a search input field containing 'University of North Texas'. A large green arrow points to the search input field. Below the main content, there are two columns: 'STUDENT HELP CENTER' with the text 'What do you need to get done today?' and 'SCHOOL ADMINS' with the text 'There's a place here for you too!'. The bottom of the page features a row of icons representing various services: a building, a calendar, books, a doctor at a computer, a medical chart, and a graduation cap.

3. Select the Campus location that you are enrolled at.

The screenshot shows a web browser window with the URL <https://www.uhcsr.com>. The page header includes the UnitedHealthcare logo and "StudentResources" with a search icon and a "Login to My Account" link. The main content area has a blue background with the text "STUDENT INSURANCE HAPPENS HERE. It can be confusing. We're here to help!" Below this, it says "Let's start with your school's name. University of North Texas". A dropdown menu is open, showing three options: "University of North Texas Dallas Campus", "University of North Texas Denton", and "University of North Texas Fort Worth HSC". A large green arrow points to the first option. At the bottom, there are two columns: "STUDENT HELP CENTER" with the text "What do you need to get done today?" and "SCHOOL ADMINS" with the text "There's a place here for you too!". The bottom section features a row of icons representing a school building, a calendar, books, a doctor at a computer, a document with a plus sign, and a graduation cap.

4. Wait a moment for the page to load, then select the Policy Year that applies to you.

The screenshot shows a web browser window with the URL <https://www.uhcsr.com/school-year>. The page header includes the UnitedHealthcare logo and "StudentResources". A search bar and "Login to My Account" link are also present. The main content area features a background image of diverse students and a text overlay: "Hi there. Welcome to the *University of North Texas Denton* policy page. To get started let's choose a policy year that applies to you." Below this text is a dropdown menu titled "POLICY YEAR" with two options: "2016 - 2017" and "2017 - 2018". A large green arrow points to the "2017 - 2018" option. The footer contains four columns of links: "Quick Links" (Create My Account, Help Center, Insurance Forms, About Us), "Partners & Providers" (Online Partner Tools, Provider Resources, Request a Quote), "Legal" (Regulatory, Privacy Policies, Underwriters, Non-Discrimination Notice), and "Language Assistance" (Language Assistance, Asistencia de Idiomas, 語言協助).

UnitedHealthcare StudentResources

Hi there. Welcome to the *University of North Texas Denton* policy page. To get started let's choose a policy year that applies to you.

POLICY YEAR

- 2016 - 2017
- 2017 - 2018

Quick Links

- Create My Account
- Help Center
- Insurance Forms
- About Us

Partners & Providers

- Online Partner Tools
- Provider Resources
- Request a Quote

Legal

- Regulatory
- Privacy Policies
- Underwriters
- Non-Discrimination Notice

Language Assistance

- Language Assistance
- Asistencia de Idiomas
- 語言協助

5. Select the plan description that applies to you; Domestic or International.

University of North Texas Denton ID CARD FIND PROVIDERS FIND PHARMACY HELPFUL LINKS

Welcome to your student health insurance plan page.
For plan details, including benefits and rates, please refer to the Plan Information section below.

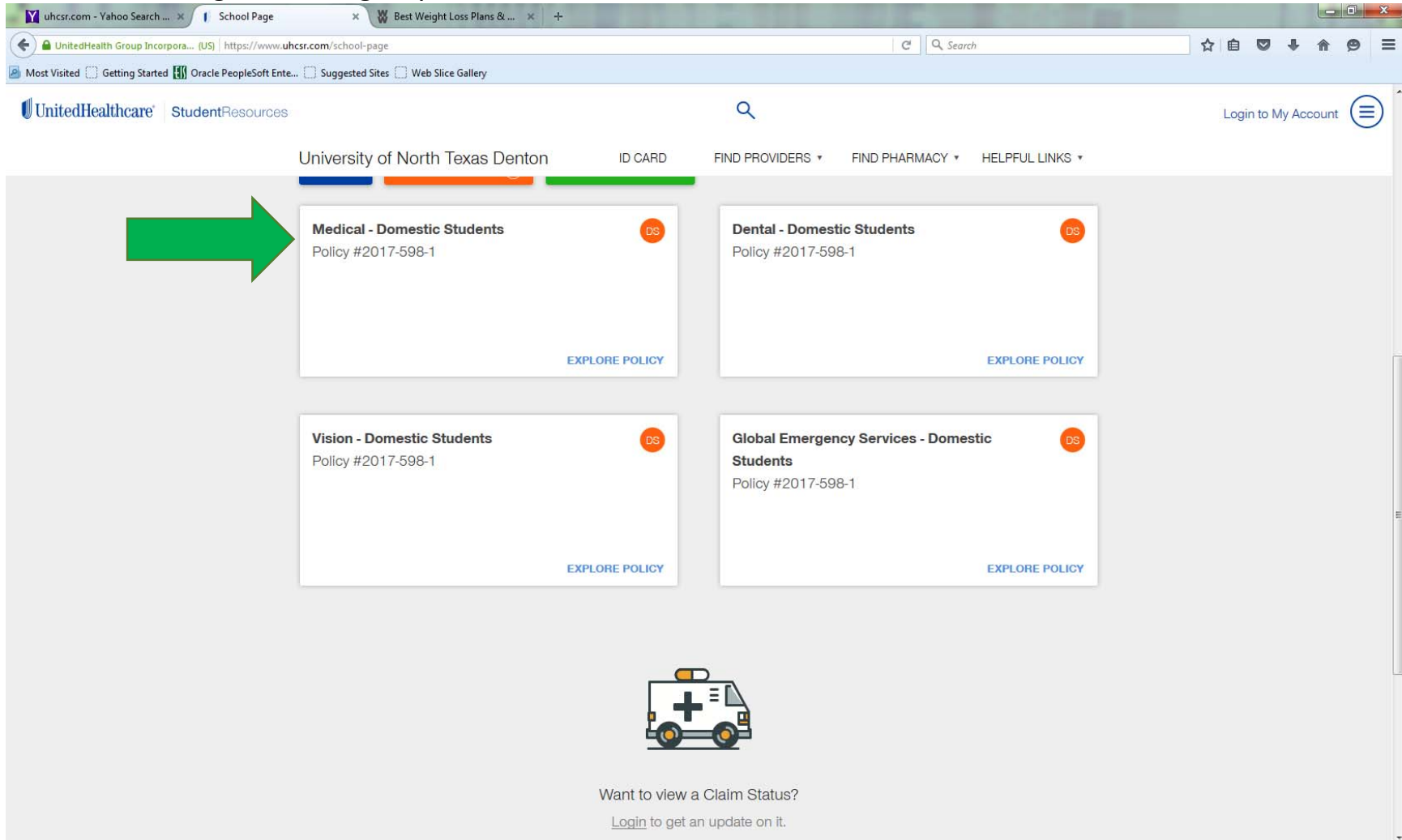
Policy Year

To begin, choose a plan description.

ALL DOMESTIC STUDENTS INTERNATIONAL STUDENTS

Medical - Domestic Students **DS** Medical - International Students **IS**

6. If you selected Domestic, the next screen provides several options for coverage, including medical, dental, vision, and global emergency services.



The screenshot shows a web browser window displaying the UnitedHealthcare StudentResources page for the University of North Texas Denton. The page features a navigation bar with the university name and links for ID CARD, FIND PROVIDERS, FIND PHARMACY, and HELPFUL LINKS. Below the navigation bar, there are four policy cards arranged in a 2x2 grid. Each card has a title, a policy number (#2017-598-1), and an 'EXPLORE POLICY' button. A large green arrow points to the 'Medical - Domestic Students' card. At the bottom of the page, there is an ambulance icon and a link to view claim status.

Policy Type	Policy Number	Action
Medical - Domestic Students	Policy #2017-598-1	EXPLORE POLICY
Dental - Domestic Students	Policy #2017-598-1	EXPLORE POLICY
Vision - Domestic Students	Policy #2017-598-1	EXPLORE POLICY
Global Emergency Services - Domestic Students	Policy #2017-598-1	EXPLORE POLICY

Want to view a Claim Status?
[Login](#) to get an update on it.

7. By selecting Medical - Domestic Students, you may review the medical insurance brochure and enrollment documents, or simply click on ENROLL NOW.

The screenshot shows a web browser window displaying the UnitedHealthcare StudentResources page. The page title is "Medical - Domestic Students" with the ID "2017-598-1". The page is organized into three main sections:

- Policy Documents:** Includes links for Brochures - Certificates, Summary Documents, and Enrollment Documents.
- Value Added Benefits:** Includes links for Telehealth Medical, Student Assistance Program (SAP), United-Health Allies Discount Program, and Global Emergency Services (GES).
- Brochures - Certificates:** Includes a link for Brochure - Certificate.
- Summary Documents:** Includes a link for Summary Brochure.
- Enrollment Documents:** Includes links for Domestic Enrollment Form, Grad-TA Enrollment Form, and Continuation Enrollment Form.

A large green arrow points to the "ENROLL NOW" button located at the bottom right of the page content area.

8. On the next page, you will provide some basic information about yourself. Be sure to check the box in the lower left corner before clicking on “Next.”

The screenshot shows a web browser window with the URL <https://www.uhcsr.com/school-page#schoolPage4>. The page header includes the UnitedHealthcare logo, 'StudentResources', and navigation links for 'University of North Texas Denton', 'ID CARD', 'FIND PROVIDERS', 'FIND PHARMACY', and 'HELPFUL LINKS'. The main content area is titled 'Step 1 - Basic Info' and contains the following fields:

- A progress indicator with five blue dots.
- A greeting: 'Hi there! Tell us a little bit about yourself.'
- A question: 'What insurance category best describes you? *' with a dropdown menu showing 'Domestic' and 'Graduate/Research/Teaching Assistants'.
- A 'Zip Code *' field with a text input.
- A 'Spouse' section with radio buttons for 'Yes' and 'No', where 'No' is selected.
- A 'Number of Children?' section with a dropdown menu showing '0'.
- A checkbox at the bottom left: I have read all applicable plan documents.
- A 'NEXT' button at the bottom right.

A large green arrow points to the checkbox at the bottom left of the form.

9. Complete Step 2 – Select a Policy Term, then click “Next.”

University of North Texas Denton

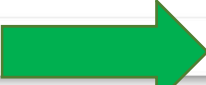
ID CARD FIND PROVIDERS FIND PHARMACY HELPFUL LINKS

Step 2 - Select a Policy Term

Nice! We made these just for you.

Choose a policy term from below.

Select Policy	Term	Student	Price	
Fall	Aug 14, 2017 - Dec 31, 2017	\$1039.00	\$1039.00	<input type="checkbox"/>
Annual	Aug 14, 2017 - Aug 13, 2018	\$2710.00	\$2710.00	<input type="checkbox"/>
Spring 1	Jan 1, 2018 - May 13, 2018	\$987.00	\$987.00	<input type="checkbox"/>
Spring/Summer	Jan 1, 2018 - Aug 13, 2018	\$1671.00	\$1671.00	<input type="checkbox"/>
Summer	May 14, 2018 - Aug 13, 2018	\$683.00	\$683.00	<input type="checkbox"/>
Summer 1	Jun 4, 2018 - Aug 13, 2018	\$527.00	\$527.00	<input type="checkbox"/>
Summer 2	Jul 9, 2018 - Aug 13, 2018	\$267.00	\$267.00	<input type="checkbox"/>

[BACK](#)  [NEXT](#)

10. If you already have an account with UHCSR, you may log in. If not, you will need to create an account.

The screenshot shows a web browser window displaying the UHCSR website. The page title is "Medical - Domestic Students" with the ID "2017-598-1". The main heading is "Step 3 - Account Status". Below the heading, there are five blue dots indicating the current step. The text asks, "Do you already have an account? If so, login now. If not - No problem, we will create one for you at the end of the process". There are two options: a blue "Log In" button and a blue link "I need to create an account". A large green arrow points to the "I need to create an account" link. At the bottom left of the dialog box is a "BACK" link. Below the dialog box, there is an ambulance icon and the text "Want to view a Claim Status? Login to get an update on it." with a "Login" link.

11. Complete the information requested and click "Next."

uhcsr.com - Yahoo Search ... x UHCSR x +

UnitedHealth Group Incorpora... (US) | https://idp.uhcsr.com/core/register?signin=eb5eefcebf1d7a7a10063e778c9b1c4

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UnitedHealthcare StudentResources

Now let's create an account.

Username *

Password * ?

Confirm Password * ?

ELECTRONIC DELIVERY CONSENT:

UnitedHealthcare **StudentResources** now provides Electronic Delivery. By logging in to your account, you are electing to receive these communications electronically, including Explanation of Benefits, Claim Letters, Coverage Letters, and other important information.

We will communicate electronically with you by email or through this website when applicable. When we post communications to your account, you will be notified by email. If you choose not to go Green, you can choose to receive paper communications by mail at any time. Go to My Email Preferences to change your preference, you must have a valid mailing address on file.

[BACK](#) [NEXT](#)

12. In addition to paying your premium, you can securely access the following from UHCSR:

- Review plan coverage details online
- Print an ID card and/or request a replacement ID card
- Check claim status and review EOB (Explanation of Benefits)
- Find a Preferred Provider
- Update personal information
- Contact UHCSR with a question/comment
- Access helpful resources and forms

13. If you have any questions regarding the enrollment of insurance, please contact our SHWC Billing Office at 940-369-8543 or come visit us on the second floor of Chestnut Hall.

Revised August 8, 2017