

Coaching helps employees unlock their potential, but the concept still remains a mystery to companies. Anyone can be coached: new hires can learn the keys to success, struggling employees can be course-corrected, and top performers can be trained for more senior roles. Coaching can be a company-wide initiative, so learn how tapping into it

creates a higher performing team and a stronger bottom line!

WORK

LEARNING

What is Coaching?

COACHING SKILLS Coaching develops employees' skills, boosts performance, and proactively corrects issues and challenges1 Think coaching might help your team? You're not alone - 60% of coaches are expanding their client base. Before you start a coaching initiative, here's what to look for:

6 Types of Coaches®



→ 5 Must-Have Traits for Coaches⁴



Coaches Need to Show an Ability to:5

Listen actively

Reinforce positive behaviors

Benefits of Coaching to

61%

Better

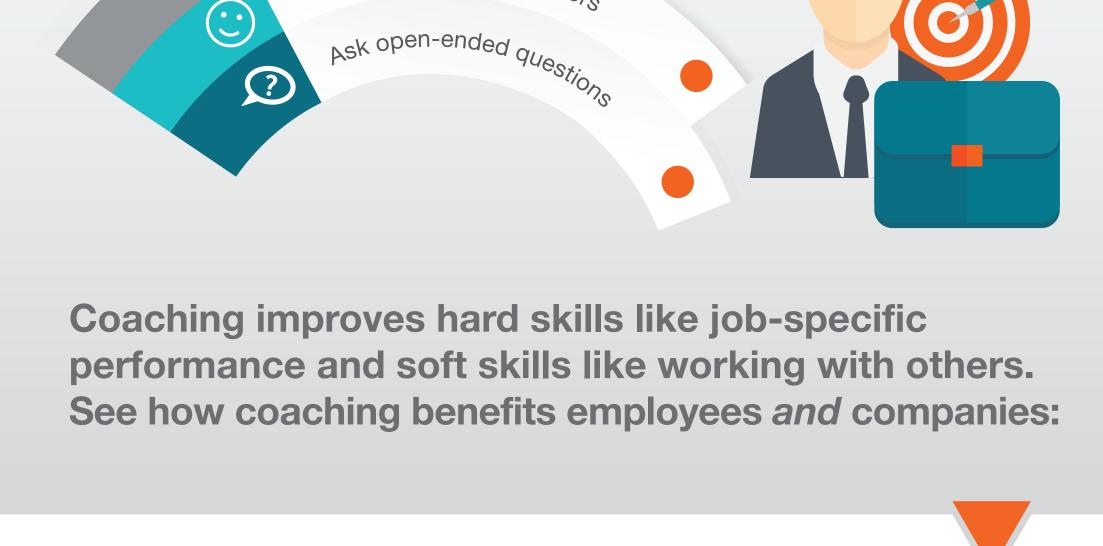
Business

Management⁶

22%

Strong

Bottom Line



Organizations Include: 48% SERVICE MANAGEMENT Greater

Organizational

Strength⁷

STRENGTH

39%

Increase in

Customer

Service⁸

34%

Reduction

in Customer

RETENTION

TYN



of execs found better relationships with

71% healthier relationships with direct supervisors

stronger commitment to the company

reported an increase in their productivity

direct reports

67%

61%

52%

44%

PEOPLE

increase in teamwork

higher job satisfaction

fewer conflicts

37% stronger client relationships



67% **72%** found better improved work/ communication life balance skills

Happier employees lead to higher retention rates,

better morale, and increases in productivity.

Reviews of Coaching:25

80% reported more self-confidence.23

Employee Experience:24

GOAL

Coaching Leads to a More Positive

80%

reported higher self confidence **SUCCESS**

LIFE



86%

of companies

feel they

recouped their

experience

96% investment would repeat the process Happy, repeat customers are the most powerful endorsement of coaching's benefits. Coaching is a game plan for building a great team. Match employees with a coach whose style can best guide them to success. Benefits range from increased productivity to healthier work relationships and a stronger bottom line.

Cornerstone

ONDEMAND Empowering People

So open the coaching playbook and transform your company today!

Cornerstone OnDemand is a leader in cloud-based applications for talent management. Our solutions help organizations recruit, train, manage and connect their employees, empowering their people and increasing workforce productivity.

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