

What is Alternative Dispute Resolution (ADR)?

ADR encompasses a variety of dispute resolution methods, including:

- mediation
- facilitation
- early neutral evaluation

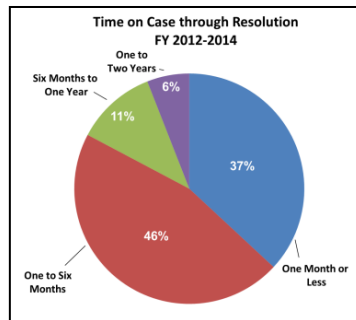
In ADR, a third party neutral guides the parties in identifying their interests and developing mutually acceptable solutions to their disputes.

In ADR, the parties make the decisions about the outcome of their dispute.

ADR processes are confidential and voluntary.



Time on Case through Resolution FY 2012-2014



ADR is an alternative to traditional litigation that can save the parties time and money, and result in party control over creative solutions and beneficial outcomes.



Take control of your case with ADR...



Dispute Resolution Division
Federal Energy Regulatory Commission
888 First Street, N.E., Washington D.C. 20426

Guiding all parties
to achieve
mutually satisfactory
solutions
to their disputes

Dispute
Resolution
Division



Federal Energy Regulatory Commission



Can DRD help me?

DRD has a proven track record in successfully mediating and facilitating complex multi-party disputes in a range of areas such as:

- electric, gas, and oil tariffs and rates
- gas certificates
- hydropower licensing
- environmental matters

DRD has guided parties to agreement in these types of disputes:

- contract disputes
- tariff and rate disputes
- interconnection agreements
- infrastructure disputes
- interagency cooperation
- cultural and natural resources

Why DRD?

The Dispute Resolution Division is a neutral unit within FERC that provides mediation, facilitation, and training for parties engaged in or affected by FERC-related disputes.

DRD is staffed full time by dispute resolution professionals who have extensive experience in all FERC-regulated energy sectors.

DRD services provide parties with the flexibility to craft their own solutions and are available to parties at any time at no charge.

In 2015, FERC dedicated a position for **Landowner Helpline** concerns. Toll Free: 1-877-337-2237 | Email: LandownerHelp@ferc.gov.

How do I access DRD?

Accessing our service is easy. Simply contact DRD about a potential ADR process. No formal filing is required.

Toll Free ADR Helpline:
1-844-238-1560

To contact a DRD staff member directly visit
DRD online: www.ferc.gov/legal/adr.asp

DRD e-mail: ferc.adr@ferc.gov

Cases:

What can DRD do?

DRD assists parties to identify an appropriate ADR process for their dispute.

DRD works with parties to identify interests and achieve a mutually satisfactory agreement.

Testimonial



Settlement between the parties would not likely been achieved without the mediation efforts of DRD. Ultimately, parties were able to settle - resulting in significant savings of both time and expense involved with a fully litigated Section 4 rate proceeding.

Training:

What can DRD do?

DRD fosters ADR understanding through training and education on ADR processes and techniques.

DRD develops customized training to fit your collaborative needs.

DRD guides entities on ADR to develop dispute resolution systems to resolve conflicts early.

