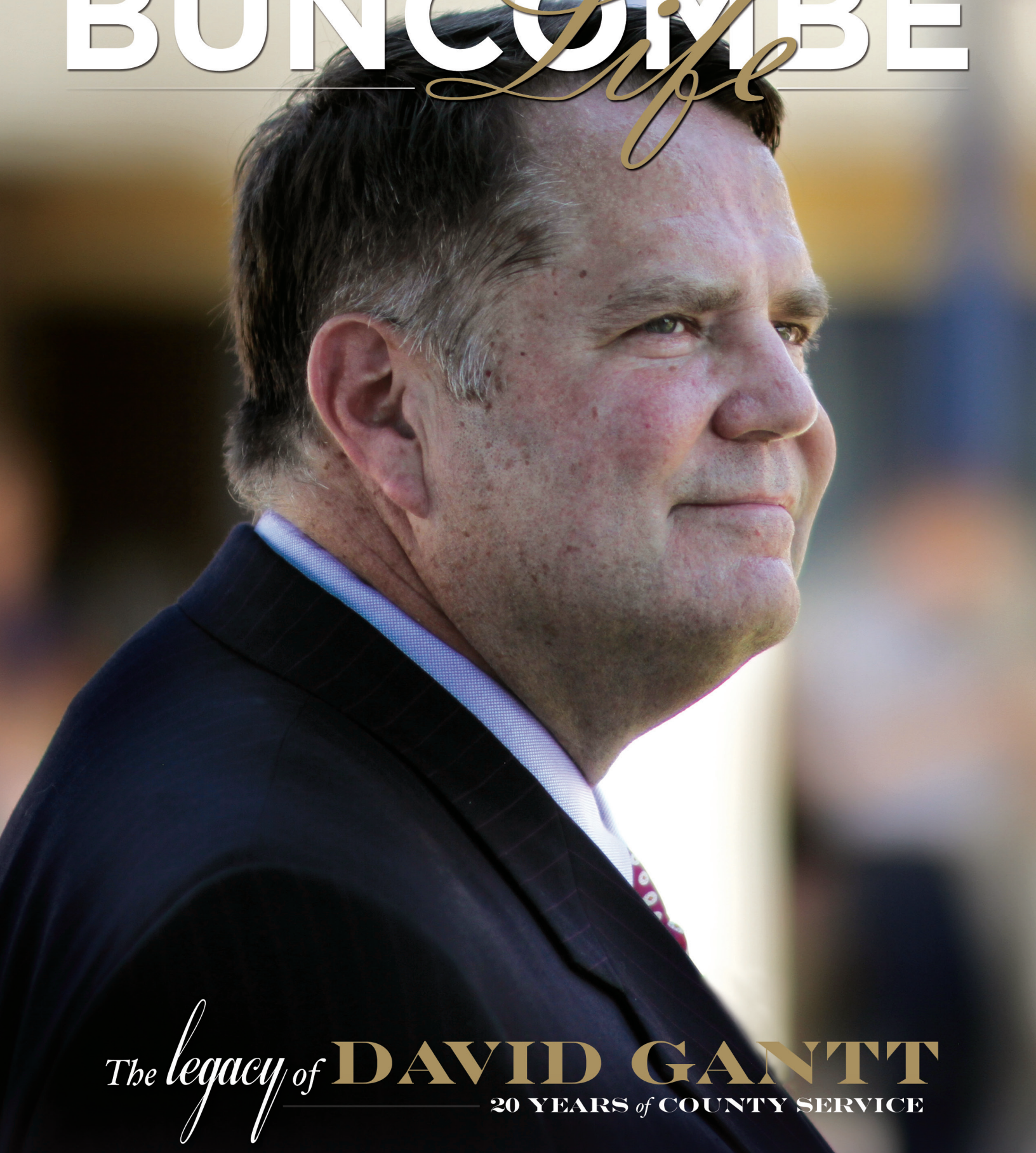


Your County Government Resource Guide

Fall/Winter 2016-17


BUNCOMBE

Life



The legacy of **DAVID GANTT**
20 YEARS of COUNTY SERVICE

FAMILY JUSTICE CENTER / UPCOMING EVENTS / ELECTION INFO. ALL INSIDE THIS ISSUE. ▶



“ The mountains are
calling and I must go.

John Muir”



BUNCOMBE

Life

Fall/Winter 2016/17

Buncombe Life is a publication that can help you find the programs & services that can make your life better. We hope that this publication will be helpful to you. Your Commissioners, along with county staff, are working each and every day to make life better here in Buncombe County.

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SOCIAL MEDIA:

FACEBOOK - facebook.com/buncombeGov

TWITTER - twitter.com/buncombeGov

YOUTUBE - youtube.com/bcgovtv

CREDITS:

Editor-In-Chief - *Kathy Hughes* Designer / Photographer / Photo Editor - *Cataldo Perrone*



FAMILY JUSTICE CENTER

35 Woodfin Street, Asheville NC 28801 | 250-6900

WHAT PATHS BRING PEOPLE TO THE FJC?

The FJC provides one safe place where a survivor can go to access many different services. Having many providers in one location reduces the confusion for survivors and their supporters about where to start on their path to strength, safety and hope.

COMMUNITY REFERRALS: Community partners and healthcare providers work with people experiencing domestic violence or who have experienced sexual assault can refer their clients to the FJC and trust that the client will be able to connect with needed resources there.

ATTORNEYS: Many attorneys represent victims of domestic violence or sexual assault in civil legal matters. These attorneys can refer their clients to the FJC to access counseling and support.

COURT SYSTEM: Often the first place a victim turns for help is the court system. They may seek a restraining order from a judge or go to a magistrate to take out criminal charges. Court officials may refer victims to the FJC where they can meet with a court advocate and/or an attorney and learn more about the court process.



The ribbon cutting ceremony in August 2016 was a monumental event. State and local community leaders joined together to say "eNough". Domestic and sexual violence will not be tolerated in our community. The Family Justice Center gives survivors of elder abuse, domestic violence, and sexual assault a safe location where they can get the services they need.

SEXUAL ASSAULT MEDICAL EXAMS: Victims of sexual assault can come to the FJC to obtain no charge medical exams and evidence collection by Forensic Nurse Examiners. Victims do not have to report the assault to law enforcement but if they chose to, they can speak with the law enforcement officers at the FJC.

LAW ENFORCEMENT: Officers responding to domestic or sexual assault calls may refer the victim to the Family Justice Center to access supportive services and find out about legal options.

FAITH COMMUNITIES: In a 2015 study of domestic violence survivors in Buncombe County, 37% had sought help from a leader in their faith communities. FJC staff are working with faith community leaders so they know where they can refer survivors for counseling and support.



Sheriff Van Duncan

SHERIFF'S OFFICE

60 Court Plaza, 4th Floor Asheville, NC 28801

The Buncombe County Sheriff's Office is a professional, service oriented law enforcement agency, dedicated to improving the quality of life for everyone in Buncombe County.

CRIMESTOPPERS

Help fight crime by being a crimestopper in your neighborhood. Report suspicious activity or other information by calling **255-5050** or by email to **tips@abcrimestoppers.org**. The Crimestopper line is staffed 24/7 and tips are entered into the database immediately for investigators to access in real time. All tips are anonymous and rewards of up to several thousand dollars are available depending on the seriousness of the offense and the value of the information given.

SHERIFF'S OFFICE DIRECTORY:
MAIN SHERIFF'S OFFICE
250-6670

CRIMESTOPPERS
255-5050

CRIME PREVENTION
250-4427

DETENTION CENTER
250-4550

EMERGENCY
911



LIBRARY LOCATIONS

BLACK MOUNTAIN
250-4756
105 North Dougherty Street
Black Mountain, NC 28711

EAST ASHEVILLE
250-4738
902 Tunnel Road
Asheville, NC 28805

ENKA-CANDLER
250-4758
1404 Sandhill Road
Candler, NC 28715

FAIRVIEW
250-6484
1 Taylor Road
Fairview, NC 28730

LEICESTER
250-6480
1561 Alexander Road
Leicester, NC 28748

NORTH ASHEVILLE
250-4752
1030 Merrimon Avenue
Asheville, NC 28804

OAKLEY/SOUTH ASHEVILLE
250-4754
749 Fairview Road
Asheville, NC 28803

PACK MEMORIAL
250-4700
67 Haywood Street
Asheville, NC 28801

SKYLAND/SOUTH BUNCOMBE
250-6488
260 Overlook Road
Asheville, NC 28803

SWANNANOVA
250-6486
101 West Charleston Street
Swannanoa, NC 28778

WEAVERVILLE
250-6482
41 North Main Street
Weaверville, NC 28787

WEST ASHEVILLE
250-4750
942 Haywood Road
Asheville, NC 28806

LAW LIBRARY
250-4734
60 Court Plaza
Asheville, NC 28801

BRANCH LIBRARIES

Our library system offers 13 branches, each filled with thousands of books. They also offer community activities for residents of all ages. Check the library events calendar for exciting programs and events happening at your local library. You can access the calendar at buncombecounty.org/library.

STORYTIMES FOR KIDS

Storytime at the library helps children develop a joy for learning language and enjoying books. Many libraries can accommodate groups or school field trips if arrangements are made in advance. West Asheville Library provides Spanish Storytimes on request.

For more information on children's programs, visit buncombecounty.org/library, email library@buncombecounty.org, or call your local library.



Drew Reisinger
Register of Deeds

REGISTER OF DEEDS

205 College St. - Asheville, NC 28801

The Register of Deeds office accepts cash, check, debit or credit card. Buncombe County is the first Register of Deeds office in the state to offer services in Spanish online, on the phone, and in person.

BIRTH, DEATH & MARRIAGE RECORDS

The vital records department of the Register of Deeds office is responsible for Buncombe County's:

- **Birth Certificates**
- **Death Certificates**
- **Marriage Licenses & Certificates**
- **Notary Public Commissions**

Copies and information about these records can be obtained in person, online, or by mail. Vital records can only be issued to the individual, immediate family, or an authorized agent.

To obtain a marriage license for North Carolina, a couple must come to the Register of Deeds office with required identification. A North Carolina marriage license is valid for 60 days and the cost is \$60. Complete the marriage license application online at **buncombecounty.org/rod**.

REGISTER OF DEEDS DIRECTORY

BIRTH, DEATH & MARRIAGE RECORDS

250-4300

PROPERTY RECORDS

250-4302

OTHER QUESTIONS

250-4303

PROPERTY RECORDS

The property records department of the Register of Deeds office is responsible for Buncombe County's:

- **Real property records including deeds, easements, rights of way, and leaseholds.**
- **Instruments of security such as mortgages, deeds of trust, and UCCs.**
- **DBA or Assumed Name Certificates**
- **Powers of Attorney**
- **Plats or recorded surveys**

Original documents can be presented for recording in person, by mail, or via eRecording and must adhere to North Carolina recording standards and fees.

Once recorded, all documents are public record and can be accessed online. Please visit buncombecounty.org/rod and click on Online Document Search.

GET VITAL RECORDS ONLINE

Buncombe County has made it easier to access vital records by allowing citizens to request and pay for birth, death, and marriage certificates online. The certificate will be mailed without requiring a visit to the Register of Deeds office. It's easy; simply fill out the required info, upload a photo ID, complete the payment, and the request will be processed within one business day. Visit buncombecounty.org/vital.



CLERK OF COURT

The Clerk of Court is an elected position and has jurisdiction over matters relating to the probate of wills and the administration of estates. The Clerk also presides over other legal matters including adoptions, incompetency proceedings, and foreclosures. In addition, the Clerk receives and disburses money collected each year from court fees and fines.

COURT DIRECTORY:

CLERK OF COURT
259-3400

JURY DUTY
259-6407

MAGISTRATE
259-4698

DISTRICT ATTORNEY
259-3410

ESTATES AND PROBATE
259-3404

PUBLIC DEFENDER
259-3423

The court system in Buncombe County is not administered by County Government. It is a State-run agency; however, by State law, the facilities that house the court system are maintained by County Government. The office of the Clerk of Court is located in the Buncombe County Courthouse.



TAX DEPARTMENT

94 Coxe Ave., Asheville, NC 28801 | 250-4920

The Tax Department lists, appraises and assesses all real and personal property in Buncombe County, and collects tax payments for Buncombe County and other taxing districts.

WHERE AND HOW CAN I PAY MY TAXES?

Property owners have several options for paying taxes:

- Pay online with credit card or online check at **[buncombecounty.org/paytaxes](https://www.buncombecounty.org/paytaxes)**.
- Use the self-addressed envelope you receive with your bill.
- Pay by phone with credit card by calling **877-690-3729** use jurisdiction code 4301.
- Pre-authorized debit program **250-4910**, call for details.
- Use the drive-up drop box located at 35 Woodfin Street or walk up box at 94 Coxe Ave.
- In person at the Tax Office at 94 Coxe Ave, in Asheville, Mon.- Fri. from 8 a.m. to 5 p.m.

Tax bills and payment receipts may be printed by visiting **[buncombetax.org](https://www.buncombetax.org)**.

ELDERLY & DISABLED EXCLUSION

North Carolina permanent residents who:

- **own and live in their own homes and**
- **are either 65 years of age or totally & permanently disabled as of January 1, 2016 and have an income of no more than \$29,500 per year**

may be eligible for a reduction in their property taxes. Those qualified applicants may have the greater of \$25,000 or 50% of the appraised value of their permanent residence excluded from property taxes. Proof of income is required as well as an annual Social Security statement.

DISABLED VETERANS EXCLUSION

This program excludes up to the first \$45,000 of the appraised value of the permanent residence of a permanent service connected disabled veteran. There is no age or income limitation for this program and it is also available to a surviving spouse who has not remarried. For more information, call **250-4910**.

CIRCUIT BREAKER DEFERRED PROGRAM

Taxpayers who are 65 years of age or older who:

- **have an income not to exceed \$44,250**
- **have owned and lived in their residence for at least 5 years**

may qualify for a reduction or deferral in their taxes under this program. The deferral is based on income level:

- **If your total income is \$29,500 or less, the total amount of tax you can be charged on your home is no more than 4% of your yearly income;**
- **If your total income is between \$29,501 to \$44,250 the total amount of tax that you can be charged on your home is no more than 5% of your yearly income.**





PERMITS & INSPECTIONS

30 Valley Street, Asheville, NC 28801

Visit them for Building, Electrical, Plumbing, and Mechanical Permits.

PERMIT CENTER	250-5360
<i>Building Department</i>	250-5367
<i>Demolition / Asbestos</i>	250-6776
<i>Electrical Department</i>	250-5372
<i>Mechanical Department</i>	250-5382
<i>Plumbing Department</i>	250-5378

PLANNING DEPARTMENT	250-4830
<i>Erosion Control</i>	250-4848
<i>Flood Hazard</i>	250-4836
<i>Street Addressing</i>	250-4845

ENVIRONMENTAL HEALTH	250-6900
<i>Water & Sewage</i>	250-5016
<i>Food & Lodging</i>	250-5016
<i>Fire Marshal</i>	250-6620

<i>Metropolitan Sewerage District Applications/Allocations</i>	254-9646
<i>City of Asheville Water Dept.</i>	251-1122
<i>WNC Regional Air Quality</i>	250-6777
<i>North Carolina D.O.T.</i>	298-5304
<i>NC Department of Environmental Quality</i>	296-4500

*NC One Call
(locate underground utilities prior to digging)
800-632-4949 or 8-1-1*

If property is located in one of the following zoned areas call:

Town of Biltmore Forest <i>Town Administrator</i>	274-0824
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Town of Black Mountain <i>Inspection Department</i>	669-6437
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Town of Montreat <i>Inspection Department</i>	669-8002
---	-----------------

Town of Weaverville <i>Zoning Department</i>	645-7116
--	-----------------

Town of Woodfin <i>Zoning Administrator</i>	253-4887
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VETERAN SERVICES

199 College Street, Asheville, NC 28801

Monday through Friday 8 a.m. to 5 p.m.

(3 reserved parking spots are located in front of the building, additional parking is available in the County Parking Garage located at 164 College Street in Downtown Asheville.)

The County Veteran's Assistance Office is funded by Buncombe County and the State of North Carolina. There is no charge to our clients. Veteran's Services can assist veterans and their families in: **Disability Benefits Education & Training, Home Loans, Burial Benefits, Dependents' and Survivors' Benefits, Life Insurance, Health Care, & Military Records Retrieval.** Veterans & their dependents, surviving spouse or child of a deceased veteran, member of the Reserves or National Guard, active duty service member are all eligible for the Veteran Services listed above.

To learn more about assistance, call **250-5726** or visit Veteran's Services at 199 College Street. Don't hesitate to call if you are unable to visit. We will find a way to assist you.

SPECIAL NUMBERS

HEALTH BENEFITS

877-222-8387

EDUCATION BENEFITS

888-442-4551

VA LIFE INSURANCE

800-669-8477

OFFICE OF SGLI

800-419-1473

CHAMPVA

800-733-8387

GULF WAR

800-749-8387

HEADSTONES

800-697-6947

(STATUS OF CLAIMS ONLY) TELECOMMUNICATION

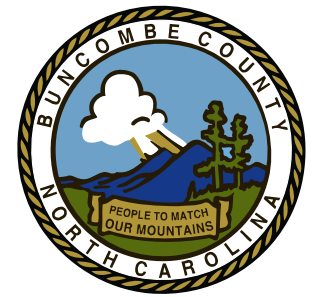
800-829-4833

(DEVICE FOR DEAF - TDD) DIRECT DEPOSIT

877-838-2778

VETERANS COURT

828-259-6601



The legacy of **DAVID GANTT**

In December of 2016, David Gantt will have served Buncombe County and its citizens for 20 years.

Mr. Gantt, a Democrat, was first elected to the Buncombe County Commission in 1996, was re-elected in 2000 and again in 2004. He was elected Chairman of the Buncombe County Commission in 2008 and has served in that capacity for the last 8 years. Under his leadership, the county has successfully accomplished significant goals which have demonstrably improved the quality of life for Buncombe County citizens. During his administration, Greater Asheville has come to be known for its progressive nature, often found highly noted on various “lists of lists” nationally.

*“I am very honored to have served the people of Buncombe County for nearly two decades,”
~David Gantt*



Recently, Chairman Gantt shared the Top 10 Achievements under his leadership of which he is particularly proud. They include:

- *Enactment of a model steep slope ordinance that protects the county's mountaintops, including a zoning overlay to preserve the Blue Ridge Parkway, a Dark Skies lighting ordinance, cell tower ordinance, and measures to address water runoff and erosion control.*
- *Construction of 11 new schools and dozens of major renovations of school facilities in Buncombe County, the City of Asheville and AB Tech, totaling over \$250 million.*
- *Partnership with other groups to preserve and permanently protect over 6,000 acres of Buncombe County farmland, ridge tops and special places.*
- *Creation of a landfill that may become the first perpetual facility in the U.S.*
- *Partnership with WNCCHS to provide expanded access for indigent care for county residents at no cost to them.*
- *Construction of a new \$25 million, LEED-certified County Courthouse after decades of need.*
- *County designation of AAA bond rating for Buncombe County that allows efficient financing options to enable lower borrowing rates.*
- *Creation of new businesses and over 6,000 new jobs through a strong economic incentive program, culminating in Buncombe's achievement of one of the lowest unemployment rates in the state.*
- *Establishment of countywide zoning and planning ordinances that began and maintain the practice of sustainable growth.*
- *Creation of greenways, pools, libraries and community centers in each part of the county. County investments in new construction, renovations and infrastructure additions total over \$693 million.*



I've focused on keeping promises, meeting the expectations of our citizens, and accomplishing the goals that the county has set. I am leaving the county in a stronger and better condition financially, structurally and environmentally than when I first started as a commissioner 20 years ago.





Mr. Gantt is a 1981 graduate of Campbell School of Law and holds a B.A. in Economics from University of North Carolina at Chapel Hill. He is a Board Certified Specialist in Workers' Compensation Law by the North Carolina Bar Board of Legal Specialization and a Martindale-Hubbell AV Preeminent Peer Rated Lawyer.

Over his 20 year career David has garnered numerous statewide awards, and been recognized by many local and municipal entities for his dedication to excellence in leadership.

For two decades, he has selflessly served Buncombe County and left an indelibly positive mark. Personally, I am grateful for all of his encouragement and advice over the years. He was always willing to share his hard won experience with newcomers, yet simultaneously be open to new approaches and perspectives.

~Commissioner Holly Jones

Mr. Gantt has served in many capacities, including Chairman of both the Land of Sky Regional Council and the Mountain Resource Commission. He has dedicated his service to the boards of The United Way, Elben Charities Foundation, the Asheville Airport Authority, the Muscular Dystrophy Foundation, and the North Carolina Employment Security Commission, among others. He is a member of the Martin Luther King, Jr. Committee and a lifetime member of the NAACP.

It's been a true honor to work with Chairman David Gantt for these past many years. David is a leader, a teacher, a mentor, and a friend. Our community is fortunate to be able to stand on the shoulders of his accomplishments.

~Mayor Esther Manheimer

David will continue to represent people throughout Western North Carolina in matters of personal injury, workers' compensation, and disability law. Following his retirement, David will focus his attention on expanding his law practice, enjoying his family, and travelling. You can find out more about Mr. Gantt by visiting his website at davidgantt.com.



LANDFILL & SOLID WASTE

85 Panther Branch Rd • (828) 250-5462

The Landfill's mission is to protect the health and safety of all citizens by disposing of all waste generated in Buncombe County in the most efficient, cost effective and environmentally sound manner possible.

The Landfill takes in 500 tons or 1,000,000 pounds of trash every day. The Landfill accepts Household Hazardous Waste (HHW) materials on certain Fridays throughout the year. The schedule can be found online at buncombecounty.org.

HHW materials such as paint, paint thinner, kerosene and gasoline area accepted for \$2 per gallon, with a maximum 20 gallon limit. Other materials such as lawn and garden

chemicals are accepted at no charge.

If you have any questions about the landfill, call, call **250-5462** or visit buncombecounty.org/solidwaste.

The Buncombe County Landfill accepts:

- **33 gallon bags of household waste with recyclables removed for \$2 per bag.**
- **Bags less than 33 gallons of household waste with recyclables removed are \$1 per bag.**

LANDFILL RECYCLING

You can drop off the following items for recycling at the **Landfill** at no charge:

- appliances
- lead-acid batteries
- newspaper and brown paper bags
- office paper and mail
- corrugated cardboard
- commingled recyclable containers
- milk jugs
- soft drink bottles
- detergent jugs
- shampoo bottles
- aluminum cans
- clear, green and brown glass bottles/jars
- steel cans
- motor oil
- tires
- used cooking oil
- oil filters
- stoves
- refrigerators
- air conditioners
- freezers
- metals
- empty triple-rinsed pesticide containers
- empty 20lb. gas grill propane tanks

For more information, call **250-5462** or visit us online at **buncombecounty.org/solidwaste**.



GreenWorks is a local, volunteer-based, environmental organization dedicated to keeping Buncombe County clean and green. Asheville GreenWorks strengthens the community with projects like planting trees, establishing green spaces, implementing playgrounds, beautifying neighborhoods, educating children about the environment, organizing and managing clean ups, and providing anti-litter and recycling information. Join us on future projects or volunteering, visit **ashevillegreenworks.org**, or call Eric Bradford, Volunteer Coordinator, at **254-1776**.



TRANSFER STATION

The Transfer Station at 190 Hominy Creek Road is open Monday through Friday, 8 a.m. to 4:30 p.m., and Saturday, 8 a.m. to 1 p.m. For more information, call **250-6205**.

The Buncombe County Transfer Station accepts:

- **33 gallon bags of household waste with recyclables removed for \$2 per bag.**
- **Bags less than 33 gallons of household waste with recyclables removed are \$1 per bag.**

The Transfer Station accepts the following recyclables at no charge:

- **Lead acid batteries.**
- **White goods. (appliances)**
- **Newspapers and brown paper bags; office paper and mail; magazines and catalogs.**
- **Corrugated cardboard.**
- **“Blue Bag” or commingled recyclable containers, including plastic bottles and jugs; aluminum cans; clear green and brown glass bottles/jars; and steel cans.**
- **Moving Boxes: Drop off corrugated moving boxes and shipping cartons for reuse.**

(Please break down and flatten the boxes.)

- **Medical Equipment: Anyone who wishes to pass along walkers, wheelchairs, canes or crutches should bring them to the Buncombe County Landfill. The medical equipment will be loaned to patients who need it temporarily or given to people who will use it permanently.**



PARKS & RECREATION

Buncombe County Parks and Recreation provides health and recreation opportunities for the people of Buncombe County. A map to all county parks and information about our facilities is available at buncombecounty.org/parks. Questions? Call **250-4260**.

PARK LOCATIONS

LAKE JULIAN PARK

406 Overlook Extension
Arden, NC 28704

684-0376

HOMINY VALLEY PARK

25 Twin Lakes Road
Candler, NC 28715

BUNCOMBE COUNTY SPORTS PARK

58 Apac Circle
Asheville, NC 28806

COLLIER COVE NATURE RESERVE

190 Rhododendron Dr.
Arden NC 28704

CHARLES D. OWEN PARK

875 Warren Wilson Road
Swannanoa, NC 28778

KARPEN SOCCER FIELDS

207 Reems Creek Road
Weaverville, NC 28787

NORTH BUNCOMBE SOCCER FIELDS

734 Clarks Chapel Road
Weaverville, NC 28787

RIVER PARK LOCATIONS

ALEXANDER RIVER PARK

2589 Old Marshall Highway
Alexander, NC 28701

BENT CREEK

1592 Brevard Road
Asheville, NC 28806

CORCORAN PAIGE

9 Pinners Road
Arden, NC 28704

GLEN BRIDGE

77 Pinners Road
Arden, NC 28704

HOMINY CREEK

194 Hominy Creek Road
Asheville, NC 28806

LEDGES WHITEWATER

1080 Old Marshall Highway
Alexander, NC 28701

WALNUT ISLAND

3042 Old Marshall Highway
Alexander, NC 28701



FALL FESTIVAL

Fall Festival at Lake Julian is October 22 from 11 am-2 pm. Activities include Face Painting, Pirate Pontoon Boat Rides, Scavenger Hunt, Football and Corn Hole Toss and a Pumpkin Walk. There will be prizes for the best scarecrow and carved pumpkin, so bring your entry for this years contest. It's all free, so bring the entire family.

FESTIVAL OF LIGHTS

Thursday, December 1 from 6-8 pm Lake Julian park will be a walking wonderland of lights for pedestrians only, no cars allowed. Enjoy the lights as you stroll and warm up by the fire with some warm apple cider. Walk through admission is \$5 for adults, children get in free.

The drive through begins Friday, December 2 through Friday, December 23. Drive through admission is \$5 for a car, \$10 for a van & \$25 for a motorcoach. A portion of the proceeds are donated to the Buncombe County Special Olympics.

SPECIAL OLYMPICS

Buncombe County Special Olympics serves nearly 480 children and adults with intellectual disabilities throughout the county. Training and competitive programs are offered in 8 sports. Spring Olympic games are held every May at TC Roberson Highschool where students from across the County participate in multiple events. Volunteers make Special Olympics programs possible all year long! You can volunteer to coach a sport, help out at an event, or serve on a committee. Find out more at buncombecounty.org/specialolympics or by calling Buncombe County Parks and Recreation at **250-4265** today.



ANIMAL SERVICES

ANIMAL CONTROL DISPATCH - 250-6670

BUNCOMBE COUNTY ANIMAL SHELTER

16 Forever Friend Lane Asheville NC, 28806
Open Monday - Saturday 9 a.m. - 6 p.m.
250-6430

ASHEVILLE HUMANE SOCIETY

The Asheville Humane Society's mission is to promote the compassionate treatment of animals in our community through education, sheltering, and adoption. They rescue, reunite, rehabilitate, and re-home more than 4,500 homeless animals each year in Buncombe County. Check out the volunteer opportunities at ashevillehumane.org.

WHAT TO DO IF YOUR PET IS MISSING?

The first 24 hours are critical when your pet goes missing! If you haven't seen your pet in 24 hours, act now!

- **Report your lost pet to the Animal Shelter and all surrounding shelters. Call 250-6430.**
- **Search the area you last saw your pet.**
- **Alert friends, neighbors, local businesses and veterinarians.**

By acting fast, your pet will be home much sooner. Report your lost pet to **250-6430**.

HELPLINE - 828-761-2008



ELECTION SERVICES

77 McDowell St., Asheville, NC 28801 | 250-4200 | buncombecounty.org/vote
Mailing: PO Box 7468 - Asheville, NC 28802-7468
Monday through Friday (8 a.m. - 5 p.m.)

The Buncombe County Board of Elections is committed to conducting fair, honest, impartial and efficient elections so that all qualified citizens in Buncombe County may exercise their right to vote. The Elections Office is responsible for conducting all elections in Buncombe County, including municipal, county, state, and federal elections, as well as special referenda.

SERVICES INCLUDE:

- **Maintain Voter Registration Records**
- **Receive Candidate Filing for General Assembly and local candidates**
- **Campaign Finance office for local candidates/committees**
- **Provide for Remote Absentee Voting**
- **Educate Election Day Officials**
- **Provide for Election Day Voting**
- **Report Election Day Results to Public and Authorities**
- **Evaluate and Improve Election Services**
- **Provide Election Reports and Statistical Information**
- **Assist in High School Government Elections**
- **Provide voter and precinct information to public**
- **Assist KidsVoting Buncombe County**
- **Provide registration materials and advice for community registration drives**
- **Visit community groups for voter/election education**

ARE YOU ELECTION READY?

Find out by visiting buncombecounty.org/BCvote and taking our survey.



HEALTH & HUMAN SERVICES

40 Coxe Ave. | 250-5000 | buncombecounty.org/health

Health and Human Service offices and new parking deck are under construction at 40 Coxe Avenue and should be complete in 2017. During construction, some services are still available at 40 Coxe Avenue. A complete list of services and contact information for Health and Human Services can be found at buncombecounty.org/hhs.

FOOD ASSISTANCE

You can apply for Food Assistance or Medicaid without ever leaving home! County residents can apply over the phone. It's easy - just give us a call:

MONDAY THROUGH FRIDAY:

8 a.m. to 5 p.m. - 250-5500

5 p.m. to 8 p.m. - 281-9950

SATURDAY:

8 a.m. - 5 p.m. - 281-9950

The operator can help with application questions. The application is then mailed to you for your signature. After you sign it, just return it to HHS for processing.

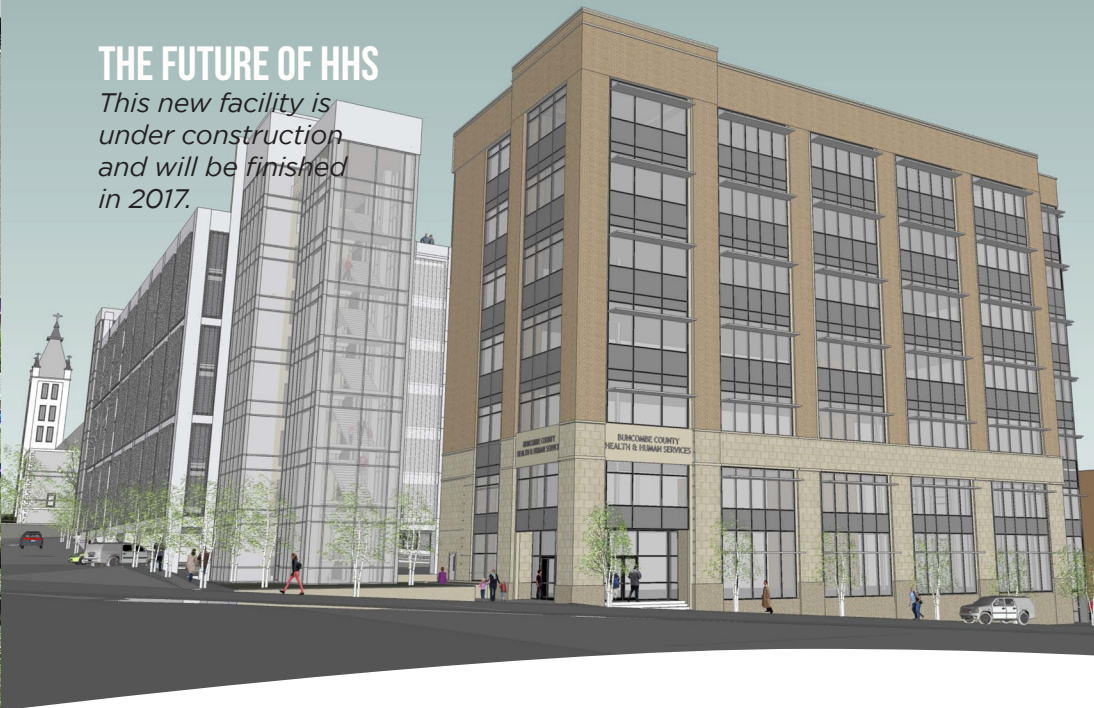
The application date is the date the signed application is received back at HHS.

For more information, just give us a call at one of the numbers listed above.

NOTE: *This process is not available for applicants needing assistance with Long Term Care (i.e. nursing home) or Special Assistance.*

THE FUTURE OF HHS

This new facility is under construction and will be finished in 2017.



THE IMMUNIZATION CLINIC

53 S. French Broad Ave., Asheville NC 28801 | 250-5096

The Immunization Clinic offers walk-in immunizations between the hours of 8 am - 4:30 pm (Monday-Friday) for: foreign travel, adults, adults with chronic conditions as well as infants and children including required Kindergarten, 6th grade and college vaccines.

LADIES NIGHT OUT

Ladies Night Out is a part of the Buncombe County Breast and Cervical Cancer Control Program (BCCCP). Offered once a month, the program provides FREE physicals, mammograms and health education to help qualifying women live a healthy life.

Women who attend a Night Out will receive a:

- **Breast exam**
- **Mammogram**
- **Test for blood pressure, cholesterol and blood sugar**

Ladies Night Out provides free transportation and free child care if needed. Wondering if you are eligible for Ladies Night Out? Call **250-6006**.

BE A WISE WOMAN

The Wise Woman program can help provide services for low or no cost. If you or a woman you know is in need of health screenings or information about lifestyle behaviors to prevent or delay cardiovascular and other chronic diseases, please call **250-6006** today.

IMPORTANT NUMBERS:

PUBLIC HEALTH MAIN LINE
250-5000

SOCIAL WORK/ECONOMIC SERVICES MAIN LINE
250-5500

HEALTH/DENTAL CARE (WNCCHS)
285-0622

DISEASE CONTROL
250-5109

ENVIRONMENTAL HEALTH
250-5016

HEALTH PROMOTION
250-5040

IMMUNIZATION & FOREIGN TRAVEL
250-5096

RESTAURANT/SEPTIC INSPECTION & WATER TESTING
250-5016

WIC/NUTRITION
250-5000

BCCCP/WISE WOMAN
250-6006

CHILD ABUSE HOTLINE
250-5900

TRIPLE P PARENTING HELP
triplep-parenting.net

CHILDREN'S HEALTH ISSUES
youfindservices.org

ECONOMIC SERVICES - 250-5500

- Family & Children's Medicaid
- Medicaid
- Food Assistance
- Work First
- Youth Employment Permits

PARTNER AGENCIES
MINNIE JONES HEALTH CENTER
285-0622

MAHEC FAMILY HEALTH CENTER
257-4730

MAHEC OB/GYN SPECIALISTS
771-5500

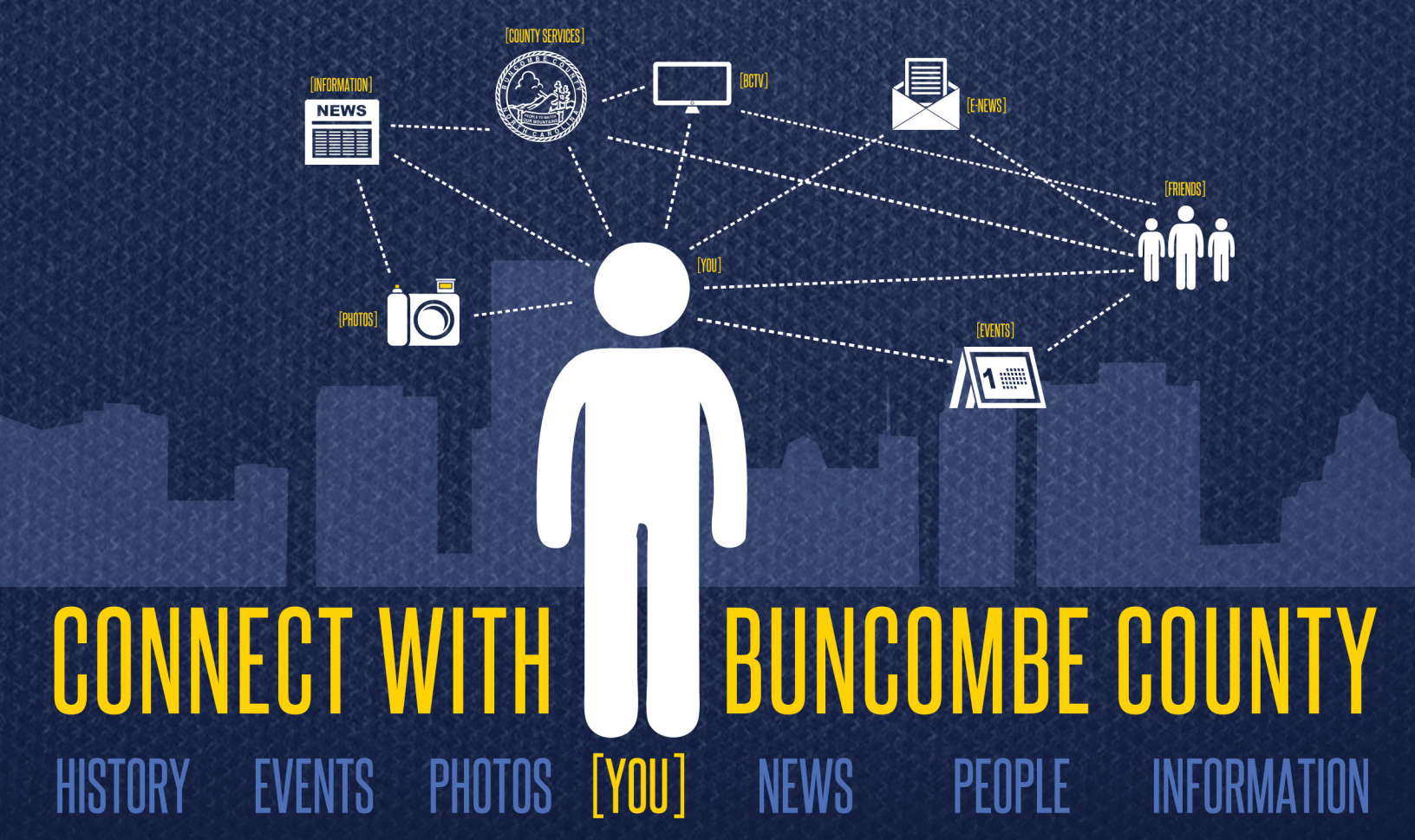
EBLEN CHARITIES
225-3066



BUDGET & FINANCE

The Budget & Finance Departments work to support a fiscally sound government, to effectively and efficiently deliver services and provide exemplary business decision support in an environment of teamwork with a commitment to excellence. One service that we provide for the County is financial reporting. Each fiscal year, we produce an Annual Budget Report, Comprehensive Financial Annual Report (CAFR), and Popular Financial Annual Report (PAFR).

All of these reports are designed with a focus on transparency and accountability. The Annual Budget Report is a projection of all estimated revenues and expenditures for the fiscal year. The CAFR is a detailed report of the County's actual revenues and expenditures for the fiscal year. The PAFR is designed to provide a summary of the County's financial position in a user friendly format and is a reflection of our efforts to keep citizens informed. All of these reports can be easily accessed online at the County's website www.buncombcounty.org.



CountyCenter

Your Starting Point for Buncombe News & Media.

Buncombe County has created a new, fun, and easy way to get the County news called CountyCenter. It displays county news in a way that's easy for users, searchable, and sharable to social media.

Check out CountyCenter today by visiting:

buncombecounty.org/countycenter

To stay up to date with everything going on in Buncombe County, watch our award winning programming on BCTV. You can also subscribe to our monthly e-magazine and receive the latest news in an email once a month. Follow us on Twitter or like us on Facebook. We would love to hear how we are doing or help you if you have questions about your County government.

Send us a line at **pr@buncombecounty.org**.

SOCIAL MEDIA

[facebook.com/buncombegov](https://www.facebook.com/buncombegov)

twitter.com/buncombegov

BCTV

The Government Channel, BCTV, is broadcast on Charter Channel 192, AT&T U-verse channel 99, and online at <https://bctv.viebit.com>

VIDEO YOUTUBE

You can view all our BCTV shows on our YouTube Channel anytime on your computer or phone. We have over 500 videos including workout videos, cooking shows, and commissioner meetings. Visit- www.youtube.com/bcgovtv

BUNCOMBE COUNTY SERVICE DIRECTORY

Air Quality Agency	250-6777
Burning Control	250-6777
Building /Grounds Maintenance	250-4233
BCTV	250-4109

City/County ID Bureau

Background Checks	250-4661
CJIS (Criminal Justice Info Sys.)	250-4661
Clerk to the Board of Commissioners	250-4105
College St. Parking Garage	250-4248
Cooperative Extension	255-5522
County Commissioners	250-4001
County Jobline	250-4183
County Manager	250-4100
Election Services	250-4200
Emergency Services	250-6600
Emergencies	911
Erosion Control	250-4848
Finance	250-4130
Fire Marshal	250-6620
GIS Property Info System	250-6860

Health & Human Services

Public Assist/Economic Serv's	250-5500
Child Care Assistance	250-5000
Crisis Intervention Program:	
ABCCM	259-5300
Eblen Charities	255-3066
Swannanoa Christian Ministry	669-9404
Emergency Assistance Program	255-3066
Food Assistance	250-5500
Health Choice	250-5500
Low Income Energy Assistance	255-3066
Medicaid	250-5500
Work First Family Assistance	250-5500
Workforce Development	255-2500
Work Permit	250-5500

Public Health (Main)

Breast & Cervical Cancer	250-6006
Disease Control	250-5109
Environmental Health	250-5016
Family Planning	250-5000
Foreign Travel Immunizations	250-5096
Immunization	250-5096
Restaurant/Septic Inspection	250-5016
Vital Records	
Births	250-5214
Death	250-5213
Water Testing	250-5016
WIC/Nutrition	250-5000
WNCCHS: Dental/Primary Care	285-0622

Social Work Services (Main)

Protective Services Intake:	
Adults	250-5800
Children	250-5900
Prevention Services & Under 6	250-6000
General Adult Services	250-5814
Child Support Enforcement	250-6340 or 1-800-992-9457
General Children/Family Services	250-5822
Foster Home Licensing	250-5868

Veterans Services

HHS Administration	250-5700
Human Resources	250-4166

Libraries

Pack Memorial (Main)	250-4700
Black Mountain	250-4756
East Asheville	250-4738
Enka	250-4758
Fairview	250-6484
Law Library	250-4734
Leicester	250-6480
North	250-4752
Oakley	250-4754
South Buncombe	250-6488
Swannanoa	250-6486
Weaverville	250-6482
West Asheville	250-4750

Mountain Mobility	250-6750
Mountain Area Workforce Development	251-6200
Parking - College Street Deck	250-4248
Parks & Recreation	250-4260
Lake Julian	684-0376
Permits/Inspections	250-5360
Planning	250-4830
Pretrial Services	250-6285
Purchasing	250-4130
Records Management	250-4147
Register of Deeds	250-4300

Sheriff

Animal Control Dispatch (County)	250-6670
Civil Process	250-4410
Crime Stoppers	255-5050
Crime Prevention	250-4427
Detention Center (Jail)	250-4550
Inmate Booking	250-4570
Senior Reassurance	250-4475
Warrants	250-4410

Soil and Water Conservation

250-4785	
Solid Waste	250-5460
Environmental Control	250-5470
Household Hazardous Waste Disposal	250-5462
Junk Cars	250-4847
Landfill	250-5462
Mobile Home Removal	250-5470
Transfer Station	250-6205
Trash Disposal (City)	259-5857
(County - Waste Pro)	684-7790
Street Addressing (Planning)	250-4845

Tax Department

Business Personal Property	250-4930
Collections	250-4910
Land Records	250-4970
Personal Property	250-4920
Real Estate	250-4940
Transportation (MTN Mobility)	250-6750
Whistleblower Hotline	866-908-7236

USEFUL NUMBERS

Animal Control

City	259-5872
County Dispatch	250-6670
Dead Animals (City)	259-5857
(County [only in roadways])	298-0390

Animal Shelter

250-6430	
Adoption Center	761-2001
Better Business Bureau	253-2392

Business License

City	259-5595
NC	800-228-8443

Chamber of Commerce	258-6101
Child Support Enforcement	250-6340

City of Asheville	251-1122
Police	259-5870
Fire/Rescue	259-5636
Mayor	259-5600
Parks & Festivals	259-5800
Water Billing	251-1122
Water Leaks	251-1122

Community Information	2-1-1
Council on Aging	277-8288

Court Related Matters

Clerk of Court	259-3400
District Attorney	259-3410
Estates and Probate	259-3404
Jury Clerk	259-6407
Justice Resource Center	250-4281
Magistrate	250-4690
Public Defender	259-3423

Curbside Management

252-2532	
Department of Labor	299-8232
Department of Transportation	298-2741

Driver's License Office / DMV

Patton Avenue	251-6065
Eblen Foundation	255-3066
Employment Security Commission	251-6200
Federal Courthouse	771-7200
Governor's Western Office	251-6160
Housing Authority	258-1222
IRS	800-829-1040

License Tag Office

Innsbruck Mall	252-8526
Hendersonville Road	277-7767
Metropolitan Sewerage District	254-9646
Backups & Overflows	255-0061
Sewer Applications	250-5345

Municipalities

City of Asheville	259-5600
Town of Biltmore Forest	274-0824
Town of Black Mountain	419-9300
Town of Montreat	669-8002
Town of Weaverville	645-7116
Town of Woodfin	253-4887

OSHA

299-8232	
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Road Maintenance

In the County (NCDOT)	298-0390
City of Asheville	251-1122
Town of Biltmore Forest	274-0824
Town of Black Mountain	419-9300
Town of Montreat	669-8002
Town of Weaverville	645-7116
Town of Woodfin	253-4887

Schools

Asheville City	350-7000
Buncombe County	255-5921
Closing Hotline	255-5939

Social Security	1-866-572-8361
State Highway Patrol	298-4256
State Revenue	667-0597
Streets and Roads (DOT)	298-0390

Street Signs/Addressing

County	250-4845
City	259-5850

US Postal Service	800-275-8777
Water Department	251-1122
Waste Pro	684-7790
Zeugner Center	684-5072

Zoning

City	259-5831
County	250-4830