



ELECTRONIC BENEFITS TRANSFER (EBT) CUSTOMER SERVICE INFORMATION

Pages 1–2: EBT Clients
Pages 2–4: EBT Retailers
Pages 4–5: Manual Voucher Authorization

EBT Clients

If you receive benefits on your EBT card, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-997-8888	www.ebt.acs-inc.com
ALASKA	888-997-8111	www.ucard.chase.com
ARIZONA	888-997-9333	www.ucard.chase.com
ARKANSAS	800-997-9999	www.ebtedge.com
CALIFORNIA	877-328-9677	www.ebt.ca.gov
COLORADO	888-328-2656	www.ucard.chase.com
CONNECTICUT	888-328-2666	www.ebt.acs-inc.com or www.ct.gov/dss/ebt
DELAWARE	800-526-9099	www.ucard.chase.com
DISTRICT OF COLUMBIA	888-304-9167	www.ebtedge.com
FLORIDA	888-356-3281	www.ebtedge.com
GEORGIA	888-421-3281	www.ebt.acs-inc.com
GUAM	866-937-4826	www.ucard.chase.com
HAWAII	888-328-4292	www.ucard.chase.com
IDAHO	888-432-4328	www.ucard.chase.com
ILLINOIS	800-678-5465	www.link.illinois.gov
INDIANA	877-768-5098	www.ebt.acs-inc.com
IOWA	800-359-5802	www.ebt.acs-inc.com
KANSAS	800-997-6666	www.ebtedge.com
KENTUCKY	888-979-9949	www.ebtedge.com
LOUISIANA	888-997-1117	www.ebt.acs-inc.com
MAINE	800-477-7428	www.pinetreecard.com
MARYLAND	800-997-2222	www.ebt.acs-inc.com
MASSACHUSETTS	800-997-2555	
MICHIGAN	888-678-8914	www.ebt.acs-inc.com
MINNESOTA	888-997-2227	www.ebtedge.com
MISSISSIPPI	866-512-5087	www.ebt.acs-inc.com
Hearing Impaired TTY:	877-906-0085	
MISSOURI	800-997-7777	www.ebtedge.com
MONTANA	866-850-1556	www.dphhs.mt.gov/mtaccess.aspx
NEBRASKA	877-247-6328	www.ucard.chase.com
NEVADA	866-281-2443	www.ebtedge.com

NEW HAMPSHIRE	888-997-9777	www.ebtedge.com
NEW JERSEY	800-997-3333	www.ebt.acs-inc.com
NEW MEXICO	800-843-8303	www.ebtedge.com
NEW YORK	888-328-6399	www.ebt.acs-inc.com
NORTH CAROLINA	888-622-7328	www.ebtedge.com
NORTH DAKOTA	800-630-4655	www.ebtedge.com
OHIO	866-386-3071	www.ebt.acs-inc.com
OKLAHOMA	888-328-6551	www.ebt.acs-inc.com
OREGON	888-997-4447	www.ebtedge.com
PENNSYLVANIA	888-328-7366	www.ebt.acs-inc.com
PUERTO RICO	877-467-4832	www.ebtpr.com
RHODE ISLAND	888-979-9939	www.ebtedge.com
SOUTH CAROLINA	800-554-5268	www.ebtedge.com
SOUTH DAKOTA	800-604-5099	www.ebtedge.com
TENNESSEE	888-997-9444	www.ebtedge.com
TEXAS	800-777-7328	www.ebtedge.com
UTAH	800-997-4444	www.ucard.chase.com
VERMONT	800-914-8605	www.ebtedge.com
VIRGIN ISLANDS	866-884-2868	www.ucard.chase.com
VIRGINIA	866-281-2448	www.ebt.acs-inc.com
Hearing Impaired TTY:	800-828-1120	
WASHINGTON	888-328-9271	www.ebtedge.com
WEST VIRGINIA	866-545-6502	www.ucard.chase.com
WISCONSIN	877-415-5164	www.ebtedge.com
WYOMING	877-290-9401	www.ucard.chase.com

EBT Retailers

If you are a SNAP authorized retailer and pay for your EBT Point of Sale (POS) device, use the contact information on your POS device.

If you are a SNAP authorized retailer and have a free EBT POS, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-477-8604	www.ebt.acs-inc.com/retail
ALASKA	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
ARIZONA	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
ARKANSAS	800-765-1438	www.ebtedge.com
CALIFORNIA	866-328-4212	www.ebt.acs-inc.com/retail

COLORADO	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
CONNECTICUT	855-891-6692	www.ebt.acs-inc.com/retail
DELAWARE	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
DISTRICT OF COLUMBIA	888-225-0699	www.ebtedge.com
FLORIDA	866-629-1102	www.ebtedge.com
GEORGIA	800-933-1754	www.ebt.acs-inc.com/retail
General Information	888-248-4727	
GUAM	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
HAWAII	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
IDAHO	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
ILLINOIS	800-418-8000	www.ebt.acs-inc.com/retail
INDIANA	844-226-8212	www.ebt.acs-inc.com/retail
IOWA	800-414-1422	www.ebt.acs-inc.com/retail
KANSAS	800-831-5235	www.ebtedge.com
KENTUCKY	877-262-9905	www.ebtedge.com
LOUISIANA	866-880-5264	www.ebt.acs-inc.com/retail
MAINE	800-477-7640	www.ebt.acs-inc.com/retail
MARYLAND	877-326-5899	www.ebt.acs-inc.com/retail
MASSACHUSETTS	866-891-7897	www.ebt.acs-inc.com/retail
MICHIGAN	888-529-1693	www.ebt.acs-inc.com/retail
MINNESOTA	800-831-5235	www.ebtedge.com
MISSISSIPPI	866-598-1772	www.ebt.acs-inc.com/retail
MISSOURI	800-831-5235	www.ebtedge.com
MONTANA	800-831-5235	N/A
NEBRASKA	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
NEVADA	877-262-9905	www.ebtedge.com
NEW HAMPSHIRE	800-831-5235	www.ebtedge.com
NEW JERSEY	866-891-7954	www.ebt.acs-inc.com/retail
NEW MEXICO	800-551-8278	www.ebtedge.com
NEW YORK	855-325-0910	www.ebt.acs-inc.com/retail
NORTH CAROLINA	800-831-5235	www.ebtedge.com
NORTH DAKOTA	800-655-1397	www.ebtedge.com
OHIO	866-568-2835	www.ebt.acs-inc.com/retail
OKLAHOMA	866-653-2865	www.ebt.acs-inc.com/retail
OREGON	800-831-5235	www.ebtedge.com
PENNSYLVANIA	888-736-6328	www.ebt.acs-inc.com/retail
PUERTO RICO	787-289-7623	www.ebtpr.com
RHODE ISLAND	800-831-5235	www.ebtedge.com
SOUTH CAROLINA	800-834-8099	www.ebtedge.com
General Information	800-350-8533	

SOUTH DAKOTA	800-655-9203	www.ebtedge.com
TENNESSEE	888-225-4009	www.ebtedge.com
TEXAS	877-209-5339	www.ebtedge.com
UTAH	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
VERMONT	800-831-5235	www.ebtedge.com
VIRGIN ISLANDS	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
VIRGINIA	866-281-2449	www.ebt.acs-inc.com/retail
WASHINGTON	877-262-9905	www.ebtedge.com
General Information	877-501-2233	
WEST VIRGINIA	866-545-6503	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	
WISCONSIN	800-831-5235	www.ebtedge.com
WYOMING	800-933-1754	www.ebtreailerinfo.jpmorgan.com
General Information	800-350-8533	

Manual Voucher Authorization

If you are a SNAP authorized retailer authorizing a manual voucher, use the contact information below:

STATE	VOUCHER PHONE
ALABAMA	800-477-8604
ALASKA	866-237-2493
ARIZONA	866-237-2494
ARKANSAS	800-765-1438
CALIFORNIA	866-328-4212
COLORADO	888-328-9378
CONNECTICUT	855-891-6692
DELAWARE	866-570-7893
DISTRICT OF COLUMBIA	888-225-0699
FLORIDA	866-629-1102
GEORGIA	888-248-4727
GUAM	866-663-4826
HAWAII	888-429-1328
IDAHO	888-432-1328
ILLINOIS	800-418-8000
INDIANA	844-226-8212
IOWA	800-414-1422
KANSAS	800-831-5235
KENTUCKY	877-262-9905
LOUISIANA	866-880-5264

MAINE	800-477-7640
MARYLAND	877-326-5899
MASSACHUSETTS	866-891-7897
MICHIGAN	888-529-1693
MINNESOTA	800-831-5235
MISSISSIPPI	866-598-1772
MISSOURI	888-277-6090
MONTANA	866-850-1563
NEBRASKA	877-455-6328
NEVADA	877-262-9905
NEW HAMPSHIRE	800-831-5235
NEW JERSEY	866-891-7954
NEW MEXICO	800-429-5505
NEW YORK	855-325-0910
NORTH CAROLINA	800-831-5235
NORTH DAKOTA	800-655-1397
OHIO	866-568-2835
OKLAHOMA	866-653-2865
OREGON	800-831-5235
PENNSYLVANIA	888-736-6328
PUERTO RICO	787-289-7623
RHODE ISLAND	800-831-5235
SOUTH CAROLINA	800-554-5312
SOUTH DAKOTA	800-655-9203
TENNESSEE	888-225-4009
TEXAS	877-209-5339
UTAH	877-474-0512
VERMONT	800-831-5235
VIRGIN ISLANDS	866-884-2874
VIRGINIA	866-281-2449
WASHINGTON	877-262-9905
WEST VIRGINIA	866-545-6503
WISCONSIN	877-415-5166
WYOMING	866-294-6066