

Welcome

**Industry, CA
Area Mail Processing (AMP)
Public Meeting**

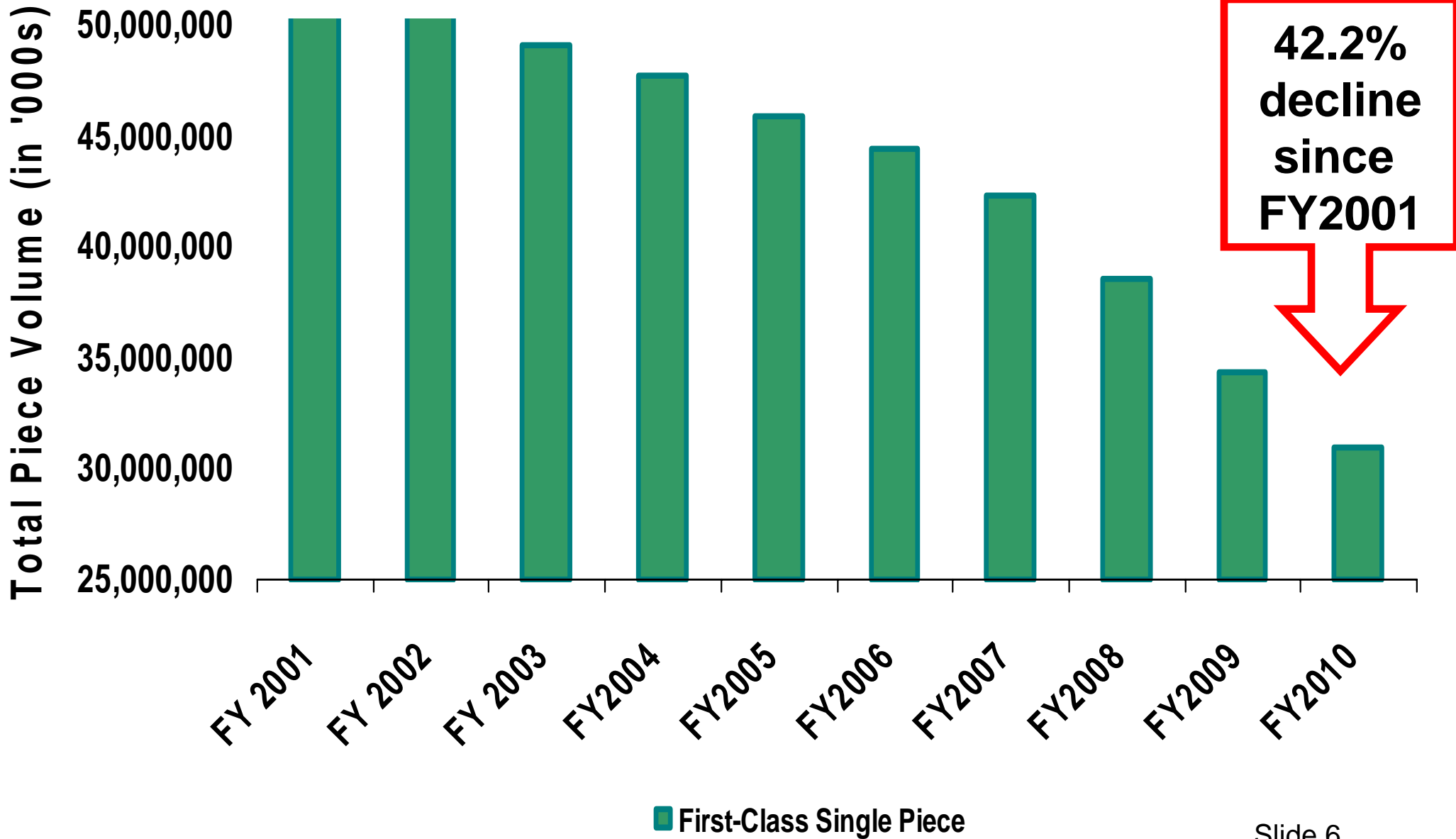
January 26, 2011

- **Video Presentation -
*Area Mail Processing (AMP)***
- **USPS Management Presentation**
- **Public Comments**
- **Meeting Close**

AMP Video Presentation

- **AMP (Area Mail Processing)**
Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.
- **Effective process used for decades to help us adjust to changes in the environment**

- **Impacts due to the rise in Electronic Communications**
- **Economic Recession**
- **Change in Mail Mix**
 - Increase in Work Sharing and Drop Shipments
 - Decrease in First-Class Mail Volume



Benefits of Consolidation

- **Puts the Right People in the Right Location with the Right Resources**
- **Utilizes Equipment Efficiently**
- **Reduces Overall Costs**
- **Does Not Affect Customer Services**
- **Supports Our Network Plan**

- **Office Inspector General (OIG) validated the new AMP process calling it credible and sound**
- **Recent OIG audits show AMP consolidations were prudent business decisions**
- **General Accounting Office (GAO) Report stated we consistently follow the AMP process**

- **Service Standards for First-Class Mail**
 - Upgrades to Service
- **Customer & Delivery Services**
 - Delivery Services
 - Customer Services
- **Jobs**
- **Community Identity**

Distance: 34 miles between facilities



Benefits from consolidation

- Approximately \$1.1M* annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations
- Focus on remaining operations

* Preliminary results subject to change

- **No Changes**
 - Delivery times
 - Retail services at Industry
 - Business mail acceptance at Industry
 - Meter and permit indicia
 - Drop shipments
- **Expected Changes**
 - Retail and mail acceptance at other locations

Potential employee impact

- Projected net decrease of 26* positions
- Reassignments will be made in accordance with union collective bargaining agreements

* Preliminary results subject to change

- **Reduces Costs**
- **Improves Efficiency**
- **Puts the Right People in the Right Location with the Right Resources**
- **Transparent to Customer Services**
- **Supports our Strategic Plan**

If you wish to comment or have a question, please come to the microphone and state your:

Name

Affiliation

Comment or Question

Speakers are limited to two minutes, one opportunity per individual.

Please be courteous

Mail additional comments to:

CONSUMER AFFAIRS MANAGER

SANTA ANA DISTRICT

3101 W SUNFLOWER AVE

SANTA ANA CA 92799-9325

Must be postmarked by February 10, 2011

Thank you!