# **Appendix: List of Interviews**

The authors would like to thank the following individuals from the NTAR Leadership Center's National Research Advisory Panel who participated as early external reviewers of this report and provided helpful feedback: Kate Brady, Employment Policy and Programming Director at the Georgia Office of Developmental Disabilities; Elaine Katz, Vice President of Grant Programs and Special Initiatives at the Kessler Foundation; Dr. Christopher King, Director of the Ray Marshall Center for the Study of Human Resources at the University of Texas at Austin; Dr. David Mank, Director of the Indiana Institute on Disability and Community; and Steve Miranda, Chief Human Resource and Strategic Planning Office at the Society for Human Resource Management.

The authors would also like to thank the following individuals who participated in this research and contributed to the richness and depth of the profiles contained in this report:

## Chapter 1

Walgreens Profile. Thanks to Deb Russell, Manager, Outreach and Employee Services, Walgreens; Angela Mackey, Career Outreach Coordinator, Walgreens Anderson Distribution Center; Dale Thompson, Executive Director, Anderson County Special Needs Board; Joe Wendover, Career Outreach Coordinator, Walgreens Connecticut Distribution Center; Leslie Waite; Brenda Moore; John Halliday; and Carla Gaouette.

**Lockheed Martin Profile.** Thanks to Christine Neigh, Director, Equal Opportunity Programs, Lockheed Martin Corporation; Esteria Johnson, Chief Learning Consultant, Lockheed Martin Information Systems and Global Services; and Vernon Ross, Director of Learning and Development, Lockheed Martin Information Systems and Global Services.

## Chapter 2

Jewish Vocational Service (JVS) and Financial Services Industry Profile. Thanks to those at the International Association of JVS: Lucy Klain, National Projects Director; at the JVS-Los Angeles affiliate: Claudia Finkel, Chief Operating Officer; Jay Soloway, Director of Career and Business Services; and Lisa Meadows, Manager, BankWork\$, Customer Service Training and Employment Program; at the JVS-San Francisco affiliate: John Halpin, Deputy Director of Programs; Brandi Mancato, JobLink Program Coordinator; Mike Wetzel, Program Development Manager; and banking industry representative Mark Kelsey, Vice President, Wells Fargo; at the JVS MetroWest New Jersey affiliate: Dr. Leonard C. Schneider, Executive Director; Nancy T. Fisher, Director, Education and Training; Peggy Himsl, Associate Director of Rehabilitation Services; Ivan Schragen, Project Coordinator; and banking industry representative Jacqueline Ardito, former Human Resources Manager, Sovereign Bank.

### Chapter 3

**GoodTemps Profile.** Thanks to those at the Goodwill Industries of Greater New York and New Jersey: David Schoch, Senior Vice President; Nerieqa N. Williams, Intake Specialist; Gale Fisher, Coordinator; at Goodwill International: Brad Turner-Little, Director of Workforce Development; Cheri Joseph, National Staffing Services Specialist; at referral agencies: Arnold Dorin, Regional Marketing Coordinator, New York State Office of Vocational and Educational Services for Individuals with Disabilities; representing business clients: Ross Clark, New York City Department of Health and Mental Hygiene; and Floyd Nesse at ACCSES New Jersey.

**Manpower Inc. Profile.** Thanks to Martha Artiles, Chief Diversity Officer, Manpower Corporation; Mary Stewart, Communications Professional-Diversity, Manpower Corporation; Jeff Parker, Regional Director, Manpower Corporation; Leah Rhule, Executive Director, New Mexico Business Leadership Network; and Lawrence Rael, Executive Director, Middle Rio Grande Council of Governments.

#### **Chapter 4**

**Emerging Leaders and the National Council on Disability Profile.** Thanks to Lana Smart, Sean Cruse, Meredith DeDona, and Felipe Botero.

**Career Opportunities for Students with Disabilities Profile.** Thanks to Alan Muir, Executive Director, Career Opportunities for Students with Disabilities, University of Tennessee; Katherine McCrary, Vice President, Sun Trust Bank; Jody Hestand, Diversity Recruiter, Walmart, Inc.; Jerry Kirby, Office of University Relations, Lockheed Martin Corporation; Barbara Batson, Director of Career Services, University of Arkansas; Susann Heft-Sears, Disability Specialist, University of Illinois-Urbana Champaign; and Meriah Nichols, Career Counselor, University of California Berkeley.

**Lime Connect Profile.** Thanks to Susan Lang, Executive Director, Lime Connect; David Nail, President, EnAble; Emily Roushy, Talent Acquisition, PepsiCo; Jenna Curtis and Claire McGoldrick, Recruiters, Target Corporation; and Paula Quinn, University Programs, Google.

## Chapter 5

**New Bedford Chamber of Commerce Profile.** Thanks to Jim Mathes, Phil Tully, Joanne Rego, Roy Nascimento, Shawn O'Hara, Matt Morrissey, Bob Gaspar, Dorothy Cox, and Charles Murphy.

**Pittsburgh Start on Success Profile.** Thanks to Cori DiBiase, former Director, SOS Programs, National Organization on Disability; Ashley McFall, SOS Transition Facilitator/Coordinator, Pittsburgh Public Schools; Crystal Evans, Transition Facilitator, Pittsburgh Public Schools; Ellen Estomin, Executive Director, Program for Students with Exceptionalities, Pittsburgh Public Schools; Marci Katona, Assistant District Administrator, Office of Vocational Rehabilitation; Courtney Naugle, Counselor, Office of Vocational Rehabilitation; Lori Ferguson, Director of Support Services, Allegheny General Hospital; Stephanie Greenleaf, Northside Leadership Conference; Lauren Catarinella, Department of Housing and Food Services, University of Pittsburgh; Tricia Crowley, Human Resources Manager, Sodexho Corporation; Rachel Hills, Manager, Cathedral Café, Sodexho Corporation; Ann Franks, Office of Institutional Advancement, University of Pittsburgh; and John Wilds, Director, Office of Governmental and Community Relations, University of Pittsburgh.

**Project SEARCH, Cincinnati Children's Hospital Profile.** Thanks to Erin Riehle, Susan Franer, and Greg Lynch at Cincinnati Children's Hospital, and at Riverview Medical Center in Red Bank, New Jersey: Beth Mulroy, Jessica Short, Sarah Mullings, and Amy Ilaria.

#### **Chapter 6**

*disabilityworks* Profile. Thanks to those at *disabilityworks*, including Karen McCulloh, former Executive Director; Joe Chiappetta, Managing Director, Chicagoland Provider Leadership Network; Selima Ani, Managing Director, Chicagoland Business Leadership Network; Jonathan Wheat, Managing Director, Special Projects; Pepper Curington, disabilityworks Resource Coordinator; Linda Sullivan, disabilityworks Resource Coordinator; Josh Scanlon, Executive Assistant; and Fatiyah Abimbola, *disabilityworks* TechWorks intern; at the Chicagoland Chamber of Commerce: Gerald J. Roper, President and CEO; representing the employer community: Jana Schreuder, Senior Vice President, Worldwide Operations and Technology, Northern Trust Corporation; Kip Kelley, Regional Managing Director, Aon Corporation; Robye Smith, Vice President, Senior Diversity Consultant, Harris Bank and Chicagoland Business Leadership Network co-chair; Matt Horton, Store Manager, Walgreens; at the Illinois Department of Commerce and Economic Opportunity: Therese McMahon, Deputy Director, Bureau of Workforce Development; Lisa Jones, Workforce Investment Act Policy Manager; Bill Sinwell, Disability Services Specialist; representing the Chicago Mayor's Office of People with Disabilities: Karen Tamley, Commissioner; Joe Albritton, Deputy Commissioner; Carolyn Jones, Assistant Commissioner; and Health Care Initiative Consultant Kathy Tosh, DCEO Consultant on the Critical Skills Shortage Initiative in Health Care.

Note: A member of the NTAR Leadership Center research team attended the *disabilityworks* Business Leadership Advisory Board of Directors meeting on July 8, 2009. The meeting was chaired by Mark Schiller, CEO of Quaker Oats (a Division of PepsiCo) and was attended by Mark Wagner from Walgreens, Steve Russell from McDonald's, and Tom Prinske, a small business owner who has a disability. Also in attendance were Gerald Roper, Executive Director of the Chicagoland Chamber of Commerce, and two staff members from the Illinois Department of Commerce and Economic Opportunity.

Oregon Business Leadership Network Profile. Thanks to Lucy Baker.