Changing a Child Support Order in Your State

❗ The information below applies only to Guam

1. How can I find out if I have a "IV-D" child support case in this state?

Contact the Guam Child Support Enforcement Division at (671) 475-3360 between the hours of 8AM to 5PM, Chamorro Standard Time.

2. How can I contact my child support agency?

Mailing address: 590 S. Marine Corps Dr., Suite 704 Tamuning, GU 96913

Phone: (671) 475-3360

Fax: (671) 475-3203

Website: www.guamcse.net

3. If I am incarcerated, are there any barriers to having my order changed?

No. The standard practice regarding changing orders for incarcerated parents depends greatly on the length or expected length of the incarceration. Parents who are briefly incarcerated for under a few months will usually not receive a modification. Otherwise, incarcerated parents typically receive an order of $50 per month per child. See #6 below.

4. Do you provide any materials online that I can use to ask for a change to my child support order?

No.

5. Do you have any printed materials I could read to learn more about child support for parents who are incarcerated?

No.

6. When can I ask to have my order changed?

Parents may ask for a review of their child support amount every 3 years. Within that 3 year period, parents may ask for review if they have had a change in income that would substantially affect the child support amount. The change is considered substantial if the child support amount would increase or decrease by over 10%. Incarceration would not automatically trigger a modification if the current order is within 10% of the statutory minimum amount of $50 per child. Release from incarceration could possibly cause a modification, as non-incarcerated individuals are presumed to be able to earn a minimum wage salary.

7. How do I request the change?

The parent either files a motion for modification themselves, or asks the child support office to do so. There is no need for a formal request; it can be done by telephone.

Guam

Office of Child Support Enforcement
Administration for Children & Families
U.S. Department of Health and Human Services

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8. **What is the process after I've asked to have my order changed, and how long does it take?**

After the parent has requested modification, the child support office checks to see if a modification is appropriate. If so, they will prepare a request for modification for the signature of the Child Support Office's attorney assigned to the case, and it is then filed. The modification is effective as of the date of the filing. It then is scheduled for a hearing at the local courthouse's administrative hearings division, usually 8-12 weeks after filing.

9. **Is this process different if the other parent agrees to the change in advance?**

Yes, if the parents agree they can sign a stipulation at the child support office and avoid the need to have a hearing.

10. **Does it cost anything to try to have my order changed?**

No.

11. **If I am incarcerated, do I need to do anything else to have my order changed?**

No, incarcerated parents are brought to the hearings in person to oversee the process. The incarcerated parent can request a telephonic hearing if they cannot attend in person.

12. **If I am incarcerated, does my state have any programs to help me with child support?**

No.

13. **Can I get help with child support questions from other sources?**

No.

14. **Is there anything else I should know about trying to change my order?**

For Social Security Disability Benefits, the child support office will customarily grant a credit for the amount that is received by the child at issue to count against the amount of child support owed monthly.