Internet Explorer (version 11 used in this example)

Chrome* (version 38 used in this example)

* NOTE: Chrome uses the same security settings as Internet Explorer. The instruction below is for Internet Explorer and the changes will affect both Internet Explorer and Chrome.

1. Click on the Tools icon (blue gear) and select "Internet options"

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		Report website problems Internet options About Internet Explorer

2. Click on the "Advanced" tab and scroll down to the "Security" section

Internet Options 🔗 🗙						
General Security Privacy Content Connections Programs Advanced						
Settings						
Security						
Allow active content from CDs to run on My Computer*						
Allow active content to run in files on My Computer*						
Allow software to run or install even if the signature is inve						
Biock unsecured images with other mixed content Check for publisher's contificate reveastion						
Check for publisher's certificate revocation*						
Check for signatures on downloaded programs						
Do not save encrypted pages to disk						
Empty Temporary Internet Files folder when browser is clc						
Enable DOM Storage						
Enable Integrated Windows Authentication*						
Enable memory protection to help mitigate online attacks*						
Enable native XMLHTTP support						
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<u>R</u> estore advanced settings						
Reset Internet Explorer settings						
Resets Internet Explorer's settings to their default Reset						
condition.						
You should only use this if your browser is in an unusable state.						
Some <u>settings</u> are managed by your system administrator.						
OK Cancel <u>Apply</u>						

- 3. Under the "Security" section, select "Use TLS 1.0", "Use TLS 1.1" and "Use TLS 1.2"
- 4. Click "OK"
- 5. Close and re-open Internet Explorer

Internet Options ? 🗙					
General Security Privacy Content Connections Programs Advanced					
Settings					
 Do not save encrypted pages to disk Empty Temporary Internet Files folder when browser is de Enable DOM Storage Enable Integrated Windows Authentication* Enable memory protection to help mitigate online attacks* Enable native XMLHTTP support Enable SmartScreen Filter Enable Strict P3P Validation* Send Do Not Track requests to sites you visit in Internet E Use SSL 2.0 Use SSL 3.0 Use TLS 1.1 Use TLS 1.1 Use TLS 1.2 					
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Reset Internet Explorer settings Resets Internet Explorer's settings to their default condition					
You should only use this if your browser is in an unusable state.					
Some settings are managed by your system administrator.					
OK Cancel <u>A</u> pply					

Firefox (version 33 used this example)

- 1. In the Location (URL) box, type "about:config" without the quotation marks
- 2. Click "I'll be careful, I promise!"

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- 3. In the Search box, type "security.tls" without the quotation marks to filter out the list.
- 4. Double-click on "security.tls.version.max"

about:config ×	F ⊽ C'	- Go	ogle	٩	☆	Ê	÷	俞	=
earch: security.tls									×
Preference Name	Status	Type	Value						E
ecurity.tls.version.max	default	integer	3						
ecurity.tls.version.min	default	integer	0						
ervices.sync.prefs.sync.security.tls.version	default	boolean	true						
services.sync.prefs.sync.security.tls.version	default	boolean	true						

- 5. Enter "3" without the quotation marks in the pop-up dialog and click "OK"
- 6. Close and re-open Firefox

Enter int	eger value	×
?	security.tls.version.max	
	3	
	OK Cancel	