



# Morale, Welfare and Recreation

## 2016 Customer Satisfaction Survey



### How would you improve Morale, Welfare and Recreation? Want to make a significant difference in programs and services? Wondering how you can submit your feedback?

If you receive the Morale, Welfare and Recreation 2016 Customer Satisfaction Survey, please make sure you take a few minutes to fill it out. We know you're busy, but your participation will help ensure these critical programs and activities continue to meet your needs. We value your opinion.

#### Highlights

- ✔ **Watch for it.** Don't filter out your survey. If you're selected, your survey will be arriving this fall via email from **GOVDELIVERY** with information about how to complete it.
- ✔ **Fill it out.** A select number of military members, chosen at random, will receive the survey. If it lands in your inbox, please take approximately 15 minutes and tell us what you think.
- ✔ **Share it.** Spouses are authorized Morale, Welfare and Recreation patrons and we want to hear from them too. Please complete your survey and then share or forward the spouse-specific survey link.
- ✔ **Tell us.** Morale, Welfare and Recreation services and programs exist for you and your family, so help us shape them. Tell us what you love, what you'd change and how we can make programs and services even better for you.
- ✔ **Have a say.** We use patron feedback to grow and adapt our programs and funding distribution. Take the survey to help ensure the quality-of-life programs you desire are there to meet your needs.



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The 2016 Morale, Welfare and Recreation Customer Satisfaction Survey has been approved via Report Control Symbol DD-P&R(OT)2626.