

TRICARE® Resources for Service

Get answers to your TRICARE questions using these convenient internet and toll-free call center resources.

Visit the "I want to ..." section at <u>www.tricare.mil</u> to:

- Enroll in or Purchase a Plan
- File or Check a Claim
- View Referrals and Prior Authorizations
- Find a Health Care Provider
- Download a Form

- Change Your Primary Care Manager
- See What's Covered
- Compare Plans
- Manage Prescriptions

... and more

TRICARE Regional Contractors

Regional contractors work with the Department of Defense to administer the TRICARE medical benefit.

STATESIDE	OVERSEAS
North Region Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273) www.hnfs.com	TRICARE Overseas Program (TOP) International SOS Government Services, Inc. www.tricare-overseas.com
South Region Humana Military 1-800-444-5445 HumanaMilitary.com	TOP REGIONAL CALL CENTERS Eurasia-Africa +44-20-8762-8384 (overseas) 1-877-678-1207 (stateside)Latin America and Canada +1-215-942-8393 (overseas) 1-877-451-8659 (stateside)
West Region UnitedHealthcare Military & Veterans 1-877-988-WEST (1-877-988-9378) www.uhcmilitarywest.com	Pacific (Singapore) +65-6339-2676 (overseas) 1-877-678-1208 (stateside) Pacific (Sydney) +61-2-9273-2710 (overseas) 1-877-678-1209 (stateside)

SIGN UP FOR eCORRESPONDENCE

Go to <u>http://milconnect.dmdc.osd.mil</u> and sign up for eCorrespondence to get important information about your TRICARE benefit.

KEEP YOUR DEERS INFORMATION UP TO DATE!

It is important to keep your information in the Defense Enrollment Eligibility Reporting System (DEERS) up to date: <u>www.tricare.mil/deers</u>

You have several convenient options for updating your contact information in DEERS:

- milConnect: http://milconnect.dmdc.osd.mil
- 1-800-538-9552 or 1-866-363-2883 (TDD/TTY)
- 1-831-655-8317 (fax)

To add a family member, go to an ID card office. Find an office at <u>www.dmdc.mil/rsl</u>.

Sign up for a DS Logon in order to log in to milConnect: https://myaccess.dmdc.osd.mil

TRICARE Programs and Resources

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TRICARE Pharmacy Program	www.tricare.mil/pharmacy
Express Scripts, Inc.	www.express-scripts.com/TRICARE 1-877-363-1303
TRICARE Active Duty Dental Program United Concordia Companies, Inc.	www.tricare.mil/addp www.addp-ucci.com 1-866-984-2337
TRICARE Dental Program MetLife	www.tricare.mil/tdp www.metlife.com/tricare 1-855-638-8371 (stateside) +1-855-638-8372 (overseas)
TRICARE Retiree Dental Program Delta Dental of California	www.tricare.mil/trdp www.trdp.org 1-888-838-8737
TRICARE For Life Wisconsin Physicians Service—Military and Veterans Health	www.tricare.mil/tfl www.TRICARE4u.com 1-866-773-0404
Continued Health Care Benefit Program Humana Military	www.tricare.mil/chcbp HumanaMilitary.com 1-800-444-5445
US Family Health Plan	www.tricare.mil/usfhp www.usfhp.com 1-800-748-7347

TRICARE PROGRAM COSTS

Health care costs vary depending on your TRICARE program option. Get the latest TRICARE cost information including dental and pharmacy costs.

www.tricare.mil/costs

TRICARE COVERED SERVICES

Get details about TRICARE coverage, limitations and exclusions.

www.tricare.mil/coveredservices

GETTING CARE

Find a health care provider: www.tricare.mil/findaprovider

Military hospital and clinic appointments online: <u>www.tricareonline.com</u>

Military hospital and clinic locator: www.tricare.mil/mtf

Tobacco-Cessation Resources

North Region Tobacco Quitline: 1-866-459-8766 South Region Tobacco Quitline: 1-877-414-9949 West Region Tobacco Quitline: 1-888-713-4597

TRICARE website: <u>www.tricare.mil/tobaccocessation</u> UCanQuit2 website: <u>www.ucanquit2.org</u>

New to TRICARE

Learn more about TRICARE—watch an overview video and take the free public TRICARE Fundamentals course online: www.tricare.mil/new

ADDITIONAL RESOURCES

TRICARE Contacts: www.tricare.mil/contactus

TRICARE Publications Site (view/download TRICARE materials): www.tricare.mil/publications

Claims: www.tricare.mil/claims

Enrollment: www.tricare.mil/enroll

Forms: www.tricare.mil/forms

Frequently Asked Questions: www.tricare.mil/faqs

Mental Health Care: www.tricare.mil/mentalhealth

Defense Health Agency—Great Lakes: 1-888-647-6676

Customer Service Community Directory: www.tricare.mil/bcacdcao

Nurse Advice Line: 1-800-TRICARE (1-800-874-2273), Press 1

National Suicide Prevention Lifeline: 1-800-273-8255, Press 1

Military OneSource: www.militaryonesource.mil

Report Fraud and Abuse: www.health.mil/fraud