



Northeast Fisheries Observer Program - Contact Information

Updated 12/1/2016

General Inquiries

Inquiry	Point of Contact	Phone #	Email Address
Emergency	Amy Martins-Branch Chief	508-495-2266	amy.martins@noaa.gov
	24/7 Line	855-FISHES1 / 855-347-4371	
Branch Chief	Amy Martins	508-495-2266	amy.martins@noaa.gov
Administrative	Kathy Abney	508-495-2338	katherine.abney@noaa.gov
Data requests	Gina Shield	508-495-2139	gina.shield@noaa.gov
Observer regulations	Tom Gaffney	508-495-2147	tom.gaffney@noaa.gov
Observer Service Providers	A.I.S, Inc.	508-990-9054	
	E.W.T.S.	860-910-4957	
	Fathom Research	508-990-0997	
	MRAG	877-768-7121	
Outreach Coordination	Chad Keith	508-495-2067	charles.keith@noaa.gov
Safety	Mike Tork	508-495-2339	mike.tork@noaa.gov
Seaday schedule	Sara Weeks	508-495-2227	sara.weeks@noaa.gov
Sector Manager Liaison	KB McArdle	508-495-2377	katherine.mcardle@noaa.gov
U.S.C.G. safety decals			
The best way to schedule a Commercial Fishing Vessel Safety exam is to visit the official request page at: http://www.fishsafe.info/docksideexamrequest.htm			

Observer Training

Training Lead NEFOP & IFS	Tania Lewandowski	508-495-2264	tania.lewandowski@noaa.gov
Training Coordinator ASM	Diana Cowan	508-495-2283	diana.cowan@noaa.gov
Trainer	Beth Giancesin	508-495-2221	elizabeth.giancesin@noaa.gov
Trainer	Megan Ketch (Reynolds)	508-495-2075	megan.reynolds@noaa.gov
Trainer	Jack Wilson	508-495-2189	jacob.wilson@noaa.gov

Observer Inquiries

Extended hours for non-emergencies are 7 a.m. to 7 p.m.

Inquiry	Point of Contact	Phone #	Email Address
General Questions or Concerns		NMFS.NEC.ObserverSupport@noaa.gov	
Editing questions		774-392-5270	
Freezer delivery			
Trip & trip sample	Ashley Traverse-Taylor	508-495-2321	ashley.traverse-taylor@noaa.gov
Large freezer samples	Day/extended hours	508-566-6071	
Incidental Take Lead	Lisa Wilt	508-495-2126	lisa.wilt@noaa.gov
	Stephanie Petrus	508-495-2005	stephanie.petrus@noaa.gov
Sample delivery/ incidental take issues	Day/extended hours	508-566-6071	
Pre-Briefings			
Pots/Traps, all target species	Glenn Chamberlain	508-495-2153	glenn.chamberlain@noaa.gov
	Kara Gibbons	508-495-2154	kara.gibbons@noaa.gov
	Extended hours editing line	774-392-5270	
Herring	Glenn Chamberlain	508-495-2153	glenn.chamberlain@noaa.gov
	Extended hours herring line	774-392-2735	kristen.gustafson@noaa.gov
Scallop Dredge and Scallop Trawl	Lacey Bluemel	508-495-2188	lacey.bluemel@noaa.gov
	Tyler Staples	508-495-2129	tyler.staples@noaa.gov
	Chad Keith	508-495-2067	charles.keith@noaa.gov
	Extended hours scallop line	508-560-3550	
Clam/Quahog Dredge	Data Editor		<i>See FSB contact list</i>
	Beth Gianesin	508-495-2221	elizabeth.gianesin@noaa.gov
	Extended hours editing line	774-392-5270	
High Volume Fisheries	Glenn Chamberlain	508-495-2153	glenn.chamberlain@noaa.gov
	Extended hours herring line	774-392-2735	kristen.gustafson@noaa.gov
Shrimp Trawl	Alex Post	508-495-2261	charles.post@noaa.gov
	Megg Ketch	508-495-2075	megan.reynolds@noaa.gov
	Extended hours editing line	774-392-5270	
Boats using a conveyor belt ¹ (<i>first trip only</i>)	Data Editor		<i>See FSB contact list</i>
	Extended hours editing line	774-392-5270	
Small Mesh Trawl Fisheries (<i>recommended</i>)	Data Editor		<i>See FSB contact list</i>
	Extended hours editing line	774-392-5270	

Observer Inquiries, *continued*

Extended hours for non-emergencies are 7 a.m. to 7 p.m.

Inquiry	Point of Contact	Phone #	Email Address
Boats using Electronic Monitoring systems <i>(NEFOP observers only)</i>	Glenn Chamberlain	508-495-2153	glenn.chamberlain@noaa.gov
	Extended hours editing line	774-392-5270	

PTNS [855-FISHES1](tel:855-FISHES1) / [855-347-4371](tel:855-347-4371)

Tech Support	Charles Dunlap	508-495-2035	charles.dunlap@noaa.gov
	Erin Kupcha	508-495-2031	erin.kupcha@noaa.gov
	Extended hours	508-367-8256	
	Technical Assistance		NMFS.NEC.FSBTechSupport@noaa.gov

Fishermen Inquiries

Scallop Pre-Trip Notification [508-495-2100](tel:508-495-2100)

Herring, mackerel Pre-Trip Notification [774-392-2735](tel:774-392-2735)

Groundfish or longfin squid Pre-Trip Notification System (PTNS):

Internet (preferred method) - This should be the primary means of trip notification and trip changes. The PTNS website is available at the following address: <http://fish.nefsc.noaa.gov/PTNS/>. Vessels should log in using the same username (Permit Number) and password (PIN) as they use for Fish-On-Line.

Email - This should be the secondary means of trip notification. The email address to submit trip notifications, trip changes, questions, or problems is nefsc.ptns@noaa.gov.

Phone - This is the back means for notification. The number for notifications is 1-855-FISHES1 / 855-347-4371. At this number the PTNS Coordinator is available from 8:00AM to 5:00PM on business days. After business hours and on weekends and holidays, calls will be fielded by an answering service operator who is qualified to enter notifications, to answer frequently asked questions, and to help troubleshoot common PTNS issues. In emergency situations, the operator will immediately contact a NMFS representative for assistance.

¹Since there are different protocols for a day skate trip and a multiday squid trip, it is recommended to call in before each type.