

U.S. Department of Homeland Security
425 I Street, NW
Washington, DC 20536



**U.S. Immigration
and Customs
Enforcement**

MEMORANDUM FOR: John P. Torres
Director

FROM: [Redacted] b6, b7c
Detention and Deportation Officer
Detention Standards Compliance Unit

SUBJECT: South Texas Contract Detention Facility Annual Review

The Detention Standards Compliance Unit conducted the annual headquarters detention review of the South Texas Contract Detention Facility on April 10-12, 2007. The facility is operated by Global Expertise in Outsourcing (GEO). Headquarters Staff Officer [Redacted] b6, b7c supervised the review and was assisted by team members [Redacted] b6, b7c and [Redacted] b6, b7c

Type of Review

This review is a scheduled Headquarters Review and was conducted to determine overall compliance with the Immigration and Customs Enforcement (ICE) National Detention Standards.

Review Summary

The facility is not accredited by the American Correctional Association (ACA), the National Commission on Correctional Health Care (NCCCHC) or the Joint Commission for Accreditation of Healthcare Organizations (JCAHO).

2006 Review		2007 Review	
Acceptable	30	Acceptable	38
Deficient	3	Deficient	0
Repeat Deficiency	5	Repeat	0
At-Risk	0	At-Risk	0

Advisories

Access To Legal Materials

Due to an increase in the detainee population, the facility is in need of additional computers for the law library. During the review, the facility submitted an action plan to order six additional computers and monitors. Additionally, six portable carts were ordered. This will enable the facility to utilize the computers within the dorms and in Administrative Segregation.

Correspondence and Other Mail

The receipt a detainee receives when currency or a money order is received via the mail previously had only one signature. The advisory was corrected by obtaining two signatures from the mail clerk and the witnessing officer.

Food Service

The assigned food service workers were observed wearing ICE issued shower sandals while working in the kitchen. The facility corrected the advisory during the review. Detainees are now required to wear their assigned rubber shoes over the ICE issued tennis shoes.

The facility did not have a good accountability of sporks (a combination plastic fork and spoon issued to detainees) within food service. The facility corrected the advisory by assigning a specific staff member on each shift to count and record all issued sporks.

Detainee Telephone Access

The facility did not previously provide notification to detainees that their phone calls could be monitored. The facility corrected the advisory by posting a sign by the telephones in each detainee living unit stating that all phone calls were subject to monitoring.

Access To Medical Care

Public Health Services (PHS) currently has a total of 46 total positions with 19 vacancies. The Detention Management Division's (DMD) liaison for PHS [REDACTED] b6 is currently working with PHS headquarters to resolve this issue. At the present time, there is no information on projected hires for these vacancies.

PHS reviewer [REDACTED] b6 noted that although the facility is currently meeting the standard of Access to Medical Care at an acceptable level, the employees are being pulled to fill vacant positions throughout the medical department. [REDACTED] b6 discovered that employees are remaining beyond their assigned shift just to complete basic duties.

The ICE Contracting Officers Technical Representative (COTR) [REDACTED] (b)(6), (b)(7)c Warden [REDACTED] b6, b7c and Health Care Administrator [REDACTED] b6 explained that the facility cannot receive ACA accreditation until the facility is accredited by JCAHO. This issue is in the process of being addressed but has not been resolved.

Areas of Best Practice

Environmental Health and Safety

The sanitation of the facility during the review was excellent. Cleaning schedules are followed and detainees were observed continuously cleaning throughout the review.

ICE/ Contractor Working Relationship

The communication between ICE and the GEO Group appears to be excellent. The COTR and Warden meet on a daily basis to discuss problems and work on solutions as a team. COTR Sparks remains proactive in addressing possible/identified problems.

Staff Interaction

Warden b6, b7c and the staff at the South Texas Contract Detention Facility were extremely professional and immediately retrieved requested information and corrected advisories once identified. The staff appear to be well versed in policy and procedure and take pride in their facility. The review team observed the facility operates in a calm and orderly fashion.

RIC Observations

Staff/Detainee Communication

The staff/detainee communication appears to have improved since the 2006 review. ICE officers are now required to visit the housing units at a minimum of two times per week. A written report is generated by each individual officer and forwarded to the staff/detainee communication liaison for consolidation. The report is then forwarded to the COTR for final review and possible follow-up.

Recommended Rating and Justification

It is the recommendation of the RIC that the facility receive a rating of "Acceptable." The facility now fully complies with 38 of 38 standards. All deficiencies identified during the 2006 review have been addressed and corrected.

RIC Assurance Statement

Findings of compliance are documented on the G-324a inspection form and are fully supported by documentation in the review file.

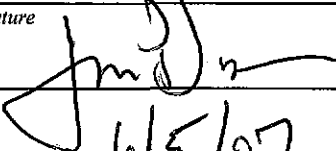
cc: Official File
HQDRO Chron File

b2High, b6, b7c

MANAGEMENT REVIEW

Review Authority

The signature below constitutes review of this report and acceptance by the Office of Detention and Removal. **The Facility has 30 days from receipt of this report to respond to all findings and recommendations.**

HQDRO MANAGEMENT REVIEW: (Print Name) John P. Torres	Signature 
Title Director	Date 6/5/07

- Final Rating:
- Superior
 - Good
 - Acceptable
 - Deficient
 - At-Risk

Comments:

A. Type of Facility Reviewed

<input type="checkbox"/>	ICE Service Processing Center
<input checked="" type="checkbox"/>	ICE Contract Detention Facility
<input type="checkbox"/>	ICE Intergovernmental Service Agreement

B. Current Inspection

Type of Inspection	
<input type="checkbox"/>	Field Office
<input checked="" type="checkbox"/>	HQ Inspection
Date[s] of Facility Review	
April 10-12, 2007	

C. Previous/Most Recent Facility Review

Date[s] of Last Facility Review	
October 24-26, 2007	
Previous Rating	
<input type="checkbox"/>	Superior
<input type="checkbox"/>	Good
<input type="checkbox"/>	Acceptable
<input type="checkbox"/>	Deficient
<input checked="" type="checkbox"/>	At-Risk

D. Name and Location of Facility

Name	
South Texas Detention Complex	
Address (Street and Name)	
566 Veterans Drive	
City, State and Zip Code	
Pearsall, Texas 78061	
County	
Frio	
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)	
b6, b7c Facility Administrator	
Telephone # (Include Area Code)	
(830) b6, b7c	
Field Office / Sub-Office (List Office with oversight responsibilities)	
San Antonio	
Distance from Field Office	
60 Miles	

E. ICE Information

Name of Inspector (Last Name, Title and Duty Station)	
b6, b7c / DDO / Washington DC	
Name of Team Member / Title / Duty Location	
b6 / PHS / Houston, Texas	
Name of Team Member / Title / Duty Location	
b6, b7c / DO / Houston, Texas	
Name of Team Member / Title / Duty Location	
b6, b7c IEA / El Paso, Texas	

F. CDF/IGSA Information Only

Contract Number	Date of Contract or IGSA
ACD-4-C-0001	January 23, 2004
Basic Rates per Man-Day	
\$94.58	
Other Charges: (If None, Indicate N/A)	
; ; ;	
Estimated Man-days Per Year	
228,125	

G. Accreditation Certificates

List all State or National Accreditation[s] received:
<input checked="" type="checkbox"/> Check box if facility has no accreditation[s]

H. Problems / Complaints (Copies must be attached)

The Facility is under Court Order or Class Action Finding	
<input type="checkbox"/>	Court Order
<input type="checkbox"/>	Class Action Order
The Facility has Significant Litigation Pending	
<input type="checkbox"/>	Major Litigation
<input type="checkbox"/>	Life/Safety Issues
<input checked="" type="checkbox"/> Check if None.	

I. Facility History

Date Built	
May 2005	
Date Last Remodeled or Upgraded	
N/A	
Date New Construction / Bedspace Added	
January 2007	
Future Construction Planned	
<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	No Date:
Current Bedspace	Future Bedspace (# New Beds only)
1904	Number: Date:

J. Total Facility Population

Total Facility Intake for previous 12 months
22,281
Total ICE Mandays for Previous 12 months
500,322 (April 06- March 07)

K. Classification Level (ICE SPCs and CDFs Only)

	L-1	L-2	L-3
Adult Male	1239	94	72
Adult Female	339	11	8

L. Facility Capacity

	Rated	Operational	Emergency
Adult Male	1450		
Adult Female	388		
<input type="checkbox"/> Facility holds Juveniles Offenders 16 and older as Adults			

M. Average Daily Population

	ICE	USMS	Other
Adult Male	929.58		
Adult Female	324.67		

N. Facility Staffing Level

Security:	Support:
b2High	

Significant Incident Summary Worksheet

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders ¹	Types (Sexual ² , Physical, etc.)	Physical	Physical	Physical	Physical, Sexual
	With Weapon	0	0	4	2
	Without Weapon	1	0	16	30
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	0	1	0
	Without Weapon	2	2	2	0
Number of Forced Moves, incl. Forced Cell moves ³		1	1	0	2
Disturbances ⁴		0	0	0	2
Number of Times Chemical Agents Used		1	1	0	0
Number of Times Special Reaction Team Deployed/Used		1	4	1	5
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	1	1	0	2
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	0	0	0	0
	# Resolved in favor of Offender/Detainee	0	0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	0	0	0	0
	# Psychiatric Cases referred for Outside Care	0	0	0	0

¹ Any attempted physical contact or physical contact that involves two or more offenders

² Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

³ Routine transportation of detainees/offenders is not considered "forced"

⁴ Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

DHS/ICE Detention Standards Review Summary Report

1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable

Legal Access Standards		1.	2.	3.	4.	5.
1.	Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.	Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3.	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4.	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Detainee Services		1.	2.	3.	4.	5.
5.	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6.	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7.	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8.	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9.	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10.	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11.	Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12.	Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13.	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14.	Non-Medical Emergency Escorted Trip	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
15.	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16.	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17.	Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Health Services		1.	2.	3.	4.	5.
18.	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19.	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20.	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21.	Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Security and Control		1.	2.	3.	4.	5.
22.	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23.	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
24.	Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25.	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26.	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27.	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28.	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29.	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30.	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31.	Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32.	Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33.	Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34.	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35.	Transportation (Land management)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
36.	Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37.	Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38.	Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

RIC Review Assurance Statement

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6, b7c	Signature b6, b7c	4/25/07
Title & Duty Location Washington, DC	Date April 25, 2007	

Team Members	
Print Name, Title, & Duty Location b6 PHS, Houston, Texas	Print Name, Title, & Duty Location b6, b7c Deportation Officer/Houston, Texas
Print Name, Title, & Duty Location b6, b7c Immigration Enforcement Agent, El Paso, Texas	Print Name, Title, & Duty Location

Recommended Rating:

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments: It is the recommendation of the RIC that the facility receive a rating of "Acceptable." The facility now fully complies with 38 of 38 standards.