Equal Employment Opportunity Data Posted Pursuant to the No Fear Act:

Headquarters (and below)

For 4th Quarter 2014 for period ending September 30, 2014

| | | | Compara | tive Data | | | | | |
|--|---------------------------|--------|----------------|-----------|------|--------------|--|--|--|
| | | Previo | ous Fiscal Yea | ar Data | | 2014 Thru | | | |
| Complaint Activity | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep | | | |
| Number of Complaints Filed | 50 | 61 | 69 | 73 | 83 | 74 | | | |
| Number of Complainants | 43 | 55 | 60 | 73 | 83 | 74 | | | |
| Repeat Filers | 3 | 4 | 7 | 0 | 0 | 0 | | | |
| | | | Compara | tive Data | | | | | |
| Complaints by Basis | Previous Fiscal Year Data | | | | | | | | |
| Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed. | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep | | | |
| Race | 14 | 22 | 10 | 24 | 28 | 16 | | | |
| Color | 12 | 15 | 7 | 15 | 13 | 10 | | | |
| Religion | 0 | 3 | 4 | 4 | 1 | 0 | | | |
| Reprisal | 22 | 33 | 41 | 41 | 48 | 40 | | | |
| Sex | 22 | 20 | 25 | 23 | 39 | 30 | | | |
| PDA | 0 | 0 | 0 | 2 | 0 | 0 | | | |
| National Origin | 10 | 5 | 7 | 13 | 9 | 6 | | | |
| Equal Pay Act | 2 | 0 | 4 | 4 | 1 | 2 | | | |

| Age | 23 | 26 | 20 | 28 | 36 | 35 |
|--|------|--------|----------------|-----------|------|--------------|
| Disability | 11 | 13 | 12 | 24 | 22 | 21 |
| Genetics | 0 | 0 | 0 | 1 | 1 | 1 |
| Non-EEO | 1 | 0 | 0 | 0 | 1 | 1 |
| | | | Compara | tive Data | | |
| Complaints by Issue | | Previo | ous Fiscal Yea | ar Data | | 2014 Thru |
| Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed. | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep |
| Appointment/Hire | 12 | 4 | 4 | 5 | 14 | 16 |
| Assignment of Duties | 11 | 8 | 10 | 22 | 21 | 17 |
| Awards | 1 | 1 | 3 | 1 | 3 | 1 |
| Conversion to Full-time | 0 | 0 | 0 | 0 | 0 | 0 |
| Disciplinary Action | | | | | | |
| Demotion | 0 | 1 | 1 | 0 | 2 | 1 |
| Reprimand | 0 | 2 | 5 | 5 | 8 | 5 |
| Suspension | 1 | 1 | 6 | 3 | 4 | 7 |
| Removal | 0 | 0 | 0 | 0 | 0 | 1 |
| Other | 1 | 3 | 5 | 6 | 10 | 6 |
| Duty Hours | 0 | 0 | 1 | 1 | 4 | 1 |
| Evaluation Appraisal | 4 | 11 | 8 | 16 | 23 | 13 |
| Examination/Test | 0 | 0 | 0 | 0 | 0 | 0 |
| Harassment | | | | | | |
| Non-Sexual | 11 | 22 | 33 | 18 | 26 | 25 |
| Sexual | 0 | 2 | 5 | 2 | 3 | 4 |
| Medical Examination | 0 | 0 | 1 | 1 | 3 | 2 |
| Pay (Including Overtime) | 1 | 4 | 5 | 9 | 5 | 2 |
| Promotion/Non-Selection | 17 | 22 | 14 | 16 | 14 | 8 |
| Reassignment | | | | | | |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 |

| Reasonable Accommodation | 4 | 7 | 5 | 11 | 7 | 5 |
|--|--------------|-------------|---------------------------|---------------|--------------|--------------|
| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 |
| Retirement | 3 | 2 | 0 | 5 | 1 | 2 |
| Termination | 1 | 1 | 5 | 3 | 5 | 8 |
| Terms/Conditions of Employment | 5 | 3 | 8 | 8 | 15 | 9 |
| Time and Attendance | 1 | 5 | 4 | 5 | 13 | 7 |
| Training | 0 | 2 | 3 | 6 | 7 | 4 |
| Dther | 0 | 0 | 0 | 0 | 0 | 0 |
| | | | Compara | tive Data | | |
| | | Previo | ous Fiscal Yea | r Data | | 2014 Thru |
| Processing Time | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep |
| Complaints pending during fiscal year | | | | | | |
| Average number of days in investigation | 276.64 | 222.46 | 215.62 | 210.4 | 247.51 | 243.95 |
| Average number of days in final action | 33.4 | 51.92 | 24.6 | 54.29 | 115.75 | 66.8 |
| Complaint pending during fiscal year where hearing was requested | | | | - | | |
| Average number of days in investigation | 239.42 | 212.6 | 216.54 | 212.76 | 260.44 | 250.21 |
| Average number of days in final action | 33.4 | 31.5 | 24.6 | 54.29 | 96.67 | 38.33 |
| Complaint pending during fiscal year where hearing was not reque | sted | | | | | |
| Average number of days in investigation | 312 | 231.86 | 214.39 | 207.79 | 239.48 | 237.46 |
| Average number of days in final action | 0 | 154 | 0 | 0 | 173 | 109.5 |
| | | | Compara | tive Data | | |
| | | Previo | Previous Fiscal Year Data | | | |
| Complaints Dismissed by Agency | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep |
| Total Complaints Dismissed by Agency | 0 | 0 | 0 | 0 | 2 | 0 |
| Average days pending prior to dismissal | 0 | 0 | 0 | 0 | 194.5 | 0 |
| Complaints W | thdrawn by C | omplainants | | | | |
| Fotal Complaints Withdrawn by Complainants | 2 | 4 | 1 | 8 | 7 | 11 |
| | | | | Comp | arative Data | |
| | | | Pre | evious Fiscal | Year Data | |

2014 Thru

| | 20 |)09 | 20 |)10 | 20 | 11 | 2 | 012 | 7 | 2013 | 3 | 0-Sep |
|---|----|-----|-----|---------------|--------------|----|---|-----|---|------|---|--------------|
| Total Final Agency Actions Finding Discrimination | # | % | # | % | # | % | # | % | # | % | # | % |
| Total Number Findings | 2 | | 1 | | 0 | | 0 | | 0 | | 1 | |
| Without Hearing | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| With Hearing | 2 | 100 | 1 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 10 |
| | | - | • | Comp | arative Data | • | | | | | | |
| Findings of Discrimination Rendered by Basis | | | Pro | evious Fiscal | Year Data | | | | | | | 2014 Thru |
| Note: Complaints can be filed alleging multiple bases. | 20 | 009 | 20 | 010 | 20 | 11 | 2 | 012 | 5 | 2013 | 3 | 0-Sej |
| The sum of the bases may not equal total complaints and findings. | # | % | # | % | # | % | # | % | # | % | # | % |
| Total Number Findings | 1 | | 2 | | 0 | | 0 | | 1 | | 0 | |
| Race | 1 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Reprisal | 0 | 0 | 1 | 50 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | (|
| Sex | 0 | 0 | 1 | 50 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | (|
| PDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| National Origin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Genetics | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Non-EEO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| indings After Hearing | 1 | | 0 | | 0 | | 0 | | 0 | | 0 | |
| Race | 1 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Reprisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| Sex | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|
| PDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (|

| Findings of Discrimination Rendered by Issue Total Number Findings Appointment/Hire Assignment of Duties | # 1 0 0 | % 0 0 | # 2 0 0 | % 0 0 | # 0 0 0 | % 0 0 | # 0 0 | % 0 0 | # 1 0 0 | % 0 0 | # 0 0 | % 0 0 |
|--|------------------|-------------|------------------|---------------------|-------------------|-------------|-------------|-------------|------------------|-------------|-------------|-----------------------|
| | | 09 | 20 | evious Fiscal 10 | Year Data 20 | 11 | - | 012 | - | 2013 | 3 | 2014 Thru 0-Sej |
| Non-EEO | 0 | 0 | 0 | 0 Comp | 0 arative Data | 0 | 0 | 0 | 0 | 0 | 0 | C |
| Genetics | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| National Origin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| PDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | ╞ |
| Sex | 0 | 0 | 1 | 50 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | |
| Reprisal | 0 | 0 | 1 | 50 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | |
| Religion | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Race Color | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | _ |
| indings Without Hearing | 0 | | 2 | 0 | 0 | 0 | 0 | | 1 | | 0 | |
| | | | | | | | | | | | | |
| Non-EEO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Genetics | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Disability | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Age | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Equal Pay Act | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

| Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
|--------------------------------|---|-----|---|----|---|---|-------|-----|---|---|
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Duty Hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 1 | 100 | 0 | 0 |
| Evaluation Appraisal | 0 | 0 | 1 | 50 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Examination/Test | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Harassment | | | | | | | | | | |
| Non-Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 1 | 50 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Medical Examination | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Pay (Including Overtime) | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Promotion/Non-Selection | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reassignment | | - | | | • | | | | | - |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reasonable Accommodation | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Retirement | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Termination | 1 | 100 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Terms/Conditions of Employment | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Time and Attendance | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Other - User Defined | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Findings After Hearing | 1 | | 0 | | 0 | | 0 0 | | 0 | |
| Appointment/Hire | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Assignment of Duties | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Awards | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Conversion to Full-time | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Disciplinary Action | | | | | | | | | | |
| Demotion | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |

| Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
|--------------------------------|---|-----|---|---|---|---|-------|---|---|---|
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Duty Hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Evaluation Appraisal | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Examination/Test | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Harassment | | | | | | | | | | |
| Non-Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Medical Examination | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Pay (Including Overtime) | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Promotion/Non-Selection | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reassignment | | | | | | | | | | |
| Denied | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Directed | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reasonable Accommodation | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Retirement | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Termination | 1 | 100 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Terms/Conditions of Employment | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Time and Attendance | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Other - User Defined | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Findings Without Hearing | 0 | | 2 | | 0 | | 0 1 | | 0 | |
| Appointment/Hire | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Assignment of Duties | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Awards | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Conversion to Full-time | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |
| Disciplinary Action | | - | - | - | - | - | | | • | - |
| Demotion | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 0 | 0 | 0 | 0 |

| Number complaints pending | | | | | | | | | | | | |
|---|------|------|---------------|------|---|--------|---|---|----------|-----|---|---|
| Total Complainants | 37 | 29 | 28 | 30 | 42 | 64 | | | | | | |
| Total complaints from previous Fiscal Years | 40 | 30 | 30 | 31 | 42 | 64 | 4 | | | | | |
| Pending Complaints Filed in Previous Fiscal Years by Status | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep | 4 | | | | | |
| | | | us Fiscal Yea | | 0 0 0 0 0 0 | | | | | | | |
| | | | | | | 2014 | 1 | | | | | |
| | ~ | , v | Compara | ÷ | , , , , , , , , , , , , , , , , , , , | Ū | Ť | Ľ | <u> </u> | Ľ Ť | | 5 |
| Other - User Defined | 0 | 0 | 0 | 0 | - | | - | 0 | 0 | 0 | 0 | 0 |
| Training | 0 | 0 | 0 | 0 | - | | - | 0 | 0 | 0 | 0 | 0 |
| Time and Attendance | 0 | 0 | 0 | 0 | - | | | 0 | 0 | 0 | 0 | 0 |
| Terms/Conditions of Employment | 0 | 0 | 0 | 0 | - | | | 0 | 0 | 0 | 0 | 0 |
| Termination | 0 | 0 | 0 | 0 | _ | | _ | 0 | 0 | 0 | 0 | 0 |
| Retirement | 0 | 0 | 0 | 0 | - | - | | 0 | 0 | 0 | 0 | 0 |
| Reinstatement | 0 | 0 | 0 | 0 | - | | - | 0 | 0 | 0 | 0 | 0 |
| Reasonable Accommodation | 0 | 0 | 0 | 0 | - | | _ | 0 | 0 | 0 | 0 | 0 |
| Denied Directed | 0 | 0 | 0 | 0 | | | _ | 0 | 0 | 0 | 0 | 0 |
| Reassignment | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | | 0 |
| Promotion/Non-Selection | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pay (Including Overtime) | 0 | 0 | 0 | 0 | - | | _ | 0 | 0 | 0 | 0 | 0 |
| Medical Examination | 0 | 0 | 0 | 0 | _ | | _ | 0 | 0 | 0 | 0 | 0 |
| Sexual | 0 | 0 | 1 | 50 | - | | - | 0 | 0 | 0 | 0 | 0 |
| Non-Sexual | 0 | 0 | 0 | 0 | | | _ | 0 | 0 | 0 | 0 | 0 |
| Harassment | | | | | | | 1 | | | | | |
| Examination/Test | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Evaluation Appraisal | 0 | 0 | 1 | 50 | - | | _ | 0 | 0 | 0 | 0 | 0 |
| Duty Hours | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 0 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Removal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Reprimand Suspension | 0 | 0 | 0 | 0 | 0 | | _ | 0 | 0 | 0 | 0 | 0 |

| ROI issued, pending Complainant's action Hearing Final Agency Action | 0 29 1 | 0 16 7 | 0 18 2 | 1 20 4 | 0 26 4 | 1 39 5 | | |
|--|---------------------------|------------------|--------------|--------------|--------------|--------------|--|--|
| Appeal with EEOC Office of Federal Operations | 4 | 4 | 4 | 4 | 4 | 4 | | |
| | | Comparative Data | | | | | | |
| | Previous Fiscal Year Data | | | | | | | |
| Complaint Investigations | 2009 | 2010 | 2011 | 2012 | 2013 | 30-Sep | | |
| Pending Complaints Where Investigations Exceed Required Time | | | | | | | | |
| Frames | 5 | 6 | 5 | 15 | 17 | 23 | | |