

Best Practices in Streamlining Access to Energy Data

Lori Herrick, Virginia Beach, VA

Elise Anderson, Massachusetts Department of Energy Resources Sam Brooks, District of Columbia Department of General Services



Best Practices in Energy Data Collection and Tracking



Energy Efficiency & Renewable Energy



Better Buildings Summit May 9, 2014 Washington, DC Mona Khalil Weatherization and Intergovernmental Program EERE

Barriers to Consistent Energy Data Collection and Tracking

U.S. DEPARTMENT OF

Energy Efficiency & Renewable Energy

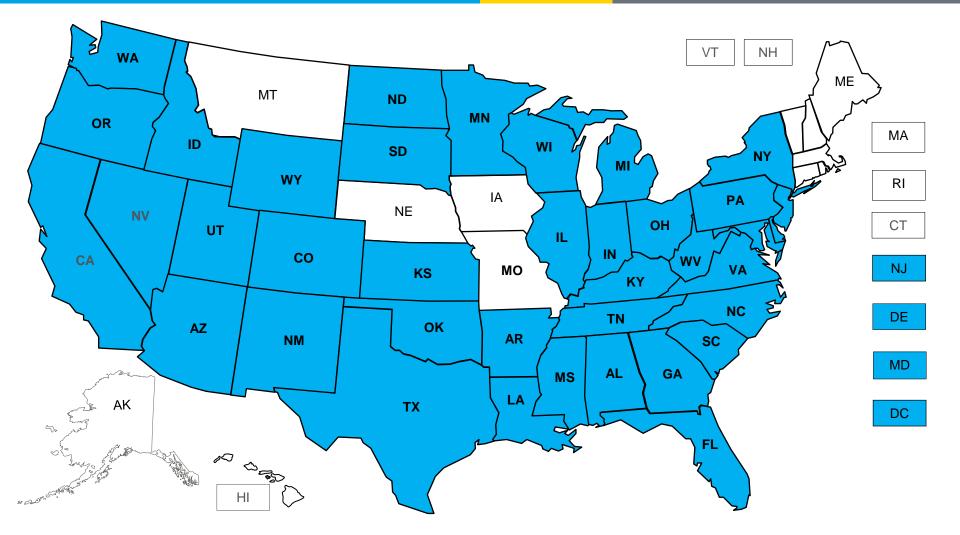
Creating a Comprehensive Asset Inventory

Access to Automated Utility Bill Data

Leveraging Tools & Optimizing Organizational Processes

Stakeholder Engagement

Investor-Owned Utilities with Electronic Data Interchange Capabilities



States with IOUs using EDI

Energy Efficiency & Renewable Energy

U.S. DEPARTMENT OF



Mona Khalil

Policy Advisor Policy and Technical Assistance DOE EER Weatherization and Intergovernmental Program

Mona.Khalil@ee.doe.gov 202-586-7983

Virginia Beach's Utility Invoice-to-Payment Program

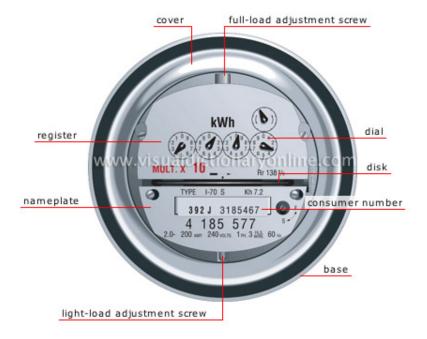
Lori Herrick, MBA, LEED AP

Energy Management Administrator City of Virginia Beach





Lots of these...





City Energy Payments

Vendor	FY10	FY11	FY12	FY13
Dominion Power & Other Electric Providers	\$12,322,214	13,159,937	\$14,323,470	\$14,343,212
Parker & Other Fuel Providers	\$4,933,417	\$ 6,254,024	\$7,333,652	\$7,313,450
Virginia Natural Gas and Other Natural Gas Providers	\$1,377,222	\$ 1,233,200	\$1,075,434	\$929,453
Propane	\$64,988	\$65,769	\$50,665	\$46,890
TOTAL	\$18,697,841	\$20,712,930	\$22,783,221	\$22,633,005

NOTE: This chart summarizes payments paid from object codes 605101 to 605104 and not including Capital Improvement Projects

\$3.9 Million increase since FY2010

Utility Payment Issues

- Decentralized bill review model
- Paper process and vendor delays led to duplicate charges, late payments, and fees
- > No auditing tools
- Overall utility costs increased \$4M in two years

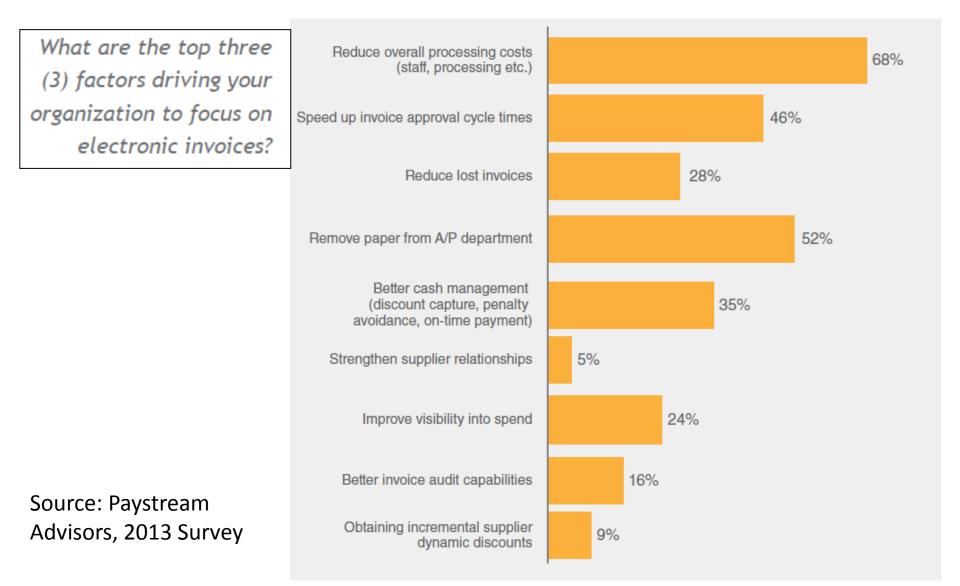
> Tracking payments - but not energy!

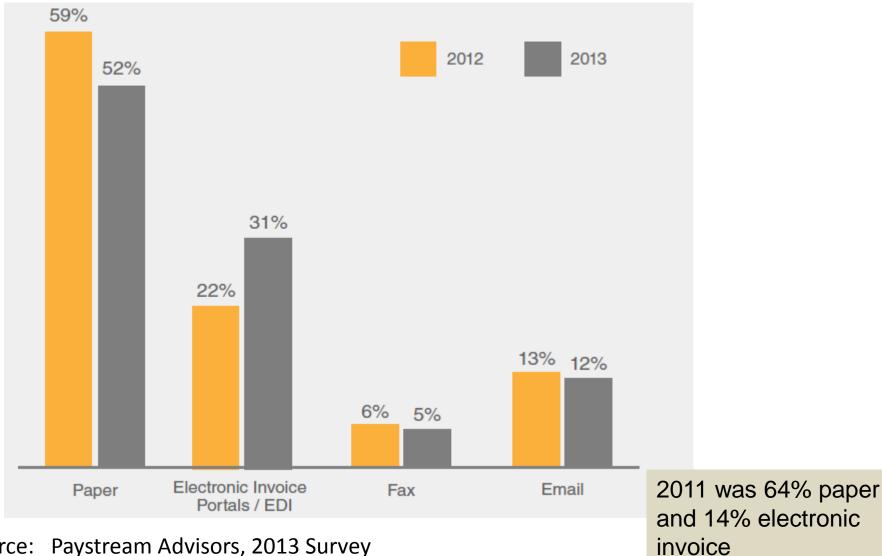
Energy Software

We determined that we needed energy software for the following reasons:

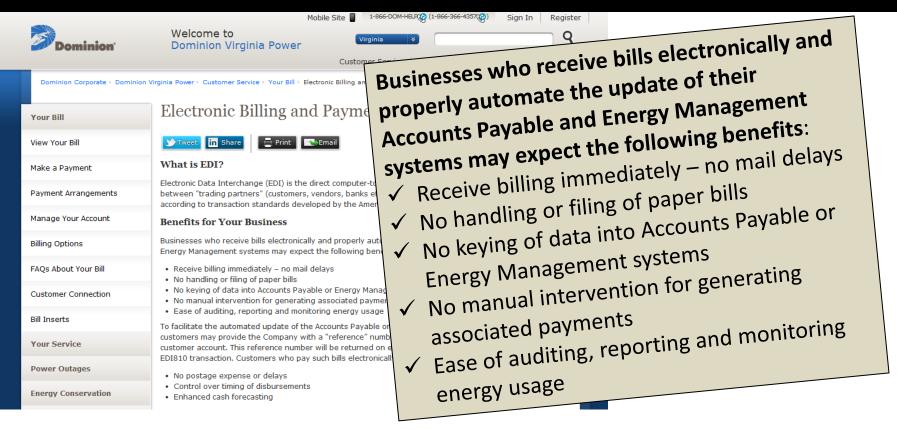
- To track our energy usage
- To perform energy savings measurement & verification on completed retrofits
- To provide energy reports that will help motivate occupants to conserve
- > To make wise energy purchasing decisions
- To eliminate billing errors and late payment
- Improve budgeting, accruals, accounting







Paystream Advisors, 2013 Survey Source:



Dominion Virginia Power/Dominion North Carolina Power purchased "translation" software which converts their billing information to the standard "invoice" format referred to as the EDI810 transaction. This transaction is generated for each customer account billed, in lieu of the traditional paper customer bill.

The New Process – Step 1

Step 1 Bring all the utility bills belonging to various departments into the software

- $\checkmark\,$ Electronically for electric and natural gas
- ✓ Departments hand key the rest



≪ ACCOUNT PAYBLE - EDI Import & AP Export → EDI Import → 20140227062825 →

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🝌 RFP		2/27/2014 8:30 AM	Text Document	3
🝌 RiskMaster		2/27/2014 8:30 AM	Text Document	3
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🔥 SCADA	Account	2/27/2014 8:30 AM	Text Document	3
膨 SDS GIS Shape Files		2/27/2014 8:30 AM	Text Document	3
膨 SewerOnly		2/27/2014 8:30 AM	Text Document	3
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VABeach Transmission Session Summary Report

Process Date: 02/27/2014

Organization: VABeach

Acct #:

29 VA Dominion Invoices for a Total Invoice Amount of \$26236.05 29 VA Dominion Invoices for a Pay Total of \$26236.05

Acct #:	Bill Date:	Due Date:	Total: I	Pay Total:	Rate:
1	02/20/2014	03/20/2014	41.49	41.49	STANDARD

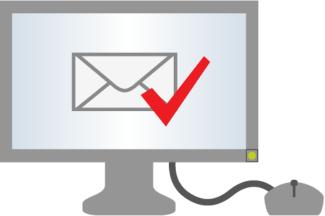
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RBS Name	Date modified	Туре	Size
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Error Report			
Process Date: 02/27/2014 06:28:25			
PROCESSING ERRORS			
VABeach-VA Nat Gas Invoice #:			
Previous Balance Amount of 999.44			
Late Charge Amount of 14.99			
VABeach-VA Nat Gas Invoice #:			
Previous Balance Amount of 647.01 Late Charge Amount of 9.71			
VABeach-VA Nat Gas Invoice #:			
Previous Balance Amount of 215.03			
Late Charge Amount of 3.23			
VABeach-VA Nat Gas Invoice #:			
Previous Balance Amount of 579.35			
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P	L -					Bills With Problems BL	- 27
0		Account code:					
	Ľ	1058 College Park Blvd, Virg Billing Period	Start Date	End Date	Cos	t	- 1
L.J.		201402	1/27/2014	2/20/2014	\$539.1		
		Severity	Key	Message			
	I	2	Α	Abnormally short billir 30.83; Variance: -22.2	ng period.; Current days: 24 2%	.00; Comparison days:	
	11	Account code: 1040 Lynnhaven Parkway, T	raffic Controller, Virg	nia Beach, VA23452			
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		Account code:					
	L 1	Prk Thompkins 5709 Provide	nce Rd, Virginia Bead	h, VA23456			
		Billing Period	Start Date	End Date	Cos	t	
		201402	1/27/2014	2/21/2014	\$372.	98	
		Severity	Key	Message			-

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9 74.						Late Fees R	eport BL - 19
	Account Code	Cost Center Code	Vendor Code	Start Date	End Date	Billing Period	Late Fee
	couc	EMT_8	1625	1/22/2014	2/20/2014	201402	\$14.99
		MARINE_SCIENCE	1625	1/22/2014	2/20/2014	201402	\$9.71
		HNP	1625	1/22/2014	2/20/2014	201402	\$3.23
		CV_C_V_B	1625	1/22/2014	2/20/2014	201402	\$8.69
	Total Record Count: 4					Grand	Total : 36.62

The New Process – Step 2

Step 2 Audit and approve the energy bills through EnergyCAP



EnergyCAP Enterprise [vabeach_prod]

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Account: Description: <u>PU Sewer Pump -430-5644 Old Providence</u> Address: 5644 Old Providence Road [Virginia Beach, Start date: 1/23/2014 <u>-</u> <u>Billing period</u> : Feb <u>-</u> 2014 <u>-</u>	ERd Bi VA, 23464]	OMINION VIRGINIA DWER II Image)/2014 V Days: 28 \$66.97	Period Year Feb 2014 Jan 2014 Dec 2013 Nov 2013 Oct 2013	Start Date 1/23/2014 12/20/2013 11/20/2013 10/21/2013 9/20/2013	End Date 2/20/2014 1/23/2014 12/20/2013 11/20/2013 10/21/2013 b
Batch number: 20140228_EDI_DOM_02/26 Control code: DOM0490805009-00957564- Due date: 3/31/2014 Estimated:	Invoice number: Statement date: 2/24/ Vendor address:	_	1		
Bill Meter History Account Cost Account Cost/D			d Load Factor	Bill Properties	
Account: 0490805009	VALUE	COST	<u>^</u>	Batch Number	20140228_EDI_
	DU 400 ELE 01	Electric		Bill ID	119770
Meter: PU-430 ELE 01	PU-430_ELE_01			Created	By MPodolin On
<u>GL: PU-430 ELE 01</u>		Rate: <u>120</u>		Last Modified	By MPodolin On
Place: PU-430 PU Sewer Pump -430-5644		Meter Ser #: 0005601841		Approved	N/A
On Peak Use	425 kWh			A/P Export Date	provide the form
ON PEAK USE CHARGE		18.23 \$		G/L Export Date	
Off Peak Use	247 kWh			Was Split Date	N/A
OFF PEAK USE CHARGE		6.51 \$		Bill Type	From Vendor
Distribution Charge		8.97 \$		Invoice Pages	N/A
On Peak Demand	5.8 kW			Check Number	N/A
Off Peak Demand	5.4 kW			Check Date	N/A
Fuel		17.94 \$		Pay Status	N/A
Rider R Bear Garden Gen Station		0.80 \$		Cleared Date	N/A
Rider S Va City Hybrid Energy Ct		2.70 \$		Creation	Automatic
Rider T Transmission		4.21 \$		Estimated	No
Rider B Biomass Conversions		0.12 \$		Transaction Ref	N/A
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Invoice Type Product/Service Bill		Due Date 03/31/2014	Account #	Amount Due 66.97
Bill To			Service Address	
CITY OF VIRGINIA BEACH			CITY OF VIRGINIA BEACH	
5644 OLD PROVIDENCE RD			5644 OLD PROVIDENCE RD	
PS 430/AVALON HILLS			PS 430/AVALON HILLS	
VIRGINIA BCH , VA 23464		7	VIRGINIA BCH , VA 23464	
Account Activity				
Date of Bill	02/24/2014		Previous Balance	Not Provided
			Total Amount of Payments	Not Provided
			Balance Forward	\$0.00
			+ Current Bill	\$66.97
			Current Balance	\$66.97
Electric Service - Accou	nt Summary			
Invoice Number			Distribution Service - Basic Customer	
Premise Number			Distribution Service - Distribution Ser	
Meter No.	00RG005290		Electricity Supply Svc (ess) - On Peak	
Rate Current Pending	Schedule 120 672 Billed	02/20/2014	Electricity Supply Svc (ess) - Off Peak	Energy Chg \$6.51 \$17.94
Current Reading Previous Reading		01/23/2014	Electricity Supply Svc (ess) - Fuel Electricity Supply Svc (ess) - Rider R	
Measured Usage	672.0	01/25/2014	Gen Station	
Multiplier	1.0000		Electricity Supply Svc (ess) - Rider S	Va City Hybrid \$2.70
KWH Used	672		Energy Ctr	
Description	Schedule 120		Electricity Supply Svc (ess) - Rider T	
	Off Pk Dem		Electricity Supply Svc (ess) - Rider B	Biomass \$0.12
	On Pk Dem		Conversions	and the second sec
	Off Pk Usage		Electricity Supply Svc (ess) - Rider W	Warren Co \$0.93

EnergyCAP Enterprise [vabeach prod]

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3/5/2014

The New Process – Step 3

Step 3

Energy Office batches to Accounts Payable by completing the following:

1. Running and clearing issues on the problem and prevalidation reports

2. Exporting out of EnergyCap and running the bill reformatter

3. Placing the file in a folder where the Department of Finance can retrieve the file and import into Oracle

Energy Software – Changing the Process

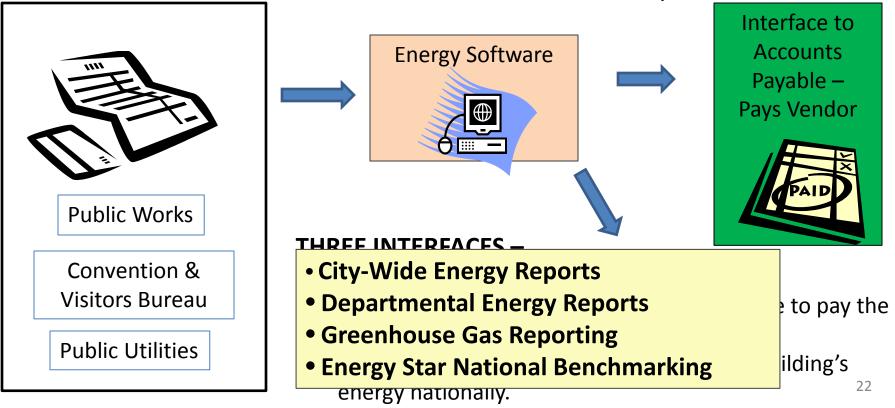
<u>STEP 1</u>

Bring all the utility bills into the software (electronically when possible):

<u>STEP 2</u> Audit and approve the energy bills:

<u>STEP 3</u>

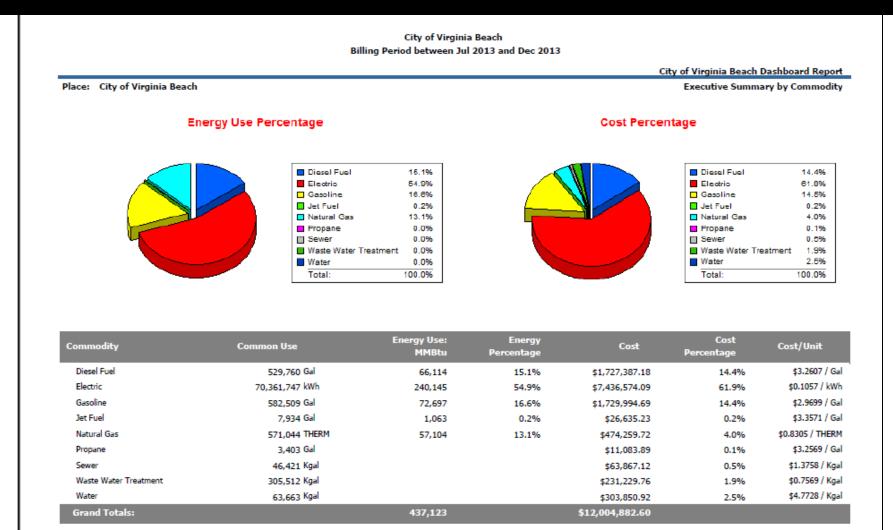
Supervisor approves and batch to Accounts Payable:



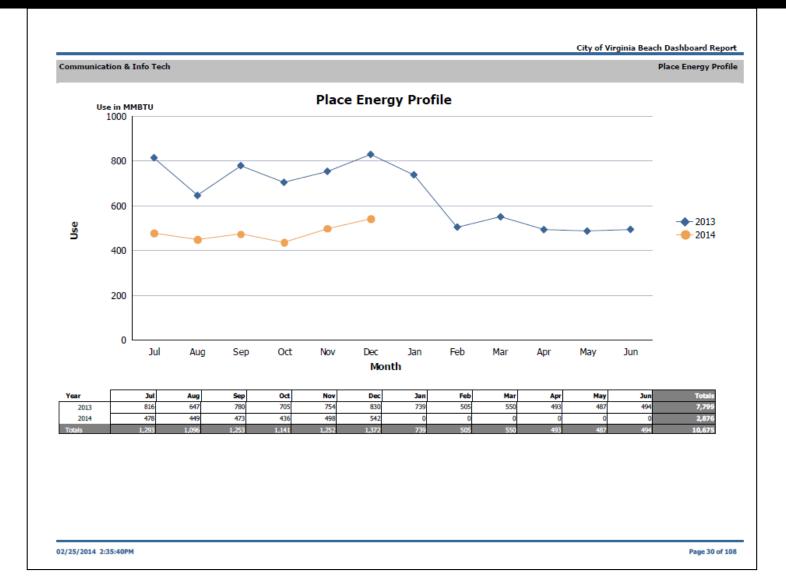
City's Intranet Site - Energy Reports

Beachnet - Energy	Web Slice Gallery ▼	 Image ▼ Safety ▼ Tools ▼ Image ▼ Safety ▼ Tools ▼ Image ▼ Safety ▼ Tools ▼
Home Benefits & Services Our City City Manager's Corner - Shaping Our City Administrative Directives Branding City & State Codes Department Directory Energy Management (1)	Member Communications Financial Services Granue	Nogy Services Forms Center Search Center Center
Energy Usage By Departments Emergency Operations FOIA HIPAA HR Policies & Procedures Integrity Connection Records Management SEA of Change Workforce Planning & Development/Equal Employment Opportunit	 * City Wide City of Virginia Beach Commodity Summary Report City of Virginia Beach Dept. Summary City of Virginia Beach Organizational Report City Wide Fuel Report Totals through 12–31–13 Agriculture Agriculture Building Report 	We supply over 90 energy reports a quarter. Each department receives a commodity Report, a building report and a fuel report.

Energy Reports



Energy Reports



Energy Reports

City of Virginia Beach Dashboard Report

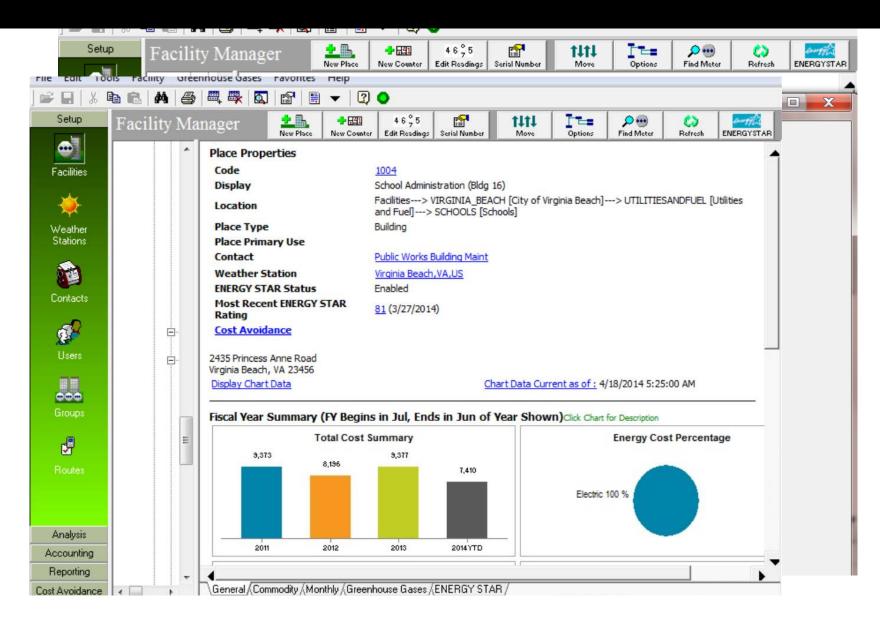
WM Bureau of Waste Collection

Monthly Comparison Report

Diesel Fuel

L		Use (Gal)			Cost			Demand		Mean Ten	ър (F)
Month	Base Year 2013	Current Year 2014	Variance [%]	Base Year 2013	Current Year 2014	Variance [%]	Base Year 2013	Current Year 2014	Variance [%]	Base Year 2013	Current Year 2014
Jul	22,626	31,519	39.3	\$72,823.30	\$102,533.63	40.8	0	0	0.0		
Aug	32,093	28,901	-9.9	\$111,025.54	\$95,940.57	-13.6	0	0	0.0		
Sep	27,204	26,523	-2.5	\$96,220.93	\$87,862.88	-8.7	0	0	0.0		
Oct	29,375	30,521	3.9	\$102,953.83	\$98,740.82	-4.1	0	0	0.0		
Nov	32,012	27,245	-14.9	\$109,452.81	\$86,313.16	-21.1	0	0	0.0		
Dec	27,189	27,309	0.4	\$92,025.87	\$88,977.19	-3.3	0	0	0.0		
Jan	29,166			\$98,849.86			0				
Feb	24,325			\$86,247.19			0				
Mar	28,154			\$93,388.96			0				
Apr	32,073			\$102,421.72			0				
May	34,502			\$108,639.52			0				
Jun	29,607			\$93,389.95			0				
Eq. YTD:	170,500	172,017	0.9	\$584,502.28	\$560,368.25	-4.1	0	0	0.0		
Total:	348,327	172,017		\$1,167,439.48	\$560,368.25		0	0			

EPA ENERGY STAR Portfolio



Benefits of the New Process:

- Eliminated approximately12,000 paper invoices annually
- Eliminated the likelihood of keying errors and charges to incorrect accounts
- ✓ EDI process is being explored with other vendors
- Invoice processing time has been reduced by two to ten days

Benefits of the New Process (continued):

- More efficient bill validation and payment authorization
- Credits are correctly applied and current
- ✓ Late fees are rare
- ✓ Automated nightly bill auditing process
- ✓ Focus away from administration to analysis

Government Finance Officers Association (GFOA) Award

In 2013, the City of Virginia Beach (CVB) has received the Louisville Award for Innovation in Government from the Government Finance Officers Association (GFOA) for its new Energy Software Program.

The GFOA recognized this initiative as a contribution to the practice of government finance that exemplifies outstanding management. The last time an entity received the Louisville Award was in 2008.



Lessons learned...

Need all the Departments support – our key players were:

- City Manager's Office
- Department of Finance
- Information Technology
- Public Works
- Planning Dept. for Address verification
- City Wide Requirement to use after we went live
 Phases

Acknowledgments

This material is based upon work supported by the Department of Energy, Energy Efficiency and Renewable Energy, under CFDA 81.128 and ARRA DE-EE0000876.

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The Future of Energy...

Questions?

Lori Herrick, MBA, LEED AP Energy Management Administrator <u>Iherrick@vbgov.com</u> (757) 581-2597



Creating A Cleaner Energy Future For the Commonwealth



Massachusetts Department of Energy Resources

Utility Energy Data and Massachusetts Public Buildings

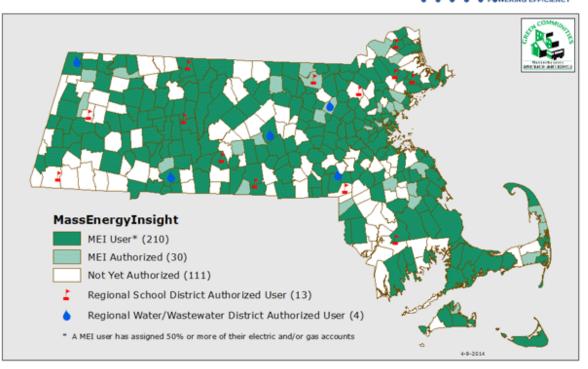
U.S. Department of Energy : 2014 Better Buildings Summit

> Washington D.C. May 7-9

Session: Best Practices in Streamlining Access to Utility Data Elise Anderson Energy Programs Coordinator

MassEnergyInsight

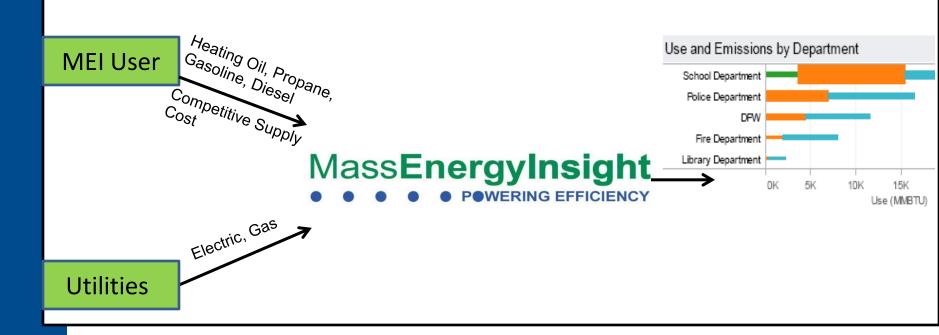
Municipalities Tracking Energy Use Using MassEnergyInsight



- FREE online tool for MA municipalities and public entities
- Automated electronic upload of electric and gas data
- •All energy costs and accounts in one place

Creating A Cleaner Energy Future For the Commonwealth





•Benchmark: track energy use by town, department or building

- Identify: least efficient buildings for efficiency action
- Measure and verify: energy use trends by building over time

Massachusetts Department of Energy Resources

Enabling Legislation

M.G.L. Chapter 25a, section 7 (enacted 1979)

- 1. Authority to collect utility data from investorowned utility companies (electric/gas)
- 2. Authority to distribute data in aggregate, or if authorized by senior town official to share building level data
- 3. Ability to keep data confidential from FOIA requests

Massachusetts Department

of Energy Resources

MEI Usage Stats

- Entities (municipalities, school districts, wastewater treatment) using MEI: 273
- Individual users: 938
- Utility accounts: 28,000
- Municipalities actively using MEI: 210/351 (60%)

Annual energy use reported into the system:

- > electricity: 2.1 billion kWh
- > natural gas: 83 million therms
- ➤ oil: 4.5 million gallons



Massachusetts Department of Energy Resources

Challenges for Development of MĘI

- Logistics of data transmission from utilities
 No standards existed
- Utilities don't typically "tag" public accounts.
- Associating accounts to buildings: municipalities must become users and set-up accounts.
 - > Municipalities motivated for grant \$\$
- Manual data input (wood, oil, propane)
- Take the burden off of the towns!



What is MEI used for?



Calculate an energy use baseline inventory that includes:

- Municipal buildings, including schools
- Vehicles
- Street and traffic lighting (if municipally-owned)
- Water/wastewater treatment and pumping





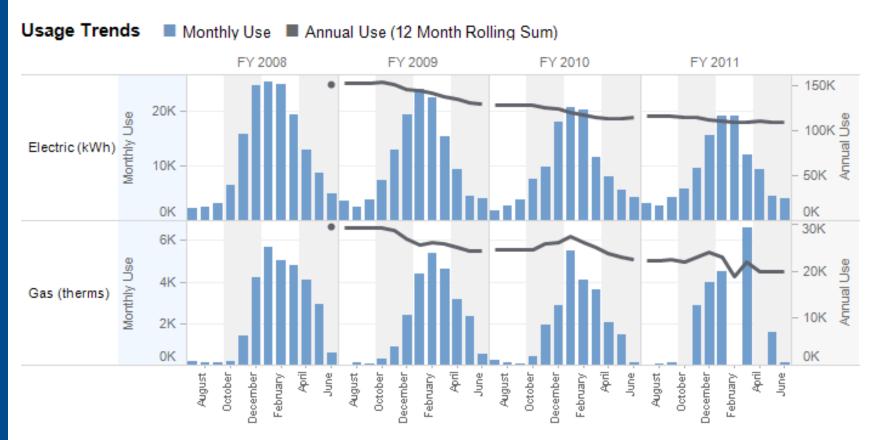


Creating A Cleaner Energy Future For the Commonwealth



Measure Energy Use by Building

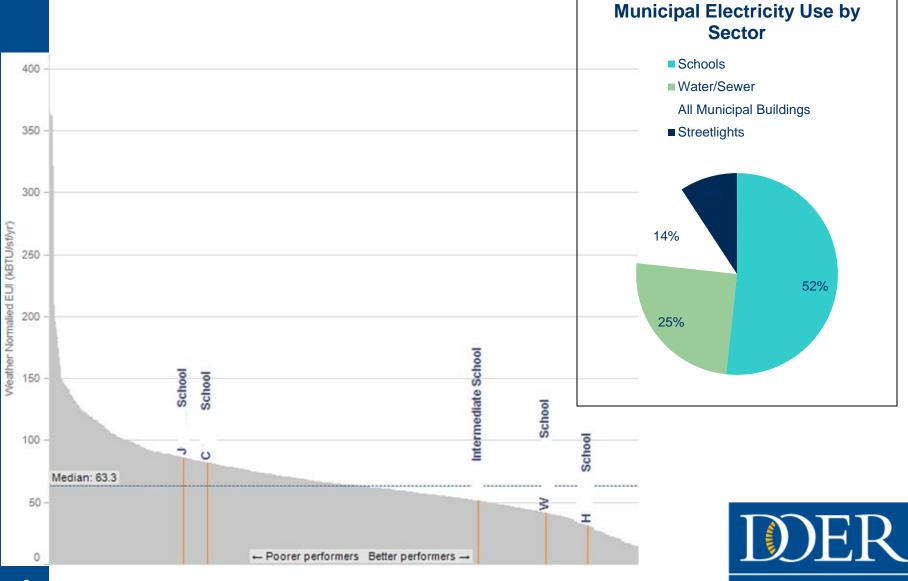
Building Dashboard



DDER

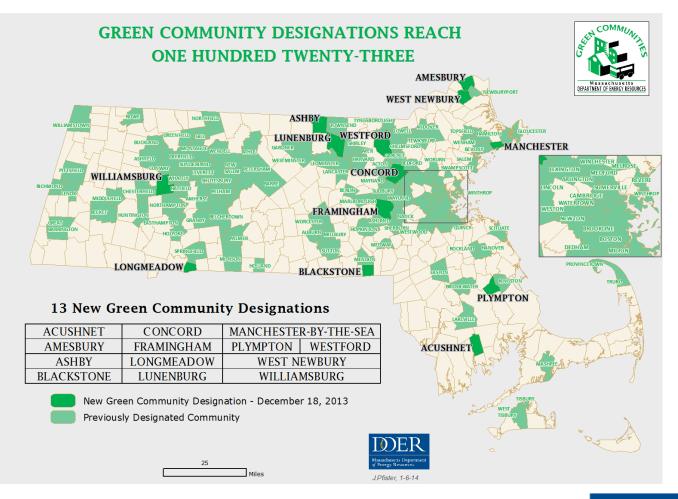
Massachusetts Department of Energy Resources

Informing Future Action



Creating A Cleaner Energy Future For the Commonwealth

Impact of the Green Communities Program



DDER

Massachusetts Department of Energy Resources

Green Communities Designation and Grant Program – the 123

- Close to \$30M awarded
- 91 projects complete to date (68 designation, 23 competitive)
- Total Project Costs \$26.5M
- Total GC grant funds used \$17.07M
- Total Utility incentives \$4.2M
- Projected annual savings (\$)- \$3.7
- 1,021 MA homes powered
- 2,315 cars removed from road (GHG)





Massachusetts Department of Energy Resources

Key Take Aways

- Having a energy data tracking system within a grant program makes it much more effective.
 - > Willing & eager audience to work with data
 - Provides resources to towns to implement projects and save \$\$
- Easier in states with "green button" data format standardization



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Next Steps

- Working to transfer data between Energy Star Portfolio Manager and MEI smoothly
 - DOE SEP program reporting requirements
 - Working to allow utilities to access data for targeted marketing to specific high-energy users
- Renewable thermal energy pilot programs biomass and heat pump technologies



Thank you!

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