



REPOWER BAINBRIDGE ENERGY UPGRADE SURVEY

Hundreds of Islanders have taken steps to create a bright energy future for our community. Now it's time to share our success!

TO ACCOUNT FOR ALL ISLANDERS' ENERGY UPGRADE WORK, REPOWER NEEDS TO HEAR FROM YOU!

Please tell us about any energy-efficiency improvements you've made in your home since November 2010. Your answers will help us improve RePower Bainbridge, learn more about upgrades being completed, identify training needs for our contractors, and report our island's success.

Please complete this survey and return it in the enclosed envelope or drop it off at the RePower office by **April 20, 2012**. Results are confidential. You can also complete your survey online at:

www.surveymonkey.com/s/RePowerUpgradesSurvey

TO THANK YOU FOR COMPLETING OUR SURVEY, PLEASE ENJOY THE ENCLOSED \$3 COUPON FROM SUNSHINE YOGURT.

Name: _____

Email: _____ Phone Number: _____

Address: _____

1. Our records indicate you received a FREE Home Energy Check-Up between November 1, 2010 and January 31, 2012. Have you completed any energy upgrades to your home since then?

- ☐ Yes, we have made energy-efficiency improvement(s) to our home. *(Please go to question 2)*
☐ No, we have not made energy-efficiency improvement(s) to our home. *(Please skip to the last page)*

**THANK YOU FOR COMPLETING ENERGY UPGRADES IN YOUR HOME!
PLEASE TELL US ABOUT THE IMPROVEMENTS YOU INSTALLED:**

2. Who installed the energy upgrades in your home?

- ☐ Contractor/Business-Name: _____
☐ I did it myself ☐ Date work was completed: _____

3. Did you utilize a Kitsap Credit Union Energy Efficiency loan to help pay for your energy upgrade?

- ☐ Yes ☐ No
☐ I used a different loan program: _____

WATER HEATING SYSTEMS

4. Did you upgrade your home’s water heating system?

☐ Yes ☐ No (Go to Question 5)

If yes, what type of water heating system did you upgrade to? If possible, please provide the model number and/or efficiency rating of your equipment.

- ☐ Natural gas storage/tank water heater. *Model # and/or AFUE rating:* _____
- ☐ Oil or propane storage/tank water heater. *Model # and/or AFUE rating:* _____
- ☐ Oil or propane tankless water heater. *Model # and/or AFUE rating:* _____
- ☐ Electric tankless water heater. *Model # and/or EF rating:* _____
- ☐ Electric heat pump storage/tank water heater. *Model # and/or EF rating:* _____
- ☐ Other (please list equipment type and provide Model # and/or efficiency rating): _____

Did you switch fuel type when you installed the new water heating system?

☐ No ☐ Yes. My former fuel source was :
☐ Oil ☐ Propane ☐ Electricity ☐ Wood ☐ Other: _____

HEATING SYSTEMS

5. Did you upgrade your home’s heating system?

☐ Yes
☐ No (Go to Question 6)

If yes, what type of system did you upgrade to? Please provide the model number and/or efficiency rating of your equipment.

- | | |
|--|---|
| ☐ CONVENTIONAL AIR SOURCE HEAT PUMP
<i>Make:</i> _____
<i>Model #:</i> _____
<i>HSPF rating:</i> _____
<i>SEER rating:</i> _____ | ☐ ELECTRIC FURNACE (FORCED AIR)
<i>EF rating:</i> _____ |
| ☐ DUCTLESS HEAT PUMP
<i>Make:</i> _____
<i>Model #:</i> _____
<i>HSPF rating:</i> _____
<i>SEER rating:</i> _____ | ☐ ELECTRIC BOILER (HYDRONIC)
<i>EF rating:</i> _____ |
| ☐ GEOTHERMAL HEAT PUMP (GROUND SOURCE)
<i>Make:</i> _____
<i>Model #:</i> _____
<i>COP rating:</i> _____
<i>EER rating:</i> _____ | ☐ OIL/PROPANE FURNACE
<i>AFUE rating:</i> _____ |
| | ☐ OIL/PROPANE BOILER
<i>AFUE rating:</i> _____ |
| | ☐ WOOD STOVE / HEARTH
<i>Make:</i> _____
<i>Model #:</i> _____ |
| | ☐ OTHER:
<i>Make:</i> _____
<i>Model #:</i> _____ |

INSULATION AND SEALING

6. Did you upgrade the insulation in your home?

☐ Yes ☐ No (Go to Question 7)

If yes, which area(s) did you upgrade? (Check all that apply)

- | | |
|--------------------------------|---|
| ☐ ATTIC | <i>NEW R-Value:</i> _____ <i>OLD R-Value:</i> _____
<i>Approximate square footage of new insulation installed:</i> _____ |
| ☐ WALL | <i>NEW R-Value:</i> _____ <i>OLD R-Value:</i> _____
<i>Approximate square footage of new insulation installed:</i> _____ |
| ☐ FLOOR | <i>NEW R-Value:</i> _____ <i>OLD R-Value:</i> _____
<i>Approximate square footage of new insulation installed:</i> _____ |

7. Was air sealing performed in your home?

☐ Yes ☐ No If possible, please provide the air sealing values your contractor provided:
PRE-retrofit: _____ *POST-retrofit:* _____

8. Was duct sealing performed in your home?

☐ Yes ☐ No
Approximate square footage of new insulation installed: _____

WINDOWS

9. Did you install energy-efficient windows in your home?

☐ Yes ☐ No (Go to Question 10)

If yes, what type of windows did you install?

☐ Vinyl, double pane ☐ Vinyl, triple pane ☐ Wood, double pane ☐ Wood, triple pane
☐ Metal, double pane ☐ Wood, triple pane ☐ Other: _____

What are the U-values of the new windows: _____

Approximate square footage of the new windows: _____

If you installed multiple types of windows, please list the types, U-Values and square footage of each window: _____

APPLIANCES

10. Did you upgrade to an ENERGY STAR® refrigerator for your home?

☐ Yes *Model #:* _____
☐ No

11. Did you remove a second fridge or freezer?

☐ Yes ☐ No

12. Did you upgrade to an energy efficient clothes washer or dryer? (Check all that apply)

☐ No
☐ Yes, I upgraded my clothes washer. *Modified Energy Factor (MEF) of new:* _____
☐ Yes, I upgraded my dryer. *Modified Energy Factor (MEF) of new:* _____

OTHER ENERGY-EFFICIENCY IMPROVEMENTS

13. Did you complete other energy-efficiency improvement(s) in your home that are not mentioned on this survey?

☐ Yes ☐ No

If yes, please explain:

14. May we contact you to discuss your survey answers?

☐ Yes ☐ No

15. Would you like to be featured on our website and on posters as a RePower Energy Champion?

☐ Yes. Please contact me to learn more about becoming an energy champion.
☐ No

16. How could RePower Bainbridge provide better service to customers and facilitate the completion of energy-efficiency improvement(s)?

**IF YOU HAVE NOT COMPLETED ANY ENERGY UPGRADES,
PLEASE FILL OUT THIS SECTION.**

A. What has prevented you from making energy upgrades in your home?

- ☐ I need more information about which upgrades are best for my home
- ☐ I haven't found a skilled contractor
- ☐ Recommended upgrades are too expensive
- ☐ I want to include improvement(s) in a future remodel / Haven't had time to receive contractor bids
- ☐ I need assistance to review contractor bids and make the best decision for my home
- ☐ Other: _____

B. Are you planning on completing any energy upgrade measures in your home this year?

- ☐ No ☐ Maybe
- ☐ Yes. Please tell us which energy upgrades you plan to install and when:
Upgrade(s): _____
Estimated timeframe: _____

C. How could RePower Bainbridge help you complete energy upgrade measures by December 31, 2012? (grant deadline)

- ☐ Provide technical assistance ☐ Connect me with a qualified contractor
- ☐ Provide information about financing options
- ☐ Provide information about incentives and rebates
- ☐ Offer homeowner training on how to best plan energy upgrade measures
- ☐ Other: _____

D. How could RePower Bainbridge provide better service to customers and facilitate the completion of energy-efficiency improvement(s)?

E. Are you aware of Kitsap Credit Union's Energy Efficiency Loan Program?

- ☐ Yes, I looked into it but did not qualify to receive a loan
- ☐ Yes, but I am not interested in financing options
- ☐ Yes, but there are other financing options I like better because *(please complete)*:

- ☐ No, I was not aware of the Energy Efficiency Loan Program
(Learn more at www.kitsapcu.org/site/Promotions/EnergyLoans.aspx)
- ☐ No, and I am not interested in financing options
- ☐ Other: _____

Thank you for completing this survey. Please return the completed survey in the enclosed, pre-paid envelope by April 20th. If you have questions please call us at 1.877.741.4340 to learn how RePower might help you complete an energy-efficiency improvement for your home. Now please enjoy a Sunshine Yogurt on us!

**THANK YOU FOR TAKING THE SURVEY.
PLEASE ENJOY A SUNSHINE YOGURT ON US!**

**For more information about RePower Bainbridge,
visit repowerbainbridge.org or call 1.877.741.4340.**