



Effective Incentive Structures

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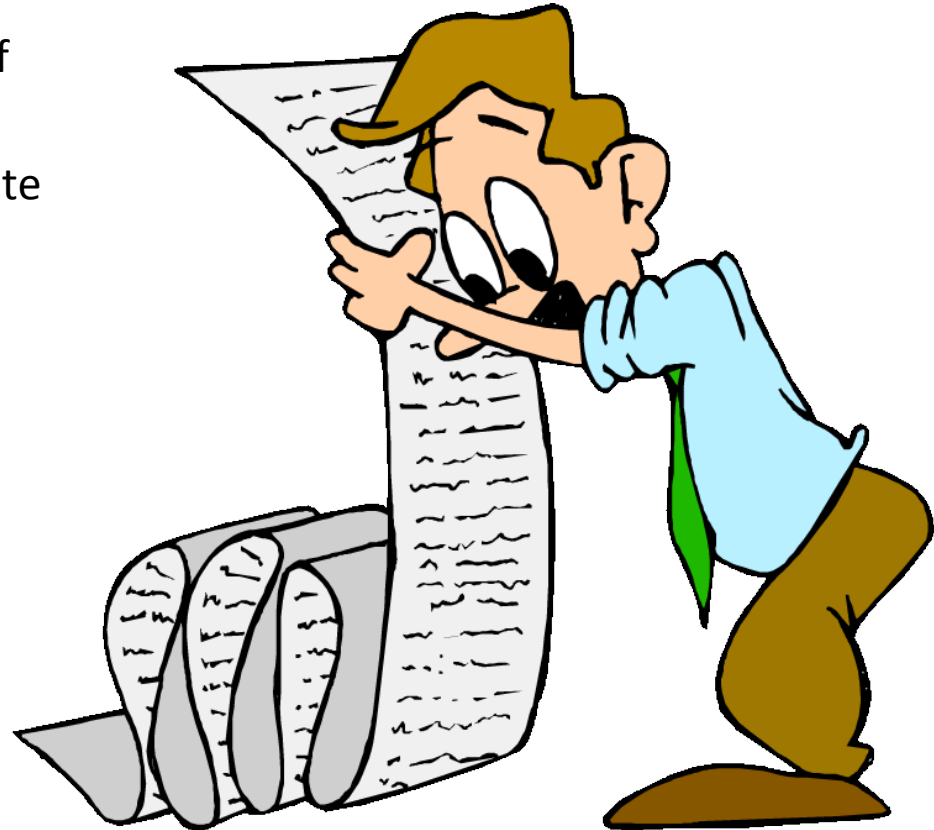
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Types of Incentives

- Reduced rate/free assessment
- Reduced rate/free direct install measures
- Rebates for individual measures
- Rebates based on project cost (i.e. X% of the job cost)
- Rebates based on performance (\$X rebate for X% savings)
- Rebates for defined “packages”
- Rebates adjusted for household income
- Time-limited bonuses or “sales”
- Interest rate buy down for financing
- Credit enhancement to increase accessibility or lower interest rate
- Fee to contractor for reporting
- And many more....



Must Clarify Goals to Design Incentives

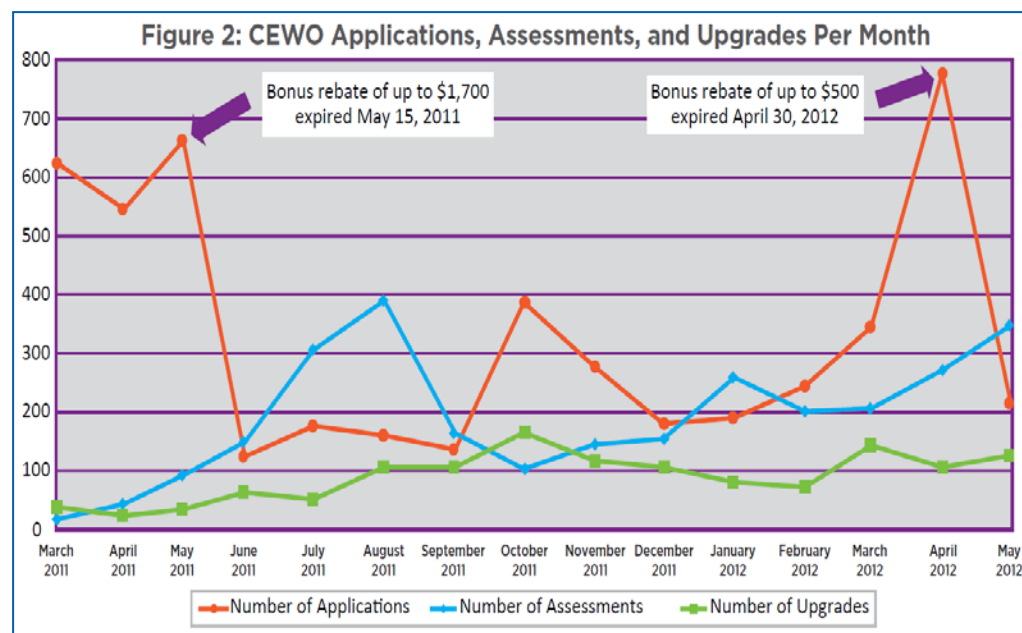
Goal

- Broad participation beyond the early adopters
- Deep savings in each home
- Equitable program delivery
- Jump-start a new market
- Get participants to act quickly
- Get contractors to report data
- Create a sustainable market

Incentive Design

- Lower cost of entry, e.g. free assessment
- Performance-based rebates or rebates for “packages”
- Larger incentives for lower income households
- Large incentives, support for new contractors
- Limited-time offers, expiring rebates
- Reporting incentives
- Test how “low you can go” to get attention, planned transition to sustainable level of incentives

- Many participants take 6-12 months to get an upgrade after their assessment, and attrition is a risk
- Spur action by using incentives that:
 - Are offered for a limited time (sign up by April 1)
 - Expiring rebates (you must an upgrade within 6 months of the audit)
 - Decline over time, so early actors are rewarded
- Check out the CEWO case study →



Consider Contractor Economics

- Incentives must be worthwhile for contractors to sell, or they won't bother with the paper work
- Need to understand how they make money, and what incentives support their business model (e.g. More work in each home, versus lots of low-cost assessments)
- Be wary of incentives that only apply to some participants – contractors will not report those they don't have to (e.g. if only financing is incented, they will only report those jobs)



Plan for the Long Term

- Experiment to find the “right” level of incentives
- Plan now for reduced funding – don’t create a post-ARRA cliff
- Work closely with contractors and other EE program administrators to create smooth transition



Thanks!



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Reports & Resources:

<http://drivingdemand.lbl.gov>

<http://middleincome.lbl.gov>