ASSESSMENT PROCESS: PARTICIPANT

EnergySmart

PRE VISIT

Make Contact with Energy Resource Center (ERC)
Event Sign Up, Website, Call or Visit
▶

Enroll as a Participant
Provide info about the home and utility use
▶

Energy Smart Assigns a Qualified Analyst to the Job
▶

Analyst Calls Participant to Schedule Home Energy Assessment
▶

VISIT

Introductions and General Orientation to the Home
Analyst tours home with Participant
◀

Safety & Energy Testing and Data Entry
Blower Door / Air Leakage
Combustion Safety
Leak Detection
◀

Analyst Installs Quick Fixes
As needed and agreed to by Participant
◀

Analyst Provides Assessment Summary and To-Do List
Testing Results
Observations
Recommended Improvements
◀

Participant Pays Analyst $50
◀

POST VISIT

ENERGY RESOURCE CENTER

ERC Connects Participant with Qualified Contractors to Do the Recommended Improvements
▶

ENERGY SMART ADVISOR

Participant Re-connects with their Energy Smart Advisor
▼
Advisor Reviews Assessment Results with Participant
▼
Advisor Helps Participant to Plan Next Steps
▼
Quality Assurance & Follow up
▶

FINANCIAL ASSISTANCE

ERC connects Participant with Rebates, Low Interest Loans and other Financial Assistance