THE HATCH

"CHALLENGE THE FORCE... CHANGE THE GAME."

FEEDBACK TO THE FLEET:
REDUCING ADMINISTRATIVE DISTRACTIONS (RAD) CAMPAIGN

Topic	**Adjust Password Reset Threshold to 35 Days Instead of 30** **Frequent Website Login Requirements**
Idea Submitters	Erik Rick patsy.dillon Community Member
What problem have Hatch users identified?	"Right now we must update our password every 30 days, meaning we cannot simply make a particular day of the month our 'password reset day'. … [If] we are coming out of a 31-day month, we will either need to log in a second time, or unlock our account every other month." (Erik Rick) "[The] requirement to log into a Navy website every thirty days is creating huge administrative costs to the Navy across all the websites as people have to get accounts reset if they don't have a reason to log in monthly." (Navy Engineer) "Consideration also needs to be done for those who are deployed and don't have internet access while underway." (mark.norburg)
What solutions do Hatch users propose?	"Adjust password reset threshold to 35 days, instead of 30." (Erik Rick) "Perhaps some of the time frames could be lengthened to coincide with reservists drilling periods." (AdAltioraNatus) "This needs to go back to a once a year review of active accounts." (wayne.mcgovern)
What is the Navy doing about this issue?	In 2013 the Navy implemented Joint Staff Information Assurance guidance requiring members to keep accounts active by logging into various websites every 30 days. Over time, some of these requirements have been lessened; some sites now require login at >30 days periodicity before suspending accounts. The Navy Reserve Force N6 shop has contacted the help desks for a number of different Navy/DoD websites and has compiled a list of login requirements for 30/60/90+ days. It is neither an exhaustive nor authoritative list, but DoD CAC holders can find it online in the upper right of the Reserve SharePoint site: The Navy Reserve Homeport. In response to the idea submitted to the Hatch to adjust the NMCI password reset threshold to 35 days, vice 30: The NMCI password reset threshold will remain at 30 days IAW guidance set by the cognizant authority. Amplifying information on this topic can be found on the Naval Innovation Network's milBook page on milSuite (CAC required): NIN milSuite

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