

## **PRIVACY IMPACT ASSESSMENT (PIA)**

### **DoD Information System/Electronic Collection Name:**

Military Personnel System (MILPERS)

### **DoD Component Name:**

U. S. Navy, Echelon III SPAWAR Service Center Pacific (SSC Pacific)

# **SECTION 1: IS A PIA REQUIRED?**

JUL-09-2009 15:17

a. Will this Department of Defense (DoD) information system or electronic collection of information (referred to as "electronic collection" for the purpose of this form) collect, maintain, use, and/or disseminate personally identifiable information (PII) about members of the public, Federal personnel, contractors or foreign nationals employed at U.S. military facilities internationally? Choose one option from the choices below. (Choose (3) for foreign nationals).
(1) Yes, from members of the general public.
(2) Yes, from Federal personnel * and/or Federal contractors.
$\boxtimes$ (3) Yes, from both members of the general public and Federal personnel and/or Federal contractors
☐ (4) No
"Federal personnel" are referred to in the DoD IT Portfolio Repository (DITPR) as "Federal employees."
b. If "No," ensure that DITPR or the authoritative database that updates DITPR is annotated for the reason(s) a PIA is not required. If the DoD information system or electronic collection is not in DITPR, ensure that the reason(s) are recorded in appropriate documentation.

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# **SECTION 2: PIA SUMMARY INFORMATION**

a. willy 12	o unis PIA being Ci	reated or update	d? Choose o	ne:			
☐ New I	DoD Information S	ystem	New Elec	tronic Coll	lection		
☐ Signif	icantly Modified I	OoD information					
b. is this Protocol i	DoD information Router Network (S	system register SIPRNET) IT Reg	ed in the DITI	PR or the D	OoD Secret Internet		
🛛 Yes, D	OTPR E	nter DITPR Syste	m Identificatio	n Number	9184		
☐ Yes, S	SIPRNET E	nter SIPRNET Ide	entification Nu	nber			
☐ No							
	y section 55 of O	ion system have ffice of Manage	e an IT investr ment and Bud	nent Uniqu get (OMB)	e Project Identifier (UPI Circular A-11?	),	
⊠ Yes	Enter UPI	PB20	10: 007-17-0	1-20-02-3	3474-00		
ifu	nsure, consult the C	Component IT Bud	get Point of Co	ntact to obta	ain the UPI.		
☐ No							
d. Does the Records N	ne DoD informatio	n system or ele	ctronic collec	tion have a	Privacy Act System of		
CHARGE OF IG	t SORN is required if the work of the second	esidenis mai is rem	em or electronic o eved by name or	collection con other unique	tains information about U.S. identifier. PIA and Privacy Ac	1	
X Yes	Enter Privacy A	ct SÖRN identifi	,	1070-3 (Na	avy Military Personnel	٦	
the Fede	DoD Component-as eral Register number. Privacy Office for ac http://w	Consult the Compo	nent or access DoD F	cords Syste		_]	
	or						
□ No	Date of submiss Consult the Comp	ion for approval onent Privacy Offi	to Defense P ce for this date.	rivacy Offic	ce		
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e.	Does t	his Do	D informatio	n system	or electro	nic collection	on have an	Office of N	//////////////////////////////////////
an	d Budg	et (OM	B) Control N	iumber?	Contact the	Component	Information	Managemer	nt Control
Off	icer or t	DoD Cle	arance Office	r for this in	formation.	This number i	indicates OM	B approval t	o collect data
fro	m 10 or i	more me	embers of the p	oublic in a 1	2-month pe	riod regardles	s of form or t	romat.	

☐ Yes	
Enter OMB Control Number Enter Expiration Date	

⊠ No

It has been determined that an OMB Control Number is required and the process to obtain one has been initiated. The PIA will be updated accordingly at a later date.

- f. Authority to collect information. A Federal law, Executive Order of the President (EO), or DoD requirement must authorize the collection and maintenance of a system of records.
- (1) If this system has a Privacy Act SORN, the authorities in this PIA and the existing Privacy Act SORN should be the same.
- (2) Cite the authority for this DoD information system or electronic collection to collect, use, maintain and/or disseminate PII. (If multiple authorities are cited, provide all that apply.)
- (a) Whenever possible, cite the specific provision of the statute and/or EO that authorizes the operation of the system and the collection of PII.
- (b) If a specific statute and/or EO does not exist, determine if an indirect statutory authority can be cited. An indirect authority may be cited if the authority requires the operation or administration of a program, the execution of which will require the collection and maintenance of a system of records.
- (c) DoD Components can use their general statutory grants of authority ("internal housekeeping") as the primary authority. The requirement, directive or instruction implementing the statute within the DoD Component should be identified.

10 U.S.C. Title 5013, Secretary of the Navy; and Executive Order (EO) 9373 (SSN).

In addition, SPAWAR Systems Command (SPAWARSYSCOM) and SSC Pacific are designated as "Restricted" activities. SECNAVINST 5510.30A, SECNAVINST 5510.36, OPNAVINST 5510.1 (series) and OPNAVINST 5530.14 (series) require a government facility that has been designated as "Restricted" to only admit persons whose duties require access and have been granted appropriate authoritization.

- g. Summary of DoD information system or electronic collection. Answers to these questions should be consistent with security guidelines for release of information to the public.
- (1) Describe the purpose of this DoD information system or electronic collection, and briefly describe the types of personal information about individuals collected in the system.

The MILPERS application provides the means to track and report information about military personnel assigned to SSC Pacific and SPAWARSYSCOM. At a basic level it provides military rosters and onboard counts for officers and enlisted personnel. More importantly, it is a tool that identifies skills and experiences that enables the matching of military personnel to active Research and Development (R&D) project staffing requirements and the tracking of organizational assignments. The system is integrated with SSC Pacific's Security Control System (SCS) application, which controls badging and base access. Upon report to this command, the service member's personnel record becomes active in MILPERS and is accessible to SCS for badging.

(2) Briefly describe the privacy risks associated with the PII collected, and how these risks are addressed to safeguard privacy.

Privacy act data must be accessible only to authorized personnel with a "need-to-know." As a function of providing access to the corporate data, the possibility of a threat by malicious intent is created.

The Corporate Database (CDB) operating environment utilizes the security protection provided at the SSC Pacific Information Systems Computer Operations Facility (ISCOF) combined with the CDB system security design as a response to recognized threats.

n. With whom will the PII be shared through data exchange, both within your DoD Component and outside your Component (e.g., other DoD Components, Federal Agencies)? Indicate all that apply.				
Within the DoD Component. Specify				
SPAWARSYSCOM and SSC Pacific				
Other DoD Components. Specify				
Other Federal Agencies. Specify				

State and Local Agencies. Specify	
Contractor (enter name and describe the language in the contract that safeguards PII.) Specify	
Other (e.g., commercial providers, colleges). Specify	
i. Do individuals have the opportunity to object to the collection of their Pil?	
⊠ Yes □ No	
(1) If "Yes," describe the method by which individuals can object to the collection of PII.	
Disclosure is voluntary. However, failure to provide theinfo may result in denial of entry to SPAWAF System Command and SSC Pacific facilities/spaces, as both are designated as "Restricted" activities.	₹
(2) If "No," state the reason why individuals cannot object.	
j. Do individuals have the opportunity to consent to the specific uses of their PII?	
⊠ Yes □ No	
(1) If "Yes," describe the method by which individuals can give or withhold their consent.	
Disclosure is voluntary. However, failure to provide theinfo may result in denial of entry to SPAWAF System Command and SSC Pacific facilities/spaces, as both are designated as "Restricted" activities.	<u>-</u>
	_
(2) If "No," state the reason why individuals cannot give or withhold their consent.	

tha	t apply.
Ø	Privacy Act Statement
$\boxtimes$	Privacy Advisory
	Other
	None
	Describe each applicable format.
	A Privacy Act Statement and/or a Privacy Advisory are provided prior to collection of PII from the individual.

### NOTE:

Sections 1 and 2 above are to be posted to the Component's Web site. Posting of these Sections indicates that the PIA has been reviewed to ensure that appropriate safeguards are in place to protect privacy.

A Component can restrict the publication of Sections 1 and/or 2 if they contain information that would reveal sensitive information or raise security concerns.

### **SECTION 3: PIA QUESTIONNAIRE and RISK REVIEW**

- a. For the questions in subparagraphs 3.a.(1) through 3.a.(5), indicate what PII (a data element alone or in combination that can uniquely identify an individual) will be collected and describe the source, collection method, purpose, and intended use of the PII.
  - (1) What PII will be collected? Indicate all individual PII or PII groupings that apply in the table below.

⊠Name	⊠Other Names Used	Social Security Number (SSN)
☐Truncated SSN	☐Driver's License	Other ID Number
⊠Citizenship	Legal Status	☐Gender
☐Race/Ethnicity	⊠Birth Date	⊠Place of Birth
☐Personal Cell Telephone Number	⊠Home Telephone Number	☐Personal Email Address
⊠Mailing/Home Address	☐Religious Preference	Security Clearance
☐Mother's Maiden Name	Mother's Middle Name	☐Spouse Information
☐Marital Status	□Biometrics	☐Child Information
☐Financial Information	Medical Information	☐Disability Information
Law Enforcement Information	⊠Employment Information	⊠Military Records
☐Emergency Contact	⊠Education Information	⊠Other

If "Other," specify or explain any PII grouping selected.

Picture, Special Access and Rank.

(2) What is the source for the Pli collected (e.g., individual, existing DoD information systems, other Federal information systems or databases, commercial systems)?

Describe.

The source of the PII is from the individuals' hardcopy military orders and the individual military personnel themselves, and not from any DoD, Federal or Commercial information technology systems or databases.

	,	
$\boxtimes$	Paper Format	□ Face-to-Face Contact
$\boxtimes$	Telephone Interview	
×	Email	Web Site

(3) How will the information be collected? Indicate all that apply.

☐ Information Sharing from System to System

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Other (Describe)
(4) Why are you collecting the Pil selected (e.g., verification, identification,
authentication, data matching)?
Describe
Verification, Identification and Authentication of personnel with access to restricted facilities.  Additionally, this application assists officials and employees of the Navy in the management, supervision and administration of Navy personnel (officer and enlisted) and the operations or related personnel affairs and functions.
(5) What is the intended use of the PII collected (e.g., mission-related use, administrative use)?
Describe
Verification, Identification and Authentication of personnel with access to restricted facilities.  Additionally, the information is used to provide Base Realignment and Closure (BRAC) data calls, alpha and social rosters, personnel recall information, Code assignments, seniority information, projected rotation/losses/gains, manning and onboard count, etc
b. Does this DoD information system or electronic collection create or derive new PII about individuals through data aggregation? (See Appendix for data aggregation definition.)
☐ Yes
⊠ No
If "Yes," explain what risks are introduced by this data aggregation, and how these risks are mitigated?
c. Who has or will have access to PII in the DoD information system or electronic collection? Indicate all that apply.
☐ Users ☐ Developers ☐ System Administrators ☐ Contractors
☑ Other (Describe)
Security and Military Resource Management Personnel

d. How will the PII be sec	ured?	
(1) Physical Controls.	Indicate all that apply.	
Security Guards	☐ Cipher Locks	☑ Identification Badges
☐ Combination Locks		
☐ Safes	Other (Describe)	3.5410.041
#		
(2) Technical Controls	. Indicate all that apply.	
□ User Identification	☐ Biometrics	• • • • • • • • • • • • • • • • • • •
⊠ Password		
☐ Intrusion Detection Syste	em (IDS) 🔲 Virtual Private	Network (VPN)
☐ Encryption		y Infrastructure Certificates
☐ External Certificate Author		
☐ Common Access Card (C	CAC)	
Other (Describe)		
	•	
(3) Administrative Conf	male Indicate 1919	
Periodic Security Audits	rols. Indicate all that apply.	·
Regular Monitoring of Use		•
Methods to Ensure Only A		to PII
Encryption of Backups Co	ntaining Sensitive Data	
Backups Secured Off-site		·
Other (Describe)		
		•

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e.	Does this Do	D information	system require	certification and	accreditation	under the DoD
in	formation Ass	urance Certific	cation and Acci	reditation Proces	s (DIACAP)?	

2 165. Indicate the certification and accidulation so	aus.
Authorization to Operate (ATO)	Date Granted: 20061218
☐ Interim Authorization to Operate (IATO)	Date Granted:
☐ Denial of Authorization to Operate (DATO)	Date Granted:
☐ Interim Authorization to Test (IATT)	Date Granted:
No, this DoD Information system does not require	certification and accreditation.
f. Llave de information handling proofices at such a	otano of the "information life evale" (i e

 How do information handling practices at each stage of the "information life cycle" (i.e., collection, use, retantion, processing, disclosure and destruction) affect individuals' privacy?

Describe.

Collection: Members PII information is collected. MILPERS data are input directly into the CDB through the web application.

Use, Retention, and Processing: Only personnel with the "need to know" can access a member's Pli Information.

Disclosure: No other personnel other than those with a "need to know" can access a member's PII information unless permission is granted from the individual in writing to release the information.

Destruction: Data is destroyed in accordance with the Navy's Records Management Manual.

### g. For existing DoD information systems or electronic collections, what measures have been put in place to address identified privacy risks?

TEAM SPAWAR CODE 72410

### Describe:

The perceived threats are primarily computer hackers, disgruntled employees, state sponsored information warfare, and acts of nature (e.g., fire, flood, etc.).

All systems are at risk because they may be vulnerable to unauthorized intrusion and hacking. There are risks that MILPERS, with its extensive collection of PII, could be compromised. Because of this possibility, appropriate security and access controls listed in this PIA are in

Since MILPERS does not currently operate on the NMCI Network, but is preparing to transition to the NMCI Network, there is a risk that security controls could be disabled for maintenance and other purposes by our own maintenance personnel or NMCI personnel. The risk would be that the security controls would not be reset.

All systems are vulnerable to "insider threats." MILPERS Program Manager, System Administrators. Security Personnel and Software Programmers are vigilant to this threat by limiting system access to those individuals who have a defined need to access the information. There are defined criteria to identify who should have access to the MILPERS Application. These individuals have gone through extensive background and employment investigations. Mitigation:

The following controls are used to mitigate the risks:

- a) Access Controls. Access controls limit access to the application and/or specific functional areas of the application. These controls consist of privileges, general access, password control and discretionary access control. Additionally, each user is associated with one or more database roles. Each role provides some combination of privileges to a subset of the application tables. Users are granted only those privileges that are necessary for their job requirements. The same roles that protect the database tables also determine which buttons and menu items are enabled for the user currently logged on.
- b) Confidentiality. This ensures that data is not made available or disclosed to unauthorized individuals, entities, or processes.
- c) Integrity. This ensures that data has not been altered or destroyed in an unauthorized manner.
- d) Audits. This includes review and examination or records, activities, and system parameters, to assess the adequacy of maintaining, managing and controlling events that may degrade the security posture of the application.
- e) Training. Security training is provided on a continuous basis to keep users alert to the security requirements. Visual effects are used as constant reminders to ensure users always remain aware of their responsibilities.
- f) Physical Security. This consists of placing servers that contain privileged information in a secure and protected location, and to limit access to this location to individuals who have a need to access the servers. An internal policy is set in place to ensure that there are always no less than two users present at a time when privileged information is being retrieved. Since the server and data reside within a DON establishment, the strict security measures set by the establishment are always followed.

h. For new DoD information systems or electronic collections, what measures are planned for implementation to address identified privacy risks?

Describe.



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# **SECTION 4: REVIEW AND APPROVAL SIGNATURES**

Prior to the submission of the PIA for review and approval, the PIA must be coordinated by the Program Manager or designee through the Information Assurance Manager and Privacy Representative at the local level.

Program Man	ager or Designee
Signature:	A. Phon
Name:	Ms. Kristin Packer
Title:	Program Manager/Branch Head
Organizatio	on: SSC Pacific
Work Telej	phone Number: 619 553-9641
DSN: <u>553</u> -	9641
Email Add	ress: kristin packer@navy.mil
Date of Re	view: 7/1/09
Other Official Signature:	(to be used at Component discretion)
Name:	CW02 Sherry Strothers
Title:	MILPERS Process Owner
Organizati	on: SSC Pacific
Work Tele	phone Number: 619-553-0295
DSN: <u>553</u> -	0295
Email Add	ress: sherry.strothers@navy.mil
Date of Re	eview: 8 HW 59
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# Other Official (to be used at Component discretion)

Signature: DKng LU for Liz Vanhorn
Name: Liz Vanhom
Title: Privacy Officer
Organization: SSC Pacific
Work Telephone Number: 619-553-4720
DSN: <u>553-4720</u>
Email Address: liz.vanhorn@navy.mil
Date of Review: 9 July 09
Other Official (to be used at Component discretion) Signature:
( Name: <u>Mr. Michael McMillan</u>
Title: Command Information Assurance Manager
Organization: SSC Pacific
Work Telephone Number: 619-553-3195
DSN: 553-3195
Email Address: michael.mcmillan1@navv.mil
Date of Review. 874y Zov 9

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Signature:	
Name:	
Title:	
Organizatio	n:
Work Telepi	hone Number.
	ess:
4	view;
Component Pr	ivacy Officer
Signature:	miriam.brown-lam Digitally signed by miniam.brown-lam Dide: 2009.08.06 12:56:15-04'00'
Name:	Mirjam Brown-Lam
Title:	Department of the Navy Privacy Act Program Manager (DNS-36)
Organizatio	n: Office of the Chief of Naval Operations (CNO)
Work Telep	hone Number: (202) 685-6545
DSN:	
	ess: miriam.brown-lam@navy.mil
Date of Rev	riew:

# Component CIO Signature (Reviewer) Name: Steve Muck Title: Privacy Team Lead Organization: Department of the Navy Chief Information Officer (DON CIO) Work Telephone Number: (703) 614-5987 DSN: 224-5987 Email Address: steven.muck@navy.mil Date of Review: Component CIO Signature (Reviewing Official) Name: Robert J. Carey Title: Chief Information Officer Organization: Department of the Navy Chief Information Officer (DON CIO)

# Publishing:

DSN: 332-1800

Date of Review:

Work Telephone Number: (703) 602-1800

Email Address: robert.carey@navy.mil

Only Sections 1 and 2 of this PIA will be published. Each DoD Component will maintain a central repository of PIAs on the component's public Web site. DoD Components will submit an electronic copy of each approved PIA to the DoD CIO at: <a href="mailto:pia@osd.mil">pia@osd.mil</a>.

If the PIA document contains information that would reveal sensitive information or reaise security concerns, the DoD Component may restrict the publication of the assessment to include Sections 1 and 2.

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### **APPENDIX**

Data Aggregation. Any process in which information is gathered and expressed in a summary form for purposes such as statistical analysis. A common aggregation purpose is to compile information about particular groups based on specific variables such as age, profession, or income.

DoD Information System. A set of information resources organized for the collection, storage, processing, maintenance, use, sharing, dissemination, disposition, display, or transmission of information. Includes automated information system (AIS) applications, enclaves, outsourced information technology (IT)-based processes and platform IT interconnections.

Electronic Collection of Information. Any collection of Information enabled by IT.

Federal Personnel. Officers and employees of the Government of the United States, members of the uniformed services (including members of the Reserve Components), and individuals entitled to receive immediate or deferred retirement benefits under any retirement program of the United States (including survivor benefits). For the purposes of PIAs, DoD dependents are considered members of the general public.

Personally Identifiable Information. Information about an individual that identifies, links, relates or is unique to, or describes him or her (e.g., a social security number; age; marital status; race; salary; home telephone number; other demographic, biometric, personnel, medical, and financial information). Also, information that can be used to distinguish or trace an individual's identity, such as his or her name; social security number; date and place of birth; mother's maiden name; and biometric records, including any other personal information that is linked or linkable to a specified individual.

Privacy Act Statements. When an individual is requested to furnish personal information about himself or herself for inclusion in a system of records, providing a Privacy Act statement is required to enable the individual to make an informed decision whether to provide the information requested.

Privacy Advisory. A notification informing an individual as to why information is being solicited and how such information will be used. If PII is solicited by a DoD Web site (e.g., collected as part of an email feedback/comments feature on a Web site) and the information is not maintained in a Privacy Act system of records, the solicitation of such information triggers the requirement for a privacy advisory (PA).

System of Records Notice (SORN). Public notice of the existence and character of a group of records under the control of an agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual. The Privacy Act of 1974 requires this notice to be published in the Federal Register upon establishment or substantive revision of the system, and establishes what information about the system must be included.