

Daniel D. Friesen: Résumé and Curriculum Vitae

Education and Professional Certifications

- 2014 ASQ Certified Quality Process Analyst
- 2013 Completed “at-risk for University and College Faculty” online tutorial in recognizing and addressing at-risk behavior in students.
- 2002 Seminar in Classroom Motivation by the Association for Educational Communications and Technology.
- 2001 Microsoft Office User Specialist: Microsoft Excel 2000 Expert.
- 1999 Quad-state Chair Conference (development program for new Chairs).
- 1997 Ph.D. Business Administration—University of Texas at Arlington (AACSB). Major: Management Science; Minor: Information Systems.
- 1990 Master of Business Administration—McNeese State University (AACSB).
- 1983 B.S. Chemical Engineering—McNeese State University (ABET).

Professional Experience

- Sum 2016 – Associate Professor & Assistant Dean, School of Business
Present University of North Texas at Dallas. Job Requirements: teaching 12 hours per semester, Service, and Scholarly Activity. Highlights shown below.
- Fall 2010 - Assistant Professor (tenure track), School of Business,
Spr 2016 University of North Texas at Dallas. Job Requirements: teaching 9-12 hours per semester, Service, and Scholarly Activity. Highlights shown below.
- Fall 2008 - Director, Division of Urban and Professional Studies,
Fall 2010 University of North Texas at Dallas. Job Requirements: administration and teaching 3 hours per semester. Highlights shown below.
- Fall 2006 - Assistant Instructional Professor, Information Technology and Decision Sciences,
Fall 2008 University of North Texas (Dallas Campus)—College of Business Administration. Job Requirements: Teaching (12 undergraduate hours per semester), Service, and Scholarly Activity. Highlights shown below.
- Fall 2000 – Assistant Professor, Business Computer Information Systems,
Sum 2006 Midwestern State University—College of Business Administration. Job Requirements: Teaching (12 undergraduate hours per semester), Advising, Service, and Scholarly Activity. Highlights shown below.
- Fall 1998 - Chair, Department of Management Information Systems (MIS) and
Spr 2000 Telecommunications Management (TCM),
Northeastern State University—College of Business and Industry.
Summary Accomplishments:
- Taught 9 hours of undergraduate MIS and TCM classes per semester.
 - Coordinated and scheduled 8 full-time, and several adjunct faculty.
 - Advised 30 students in MIS and TCM majors.
 - Coordinated room renovations and equipment purchases for new TCM Lab.
 - Managed 3 existing personal computer laboratories.
 - Service to Community, Profession, and University; Scholarly Activity.

- Fall 1997 - Assistant Professor of Management Information Systems (MIS),
Sum 1998 Northeastern State University—College of Business and Industry.
Accomplishments:
- Taught 12 hours of undergraduate MIS classes per semester.
 - Advised 8 students in MIS majors.
 - Assisted in developing facilities requirements for new Telecommunications Management Degree Program.
 - Service to Community, Profession, and University; Scholarly Activity.
- Sum 1994 - Graduate Teaching Associate and Part-Time Assistant Instructor,
Spr 1997 University of Texas at Arlington, College of Business Administration.
Accomplishments:
- Taught various courses and helped select textbooks.
- Summer 1996 Assistant Director, Graduate Studies Office (GSO):
University of Texas at Arlington, College of Business Administration.
Accomplishments:
- Revised and improved GSO Web Page.
 - Assisted in revising the New Student Advising program.
 - Assisted in providing New Student Advising.
- Fall 1991 - Graduate Research Associate, University of Texas at Arlington.
Spr 1994
- Fall 1990 Instructor, Office of Community Services: McNeese State University—Lake Charles, LA. Taught 1 course in application software basics.
- Spr 1988 - Graduate Assistant, McNeese State University.
Fall 1990 Accomplishments:
- Supervised and maintained personal computer laboratory 20 hours/week. Scheduled 5 student workers per semester.
 - Assisted students with computer applications.
 - Tutored business students in SAS software.
- Summers 87-91, 94 Counselor, Mondamin Summer Camp for Boys—Tuxedo, NC.
Major Accomplishments:
- Taught horsemanship (riding, animal care, tack care) 3 to 5 hours per day.
 - Supervised 5 campers full time (first year only).
 - On-call care of horses and barn facilities.
 - On-call support for Counselor Staff.

6/83 to 4/87 Process Engineer, Conoco Refining—Westlake, LA.

Major Accomplishments:

- Collaborated to create video graphics for distributed control system.
- Maintained and programmed DCS host computer.
- Designed offsite and utility tie-ins and connections to integrate new \$50 million unit into refinery.
- Coordinated catalyst selection, purchase, movement, installation, and disposal for 8 hydro-desulfurizers: involved contact with 4 administrative groups.
- Proposed and designed projects to improve operations.

Summer 1982 Summer Process Engineer, Conoco Chemicals, VCM Plant—Westlake, LA.

Major Accomplishments:

- Developed and assisted with developing capital budget business cases.
- Conducted daily steam usage survey.

Prior to 1982 Family Farm (Rice, Soybeans, Ryegrass, Cattle).

- Well grounded in animal husbandry; accomplished horseman.
- Knowledgeable in farm production processes.

Teaching Responsibilities

At University of North Texas at Dallas (as of Spring 2017)

Course	Number of Sections	Course	Number of Sections
Data Description and Analysis	20	Introduction to Computers in Business	1
Business Statistics	20	Management Science	4
Basic Information Systems	6	Introduction to Decision Making (Graduate)	6
Introduction to Business Computer Information Systems (graduate & hybrid)	2	Microeconomics	2
Special Problems (graduate)	1	Statistical Analysis (online and graduate)	2

At Midwestern State University (MWSU)

Course	Number of Sections	Course	Number of Sections
Business Statistics I	24	Advanced Spreadsheets	2
Business Statistics II	10	Business Telecommunications	7
Advanced PC Hardware	3	Information Technology Mgmt. (ITSEM; Graduate)	2
Electronic Commerce	3	Microcomputer Applications	3
Telecommunication Systems (Graduate)	1	Decision Support Systems (Graduate)	1
Project Management	2	Management Information Sys	1

In addition to the teaching activities listed in the MWSU table, I mentored 3 students in preparing papers for presentation at either the Federation of Business Disciplines or the North Texas Area Student Conference.

In support of the ITSEM course (taught on weekends in Chihuahua, Mexico), I taught myself the use of the WebCT distance education product.

At Northeastern State University (Tahlequah, OK)

Course	Number of Sections	Course	Number of Sections
Business Simulation	2	Local Area Networks	1
Computing Fundamentals	10	Introduction to Telecommunications Management	1
Spreadsheet Analysis	2	Data Communications	3
Visual Basic (for International High School, ITSEM)	1	Organizational Information Management (Major Capstone)	2
Operating Environments	2	Practicum / Internships	7 students

At University of Texas at Arlington

Course	Number of Sections	Course	Number of Sections
Business Statistics I	2	Business Telecommunications	5
Production and Operations Methods	4	Management Information Systems	2

In addition to the teaching activities in the University of Texas at Arlington table, I also undertook the following teaching activities:

- (a) tutored a Ph.D. student in statistics and comprehensive exams for 3 semesters,
- (b) held twice weekly statistics problem solving sessions for MBA students for 1 semester, and
- (c) devoted much time to instructing physical skills in the University Kung Fu Association.

At McNeese State University (Lake Charles, LA)

Course	Number of Sections
Adult Computer Basics for the Office of Community Services	1

Research and Scholarly Activities

Publications: Refereed journals

- “Using the Water Jugs Puzzle in Management Science Class.” Journal of Higher Education Theory and Practice, 16 (2), 2016.
- “A Spreadsheet Solution to H. E. Dudeney’s Puzzle ‘Visiting the Towns’” Patterson, Harmel, & Friesen. Journal of Applied Quantitative Methods, 10 (3), 2015.
- “A Genetic Algorithm Spreadsheet Model for Optimizing a Combinatorial Problem.” Friesen, Patterson, and Harmel. International Journal of Management Research and Review, 3 (3), 2013.
- “Integrated Framework to Structure Effective Transnational Copreneurs: A Proposed Model.” Flores, Goktan, and Friesen. International Research Journal of Business and Economics, 1 (1), 2013.
- “A Spreadsheet Optimization Model for Solving Sudoku Problems.” Friesen, Patterson, and Harmel. Business and Management Dynamics, 2 (9), 2013. *This article has been cited 5 times according to Google Scholar.*
- “A Comparison of Multiple Regression and Neural Networks for Forecasting Real Estate Values,” Friesen, Patterson, and Harmel. Regional Business Review, 2011. *This article has been cited 6 times according to Google Scholar.*
- “A Spreadsheet Simulation of the Monty Hall Problem.” Patterson, Harmel, and Friesen. American Journal of Business Education, February 2010. *This article has been cited once according to Google Scholar.*
- “Predicting success of small business e-commerce.” Krietsch, R. & Friesen, D. Journal of Research in Business Information Systems, Vol 1. 2008.
- “A Zero-One Spreadsheet Solution Model,” by Paterson, Harmel, and Friesen. Oil, Gas & Energy Quarterly, September 2007.
- “Spreadsheet Solution to Einstein’s Riddle” by Paterson, Harmel, and Friesen. International Journal of Technology, Policy, and Management, Vol 7, no 1, 2007.
- “Chihuahua Cases,” by Friesen, Rubio, and Chavez. Published in December issue of Business Journal for Entrepreneurs: December 15, 2005.
- “Assessing Community Support for a Proposed Business Incubator in a Small City,” by Friesen. Published in the Business Journal for Entrepreneurs: December 15, 2003 issue. *This work was supported by a COBA Faculty Research Grant.*

Publications: Works under Review

- “A Zero-One Spreadsheet Model for Minimizing a Classic Combinatorial Problem” by Friesen, Patterson, and Harmel. Submitted to International Journal of Management Research and Review.

Publications: Works in Progress

- “A Mathematical Model of Sam Loyd’s Mars Canals Maze” by Patterson and Friesen. Ready to submit.
- “A Zero-One Spreadsheet Model for Optimizing Security Camera Placement” by Patterson, Harmel, and Friesen. Ready to submit.
- “A Binary Spreadsheet Model for Solving the Two Period Traveling Salesman Problem” by Patterson, Harmel, and Friesen.

Peer-Reviewed Proceedings and Presentations

- “Using the Water Jugs Puzzle in Management Science Class: A Work in Progress.” Association of Business Information Systems 2015. Published in Proceedings and presented.
- A proposal named “Creating a new Program: Business Intelligence, Quality, and Logistics” was proposed for presentation at the 2014 Association of Business Information Systems meeting and the abstract was accepted as such. No further work was completed.
- “Using Excel Solver to Teach Nonlinear Modeling: A Proposal” Association of Business Information Systems, 2013. Published in Proceedings and presented.
- “Integrated Framework to Structure Effective Transnational Corpeneurs: A Proposed Model” by Flores, Goktan, and Friesen. Organization is the Global Business Development Institute. *Note: this paper won the award for “Best Paper in Entrepreneurship.”*
- “Help! My Students Failed a Problem-Solving Objective!” Association of Business Information Systems, 2012. Published in Proceedings and presented.
- “Teaching Data Envelopment Analysis in an Undergraduate Management Science Class,” Association of Business Information Systems, 2011. Published in Proceedings and presented.
- “A Comparison of Instructor-Led, Web-based and Internet-Assisted Learning” by Lunce, Lunce and Friesen, Decision Sciences Institute Proceedings, 2007. *This article has been cited twice according to Google Scholar.*
- “Predicting Success of Small Business E-Commerce” by Krietsch and Friesen. Association for Business Information Systems Proceedings, 2006. *This is student research. This paper received the Irwin/McGraw Hill Distinguished Paper Award.*
- “Knowledge Management and the Not-for-Profit Organization: A Trial Application,” Association for Business Information Systems Proceedings, 2005. Published and presented.
- “Analysis of the Perceived Impact of a Business Incubator” Association for Business Information Systems Proceedings, 2004. Published and presented. *This work was supported by a COBA Faculty Research Grant.*
- “Using Student Presentations in a Business Telecommunications Course.” Southwest Administrative Systems Proceedings, 2003. Published and presented.
- “Notes from a Road Warrior: Administering an Executive MBA Course in a Foreign Land.” Southwest Administrative Systems Proceedings, 2003. Published and presented.
- “Database Driven Web Site Utilizing Active Server Pages,” with C. Rouzer. Southwest Administrative Systems Proceedings, 2003. Published and presented. *This article is student research.*
- “Using Generalized Regression Neural Networks in the Dual Response Problem.” Applied Business Research Conference Proceedings, 1999. Published and presented.
- “Evaluating Methods for Capturing Dispatcher Expertise.” Decision Sciences Institute Proceedings, 1996. Published and presented.
- “A Simulation Model for the School Bus Routing and Scheduling Problem: A Case Study.” Decision Sciences Institute Proceedings, 1995. Published and presented.

- "The Effects of Fluctuating Exchange Rates on the Profitability of Corporations in the Automobile Manufacturing Industry." Southwestern Society of Economists Proceedings, 1989. Published and presented.

Applied Research Activities

- Created database for generating teaching evaluations, course grades, and relative standing reports for all UNT Dallas instructors. Spring 2009.
- Created database for managing University committee assignments at UNT Dallas. Fall 2008.
- Created Bird database for the purpose of creating customized flyers (involves merging from MS Access to MS Presentation). This application led to a presentation. Spring 2004.
- Created database for course prerequisites as part of COBA Master Schedule committee. Spring 2004.
- Created a database of Wichita Falls businesses, contacts, and addresses. The database contains over 900 records. It has been tested and corrected for accuracy through its use in a survey mail-out. It supported both a presentation and a peer reviewed journal publication. Several faculty members have requested and received copies for their research purposes. This work was supported by a COBA Faculty Research Grant. Summer 2003.
- Created a database to track business telecommunications students' ratings of student presentations for the purpose of improving student presentation skills. Commenced in 2002.
- "White Paper" on Statistical Pedagogy issued to MSU COBA Faculty, Summer 2001.
- Created database to track and analyze surveys for the Oklahoma Scenic Rivers Commission, Summer 1999.
- Constructed Scholarly Activity database to identify faculty interests for possible Speakers Bureau, NSU, 1997.

Professional Involvements

- Member, American Society for Quality (ASQ), 2011-present.
- President, Association for Business Information Systems, 2010 and 2011.
- Vice President and Program Chairman, Association for Business Information Systems, 2009.
- Secretary / Treasurer, Association for Business Information Systems, 2008 Convention.
- Proceedings Editor, Association for Business Information Systems, 2007 Convention.
- Membership in Association for Business Information Systems: 2004-present. Session chair during 2004-2005, 2010-2013 annual meetings.
- Membership in Southwest Decision Sciences Institute: 2005.
- Membership in Southwest Administrative Systems: 2003.
- Membership in Association for Educational Communications and Technology: 2002.

Consultations

- Provide occasional computer expertise and support to MSU Career Management Center, 2003-2006 (estimate 2 hours per month).
- Reviewed four chapters of Information Systems Project Management by Fuller, Valacich, George. Prentice-Hall paid an honorarium: Fall 2005.
- Reviewed a prospectus and table of contents for Statistical Decision Making in Business by Reagle. McGraw-Hill paid an honorarium: Spring 2005.
- Reviewed a prospectus, table of contents, and chapter for an as-yet untitled work by Gasman. McGraw-Hill paid an honorarium: Spring 2005.
- Post-publication review of Bowerman and O'Connell, Business Statistics in Practice, 3rd ed. McGraw-Hill paid an honorarium: 2004.
- Reviewed Part III of Stine and Foster's Business Statistics. The publisher paid an honorarium: July 2004.
- Reviewed Bowerman and O'Connell's Business Statistics in Practice 3rd edition. Honorarium from publisher: 2003.
- Reviewed untitled Richardson and Weida manuscript. Honorarium from Publisher: 2003.
- Reviewed Bowerman, O'Connell, and Orris' Essentials of Business Statistics. Honorarium from publisher: 2003.
- Review of Carr and Snyder's Management of Telecommunications: Business Solutions to Business Problems, 2/e. McGraw-Hill paid an honorarium: 2002.
- Review of "ALEKS" business statistics computer-aided learning software. An honorarium was paid for this work: 2002.
- Provided occasional computer expertise to the MSU Small Business Development Center, Academic years 2001-2002 (estimate 2 hours per month).
- Provided occasional computer expertise to the Board of Commerce and Industry of Wichita Falls, Academic years 2000-2001 (estimate 4 hours per month).

Service

University

- Numerous Committees including Provost Search Committee (2016), Three School of Business Search Committees (2016), AACSB Committee (studying initial accreditation), Provost Suspension Review Committee, Business Search Committee Chair (2 positions), Numerous other search committees including Registrar, Human Resources Director, and Dean of Liberal Arts and Life Sciences. MBA Revision Committee, Adjunct Orientation Leader, Marketing and Enrollment Committee, TX Campus Compact Service Learning Steering Committee, Faculty Alliance (President twice—I was asked to form/appoint a committee to study the Bain Recommendations, presiding over a vote of "no confidence" for President), Behavior Intervention Team (CARE), Bearer of the Mace, Announcer of Names at Graduation, and Faculty Bundt Cake contest judge. As required by SACS, I am the program coordinator (assessments) for our BBA General Business and (until recently) our MBA programs as well as contributing to the General Education section. Most recent work is

revamping Business curriculum at request of new Provost and new President.

Created online content for new MBA course.

- Assistant Dean, School of Business, Fall 2016- present.
- Director of the Division of Urban and Professional Studies, 2008-2010.
- Recruiting, curriculum development, course scheduling, and other administrative duties as assigned. 2006-present.
- BCIS Department Advisor, 2000-2006. Typically 10-20 advisees (although as high as 35). Preparation of degree plans, course credit transfer analysis and advocacy. Lots of letters of recommendation including Schools of Law, graduate business programs, etc.
- Spirit Days Representative, Family Day Representative, College Preview Days Representative, Representative for COBA at Career Fairs, Representative at Majors Fair and at Majors Fair Planning sessions, attendee at Academic Awards Dinners, attendee at Business Etiquette Lunches : 2000-2006.
- Administration and grading of Microcomputer Applications Proficiency Examinations, 2000-2006.
- Student Organization Activities:
 - Tau Sigma, National Honor Society for Transfer Students: 2011-2013.
 - Delta Mu Delta, Associate Faculty Sponsor: 2002-2006.
 - Association of Information Technology Professionals and Association for Systems Management, Student Chapters, Associate Faculty Sponsor: 2002-2006. Occasionally attend AITP professional chapter meetings in Dallas, TX, with the students. I received several certificates of appreciation from this group.
- Used COBA Faculty Research Grant funding to purchase artificial intelligence software for COBA BCIS lab. The software was installed and used during Summer 2005.
- COBA Mathematics Committee, Spring 2005. This committee was formed in order to assess the mathematical preparation of COBA students and address any shortcomings.
- COBA Research Funding Committee, 2003- 2005. Evaluate faculty research proposals, distribute funds, and create reward system for successful publishing in peer-reviewed journals.
- Participated in BCIS program review, especially in the evaluation of IS 2002 model curriculum. Assisted with development of the department's mission, strategy, name change, and schedule of course offerings. Academic 2004.
- MBA Thesis Committees (2004-2005):
 - Ellie Tran
 - Ryan Krietsch, **Chair**
- MBA Program File Paper Committees:
 - Hughes, Spring 2005, **Chair**
 - Alfred, Spring 2005, **Chair**
 - Matin, Fall 2004.
 - Augustin, Spring 2004
 - Lee, Spring 2004
 - Meno, Spring 2004, **Chair**
 - Murrell, Spring 2004
 - Riley, Spring 2004

- Williams, Spring 2004 (Carolyn Harris and I shared the honor of sitting on the largest number of MBA file-paper committees for Academic 2004).
- Substitute instructor for BCIS 5153, January 2005 while assigned instructor recovered from health problems for several weeks.
- AACSB Committee I, Strategic Management Standards, 2004. Weekly meetings for review and drafting of AACSB documents including the Mission Appropriateness standard and gap analysis.
 - Acting Committee Chair AACSB Mentor visit.
- COBA Mission Statement Committee, 2004. Synthesis of stakeholder inputs in creation of COBA mission.
- Internship supervisor at Sheppard Air Force Base for the following students, 2004:
 - Russell, A.
 - Phillips, A.
- Visiting Professor, ITESM Program, 2002, 2004. Weekend travel to Chihuahua, Mexico to administer weekend MBA course in Information Technology Management.
- Acting Chair of the BCIS Department, Summer 2004. In addition to normal administrative duties, hired adjunct instructor for microcomputer applications course.
- BCIS Faculty Search Committee, 2001-2003.
- COBA Master Schedule Committee, 2003, **Chair**.
- COBA Building Committee, 2002-2003.
- Faculty Senate, Midwestern State University: 2002, 2003; Treasurer 2003. As a member of the Executive Council, there was much review of the revised Rank and Tenure Handbook. I served as the Faculty Senate representative on Dr. Farrell's Student Affairs Council.
- University Web Site Committee, Academic 2002.
- University Librarian Search Committee, Academic 2001.
- Committee to Form Strategy on Use of E-Books and Notebook Computers, 2001.
- Textbook and software selection committee for BUAD 3213, 2002.
- At the request of a fellow faculty member, invited him to audit BUAD 3423 prior to his return to teaching that material. In addition to the benefits he received, I received feedback. Academic 2002.
- Computer Equipment (heavy lifting):
 - Helped relocate computer laboratories between buildings during summer 2001. This process includes teardown, reassembly, along with physically handling the equipment.
 - Helped move COBA equipment between buildings during summer 2002.
 - Assembled personal computers purchased for Advanced Micro-computing Hardware course. Academic 2000, 2001, 2002.

Profession

- Fall 2012: anonymous reviewer for “Property Valuation with Artificial Neural Network: the case of Athens” for Journal of Property Research.
- Fall 2015 – Fall 2002: Paper reviewer for Association for Business Information Systems.
- Academic Year 2000. Reviewed papers for Midwestern Business and Economic Review.
- Academic 2000. Paper reviewer for Southwestern Decision Sciences Institute.
- Spring 1996. Discussant at Southwestern Federation of Administrative Disciplines / Southwestern Decision Sciences Institute meeting.

Community

- Midwestern State University President’s Circle: 2001-2006.
- Wild Bird Rescue (a non-profit corporation): Member, Board of Directors, 2004-2006.
 - Chair, Newsletter Committee. Have published several newsletters (involves use of MS Publisher, MS Photo, MS Access, copyediting, composing content, photographing, scanning photographs, etc.).
 - Chair, Website Committee: www.wildbirdrescueinc.org.
 - Creation of Audio/Visual Presentation for Wichita Falls Home and Garden Show and other shows.
 - Creation of Bird Database for production of Handouts.
 - Review and approval of budgets.
 - Review of job applications for executive director.
 - Interview job applicants for executive director (hired Bob Lindsay, 9/05).
 - Create print advertisement (for Symphony program, used Word and Adobe).
 - Represent Wild Bird Rescue at Wichita Falls Home and Garden Show (2004 and 2005) and at MSU Career Fair (2005).
- Point of Contact, Coordinator for Sheppard Air Force Base / COBA Interns, Wichita Falls, Academic years 2003-Present. Have represented MSU several times during trips to Sheppard Air Force Base.
- Susan G. Komen Race for the Cure: 2001, 2002, 2010, 2011.
- Volunteer with Rotary Club: holiday flag distribution and collection and Habitat for Humanity, 2001.

Significant Other Service

- Minority Scholars Grant co-author, Northeastern State University (NSU), Summer 1999.
- College of Business and Industry Dean Search Committee, member, NSU, Spring 1999.
- Oklahoma Regent’s Course Equivalency Project, member, NSU, 1998-2000. This is a statewide taskforce that assigns equivalencies between university and community college courses.

- Tulsa Community College Advisory Board, Academic 1999: developing interfaces between telecommunications degree programs for transfer students.
- Advisor for Saving Pets of Tahlequah, Tahlequah OK, 1997-1998.
- Oklahoma Board of Regents Mandated Program Reviews, member, NSU, 1998 (author, assembler, document reviewer, representative for panel review of programs by legislature-appointed task force—this was required of all Oklahoma universities).
- Received a certificate for being the "most active faculty member" associated with University of Texas at Arlington's DPMA student chapter, Academic 1995.

Awards and Honors

- Service Award of Appreciation from the Division of Urban and Professional Studies, March 2011.
- Outstanding Educator Award presented by Association of Business Information Systems, 2011.
- Awarded COBA Faculty Research Grant during Spring 2005 (co-authored with D. Wierschem). This grant produced a publication and allowed students to learn about neural network software.
- Nominated by student for "Who's Who Among America's Teachers," 2004.
- Nominated by COBA faculty for "Outstanding Faculty" 2004 and 2003. These nominations were ultimately unsuccessful, although they were quite an honor.
- Certificate of Appreciation from the Association of Information Technology Professionals, student chapter, 2004.
- Certificate of Appreciation from the Association for Systems Management, student chapter, 2003.
- Awarded COBA Faculty Research Grant during Academic 2002. This grant resulted in a presentation, a publication, and applied research outputs.
- Academic Excellence Awards, by University of Texas at Arlington Department of Information Systems and Management Sciences: 1992, 1993, 1995, 1996.
- "National Doctoral Fellowship in Business and Management," AACSB: Fall 1991.
- Membership in Beta Gamma Sigma, national scholastic honorary society for students in business and management: 1991.
- Certificate of Appreciation for judging MSU engineering student projects, 1985.
- Outstanding Achievement in Science, the Lake Charles Chemical Industry Council: 1982.

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