

Sam A. Nakib
Oussama.nakib@untdallas.edu

Summary: Project Manager/ Consultant with extensive experience, education and training. Capable of working with all levels of management with polish and tact. Extensive experience in IT and Telecomm platforms. Knowledge in PMBOK methodology and extensive contribution in building PMOs. Democratic manager with a firm bottom line. Extensive references available on request.

Qualifications Highlights:

Management Skills

- PMO Consulting
- PMP PMBOK Training
- Sub-Contractor relations
- Conflict Management Negotiation
- System Analysis & Design
- Software Training & Testing
- Client relationships
- Process Improvement

Tools

- Microsoft Office Suite
- MS Project
- Seibel
- AutoCAD
- Unified Communication Passive / Active
- Fiber / WIMAX / Microwave / VSAT
- WI-FI Surveys
- Wireless Technology
- LAN/WAN

Professional Experience:

Frontier Communications

January 2013 to Present

Projects Manager

Contract position 2013 – 2014

Full Time January 2015

Responsibilities included:

Involved in Managing and supporting the design and installation of a Mission critical Telecommunication systems Project:

- Lead cross-functional municipal and client wireless data network deployments
- Handle scheduling, quality assurance, budget formulation/administration, client relations, and problem solving. Municipal project scope encompasses anchor tenants in several environments to include hospitals, hotels, small businesses, and municipal entities; range of outdoor service runs from a two-block site to several square miles.
- Generate weekly reports for internal as well external stakeholders, outlining status of wireless projects.
- Responsible for all project deliverables and mile stones delivery.
- Managing communication and project documentation among all level of external as well as internal Stakeholders in a collaborative environment
- Monitoring Project schedule progress regarding:
 - Deliverables and Milestones
 - Budget
 - Resources
- Risk
 - Risk Mitigation and related reports
 - Success factor matrix
 - Delegation of project responsibly

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University of North Texas - Dallas

January 2015 – Present

Adjunct Faculty Member:

Responsibilities included:

Teaching various subject in the IT domain to list a few:

- Project Management, Ethics in Computing, Artificial Intelligence Theory
- Other duties:
 - Organize, prepare and revise (as needed) On line course materials
 - Ensure content level of course materials in exams has been covered in class\
 - Design, administer and grade examination papers
 - Schedule and provide post academic care to students
 - Facilitate online discussions with students
 - Assess student learning through various methods
 - Incorporate a variety of teaching methodologies within a class

Deloitte Consulting, LLP

August 2011 to February 2013

Sr. Project Manager / AMS Project Associate 6

Projectized position

Responsibilities included:

Technology Service Area Sr. Project Manager helping clients to identify and solve most critical information and technological challenges. Provide advisory and end-to-end implementation services.

- Finance Project
 - Covered the test procedures over the component related to accurately present total Indebtedness by the borrower (“Amounts Due”), and the default period by the lender (“Default Period”).
 - Quality Control – Review processed loan for foreclosure ensuring proper procedures in place to accurate presentation of the total indebtedness by the borrower (“Amounts Due”), and the default period by the lender (“Default Period”).
 - Assisted in loan review process procedures and procedures updates , trained new loan reviewers on procedures and systems
- PMO & Technical Projects (eRoom , SharePoint & Clarity)
 - Software and System integration implementation project
 - Managed a global Network Optimization Utility rollout between North America and Europe, synchronization and optimization of geographical connectivity
 - Managed a global Internet Explorer rollout for North America and Europe.

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Consortium of Business Consultants LLC.

April 2003 to July 2011

Sr. Projects Manager

Responsibilities included:

- Implemented Projects according to PMBOK methodology , the five Project Management Process Groups and the nine Knowledge Areas
- Designed and implemented processes and procedures for the PMI department according to PMO governing body, from initiating the capture sheet to creating the design under which process and procedures were incepted and implemented
- Managed sub-contractors relations
- Planned, executed, and finalized projects according to strict deadlines and within budget.
- Designed and implemented processes and procedures for the Pre-Sales dept and the PSO department according to PMO governing body, from initiating the capture sheet to creating the design under which process and procedures were incepted and implemented.

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- Site selection and design, system design, system integration, system assembly of equipment and managing complex implementations.
- Managed, staffed and budgeted professional services of IT projects to include IT operations, technology integration and software implementation.
- Responsible for managing \$ **1,400,000** revenue per year
- Software implementation Projects
 - Medical Software Solutions (Endo/Colonoscopy for 250 Hospitals & Clinics)
 - Dental Medical Software (Imaging Software for 500 dentists)
 - Document Management Software (125 Hospitals and Clinics)
 - System Monitoring Software (125 Hospitals and Clinics)
- Telecom Projects
 - International projects
 - ATVAM (Automated Traffic Violation Admin Management, International
 - Fiber Direct, GPON, PTP, WIMAX and Micro Wave
 - Unified Communication / Passive & Active
 - Domestic projects
 - Verizon , managed regional FTTH implementation
 - GE, managed the WI-FI Survey for Canada and USA Sites
 - Home Depot , responsible for managing implementation for 45 stores
 - Wal-Mart, Kmart, responsible for managing implementation for 67 Stores
 - School district of the city of Dallas Texas, implemented 12 Schools

ITT Technical Institution, Richardson, Texas.

April 2003 to June 2005

Adjunct Teacher

Teaching the following courses:

- Understanding Operating Systems
- Introduction to Computer Information Systems
- Strategies for Information Technology Professionals
- Advanced Network Concept and Design

Quest Software, Inc., Irvine, California

April 2001 to April 2003

Implementation Project Manager

Responsibilities included:

- Oversaw complete software configuration and implementation
- Identified potential risks and issues
- Provided proper escalation procedures.
- Conducted formal customer reviews at project completion to confirm User Acceptance Test satisfaction.
- Developed and maintained productive working relationship at all internal and external levels.

High Jump Software, Minneapolis, MN

February 2000 to December 2000

Implementation Project Manager

Responsibilities included:

- Analyzed, designed and built customized solutions that met customer implementation requirements using SQL *Server or Oracle DBMS.
- Participated in executing testing and rollout plans.
- Implemented material handling process, label printer applicators wireless systems, Barcode product and Label Printer products.

- Lead the design, development and implementation of IT related projects and sub-projects.
- Responsible for system administrator functions supporting local applications.

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- Responsible for PC hardware and software implementation
- Managed department staffing and budgeting

Friends University, College of Business, Wichita Kansas. February 1994 to May 1999

Adjunct Teacher

Taught the following courses:

- Understanding Operating Systems
- Introduction to Computer Information Systems
- Database Management
- Microsoft Office 97
- Management Information Systems

Education

- Masters Degree, Management Information Systems
Friends University, Wichita, KS
- PMP training PMBOK 4th edition and Rita Mulcahy - PMP® Exam Prep 7th Edition
- Bachelor of Arts, Business Management
University of Minnesota, Minneapolis, MN

Languages

Fluent in the following: Arabic, English & French