

## Information Security and Virus Protection

Learn about secure ways to protect your personal computer.

<https://security.untsystem.edu/>

Download McAfee anti-virus products – free to UNT students.

<https://security.untsystem.edu/resources/antivirus>

## Hardware and Software – Di\$counts

Check the link below for computer hardware and software purchase opportunities for your personal use.

<https://it.unt.edu/techtour11>

## Restrictions

UNT computing and IT systems may be used only for activities related to academic work or student life. Sending email to a friend is permitted for example, but advertising a business is not. Learn the rules by reading the online policies.

<https://policy.unt.edu/policy-by-number/3>

## Research and Statistical Support

The R&SS office's research IT managers provide training and consultation services for UNT faculty, honors- and graduate-student researchers.

<https://it.unt.edu/research>

## High-Performance Computing

High-performance computers are available to UNT researchers. Learn more about HPC online.

<https://hpc.unt.edu>



## Benchmarks Online

University Information Technology

IT Department Journal since 1980

IT News Journal • Subscribe today!

<https://benchmarks/it.unt.edu>



Idea for IT?

Submit your idea today!

<https://it.unt.edu/idea4it>

## Contact Information

Call, click or come by!

UIT Help Desk

Phone: 940-565-2324

[helpdesk@unt.edu](mailto:helpdesk@unt.edu) | <https://it.unt.edu/helpdesk>

Sage Hall, Room 130

~ first floor – across from the center hall stairs ~



University Information Technology

Sage Hall, Room 336

1155 Union Circle #310709

Denton, TX 76203-5017

P: 940-369-6029 | F: 940-565-4060

Email: [unt.uit@unt.edu](mailto:unt.uit@unt.edu) | Online: <https://it.unt.edu>



## Tips, Information and Resources

[it.unt.edu/helpdesk](https://it.unt.edu/helpdesk)

- Online Technology Tour
- Hardware, Software Discounts
- EagleConnect Email
- Information Security and more!

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UNT

UNIVERSITY  
OF NORTH TEXAS

# UIT Help Desk

*How may we help you?*

## UNT IT Resources

The University of North Texas offers numerous information technology resources for students, many of which are supported or provided by the **University Information Technology** Department, part of the University Information Systems Office. The following information has been compiled by the Help Desk staff for your reference.

## UIT Help Desk

You are welcome to call, click or come by for assistance with IT-related, non-hardware issues.

**TIP: Add this information to your phone now!**

**Telephone:** 940-565-2324

**Email:** [helpdesk@unt.edu](mailto:helpdesk@unt.edu)

**Online:** <https://it.unt.edu/helpdesk>

**In Person:** Sage Hall, Room 130, across from the UNT Student Veteran's Services Office

**IMPORTANT:** The information in this handout



is provided – in more detail – through the online Technology Tour.

<https://it.unt.edu/techtour>

## My UNT • University Business



The myUNT portal allows you to register for classes, pay tuition and fees, view your financial aid and grades, and much more. Blackboard Learn delivers your academic business, myUNT delivers your financial business and official records.

<https://my.unt.edu/>



UNIVERSITY OF NORTH TEXAS



## EagleConnect: UNT Official Email

EagleConnect is the UNT student email and collaboration system. Features include shared calendars, address books and chat capabilities.

**NOTE:** Students are required by university policy to read their official UNT EagleConnect email. EagleConnect Email may be redirected to a different email address. The Help Desk can help you redirect your email.

For more information or to log in to your UNT EagleConnect Email, visit the following link.

<https://it.unt.edu/eagleconnect>

## UNT Account Management

The Account Management System, AMS, is the online portal to change or reset your password when it is expiring.

<https://ams.unt.edu/>

## Mobile Web Site

A mobile website is available for accessing UNT information and services from your smart phone.

<https://m.unt.edu>

## Wireless Networking at UNT

UNT offers several methods of connecting access the wireless network. For further information go online to the following link.

<https://it.unt.edu/wireless>

## General Access Labs

UNT's general access computer labs and an adaptive computer lab are open to anyone with a valid UNT identification card. The labs are found throughout the main Denton campus plus two at Discovery Park.

The Adaptive Computer Lab, located in Sage Hall, Room 153, is available to students who benefit from adaptive hardware and software. Find the computer labs online at the following link.

<https://computerlabs.unt.edu/>

<https://it.unt.edu/adaptivelab>

## Network Access in Dorms

UNT has partnered with Apogee, Inc., in order to provide ResNet, the network service for all UNT residence halls.

**NOTE:** Personal wireless routers specifically are not allowed. Your service level will determine how many devices you are allowed to connect to the network.

Wireless access is available in all areas of the residence halls including individual rooms. For more information, go online to the following link.

<https://www.myresnet.com/>

The residences also have small computer labs where admission is gained by residents swiping their UNT student ID card.

## Data Management Services

Services are offered to **graduate and post-graduate students** completing a thesis or doctoral dissertation with approval of the major professor. Services include key-entry of survey or research projects into a custom data file, ready for analysis and customized scannable survey forms created using any current form.

<https://it.unt.edu/datamanager>