

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards.



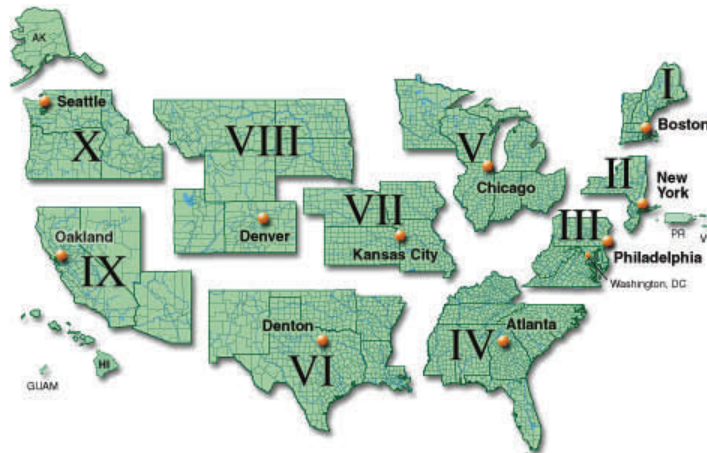
The Role of the FEMA Voluntary Agency Liaison

Voluntary Agency Liaisons build relationships among Federal, State, and tribal governments and voluntary, faith-based and community organizations by:

- Reporting to and from FEMA and other government agencies on programs of voluntary organizations active during disasters;
- Providing information and guidance to voluntary organizations; and
- Assisting States in strengthening State Voluntary Organizations Active in Disaster (VOADs).

Voluntary Agency Liaisons have served since before the founding of FEMA, in such predecessor agencies as the Federal Disaster Assistance Administration and the Defense Civil Preparedness Agency.

The Voluntary Agency Liaison serves all FEMA divisions and leadership to integrate voluntary organizations in individual and public assistance, operations, mitigation, preparedness, and external affairs.



For more information contact your Regional Voluntary Agency Liaison

Region I 617-956-7506	Region VI 940-898-5399
Region II 212-680-3664	Region VII 816-283-7078
Region III Caribbean Area Division 787-296-3500	Region VIII 303-235-4724
Region IV 215-931-5663	Region IX 510-627-7100
Region V 770-220-5220	Region X Pacific Area Office 808-851-7926
Region VI 312-408-5335	Region VII 425-487-4600

Contact your Voluntary Agency Liaison:



Voluntary Agency Liaison



Voluntary Agency Liaisons work with...

- Voluntary, faith-based, and community organizations
 - National, State, and local Voluntary Organizations Active in Disaster (VOADs)
 - Emergency Managers
- State and local government human services agencies
 - Relief and household recovery efforts
 - Long-term recovery groups
- Local organizations providing spontaneous services in response to disasters
- Federal Emergency Management Agency and Federal partners



Gulfport, Miss., April 27, 2006 - AmeriCorps NCCC partnering with Harrison County Habitat for Humanity to build bunkhouses for volunteers assisting in recovery efforts on the Gulf Coast. George Armstrong/FEMA

Voluntary Agency Liaisons play a vital role in providing...

In Disaster Response

- An initial Federal point of contact
- Meeting space and conference call support
- Briefings on Federal disaster programs
- Agency-to-agency directories and networks
- Work space in State/FEMA field offices
- Email updates to coordinating agencies
- Contact with coordinating organizations
- Volunteer support and base camps
- Donations management systems
- Access to other Federal agencies

In Disaster Recovery

- Analysis of impact and unmet needs for program planning and advocacy
- Model disaster assistance guides
- Facilitation of access to the Coordinated Assistance Network (CAN) for multi-agency case records
- Resources for long-term recovery group formation and function
- Guidance on disaster case management and coordination
- Access and support for providing trainings
- Travel assistance for specialized skills and expertise

In Preparedness and Mitigation

- Help to develop State and local VOADs
- Planning guidance among emergency management, voluntary agencies, and private sector
- Integration into “ESF-6” functions of mass care, emergency assistance, housing, and human services
- Trainings, conferences, and exercises
- Access to preparedness communications networks
- Support to Citizen Corps Councils
- Information on flood insurance and mitigation measures

Register for disaster assistance online
DisasterAssistance.gov

Call to register for disaster assistance
1-800-621-FEMA
 (1-800-621-3362)

Call to register for disaster assistance
TTY 1-800-462-7585