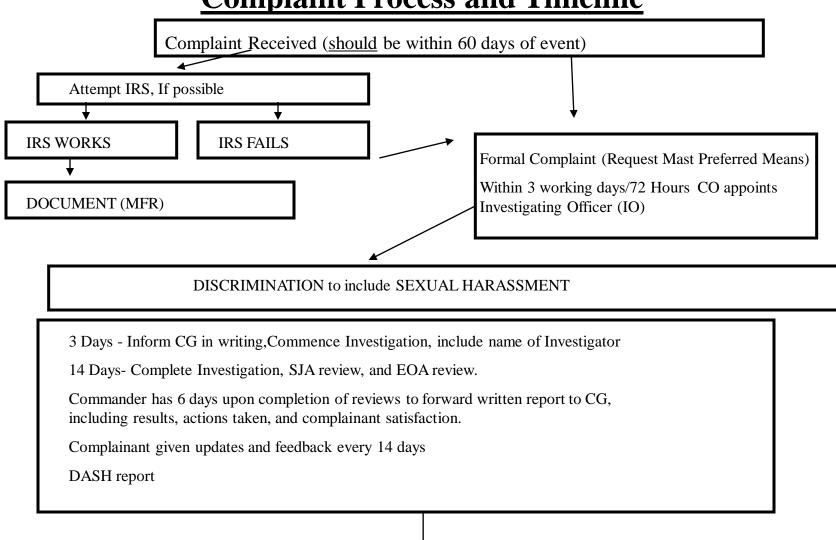
Complaint Process and Timeline



Note: One extension of 30 days may be granted by first person w/GCMCA only.

Must request in writing, and state progress on investigation