



ACQUISITION,
TECHNOLOGY
AND LOGISTICS

OFFICE OF THE UNDER SECRETARY OF DEFENSE

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WASHINGTON, DC 20301-3000

OCT -6 2009

MEMORANDUM FOR COMMANDER, UNITED STATES SPECIAL OPERATIONS
COMMAND (ATTN: ACQUISITION EXECUTIVE)
COMMANDER, UNITED STATES TRANSPORTATION
COMMAND (ATTN: ACQUISITION EXECUTIVE)
DEPUTY ASSISTANT SECRETARY OF THE ARMY
(PROCUREMENT), ASA (ALT)
DEPUTY ASSISTANT SECRETARY OF THE NAVY
(ACQUISITION & LOGISTICS MANAGEMENT),
ASN(RDA)
DEPUTY ASSISTANT SECRETARY OF THE AIR FORCE
(CONTRACTING), SAF/AQC
DIRECTORS, DEFENSE AGENCIES
DIRECTORS, DOD FIELD ACTIVITIES

SUBJECT: Department of Defense Warranty Guide, Version 1.0

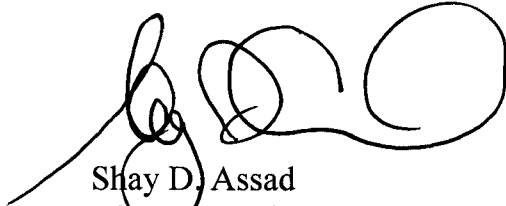
The Department of Defense (DoD) relies heavily on warranties to support mission critical needs and must ensure a capability to track warranties for Item Unique Identification (IUID) required items, Government Furnished Property and items covered by the Procurement Data Standard (PDS). Tracking warranties, from the identification of the requirement to the expiration date of the warranted item, will significantly enhance the enforceability of the warranties and will improve the warranty data visibility. Today, no standardized process exists and no specific data is collected for warranty tracking.

As part of the IUID implementation guidance, the Office of the Under Secretary of Defense (OUSD) for Acquisition Technology and Logistics (AT&L) issued a policy memorandum dated February 6, 2007, requiring development of the requirements to track warranties for IUID required items in the IUID registry. To execute the OUSD policy, the Program Development and Implementation (PDI) directorate is implementing a four-phased approach to warranty tracking. In Phase I, DoD examined the Warranty Planning Process to develop the policies, processes and procedures needed to track warranties. In Phases II through IV, PDI will focus on warranty tracking and tracing during the Contract Writing Process (Phase II), the Receipt/Acceptance Process (Phase III) and the Use Process (Phase IV).

In February 2008, PDI established a warranty working group, consisting of functional experts in warranty management within each component and/or service. The group has developed a "Department of Defense Warranty Guide." The guide is based

upon the Air Force Materiel Command (AFMC) Warranty Guide and Army Warranty Regulation 700-139. This guide should be used by program managers, project officers, logistics managers, contracting officers, and others within DoD who may be responsible for warranty development and implementation. The DoD Warranty Guide can be viewed online at <http://www.acq.osd.mil/dpap/pdi/uid/guides.html>.

Please direct any questions regarding this matter to Mae Bartley at 703-602-8011 or mae.bartley@osd.mil.

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the left.

Shay D. Assad
Director, Defense Procurement
and Acquisition Policy