# Federal Transit Administration Transit Asset Management Pilot Program





## A Partnership Between

U T A 🚔

#### Utah Transit Authority and Bentley/InspectTech About UTA:

- Public Transit District
- Serves 2.2 million people in District
- Covers an Area 130 miles by 20 miles
- Currently Employs approx. 2000
- Operate 700 Buses, 400 Vans, 146 LRVs, and 60 Commuter Rail Vehicles

#### About Bentley/InspectTech:

- Bentley acquired InspectTech in 2012
- Global leader in software solutions for sustaining infrastructure
- 3000 Colleagues in 50 Countries
- Dedicated commitment to research and development of new software solutions





# **Strength of Partnering**

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- Bentley/InspectTech and Utah Transit Authority are recognized leaders in their respective areas. Together they provide the strongest team to develop a system that will meet the needs of regulatory agencies, transit systems and the public for today and into the future
- Provides an engineering based approach to an engineering problem
- Financial projections are a natural product of an effective Asset Management System



# **Evolution of Asset Management at UTA**

- UTA recognized the need for an overall Asset Management System
- Reviewed available resources
- Recognized the need for outside assistance to develop a comprehensive system
- Identified that UTA used InspectTech to perform Asset Management on Structures
- Leveraged this relationship to begin development of comprehensive Asset Management System

# **Key Milestones**

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- Published in Federal Register November 19, 2010
- RFP submitted January 28, 2011
- Notice of Award In Federal Register August 4, 2011
- Notice to Proceed September 29, 2011
- UTA start date October 1, 2011
- Schedule and Plan submission October 15, 2011
- Interim Report January 10, 2012
- Preliminary Report April 12, 2012
- Final Report April 30, 2013

#### **Completed on Time and Under Budget**

#### MAP21 covers 5 Pillars for National TAM System

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Define state of good repair, including objective measures of asset conditions Establish an SGR performance measure -- each grantee must set an SGR performance target and report to FTA annually

Require TAM Plans for all recipients and sub-recipients Report to the NTD data on asset inventories and condition assessments

Technical assistance from FTA

FTA Presentation, Global Mass Transit Conference, Washington DC, March 2013

"Asset Management is the key to identifying problems before failures occur that can cause unplanned outages and disruptions in service. An effective Asset Management program will maintain a safe, efficient and reliable transit system for our customers and keep the public investment in a State of Good Repair."

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### **UTA/Bentley Asset Management Model**

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Inventory

Developing an Asset Code

Granularity of Inventory

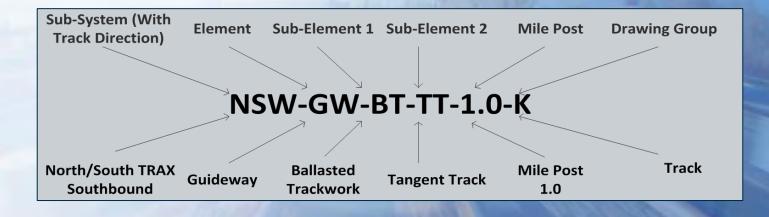
# **Keys to Developing an Asset Inventory**

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- Develop a strategy on what level of granularity assets will be inventoried
- Implement a unique asset code identifier
- Collect pertinent asset information
  - Location of asset: Physical, GPS, mile post etc...
  - Description of asset
  - System asset association
  - Quantity: Each, linear foot, etc...
  - Design life
  - Unit Cost
  - Replacement cost
  - Year procured: Age of the asset
  - Evaluate asset proximity to the agencies risk zones

#### **Developing an Asset Code**

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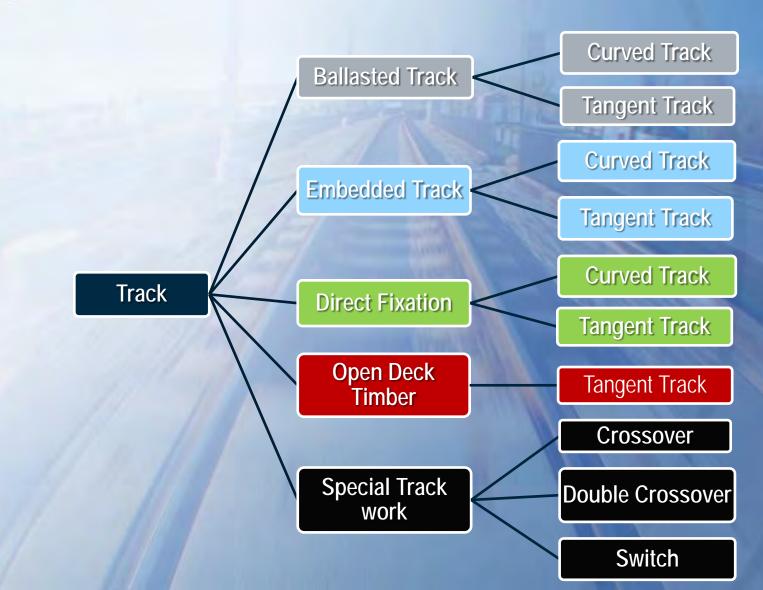


 Each asset has been identified by a specific asset code. The unique code provides high level detail about the asset and its characteristics

# **Inventory Granularity**

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### Inventory Module- Simple Parent/Child Relationships

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Filter Assets: No filter currently applied.	
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[Create New Asset]	Asset Information
+ AIRPORT TRAX	Asset Name: Guideway Asset Code: CRSGuideway
+ Commuter Rail North	Parent Asset: Commuter Rail South
- Commuter Rail South	Asset Order:
[Create New Asset]	Asset Type: Guideway
+ Guideway	Default Report Type: Track Inspection
- Train Control	Default Child Report Type: Track Inspection
[Create New Asset]	Asset Status: In-Service 🗸
Grade Crossing	This asset can contain other assets
+ Interlocking	I I I I I I I I I I I I I I I I I I I
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+ Switch Machine	
Components	Inspection Frequencies
+ Facilities	Track Weekly •
+ Garfield Line	System •
+ INTERMODAL HUB EXTENSION	Switch 30 day •
Jordan River Service Center	Mechanized Cross-tie
Lovendahl Yard	Ultrasound
HID JORDAN TRAX	Geometry Car
+ NORTH/SOUTH TRAX	Joint Bar
+ UNIVERSITY TRAX + Warm Springs Yard	Special
+ Warm Springs Yard + WEST VALLEY TRAX	Condition Rating
+ Bridges	Signal Inspection -
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### **Detailed Inventory Information**

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Design.       Total Length.       Quantity.       1       Year Built       12/01/2012       Age:       0.92       Risk:       MEDIUM       Unit Replacement Cost.       160000       Drawing Set & Sheet.	Unit Ea  Design Life 46 Remaining Life: 45.08 Replacement Cost: 160000 uth Prc	Station Location Risk Category Cost Information Design Life	

**UTA/Bentley Asset Management Model** 

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**Inspection Process** 

Inventory

**Inspection Frequency** 

Mobile Data Collection

**Process Efficiencies** 

#### **Inspection Module**

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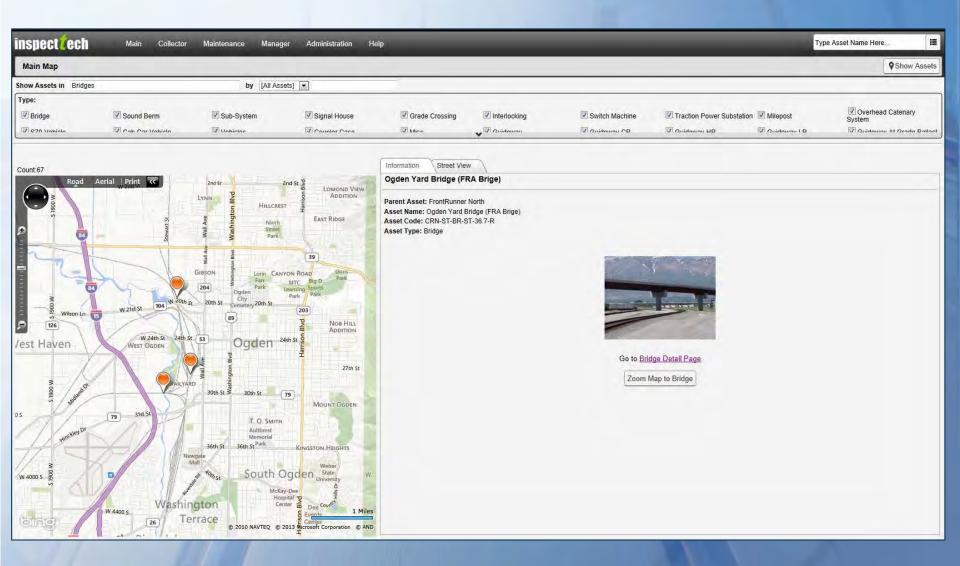
- Inspection module allows users to customize the input process to match existing forms
- To reduce errors, the system uses dropdown and prepopulated menu options where applicable
- The web based software allows the inspectors to complete and submit their reports from the field
- The report approval process can be performed from the administrative office or in the field

### Inspection Module- Adding Mobility While Streamlining the Process

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Mobile Based Inspection Platfor	m	Time Release / Time Relay

### Inspection Module Also Accessible By Map



**UTA/Bentley Asset Management Model** 

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Maintenance

**Inspection Process** 

Inventory

Improved Safety

Reduce Service Interruptions

Extend Useful Life

**Improved Efficiencies** 

### **Maintenance Module**

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everity: Address Before Next Inspection	Work Order: Rick's Maintenance Items					1
escription: Minor rail break, needs plug	Work Order ID: 191043 Date Entered: 03/27/2013	Created By: InspectTech, Inspector3	Date Comp	eted: 03/27/2013		Completed By:
he track suffered a minor break and separation	Description:	Add / Remove Items	Work Order Details			
	-	Parent Asset	Asset Name	Asset Code	Linked Work Orders	Description
	Due Date:	MID JORDAN TRAX - Guideway - Milepost J0.1	MJW-GW-BT-CT-0.1-K	MJW-GW-BT-CT-0.1-K		Minor rail break, needs plug
s attached during current worfklow stage:	Work Flaw	View Commuter Rail North - Train Control - Grade Crossi	CRN1-TC-GC-GM-GA-2.5-SL Gate Mechanism	CRN1-TC-GC-GM-GA-2.5-SL	190841 - Weeds	
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	¥110	View AIRPORT TRAX - Train Control - Grade Crossing - AP	APW-TC-GC-GM-G3-5.8-Z Gate Mechanism	APW-TC-GC-GM-G3-5.8-Z		
	Assét Files			1		

- Allows maintenance items to be captured during inspections or by other activities
- Allows GPS coordinates to be captured
- Allows pictures to be attached

- Work order management application
- Maintenance items can be grouped together in work orders and assigned to inspectors for resolution

### **UTA/Bentley Asset Management Model**

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**Risk Evaluation** 

Maintenance

**Inspection Process** 

Inventory

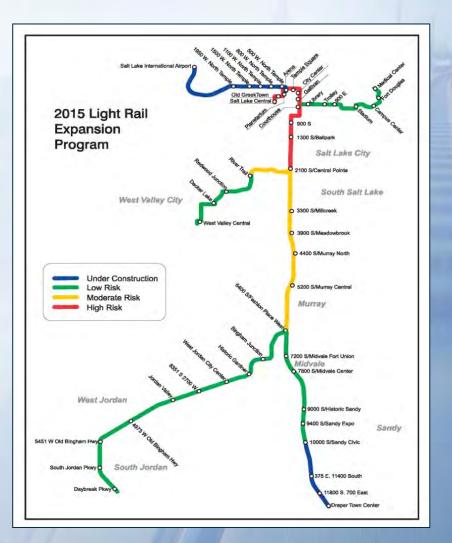
**Customer Safety** 

Impact on Service

Asset Identification

Maintenance Priority

**Risk Areas for UTA** 



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## **UTA/Bentley Asset Management Model**

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#### **Condition Rating**

**Risk Evaluation** 

Maintenance

**Inspection Process** 

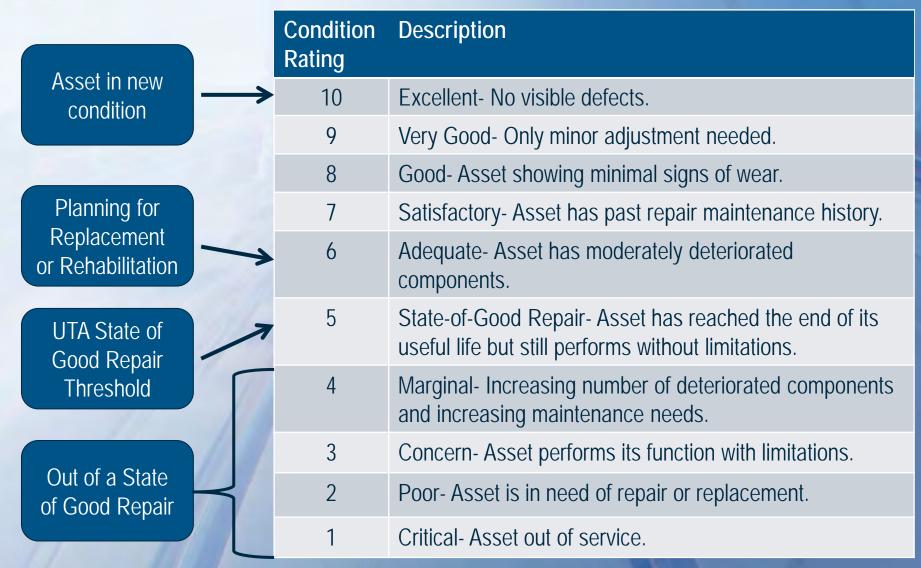
Inventory

Inspected Assets Based on Performance Non Inspected Assets Based on I e

**Defined Condition Scale** 

# **Applying Condition Ratings**

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### **UTA/Bentley Asset Management Model**

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**Deterioration Forecasting** 

**Condition Rating** 

**Risk Evaluation** 

Maintenance

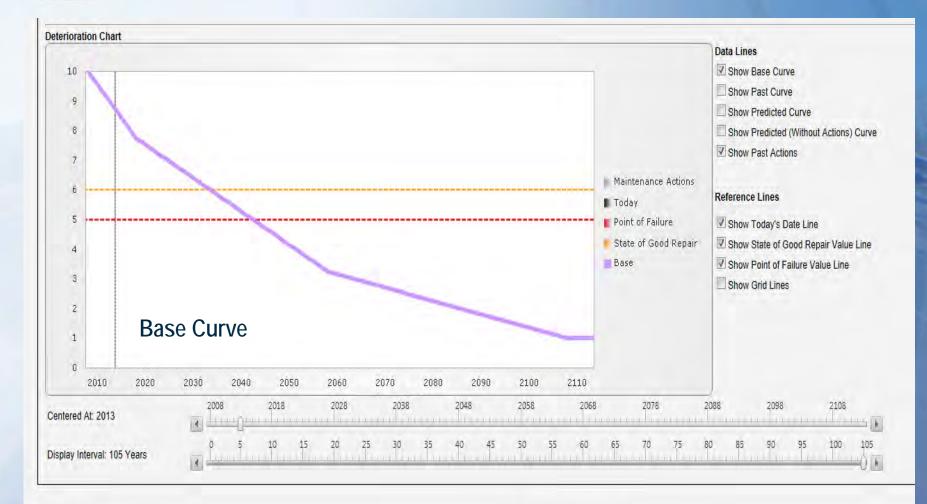
**Inspection Process** 

Inventory

Curves Based on Data From TERM Lite

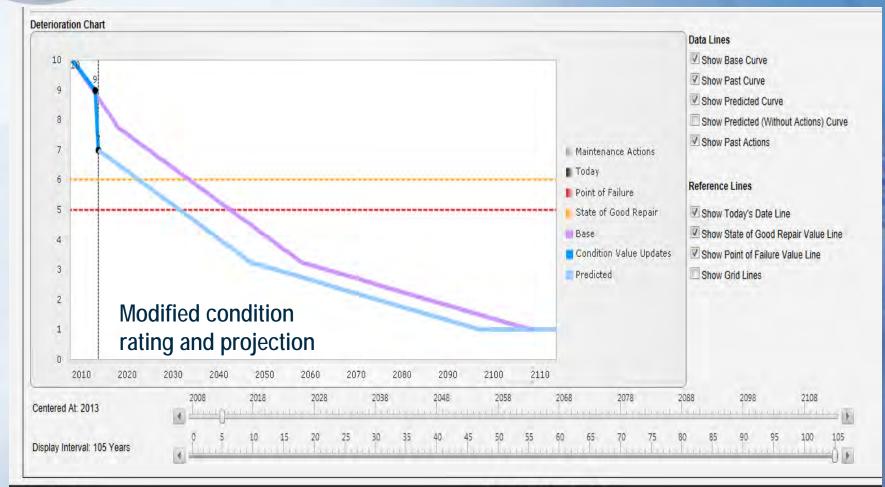
**Curves Adjust to Maintenance Activities** 

Lead Time for Budgeting Activities



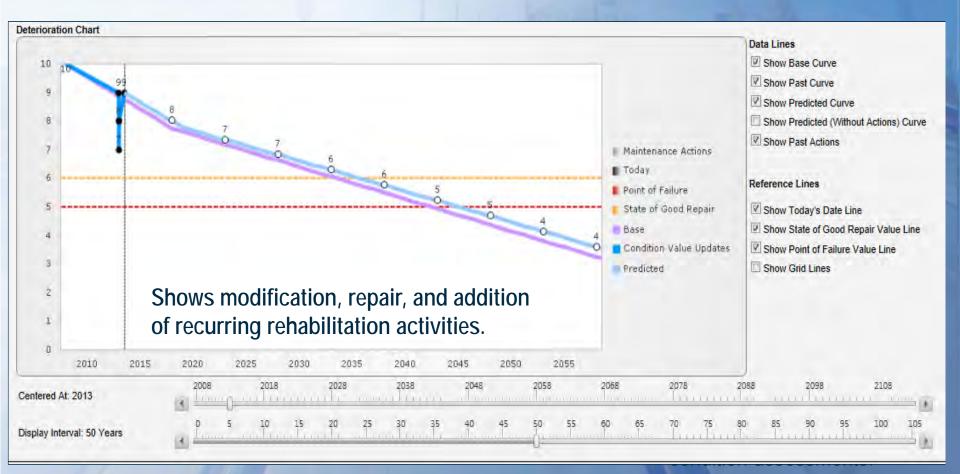
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Utah Transit Authority

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# **UTA/Bentley Asset Management Model**

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Inventory

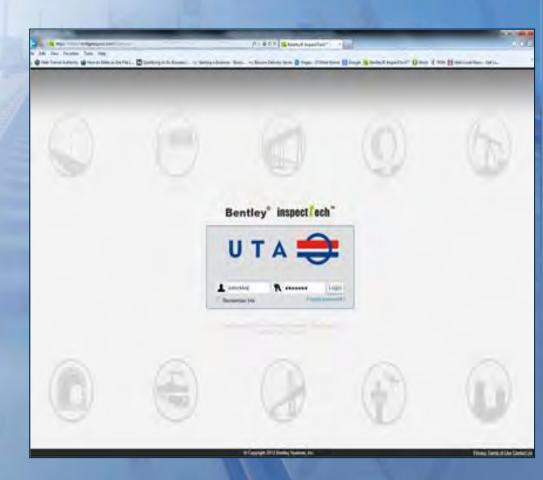
# **Budget Component-**

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Parent Asset:	All Assets		
Output Type:	PDF •		
Report:	Report	Description	
	State of Good Repair Backlog	Shows replacement cost for all assets that are no longer in a state of good repair.	run report
	Budget Projection Forecast - Replacement Costs	30 year projection of replacement costs for assets that will reach their failure point.	run report
	Budget Projection Report - Replacement Costs 0-10 Years	All Assets set to reach the failure point in the next 10 years.	run repor
	Budget Projection Report - Replacement Costs 11 - 20 Years	All Assets set to reach the failure point in the next 11 - 20 years.	run report
	Budget Projection Report - Replacement Costs 21 - 30 Years	All Assets set to reach the failure point in the next 21 - 30 years.	run report
	Budget Projection Forecast - All Costs	30 year projection of replacement & feasible action costs for assets that will reach their failure point.	run report
	Budget Projection Report - All Costs 0 - 10 Years	10 year projection of replacement & feasible action costs for assets that will reach the failure point.	run report
	Budget Projection Report - All Costs 11 - 20 Years	11 - 20 year projection of replacement & feasible action costs for assets that will reach the failure point.	run report
	Budget Projection Report - All Costs 21 - 30 Years	21 - 30 year projection of replacement & feasible action costs for assets that will reach the failure point.	run report

#### **System Security**

- Individual username and password for each employee
- Password must be complex with at least 8 characters. One must be uppercase and one must be a symbol



#### **System Security**

- Users can be assigned to workgroups
- System settings limit access to assets assigned

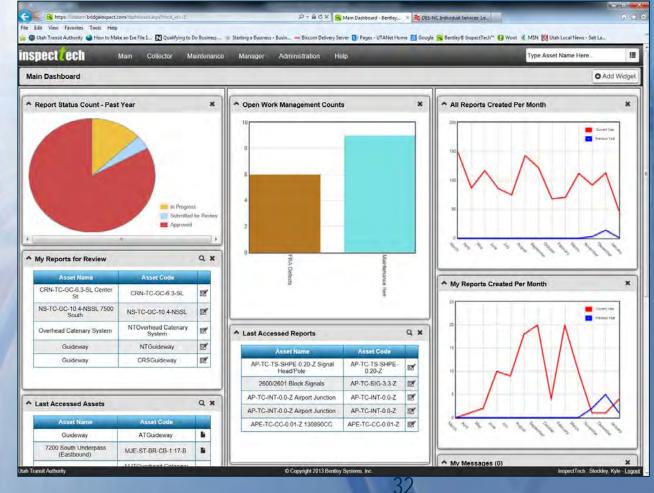
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					Pass	word Valid For Days:	1		
						Email Address:	kstockley@rideuta.com		
						Address 1:	669 West 200 South		
						Address 2:			
						Employee Number:	02668		
						City:	Salt Lake City		
						State:	Utah • Zip: 84101		
						Phone Number 1:	Office 801-287-3048		
						Phone Number 2:	Mobile = 801-913-4071		
						Organization:			
						Position:			

#### **Dashboard and Widgets**

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- Offers transparency and control over the data associated within the system
- Each user can customize their view
- Direct link to the data and workflows



#### **Scheduling Module**

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- Each inspection has a scheduling function
- Fully customizable for each type of inspection
- Reporting feature to track on time and overdue inspections

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#### **Condition Rating Module**

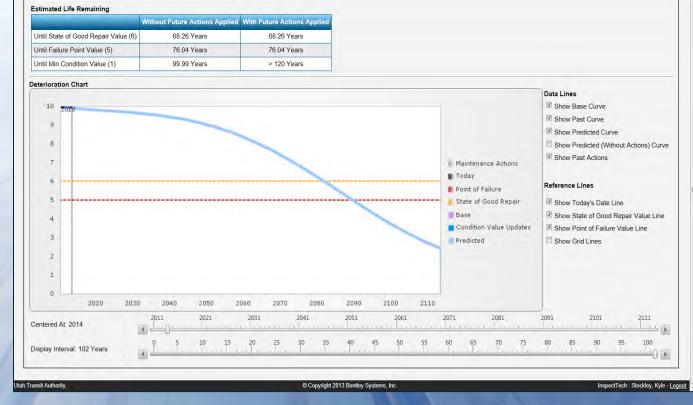
pectiech Ma	Collector Maintenance Manager Admin	nistration Help	Type Asset Name Here
ordan River Bridge (Eastbour	) - MJW-ST-BR-CB-2.1-B (Bridge)	+ Back to Asset Detail	
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Asset Condition Value: 10	ast Updated: 03/04/2014 11:13:24 AM		
Deterioration Group Type (DGT):	TERM 10330, 10331, 10333 -		
Date Built/Installed:	07/31/2011 Manufacturer:		
Quantity:	C Material:		
Replacement Cost:	28,404,064.91		
Deterioration Environment:	100		

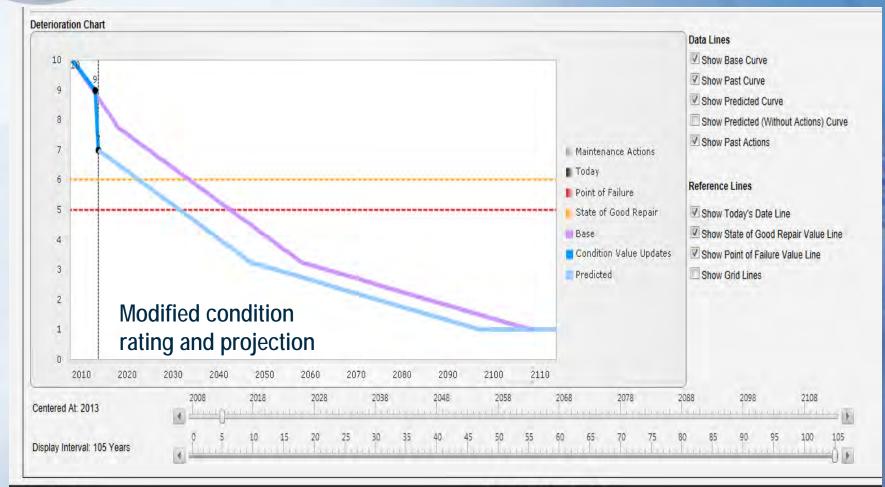
- Assets can be classified by the TERM time based or performance based condition rates
- Rehabilitation activities can be associated to extend useful life

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 Module accounts for time and performance based rates.

System notification when assets approach the end of their useful life





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# **Circle of Asset Management**

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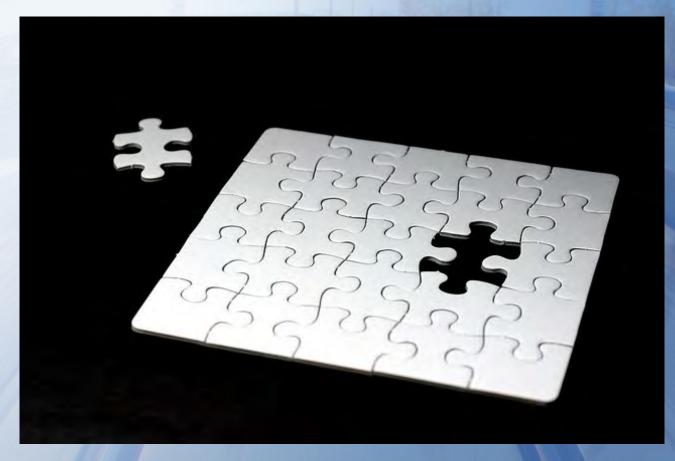
# Benefits of the UTA/Bentley InspectTech System

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- Inspections are available real time to supervisors and managers
- No lost data due to transfer from paper to electronic format
- Scheduling Module notifies when inspections are required
- Directly applies risk factors to condition of components
- Increased productivity and accuracy
- Provides input to create specific deterioration curves based on age and condition
- Eliminates asset condition guess work
- Provides real data input to create short and long range budgets for maintenance

### How Does Asset Management Fit Into Your Organization?

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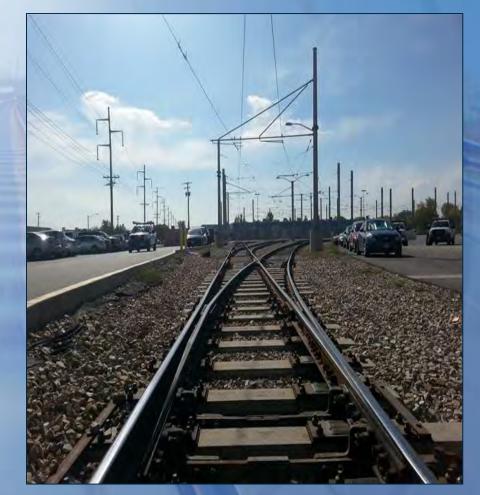
## **Keys to Success**

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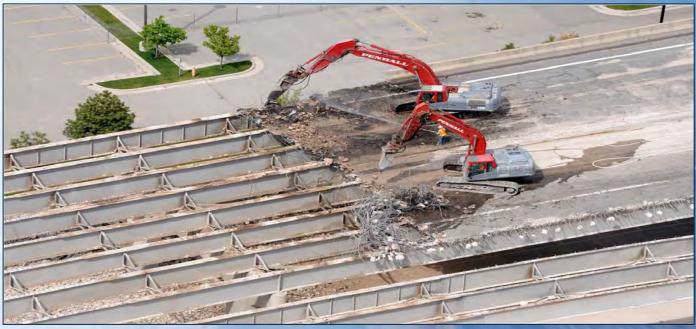
- Start with the end in mind
- · Vision is easy, development is more difficult
- Acceptance at integration is key
- Must show end user the benefit to them personally for their job
- Identify a corporate champion early

# Changing Mindset

- Transitioning from a construction and expansion mindset, to a maintain and maximize utilization mindset
- Abandoning the "fix it when it breaks" approach



# Achieving Balance



An integrated and comprehensive asset management system will provide the basis to find the balance between expansion and maintaining a State of Good Repair

# Steps to consider when developing an Asset Management Program

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- Find and mentor an Executive Champion
- Develop an Asset Management Philosophy
- Identify existing resources
- Identify and involve internal customers
- Define key outputs to meet internal and external needs
- Overcome the internal fear associated with change

## **Opportunities and Recommendations**

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- Educate Executive Staff and Boards
- Foster open communication to ensure positive implementation
- Understand and plan for operational challenges
- Provide return-on-investment information
- It is less expensive to keep a customer than recruit a new one

#### Development of a comprehensive Asset Management System is a journey not a destination. Paul Edwards



#### Future steps on the Journey

- Refine scalability in price and function
- Develop direct data connection to National Transit Database (NTD) reporting requirements
- Complete lifecycle management module that ties to ERP financials

- Ongoing development to keep up with emerging technology
  - Smart phone apps
  - RFID
- Adapt data sharing for compatibility with other systems that agency may use



# **Acknowledgements**

Federal Transit Administration InspectTech Systems Bentley Systems Utah Transit Authority APTA SGR Working Group





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