

2013 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	117	26	16	24	20	31
Acquisition and Operation Exemption	10	0	0	0	3	7
Arrange Meeting	4	0	0	1	1	1
Bus Issue	13	3	5	1	1	3
Coal Dust	2	0	0	0	1	1
Household Movers	98	16	23	10	9	40
Information-Economic Data	37	1	7	2	1	25
Information-Non Economic Request	96	7	12	10	9	55
Motor Carriers (trucks)	43	5	7	8	4	19
Pipeline	7	0	3	0	0	4
Railroad Billing Dispute	4	0	0	2	1	1
Railroad Blocked Crossings	13	0	5	3	2	3
Railroad Car Supply	5	0	1	0	2	2
Railroad Claims	7	1	1	1	3	1
Railroad Competition Issues	3	0	0	0	2	1
Railroad Denial of Rail Service	7	0	3	1	3	0
Railroad Grade Crossing Issues	16	1	7	3	2	3
Railroad Hazardous Waste/Radioactive Waste	2	1	0	0	0	1
Railroad Idling Engines/Parked Trains	14	1	3	6	2	2
Railroad Inter-carrier disputes	4	3	0	0	1	0
Railroad Interchange Issue	3	1	0	0	0	2
Railroad Liability Issues	2	0	1	0	0	1
Railroad Maintenance Issue	7	3	1	2	0	1
Railroad Miscellaneous Charges	3	1	2	0	0	0
Railroad Noise - Airhorn, Safety, etc	13	3	1	5	3	1
Railroad Operating Authority Issue	8	1	1	0	5	1
Railroad Preemption	20	5	4	5	4	2
Railroad Rate Levels/Increases	22	3	3	7	5	4
Railroad Service Issue	46	5	8	9	15	9
Rails to Trails	47	5	8	13	5	16
Real Estate Matter	22	2	6	7	3	4
STB Authority Question	32	10	4	8	3	7
STB Information	21	1	5	3	3	9
STB Jurisdictional Question	69	15	9	8	17	20
STB Oral Hearings	2	0	2	0	0	0
STB Procedural Assistance	137	16	21	30	22	47
STB Recordations or Security Interests on Rail Cars	33	3	5	2	2	21
STB Records Assistance	23	2	5	5	3	8
STB Track Exemption Issue	1	1	0	0	0	0
STB Webpage/Downloading Assistance	14	0	1	1	0	12
Water Carrier	18	1	2	1	2	7
Wrong Agency Calls	38	6	7	2	4	18
Post CN/EJE Decision Comments	1	0	0	1	0	0
Railroad Abandonment/Loss of Service	11	2	2	2	3	2
Railroad Amtrak/Passenger Issue	5	0	1	2	1	1
Railroad Common Carrier Obligation	1	0	0	1	0	0
Railroad Demurrage Charges	7	0	1	1	1	4
Railroad Embargo	7	4	0	0	1	2
Railroad Environmental Issues	7	2	1	3	1	0

Railroad Freight Car Repair or Dispo	4	1	1	1	1	0
Railroad Hazardous Material Rules	1	1	0	0	0	0
Railroad Labor Issues	3	0	0	2	0	1
Railroad Reciprocal Switching	3	1	0	2	0	0
Railroad Side Track Agreement	3	0	2	0	0	1
Railroad Stored Freight Cars	1	0	1	0	0	0
Railroad Tariff Issue	4	0	0	2	1	1
STB Fees	1	1	0	0	0	0
Railroad Cost of Capital	1	1	0	0	0	0
Railroad Intermodal Service	1	0	0	1	0	0
Railroad Fuel Surcharge	1	0	1	0	0	0
Railroad Paper Barriers	1	0	0	0	0	1
Other	8	1	0	0	1	6
Total	1142	163	199	198	173	409

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2013 Cases per Commodity Group*

Commodity Group	Number
Aggregates	16
Agricultural Products	41
Automobile	4
Chemicals	34
Coal	6
Construction Materials	4
Forest Products	11
Hazardous Waste/Radioactive Waste	4
High/Wide Loads	2
Household Goods	91
Industrial Products	10
Intermodal	6
Not Specified by Shipper	6
N/A	832
Other	27
Passenger	40
Empty Freight Cars	3
Metals and Minerals	15
Municipal Waste	1
TIH	1
Total	1154

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.